

CABLE UNPLUGGED CONFERENCE

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A SUPERIOR COMBINATION
OF GROWTH
&
CASH RETURNS

Telefonica

London, October 7th, 2005

Morgan Stanley

Disclaimer

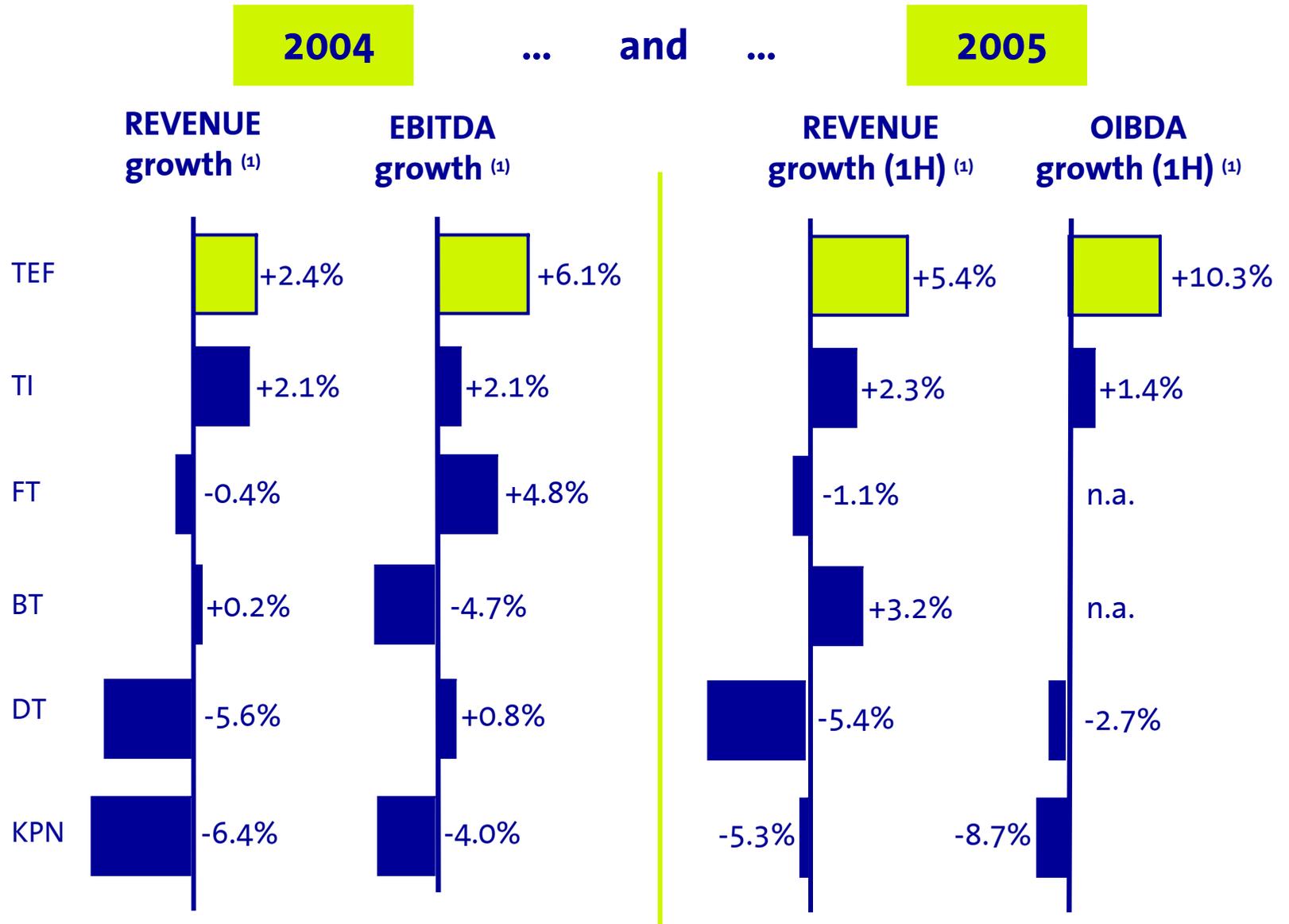
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Domestic Wireline's performance excelling across Europe



(1) Revenues and EBITDA figures reported by Companies for Domestic Wireline. BT figures for January-December 04vs.03., and January-June 05vs.04.

Spanish wireline strategy based on a set of priorities:

01

ACHIEVE THREE MAIN STRATEGIC GOALS IN BROADBAND...

