



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B01
Generic Name	Mobile Postpaid Business
Tariff Type	Permanent
Customer Group	Business
Duration	N/A
Tariff Notification Date	21 Jan 2021
Tariff Version Number	11

Definitions

Bill Cycle	The period of time between billings. A Bill Cycle will begin on a set day each month and will last until that day of the next month.
Closed User Group	Local calling within the Customer's account (i.e. calls made between End Users when both parties are in the State of Qatar).
Customer (You)	The Business subscribing to and using the Postpaid service
End User	A person using Equipment or a Service, who is an employee or contractor of the Customer
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Plan	Our pricing plans that are charged in line with our enterprise rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras, and any other products and services we offer you.
Rate card	The list of all our prices for our products and services.
Vodafone, We, us	Vodafone Qatar P.Q.S.C (commercial registration number 39656, PO Box 27727, Doha Qatar).

1. Tariff Terms and conditions

- 1.1 Vodafone's General Business Terms and Conditions shall apply. Where a product or service, which a Customer uses, has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.2 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time. The Postpaid service will start and these terms and conditions will apply from the date set out on the General Business Terms and Conditions.
- 1.3 End User can recharge Plans with a consumer Prepaid card. When recharging with a Prepaid card on an enterprise line, customers will only get the standard credit and not the free Vodafone minutes and data. End User may also recharge with the Prepaid International Calling Card and Internet one off and in that case, they will get the full plan value added to their enterprise number.
- 1.4 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on a permanent or promotional basis.



2. Service Plans

Customers are charged a connection fee to join Vodafone Enterprise Postpaid, which is the first month's Postpaid Plan charge paid in advance. A Customer can choose from any of the Postpaid Plans and should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate Card prices set out below.

2.1 Vodafone Sharek Plans

- All new Business Postpaid Customers can now subscribe to Vodafone Sharek Plans to receive the following benefits:

	Sharek Silver	Sharek Gold	Sharek Platinum
Monthly Fee	QR 725	QR 1,125	QR 1,725
Users (including Key user and Sub User)	4	7	10
Closed User Group Minutes	Unlimited	Unlimited	Unlimited
Key user Benefits			
National Minutes & SMS	Unlimited	Unlimited	Unlimited
Voice Minutes- International outgoing¹	Country Key or Lite Key	Country Key or Lite Key	Country Key or Lite Key
Star Number Value (QR)	3000	5500	5500
Valet Parking²	Yes	Yes	Yes
User Benefit Pool			
National Minutes	3000	6000	9000
National SMSs	1000	1500	2000
National Data Traffic	50 GB	85 GB	110 GB
Voice Minutes - International outgoing	250	350	550

- The Sharek key user ("**Key User**") allocates the applicable sub user's ("**Sub Users**"), benefits from the User Benefit Pool based on their specific needs.
- Sub Users member plan's monthly rental is included in the Sharek monthly rental.
- Each Sub User including the Key User will get a separate mobile number.

¹ Country and Lite key as per the Clause 2.5.6 (E and H)

² Valet Parking terms and FUP as per the Clause 2.5.6 applies.



- Sub Users will be allocated benefits by the Key User from the User Benefit Pool and do not have any dedicated benefits. However the Key User can transfer or reallocate the benefits from the Benefit Pool to the Sub Users using the My Vodafone App.
- Unlimited benefits and country key or Lite key benefits are not transferable and can only be used by the Key User.
- Customers can purchase more benefits through adding Extras by contacting their Account Manager.
- When deactivating or upgrading a Plan, the customer shall forfeit the remaining value within the current Postpaid plan.
- Key User can initiate a onetime transfer of benefits at any point of time within the month.
- Key User can do a recurring or one-time benefit allocation to the Sub users through the My Vodafone App. Any recurring transfer of benefits will be effective from next bill cycle.
- If the Key User's number is suspended due to non-payment the remaining Sub Users will also not receive the monthly benefits.

