



General Tariff information

General Tariff information Service Provider	Vodafone Qatar P.Q.S.C
Tariff Number	Fixed Service (FS) 2.0
Marketing Name of the Retail Offer	IP VPN
Tariff Type	Permanent
Duration	Permanent
Customer Group	Business
Tariff Notification Date	22 August 2019
Tariff Version Number	FS_IPVPN 1.4

1. Definitions

IP VPN (LAYER 3 VPN)	is a to 'point to multipoint' service, which is suitable for customers having multiple locations and want to interconnect these sites
Customer Edge (CE or CPE) router	the CE router is typically installed at customer premises. It connects to the provider edge (PE) router.
Provider edge (PE) router	is the router placed on the edge of the operator IP VPN core cloud (MPLS)
MPLS	Means Multiprotocol Label Switching (MPLS), which is a mechanism in high-performance telecommunications networks that directs data from one network node to the next based on short path labels. The labels identify virtual links between distant nodes rather than endpoints and form virtual tunnels between locations
Class of Service	a parameter used in data and voice protocols to differentiate the types of payloads contained in the packet being transmitted (as defined in the product IP VPN Class of service can be Bronze, Premium or Gold)
Standard Cable(s)	mean the standard connecting cables
VPN	means Virtual Private Network

1. Tariff Terms and Conditions

- Vodafone's General Business Terms and Conditions and the General Fixed Services Schedule of the Master Service Agreement ("MSA") apply.
- Vodafone service is available only in those areas where Vodafone has fixed coverage.
- Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- The minimum contractual period shall be three (3) months ("**Minimum Subscription**"). Cancellation of the Service prior to the Minimum Subscription will result in applicable charges due and payable for the remaining Minimum Subscription period.
- Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

- 2.1 IP VPN enables customers to virtually have a private network across geographically distant locations through a shared network topology. IP VPN provides IP connectivity across different domestic and international sites of the customer. Vodafone deployed shared MPLS core (VPN cloud) can be used for providing the connectivity across these sites. Customer's routers are not required to be aware about the MPLS cloud present in the core network. The CE Router for Vodafone's IP VPN Service will be provided by Vodafone. Vodafone will extend the connectivity to the premises from the MPLS core for each site of the customer. Vodafone will install and configure the CE Routers at the customer's premise. Vodafone will be responsible for monitoring, configuration changes and upgrade of the CE Router.
- 2.2 **Service Delivery:** Vodafone will install the core component, the required local access circuit and conduct a series of tests on the Vodafone provided services to confirm that it is operational. Vodafone will monitor the Service and provide repair and reporting in accordance with the Service Description when the Customer has called the Service Centre and confirmed that all required Customer Equipment has been connected to the Service. Currently Vodafone is unable to provide this service in the Pearl development.

3. Pricing and Charges

Bandwidth (Mbps)	Installation	Bronze Package	Silver Package	Gold Package
		QR Per Month		
1	2,000	3,465	3,812	4,334
2	2,000	4,005	4,406	5,009
5	2,000	5,085	5,594	6,359
10	4,000	6,210	6,831	7,763
20	4,000	7,380	8,118	9,225
50	4,000	11,970	13,167	14,963
100	4,000	15,750	17,325	19,688
200	4,000	19,170	21,087	23,963
300	4,000	22,086	24,295	27,608
400	4,000	23,868	26,255	29,835
500	4,000	25,650	28,215	32,063
1000	4,000	32,400	35,640	40,500

4. Other Charges

Type	Frequency	Price
Order cancellation charges	One-off	QR500
Order amendments charges	One-off	QR500
Order modification charges	One-off	QR500
Transfer of service charge	One-off	QR500
Moving premises charge	One-off	QR500
Excess Construction charges (ECC)	One-off	QR500

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
FS_IPVPN 1.3	13 Feb 2019	Article 1- Added 20% discount
FS_IPVPN 1.4	22 August 2019	Article 3 - Revised Pricing