

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	CPP 1.1
Service Name	Postpaid
Tariff Type	Consumer
Tariff Notification Date	17 July 2012
Tariff Effective Date	18 July 2012
Tariff Version Number	CPP 1.1 - 04

Roaming tariff modification.

Permanent price changes to some roaming charges are highlighted in the Roaming rate card below.

Definitions

Bill Cycle	Monthly Bill Cycle assigned to your account.
Bonus	Value Bundles given for free when you subscribe to specific Plans using Postpaid
Customer	Person subscribing to and using the Postpaid service
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras, Bonuses and any other products and services we offer you
Plan	Our pricing plans that are charged in line with our rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras, Bonuses and any other products and services we offer you.
Rate card	The list of all our prices for our products and services
Vodafone, We, us	Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).

1. Tariff Terms and conditions

- 1.1 Vodafone's Postpaid general terms and conditions shall apply.
- 1.2 Where a product or service which you use has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.



Vodafone Mobile Postpaid Tariff: Consumer

1.4 The Postpaid service will start and this terms and conditions will apply from when the Customer puts the SIM card into a mobile phone and use any of our Products and Services.

2. Service Features

- 2.1 There is no connection fee to join Vodafone Postpaid.
- 2.2 A Customer can choose one of the postpaid plans below. Customers who choose a Gold plan and above will be entitled to choose two free bonuses. All customers can also purchase extras to their postpaid account.
- 2.3 Should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate card prices set out below.

Postpaid Plans

Plans	Monthly Fee	Local Minutes	Local SMS	Local Data	*Free Vodafone Number	Number of Bonuses
Silver	QR100	300	40	40MB	1 Vodafone Number (Calls , SMS , MMS)	0
Gold	QR300	1200	250	250MB	1 Vodafone Number (Calls, SMS, MMS)	2
Platinum	QR500	2200	650	900MB	1 Vodafone Number (Calls, SMS , MMS)	2
Diamond	QR1000	5000	1500	3GB	Unlimited (Calls Only)	2

* Fair usage policy for the Free Vodafone Number is set at 44 000 Vodafone minutes or SMS or MMS per month.

- 2.4 All included minutes and SMS can be used for all local calling and messaging.
- 2.5 The included value of all Postpaid plans is valid up until the end of each bill cycle. Any unused value will be forfeited at the end of the Bill Cycle.
- 2.6 All Postpaid plans allow Customers to choose at least 1 Vodafone number to which all local calls and SMS are not charged. A customer may change the selected Vodafone number once a month by contacting Vodafone Customer Care on 122 or visiting any Vodafone Retail store.
- 2.7 Free Vodafone and Calling and SMS only applies for calls and messages originating in Qatar.

Free Bonuses

- 2.8 All customers on a Postpaid Gold plan and above can choose two bonuses.
- 2.9 Each Bonus and its value is valid up until the end of each bill cycle and any unused value will be forfeited at the end of the bill cycle.
- 2.10 Customers may change the bonuses only one time per month with no charge by contacting Vodafone Customer Care on 122 or through Vodafone Retail Stores.

Bonus	Value
Vodafone Unlimited	While in Qatar, customers can make unlimited Calls and SMS/MMS to any Vodafone Qatar number in Qatar. *This is subject to a fair usage policy set out below.

Bonus	Value
Vodafone Passport	This Bonus entitles customer to roam with one rate for all calling, Messaging and data services in over 20 countries. Vodafone Passport countries and rates are set out below.
Local Minutes	Customers will receive 600 minutes to any local numbers in Qatar.
BlackBerry	This Bonus entitles customers to 1 GB of local data plus the BlackBerry Monthly Service
Internet	Customers will receive 1.5GB of local data

* Fair usage policy for the Vodafone Unlimited Bonus is set at 44 000 Vodafone minutes/SMS and MMS per month.

Extras

- 2.11 All customers can purchase any of the monthly extras.
- 2.12 The value of each extra will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- 2.13 Each extra and the value it contains will be renewed on the Customer's Bill Cycle date.
- 2.14 Should a Customer exceed the allowances in their chosen extra, charges for all excess usage will be at standard Rate card prices set out below.
- 2.15 The included value is for local use only.

Extra	Value	Price
Internet Regular Pack	250MB	QR50
Internet Super Pack	1GB	QR100
BlackBerry Service	1GB	QR49

Mobile Broadband Plans

- 2.16 The value of each plan will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- 2.17 The included value is for local use only.

