

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	CPP 1.2
Service Name	Postpaid
Tariff Type	Consumer
Tariff Notification Date	29 December 2016
Tariff Effective Date	29 December 2016
Tariff Version Number	CPP 1.2 – 1.34

Definitions

Bill Cycle	Monthly Bill Cycle assigned to your account.
Customer	Person subscribing to and using the Postpaid service
Extras	Value bundles that you can purchase in addition to your Postpaid Plan
Products and Services	The communication products and services, including, but not limited to, national and international calls and SMS (text messages), national and international MMS (multi-media messages, to send photos), mobile internet, roaming, Extras and any other products and services we offer you
Plan	Our pricing plans that are charged in line with our rate card.
Postpaid	Our monthly post payment option in which you are billed for your account charges at the end of each bill cycle.
Rate card	The list of all our prices for our products and services
Vodafone, We, us	Vodafone Qatar QSC (commercial registration number 39656, PO Box 27727, Doha Qatar).
Vodafone Retail Store	Vodafone retail stores across Qatar and available at http://www.vodafone.qa/en/support/main-topics/other-topics/store-locations

1. Tariff Terms and conditions

- 1.1 Vodafone's Postpaid general terms and conditions shall apply.
- 1.2 Where a product or service which you use has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.3 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.4 The Postpaid service will start and this terms and conditions will apply from when the Customer puts the SIM card into a mobile phone and use any of our Products and Services.

2. Service Features

- 2.1 There is a connection fee of QR50 to join Vodafone Postpaid.
- 2.2 Customers will be charged QR50 to migrate from Postpaid to Prepaid and Postpaid to Mobile Broadband Plans
- 2.3 A Customer can choose one of the postpaid plans below. All customers can also purchase extras to their postpaid account.
- 2.4 Should a Customer exceed the allowances in their chosen plan, charges for all excess usage will be at standard Rate card prices set out below:

3. Postpaid Plans

3.1 Vodafone Red

Plan Name		Red Qatari	Red M	Red L	Red XL	Red VIP
Telco Benefits	Monthly Fee	QR 250	QR250	QR350	QR750	QR1000
	Local Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
	Mobile Internet ¹	6 GB	3GB	6GB	Unlimited ²	Unlimited ³
	International Best Minutes ⁴	-	180 Minutes to 1 number	300 Minutes to 2 Numbers	600 Minutes to any number	720 minutes to any number
	Vodafone Passport Incoming Calls ⁵	-	-	50 minutes	300 minutes	-
	Vodafone Passport incoming or Calling Vodafone Qatar ⁶	-	-	-	-	Unlimited
	International Discount	-	-	-	Included as on 1 April 2014	Included as on 1 April 2014
	Vodafone Passport Extra	-	-	-	Included as on 1 April 2014	Included as on 1 April 2014
Non Telco Benefits	Family Discount (Discount applies only to Red plans, Classic 100 plans or Mobile Broadband plans & applies on the lower priced plan(s) only.)	-	30% on additional lines	30% on additional lines	30% on additional lines	30% on additional lines

¹ Revised Data will be applicable immediately i.e. 9 March 2014 for new Customers and from next Bill Cycle for existing Red Customers.

² Use is limited for personal and reasonable use and the Fair Usage Policy is capped at 50 GB per month.

³ Use is limited for personal and reasonable use and the Fair Usage Policy is capped at 50 GB per month.

⁴ For the list of eligible countries please click [here](#)

⁵ Applicable to Vodafone Passport Countries as listed below

⁶ Applicable to Vodafone Passport Countries as listed below

Plan Name	Red Qatari	Red M	Red L	Red XL	Red VIP
Priority Pass Lounge Access⁷ Promo Code providing a discount (up to 100% on the Priority Pass membership & free accesses)	-	Optional. Available for QR100. Includes 2 Accesses	Included With 4 Accesses	Included With 10 Accesses	Included With 15 Accesses
Red Team (Available for Setup, Support and Payment in customer's home or office)	-	-	-	-	Included
VIP Service⁸ (International concierge support including requests for flight/hotel/restaurant booking plus entertainment, leisure, consultation & Support)	-	-	-	-	Included
Parking & Valet⁹	50% off valet fees Discount on Valet Parking at Select Locations	Up to 50% off valet fees Discount on Valet Parking at Select Locations	Up to 100% discount on Valet Parking fees at Select Locations	Up to 100% discount on Valet Parking fees at Select Locations	Up to 100% discount on Valet Parking fees at Select Locations

- Customers migrating to Red from the existing Postpaid Plans will lose all benefits of the earlier offers such as International Key, 50% discount and the save up to 500 QAR and 30% for life offer.

