

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	CP 1.1
Service Name	Prepaid
Tariff Type	Consumer
Tariff Notification Date	26 September 2012
Tariff Effective Date	27 September 2012
Tariff Version Number	CP 1.1
	CP 1.1 – 1.5

Tariff Version Control

Tariff Version Number	Notification Date	Effective Date	Tariff Modifications
CP 1.1 – 1.5	26 September 2012	27 September 2012	Tariff Modification – International Minutes now included in the Prepaid recharge cards.

Permanent price change to the data roaming price for Vodafone Countries is highlighted in the Roaming rate card below

Definitions

Customer	means the person subscribing to and using Prepaid services
Smart Packs	means the Smart Packs that can be purchased from Prepaid balance.
Products and Services	means the communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, and any other products and services we offer you.
Vodafone bonuses	means the bonus minutes or MB's included in your Prepaid plan.
We, Us, Vodafone	means Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).

Tariff terms and conditions

- Vodafone's Prepaid terms and conditions shall apply.
- Where a product or service which you use has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- The Prepaid service will start and this terms and conditions will apply from when the Customer puts the SIM card into a mobile phone and use any of our Products and Services.

Service Features

Prepaid Products and Services

Tariff Tables

Prepaid Tariff Plans

- The International and Vodafone to Vodafone Minutes Bonus can be used to call other Vodafone numbers in Qatar and make international calls. Calls to satellite numbers and Thuraya are not included in the International and Vodafone to Vodafone Minutes and will be charged at standard rack rates.
- All calls to Vodafone numbers in Qatar and international calls will be deducted from the International and Vodafone to Vodafone Minutes Bonus first. When the International and Vodafone to Vodafone Minutes Bonus is exhausted, then international calls and calls to other Vodafone numbers in Qatar will be charged as per the rate card.
- If a customer has free International and Vodafone to Vodafone minutes as well as Smart Pack Vodafone Minutes and international minutes, then the Smart Pack minutes will be used first
- Data usage (excluding BlackBerry) will be deducted from the MB bonus first. When the MB bonuses are exhausted, then Data usage will be charged as per the rate card.
- Customers cannot use the included Bonuses whilst roaming.
- The validity of each Prepaid plan is as set out below. Every time a customer recharges with a Prepaid plan, the specific validity period set out below will apply.
- All free Bonuses are valid for 10 days. If a customer recharges before the end of 10 day period, any old Bonus validity will be extended for another 10 days.
- All customers who purchase a Prepaid plan will have free access to 0.facebook.
- 0.facebook.com is not available on apps. To access 0.facebook.com, you need to go to 0.facebook.com on your mobile phone, using the default phone browser;
- You will be able to update your status, view your news feed, Like or Comment on posts, send and reply to messages or write on your friends wall. However photos and videos are loaded as links and viewing photos and videos will be deducted from your data bundle if you have one or charged at standard data rate from your balance;
- If you access 0.facebook.com via a VPN connection or through a URL starting with https, you will be charged standard data rates for the usage;
- 0.facebook.com is not available for BlackBerry users and cannot be accessed via Opera mini browsers.

Price	Credit	Credit Validity	Free Bonuses (All free bonuses are valid for 10 days)	
			International and Vodafone to Vodafone Minutes	Free Mobile Internet
QR10	10	60 days	0	0
QR20	20	60 days	2	0
QR35	35	180 days	4	2 MB
QR55	55	180 days	8	4 MB
QR100	100	180 days	20	10 MB
QR150	150	180 days	30	15 MB
QR200	200	180 days	50	20 MB
QR300	300	365 days	75	30 MB
QR500	500	365 days	150	50 MB

Prepaid Smart Packs

- Customers can purchase the Prepaid Smart Packs with the Prepaid balance.
- Each Smart Pack is valid for 30 days and does not renew automatically.



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- If a new Smart Pack is purchased on top of an existing Pack, the new Smart Pack balances will be added to the existing ones and the expiry of the new total balances will be extended by 30 days.
- Customers will receive SMS notification when each of the Smart Pack balances have been fully consumed and when they expire.
- Order of minutes/SMS and data consumption will be as follows:
 - On-net voice priority : Free Vodafone minutes OR Smart Pack (whichever expires first)
 - SMS/MMS priority : Free Messaging or Smart Pack SMS/MMS (whichever expires first)
 - International priority: ICC 25 or Smart Pack international minutes (whichever expires first)
 - Data priority:
 - o BlackBerry Add-On data will be used first for those customers who have a BlackBerry service;
 - o Then the Free Mobile Internet in the Prepaid plan;
 - o Mobile Internet One-off or Recurring Add-on or Smart Pack data (whichever expires first)
- Once one of the Smart Pack balances is fully consumed, for example, international minutes are fully consumed, then all subsequent international calls will be charged at standard rates.

