

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	CPP 1.2
Service Name	Postpaid
Tariff Type	Consumer
Tariff Notification Date	2 December 2015
Tariff Effective Date	2 December 2015
Tariff Version Number	CPP 1.2 – 1.18

Definitions

Bill Cycle	Monthly Bill Cycle assigned to your account.
Customer	Person subscribing to and using the Postpaid service
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras and any other products and services we offer you
Plan	Our pricing plans that are charged in line with our rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Rate card	The list of all our prices for our products and services
Vodafone, We, us	Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).
Vodafone Retail Store	Vodafone retail stores across Qatar and available at http://www.vodafone.qa/en/support/main-topics/other-topics/store-locations

1. Tariff Terms and conditions

- 1.1 Vodafone's Postpaid general terms and conditions shall apply.
- 1.2 Where a product or service which you use has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.4 The Postpaid service will start and this terms and conditions will apply from when the Customer puts the SIM card into a mobile phone and use any of our Products and Services.

2. Service Features

- 2.1 There is no connection fee to join Vodafone Postpaid.
- 2.2 Customers will be charged QR50 to migrate from Postpaid to Prepaid.
- 2.3 A Customer can choose one of the postpaid plans below. All customers can also purchase extras to their postpaid account.
- 2.4 Should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate card prices set out below.

3. Postpaid Plans

3.1 Vodafone Classic 100

Plans	Monthly Fee	Local Minutes	Local SMS	Local Data	Free Vodafone Number
Silver	QR100	400	50	50MB	2 Vodafone Number (Calls, SMS, MMS)

- All included minutes and SMS can be used for all local calling and messaging.
- The included value of all Postpaid plans is valid up until the end of each bill cycle. Any unused value will be forfeited at the end of the Bill Cycle.
- The Vodafone Classic 100 plan allows Customers to choose at least 2 Vodafone numbers to which all local calls and SMS are not charged. A customer may change the selected Vodafone numbers once a month by contacting Vodafone Customer Care on 122 or visiting any Vodafone Retail store.
- Free and Unlimited Vodafone and Calling and SMS only apply for calls and messages originating in Qatar.

3.1.1 Vodafone Classic 100 Extras as below:

Extra	Monthly Fee	Value
Internet Regular Pack	QR 50	1 GB
Internet Super Pack	QR 100	7 GB
Internet Ultimate Pack	QR 300	25 GB
BlackBerry Service	QR 49	1 GB
Vodafone Passport	QR 20	Roam for 75Dhs/min, MB & SMS in selected countries
International Discount	QR 10	Making international calls to 15 countries at discounted rates available at http://www.vodafone.qa/en/support/main-topics/plans/international-discount .

3.2 Vodafone Red

Plan Name		Red M	Red L	Red XL	Red VIP
Telco Benefits	Monthly Fee	QR250	QR350	QR750	QR1000
	Local Minutes	Unlimited	Unlimited	Unlimited	Unlimited
	Mobile Internet ¹	1GB	2GB	6GB	15GB

¹ Revised Data will be applicable immediately i.e. 9 March 2014 for new Customers and from next Bill Cycle for existing Red Customers.

Plan Name		Red M	Red L	Red XL	Red VIP
	International Best Minutes²	180 Minutes to 1 number	300 Minutes to 2 Numbers	300 Minutes to any number	420 minutes to any number
	Vodafone Passport Incoming Calls³	-	50 minutes	300 minutes	-
	Vodafone Passport incoming or Calling Vodafone Qatar⁴	-	-	-	Unlimited
	International Discount	-	-	Included as on 1 April 2014	Included as on 1 April 2014
	Vodafone Passport Extra	-	-	Included as on 1 April 2014	Included as on 1 April 2014
Non Telco Benefits	Family Discount (Discount applies only to Red plans, Classic 100 plans or Mobile Broadband plans & applies on the lower priced plan(s) only.)	30% on additional lines	30% on additional lines	30% on additional lines	30% on additional lines
	Priority Pass Lounge Access⁵ Promo Code providing a discount (up to 100% on the Priority Pass membership & free accesses)	Optional. Available for QR100. Includes 2 Accesses	Included With 4 Accesses	Included With 10 Accesses	Included With 15 Accesses
	Red Team (Available for Setup, Support and Payment in customer's home or office)	-	-	-	Included
	VIP Service⁶ (International concierge support including requests for flight/hotel/restaurant booking plus entertainment, leisure, consultation & Support)	-	-	-	Included

