

# Morgan Stanley 7<sup>th</sup> Annual TMT Conference

Telefónica O2 Europe

**Peter Erskine**  
Barcelona, November 15<sup>th</sup> 2007



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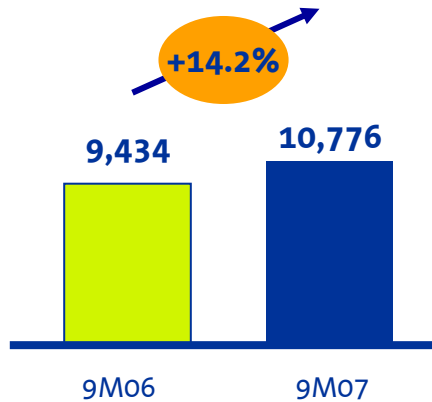
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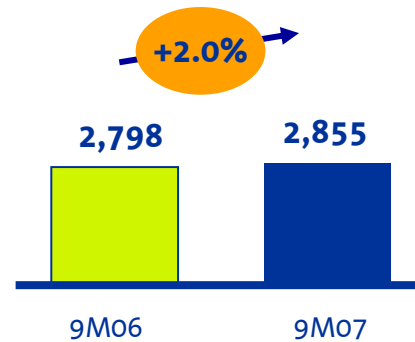
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# Telefónica O2 Europe: maintaining momentum and positioned to exploit opportunities as an integrated operator

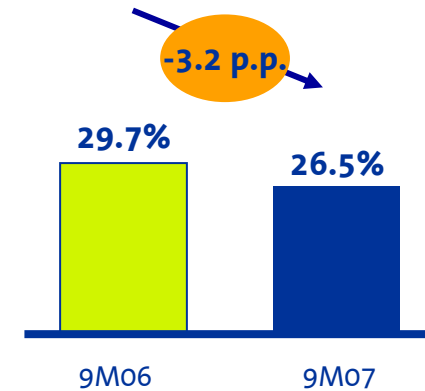
Revenues<sup>1</sup>  
(€ in millions)



OIBDA<sup>1</sup>  
(€ in millions)



OIBDA Margin<sup>1</sup>  
(%)

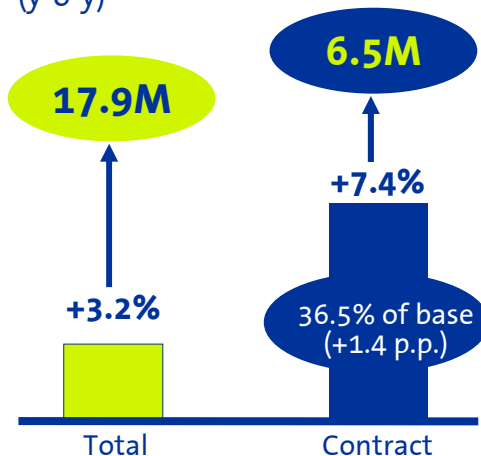


- UK: managing growth / margin balance
- Germany: segmented approach to capture growth in mobile and fixed BB market
- Czech Republic: maintaining top line growth

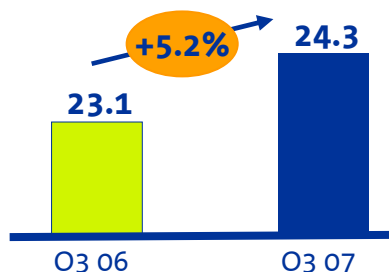


# O2 UK: managing growth / margin balance

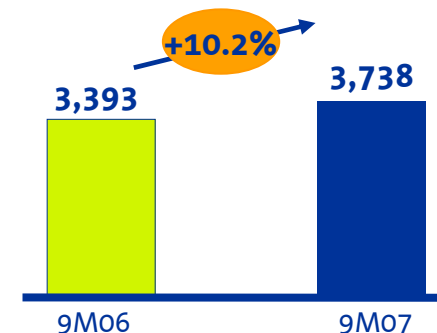
### Mobile customer growth (y-o-y)