- Increase BB penetration and manage BB ARPU

>4 Mill. ADSL
retail accesses
by 2008*

- Defend BB market share

>50% by
2008*

02

... WHILE DEFENDING TRADITIONAL BUSINESS,

- Stop Access line losses and diminish outgoing traffic decline

Reduce decline
from 11% in 2004
to 7%-10% by 2008

03

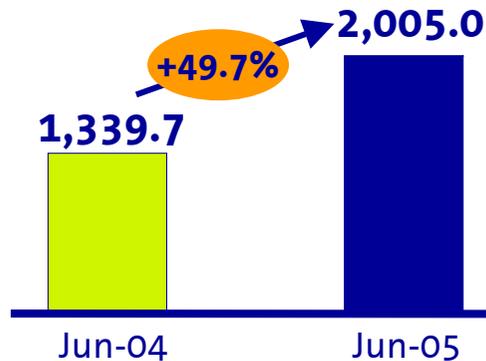
AND CONTINUE WITH EFFICIENCY EFFORT

- Complete redundancy program
- CapEx control

26.000
employees by
2008E **

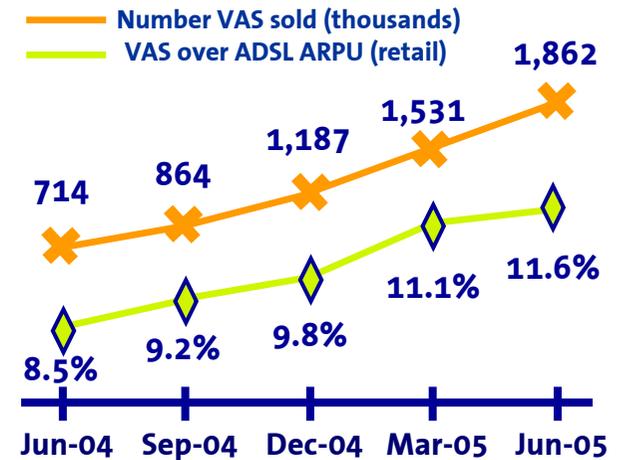
01 Broadband business (I): Increase BB penetration while managing ARPU

Retail ADSL Connections
(TdE Parent; thousands)



Sound broadband market growth with >375,000 net adds in 2Q05 (+38% vs.2Q04)

ADSL VAS (TdE)