Prepaid Pack	Vodafone minutes	Vodafone SMS	International minutes	Data MBs	Validity
QR15	20	20	11	10	30 days
QR40	60	60	30	30	30 days
QR75	130	130	70	70	30 days
QR130	280	280	130	200	30 days

BlackBerry Plans

- It is the customers' responsibility to have enough primary balance every month for the automatic add-on to renew;
- If Customer does not have enough primary balance at the time of Add-On renewal, the Customer will be given a 7 day grace period to top up the primary balance. If the customer does not top up within the 7 day grace period, then the Automatic Add On will be removed, and the customer will need to re-subscribe for the BlackBerry® service.
- Monthly BlackBerry® Add-on includes 1GB of data a month for local usage and up to 100MB of this can be used for streaming
- Weekly BlackBerry® Add-on includes 75MB of data a month for local usage and up to 25MB of this can be used for Streaming.
- After a customer's 1GB or 75MB has been consumed, any additional local data usage during the month, including Facebook and other social media sites, will be charged at standard data rates.
- All streaming data content above 100MB or 25MB will be charged separately at the standard data rate.

BlackBerry Plan	You pay	Value	Validity
Automatic monthly plan	QR49	1GB	1 Month
Automatic weekly plan	QR12	75MB	1 Week

Mobile Internet Packs

- Customers can choose between Automatic or once off mobile internet options
- If you have a once off Mobile internet Pack and use up your entire data limit, then you will not be able to connect to the internet until you purchase another Mobile Internet Pack.



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- If you however have an automatic Mobile Internet Pack, then your Prepaid balance will be automatically charged with another Mobile Internet Pack.
- For the Internet daily Pack 2, customers will only receive the 10MB and pay QR2 on the days when they use internet on their phones.
- Data Allowance on Mobile Internet Packs are for local usage only
- Customers can use Mobile Internet whilst roaming; however the data roaming charges will apply. The data roaming prices are available on Vodafone website www.vodafone.com.qa
- All customers can access 0.facebook.com for free

Pack	Type	You Pay	You Get	Validity
Internet Daily Pack 2	Automatic	QR2	10MB	Valid until midnight on the day the pack is issued.
Internet Weekly Pack 6	Automatic	QR6	30MB	1 Week
Internet Monthly Pack 15	Automatic	QR15	60MB	1 Month
Internet Monthly Pack 50	One-off	QR50	250 MB	1 Month
Internet Monthly Pack 100	One-off	QR100	1GB	1 Month
Internet Monthly Pack 100 Recurring	Automatic	QR100	1GB	1 Month

Welcome Pack Price

The Welcome Pack is sold at QR25.00

National Rate Card

	Cost	Unit
National Voice	QR0.49	Per minute
Video Calling	QR0.49	Per minute
National SMS	QR0.39	Per SMS
MMS	QR0.80	Per MMS
Mobile Internet	QR0.55	Per MB

All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

International Calling Rate Card

	Cost	Unit
International SMS	QR0.60	Per SMS
International MMS	QR1.20	Per MMS
International Video Calling	QR1.80	Per minute

International calls are QR0.65 per minute for over 145 countries. Please visit www.vodafone.qa/international for a full list of countries and rates

Roaming Rate Card

	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/SMS	QR/MB	QR/MMS
GCC	1.00	2.00	2.00	17.00	1.50	1.00	15.00	3.00
Vodafone Countries	3.00	8.00	17.00	17.00	2.25	1.50	15.00	5.00
Middle East and North Africa	3.00	8.00	17.00	17.00	2.25	1.50	55.00	5.00
Americas and Europe	3.00	12.00	17.00	17.00	2.25	1.50	55.00	7.00
Asia & Oceania	3.00	10.00	17.00	17.00	2.25	1.50	55.00	7.00
Africa & Rest of the World	5.00	12.00	17.00	17.00	2.25	1.50	55.00	9.00
Satellite & In-flight Services	30.00	30.00	30.00	30.00	30.00	2.00	75	10.00

The latest List of Prepaid Roaming Countries are available at VQ's website www.vodafone.com.qa/roaming

Service Provider Obligations

N/A

Customer Obligations

N/A