	The Property Ombudsman		Membership		Case Fees Ex VAT				
		Fees Ex VAT 1				Early			
			Jani	uary 2023	Joi	ning Fee	Resolution	Fu	ll Review
Membership - all disciplines as listed here and on our website excluding Residential Leasehold Management. It includes automatic Registration - see below. Fair usage policy of up to 3 Ombudsman supported complaints per annum. 4th and subsequent Ombudsman supported complaints attract a Full Review case fee.			£	262.00	£	70.00	n/a	£	402.00
Registration - This is the minimum legal requirement for all agents dealing in residential sales and residential lettings (England only). Registered Agents do not subscribe to TPO codes of practice and cannot use our brand or logo.Fair usage policy of up to 3 Ombudsman supported complaints per annum. 4th and subsequent Ombudsman supported complaints attract a Full Review case fee.			£	262.00	£	70.00	n/a	£	402.00
Residential Leasehold Management (RLM)	Option A - Per RLM legal entity managing small number of units < 2,000 Units: Membership Fee plus case fees due based on all usage.	< 2,000 Units	£	176.00	£	70.00	£ 288.00	£	431.00
	Option B - Per RLM legal entity managing 2,000 to 10,000 Units: Membership Fee plus case fees due based on all usage.	2,000 - 10,000 units	£	638.00	£	70.00	£ 288.00	£	431.00
	Option C - Per RLM legal entity managing >10,000 units Membership Fee plus case fees due based on all usage	10,000 Units +	F cor mei	espoke - Please ntact the mbership team	£	70.00	£ 288.00	£	431.00
Property Surveyors/Property Professionals - Membership fee + case fees due for all early resolutions and full case reviews with Ombudsman decision.			£	132.00	n/a		£ 110.00	£	429.00

For more information about how to join and the types of membership please visit <u>https://www.tpos.co.uk/join-the-scheme</u>