



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B 23
Marketing Name of the Retail	Data Plan Unlimited
Duration	N/A
Tariff Type	Permanent
Customer Group	Business
Tariff Effective Date	7 July 2022
Tariff Version Number	2

1. Tariff Terms and conditions

- 1.1 Vodafone's Postpaid general terms and conditions shall apply.
- 1.2 Where a product or service, which you use, has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.4 The Postpaid service will start and this terms and conditions will apply from when the Vodafone provisions the Data Plan Service and the customer premises equipment ("CPE") is installed and use any of our Products and Services.

2. Definitions

- 2.1 **Bill Cycle** - A regular billing cycle assigned to your account.
- 2.2 **Customer** - Person subscribing to and using the Postpaid service.
- 2.2A **Reimbursement customers** - Business customers who pay for their lines themselves while subscribing to Business Plans as bona fide employees of a company.
- 2.3 **Extras** - Value bundles, if applicable that you can purchase in addition to your Plan.
- 2.4 **Products and Services** - The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras and any other products and services we offer you.
- 2.5 **Postpaid** - Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
- 2.6 **Rate card** - The list of all our prices for our products and services.
- 2.7 **Plan** - Our pricing plans that are charged in line with our rate card.
- 2.8 **Vodafone, We, Us** - Vodafone Qatar P.Q.S.C. (Commercial Registration Number 39656, PO Box 27727, Doha Qatar).
- 2.9 **Vodafone Retail Store** – Vodafone retail stores across Qatar and available at <http://www.vodafone.qa/en/support/main-topics/other-topics/store-locations>



3. Service Features

- 3.1 The Data Plan Unlimited (“**Service**”) is supported on Vodafone’s mobile network and is designed to work on specific CPE provided by Vodafone to the customer. This service provides customers with internet, telephony and free emergency call services.
- 3.2 There is no connection fee for this Service.
- 3.3 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

4. Plans

4.1 Data Plan Unlimited Plans

4.1.1 All new and existing Customers can subscribe to the following Plans below:

Plan Name	Monthly Fee	Benefits per Month
Data Plan Unlimited 350	QR 350	Unlimited Local Data and free calls to local landline

- 4.1.2 The included data and calls are for local use only.
- 4.1.3 Customers subscribing to the Data Plan Unlimited 350 plan will have a maximum speed of 15Mbps. The product has a fair usage policy, where the speed will be reduced to 1Mbps once the customer has used 400 GBs in a month. The speed will be reset to 15 Mbps at start of billing cycle.
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- 4.1.4 Customers can only get this plan with a CPE provided by Vodafone.
- 4.1.5 The price of the CPE is QR 350. Customer will get the value back of the CPE as QR 50 monthly discount applied on the plan for seven (7) months.
- 4.1.6 Customers can connect a standard telephone handset with the CPE and can make unlimited free calls to any landline number in Qatar.
- 4.1.7 Standard call rates for local mobile and all international destinations apply.

5. Vodafone for All - Power to people with disabilities

All reimbursement customers who are registered and hold a valid special needs card (“Card”) from the Qatar Society for the Rehabilitation of Special Needs (QSRSN) are entitled to avail 50% discount on Data Plan Unlimited 350.

- Discount can be availed only one Data Plan Unlimited 350 plan per Card.
- Discount cannot be combined with any other promotion or discount.
- Discount can be availed on existing plans if the existing plan is eligible to activate the discount. Otherwise, customer can upgrade/migrate and avail the discount.
- Existing customers can avail the offer from Vodafone Chat Support Team online or by visiting a Vodafone store.

6. Standard Rate card

6.1 National Rate Card - All calling prices are charged per minute and internet usage is charged on per MB increments.



	Cost	Unit
National Voice	QR0.35	Per minute
Internet	QR0.99	Per MB

6.2 International Rate Card - International calls are QR0.99 per minute for over 145 countries. Please visit www.vodafone.qa/international for a full list of countries and rates.

Rate		Country List
QR	0.99	Afghanistan; Albania; Andorra; Angola; Anguilla; Antigua; Armenia; Australia; Austria; Bahrain; Bangladesh; Belarus; Belgium; Benin; Bermuda; Bhutan; Botswana; Brazil; Brunei; British Virgin Islands; Cambodia; Cameroon; Canada; Cape Verde; Cayman Islands; China; Colombia; Costa Rica; Croatia; Czech Republic; Cyprus; Denmark; Djibouti; Egypt; El Salvador; Faeroe Islands; Finland; France; French Guiana; Germany; Ghana; Greece; Grenada; Hong Kong; Hungary; India; Indonesia; Iran; Iraq; Ireland; Israel; Italy; Ivory Coast; Japan; Jordan; Kazakhstan; Kenya; Korea North; South Korea; Kuwait; Laos; Lebanon; Liberia; Liechtenstein; Macau; Macedonia; Malaysia; Mariana Island; Martinique; Mauritius; Mexico; Mongolia; Montenegro; Mozambique; Montserrat; Namibia; Nepal; Netherlands; Netherlands Antilles; New Caledonia; New Zealand; Nigeria; Norway; Oman; Pakistan; Palestine Authority; Philippines; Portugal; Puerto Rico; Romania; Russia; Rwanda; San Marino; Santa Lucia; Saudia Arabia; Serbia Montenegro; Senegal; Singapore; Slovak Republic; South Africa; South Sudan; Spain; Sri Lanka; St Vincent & the Grenadines; Sudan; Surinam; Sweden; Switzerland; Syria; Taiwan; Tajikistan; Tanzania; Thailand; Togo; Tonga; Trinidad Tobago; Turkey; Turkmenistan; Turks Caicos Is; Uganda; Ukraine; United Arab Emirates; United Kingdom; USA; Uzbekistan; Venezuela; Vietnam; Virgin Islands USA and Yemen
QR	1.5	Argentina; Aruba; Belize; Bolivia; Bulgaria; Burkina Faso; Comoro Islands; Congo; Congo Republic; Cruise Ships; Ecuador; Equatorial Guinea; Eritrea; Ethiopia; Ferry Cruise; Fiji; French Polynesia; Georgia; Gibraltar; Guadeloupe; Guatemala; Guernsey; Guyana; Haiti; Honduras; Iceland; Lesotho; Luxembourg; Malta; Malawi; Micronesia; Moldova; Monaco; Morocco; Myanmar; Nicaragua; Niger; Palau; Panama; Paraguay; Peru; Poland; Reunion; Samoa; Somalia; Swaziland; Uruguay and Zambia
QR	2.5	Azerbaijan; Burundi; Central African; Chad; Chile; Cook Islands; Gabon; Greenland; Guinea Bissau; Guinea Republic; Jersey; Kosovo; Latvia; Libya; Lithuania; Maldives Island; Mali; Mauritania; Mayotte; Niue Island; Papua New Guinea; Sao Tome Prin; Seychelles; Slovenia; Sierra Leone; St Kitts Nevis; St Pierre Miq and Vanuatu. Wallis and Funuta Island and Zimbabwe.
QR	3.5	Algeria; Bahamas; Barbados; Cuba; Dominica; Dominican Republic; East Timor; Gambia; Guam; Jamaica; Madagascar; Marshall Island; Nauru; Solomon Island; Tunisia and Tuvalu.
QR	28	Antarctica; Falkland Islands; In-Flight; Kiribati; St Helena; Ascension; Diego Garcia; Norfolk Island; Tokelau and Botswana.

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
1	25 Nov 2020	New format
2	7 July 2022	New Clause 5