

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	EPP 1.3
Service Name	Postpaid
Tariff Type	Business
Tariff Notification Date	11 May 2015
Tariff Effective Date	11 May 2015
Tariff Version Number	EPP 1.5

Definitions

Bill Cycle	The period of time between billings. A Bill Cycle will begin on a set day each month and will last until that day the next month.
Close User Group	Local calling within the Customer's account (i.e. calls made between End Users when both parties are in the State of Qatar).
Customer	The Business subscribing to and using the Postpaid service
End User	A person using Equipment or a Service, who is an employee or contractor of Customer
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Plan	Our pricing plans that are charged in line with our enterprise rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras, and any other products and services we offer you.
Rate card	The list of all our prices for our products and services
Vodafone, We, us	Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).

1. Tariff Terms and conditions

- 1.1 Vodafone's General Business Terms and Conditions shall apply.
- 1.2 Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.4 The Postpaid service will start and these terms and conditions will apply from the date set out

on the General Business Terms and Conditions.

- 1.5 End User can recharge Plans with a consumer prepaid plan. When recharging with a Prepaid Plan on an enterprise line, customers will only get the standard credit and not the free Vodafone minutes and data.
- 1.6 End User may also recharge with the prepaid International Calling Card and Internet one off and they will get the full plan value added to their enterprise number.

2. Service Features

- 2.1 There is a connection fee to join Vodafone Enterprise Postpaid which is the first month Postpaid Plan charge paid in advance.
- 2.2 A Customer can choose from the Postpaid Plans below.
- 2.3 Should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate Card prices set out below:

Leaders Postpaid Plans

Telco Benefits	Name of Plan	Leaders Gold Plan	Leaders Diamond Plan
	Monthly fee (QR per Month)	1500	4500
	Minutes (National)	Unlimited	Unlimited
	SMS	Unlimited	unlimited
	Local Data	50 GB	Unlimited -150 GB
	International & Roaming (incoming minutes)	2000 (Receiving)	5000 (Incoming)
	Outgoing Roaming – Voice	500 minutes	5000 minutes
	Roaming– Data (Local & International)	2GB	7 GB
	SMS International	350 SMS	1000 SMS
	SMS Roaming	350 SMS	1000 SMS
	MBB		Unlimited ¹

¹ Fair usage Policy of 100 GB after which the standard rates will apply.

Non-telco benefits	Handset and accessories²	1500QR	4000QR
	Star Number	Up to 20,000QR	Up to 50,000QR

- 2.4 The included value of all Postpaid plans is valid up until the end of each bill cycle. Any unused value will be forfeited at the end of the Bill Cycle.
- 2.5 Free Vodafone Minutes only applies for calls originating and terminating on the Vodafone Qatar Mobile Network.
- 2.6 Customers can purchase or change these plans anytime during the month. Proration is applied for activation. When deactivating or upgrading a plan, the customer forfeits the remaining value within the current postpaid plan

3. Welcome Pack Price

The Welcome Pack is for free for enterprise clients.

4. National Rate Card

	Cost	Unit
National Voice	QR	Per minute
Video Calling	QR	Per minute
National SMS	QR	Per SMS
National MMS	QR	Per MMS
Mobile Internet	QR	Per MB
Mobile Broadband	QR	Per MB

All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

5. International Rate Card

	Cost	Unit
International SMS	QR0.60	Per SMS
International Video Calling	QR 1.80	Per MMS
International SMS	QR1.35	Per minute

² Handset and Accessories can be availed only after completing 12 months without downgrade, port out or termination of services provided they don't have any pending bills.