



### General Tariff information

<b>Service Provider Name</b>	Vodafone Qatar P.Q.S.C
<b>Tariff Number</b>	C02
<b>Duration</b>	24 September 2020
<b>Marketing Name of the Retail Offer</b>	GigaHome Summer Offer
<b>Tariff Type</b>	Promotion
<b>Customer Group</b>	Consumer
<b>Notification Date</b>	29 June 2020
<b>Tariff Version Number</b>	N/A

### Terms and Conditions

- All new Vodafone customers (“**Customer**”) can subscribe to the Summer Offer on select Vodafone’s Fiber and 5G Plans.
- Customers who subscribe to Summer Offer will get between two (2) to three (3) month rent-free depending on the chosen plan, to decide whether to continue using the GigaHome Fibre or GigaHome 5G Service.
- The customer will not be charged a monthly rental fee until the 3 or 4 month depending on the chosen plan.
- During this promotion, Customer can get Vodafone Giga TV and pay a 75 QAR Deposit for the Set Top Box (“**STB**”).
- All customers opting for GigaTV will get Kids Premium Channels for free, automatically.
- Existing customers on GigaTV will also benefit from Free TV kids Premium channels with no additional Costs.
- The Plans and fees shall be as following:

#### GigaHome Fibre:

<b>Name of Plan</b>	<b>Benefit</b>
GigaHome Essential plan	Customer will get two months free + Kids Premium channel for free if customer requests to activate Giga TV.
GigaHome Classic plan	Customers will get three months free + Kids Premium channel for Free if customer requests to activate Giga TV
GigaHome Premium plan	Customers will get three months free + Kids Premium channel for Free if customer requests to activate Giga TV

- If the Customer decides to discontinue the Summer Offer, they must visit Vodafone store to return the STB in good working condition. In case the STB is lost or not in good working condition the Customer will be liable to pay a fee of 450 QR.

#### GigaHome 5G Classic Plan

- The Customer will get three (3) months free but will pay 750 QR as a Connection Fee. If after the first month, the Customer decides to continue using the 5G Classic Plan, then the Connection Fees will become non-refundable and after completing the three (3) months, the customer will pay the normal monthly rental QR 375.
- If the Customer decides to discontinue the Summer Offer, they must visit a Vodafone Store before the first month’s bill is generated to get a Connection Fees refund. They must also return the 5G CPE Router in good working condition. In case the 5G CPE Router s lost or not in good working condition the Customer will be liable to pay a fee of 1800 QR.

#### General T&Cs

- The offer is available at any Vodafone store or Customers can inquire about the GigaHome promotion by scanning the QR code or by visiting the link on our flyers; brochures; in store and outdoor advertisement where available. However, the Vodafone WhatsApp chat is only available to customers who send a message to Vodafone WhatsApp numbers (31597016, 31597017, 31597018, 31597019 and 31597020). Customers should not respond to messages on WhatsApp from people claiming to represent Vodafone, as Vodafone will never initiate contact with you directly through WhatsApp without your consent as stated above.
- The three (3) month minimum service period will apply.
- Current list of Free Premium Kids TV channels is as below. This list is subject to change based on content



provider sole discretion.

Premium Channels	Genre
Baby TV	Kids
Disney Channel HD	Kids
Disney Junior	Kids
Disney XD	Kids
Nick Jr.	Kids
Nick Toons	Kids
Nickelodeon HD	Kids
OSN Kid Zone TV	Kids

- Vodafone's GigaHome General Terms and Conditions shall apply.