² For the list of eligible countries please click [here](#)

³ Applicable to Vodafone Passport Countries as listed below

⁴ Applicable to Vodafone Passport Countries as listed below

⁵ Sign up for Priority Pass service is required. Customers will be charged on his/her credit card for any accesses exceeding the agreed number of accesses. This service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion.

⁶ The VIP Service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion

Plan Name	Red M	Red L	Red XL	Red VIP
Parking & Valet⁷		50% off valet fees Discount on Valet Parking at Select Locations	Free Valet Parking at Select Locations	Free Valet Parking at Select Locations

- Customers migrating to Red from the existing Postpaid Plans will lose all benefits of the earlier offers such as International Key, 50% discount and the save up to 500 QAR and 30% for life offer.

Red Extras

- Vodafone Extras are additional recurring products designed to provide Customers with more value for money as per their choice.
- All Customers can purchase any of the monthly extras below.
- The value of each extra will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- Each Extra and the value it contains will be renewed on the Customer's Bill Cycle date.
- Should a Customer exceed the allowances in their chosen Extra, charges for all excess usage will be at standard Rate card prices set out in National rate card in 4.1 and International rate card in 4.2 below.
- To activate Extras, Customers please contact 122 or visit your nearest Vodafone store.

Current available Red Extras are listed below:

Red India Extra

- All new and existing Customers on Vodafone Red Postpaid Plans (Red M, Red L, Red XL and Red VIP) who opt in for this Extra by paying QR 35 monthly, can enjoy 20 hours of International Calls to India for life of this product.
- All Red Customers can activate the Red India Extra either by calling customer care on "122" or visiting any Vodafone Retail Store. The Offer will be automatically renewed every bill run until Customers prefers to opt out of the Offer by visiting a Vodafone Store, or by calling the Vodafone Call Centre.
- Once activated, Red M and Red L Customers will replace the international value the Customer currently have on their Red M and Red L plans with international hours to India as below:
 - Red M Customer will now get 20 hours to call to India instead of 3 hours to one number;
 - Red L Customers, will now get 20 hours to call to India instead of 5 hours to two numbers

Vodafone for All - Power to people with disabilities

- All customers who are registered and hold a valid special needs card ("Card") from the Qatar Society for the Rehabilitation of Special Needs (QSRSN) ("Eligible Customer") entitled to the following benefits:

⁷ Fair Usage Policy of 50 parking accesses per year applies. This valet service is for 12 months from the date of activation of Plan and may be renewed by Vodafone at its discretion.

- 50% discount on Red M and Red Qatari Plans as below:

Red M	Red Qatari
125 QR per month	125 QR per month
Unlimited local calls and local SMS	Unlimited local calls and local SMS
1 GB of local internet	6GB of local internet
180 International minutes to call one Vodafone approved international mobile number	Up to 50% discount on parking & valet services at designated malls and entertainment venues within Qatar
Up to 50% discount on parking & valet services at designated malls and entertainment venues within Qatar	30% discount for any family member who purchases any RED Postpaid plan
30% discount for any family member who purchases any RED Postpaid plans	50% discount or 1000QR voucher to be used towards the purchase of a Star Number
50% discount or 1000QR voucher to be used towards the purchase of a Star Number	

- The Eligible Customer will also be entitled to a 10% discount on a mobile phone handset (“Handset Discount”) as long as no other discount enrolled for the same handset. The Handset Discount can be redeemed at any Vodafone store subject to availability and shall not apply to handsets that are already discounted under any promotion.
- The Eligible Customer is only entitled to the Handset Discount once every six months and must be a member of a Plan at the time of purchase. The Eligible Customer must visit a Vodafone Store to claim the Handset Discount and the Handset Discount cannot be used by any family member or third party whatsoever.
- If the Eligible Customer cannot physically attend the Vodafone store to purchase the Plan he can authorise a family member (by completing Vodafone letter of authorisation, and upon presentation of the nominated person’s Qatari ID) to act on his behalf.
- Services not listed in the table above will not be included in any Plan.
- Plan is non-transferrable and cannot be combined with any other Vodafone discounts or exchanged for cash.
- Supplier standard warranty provisions shall apply to all Handset Discounts.
- Vodafone standard refund and exchange policies shall apply.

