



General Tariff information

General Tariff information Service Provider	Vodafone Qatar P.Q.S.C
Tariff Number	B08
Generic Name	Home Business Broadband with Fixed Voice
Marketing Name of the Retail Offer	Home Business Broadband
Tariff Type	Permanent
Customer Group	Business
Tariff Effective Date	22 OCT 2019
Tariff Version Number	1

Vodafone Office Fixed Voice & Broadband Bundle

Definitions

Bit	Means the lowest unit of data usage
CPE	Means the Customer premises equipment
KB	means Kilobyte
GB	means Gigabyte
Mbps	means Megabits per second
Vodafone	Means Vodafone Qatar, commercial registration No. 39656, PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- 1.1 Vodafone’s Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement (“MSA”) shall apply.
- 1.2 Vodafone Office Fixed Voice & Broadband bundle (“Vodafone Office Service”) is available only in those areas where Vodafone has fixed coverage.
- 1.3 Where a product or service that a Customer uses has, specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months (“Minimum Subscription”). Cancellation of the Service prior to that time will result in applicable charges due and payable for the remaining period of the Minimum Subscription period for example if the Customer decides to terminate at the second month of the Service then they will be liable to pay for one (1) remaining month only. If the Customer terminates within the Minimum Subscription then they will have to pay QR 199.
- 1.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

Vodafone Office Service enables customers to access the internet through the Vodafone fixed network. Customers will be able to achieve speeds up to 1 Gbps

3. Vodafone Office Service Plans

Plans	Home Business BB 20 Mbps	Home Business BB 100 Mbps	Home Business BB 500 Mbps	Home Business BB 1 Gbps
Medium	Fiber	Fiber	Fiber	Fiber
Speed	20 Mbps	100 Mbps	500 Mbps	1 Gbps

Monthly Fee	QAR 250	QAR 350	QAR 600	QAR 1500
Benefits	Landline, OSN WAVO, IP TV	Landline, OSN WAVO, IP TV, Entertainer	Landline, OSN WAVO, IP TV, Entertainer	Landline, OSN WAVO, IP TV, Entertainer

- Home Broadband Fibre Plans include a fixed Landline number and it will be available on subscription with the Business Home Fibre Plans. To enable it, Customer can attach any landline handset device to the router. Landline service includes unlimited local calls to any landline in Qatar with a fair usage policy of 44,640 minutes per month for personal and reasonable use.

4. Rate Card

Service	Price per minute
National Fixed calls	QR0
National Mobile calls	QR0.35
International GCC	QR0.65
All other international calls	QR0.65 or QR1.50 List of countries is available at www.vodafone.qa

5. Other Charges

Once-off connection	QR199
Once-off CPE charge	QR199

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
FS_BB 1.4	17 February 2019	Clause 1.5 – Amended to clarify pro-rated lock-in. Clause 1 .6 – Added up to 20% discretionary discount. Clause 2 – Changed 100 to 300 Mbps Clause 3 – clarified to any number in Qatar
FS_BB 1.5	6 October 2019	Clause 2 – revised speed. Clause 3 – removed two para Clause 4 – Changed rate
FS_BB 1.6	22 October 2019	Clause 1.5 – Amended to clarify payment of QR199 in case customer terminates during minimum subscription period.
1	22 July 2020	Tariff number revised