3.1.1 Red Extras

- Vodafone Extras are additional recurring products designed to provide Customers with more value for money as per their choice.
- All Customers can purchase any of the monthly extras below.
- The value of each extra will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- Each Extra and the value it contains will be renewed on the Customer's Bill Cycle date.
- Should a Customer exceed the allowances in their chosen Extra, charges for all excess usage will be at standard Rate card prices set out in National rate card in 4.1 and International rate card in 4.2 below.
- To activate Extras, Customers please contact 122 or visit your nearest Vodafone store.

Current available Red Extras are listed below:

⁷ Sign up for Priority Pass service is required. Customers will be charged on his/her credit card for any accesses exceeding the agreed number of accesses. This service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion.

⁸ The VIP Service is valid for 12 months from the date of activation, and may be renewed by Vodafone at its discretion

⁹ Fair Usage Policy of 50 parking accesses per year applies. This valet service is for 12 months from the date of activation of Plan and may be renewed by Vodafone at its discretion.

3.1.2 Red India Extra

- All new and existing Customers on Vodafone Red Postpaid Plans (Red M, Red L, Red XL and Red VIP) who opt in for this Extra by paying QR 35 monthly, can enjoy 20 hours of International Calls to India for life of this product.
- All Red Customers can activate the Red India Extra either by calling customer care on “122” or visiting any Vodafone Retail Store. The Offer will be automatically renewed every bill run until Customers prefers to opt out of the Offer by visiting a Vodafone Store, or by calling the Vodafone Call Centre.
- Once activated, Red M and Red L Customers will replace the international value the Customer currently have on their Red M and Red L plans with international hours to India as below:
 - (i) Red M Customer will now get 20 hours to call to India instead of 3 hours to one number;
 - (ii) Red L Customers, will now get 20 hours to call to India instead of 5 hours to two numbers

3.1.3 Bill Manager

- All existing and new Customers on Vodafone’s Red Postpaid Plans (Red Qatari, Red M, Red L, Red XL and Red VIP) shall automatically get the Bill Manager Extra added for free.
- Bill Manager shall ensure that the Customers are prevented from receiving excessive bills from local data and roaming usage, by automatically adding the best add-ons available. E.g. if the customer is roaming in a passport pack country, Bill Manager will automatically add the benefits of the Passport Pack for no additional charge once the customer has consumed out of bundle data or calls worth QR 100. However, in non-passport countries, Bill Manager will not be able to further optimise spending.
- For local out of bundle charges, Bill Manager will give Customers the below benefits without extra charges once the Customer has reached a certain spend threshold:

Spend Limit	Product	Extra Value Given
>QR 20	Standard rate of 99Dhs/MB	-
QR 20	Smart Data Rate	200 MB
QR40	Smart Data Rate	200 MB
QR60	Internet Basic Pack	600 MB
QR100	Internet Regular Pack	6 GB
QR200	Internet Super Pack	8 GB
QR300	Internet Ultimate Pack	10 GB
QR500	Internet Unlimited Pack	1 TB

- Bill Manager will send an SMS notification every time it provides an additional benefit. These benefits will always be provided without an additional charge and are non-recurring.
- All benefits provided by Bill Manager will expire at the end of the customer’s bill cycle.
- Any customer not wanting to take advantage of the Bill Manager extra can disable Bill Manager via the MyVodafone App.
- Bill Manager will send you an SMS at the end of each billing cycle and inform the customer about the savings. It is calculated by valuing your actual usage on standard out of bundle rates vs. the benefits given by Bill Manager.

