



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C02
Duration	25 April 2020
Marketing Name of the Retail Offer	GigaHome Don't Buy Just Try Offer
Tariff Type	Promotion
Customer Group	Consumer
Notification Date	12 February 2020
Tariff Version Number	N/A

- All new Vodafone customers (“**Customer**”) can subscribe to the **Don't Buy Just Try** offer on selected Vodafone's Fiber and 5G Plans. The offer is available at any Vodafone store or through Vodafone sales agents.
- To subscribe to Don't Buy Just Try, the Customer must pay a refundable Connection Fee as stated below and has one (1) month rent-free to decide whether to continue using the GigaHome Fibre or GigaHome 5G Service. On completion of one month, rent-free billing period the Connection Fee will become non-refundable and the Customer can enjoy a further two months' free rental.
- The customer will not be charged a monthly rental fee until the 4th month.
- The Plans and fees shall be as following:

1. **GigaHome Fibre** – The Customer will pay a Connection Fee in advance based on the plan selected:
 - GigaHome Essential – Connection Fee of 250 QR
 - GigaHome Classic- Connection Fee of 350 QR
 - GigaHome Premium - Connection Fee of 500 QR

If the Customer also wants Vodafone Giga TV then they will pay an additional 100 QR for the Set Top Box (“**STB**”). After the first month if the Customer decides to continue using the Service then the Connection Fees will become non-refundable and the Customer will get the next two (2) months plan rental free in addition to the first trial month. After completing the three (3) months Don't Buy Just Try period, the Customer will continue to pay the normal monthly plan rental. The three (3) month minimum service period will also apply at this stage.

If the Customer decides to discontinue the Don't Buy Just Try Offer, they must visit a Vodafone store before the first month's bill is generated to get a Connection Fees refund. They must also return the STB in good working condition. In case the STB is lost or not in good working condition the Customer will be liable to pay a fee of 450 QR.

2. **GigaHome 5G Classic Plan** - The Customer will pay 750 QR as a Connection Fee. If after the first month the Customer decides to continue using the 5G Classic Plan, then the Connection Fees will become non-refundable and Customer will get two (2) months free in addition to the first free trial month. After completing the three (3) months, the customer will pay the normal monthly rental. The three (3) month minimum service period will also apply at this stage.

If the Customer decides to discontinue the Don't Buy Just Try Offer, they must visit a Vodafone Store before the first month's bill is generated to get a Connection Fees refund. They must also return the 5G CPE Router in good working condition. In case the 5G CPE Router s lost or not in good working condition the Customer will be liable to pay a fee of 1800 QR.

- Customers can inquire about the GigaHome promotion by scanning the QR code or by visiting the link on our flyers; brochures; in store and outdoor advertisement where available to connect with the Vodafone WhatsApp chat service. However, the Vodafone WhatsApp chat is only available to customers who send a message to Vodafone WhatsApp numbers (31597016, 31597017, 31597018, 31597019 and 31597020).



Customers should not respond to messages on WhatsApp from people claiming to represent Vodafone, as Vodafone will never initiate contact with you directly through WhatsApp without your consent as stated above.

- Vodafone's GigaHome General Terms and Conditions shall apply.