### ARPU (in £)

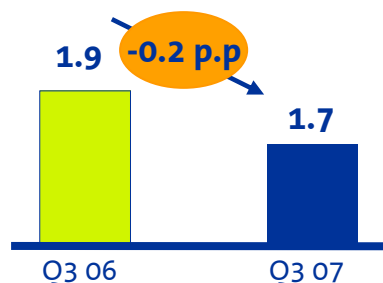


### Revenues (Organic<sup>1</sup>, £ in millions)

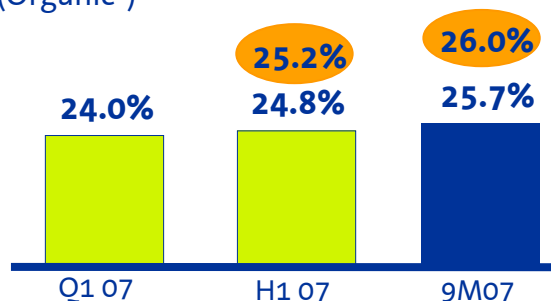


- MoU<sup>2</sup>: +10.3% y-o-y to 193 minutes
- Data ARPU<sup>2</sup>: +4.2% y-o-y to 7.5 £ (non-SMS data +20.6%)

### Contract churn (%)



### OIBDA margin (Organic<sup>1</sup>)



%

Ex €14.8 m restructuring charge

New business opportunities:

- iPhone
- O2 Broadband



(1) On a comparable basis (January-September for both 9M06 and 9M07)

(2) Quarterly Monthly Average

## iPhone launched 9<sup>th</sup> November...



### ✓ A Win for Customers

- 3 products in 1
  - A Revolutionary Mobile Phone
  - The best iPod
  - The real internet
- Three postpay tariffs with unlimited data
- Turning customers into fans

### ✓ A Win for O2

- Network exclusivity
- Attracts high value customers in key target segments
- No subsidy
- A market leading mobile data proposition
- Delivers customer growth and loyalty



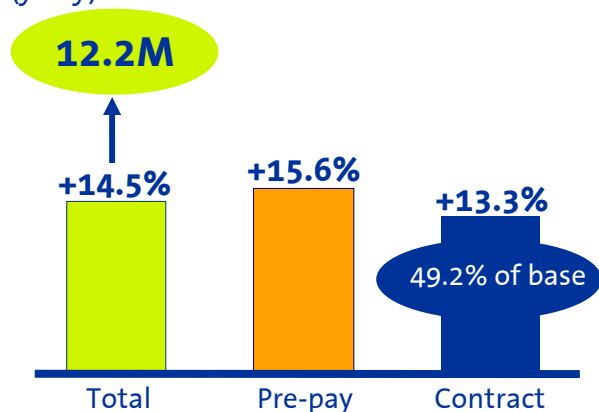
# O2 broadband launched 15<sup>th</sup> October...



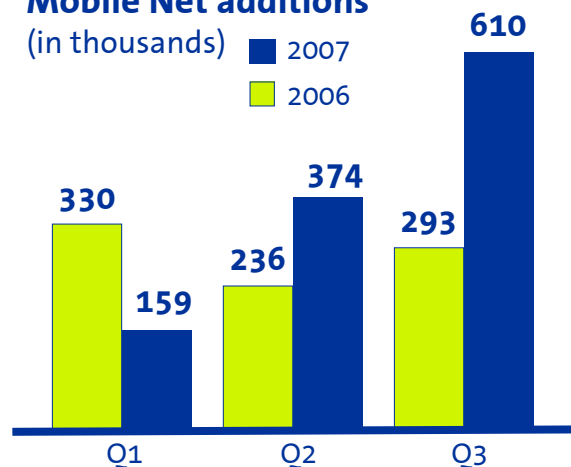


# O2 Germany: segmented approach to capture growth in mobile and fixed BB market

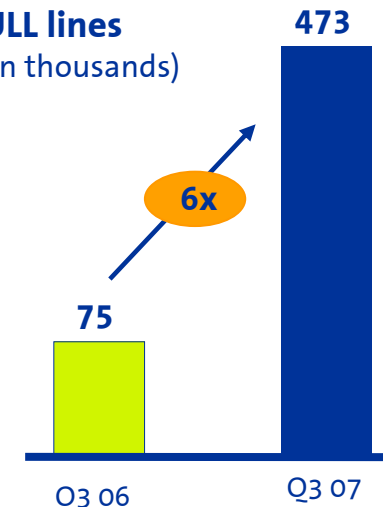
**Mobile customer growth**  
(y-o-y)



**Mobile Net additions**  
(in thousands)

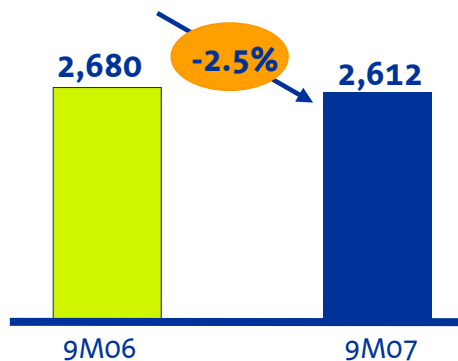


**ULL lines**  
(in thousands)



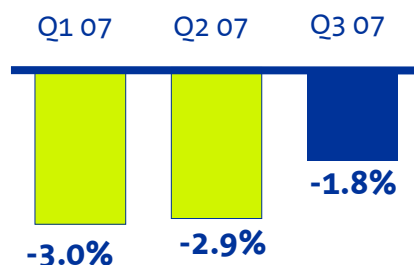
**Revenues**

(Organic<sup>1</sup>, € in millions)



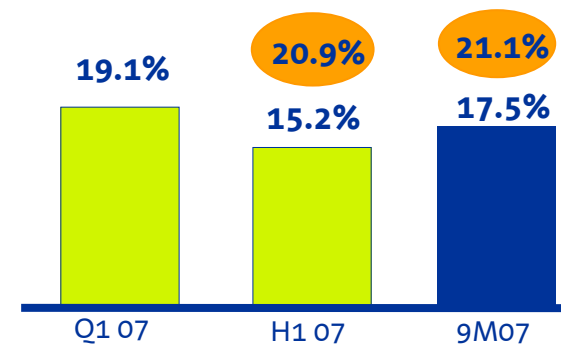
**Revenue growth**

(y-o-y)



**OIBDA margin**

% Ex €96.5 m restructuring charge



Note: O2 Germany consolidates Telefónica Deutschland  
(1) On a comparable basis (January-September for both 9M06 and 9M07)  
(2) Quarterly Monthly Average

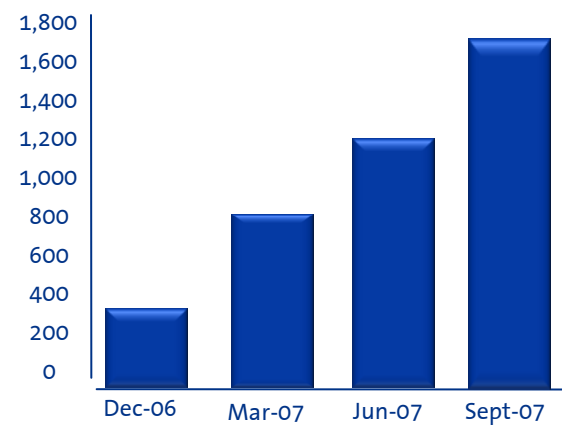




# Genion S/M/L customers...

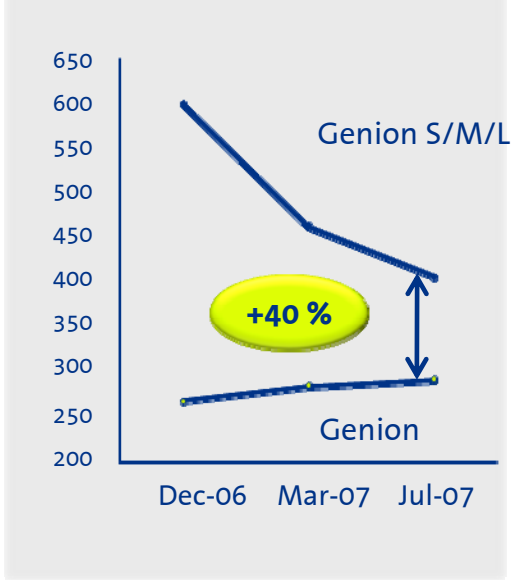
## Genion S/M/L Customer Base development

(000)