Plan	Value	Price
Mobile Broadband Regular	2GB	QR100
Mobile Broadband Super	6GB	QR200

Welcome Pack Price

The Welcome Pack is sold at QR25.00

National Rate Card

	Cost	Unit
National Voice	0.35	Per minute
Video Calling	0.45	Per minute
National SMS	0.30	Per SMS
National MMS	0.90	Per MMS
Mobile Internet	0.55	Per MB

All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

International Rate Card

	Cost	Unit
International SMS	0.60	Per minute
International MMS	QR1.35	Per MMS
International Video Calling	QR1.80	Per minute
Satellite	QR 28.00	Per minute

International calls are QR0.65 per minute for over 145 countries. Please visit www.vodafone.qa/international for a full list of countries and rates.

Roaming Rate Card

	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/SMS	QR/MB	QR/MMS
GCC	1.00	2.00	2.00	17.00 10.00	1.50	1.00	45.00 10.00	3.00
Vodafone Countries	3.00 2.00	8.00 4.00	17.00 10.00	17.00 10.00	2.25 1.50	1.50	55.00 10.00	5.00
Vodafone Countries (with Vodafone Passport product)	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Middle East and North Africa	3.00	8.00	17.00	17.00	2.25	1.50	55.00	5.00
Americas and Europe	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Asia & Oceania	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Africa & Rest of the World	5.00	12.00	17.00	17.00	2.25	1.50	55.00	9.00
Satellite & In-flight Services	30.00	30.00	30.00	30.00	30.00	2.00	75.00	10.00

Roaming Countries

Zone	Countries
GCC	United Arab Emirates ; Saudi Arabia ; Bahrain ; Kuwait ; Oman
Vodafone Countries	United Kingdom ; Italy; Portugal; Egypt; Spain; New Zealand ; India ; Greece Czech Republic ; Germany ; South Africa; Netherlands ; Turkey ; Australia Ghana ; Ireland ; Romania ; Hungary ; Albania
Middle East and North Africa	Lebanon ; Iran ;Syria ; Morocco ;Tunisia ; Iraq ;Jordan ;Algeria ; Yemen ; Palestine (incl Gaza & West Bank) ; Sudan
Asia and Oceania	Nepal ; Thailand ; French Polynesia ; Philippines ; Vietnam ; Guam ;Sri Lanka Japan ; Nauru ;Pakistan ; Cambodia ; Norfolk Island ; Bangladesh ;Hong Kong Northern Mariana Islands ; China ; Brunei ;Papua New Guinea ; Indonesia ; Taiwan Samoa ; Singapore ; East Timor ; Solomon Islands ; Malaysia ; Fiji ; Tonga ; Macau New Caledonia Vanuatu ;South Korea ; Kyrgyzstan ; Cook Islands
Africa and Rest of the World	Russia ; Aruba ; Falkland Islands ; Croatia ; Guatemala French Antilles ; Brazil Peru; Grenada ; Bosnia & Herzegovina ; Lithuania Guyana ;Mexico ;Luxembourg; Haiti ; Belarus ; Liechtenstein ;Honduras ; Colombia ; Jamaica ; Kosovo ; Serbia Anguilla ; Montserrat ; Argentina ; Antigua & Barbuda ; Netherlands Antilles ; Venezuela ; Bahamas ; Nicaragua ; Ukraine ; Barbados ; Panama ; Montenegro Belize ; Puerto Rico ; Georgia ; Bolivia ; St Barth ; Greenland ; British Virgin Islands St Kitts & Nevis ; Dominican Republic ; Cayman Islands ; St Lucia ;Bermuda ; Chile St Martin ; Moldova ; Costa Rica ; St Vincent & The Grenadines ; Paraguay ; Cuba Trinidad & Tobago ; El Salvador ; Ecuador; Turks & Caicos Islands ; Uruguay Senegal ; Rwanda ; Virgin Islands (USA) ; Botswana ; Gabon ; Latvia ; Ivory Coast Mali ; Afghanistan ; Mozambique ; Niger ; Azerbaijan ; Togo ; Réunion ; Kazakhstan Uganda ; Comoros ; Maldives ; Chad ; Antarctica ; Mongolia ;Mauritius ;Burkina Faso Kyrgyzstan ; Gambia ; Burundi ; Armenia ; Mauritania ; Cameroon ; Laos Seychelles Congo ; Palau ; Benin ; Guinea Bissau ; Tajikistan ; Equatorial Guinea ; Lesotho Turkmenistan ; Libya ; Madagascar Uzbekistan ; Namibia ; Malawi ; Ethiopia Sierra Leone ; Mayotte ; Kenya ; Angola ; Sao Tome & Principe ; Djibouti Central African Republic ; Swaziland ; Nigeria ; Guinea ; Cape Verde ; Tanzania Liberia ; Congo (DRC)