



### General Tariff information

<b>Service Provider Name</b>	Vodafone Qatar P.Q.S.C
<b>Tariff Number</b>	C05
<b>Marketing Name of the Retail</b>	Retailer GigaHome Services
<b>Tariff Type</b>	Permanent
<b>Duration</b>	Permanent
<b>Customer Group</b>	Consumer
<b>Notification Date</b>	5 September 2021
<b>Tariff Version Number</b>	1

### Definitions

You or Your	means the customer
Vodafone	means Vodafone Qatar P.Q.S.C., commercial registration No. 39656, PO Box 27727 Doha Qatar

#### 1. Tariff Terms and Conditions

- 1.1 Where a product or service, which a customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.2 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.3 The minimum contractual period shall be three (3) months (“**Minimum Subscription**”) excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period. Additional cancellation charges are detailed in Section 5, below.
- 1.4 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (“**RTI**”) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

#### 2. Service Description

- 2.1 Vodafone Qatar will segment its retailers (“**Retailer**”) into two tiers Diamond and Platinum (“**Tiers**”) based on their monthly revenue contribution as below:
  - a. Diamond Retailer with e-Top up sales of QR 70,000 per month and above
  - b. Platinum retailers with e-Top up sales between QR 25,000 to QR 70,000 per month and above
- 2.2 Diamond and Platinum Retailers will get 50% and 25% discounts respectively on 5G or Fiber plan for their personal use and cannot be offered to customers
- 2.3 On reaching the Diamond or Platinum status, Vodafone Qatar’s Account Manager will visit the Retailer and inform them about the offer. If Retailer wishes to proceed buy new or migrate an existing Pre or Postpaid plan to one of the 5G or buy a new Fiber plan then the Retailer can inform the account manager in a required form etc. Account manager will send the request to the fulfilment team to add the discount.
- 2.4 Retailer Tiers will be reviewed on half yearly basis and changed accordingly and the applicable discount will be applied.
- 2.5 Vodafone Standard GigaHome Standard terms and conditions shall apply.



**Tariff Modification Version Control**

Tariff Modification Version Number	Effective Date	Description of Change
1	5/9/2021	New offer launch