

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	EPP 1.2
Service Name	Postpaid
Tariff Type	Business
Tariff Notification Date	11 June 2014
Tariff Effective Date	11 June 2014
Tariff Version Number	EPP 1.4

Definitions

Bill Cycle	The period of time between billings. A Bill Cycle will begin on a set day each month and will last until that day the next month.
Close User Group	Local calling within the Customer's account (i.e. calls made between End Users when both parties are in the State of Qatar).
Customer	The Business subscribing to and using the Postpaid service
End User	A person using Equipment or a Service, who is an employee or contractor of Customer
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Plan	Our pricing plans that are charged in line with our enterprise rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras, and any other products and services we offer you.
Rate card	The list of all our prices for our products and services
Vodafone, We, us	Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).

1. Tariff Terms and conditions

- 1.1 Vodafone's General Business Terms and Conditions shall apply.
- 1.2 Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.4 The Postpaid service will start and these terms and conditions will apply from the date set out

on the General Business Terms and Conditions.

- 1.5 End User can recharge Plans with a consumer prepaid plan. When recharging with a Prepaid Plan on an enterprise line, customers will only get the standard credit and not the free Vodafone minutes and data.
- 1.6 End User may also recharge with the prepaid International Calling Card and Internet one off and they will get the full plan value added to their enterprise number.

2. Service Features

- 2.1 There is a connection fee to join Vodafone Enterprise Postpaid which is the first month Postpaid Plan charge paid in advance.
- 2.2 A Customer can choose from the Postpaid Plans below. All customers can also purchase Extras to add to their Postpaid account.
- 2.3 Should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate Card prices set out below:

Postpaid Plans

Plan Name	Vodafone Start	Vodafone Essential	Business Red M	Business Red L	Business Red XL	Business Red VIP
Monthly Fee	QR50	QR90	QR225	QR350	QR 650	QR 1100
Group Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
National Minutes & SMS+ & MMS	200 minutes 50 SMS	500 Minutes	Unlimited	Unlimited	Unlimited	Unlimited
National Data Traffic (MB)	250	1GB	2GB	3.5GB	7GB	15GB
International outgoing and roaming incoming Voice	N/A	N/A	150 international + roaming receiving all zones (as for today international key)	500 international + roaming receiving all zones (as for today international key)	1000 international + roaming receiving all zones (as for today international key)	2000 minutes intl outgoing and roaming incoming (as per today international key) plus outgoing roaming from passport countries
Roaming outgoing Voice	N/A	N/A	N/A	N/A	300 minutes outgoing passport	



Plan Name	Vodafone Start	Vodafone Essential	Business Red M	Business Red L	Business Red XL	Business Red VIP
					countries	
Roaming Data Traffic (MB)	N/A	N/A	N/A	N/A	300MB data rmg passport countries	2 GB
BIS and Roaming Passport	N/A	N/A	Included	Included	Included	Included
VSDM (Vodafone Secure Device Management)¹	15	15	Included	Included	Included	Included
International Key NEW (only for intl. calling and Roaming incoming) 75 QAR	N/A	300 mins	500 mins	1000 mins	1300 mins	2000 mins

¹ VSDM is a Mobile security for business customers can quickly and easily manage and keep their smart devices secure through a simple easy to use console to lock, wipe, lost and return their data.

Non - Telco Benefits	Hertz - car rental service. ²	N/A	N/A	Yes	Yes	Yes	Yes
	Priority Pass ³ Promo Code providing a discount (up to 100% on the Priority Pass membership & free accesses)	N/A	N/A	Chargeable 100 QAR + 2 times	Yes + 4 times	Yes +10 times	Yes+14 times
	Quintessential ⁴ (International concierge support including requests for flight/hotel/restaurant booking plus entertainment, leisure, consultation & Support)	N/A	N/A	N/A	N/A	N/A	Yes
	Hotels ⁵	N/A	N/A	Yes 5%	Yes 5%	Yes 5%	Yes 5%
	Etihad Airways ⁶	N/A	N/A	Yes 5%	Yes 10%	Yes 15%	Yes 15%

- 2.4 The included value of all Postpaid plans is valid up until the end of each bill cycle. Any unused value will be forfeited at the end of the Bill Cycle.
- 2.5 Free Vodafone Minutes only applies for calls originating and terminating on the Vodafone Qatar Mobile Network.
- 2.6 Customers can purchase or change these plans anytime during the month. Proration is applied for activation. When deactivating or upgrading a plan, the customer forfeits the remaining value within the current postpaid plan

² Hertz will offer 15% discount for rental less than 30 days & 25% discount for more than 30 days for local use. For international locations, Customers will receive 10% discount for rentals on showing their Red Card on car delivery at any Hertz Qatar's retail outlets in New Airport or Hertz Main office or by calling Hertz call Centre at +974-44489944.