2.2 Go Business Plans

All new Business Postpaid Customers who join the Vodafone Go Business Plans will receive the following benefits:

Plans	Go Business 35	Go Business 65	Go Business 100	Go Business100 India	Go Business150	Go Business150 India	Go Business Local 100	Go Business Local 150
Monthly fees	35	QR 65	QR 100	QR100	QR150	QR150	QR100	QR150
Local Minutes	200	330	500	550	1300	1300	1000	1800
SMS	-	100	100	100	100	100	100	100
Local Data	0.5 GB	2 GB	4 GB	4 GB	8 GB	8 GB	8GB	16GB
International Minutes ³	-	-	30	450 to India only	50	600 to India only	-	-
International Bonus Minutes for received calls	-	-	6	30	6	30	-	-
International Bonus Minutes Fair Use Policy	-	NO	60	300	102	510	-	-
Closed User Group (CUG)	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	-	-

2.2.1 Business Ring Back Tune service

- All new Business Customers who join the Go Business Plans will receive the following benefits including Business Ring Back Tune service (“BRBT”) (a personalized business ring back tone to inform Customers about their business) and free International calls as below.
Customer send their recorded BRBT message to their account manager to upload. However, Vodafone may withdraw this service anytime. Customer can activate the BRBT service and upload their recorded message

³ The International minutes are valid to call most major destinations. For full list – www.vf.qa/intnumber



for free for the first time. Thereafter the Customer will be charged five (5QR) Qatari Riyals for any change of their BRBT message. Customer can activate and deactivate their BRBT message through their Account Manager.

- The Customer agrees and acknowledges that Vodafone is not responsible of the content of their BRBT and shall ensure that the content of the BRBT complies with any applicable laws or any local regulation governing the content of messages. Further, the Customer shall indemnify and release and discharge Vodafone its agents, employees, successors and affiliates, from any and all claims, demands, damages, actions, causes of action or suits of any kind or nature whatsoever, arising out of or in any way relating to the content of the BRBT.
- Customer acknowledges that Vodafone has the right to remove the BRBT message in case of receipt of any complaint regarding the content not being appropriate or if directed by the public authorities. The Go Business India minutes are only valid for calls to India.
- The Bonus minutes will be added within seventy-two hours (72) hours from the Customer's bill cycle. Customers will receive an SMS to notify you once they have been added. All unused minutes shall expire and cannot be carried forward to the next month. Customer will lose RRBT and International Bonus minutes if they migrate to any other Plan.

2.2.2 New Go Business Plan Monthly Add Ons

Customers on Go Business Plans can also subscribe to the following Add Ons by contacting their Account Manager to get the following benefits:

Add On	Monthly fee	Add on benefits	Add on is available with below plans
Local Minutes Plus	QAR 25	200 local minutes + 2 GB local data	Go Business 65 only
Local Minutes Extra	QAR 50	200 local minutes + 6 GB local data + 50 International minutes	Go Business 150 only
Unlimited Local Minutes*	QAR 100	Unlimited Local calls + 14 GB local data + 100 International Minutes	Go Business 150 only

*FUP per month is 44,000 local minutes & 2,000 local SMS

2.2.3 Go Business Dynamic Add Ons

	Description	Go Business 35	Go Business 65	Go Business 100/India/Local	Go Business 150/India/Local
Local Minutes	QAR 15	100	165	250	650
	QAR 25	200	330	500	1300
Local Data (GB)	QAR 15	0.25	1	2	4
	QAR 25	0.5	2	4	8
Voice & Data	QAR 25	100 Min + 0.25 GB	165 Min + 1 GB	250 Min + 2 GB	650 Min + 4 GB
	QAR 45	200 Min + 0.5 GB	330 Min + 2 GB	500 Min + 4 GB	1300 Min + 8 GB

2.3. Vodafone Local Plans

All new Business Postpaid Customers who join the Vodafone Local Plans will receive the following benefits as below:

Plans	Local Plan 1	Local Plan 3
Monthly fees	QR15	QR25
Local Minutes to any Operator	50	-



Closed User Group (CUG)	Unlimited	-
Local Data	50MB	2.5GB

2.4 New Unlimited plans

All new Business Postpaid Customers who join the Business Unlimited Plans will receive the following benefits as below:

Plans	Business Unlimited 300	Business Unlimited 450	Business Unlimited VIP
Monthly Fees	300	450	750
Local data	Unlimited Local	Unlimited Local	Unlimited Local
Local Minutes to any Operator	Unlimited Data ⁴	Unlimited Data ⁵	Unlimited Data ⁶
International minutes (outgoing and incoming)	100 Intl minutes *	100 Intl minutes *	500 intl. minutes *
Roaming data	Roaming in 20 countries (20 GB)	Roaming in 120 countries (40 GB)	Roaming in 120 countries (75 GB)
Roaming minutes (Incoming & outgoing in Passport countries)	Not included	Not included	200 Minutes
Q-Miles	50	100	200
Valet parking	Not included	included	VIP included

The Business Unlimited Plans will work on any device whether it is 5G enabled or not.

