



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C02
Duration	25 May 2020
Marketing Name of the Retail Offer	GigaHome Don't Buy Just Try Offer
Tariff Type	Promotion
Customer Group	Consumer
Notification Date	27 February 2020
Tariff Version Number	N/A

- All new Vodafone customers (“**Customer**”) can subscribe to the **Don't Buy Just Try** offer on selected Vodafone's Fiber and 5G Plans. The offer is available at any Vodafone store or through Vodafone sales agents.
- Customers who subscribe to Don't Buy Just Try, will get (1) to (3) month rent-free depending on the chosen plan, to decide whether to continue using the GigaHome Fibre or GigaHome 5G Service.
- The customer will not be charged a monthly rental fee until the 2nd or 4th month depending on the chosen plan.
- The Plans and fees shall be as following:

1. **GigaHome Fibre –:**

- GigaHome Essential – 250 QR customer will get **one** month free.
- GigaHome Classic- 350 QR customers will get three months free.
- GigaHome Premium - 500 QR customers will get three months free.

If the Customer also wants Vodafone Giga TV then they will pay an additional 100 QR for the Set Top Box (“**STB**”). After completing the three (3) months Don't Buy Just Try period, the Customer will not pay the STB charges only the monthly charges.

The three (3) month minimum service period will also apply at this stage.

If the Customer decides to discontinue the Don't Buy Just Try Offer, They must visit Vodafone store to return the STB in good working condition. In case the STB is lost or not in good working condition the Customer will be liable to pay a fee of 450 QR.

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If the Customer decides to discontinue the Don't Buy Just Try Offer, they must visit a Vodafone Store before the first month's bill is generated to get a Connection Fees refund. They must also return the 5G CPE Router in good working condition. In case the 5G CPE Router s lost or not in good working condition the Customer will be liable to pay a fee of 1800 QR.

- Customers can inquire about the GigaHome promotion by scanning the QR code or by visiting the link on our flyers; brochures; in store and outdoor advertisement where available to connect with the Vodafone WhatsApp chat service. However, the Vodafone WhatsApp chat is only available to customers who send a message to Vodafone WhatsApp numbers (31597016, 31597017, 31597018, 31597019 and 31597020). Customers should not respond to messages on WhatsApp from people claiming to represent Vodafone, as Vodafone will never initiate contact with you directly through WhatsApp without your consent as stated above.
- Vodafone's GigaHome General Terms and Conditions shall apply.