3.2.1 Vodafone Passport Extra

- Customers can roam in selected countries with only simple rate of 75Dhs per minute/SMS & MB for only QR 20.
- List of countries included are:

Vodafone Passport Extra Countries	United Kingdom; Italy; Portugal; Egypt; Spain; New Zealand; India; Greece Czech Republic; Germany ; South Africa; Netherlands; Turkey ; Australia Ghana ; Ireland; Romania ; Hungary ; Albania, Malta, Kingdom of Saudi Arabia; United Arab Emirates, France and USA .
--	--

- Red XL and VIP Customers will automatically receive this benefit for free from 1 April 2014.
- To learn more and find out which other countries are included, please contact 122 or visit your nearest Vodafone store or please visit www.vodafone.qa/passport

3.2.2 International Discount Extra

- For only QR 10 monthly, Customers can enjoy calling 15 countries at discounted rates.
- To Opt in Customers can call centre or visit the Vodafone stores.
- Red XL and VIP Customers will automatically receive this benefit for free from 1 April 2014.

Countries Covered	Rate per Minute
India	15 Dhs
Egypt	35 Dhs
Indonesia	24 Dhs
Philippines, KSA, UAE, Bahrain, Sri Lanka, Pakistan, Nepal, Syria, Sudan, Turkey, Thailand	45 Dhs
Bangladesh	19 Dhs

3.2.3 International Plus

- All Red Customers can activate the International Plus either by calling customer care on "122" or visiting any Vodafone Retail Store.
- On activation, International Plus will renew automatically monthly on the billing date for a charge of QR 50 per month. To deactivate Customers can visit any Vodafone Retail Store or call 122, and it will be cancelled from Customers next billing date.
- Once activated, Vodafone will replace the international value the Customer currently have on their Red plans with international hours to call any number from the eligible countries as below:
 - Red M Customer will now get 8 hours to call any number instead of 3 hours to one number;
 - Red L Customers, will now get 12 hours to call any number instead of 5 hours to two numbers;
 - Red XL Customers will get 15 hours instead of 5 hours; &
 - Red VIP Customers will get 17 hours instead of 7 hours
- Customers can review the list of eligible countries by clicking [here](#).
- International Plus can only be used for international calling from Qatar.
- Roaming and SMS are not included.
- Only Red Postpaid Customers are eligible and Falla Postpaid Customers cannot apply.
- The International Plus is subject to a Fair Usage Policy ("FUP") which applies in case 50% or more of the International Plus minutes allowance is consumed and if 20 or more different international numbers are called by a Customer. At Vodafone's discretion, in the circumstance where this FUP is breached, the International Plus will be removed from the Customer's account and standard international calling fees shall apply.

3.2.4 Internet Extras

(i) Internet Basic Pack

- Customer can opt in for the Internet Basic Pack by contacting Vodafone Customer Care on 122 or visiting any Vodafone Retail store.

(ii) Mobile Internet Pack

Extra Name	Monthly Fee	Value
Internet Basic Pack	QR50	1 GB
Internet Regular Pack	QR100	7 GB
Internet Super Pack	QR200	15 GB
Internet Ultimate Pack	QR 300	25 GB

3.3 Super Saver 100 Monthly Postpaid Plan

- Customers can subscribe by visiting any Vodafone Retail store.
- Super Saver 100 Monthly Postpaid Plan is a monthly product that automatically renews every month and Customers shall get the following:

Super Saver 100 Plan	Vodafone local Minutes	Local Data per week
Super Saver 100 Monthly Postpaid Plan	1,000 minutes per month for Vodafone numbers only.	1GB of data for Anghami Internet Usage per month and 1GB of data for standard internet usage
	200 minutes to any local number in Qatar	

- Any unused calls and data shall expire automatically at the end of the month.
- Customer can unsubscribe by visiting any Vodafone Retail store.
- Customer who subscribe to Super Saver 100 Monthly Postpaid Plan will not be eligible for the family discount on Vodafone Red Postpaid Plans.