2.4.1 Speed and Fair Usage Policy

- **Business Unlimited 300:** you will have the first 20 GB at full 5G speed, then you will have unlimited data at the speed of two (2) Mbps. The fair usage policy for the two (2) Mbps data is 500 GB.
- **Business Unlimited 450:** you will have the first 200 GB at full 5G speed, then you will have unlimited data at the speed of 15 Mbps. The fair usage policy for the 15 Mbps data is 500 GB.
- **Business Unlimited VIP:** you will have the first 500 GB at full 5G speed, then you will have unlimited data at the speed of 15 Mbps. The fair usage policy for the 15 Mbps data is 500 GB.

⁴ 20 GB then 2 Mbps at full 5G speed then reduced to 2 Mbps until 500 GB

⁵ 200GB then 15Mbps at full 5G speed then reduced to 15 Mbps until 500 GB

⁶ 1TB 5G speed then 15Mbps then reduced to 15 Mbps until 500 GB



2.4.2 Roaming data

Business Unlimited 300 plans is available in the following link: <https://www.vodafone.qa/en/help/faqs/global-data>

Business Unlimited 450 and Business Unlimited VIP plans is available in the following link: <https://www.vodafone.qa/en/services/roaming?#5groaming>

All Business Unlimited plans has a Roaming Rate of QR1 per minute for incoming and outgoing calls in the following countries in the link: <https://www.vodafone.qa/en/services/roaming?#passportpack>

2.4.3 International Minutes

All Business Unlimited Plans can use their international minutes to call the following countries available in the following link: <https://www.vodafone.qa/en/media/document/intl-mins-english.pdf>

2.4.4 Speed Boosters for Business Unlimited Plans

Daily	Weekly	Monthly
QR 10 (Fair Usage policy of 5GB per day)	QR 50 (Fair Usage policy of 25GB per week)	QR 100 (Fair Usage policy of 100GB per month)

2.4.6 Lifestyle Packs

A. Valet Parking fair Usage Policy

- As a Vodafone Business Unlimited customers, you'll get free valet parking in major malls and entertainment venues in Qatar including the Pearl (Porto Arabia and Medina Centrale), Lagoona Mall, Dar El Salam Mall and Ezdan Mall. Valet Parking Cards are available in 17 Vodafone Retail Stores including Villaggio, City Centre, Landmark etc.
- There is a fair usage policy of 50 usages per year.
- Vodafone may disable the Valet Parking Privilege at its own discretion. In addition, the cardholder must only use each card, which means that each Valet service will be provided once per hour, and cannot be shared amongst other users/cars.

B. Qatar Airways Q-miles (Qmiles)

- All Business Unlimited Plan customers will get QMiles on all Unlimited Plans (“**Eligible Customer**”).
- Eligible Customers will be able to get fixed monthly QMiles based on the Eligible Customers plan value as above. Eligible Customers will need to register their Qatar Airways Privilege club card number with Vodafone by visiting any of our stores or by calling our call centre to start earning QMiles thirty days after payment of their Vodafone bill.
- Eligible Customers who are not already a Qatar Airways privileged card member can sign up for a privilege club account at <https://www.qatarairways.com/en-de/Privilege-Club.html>
- QMiles are calculated on monthly basis. Customers joining the Programme in the middle of their bill cycle will get Q-Miles based on their full plan value. Eligible Customers number must have an active number to enjoy earning QMiles for e.g. if a number is barred in January 2019 and then paid only in February 2019 to unbar the number then in that case the Customer will only get Q-Miles for the month of February 2019.
- If Eligible Customer cancels their Vodafone number, they will still keep their existing Q-Miles, but will not accumulate any more Q-Miles.
- QMiles are generated once a month up to 30 days after payment of the bill. To get more information about QMiles programme please visit <https://www.qatarairways.com/en-de/Privilege-Club.html>. If you give the



incorrect privilege card number by mistake, Vodafone cannot be responsible however you may resubmit the correct one to start getting the points. All Eligible Customer with any existing discount over 10% are excluded from this Programme except Vodafone for All (50%) customers.

