



General Tariff information

General Tariff information Service Provider Name	Vodafone Qatar P.Q.S.C
License	Public Fixed Telecommunications Networks and Services License
Tariff Number	Vodafone Office 1.0
Generic Name	Fixed Voice and Broadband bundle
Marketing Name of the Retail Offer	Vodafone Office Fixed Voice and Broadband bundle
Tariff Type	Permanent
Customer Group	Business
Tariff Notification Date	17 February 2019
Tariff Effective Date	17 February 2019
Tariff Version Number	FS_BB 1.4

Vodafone Office Fixed Voice & Broadband Bundle

Definitions

Bit	Means the lowest unit of data usage
CPE	Means the Customer premises equipment
KB	means Kilobyte
GB	means Gigabyte
Mbps	means Megabits per second
Vodafone	Means Vodafone Qatar, commercial registration No. 39656, PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- 1.1 Vodafone’s Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement (“MSA”) shall apply.
- 1.2 Vodafone Office Fixed Voice & Broadband bundle (“Vodafone Office Service”) is available only in those areas where Vodafone has fixed coverage.
- 1.3 Where a product or service that a Customer uses has, specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months (“Minimum Subscription”). Cancellation of the Service prior to that time will result in applicable charges due and payable for the remaining period of the Minimum Subscription period for example if the Customer decides to terminate at the second month of the Service then they will be liable to pay for one (1) remaining month only. If the Customer terminates within the Minimum Subscription then they will also return the CPE or pay QR 199.
- 1.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

Vodafone Office Service enables customers to access the internet through the Vodafone fixed network. Customers will be able to achieve speeds up to 300Mbps.

3. Vodafone Office Service Plans

Broadband Plans	Monthly Price
10Mbps	QR 500
25Mbps	QR 750

50Mbps	QR 1000
100Mbps	QR 1700
300Mbps	QR 2099

- Customers who subscribe to the 50Mbps and 100Mbps plans can choose to receive 1000 free minutes to any landline number in Qatar after which the standard rate in Clause 4 below shall apply.
- Customers who subscribe to the 300Mbps plans will receive unlimited free local minutes to any landline number in Qatar and 150 free local minutes to all mobile numbers in Qatar after which standard rates in Clause 4 will apply.
- Unless stated otherwise, any unlimited calling is subject to fair usage cap of 44,640 minutes per month.

4. Rate Card

Service	Price per minute
National Fixed calls	QR0.35
National Mobile calls	QR0.35
International GCC	QR0.65
All other international calls	QR0.65 or QR1.50 List of countries is available at www.vodafone.qa

5. Other Charges

Once-off connection	QR199
Once-off CPE charge	QR199

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
FS_BB 1.4	17 February 2019	Clause 1.5 – Amended to clarify pro-rated lock-in. Clause 1.6 – Added up to 20% discretionary discount. Clause 2 – Changed 100 to 300 Mbps Clause 3 – clarified to any number in Qatar