³ Sign up for Priority Pass service is required. Customers will be charged on his/her credit card for any accesses exceeding the agreed number of accesses. This service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion.

⁴ The VIP Service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion

⁵ Customers will receive 5% discount for local and international hotels at Regency Travel offices in Qatar on showing their Vodafone Red card.

⁶ Customers shall receive discounts from 5% to 15% discount on the Air fare tickets from Doha to any destination based on the Plan as stated above on showing their Vodafone Red card to the Etihad Airways Main office in Qatar.

3. Free Bonuses

- 3.1 Blackberry, VSDM and Vodafone passport
- 3.2 Each Bonus and its value is valid up until the end of each bill cycle and any unused value will be forfeited at the end of the bill cycle.
- 3.3 Customers may change the bonuses only one time per month with no charge by contacting Vodafone Customer Care on 110 or through Vodafone Retail Stores.

4. Extras

- 4.1 All Customers can purchase any of the below Extras.
- 4.2 Each Extra and its value is valid up until the end of each bill cycle and any unused value will be forfeited at the end of the bill cycle.
- 4.3 When deactivating any Extra, the customer forfeits the Extra value
- 4.4 Customers can add as many Extras on the same plan as they desire.
- 4.5 Customers cannot add the same Extra more than once on the same plan in the same month.
- 4.6 All Extras recur automatically each month and recurrence will only be stopped when requested by the customer by calling customer care on 110 from a mobile phone in Qatar or 974 800 110 from overseas and by sending an email to business.care@vodafone.com.
- 4.7 All included value in Extras are for local use only, except for Vodafone Passport and international key. Any usage in excess of the included value will be charged at standard prices.
- 4.8 The International Key Extra allows customers to use their free local minutes included in the Postpaid Plan for international calls and receive calls whilst roaming. The following countries are not included in International Key: Satellite, Pakistan Sri Lanka, Ethiopia, Bangladesh, Afghanistan, Somalia, Eritrea, Ghana and Mauritiana. Customers need to pay QR100 per month to get international Key. For a list of premium countries please visit www.vodafone.qa
- 4.9 Customers can activate International Key by calling 122 from a Vodafone line or 8007122 from the any other line in Qatar.
- 4.10 International Key cannot be used for SMS or Data in Qatar or while roaming or to make outgoing calls while roaming.
- 4.11 Once activated the International Key will be recurring monthly charge until cancelled by the Customer by calling 122 from a Vodafone line or 8007122 from the any other line in Qatar.

Extras	Price Per Month	Value
Vodafone Minutes	QR25	300 Vodafone Minutes
Vodafone Passport	QR50	This Extra entitles customer to roam with one rate for all
Cross- Net	QR40	200 local minutes
International key	QR100	Convert all cross-net minutes to international minutes (except to Premium countries, Nepal, Sri

		Lanka and Pakistan) and incoming roaming minutes.
Regular Data	QR50	250 MB
Super Data	QR100	1GB
BlackBerry Internet Service	QR49	1GB
BlackBerry Enterprise Service	QR150	1GB

5. Mobile Broadband Plans

5.1 The value of each plan will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.

5.2 The included value is for local use only.

Plan	Value	Price
Mobile Broadband Regular	2GB	QR100
Mobile Broadband Super	7GB	QR200
Mobile Broadband Ultimate	15GB	QR300
Machine to Machine	50GB	QR20

6. Welcome Pack Price

The Welcome Pack is for free for enterprise clients.

7. National Rate Card

	Cost	Unit
National Voice	QR	Per minute
Video Calling	QR	Per minute
National SMS	QR	Per SMS
National MMS	QR	Per MMS
Mobile Internet	QR	Per MB
Mobile Broadband	QR	Per MB

All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

8. International Rate Card

	Cost	Unit
International SMS	QR0.60	Per SMS
International Video Calling	QR 1.80	Per MMS
International SMS	QR1.35	Per minute