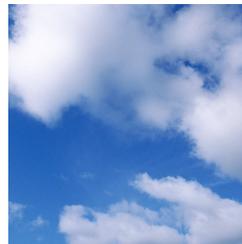


# Santiago Fernández Valbuena CFO of Telefónica Group



September 16<sup>th</sup>, 2004  
London (UK)

  
Smith Barney

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## Telefonica: a differentiated asset within the telecom sector

- Achieving attractive top line growth ahead of peers
- Our active approach to the market is setting the basis to sustain our growth profile
  - ✓ Developing the broadband opportunity
  - ✓ Taking full advantage of our mobile exposure
- We have a proven track record transforming growth into profitability and cash-flow generation
- We have a disciplined strategy for the use of cash-flows



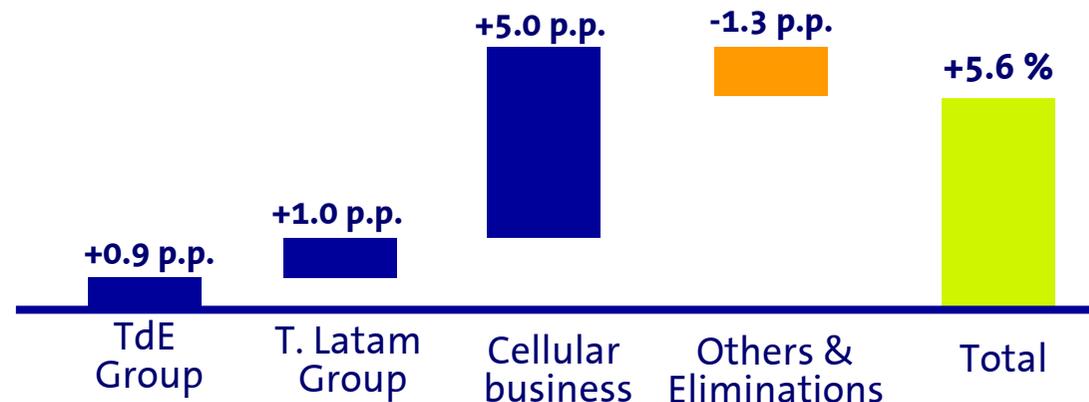
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# Achieving attractive top line expansion, to which all business lines contribute positively...

Telefónica Group 1H04  
Contribution to revenue growth



Revenue Growth  
(€)

	% Change 1H04/1H03
TdE Group	+2.2%
Cell. Business	+14.1%
T. LATAM	+4.6%



- A more intense commercial effort to offset competitive pressures in Spanish traditional business (34,400 pre-selected lines recover in 2Q04) & Broadband contributing with 3.5 p.p. to TdE's top line growth
- Revenues at TME growing by 12.5%, with Latam cellular sales up by 21.5% in local currency
- Telesp's revenues growing at 20% in local currency, with Broadband up by 76%



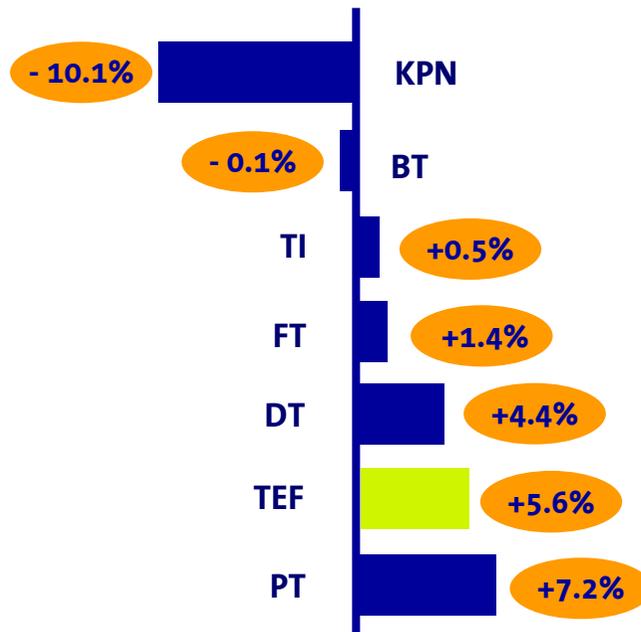
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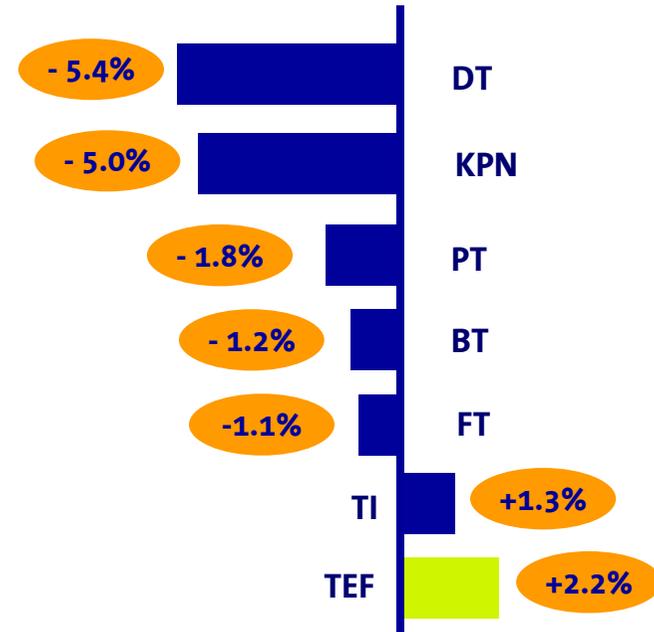
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## ... placing the company at the top of sector performance

**CONSOLIDATED GROUP**  
Jun 04/Jun 03 operating  
revenues growth



**DOMESTIC WIRELINE**  
Jun 04/Jun 03 operating  
revenues growth



**Group's domestic wireline subsidiary is one of the few European assets showing resilient financials**

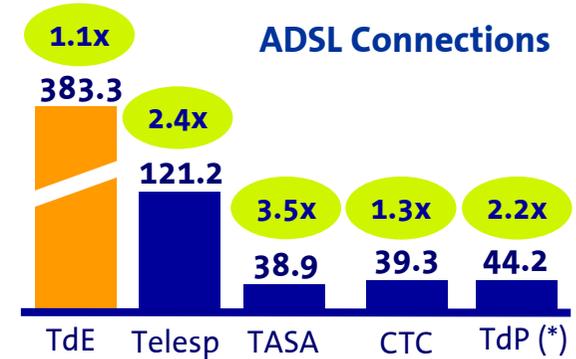
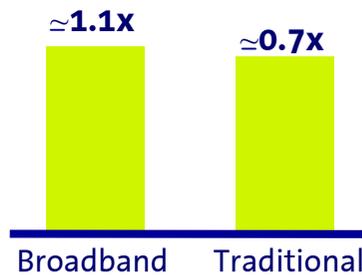
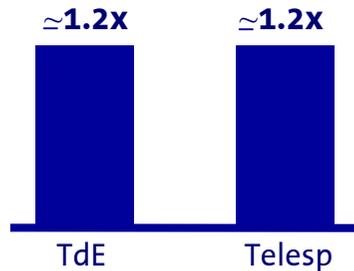
# Our active approach to the market is setting the basis to sustain our growth profile...

**Jun 04/Jun 03 commercial expenses growth**  
(local currency)

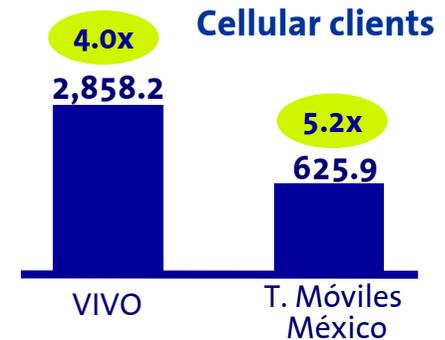
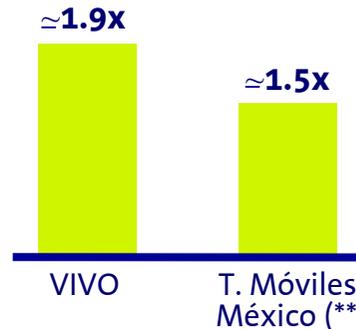
**Jun 04/Jun 03 CapEx growth**  
(local currency)

**1H04 net adds**  
(thousands)

## FIXED TELEPHONY



## CELLULAR



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(\*) Including cable modems  
(\*\*) Committed CapEx

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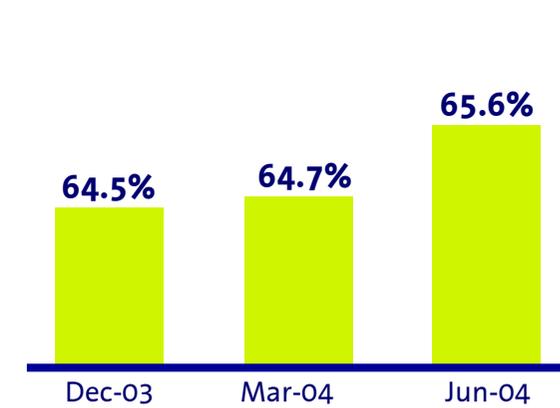
# ...by developing the broadband opportunity in Spain...

## ADSL Connections (Net adds, thousands)

ADSL	Mar-03	Jun-03	Sep-03	Dec-03	Mar-04	Jun-04
CONNECTIONS	1,136.1	1,293.6	1,420.5	1,660.5	1,847.3	2,043.7

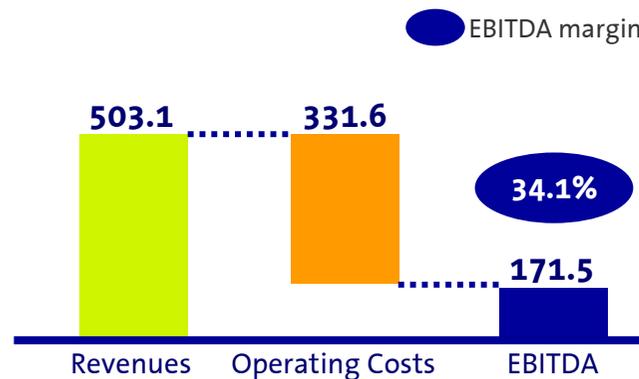


## Retail ADSL market share (over total ADSL)



More than 1.3 million retail connections (+58% y-o-y)

## 1H04 ADSL EBITDA margin (€ in millions)





# ...with a new battery of initiatives to lead Broadband penetration...

**A battery of initiatives to lead BB penetration and VAS up-take**

- Active commercial campaigns to reduce barriers to entry (free connection-monthly fees campaigns) & new services offering
- Launch of ADSL PC, an offering linking an ADSL connection to a PC, financed for up to 12 months through the telephone bill
- Doubling of speeds starting September 29<sup>th</sup>, at no costs, migration completed by year-end
- New tariff scheme presented for approval at the CMT
  - 11 hours per month at €9.9
  - 2 packages: Nights & Weekends at €12 each. Both at €18.
  - Additional minute at € 0.024

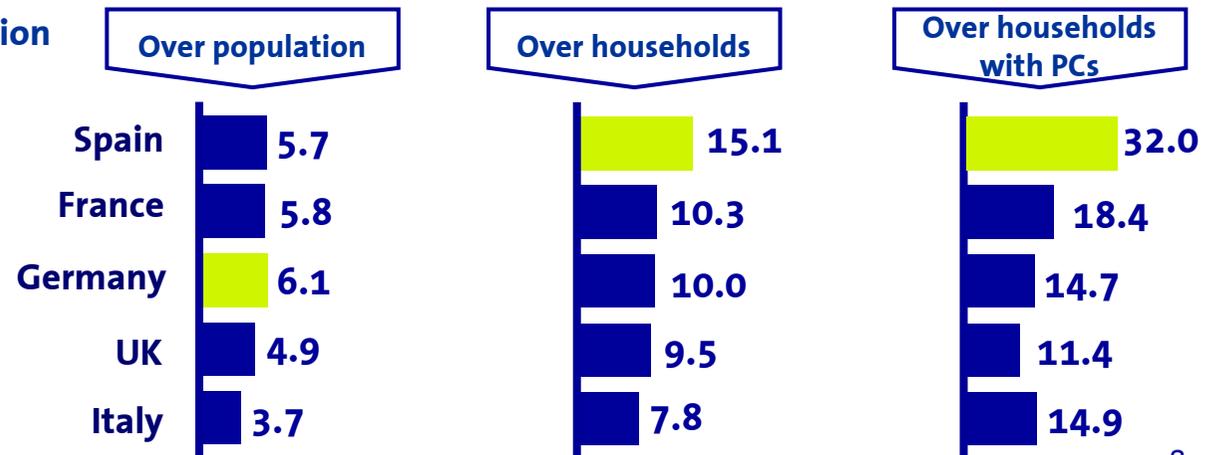
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## Our ADSL approach is proving effective

### Broadband penetration in Europe (%)

2003 data



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Source, Pyramid Research

## ... and in Latin America ...



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**ADSL Connections**  
(thousands)



**ADSL Quarterly Net Adds**  
(thousands)



- Internet and Broadband revenues growing over 40% (local currency) in our Latin American wireline companies
- Telesp's ADSL penetration (ADSL over total lines) is at European levels of 5.0%

# We are taking advantage of our mobile exposure with TME focused on high value clients...

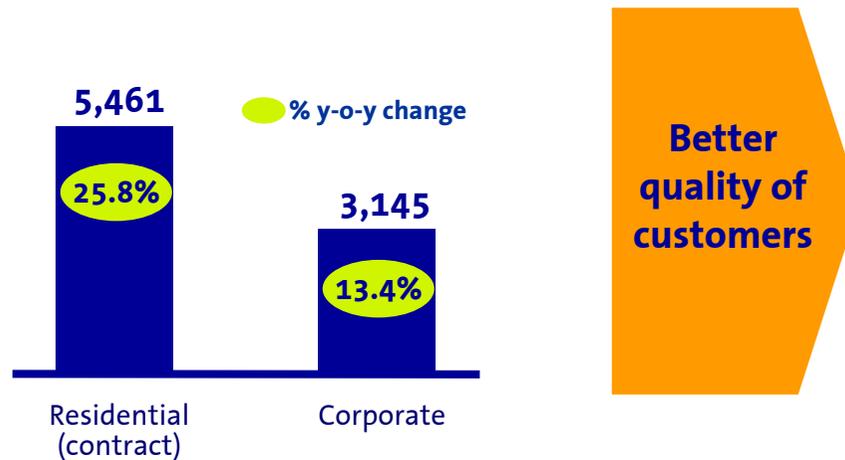


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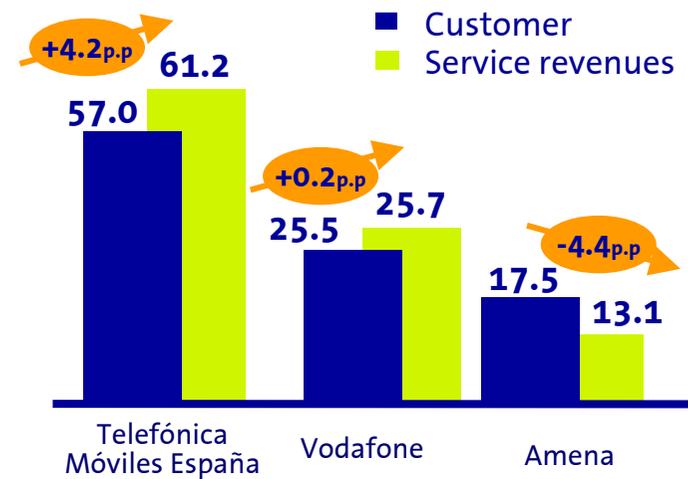


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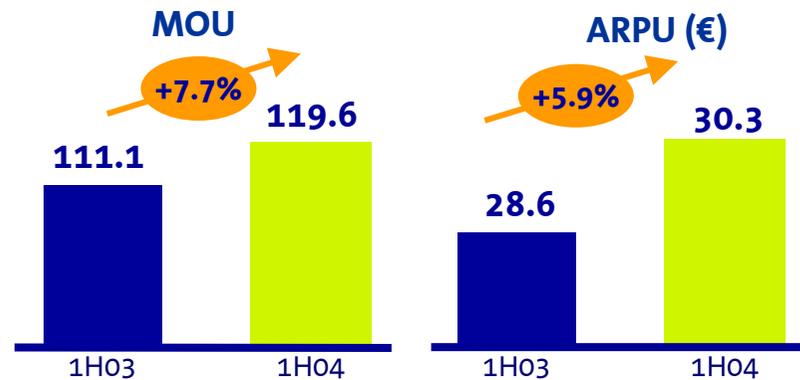
## Residential & Corporate customers (thousands)



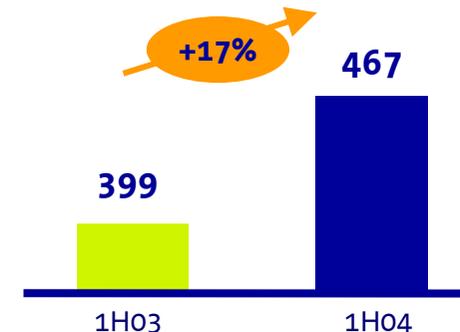
## 2003 market shares (\*) (%)



## Healthy usage



## Data revenues (euros in million)



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(\*) Source: CMT, based on data provided by operators.

# ...with our wireless presence in Latin America providing us with a higher growth profile...

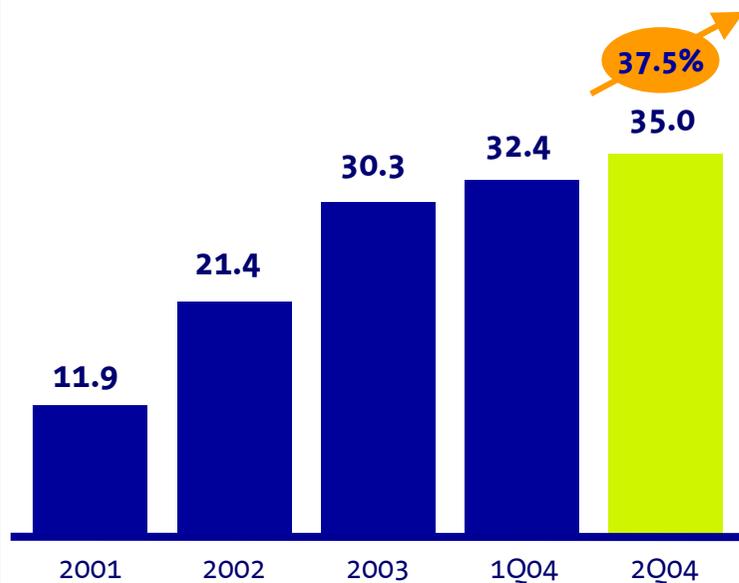


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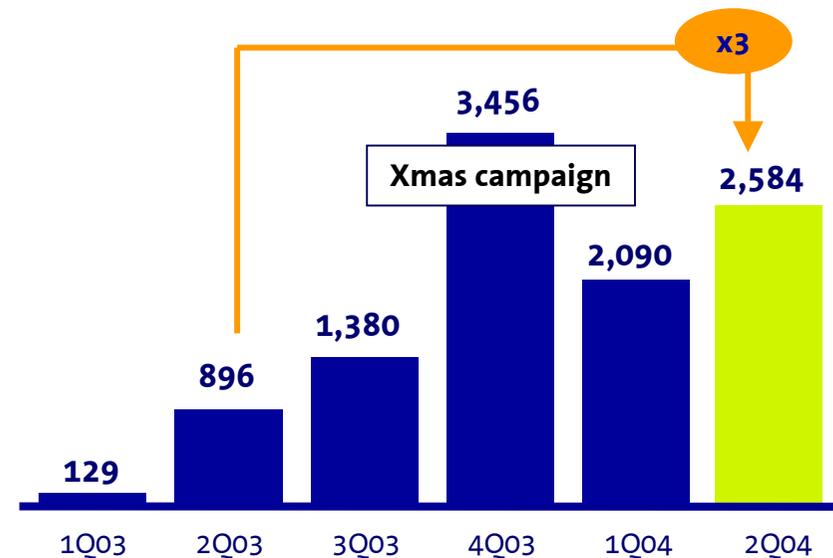


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TEM's managed customers in Latin America (MM)<sup>1</sup>



TEM's net adds in Latin America (Thousands)<sup>2</sup>



● y-o-y growth

**+19.3% revenue growth in 1H04 in € terms**



# ...that we have reinforced by acquiring BellSouth Latin American properties

## A transaction with a clear strategic fit...

- Mobile (one of our core businesses) in Latam (our natural area of expansion)
- Adding 12.5 Million clients
- Strengthening our current market position in Chile, Argentina, Peru & Guatemala
- Entering in 6 new markets, those key as #1/#2 player
- NPV of synergies (OpEx+CapEx) > 1 Bn.€

## ...that enhances our financial performance

2003 figures  
(\$US in Billions)

	Cellular Business	BellSouth Latam	Aggregate
<b>Revenues</b>	11.8	2.5	<b>14.3</b>
<b>EBITDA</b>	5.2	0.9	<b>6.1</b>
<b>EBITDA margin</b>	44%	36%	<b>43%</b>
<b>OpCF (*)</b>	3.5	0.6	<b>4.1</b>

The combination will increase Cellular Business revenues, and EBITDA/OpCF by 21% and 17%, while keeping profitability at a healthy 43%

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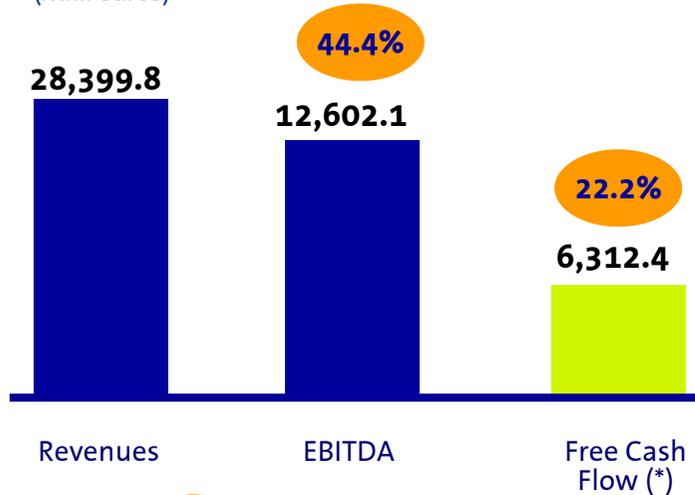


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# A proven track record transforming top line growth into profitability and cash generation...

## Basic financial Indicators 2003

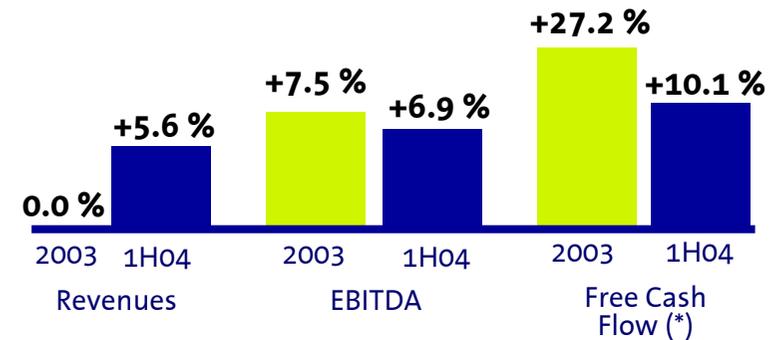
(Mill. euros)



% over revenues

## Growth profile

(Annual Change)



**3 pillars to generate this solid cash conversion ratio**

- Exploit current growth opportunities such as broadband and mobile across our markets to drive consistent top line growth
- Manage cost structures efficiently, supporting the transformation of the business from a network oriented organization to a client oriented one
- Rationalize CapEx, shifting efforts from mature to high growth businesses



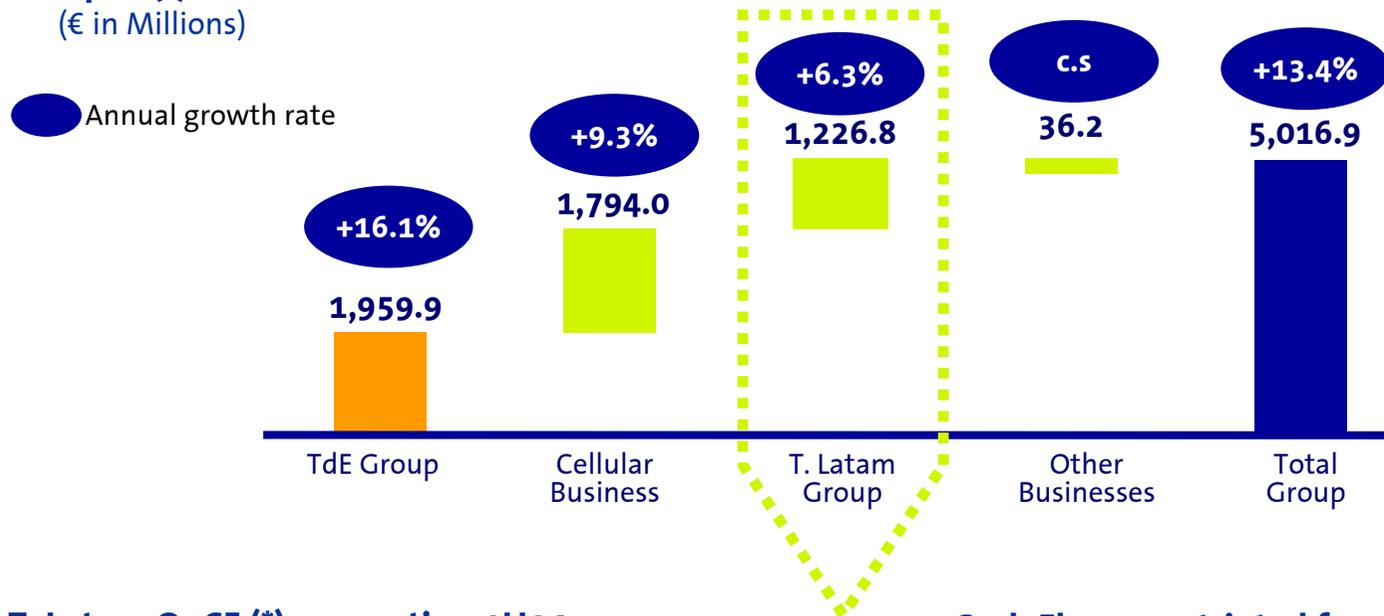
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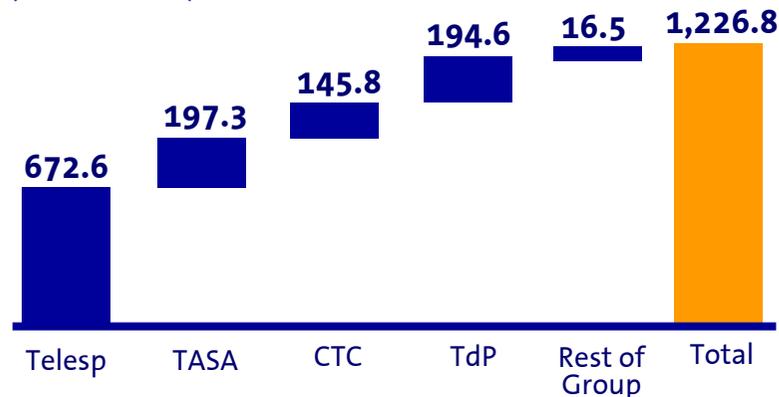
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# ...which is well balanced, has in our Latin American wireline operations a robust contributor...

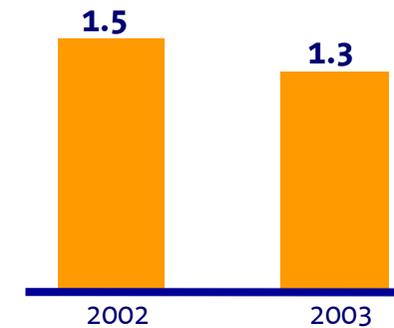
OpCF (\*) breakdown 1H04  
(€ in Millions)



T. Latam OpCF (\*) generation 1H04  
(€ in Millions)



Cash Flow repatriated from T. Latam (\*\*)  
(€ in Billions)



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(\*) EBITDA - CapEx  
(\*\*) Wireline operators only



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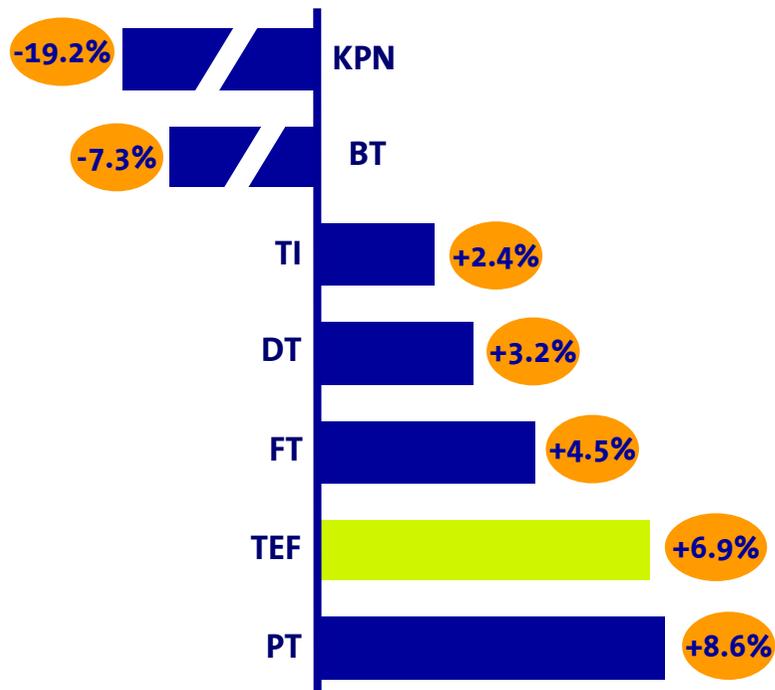
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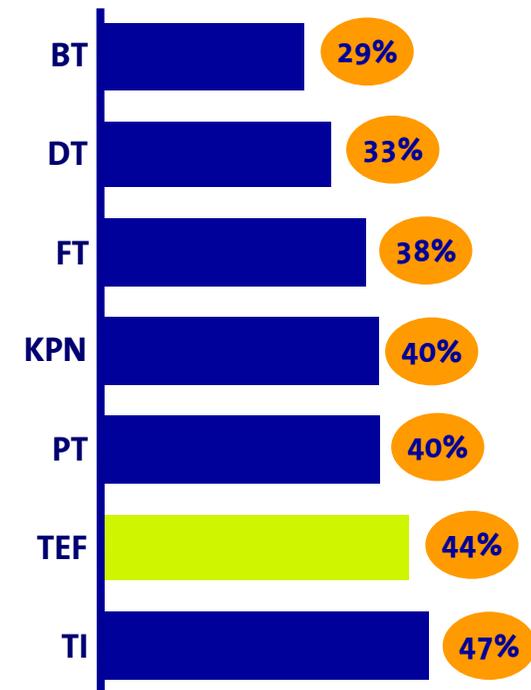
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## ...and ranks at the top of the peer Group

EBITDA Growth 1H04



EBITDA margin 1H04



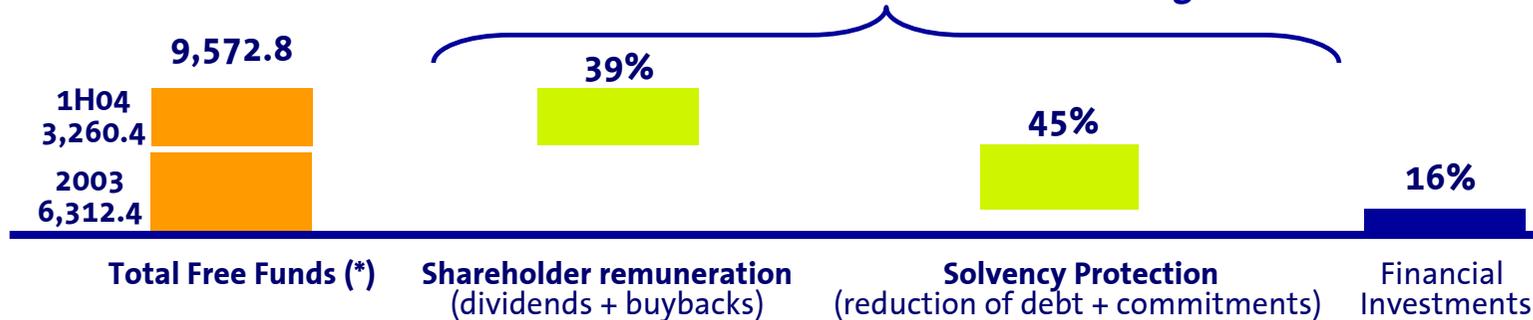
- TdE and cellular are contributing to Group growth by close to 2.5 p.p. each
- We are keeping solid margins in domestic markets despite tough competition, with TdE at 46% driven by its 2003-2007 Redundancy Program, and TME at 53%
- Achieving EBITDA margins for wireline operations in Latin America clearly above European standards, hitting a consolidated level of 45%



# We do have a disciplined use of free funds

2003-1H04 use of free funds (\*)  
(€ in Millions)

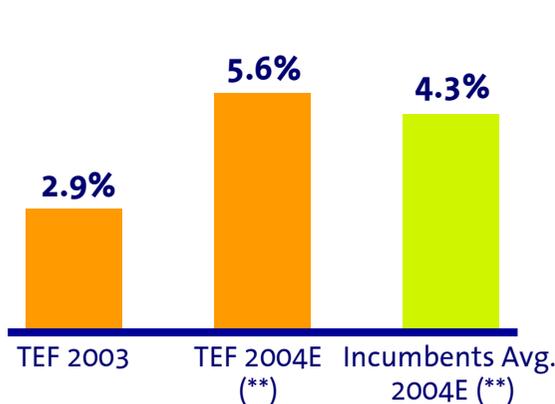
>80% of Free Funds generated in the last 18 months have been allocated to remunerate shareholders and retain our "single A" balance sheet



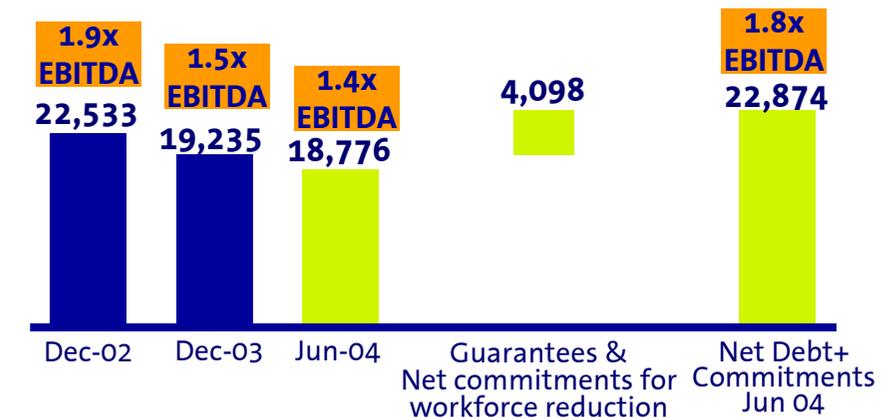
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Cash Yield (div.+buybacks)



Net Debt Evolution 2002-1H04



Rating recently reaffirmed by agencies, outlook stable after Bellsouth announcement

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## Conclusions

- A **solid revenue profile** across the Group, that ranks at the top of the sector,
- Top line growth is **sustainable** through broadband, mobile, and selective M&A,
- and is being transferred down to **profitability and cash generation**,
- We have a **disciplined strategy** for the use of cash flows

**We present a unique combination of top line growth, cash flow generation and shareholder remuneration in the industry**

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