3.4 Super Saver 150 Plan

- Customers can subscribe by visiting any Vodafone Retail store for a monthly Subscription Fee of QR150 per month.
- Super Saver 150 is a monthly Postpaid Plan that automatically renews every month and Customers shall get the following:

Postpaid Plan	Vodafone local Minutes per month	Local Data per month	International Minutes per month
---------------	----------------------------------	----------------------	---------------------------------

Super Saver 150 Plan	Unlimited calls to any 2 Vodafone Numbers	1GB	80 minutes to 1 international number. ⁸
	400 minutes to any local number in Qatar		

3.4.1 Super Saver 150 Extra;

(i) International Plus

- All Super Saver 150 Customers can activate the International Plus either by calling Customer Care on "122" or visiting any Vodafone Retail Store.
- On activation, International Plus will renew automatically monthly on the billing date for a charge of QR 50 per month. To deactivate Customers can visit any Vodafone Retail Store or call 122, and it will be cancelled from Customers next billing date.
- Once activated, Vodafone will replace the international value the Customer currently have on their Super Saver 150 Plan with international hours to call any number from the eligible countries with 240 minutes to any number.
- Customers can review the list of eligible countries on www.vodafone.qa⁹.
- International Plus can only be used for international calling from Qatar.
- Roaming and SMS are not included.
- Only Super Saver 150 Customers are eligible.
- The International Plus is subject to a Fair Usage Policy ("FUP") which applies in case 50% or more of the International Plus minutes allowance is consumed and if 20 or more different international numbers are called by a Customer. At Vodafone's discretion, in the circumstance where this FUP is breached, the International Plus will be removed from the Customer's account and standard international calling fees shall apply.

(ii) Unlimited Vodafone Minutes Extra

- All new and existing Customers on Supersaver 150, Supersaver India and Falla Postpaid Plans who opt in for this Offer by paying QR 35 monthly, can enjoy unlimited Vodafone to Vodafone national calls within Qatar for life of the product.
- Customers can opt in by dialling *110*35# or visiting any Vodafone store.
- The Offer will be automatically renewed every bill run until Customers prefer to opt out of the Offer by visiting a Vodafone Store, or call the Vodafone Call Centre.

3.5 Super Saver India Postpaid Plan

- All new and existing Customers who join the Super Saver India Postpaid Plan either by migrating from any existing Vodafone Plans, port-ins or by joining Vodafone will be eligible for the following benefits:

Postpaid Plan	Local Minutes / SMS per month	Local Data per month	International Minutes per month
---------------	-------------------------------	----------------------	---------------------------------

⁸ List of eligible countries available at <http://www.vodafone.qa/en/support/main-topics/plans/favourite-international-number/favorite-international-number-countries>

⁹ List of eligible countries available at <http://www.vodafone.qa/en/support/main-topics/plans/favourite-international-number/favorite-international-number-countries>

Super Saver India for 150 QR per month	<ul style="list-style-type: none"> • 400 minutes to any local number in Qatar • 20 Local SMS 	1 GB	10 hours to call any number in India
--	--	------	--------------------------------------

- Customers can subscribe by visiting any Vodafone Retail store.
- To deactivate Customers can visit any Vodafone Retail Store or call 122, and it will be cancelled from Customers next billing date.
- On deactivation or in case the Customer is no longer a Super Saver India Customer and the standard rates will apply.

