



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
License	Public Fixed Telecommunications Networks and Services License
Tariff Number	GB 1.0
Marketing Name of the Retail	GigaBusiness Services
Tariff Type	Permanent
Customer Group	Business
Notification Date	5 September 2019
Tariff Effective Date	5 September 2019
Tariff Version Number	GB 1.1

Definitions

Bit	means the lowest unit of data usage
CPE	means the Customer premises equipment
KB	means Kilobyte
GB	means Gigabyte
Mbps	means Megabits per second
GigaBusiness	means the data service which enables customers to access the internet through the Vodafone fixed or fixed wireless network
You or Your	means the customer
Vodafone	means Vodafone Qatar P.Q.S.C., commercial registration No. 39656, PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- Vodafone's GigaBusiness General Terms and Conditions shall apply.
- Vodafone GigaBusiness Service is available in the areas where Vodafone has 5G coverage.
- Where a product or service, which a customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- The minimum contractual period shall be three (3) months ("**Minimum Subscription**") excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period. Additional cancellation charges are detailed in Section 5, below.
- Vodafone may as per the Article 3.9 of the Retail Tariff instructions ("**RTI**") offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

- GigaBusiness Service enables customers to access the internet through Vodafone's network. The speed of the service achieved is dependent on the network coverage.



3. New GigaBusiness Plans

- Customers can subscribe to the new GigaBusiness Plans by visiting our website at <https://www.vodafone.qa/en/business/home> and leaving their details or directly contacting their Account Manager who will call you back to explain the plans and fix an appointment for the installation at your premises. The benefits included in the Plans are:

3.1 GigaBusiness Plans

Plan Name	GigaBusiness 100Mbps	GigaBusiness 500Mbps	GigaBusiness 1Gbps
Price	500 QAR	800 QAR	1,500 QAR
Speed	up to 100 Mbps	up to 500 Mbps	up to 1Gbps Mbps
Value Added Services	FREE Entertainer and WAVO	FREE Entertainer and WAVO	FREE Entertainer and WAVO
5 G Router	5G Router Included for FREE	5G Router Included for FREE	5G Router Included for FREE

4 Wi-Fi Extender Unit

Add On	Price
Wi-Fi Extender Unit	QR25 per unit per month

- Wi-Fi Hub Unit can be used by customers to obtain full Wi Fi coverage inside their premises. Customers can subscribe to Wi-Fi Hub Add on by visiting any Vodafone Qatar Stores or calling their Account Managers.

5 Cancellation Charges

Cancellation Date	Fees
Less than 3 months	Remaining of the 3 months + Early Disconnection Charges
Between 4 -12 months	Early Disconnection Charges
After 12 months	No Early Disconnection Charges

- In the event the customer terminates the Service before the expiry of twelve billable months from the day the Service is made available to You (the "Annual Period"), the customer will be liable to pay Vodafone One Thousand Nine Hundred (1,900) QAR for the CPE within thirty (30) days of the date of termination. The Annual Period will not include any period of service during which the Services were suspended for any reason including non-payment.
- In the event the customer also orders a Wi-Fi Extender device and terminate the Service before the expiry of twelve (12) billable months from the day the Wi-Fi Extender is made available to the customer, they will also be liable to pay Vodafone Three Hundred (300) QAR per Wi-Fi Extender device. The twelve (12) month period will not include any period of service during which the Services were suspended for any reason, including non-payment.
- There are no relocation fees.

Tariff Modification Version Control

Tariff Modification Version Number	Effective Date	Description of Change