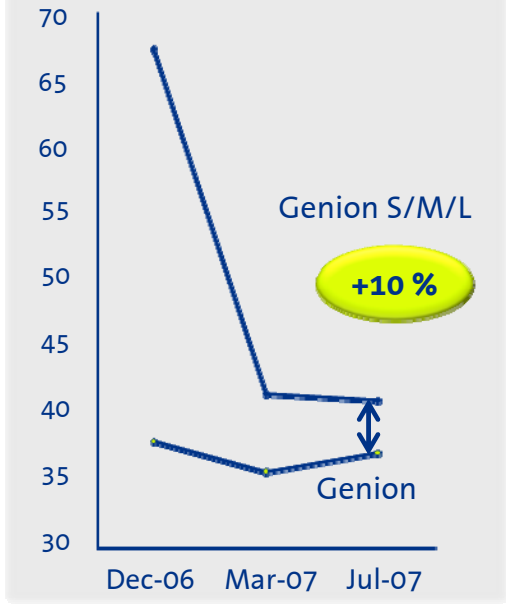
## Genion (S/M/L) minutes of use development

(min)



## Genion (S/M/L) ARPU development





(€)





# FONIC launched 3<sup>rd</sup> September...



-  No contract, No basic fee, No minimum spend
-  Easy payment via direct debit
-  Full cost control
-  Money-back guarantee on your credit!



- 9.9 cents per minute / SMS
- Sim card 9.99 Euro
- Available online ([www.fonic.de](http://www.fonic.de))
- Over 2,700 Lidl stores

Ab Montag,  
3. September

Exklusives Angebot!

NEU

Das ist so  
so günstig!

**9,9** Cent/SMS\*

FONIC SIM-Karte  
nur 9,99 €

Mobil telefonieren  
und SMS für nur 9,9 Cent pro Min./SMS  
in alle deutschen Netze.\*

- Keine Vertragsbindung.
- Keine Grundgebühren.
- Kein Mindestumsatz.
- Geld-zurück-Garantie für Ihr Guthaben.
- Bequemes Bezahlen per Bankkarte.
- Netzabdeckung von O<sub>2</sub>, Germany.

Mehr Informationen im ausliegenden  
Informationsblatt. In Ihrer Lidl Filiale  
und unter [www.lidl.de](http://www.lidl.de).

An der  
Kasse  
erhältlich.

Exklusiv bei

FONIC Das ist die Wahrheit. LIDL

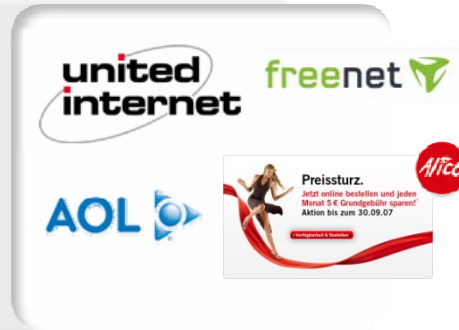
\*FONIC SIM-Karte ab Montag, 3. Sept. 2012. Das sind die besten Bedingungen für den Kauf einer FONIC-SIM-Karte in allen deutschen Netzen. 9,9 Cent/Min. bzw. 9,9 Cent/SMS. Bei Registrierung im Ausland ist die Nutzung von O<sub>2</sub> (Frankreich, Schweiz, Dänemark) möglich. Auf der Website [www.fonic.de](http://www.fonic.de) sind alle Informationen zu den Leistungen und den Bedingungen zu finden. Das Guthaben ist in 30 Tagen nach Freigabe der Karte zu verwenden. Die FONIC-SIM-Karte ist nur in den Lidl-Filialen erhältlich. Die Lidl-Filiale ist die nächste Filiale in Ihrer Nähe ([www.lidl.de](http://www.lidl.de)) zu finden.