4. Mobile Broadband (MBB) Plans

- All new and existing Customers can subscribe to Data Plan 50, Data Plan 70, Data Plan 100, Data Plan 200, Data Plan 300 or Data Plan 400 MBB plans.
- The value of each MBB plan will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- Existing customers will benefit from the new values starting from the next bill cycle.
- The included value is for local use only.
- Customers can purchase the USB stick for only QR 99 along with the MBB Plans from Vodafone online store or by visiting the nearest Vodafone store.
- If Customer exceeds the data allowance then the standard Data rate of 10Dhs/MB shall apply.
- For Data Plan 400 a fair usage policy of 50 GB of data usage per user applies, if customer exceeds the data allowance then the standard Data rate of 1Dhs/MB shall apply for further usage.

Name	Monthly Fee	Value
Data Plan 50	QR 50	1 GB
Data Plan 70	QR 70	2.5GB
Data Plan 100	QR 100	7 GB
Data Plan 200	QR 200	15 GB
Data Plan 300	QR 300	25 GB
Data Plan 400	QR 400	Unlimited

5. New Data Plans Offer

All new Vodafone Postpaid MBB customers (“**Customer**”) are eligible for savings of 50% and 30% on the monthly fees of the Data Plans as below:

Plans	Monthly Fee	Value	Promotional Rent For Lifetime	
			With Postpaid Voice Plans: 50% for life	Only Data Plans: 30% for life
Data Plan 50	QR 50	1 GB	QR 25	N/A
Data Plan 70	QR 70	2.5 GB	QR 35	QR 49
Data Plan 100	QR 100	7 GB	QR 50	QR 70
Data Plan 200	QR 200	15 GB	QR 100	QR 140

Data Plan 300	QR 300	25 GB	QR 150	QR 210
Data Plan 400	QR 400	Unlimited ¹⁰	QR 200	QR 280

- All new and existing Vodafone Postpaid Customers will get 50% discount on the monthly fee for life on the entire Data Plan range.
- All new standalone Data Plan Customers will get 30% discount on the monthly fee for life on all Data Plans except Data Plan 50.
- Customers cannot exchange the saving under this Offer for cash.
- If Customer changes their Data Plan or port out or migrate then they will lose the discount for life.

6. Vodafone Passport Pack (Passport pack)

- All Customers will receive the benefits in the countries covered for just QR 100 per week when they activate the Vodafone Passport Pack as below:

	Benefit	Validity
Incoming Calls	Unlimited	7 days
Calling to Qatar	Unlimited	7 days
Data	2 GB	7 days

- Customers can subscribe while in Qatar or abroad by dialling the activation code as below:

Plan	Activation Code
Prepaid	*200*100#
Postpaid	*110*101#
Business	*110*102#

- The list of countries, irrespective of the operator on which the Customer is roaming, are:

Countries Covered	
Saudi Arabia	USA
UAE	Egypt
Bahrain	India
Kuwait	Turkey
Oman	Greece
Albania	Australia
Czech Republic	Thailand
Germany	France
Ghana	New Zealand
Hungary	Portugal
Ireland	Romania
Italy	Spain
Malta	South Africa
Netherlands	

¹⁰ A fair usage policy of 50 GB of data usage per User applies.

UK	
----	--

- Once activated it is valid for one (1) week and Customers can only reactivate the Passport Pack after expiry.
- If the Customer consumes more than 2 GB before the expiry, then the rate will be QR 1 per 1MB until the 7 day period expires and thereafter the standard rates below will apply.
- Customer will receive an SMS notification when their data is consumed or when the validity period has expired. Customer can also dial *129# to know the remaining data allowance in the Offer.
- Any remaining data in the passport Pack if not consumed within 7 days from the activation date will expire.
- Customers can use the Passport Pack along with Vodafone Passport Rate. However any roaming usage beyond the Passport Pack allowance will be charged only at 75Dhs per minute, per SMS, or per MB when Customer travel in the countries covered above.

7. UAE Roaming Data Offer

- All new and existing Customers who opt in for this Offer by paying QR 50 once-off, can enjoy 2 Gigabytes of data for a validity period of seven (7) days when roaming in the United Arab Emirates.
- Customers can opt in by dialling *200*971# or by visiting any Vodafone Retail Store.
- Any remaining data in the Offer if not consumed within seven (7) days from the activation date will expire.
- On expiry of seven (7) days from activation, the standard Data rates will apply. Users may then choose to opt-in for another seven day validity period.

