



Tariff: Business

General Tariff information

General Tariff information Service Provider	Vodafone Qatar P.Q.S.C
Tariff Number	B02
Marketing Name of the Retail Offer	Corporate Internet
Tariff Type	Permanent
Customer Group	Business
Duration	N/A
Tariff Effective Date	12 June 2019
Tariff Version Number	1

1. Definitions

Border Gateway Protocol is an IP gateway router protocol used to exchange appropriate inter- network routing information.

Internet Standards means the protocols and IAB Standards defined in the Internet documents RFC 1009, 1122, 1123, 1250 and 1771 and any other applicable protocols and standards as appropriate.

Local Access Circuit refers to the connection between the Customer Premises and a Telecommunications Operator's nearest network node / point of presence (variously called a PoP, Local Exchange and Central Office).

2. Service Description

2.1 Corporate Internet access is an Enterprise class high availability; uncontended/dedicated service delivered using Ethernet over fibre access. The service is scalable and delivers a symmetric service with speed options from 1Mbps to 1Gbps.

3. Tariff Terms and Conditions

3.1 Vodafone's Corporate Internet Service Annex, MSA and General Fixed Service Schedule shall apply.

3.2 The minimum contractual period shall be three (3) months ("Minimum Subscription"). Cancellation of the Service prior to the Minimum Subscription will result in applicable charges due and payable for the remaining Minimum Subscription period.

4. Service Optional Features

4.1 If the Customer wishes to increase or decrease their Vodafone Corporate Internet bandwidth this will require formal order to Vodafone resulting in a new or varied Customer contract.

5. Service Delivery

5.1 **Internet Access Service:** Vodafone will confirm delivery of the Local Access Circuit, configure the Service and conduct a set of standard tests.

5.2 Vodafone provides a Domain Name System (“**DNS**”) Server for the Customer to resolve domain names to IP addresses. Two DNS IP addresses are provided during Service delivery. The Service is considered delivered even if only one of the DNS Servers notified to the Customer is operational.

5.3 Vodafone will install and commission Customer Premises Equipment (“**CPE**”) to provide the service to the customer, The CPE will have an Ethernet access port for access to the internet service.

6. Vodafone Service Management Boundary

6.1 The Service Management Boundary (“**SMB**”) is the physical interface port on the Vodafone CPE, which is the Customer’s access point for Vodafone’s service. Vodafone is responsible for includes provisioning, maintenance and management of all elements up to this SMB.

7. The Customer’s Responsibilities

7.1 If the Customer has a connection to another ISP network, then the Customer must use BGP with a unique autonomous system number for the Customer’s network.

7.2 The Customer is responsible for registering its Domain Name(s) and, unless ordering Domain Name registration service from Vodafone has been agreed, for providing primary and secondary DNS.

7.3 The Customer must ensure that any existing IP addresses are registered with an approved Regulatory Authority. If the Customer provides its own IP addresses these must be at least a /29 block.

8. Pricing and Charges

Bandwidth One time	One time Installation Charge (QAR)	Monthly Rental (QAR)
1 Mbps	3060	7990
2 Mbps	3060	8600
5 Mbps	3060	11800
10 Mbps	9010	13900
15 Mbps	9010	15800
20 Mbps	9010	18900
30 Mbps	9010	25100
50 Mbps	9010	31600
75 Mbps	9010	37700
100 Mbps	9010	44500
150 Mbps	9010	55700
200 Mbps	9010	68500
300 Mbps	9010	77600
400 Mbps	9010	83400
500 Mbps	9010	88100
1000 Mbps	9010	116200

Vodafone may as per the Article 3.9 of the Retail Tariff instructions (“**RTI**”) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

9. Other Charges

Type	Frequency	Comments
Set-up/activation fee	One-off	Can be reduced or waived depending on offer or package provided
Recurring monthly rental	Monthly, chargeable in advance	
Deposit charge (if applicable)	One-off, in advance	Refundable and adjustable after service termination
Additional VAS service charges	One time upfront activation charge, recurring charge, or bundle charge	Can be either charged or free of charge. System should support all the different charging mechanisms
Order cancellation charges	One-off	
Order amendments charges	One-off	
Order modification charges	One-off	
Transfer of service charge	One-off	
Moving premises (Relocation) charge	One-off	
Excess Construction charges (ECC)	One-off	

10. Static IP Charges, Monthly Charges

- 10.1.1 Static IP /30 (2): MRC QAR30
- 10.1.2 Static IP /29 (8): MRC QAR120
- 10.1.3 Static IP /28 (16): MRC QAR240

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
Cl 2.3	13 February 2019	Change in 3 and 4
Cl 2.4	25 February 2019	Change in 4.1
Cl 2.5	12 June 2019	Change in 4
1	13 February 2020	New Format