3.2 Vodafone for All - Power to people with disabilities

- All customers who are registered and hold a valid special needs card ("Card") from the Qatar Society for the Rehabilitation of Special Needs (QSRSN) ("Eligible Customer") entitled to the following benefits:
- 50% discount on Red M and Red Qatari Plans as below:

Red M	Red Qatari
125 QR per month	125 QR per month
Unlimited local calls and local SMS	Unlimited local calls and local SMS
1 GB of local internet	6GB of local internet
180 International minutes to call one Vodafone approved international mobile number	Up to 50% discount on parking & valet services at designated malls and entertainment venues within Qatar
Up to 50% discount on parking & valet services at designated malls and entertainment venues within Qatar	30% discount for any family member who purchases any RED Postpaid plan
30% discount for any family member who purchases any RED Postpaid plans	50% discount or 1000QR voucher to be used towards the purchase of a Star Number
50% discount or 1000QR voucher to be used towards the purchase of a Star Number	

- The Eligible Customer will also be entitled to a 10% discount on a mobile phone handset ("Handset Discount") as long as no other discount enrolled for the same handset. The Handset Discount can be redeemed at any Vodafone store subject to availability and shall not apply to handsets that are already discounted under any promotion.
- The Eligible Customer is only entitled to the Handset Discount once every six months and must be a member of a Plan at the time of purchase. The Eligible Customer must visit a Vodafone Store to claim the Handset Discount and the Handset Discount cannot be used by any family member or third party whatsoever.
- If the Eligible Customer cannot physically attend the Vodafone store to purchase the Plan he can authorise a family member (by completing Vodafone letter of authorisation, and upon presentation of the nominated person's Qatari ID) to act on his behalf.
- Services not listed in the table above will not be included in any Plan.
- Plan is non-transferrable and cannot be combined with any other Vodafone discounts or exchanged for cash.
- Supplier standard warranty provisions shall apply to all Handset Discounts.
- Vodafone standard refund and exchange policies shall apply.

3.2.1 Vodafone Passport Extra

- Customers can roam in selected countries with only simple rate of 75Dhs per minute/SMS & MB for only QR 20.
- List of countries included are:

Vodafone Passport Extra Countries	United Kingdom; Italy; Portugal; Egypt; Spain; New Zealand; India; Greece Czech Republic; Germany ; South Africa; Netherlands; Turkey ; Australia Ghana ; Ireland; Romania ; Hungary ; Albania, Malta, Kingdom of Saudi Arabia; United Arab Emirates, France and USA .
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- Red XL and VIP Customers will automatically receive this benefit for free from 1 April 2014.
- To learn more and find out which other countries are included, please contact 122 or visit your nearest Vodafone store or please visit www.vodafone.qa/passport

3.2.2 International Discount Extra

- For only QR 10 monthly, Customers can enjoy calling 15 countries at discounted rates.
- To Opt in Customers can call centre or visit the Vodafone stores.
- Red XL and VIP Customers will automatically receive this benefit for free from 1 April 2014.

Countries Covered	Rate per Minute
India	15 Dhs
Egypt	35 Dhs
Indonesia	24 Dhs
Philippines, KSA, UAE, Bahrain, Sri Lanka, Pakistan, Nepal, Syria, Sudan, Turkey, Thailand	45 Dhs
Bangladesh	19 Dhs

3.2.3 International Plus

- All Red Customers and Supersaver 150 customers can activate the International Plus either by calling customer care on "122" or visiting any Vodafone Retail Store.
- On activation, International Plus will renew automatically monthly on the billing date for a charge of QR 50 per month. To deactivate Customers can visit any Vodafone Retail Store or call 122, and it will be cancelled from Customers next billing date.
- Once activated, Vodafone will replace the international value the Customer currently have on their Red plans with international hours to call any number from the eligible countries as below:
 - (i) Red M Customer will now get 8 hours to call any number instead of 3 hours to one number;
 - (ii) Red L Customers, will now get 12 hours to call any number instead of 5 hours to two numbers;
 - (iii) Red XL Customers will get 15 hours instead of 5 hours; &
 - (iv) Red VIP Customers will get 17 hours instead of 7 hours
- Customers can review the list of eligible countries by clicking [here](#).
- International Plus can only be used for international calling from Qatar.
- Roaming and SMS are not included.
- Only Red Postpaid Customers are eligible and Falla Postpaid Customers cannot apply.