- You can sign up and register for your Qatar Airways Privilege Club account by clicking here <https://www.qatarairways.com/en/Privilege-Club/join-now.html>

C. Add Ons and Extras

- Customers can purchase any of the Extras below. Each Extra and its value is valid up until the end of each bill cycle and any unused value will be forfeited at the end of the bill cycle.
- When deactivating any Extra, the customer forfeits the Extra value. Customers can add as many Extras on the same plan as they desire. Customers cannot add the same Extra more than once on the same plan in the same month.
- All Extras recur automatically each month and recurrence will only be stopped when requested by the customer by calling customer care on 110 from a mobile phone in Qatar or 974 800 110 from overseas or by sending an email to business.care@vodafone.com. All included value in Extras are for local use only, except for Vodafone Passport and International Key. Any usage in excess of the included value will be charged at standard prices.
- The International Key Extra allows customers to use their free local minutes included in the Postpaid Plan for international calls and receive calls whilst roaming. The following countries are not included in International Key: Satellite, Pakistan, Sri Lanka, Ethiopia, Bangladesh, Afghanistan, Somalia, Eritrea, Sudan, Yemen and Mauritania (a full list is provided in the Table below). Customers need to pay QR75 per month to get International Key. For a list of premium countries please visit www.vodafone.qa
- Customers can activate International Key by calling 122 from a Vodafone line or 8007122 from any other line in Qatar. International Key cannot be used for SMS or Data in Qatar or while roaming or to make outgoing calls while roaming. Once activated the International Key will be recurring monthly charge until cancelled by the Customer by calling 122 from a Vodafone line or 8007122 from the any other line in Qatar.

D. Local Add-Ons

	Description	Go Business 35	Go Business 65	Go Business 100/India/Local	Go Business 150/India/Local And Business Unlimited Plans
Local Minutes	QAR 15	100	165	250	650
	QAR 25	200	330	500	1300
Local Data (GB)	QAR 15	0.25	1	2	4
	QAR 25	0.5	2	4	8
Voice & Data	QAR 25	100 Min + 0.25 GB	165 Min + 1 GB	250 Min + 2 GB	650 Min + 4 GB
	QAR 45	200 Min + 0.5 GB	330 Min + 2 GB	500 Min + 4 GB	1300 Min + 8 GB

E. International Add-Ons

- For only QR 35 per month Customer can add a pre-set number of minutes to make international calls to Egypt, Nepal, Sri Lanka, Philippines, Pakistan or Bangladesh.
- To apply this Add-on, the Customer (Chooser of the account) should call the Customer care by dialling 111 from their Vodafone Number.

Country	Benefits
Egypt	220 minutes to call any number in Egypt
Nepal	475 minutes to call NTC numbers in Nepal



Sri Lanka	160 minutes to call any number in Sri Lanka
Philippines	600 minutes to call Globe & Smart Telecom numbers in Philippines
Pakistan	475 minutes to call any number in Pakistan
Bangladesh	700 minutes to call any number in Bangladesh
India	1200 minutes to call any number in India
Turkey	150 minutes to Turkey

F. New Smart Key 500

- All Business Customers on Go Business, 5G Unlimited, Sharek and Business Red Plans can subscribe to the New Smart Key 500 by contacting their account manager for only QR75 per month.
- Once subscribed the New Smart 500 Key will be automatically added to the Plan and charged every month.
- Special International Key provides users with 500 international minutes to call all international destinations except Cuba and Satellite. However, calls to Tunisia will be limited to a maximum of 30 minutes, calls to Eritrea, Morocco, Mauritania and Algeria will be limited to a maximum of 50 minutes in total and calls to Sudan; Somalia; Ethiopia and Yemen will be limited to a maximum of 200 minutes

H. For only QR 35 per month Customers can add the **Lite Key** which provides 2000 international minutes per month to make calls to any of the following countries:

