



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B20
Marketing Name of the Retail Offer	Vodafone Office Fixed Voice and Broadband bundle
Tariff Type	Permanent
Customer Group	Business
Duration	N/A
Tariff Effective Date	21/07/2020
Tariff Version Number	1

Vodafone Office Fixed Voice & Broadband Bundle

Definitions

Bit	Means the lowest unit of data usage
CPE	Means the Customer premises equipment
KB	means Kilobyte
GB	means Gigabyte
Mbps	means Megabits per second
Vodafone	Means Vodafone Qatar, commercial registration No. 39656,PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- 1.1 Vodafone's Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement ("MSA") shall apply.
- 1.2 Vodafone Office Fixed Voice & Broadband bundle ("Business Broadband Service") is available only in those areas where Vodafone has fixed coverage.
- 1.3 Where a product or service that a Customer uses has, specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months ("Minimum Subscription") excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period.
- 1.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

Business Broadband Service enables customers to access the internet through the Vodafone fixed network. Customers will be able to achieve speeds up to 1 Gbps.

3. Vodafone Office ServicePlans

Broadband Plans	Monthly Price
15Mbps	QR 400
50 Mbps	QR 600
200 Mbps	QR 1100
500 Mbps	QR 1750
1 Gbps	QR 1900

- All these plans will have only internet and no landline voice service. Customers who wish to subscribe for landline voice service will have to pay QAR 150 per month in addition to the plan charges.
- Customers with landline subscription will receive unlimited free local minutes to any landline in Qatar, and 200 minutes to any mobile in Qatar.
- The following add-ons; one Domain Name of the customer choice with 1 GB Domain space, one Public dynamic IP and Business TV (with FTA channels) are included in the plans and will be activated upon request by the Customer.
- Additional voice lines may be added at a price of QAR130 per month per line with a maximum of 2 additional lines.
- Unless stated otherwise, any unlimited calling is subject to fair usage cap of 44,640 minutes per month.

4. Rate Card

Service	Price per minute
National Fixed calls	0
National Mobile calls	QR 0.42
International GCC	QR0.65
All other international calls	QR0.65 or QR1.50 or 2.50 List of countries is available at www.vodafone.qa

5. Other Charges

Once-off connection charge	QR199
Once-off CPE charge	QR199

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
FS_BB 1.4	17 February 2019	Clause 1.5 – Amended to clarify pro-rated lock-in. Clause 1 .6 – Added up to 20% discretionary discount.
FS BB 1.5	28 April 2019	Clause 1.5 – Amended wording Clause 2 – Changed max speed up to 500 Mbps Clause 3 – Revised BB Plans; grandfathered old plans and added Domain name/additional line.
1	21/07/2020	Tariff number revised
1	21/07/2020	Changes in 3