- The International Plus is subject to a Fair Usage Policy ("FUP") which applies in case 50% or more of the International Plus minutes allowance is consumed and if 20 or more different international numbers are called by a Customer. At Vodafone's discretion, in the circumstance where this FUP is breached, the International Plus will be removed from the Customer's account and standard international calling fees shall apply.

3.2.4 Internet Extras

- Customer can opt in for the Internet Extras by contacting Vodafone Customer Care on 122 or visiting any Vodafone Retail store.

Extra Name	Monthly Fee	Value
Internet Basic Pack	QR60	1 GB
Internet Regular Pack	QR100	7 GB
Internet Super Pack	QR200	15 GB
Internet Ultimate Pack	QR 300	25 GB
Internet Unlimited Pack	QR 500	Unlimited ¹⁰

- All 'Unlimited' data Plans/Add Ons (Products) are subject to a 'Fair Usage Policy'. Customers subscribing to the Unlimited Data Products will have a reduced maximum speed of 1Mbps on reaching data usage of 150GB within their bill cycle. The reduced speed i.e. throttling will be removed once the subscriber reaches the renewal date or bill cycle.

3.3 Super Saver 100 Monthly Postpaid Plan

- Customers can subscribe by visiting any Vodafone Retail store.
- Super Saver 100 Monthly Postpaid Plan is a monthly product that automatically renews every month and Customers shall get the following:

Super Saver 100 Plan	Local Minutes	Local Data per week
Super Saver 100 Monthly Postpaid Plan	500 minutes per month to any local number in Qatar	1GB of data for Anghami Internet Usage per month and 1GB of data for standard internet usage

- Any unused calls and data shall expire automatically at the end of the month.
- Customer can unsubscribe by visiting any Vodafone Retail store.
- Customer who subscribe to Super Saver 100 Monthly Postpaid Plan will not be eligible for the family discount on Vodafone Red Postpaid Plans.

¹⁰ A fair usage policy for reasonable personal use applies.

3.4 Super Saver 150 Plan

- Customers can subscribe by visiting any Vodafone Retail store for a monthly Subscription Fee of QR150 per month.
- Super Saver 150 is a monthly Postpaid Plan that automatically renews every month and Customers shall get the following:

Postpaid Plan	Local Minutes per month	Local Data per month	International Minutes per month
Super Saver 150 Plan	400 minutes to any local number in Qatar	1GB	240 minutes to international destinations. ¹¹

3.5 Super Saver India 120 Postpaid Plan

- All new and existing Customers who join the Super Saver India Postpaid Plan either by migrating from any existing Vodafone Plans, port-ins or by joining Vodafone will be eligible for the following benefits:

Postpaid Plan	Local Minutes / SMS per month	Local Data per month	International Minutes per month
Super Saver India for 120 QR per month	<ul style="list-style-type: none"> • 400 minutes to any local number in Qatar • 20 Local SMS 	1.25 GB	800 Minutes to call any number in India

- Customers can subscribe by visiting any Vodafone Retail store.
- To deactivate Customers can visit any Vodafone Retail Store or call 122, and it will be cancelled from Customers next billing date.
- On deactivation or in case the Customer is no longer a Super Saver India Customer and the standard rates will apply.

3.6 Super Saver India 65

- All new Customers who join the Super Saver India 65 Plan will receive the following benefits below:

Postpaid Plan	India Minutes	Local Data per month	Local Minutes per month
Super Saver India for 65 QR per month	600 minutes to any number in India ¹²	250 MB	200 Minutes to call any number local number in Qatar

3.7 Super Saver 150 – Local

- All new Customers who join the Super Saver 150 Plan or Super Saver 150 with International Plus will receive the following benefits below:

¹¹ List of eligible countries available at <http://www.vodafone.qa/en/support/main-topics/plans/favourite-international-number/favorite-international-number-countries>

¹² Excludes premium numbers and toll free numbers

	Super Saver 150	Super Saver 150 with International Plus QR 50
Rental	150	200
Local Minutes	1,000	1,000
Data	2 GB	2 GB
International Minutes	-	240

3.8 Connect Plans

- All new Customers who join the Connect Plans will receive the following benefits called flex which they can use as per the Flex Rating below based on the customers usage and requirements:

Plan Name	Connect 60	Connect 100	Connect 150	Connect 200
Price per month	QR 60	QR 100	QR 150	QR 200
Flex	350	900	1,800	2,800

- Flex Rating**

Customer can use their Flex as below::

Flex	Rating
1 Flex	1 Local Min/SMS/MMS
1 Flex	4MB
1 Flex	1 International Min to India
5 Flex	1 International Min to Egypt and Pakistan
6 Flex or more*	1 International minute to other destinations ¹³

- Connect Specific Paid Add-Ons**

Customer can add the following Add on to enhance their Connect plans as per their usage and requirement:

Add On	Flex Booster 10*	Flex Booster 20*	Flex Booster 50*
Price	QR 10	QR 20	QR 50

¹³ For a list of pricing per country visit www.vodafone.qa

Flex	70	150	500
Validity	7 days	7 days	7 days

**All the Flex Boosters are non-Recurring and are valid for 7 days from the date of subscription*

- **Connect Unlimited Local Add-On**
 - Customer on Connect 150 and Connect 200, plan can get the Unlimited Calls & SMS to any number in Qatar for QR 100 per month.
 - This add-on renews automatically every billing cycle
- **India 400 minutes Connect Add-On**
 - Customer on Connect plans can get the 400 minutes to call India for QR 20 per month.
 - This add-on renews automatically every billing cycle
- **Eligible Add Ons for Connect Plan**

Add On	Price
Vodafone Passport Pack	QR 100
Anghami	QR 20
Go by OSN	QR 37
Go by OSN Unlimited	QR 100

- All Connect customers can check their available balance using the direct short code *130# to receive a balance check SMS notification
- The Connect Postpaid plan customers who have unused Flex on their account can carry forward the unused Flex from the previous month for the next month and these Flex will have a validity of 1 bill cycle
- Smart Data Rate is added by default on Connect postpaid plans

3.9 Falla Club

All customer who become members of the Vodafone Falla Club, which is free to join, can now choose any Vodafone Plan that suits them and get additional benefits every month:

- **Extra Data** - Double Data on any Red Plan or 25% more data on Connect Plan as below:

Plan	Extra Data
Connect 60	350MB
Connect 100	1GB
Connect 150	2GB
Connect 200	3GB
Red M	3GB
Red L	6GB
Red Qatari	6GB

Customers under 24 years will receive the Extra Data upon signing up to any Vodafone Red or Connect Postpaid Plan in any Vodafone Retail stores. Falla Club members can track their data bonus balance by downloading the myVodafone App.

- **Non-Telco benefits**

Customers who join Falla Club will also get other non telco benefits such as:

- (i) EntertainMe- Buy 1 and get 1 Cinema Entry - Every Tuesday, Falla Club members get an extra free cinema ticket and drink + popcorn combo when purchasing a ticket and drink + popcorn combo.
- (ii) Urban Point- Buy 1 get and 1 Meal and Entertainment - Urban Point offers hundreds of amazing Buy 1 get 1 Free offers at restaurants, spas, and fun attractions in Qatar. For a discounted subscription of QR 10 charged every second month only, exclusive to Falla Club members, they can unlock all the discounts it has to offer.

4. Mobile Broadband (MBB) Plans

- All new and existing Customers can subscribe to Data Plan 50, Data Plan 100, Data Plan 200, Data Plan 250 or Data Plan 400 MBB plans.
- The value of each MBB plan will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- The included value is for local use only.
- Customers can purchase the USB stick for only QR 99 along with the MBB Plans from Vodafone online store or by visiting the nearest Vodafone store.
- If Customer exceeds the data allowance then the standard Data rate of 10Dhs/MB shall apply.

