

General Tariff information

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| Service Provider Name | Vodafone Qatar Q.S.C |
| License | Public Mobile Telecommunications Networks and Services License |
| Tariff Number | CPP 1.2 |
| Service Name | Postpaid |
| Tariff Type | Consumer |
| Tariff Notification Date | 22 September 2019 |
| Duration | Till 25 September 2019 |
| Tariff Version Number | CPP1.2-1.69 |

iPhone 11, 11 Pro and 11 Pro Max Handset Pre-order (“Offer”)

- All new Postpaid Mobile Customers (“**Customer**”) who want to pre-order the iPhone 11, 11 Pro and 11 Pro Max handsets (“**Handset**”) must provide a valid Qatari ID (“**QID**”) or passport number for verification and a Qatari mobile number or email address for verification and email confirmation of the pre-order. Pre-orders with invalid QID or passport numbers, which do not match, will be cancelled.
- Customers can pre-order between 20 to 25 September 2019, subject to stock availability.
- The customer cannot change the specification of their pre-order such as the colour and capacity of the Handset after the pre-order is concluded online.
- Customer can pre-order up to five (5) Handsets per QID/Passport number with a local Qatari credit card.
- Vodafone Qatar will only reserve your order in Vodafone Villaggio retail store and will not deliver in any other store.
- If the pre-order goes through, the pre-order will be valid for five (5) business days from the time of receiving the notification to pick up the Handset (“**Pre-order Validity**”). If the Handset is not collected during this Pre-order Validity period, the pre-order will no longer be valid and will be cancelled. Amount paid will then be refunded back to your credit card in 14 working days.
- In case of cancellation due to any reason, the customer’s full payment will be refunded within, 14 working days and amount transferred to the credit card used for the purchase of the Handset.
- Vodafone Qatar will not be liable for any delays in stock availability or launch of Handsets for any reason whatsoever and the customer acknowledges that any such delays are beyond the control of Vodafone Qatar.
- We can change our pricing from time to time and all changes will be published on our website (www.vodafone.qa) or in any other way available to us.
- Customers who have successfully pre-ordered and picked up their Handset and are subscribing, porting in, migrating or upgrading to Vodafone Red Yalla, Red Unlimited and Red VIP plans will get a benefit of QR50 discount on their plan rental for a period of 24 months within the period of **20 September 2019 to 30 November 2019**.
- Customers who have successfully pre-ordered and picked up the Handset will get up to 24GB of free local data. Postpaid customers will get 24GB of free local data every month for 3 months period (“**Data Offer**”).
- Customers who have successfully pre-ordered and picked up the Handset who are not Vodafone customer can get their new Vodafone Postpaid mobile plan or port in to Vodafone to receive the Data Offer, which is available from **20 September 2019 to 30 November 2019**.
- Customers who have successfully pre-ordered and picked up the Handset will get a Vodafone exclusive 2 years warranty subject to specific terms and conditions as mentioned in the warranty.
- Customers who have successfully pre-ordered and picked up the Handset will also get a 35% Clear Coat discount voucher subject to specific terms and conditions as mentioned on Clear Coat Voucher.
- Vodafone Standard Postpaid and Prepaid T&C apply.