8. Egypt 29 Dhs Offer

- All Customers can make calls to Egypt for just 29 Dhs per minute if they Opt-in for the Offer by dialling *200*220# and QR2 will be deducted from the prepaid balance every 7 days.
- The Opt In rate to Egypt will be valid for seven (7) days from the day of activation. The QR2 will continue to be deducted from the customer's prepaid balance every seven (7) days until the Customer Opts Out.
- If a Customer does not have sufficient balance at time of renewal, the Egypt calling Opt In will remain on the account 'on hold' for 30 days and will renew as soon as the Customer recharges with sufficient credit, provided that is before the end of the Opt In.
- The Customer will be charged the standard rate for calls while the Opt In is 'on hold'. If there is no recharge during this 30 day period, the Egypt calling Opt In will be removed and standard Egypt rate will apply.
- The Customer can Opt Out by dialling *250*220#. Once the Customer has cancelled / Opt Out the standard Egypt calling rate will apply immediately and the Opt In rate will no longer renew.
- The Customer can activate the Egypt Opt In again by dialling *200*220# at any time. The Customer will be changed QR 2 for another 7 days of the promotional rate on reactivation.

9. Rate card

- 9.1 National Rate Card** - All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

	Cost	Unit
National Voice	QR0.35	Per minute
Video Calling	QR0.45	Per minute
National SMS	QR0.30	Per SMS
National MMS	QR0.90	Per MMS
Mobile Internet	QR0.55	Per MB

- 9.2 International Rate Card** - International calls are QR0.66 per minute for over 145 countries. Please visit www.vodafone.qa/international for a full list of countries and rates.

	Cost	Unit
International SMS	QR0.60	Per minute
International MMS	QR1.35	Per MMS
International Video Calling	QR1.80	Per minute
Satellite	QR 28.00	Per minute

9.3 Roaming Rate Card

- Customer can now get roaming in over 180 countries. However, roaming in a small portion of these countries (less than 1% of total) may have delayed charges of up to 31 days.
- To activate full roaming in certain countries list available at <http://www.vodafone.qa/en/support/faqs/plans/roaming> , please note that Customer will need to provide a valid credit card as a security guarantee or pay a deposit of QR 2,000 at any Vodafone Store
- To learn more and find out which other countries are included, please contact 122 or visit our nearest Vodafone store or <http://www.vodafone.qa/en/plans-and-numbers/other-services/roaming>.

	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/SMS	QR/MB	QR/MS
GCC	1.00	2.00	2.00	10.00	1.50	1.00	10.00	3.00
Vodafone Countries	2.00	4.00	10.00	10.00	1.50	1.50	10.00	5.00
Middle East and North Africa	3.00	8.00	17.00	17.00	2.25	1.50	55.00	5.00
Americas and Europe	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Asia & Oceania	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Africa & Rest of the World	5.00	12.00	17.00	17.00	2.25	1.50	55.00	9.00
Satellite & In-flight Services	30.00	30.00	30.00	30.00	30.00	2.00	75.00	10.00