Name	Monthly Fee	Value
Data Plan 50	QR 50	5 GB
Data Plan 100	QR 100	10 GB
Data Plan 200	QR 200	15 GB
Data Plan 250	QR 250	35 GB
Data Plan 500	QR 500	Unlimited

- All 'Unlimited' data Plans/Add Ons (Products) are subject to a 'Fair Usage Policy'. Customers subscribing to the Unlimited Data Products will have a reduced maximum speed of 1Mbps on reaching data usage of 150GB within their bill cycle. The reduced speed i.e. throttling will be removed once the subscriber reaches the renewal date or bill cycle.
- All new Data Plan 200 ("Customer") are eligible for savings of 30% on the monthly fees as below:

Plans	Monthly Fee	Value	Monthly Fees with promotion
Data Plan 200	QR 200	15 GB	QR 140

- All Data Plans are valid for one bill cycle and any remaining data bundle will expire.
- If you are a Postpaid Data Plan customer and finished your free data allowance before end of your bill cycle, you can still use data at a rate of 10 Dhs per MB.
- "For Life" means the life of the contract signed by you and Vodafone under this offer. As long as you maintain your current Plan by paying your bills on time, you will continue to enjoy the "For life" benefit.

However, should you switch your number, change; transfer or cancel or downgrade your current plan, you will lose the benefit of "For life" under your Plan. For life benefits are personal and will expire automatically thereafter.

- Customers cannot exchange the saving under this Offer for cash.
- If Customer changes their Data Plan or port out or migrate then they will lose the discount for life.

5. Smart Data Rate

- Customer can get an extra data in 200 MB bundles for only QR 20, without any additional monthly fee by subscribing to Smart Data Rate.
- Existing customers can subscribe to Smart Data Rate by choosing <<Smart Data Rate>> from USSD Menu by dialling <<*100#>> or dial *110*533#. New customers can ask Vodafone store staff activating their line to activate Smart Data free of cost.
- Customer is notified before start of Smart Data Rate, that when the bundled data has finished and before Smart Data Rate starts and QR 20 will be charged for next 200 MBs. After first 200 MB is consumed, another 200 MB data for QR 20 is added and so on, until 800 MB, post which data usage is charged at the reduced rate of QR 0.1/MB. The 200 MB bundle is valid till the upcoming plan renewal date.
- Smart Data Rate comes into effect only when data is consumed after all the bundled data in plan, bonus and mobile internet pack is finished.
- Smart Data Extra is available for new customers on below Postpaid plans:
 - Supersaver 100, Supersaver 150 international, Supersaver 150 local, Supersaver 200 bundle
 - Supersaver India 65, Supersaver India 120
 - Red M & Red L
 - Falla M & Falla L
 - Bronze, Silver, Gold, Diamond, Platinum
- Smart Data Extra is not available on plans that already have special rates, mentioned below
 - Red Qatari
 - Red XL
 - Red VIP and
 - London Edition
- If a Customer unsubscribes from Smart Data Rate, they will be charged the standard rate of QR 0.99/MB for any out of bundle data usage.
- Smart Data rate is only available for local use in Qatar and is not available for use while roaming.

6. New Vodafone Passport Pack

- All Customers who subscribe to the Passport Pack ("**Passport Pack**") by paying QR100 per week shall receive the benefits below:

Permanent	Roaming Minutes
1 GB	100 outgoing and incoming
1 GB extra for GCC Countries	Excludes Premium and Satellite Numbers

- The benefits are only applicable in the passport pack countries available at www.vodafone.qa/passportpack
- Customers can subscribe while in Qatar or abroad through the MyVodafone App or by dialling the activation code as below:

Plan	Activation Code
Prepaid	*110*110#
Postpaid	*110*110#
Business	*110*110#

- Activated is valid for one (1) week and Customers can only reactivate the Passport Pack after expiry.

- If the Customer consumes more than the total data/voice allowance before the expiry, then the rate will be QR 1 per 1MB/Minute until the 7 day period expires and thereafter the standard rates below will apply.
- Customer will receive an SMS notification when their data/voice is consumed or when the validity period has expired.
- Customer can also dial *129# or check the My Vodafone App. to know the remaining data allowance in the Offer.
- Any remaining data/voice in the passport Pack if not consumed within 7 days from the activation date will expire.
- Customers can use the Passport Pack along with Vodafone Passport Rate. However any roaming usage beyond the Passport Pack allowance will be charged only at 75Dhs per minute, per SMS, or per MB when Customer travel in the countries covered.

7. Rate card

- 7.1 National Rate Card** - All calling prices are charged per minute and Mobile internet usage is charged on per KB increments.

