

About Us



www.pomeroy.com

EXCEPTIONAL EXPERIENCES. DELIVERED.

Partnering with our clients to deliver integrated solutions that transform the **digital workplace**

We help guide our clients on their distinct journey to a fully connected, digitally enabled and secure workplace experience from the end point to the digital edge.

We create a frictionless user experience for people working from anywhere based upon a seamless network fabric that enhances productivity, collaboration and creativity for people based upon the way they work today.

“ Our goal is to deliver the **best** possible workplace experience while helping our clients **reduce** the complexity and effort of supporting it. ”



Digital Transformation

Proactive, intelligent, integrated services that deliver greater efficiencies, enhanced productivity and lower costs

Security Services

Hardening end points and the digital edge while securing a frictionless work from anywhere user experience



Technology Solutions

Essential products and services that support always available, always connected, and always secure end points

Strategic Staffing

Partnering to create a staffing strategy that delivers the right resources with the right skills at the right time and place

POMEROY ESSENTIALS

Next Gen Service Desk

Our cloud-based, 24x7 service desk using predictive & automated intelligence, chatbot and self-service technology delivers a personalized user experience.

Intelligent Field Services

Based upon our extensive coverage and physical presence across the US, leading companies choose Pomeroy to deliver the right person with the right skills and parts on time.

Secure Edge Services

We deliver always available, ubiquitous access to connect users to their applications based upon highly redundant managed broadband, SD-WAN, and SASE to deliver maximum uptime and performance.

Digital Lifecycle Management

Pomeroy has an industry-wide reputation for exceptional responsiveness, agility & flexibility in sourcing, configuring, delivering, managing, and refreshing technology.

Client Case Study

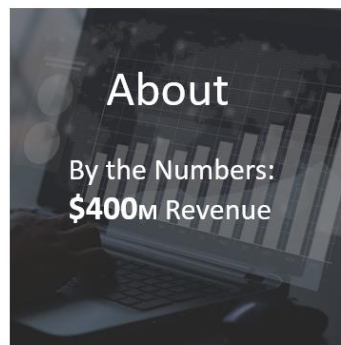
International Leader in Luxury Eyewear

Pomeroy supports the corporate end-user community with full-service desk side support and on-site technology support at their core campus locations.

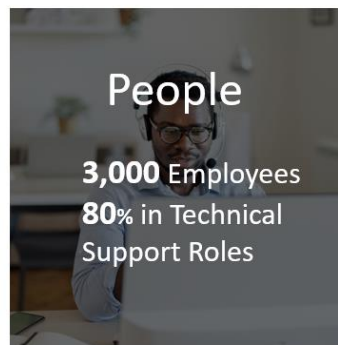
For 4,000+ store locations, Pomeroy provides logistics, configuration, deployment, and support services relative to the in-store technology stack – POS, digital display, printers, and network components as well as approximately 12,000 iPads for store associates in a fully managed Device as a Service model.

Pomeroy is also responsible for the project management, logistics, installation and post-sale support for their digital signage environment encompassing a range of solutions from medium format displays to full LED video walls.

Helping our clients deliver a **personalized user experience** that is simple, intuitive, always available & secure



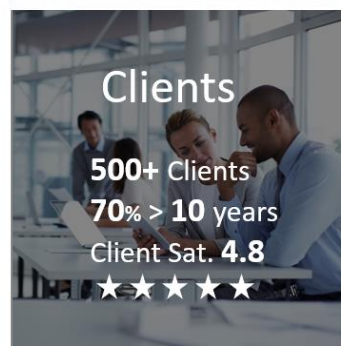
About
By the Numbers:
\$400M Revenue



People
3,000 Employees
80% in Technical Support Roles




Culture
The Pomeroy Way
Client Obsessed
Diversity, Equity & Inclusion



Clients
500+ Clients
70% > 10 years
Client Sat. **4.8**
★★★★★



Presence
50,000 client locations across the US and Europe



Impact
15k Secured Locations
1.4M End Points
2.6M Resolutions/yr.