United Kingdom	Mexico	Norway
India	China	Denmark
United States	Canada	Ireland
Singapore	Malaysia	Sweden
South Korea	Romania	Mongolia
Peru	Puerto Rico	Iceland
Slovakia		

To apply this Add-on, the Customer (Chooser of the account) should call the Customer care by dialing 111 from their Vodafone Number

3. Mobile Broadband Plans

- 3.1 The Customer can opt in for the Mobile Broadband Plans by contacting Vodafone Customer Care on 110 or visiting any Vodafone Retail store.
- 3.2 The included value is for local use only (for Roaming Data use charges please check the rates on www.vodafone.qa/roaming).

Plan	Value	Price
Mobile Broadband 90	9GB	QR90
Mobile Broadband 100	10GB	QR100
Mobile Broadband 150	25GB	QR150
Mobile Broadband 275	100 GB	QR275
Mobile Broadband350	Unlimited	QR350
Mobile Broadband Unlimited	Unlimited	QR500

- 3.3 The value of each plan will be valid until the end of each Bill Cycle, and any unused value will be expired at the end of the Bill Cycle Date.
- 3.4 Once you consume the Internet value included in your Mobile Broadband plan you will be charged for additional Data Access as per the Rate Card below.
- 3.5 Mobile Broadband Unlimited data Plans/Add Ons (Products) are subject to a 'Fair Usage Policy'. Customers subscribing to the Unlimited Data Products will have a reduced maximum speed of 1Mbps on reaching data



usage of 500GB within their bill cycle. The reduced speed i.e. throttling will be removed once the subscriber reaches the renewal date or bill cycle.

- 3.6 Mobile Broadband 275 plan is subject to a 'Fair Usage Policy'. Customers subscribing to the Mobile Broadband 275 will have 100 GB at full speed and then maximum speed will be reduced to 3Mbps for the next 100 GB, and after reaching of 200 GB in total within their bill cycle. The speed will be reduced again to 1 Mbps for 100 GB. The Total FUP for Mobile Broadband 275 is 300 GB within the bill cycle.
- 3.7 Mobile Broadband Unlimited 350 plan is subject to a 'Fair Usage Policy'. Customers subscribing to the Mobile Broadband 350 will have 100 GB at full speed and then maximum speed will be reduced to 15Mbps for the next 300 GB within their bill cycle. The speed will be reduced to 1Mbps once the customer has used 400 GBs in a month. The customer will have an option to buy an additional device⁷ at a price of 350 QAR. Customer will get the value back of the device as QR 50 monthly discount applied on the plan for seven (7) months.

4. Roaming Packs

4.1 Passport Pack

- 4.1.1 Customers can benefit from the following daily, weekly and monthly packs for a cost-effective voice and data roaming service when travelling to any of the Vodafone Passport countries below:

Pack	Price	Benefits	Activation Code	Validity
Passport Daily Pack	QR 30	Get 60 minutes to receive calls from any country or make calls to any country while roaming within any of the Vodafone Passport countries. 150 MB	To activate: Dial *110*50#. No automatic renewal.	1 day
Passport Weekly Pack	QR 100	Get 100 Minutes to receive calls and make calls to all numbers. Excluding Premium and Satellite Numbers. 1GB *1GB Extra for GCC Countries No automatic renewal.	To activate: Dial *110*110#	1 week
Passport Bi-Weekly Pack	QR 180	Get Unlimited minutes to receive calls and 160 minutes to make calls from any country or make calls to any country while roaming within any of the Vodafone Passport countries. 2GB	To activate: Dial *110*140# No automatic renewal	2 weeks
Passport Monthly	QR320	Get unlimited receiving and 300 minutes to make calls from any country or make calls to any country while roaming within any of the Vodafone Passport countries. 4GB	To activate: Dial *110*30# No automatic renewal	30 days

- 4.1.2 Customers can subscribe to Vodafone Roaming Packs while you are in Qatar or abroad by dialling the activation code above or through the MyVodafone App
- 4.1.3 Vodafone Passport Pack has a specific validity period from activation. Customers can re-subscribe only after their current Roaming Packs subscription has expired. After the validity any remaining voice/data allowance will expire.