# Strong wholesale partnerships will support Germany's growth story



## Leverage wholesale models (fixed & mobile)

- Primary ULL provider of all major alternative ISPs
- AOL/Alice launched
- First products with freenet launched
- United Internet ULL



## Further expand retailer business

- Tchibo gross adds growth accelerated
- 1.1 million customers end of Q3



## FONIC - 2nd brand

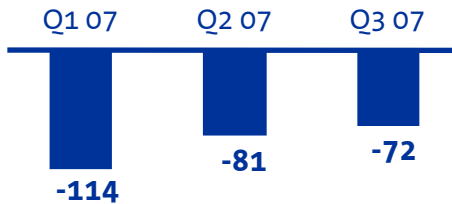
- Own discount brand launched
- Distribution via online and Lidl (+2,700 stores)



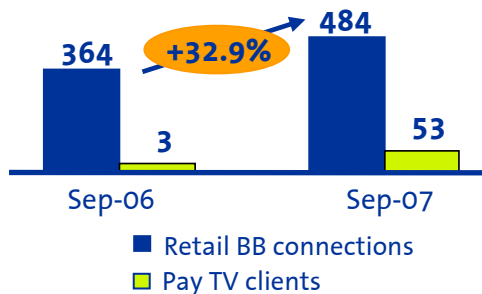
# T.O2 Czech Republic: Healthy growth based on solid fundamentals



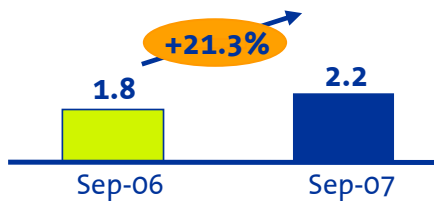
**Fixed Telephony Access**  
(Quarterly net adds, in thousands)



**Retail Internet BB connections and Pay TV clients**  
(in thousands, y-o-y)

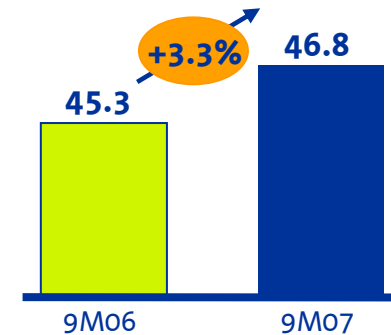


**Mobile Contract customers**  
(in million, y-o-y)

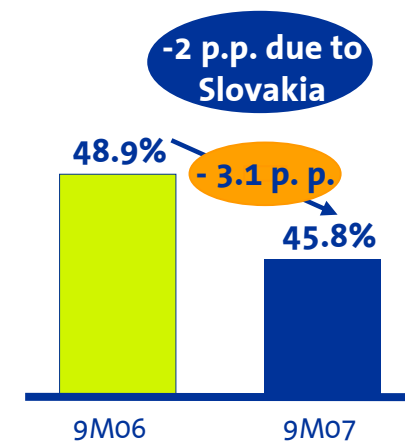


- Fixed line losses contention trend
- Focus on bundling and value proposition to defend access base
- Fostering growth on BB & TV adoption
- Improved BB portfolio via speed upgrades and bundles (O2 Duo and O2 Trio)
- Content proposition enhancement
- Contract customers up 21.3% y-o-y
- Improving customer mix (43.5% of base on contract vs. 37.4% in Sep-06)
- Q3 07 Data ARPU up 4.6% y-o-y driven by CDMA and UMTS (Full availability of data connection on all O2 networks)

**Operating revenues**  
(CZK in billions)



**OIBDA margin**





# Highlights – Q3 Results

## O2 Ireland

- Q3 total revenue ↑ 4.3%
  - Mobile service revenue ↑ 7%
- Margin 35.2%
- Customer base ↑ 2% to 1.632 million
  - 21,000 net adds on postpay
- ARPU €47.0 ↑ 4% year on year
  - Data ARPU €11.6 ↑ 17% year on year
- MoU ↑ 4% to 250 minutes
  
- Mobile broadband launch
  - 14,000 customers
  - Speeds up to 3.6Mbps - a viable alternative to fixed broadband in the home
  - O2 contract customers get €10 discount (€30 per month, all others €40)

## Summary

- Telefónica O2 Europe growth has exceeded that of our combined local markets
- We see continued growth ahead, despite challenging markets, building on our strong position
- UK continues its momentum, iPhone and broadband offer new growth opportunities
- We see a clear path back to growth in Germany, as an integrated operator with a segmented approach
- We are making real improvements on efficiency and leveraging the scale of the Telefónica Group

**A winning mindset**

*Telefonica*

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