	Cost	Unit
National Voice	QR0.35	Per minute
Video Calling	QR0.45	Per minute
National SMS	QR0.30	Per SMS
National MMS	QR0.90	Per MMS
Mobile Internet	QR0.99	Per MB

- 7.2 International Rate Card** - International calls are QR0.99 per minute for over 145 countries. Please visit www.vodafone.qa/international for a full list of countries and rates.

	Cost	Unit
International SMS	QR0.60	Per minute
International MMS	QR1.35	Per MMS
International Video Calling	QR1.80	Per minute
Satellite	QR 28.00	Per minute

7.3 Roaming Rate Card

- Customer can now get roaming in over 180 countries. However, roaming in a small portion of these countries (less than 1% of total) may have delayed charges of up to 31 days.
- To activate full roaming in certain countries list available at <http://www.vodafone.qa/en/support/faqs/plans/roaming> , please note that Customer will need to provide a valid credit card as a security guarantee or pay a deposit of QR 2,000 at any Vodafone Store
- To learn more and find out which other countries are included, please contact 122 or visit our nearest Vodafone store or <http://www.vodafone.qa/en/plans-and-numbers/other-services/roaming>.

	Local Calls	Calls back to Qatar	GCC	International Calls	Receiving calls	SMS	Data	MMS
	QR/min	QR/min	QR/min	QR/min	QR/min	QR/MS	QR/MB	QR/MS
GCC	0.95	2.00	2.00	17.00	1.25	0.25	4.74	3.00
Vodafone Countries	2.00	4.00	10.00	17.00	1.50	1.50	15.00	5.00
Middle East and North Africa	5.00	3.00	17	17	17	2.00	55.00	5.00
Americas and Europe	5.00	3.00	17	17	17	2.00	55.00	7.00
Asia & Oceania	5.00	3.00	17	17	17	2.00	55.00	7.00
Africa & Rest of the World	5.00	3.00	17	17	17	2.00	55.00	9.00
Satellite & In-flight Services	30.00	30.00	30.00	30.00	30.00	2.00	75.00	10.00

Roaming Countries

Zone	Countries
GCC	United Arab Emirates; Saudi Arabia; Bahrain; Kuwait and Oman
Middle East and North Africa	Lebanon; Iran; Syria; Morocco; Tunisia; Iraq; Jordan; Algeria; Yemen; Palestine (including Gaza & West Bank) and Sudan
Asia and Oceania	Nepal; Thailand; French Polynesia; Philippines; Vietnam; Guam; Sri Lanka Japan; Nauru; Pakistan; Cambodia; Norfolk Island; Bangladesh; Hong Kong Northern Mariana Islands; China; Brunei; Papua New Guinea; Indonesia; Taiwan; Samoa; Singapore; East Timor; Solomon Islands; Malaysia; Fiji; Tonga; Macau New Caledonia Vanuatu; South Korea; Kyrgyzstan and Cook Islands
Africa and Rest of the World	Russia; Aruba; Falkland Islands; Croatia; Guatemala French Antilles; Brazil Peru; Grenada; Bosnia & Herzegovina; Lithuania Guyana; Mexico; Luxembourg; Haiti; Belarus; Liechtenstein; Honduras; Colombia; Jamaica; Kosovo; Serbia; Anguilla; Montserrat; Argentina; Antigua & Barbuda; Netherlands; Antilles; Venezuela; Bahamas; Nicaragua; Ukraine; Barbados; Panama; Montenegro; Belize; Puerto Rico; Georgia; Bolivia; St Barth; Greenland ; British Virgin Islands; St Kitts & Nevis ; Dominican Republic; Cayman Islands; St Lucia; Bermuda; Chile; St Martin; Moldova; Costa Rica; St Vincent & The Grenadines; Paraguay; Cuba; Trinidad & Tobago;

Zone	Countries
	El Salvador; Ecuador; Turks & Caicos Islands; Uruguay; Senegal; Rwanda; Virgin Islands (USA); Botswana; Gabon; Latvia; Ivory Coast; Mali; Afghanistan; Mozambique; Niger; Azerbaijan; Togo; Réunion; Kazakhstan; Uganda; Comoros; Maldives; Chad; Antarctica; Mongolia ;Mauritius ;Burkina Faso; Kyrgyzstan; Gambia; Burundi; Armenia; Mauritania; Cameroon; Laos Seychelles; Congo; Palau; Benin; Guinea Bissau; Tajikistan; Equatorial Guinea; Lesotho; Turkmenistan; Libya ; Madagascar; Uzbekistan; Namibia; Malawi; Ethiopia; Sierra Leone; Mayotte; Kenya; Angola; Sao Tome & Principe; Djibouti; Central African Republic; Swaziland; Nigeria; Guinea; Cape Verde; Tanzania; Liberia and Congo (DRC).