⁷ Device means Huawei B535



- 4.1.4 Customers will receive an SMS when their data benefits are consumed or when the validity period has expired. If additional data is consumed before the expiry date, standard rates will apply available at vodafone.qa/roaming

5. Vodafone Passport Card

- 5.1 All Customers who purchase the Passport Card (“**Passport Card**”) by paying QR100 shall receive the benefits below with 7 days' validity:

Roaming Offer	Roaming Minutes
1 GB	100 outgoing and incoming
1 GB extra for GCC Countries	Excludes Premium and Satellite Numbers

- 5.2 The benefits are only applicable in the passport pack countries available at www.vodafone.qa/passportpack. Customers can purchase while in Qatar through retail outlets or abroad through the Vodafone website www.vodafone.qa. Activation is valid for seven (7) days and Customers can active several cards at the same time.

- 5.3 If the Customer consumes more than the total data/voice allowance before the expiry then standard rates below will apply. Customer will receive an SMS notification when their data/voice is consumed or when the validity period has expired.

- 5.4 Customer can also dial *129# or check the My Vodafone App. to know the remaining data allowance in the Offer. Any remaining data/voice in the Passport Card if not consumed within 7 days from the activation date will expire. Customers can use the Passport Card along with Vodafone Passport Pack.

- 5.5 Passport Countries are available at <http://www.vodafone.qa/en/business/services-and-solutions/roaming-solutions>.

6. Roaming Monthly Pack

- 6.1 Customers can subscribe to Vodafone Business Roaming Monthly Pack while in Qatar or abroad by dialling the activation code as below:

Pack	Price	Benefits	Activation Code	Validity
Passport Monthly Pack	QR 500	200 minutes to receive calls from any country or make calls to any country while roaming in any country worldwide (except below) and 2GB for Internet.	To activate: Dial *110*222# No automatic renewal	30 days

- 6.2 All countries worldwide are included in the Roaming Monthly Pack excluding- American Samoa, Andorra, , Belize, Bhutan, , Brunei Darussalam, Bermuda Cameroon, Cambodia, Comoros Islands, Cote d Ivoire, Central African Republic, Djibouti, Ecuador, Equatorial Guinea, Falkland Islands, Iceland, Lebanon, Lesotho, Macau, Mongolia, Mauritania, Mali, Niger, Philippines, Palau, Russian federation, Saint Pierre and Miquelon, Sao Tome and Principe, Singapore, Somalia, Seychelles, Vietnam and Zimbabwe.

- 6.3 Vodafone Passport Pack is valid for 30 days from activation. Customers can re-subscribe only after their current Vodafone Business Roaming Monthly Pack subscription has expired. After the validity any remaining data allowance will expire.

- 6.4 Customers will receive an SMS when their data benefits are consumed or when the validity period has expired. If additional data is consumed before the expiry date, standard rates will apply available at vodafone.qa/roaming

7. National Rate Card



	Cost	Unit
National Voice	QR 0.25	Per minute
Video Calling	QR 0.45	Per minute
National SMS	QR 0.30	Per SMS
National MMS	QR 0.90	Per MMS
Mobile Internet	QR 0.99	Per MB
Mobile Broadband	QR 0.10	Per MB

7.1 All calling prices are charged per minute and Mobile internet usage is charged on per MB increments.

8. Push-to-Talk Plus (PTT) Service

- The Customers can now avail the PPT Service which instantly provides one-to-many or one-to-one mobile voice communication on Vodafone’s mobile network (3G, LTE and Wi-Fi) without protracted dialling, ringing, and answering steps required in a regular phone call.
- The Customer can opt in for the PTT solution as virtual two-way radio using a "two-way radio app" installed on a smartphone and using available connections connecting multiple users via a server. The server can also be connected to a conventional two-way radio system to provide PTT group calls between smartphones and two-way radios.
- Definitions:
 - Access to Calls (national fixed/mobile):** Enables PTT users to initiate calls to a local network using the Postpaid Sim.
 - Groups:** PTT users can be organized into groups and a user can be in multiple groups. Each customer can organise their groups and a user of a group can only P2P and Group Call other members of that group.
 - Group Call:** This is the basic voice service in PTT using a simple "Push-to-Talk" operation to provide group communications with a fast call set-up.
 - High Priority:** If the network is busy, this feature allows access to network resources in the order of the call priority status of each user terminal.
 - Emergency Call:** A caller has the ability to interrupt all calls and pre-empt calls in an emergency situation. The emergency call drops all active calls and activates the emergency call automatically alerting the affiliated control room dispatcher and other terminal users in that users talk group.
 - Peer to Peer (P2P):** A one-to-one call which is a 'telephone' call between two PTT terminals.
 - PTT Calls:** basic voice service in PTT using a simple "Push-to-Talk" operation
 - PTT Text:** basic text service in PTT using a simple "Push-to-Talk" operation
 - PTT Solution:** includes Postpaid Sim Card; PTT Application; Supported Terminal and Web based portal.
 - PTT Video Communication:** basic voice communication using "Push-to-Talk" operation.
- Customers can subscribe to the following:

Service	Push-to-Talk Plus Professional	Push-to-Talk Premium
Monthly Subscription	80 QR	150 QR
PTT Calls	Unlimited	Unlimited
PTT Text	Unlimited	Unlimited
Group fee per month	3 Groups included and 50 QR for any new Group	5 Groups included and 50 QR for any new Group
High Priority Calls per month	1 MSISDN Included and QR100 for each new MSISDN	3 MSISDN Included and QR100 for each new MSISDN
Emergency Calls	Included	Included
P2P Solution	Included	Included



Unlimited access to national (fixed/mobile) Calls per month	200 QR per MSISDN	150 QR per MSISDN
Set up Fees (one off)	50 QR per MSISDN	50 QR per MSISDN
PTT Video Communication	N/A	Unlimited
PTT Handset (Optional)	Option 1 – Hytera	QR 900 one off payment or QR 75 Monthly payment
	Option 2 – Samsung	QR 1600 one off payment or QR 134 Monthly payment

- The minimum service period for the PTT Service is three months however customers who opt for PTT Handset’s options (1 and 2) shall have a minimum service period of 12 months from the date of activation.
- Indoor solutions are also available subject to additional costs for surveying the sites and to determine the technical feasibility of a business solution. The cost varies from site to site, depending on the complexity of the factors involved.

9. International Rate Card

	Cost	Unit
International SMS	QR0.60	Per SMS
International Video Calling	QR 1.80	Per minute
International MMS	QR1.35	Per MMS

10. Roaming Rate Card

10.1 Customer can now get roaming in over 180 countries. However, roaming in a small portion of these countries (less than 1% of total) may have delayed charges of up to 31 days. 25.2 To activate full roaming in certain countries list available at <http://www.vodafone.qa/en/support/faqs/plans/roaming>, please note that Customer will need to provide a valid credit card as a security guarantee or pay a deposit of QR 2,000 at any Vodafone Store

10.2 To learn more and find out which other countries are included, please contact 122 or visit our nearest Vodafone store or <http://www.vodafone.qa/en/plans-and-numbers/other-services/roaming>.

	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/SMS	QR/MB	QR/MMS
GCC	0.88	2.00	2.00	17.00	0.80	0.22	1.82	3.00
Vodafone Countries	2.00	4.00	10.00	17.00	1.50	1.50	15.00	5.00
Middle East and North Africa	3.00	8.00	17.00	17.00	2.25	1.50	55.00	5.00
Americas and Europe	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Asia & Oceania	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Africa & Rest of the World	5.00	12.00	17.00	17.00	2.25	1.50	55.00	9.00



	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/MS	QR/MB	QR/MMS
Satellite & In-flight Services	30.00	30.00	30.00	30.00	30.00	2.00	75.00	10.00

