



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B 20
Marketing Name of the Retail Offer	Vodafone Office Fixed Voice and Broadband bundle
Tariff Type	Permanent
Customer Group	Business
Duration	N/A
Tariff Effective Date	26/08/2020
Tariff Version Number	4

Definitions

Bit	means the lowest unit of data usage
CPE	means the Customer premises equipment
KB	means Kilobyte
GB	means Gigabyte
Mbps	means Megabits per second
STB	Set top box
Vodafone	means Vodafone Qatar P.Q.S.C, commercial registration No. 39656, PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- 1.1 Vodafone’s Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement (“**MSA**”) shall apply.
- 1.2 Vodafone Office Fixed Voice & Broadband bundle (“**Business Broadband Service**”) is available only in those areas where Vodafone has fixed coverage.
- 1.3 Where a product or service that a Customer uses has, specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months (“**Minimum Subscription**”) excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period.
- 1.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (“**RTI**”) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

Business Broadband Service enables customers to access the internet through the Vodafone fixed network. Customers will be able to achieve speeds up to 1 Gbps.



3. Vodafone Office ServicePlans

Broadband Plans	Monthly Price
15Mbps	QR 400
50 Mbps	QR 600
200 Mbps	QR 1100
500 Mbps	QR 1750
1 Gbps	QR 1900

- 3.1 All these plans with have only internet and no landline voice service. Customers who wish to subscribe for landline voice service will have to pay QAR 150 per month in addition to the plan charges.
- 3.2 Customers with landline subscription will receive unlimited free local minutes to any landline in Qatar, and 200 minutes to any mobile in Qatar.
- 3.3 Social Wi-Fi enables customers to connect to guest Wi-Fi network using their social media credentials (Facebook, Instagram, Twitter, Email & Mobile number), ensuring a quick and simple login. The Social Wi-Fi service period starts from the activation date of Social Wi-Fi service. The minimum commitment period is 12 months. For termination within the commitment period, the customer will have to pay the remainder as pro-rated for the balance months of the minimum term. Social Wi-Fi service is available through Vodafone Account Managers. The following Add On services can be purchased by customer as part of the Business Broadband plans;

Add-On Services	Offering	Description	Package	Monthly Rental
1	Voice Lines	Customer can obtain up to two additional voice lines in addition to their primary connection.	Maximum 2 additional voice line	QR 150 for primary voice and QR 130 per each additional voice line
2	Domain, Web Hosting & Public Dynamic IP	Customers are eligible to register their preferred domain name (based on availability) and get hosting space to upload their websites	1 domain name and host 2GB web space. Option for one public dynamic IP (Not available for BBB 15Mbps plan)	Free of Charge
3	Giga TV	Vodafone offers free to air and premium channel content to be screened in their business premises (1 Screen per Broadband connected via a STB)	Giga TV FTA	Free of charge
			Giga TV Entertainment	QR 100
			Giga TV Arabic	QR 150
			Giga TV News	QR 80
			Giga TV Pinoy	QR 100
4	Social Wi-Fi	Non Vodafone Customer can subscribe to the Social Wi-Fi service by buying a CPE integrated with a Social Wi-Fi Service	Basic Package	QR 500
		Vodafone Customer subscribing to: Business Broadband 15 Mbps; or Business Broadband 50 Mbps can subscribe to the Social Wi-Fi service and customer will get CPE integrated with a Social Wi-Fi Service	Standard Package	QR 400
		Vodafone Customer subscribing to : Business Broadband 200 Mbps; or Business Broadband 500 Mbps; or Business Broadband 1 Gbps can subscribe to the Social Wi-Fi service and customer will get CPE integrated with a Social Wi-Fi Service	Premium Package	QR 300



3.4 Social Wi-Fi subscription for existing customers on the old plans:

- a) If the Customer is on the below old plans, Customer will be eligible for the below social Wi-Fi package
 - i. business broadband 25 – Standard package
 - ii. business broadband 150 – Premium Package
 - iii. business broadband 500 – Premium Package
- b) All customers on other legacy plans, have two options:
 - i. Move to the new plans and avail the “customer” pricing for social Wi-Fi (Standard package or Premium Package depending on the plan)
 - ii. Remain on the legacy plan and avail the “non-customer” pricing for social Wi-Fi (Basic Package)

4. Rate Card

Service	Price per minute
National Fixed calls	0
National Mobile calls from fixed number	QR 0.42
International GCC	QR0.65
All other international calls	QR0.65 or QR1.50 or 2.50 List of countries is available at www.vodafone.qa

5. Other Charges

Once-off connection charge	QR199
Once-off CPE charge	QR199

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
FS_BB 1.4	17 February 2019	Clause 1.5 – Amended to clarify pro-rated lock-in. Clause 1.6 – Added up to 20% discretionary discount.
FS BB 1.5	28 April 2019	Clause 1.5 – Amended wording Clause 2 – Changed max speed up to 500 Mbps Clause 3 – Revised BB Plans; grandfathered old plans and added Domain name/additional line.
1	21/07/2020	Tariff number revised
2	21/07/2020	Changes in 3
3	27/07/20 20	Change in 3 and 4
4	26/08/2020	Change in 3 (added the value added services)