8. Premium Service

Customers making voice calls to the number range in Bahrain will be at the following rate below:

Number Range	Standard Rate	Premium Rate
Bahrain	Postpaid	Postpaid
+97371110000 till +97371119999	66Dhs per min	2.50QR per min

9. Opt in Rate

9.1 Local 25Dhs Calling Opt in

- Customers can make national voice calls for 25Dhs per minute if they opt in for the rate. Customers can activate the national voice call rate of 25Dhs per minute by dialing *200*25#.
- There is no charge for opting in for the 25Dhs rate.
- The Customer can opt out of the rate by dialing *250*25#. Once the Customer has cancelled the offer the standard national voice rate of 35Dhs will apply immediately.

9.2 India 20 Dhs Calling Opt in

- Customers can make calls to India for 20Dhs per minute if they opt in for the offer.
- Customers can activate the India rate of 20Dhs per minute by dialling *200*91#.
- There is no charge for opting in for the 20Dhs rate.
- Once opted in, all calls to India made by the customer will be charged at 20Dhs.
- The customer can opt out of the offer by dialling *250*91#.
- Once a customer opts out, the standard India rate will apply.

10. Vodafone 4G

- All Customers will automatically receive 4G service from 3 June 2014.
- However to receive 4G, Customer must have a 4G enabled device, to check if your device is 4G enabled please visit <http://www.vodafone.qa/en/4g/devices> and set the correct network settings.
- Customers will need Vodafone's APN settings in order to access 4G. Customers can obtain the correct Mobile Internet settings by dialling *100# to access the USSD menu or by Customer Care at calling 111.
- Currently, 4G is not available while roaming.

11. 6GB Data offer for 30 Days

- All Customers excluding Connect Postpaid customers can enjoy 6GB of local data for QAR 100 valid for 30 days from the date of activation regardless of their bill cycle date.
 - Upon activation 6GB will be added to the Customer's account and QR100 will be charged to the Customer's next monthly bill (regardless of the bill cycle date).
 - The Customer can activate this Offer through USSD short code ***110*777*** or ***100# USSD** in the menu under internet packs and through the myVodafone App.
 - The Offer does not renew automatically and will expire at the end of the 30 day period. To avail of the data offer again you must re-subscribe in accordance with the offer terms and conditions.
 - If the Customer deactivates the Offer the customer will lose the remaining data related to the Offer and the full QR100 will nevertheless be fully charged to the Customer's account.
 - The Customer can purchase the Offer at any time during the month and the 30 day period will commence from the activation date. The Offer will expire at the end of 30 days and the Customer will not be entitled to carry over any unused data from the Offer upon expiry.
 - Customers who switch to a Connect Postpaid plan during the 30 day Offer period will no longer be eligible for this Offer and will lose the remaining data and the full QR100 will nevertheless be fully charged to the customer's account.
- If Customer exceeds 6GB data then Vodafone standard data rates apply.

12. 4G Extra

- Customers shall also get the following Extra as dedicated Data for the OSN Go and Anghami+ applications ("Apps"):

Postpaid Plan	Monthly	Go by OSN Extra	Go by OSN Unlimited Extra	Anghami+ Extra (Except Falla)
Postpaid Non-RED & Falla	Subscription fees discount	1 month free	None	1 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED M	Subscription fees discount	1 month free	None	1 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED L	Subscription fees discount	3 month free	None	3 month free
	Subscription charges after	QR 37/month	QR 100 / month	QR 20 / Month

	discount			
	Data Allowance to use the app	8 GB	Unlimited	1 GB
RED XL&VIP	Subscription fees discount	6 month free	None	6 month free
	Subscription charges after discount	QR 37/month	QR 100 / month	QR 20 / Month
	Data Allowance to use the app	8 GB	Unlimited	1 GB