Roaming Countries

Zone	Countries
GCC	United Arab Emirates; Saudi Arabia; Bahrain; Kuwait and Oman
Middle East and North Africa	Lebanon; Iran; Syria; Morocco; Tunisia; Iraq; Jordan; Algeria; Yemen; Palestine (including Gaza & West Bank) and Sudan
Asia and Oceania	Nepal; Thailand; French Polynesia; Philippines; Vietnam; Guam; Sri Lanka Japan; Nauru; Pakistan; Cambodia; Norfolk Island; Bangladesh; Hong Kong Northern Mariana Islands; China; Brunei; Papua New Guinea; Indonesia; Taiwan; Samoa; Singapore; East Timor; Solomon Islands; Malaysia; Fiji; Tonga; Macau, New Caledonia, Vanuatu; South Korea; Kyrgyzstan and Cook Islands
Africa and Rest of the World	Russia; Aruba; Falkland Islands; Croatia; Guatemala French Antilles; Brazil Peru; Grenada; Bosnia & Herzegovina; Lithuania Guyana; Mexico; Luxembourg; Haiti; Belarus; Liechtenstein; Honduras; Colombia; Jamaica; Kosovo; Serbia; Anguilla; Montserrat; Argentina; Antigua & Barbuda; Netherlands; Antilles; Venezuela; Bahamas; Nicaragua; Iceland, Ukraine; Barbados; Panama; Montenegro; Belize; Puerto Rico; Georgia; Bolivia; St Barth; Greenland ; British Virgin Islands; St Kitts & Nevis ; Dominican Republic; Cayman Islands; St Lucia; Bermuda; Chile; St Martin; Moldova; Costa Rica; St Vincent & The Grenadines; Paraguay; Cuba; Trinidad & Tobago; El Salvador; Ecuador; Turks & Caicos Islands; Uruguay; Senegal; Rwanda; Virgin Islands (USA); Botswana; Gabon; Latvia; Ivory Coast; Mali; Afghanistan; Mozambique; Niger; Azerbaijan; Togo; Réunion; Kazakhstan; Uganda; Comoros; Maldives; Chad; Antarctica; Mongolia ;Mauritius ;Burkina Faso; Kyrgyzstan; Gambia; Burundi; Armenia; Mauritania; Cameroon; Laos Seychelles; Congo; Palau; Benin; Guinea Bissau; Tajikistan; Equatorial Guinea; Lesotho; Turkmenistan; Libya ; Madagascar; Uzbekistan; Namibia; Malawi; Ethiopia; Sierra Leone; Mayotte; Kenya; Angola; Sao Tome & Principe; Djibouti; Central African Republic; Swaziland; Nigeria; Guinea; Cape Verde; Tanzania; Liberia and Congo (DRC).

Tariff Modification Version Control

Tariff Modification Number	Version	Effective Date	Description of Change
EPP 1.27		5 December 2017	Additional Data of 1 GB has been removed from the Business value plans.
EPP 1.28		23 January 2018	Changes in 2.1, 2.3, 3, 4.12, 4 and 6.
EPP 1.29		6 February 2018	Changes in 2.1
EPP 1.30		1 April 2018	Changes in 11
EPP 1.31		15 April 2018	Changes in 2.3
EPP 1.32		23 April 2018	Changes in 2.1
EPP 1.33		08 August 2018	Changes in 2.1, 2.3, 3, and 6.3
EPP 1.34		3 September 2018	Changes in 6.2
EPP 1.35		4 December 2018	Changes in 2.1, 2.2, 2.3, 4.12, 6, 8, 2.3
EPP 1.36		20 February 2019	Changes in 1
EPP 1.37		24 February 2019	Changes in 2.3



EPP 1.38	1 April 2019	Changes in 10
EPP 1.39	21 May 2019	Changes in 3A
EPP 1.40	23 May 2019	Changes in 2.1
EPP 1.41	29 May 2019	Changes in 6
EPP 1.42	11 June 2019	Changes in 3A
EPP 1.43	18 June 2019	Changes in 4
EPP 1.44	30 September 2019	Changes in 2.4
EPP 1.45	3 October 2019	Changes in 2.1.3 and 4B
EPP 1.46	22 October 2019	Changes in 2.4, 2.1.3, 3
1	1 January 2020	Tariff No. changed and changes in 2.1, 2.2 and 2.2.2
2	19 March 2020	Changes in 1.5 and 2.4.6. (H),
3	19 March 2020	Changes in 4.2
4	20 April 2020	Changes in 2.4.1; 3.4 and 4.5
5	14 July 2020	Change in 2.2.2
6	02 November 2020	Change in 2.2 and 4.6
7	03 November 2020	Change in 4.7
8	03 December 2020	Change in 4.7
9	28 December 2020	Changes in 2.5.6
10	13 January 2021	Changes in 2, 3 and 4
11	21 January 2020	New 8