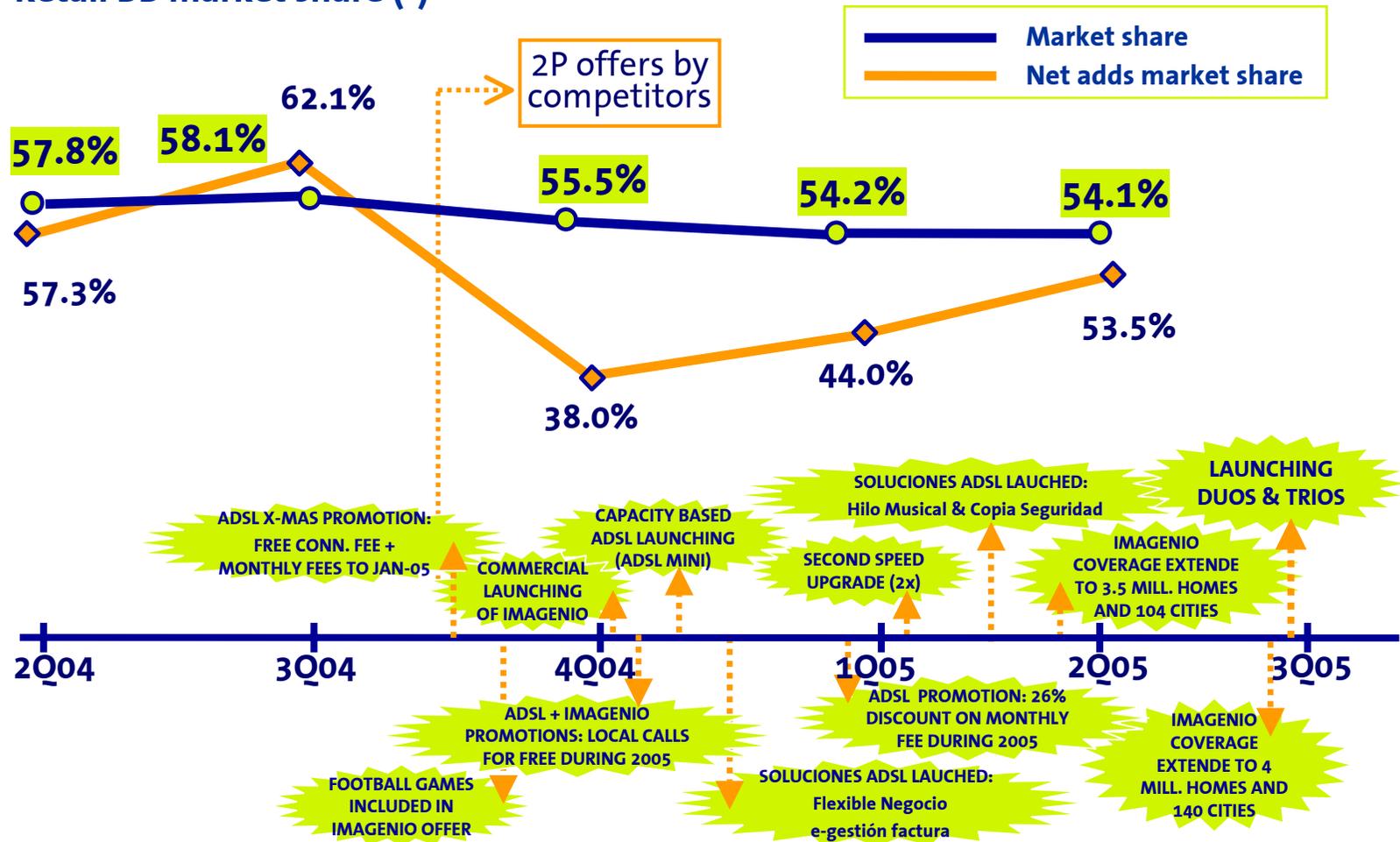


ARPU levels sustained by VAS through wider portfolio offering

Internet & Broadband contribution of 3.7 p.p. to TdE Group revenue growth in 1H05

01 Broadband business (II): Actively defending market share

Retail BB market share (*)



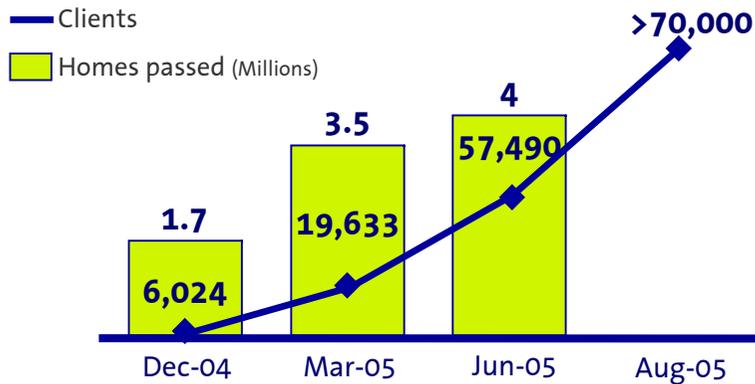
Broadband lead based on the best Product & Services portfolio + commercial campaigns

(*) Estimated for Telefónica Group

01 Broadband business (III): Last commercial campaigns focused on Imagenio and Duos & Trios

Sole Spanish ADSL operator with 3P product
Unique Spanish operator offering VoD

IMAGENIO: Homes passed and Clients



And now, we reinforce our position with the launch of 2P & 3P bundles in September 2005

39.90 €/month

19.90 (1) €/month

Dúos y Tríos

38.00 (2) €/month

ADSL 24 hrs.
+ Domestic Calls

Imagenio
+ Domestic Calls

ADSL Mini
+ Imagenio
+ Domestic Calls



(1) Promotional monthly fee, starting January 2005 monthly fee of €25.00
(2) Promotional monthly fee, starting January 2005 monthly fee of €46.00

02 Traditional Business: Defence of traditional accesses and traffic

Free connection
fee promotions

Preselection
winback campaigns

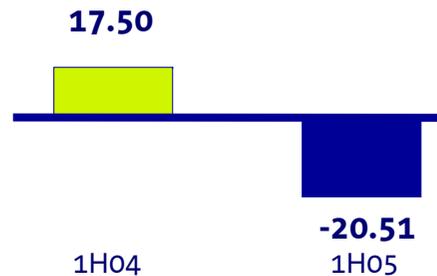
International
traffic

Lines Losses
(Thousands)



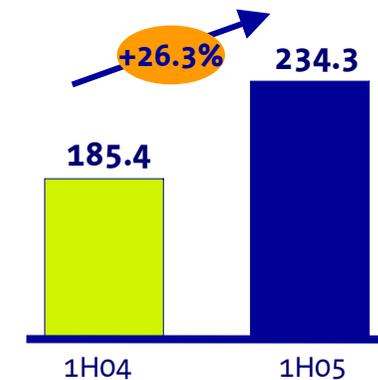
New campaign
18th-30th
September

Preselected lines net adds
(Thousands)



Preselection net
add reduced over
70% (12 month rolling)

ILD Revenues
(Mill. euros)



Attractive
segmented plans
(i.e. immigrants, ...)



Other initiatives...

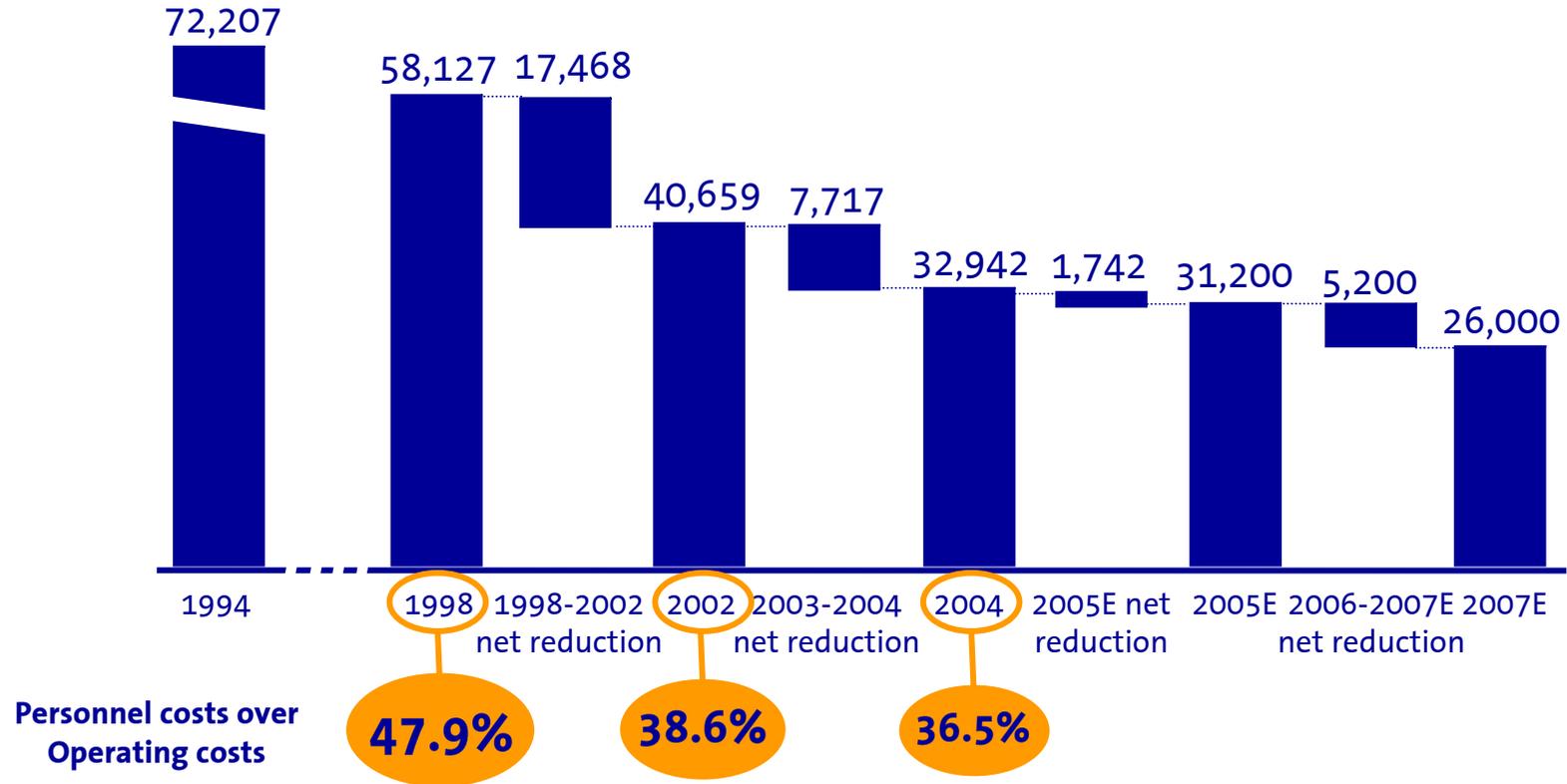
- Launching of Traffic Flat Rate Tariffs: over 500.000 sold
- New Information Service 11822
- New MMS cordless terminals



03

Unparallel Redundancy Program: enables transferring gains in commercial push

Workforce reduction*

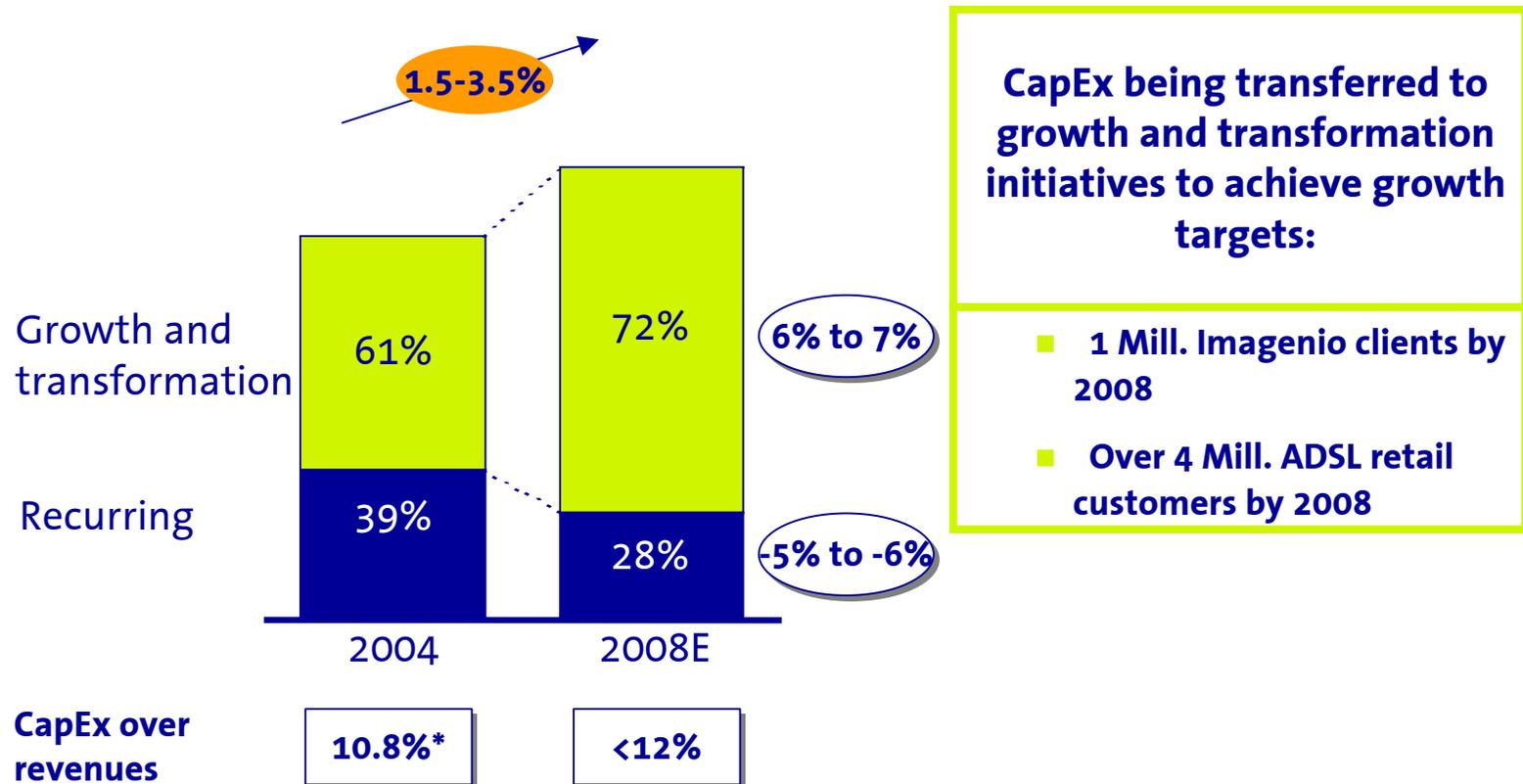


Personnel savings transferred to commercial activities to drive top-line growth without affecting company efficiency

*Not including T-Data and T-Soluciones
** 1,700 Parent company and 50 other TdE Group companies

03 We maintain strong CapEx control, while accelerating the investment in growth areas

CapEx mix



CONCLUSIONS

- **Our broadband lead supported on superior P&S portfolio, quality of service and commercial push**
- **Successfully limiting losses on traditional business**
- **Efficiency efforts enable transferring resources to commercial activity for improved top-line performance**
- **CapEx under control while accelerating investment in growth areas**



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