Roaming Countries

Zone	Countries
GCC	United Arab Emirates; Saudi Arabia; Bahrain; Kuwait and Oman

Zone	Countries
Middle East and North Africa	Lebanon; Iran; Syria; Morocco; Tunisia; Iraq; Jordan; Algeria; Yemen; Palestine (including Gaza & West Bank) and Sudan
Asia and Oceania	Nepal; Thailand; French Polynesia; Philippines; Vietnam; Guam; Sri Lanka Japan; Nauru; Pakistan; Cambodia; Norfolk Island; Bangladesh; Hong Kong Northern Mariana Islands; China; Brunei; Papua New Guinea; Indonesia; Taiwan; Samoa; Singapore; East Timor; Solomon Islands; Malaysia; Fiji; Tonga; Macau New Caledonia Vanuatu; South Korea; Kyrgyzstan and Cook Islands
Africa and Rest of the World	Russia; Aruba; Falkland Islands; Croatia; Guatemala French Antilles; Brazil Peru; Grenada; Bosnia & Herzegovina; Lithuania Guyana; Mexico; Luxembourg; Haiti; Belarus; Liechtenstein; Honduras; Colombia; Jamaica; Kosovo; Serbia; Anguilla; Montserrat; Argentina; Antigua & Barbuda; Netherlands; Antilles; Venezuela; Bahamas; Nicaragua; Ukraine; Barbados; Panama; Montenegro; Belize; Puerto Rico; Georgia; Bolivia; St Barth; Greenland ; British Virgin Islands; St Kitts & Nevis ; Dominican Republic; Cayman Islands; St Lucia; Bermuda; Chile; St Martin; Moldova; Costa Rica; St Vincent & The Grenadines; Paraguay; Cuba; Trinidad & Tobago; El Salvador; Ecuador; Turks & Caicos Islands; Uruguay; Senegal; Rwanda; Virgin Islands (USA); Botswana; Gabon; Latvia; Ivory Coast; Mali; Afghanistan; Mozambique; Niger; Azerbaijan; Togo; Réunion; Kazakhstan; Uganda; Comoros; Maldives; Chad; Antarctica; Mongolia ;Mauritius ;Burkina Faso; Kyrgyzstan; Gambia; Burundi; Armenia; Mauritania; Cameroon; Laos Seychelles; Congo; Palau; Benin; Guinea Bissau; Tajikistan; Equatorial Guinea; Lesotho; Turkmenistan; Libya ; Madagascar; Uzbekistan; Namibia; Malawi; Ethiopia; Sierra Leone; Mayotte; Kenya; Angola; Sao Tome & Principe; Djibouti; Central African Republic; Swaziland; Nigeria; Guinea; Cape Verde; Tanzania; Liberia and Congo (DRC).

10. Premium Service

Customers making voice calls to the number range in Bahrain will be at the following rate below:

Number Range	Standard Rate	Premium Rate
Bahrain	Postpaid	Postpaid
+97371110000 till +97371119999	66Dhs per min	2.50QR per min

11. Opt in Rate

11.1 Local 25Dhs Calling Opt in

- Customers can make national voice calls for 25Dhs per minute if they opt in for the rate. Customers can activate the national voice call rate of 25Dhs per minute by dialing *200*25#.
- There is no charge for opting in for the 25Dhs rate.
- The Customer can opt out of the rate by dialing *250*25#. Once the Customer has cancelled the offer the standard national voice rate of 35Dhs will apply immediately.

11.2 India 20 Dhs Calling Opt in

- Customers can make calls to India for 20Dhs per minute if they opt in for the offer.
- Customers can activate the India rate of 20Dhs per minute by dialling *200*91#.
- There is no charge for opting in for the 20Dhs rate.
- Once opted in, all calls to India made by the customer will be charged at 20Dhs.
- The customer can opt out of the offer by dialling *250*91#.
- Once a customer opts out, the standard India rate will apply.

12. Vodafone 4G

- All Customers will automatically receive 4G service from 3 June 2014.
- However to receive 4G, Customer must have a 4G enabled device, to check if your device is 4G enabled please visit <http://www.vodafone.qa/en/4g/devices> and set the correct network settings.
- Customers will need Vodafone's APN settings in order to access 4G. Customers can obtain the correct Mobile Internet settings by dialling *100# to access the USSD menu or by Customer Care at calling 111.
- Currently, 4G is not available while roaming.

13. 4G Extra

- Customers shall also get the following Extra as dedicated Data for the OSN Go and Anghami+ applications ("Apps"):

Postpaid Plan	Monthly	Go by OSN Extra	Go by OSN Unlimited Extra	Anghami+ Extra (Except Falla)
Postpaid Non-RED & Falla	Subscription fees discount	1 month free	None	1 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED M	Subscription fees discount	1 month free	None	1 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED L	Subscription fees discount	3 month free	None	3 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month

	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED XL&VIP	Subscription fees discount	6 month free	None	6 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB