



collaborating with external organizations, referred to as external collaborative technological innovation. As consumer demand for quality consumption increases, enterprises pursue quality investments to gain a competitive advantage. Product quality is a crucial factor affecting consumer purchasing behavior, driving enterprises to make breakthroughs. Collaborative innovation is the latest trend in enterprise technological innovation, which seeks to improve product quality by fostering external cooperation.

Since China's reform and opening up, industrial clusters consisting of various institutions, including enterprises, specialized suppliers, service providers, and financial institutions, have emerged in various regions. These clusters are concentrated in particular areas and are characterized by competitive and cooperative relationships and interactive business relevance. They are a unique form of spatial economic organization between markets and hierarchical systems. However, small and medium-sized enterprises often lack innovation resources, which can hinder their ability to innovate. Nevertheless, small and medium-sized industrial clusters can form stable and long-term cooperation and communication networks among various actors, which provide an efficient way for cluster enterprises to innovate.

Take the collaborative innovation of the Chongqing motorcycle industry cluster as an example. By the end of 2021, Chongqing had 39 motorcycle production enterprises and 426 supporting enterprises (410 enterprises above the designated size), with an annual output of 10 million motorcycles and 20 million engines. A complete industrial chain and industrial cluster have been formed, from the R&D and production of complete vehicles and key parts to domestic and foreign trade services. As a leader in the Chongqing motorcycle industry, Longxin General Dynamics Co., LTD. (Longxin for short) was founded in 1993. On March 28, 2021, as the result of the collaborative research and development of the high-displacement motorcycle supply chain, "Longxin" launched the Infinity 500ac cross-border retro car with a price as high as 34,980 yuan. For this model, whether it is the design of the motor, interactive AGV instrument, shock absorber, frame, lamps, or other components, "Longxin" will first provide the demand ideas. Then I discussed with the R&D personnel of retailers how to complete the design and form the mass production plan, forming a pattern of collaborative research on the whole supply chain and transforming the pull into interaction, mutual cooperation, and common development. Through the deep interaction at the supply chain level, "Longxin" not only improves the autonomy of the Wuji large displacement motorcycle supply chain, but also enhances its competitiveness in the international high-end market. Xi 'an Ji Mohui Motorcycle Sales Co., LTD., as the retailer of Longxin Motorcycle, has a long-term cooperative relationship in sales and research and development. In 2020, Wuji's sales volume

in Xi 'an and even Shaanxi Province was four times that of the previous year. It has been proven that there are deep cooperative activities between the upstream and downstream of the Chongqing motorcycle industry cluster. Coincidentally, as a Zongshen motorcycle retailer, Beijing Hengxin Jucheng International Trading Co., Ltd. has also performed well in recent years. Since 2019, Beijing Hengxin, under the leadership of Zongshen Factory, has changed its original thinking and entered the retail industry, opening five new stores in Beijing within two years. In addition to stepping up efforts in retail, Beijing Hengxin operates Zongshen Motorcycle in synergy, and quality innovation is constantly strengthening.

In conclusion, collaborative innovation in industrial clusters is a key strategy for companies to improve product quality, access new markets, and reduce costs. The Chongqing motorcycle industry cluster is an excellent example of successful collaborative innovation, where companies were able to leverage each other's strengths to develop new products and expand their businesses. As more industries and regions in China adopt collaborative innovation strategies, we can expect to see more breakthroughs and innovations that will drive economic growth and competitiveness. However, they still face the challenge of figuring out how to collaborate effectively and innovate to achieve these goals.

This paper investigates research and development cooperation behaviors among enterprises to improve product quality in the context of industrial clusters, addressing three key questions. Firstly, is there an incentive for upstream manufacturers to collaborate with downstream retailers in the cluster? Secondly, what is the optimal collaboration approach for the upstream manufacturer: to collaborate with one downstream retailer, both retailers or not at all? Lastly, how do the spillover benefits of enterprise collaboration, industrial innovation level, and sensitivity of consumer demand for quality improvement affect the collaboration model between enterprises? To answer these questions, we construct a three-stage dynamic game model and analyze the equilibrium.

The main findings of this study are that the incentive for upstream manufacturers to cooperate with downstream retailers in an industrial cluster to improve product quality does exist, but the optimal way of cooperating depends on a variety of factors. Specifically, the authors found that working with two retailers is generally better than working with just one or none at all, but it depends on the level of information sharing and the level of competition. In addition, the paper emphasizes the importance of spillover benefits and consumer demand for quality improvement.

Industrial clusters are defined by the concentration of social capital, regular internal information exchange, and symmetric information sharing between firms. Despite extensive and in-depth studies on quality improvement, spillover effects, and R&D collaboration



the “prisoner’s dilemma”. The reasons are as follows: First of all, in the process of R&D cooperation, each partner’s own knowledge may spill over. If a partner’s knowledge spill will obviously improve the competitive position of other partners, or even affect its own competitive position, the partner will choose “no cooperation”. The third type of research is mainly to further study how the spillover effect plays its role. Yi Yuyin [13] et al. studied the finite rational duopoly repeated game model based on the spillover effect. He believes that the rationality of oligarchs determines whether the repeated games of oligarchs can reach Nash equilibrium. The spillover effect will increase the probability that the game will reach Nash equilibrium. Hou Guangming and Ai Fengyi [14] studied the horizontal R&D cooperation game model of duopoly under mixed spillover (that is, endogenous spillover and exogenous spillover) and found that collaborative R&D will lead to the maximum spillover level, while independent R&D will have the lowest spillover level, and the output and profit of collaborative R&D are higher than independent R&D. In addition, Zhou Xiaohan et al. [15]. established a three-stage dynamic game model and found that, first of all, different from the static game, in the sequential output competition, only when the spillover level is in a low range will the leader and follower enterprises establish R&D cooperation. The above research further studies the factors influencing spillover benefits by establishing a game theory model and analyzing empirical data. In conclusion, it is found that there are few studies on the influence of spillover effects on the choice of R&D cooperation between upstream and downstream enterprises under the background of industrial clusters. In the model constructed in this paper, the influence of spillover benefits on the choice of R&D collaboration scenario is considered.

With the improvement of people’s living standards, the price of products is no longer the only factor affecting the purchase decision. When people choose and buy goods, they also put forward higher requirements for product quality. Therefore, in order to meet consumer demand and improve product competitiveness, enterprises need to carry out research and development cooperation to improve product quality. At present, the research on quality improvement is getting deeper and deeper. There are two types of research. The first type mainly analyzes the factors that motivate manufacturers and retailers to improve quality in the single-channel supply chain. Wang and Shin [16] studied contract design, in which manufacturers incentivize retailers for quality innovation. Liu Cong et al. [17] considered the impact of manufacturers’ marketing efforts on manufacturers’ quality innovation. Zhu Lilong et al. [18] studied quality control contract design in a two-level supply chain based on game theory and principal-agent theory. The expected income function model of the producer and the buyer is established. The producer decides the level of investment in the production process

and the level of product quality prevention. The buyer makes quality assessment decisions and determines the level of quality inspection of its products. Zhu Lilong [18] established the strategic product quality control model of the distribution channels of duopoly retailers based on the dynamic analysis of the four stages of the Stackelberg game and analyzed the influence of different parameter variables in the structure of traditional and mixed retail channels on the development of the product quality control strategy. It also discusses how to formulate product quality control strategies in different channel structures under distributed decision-making and centralized decision-making. With the rise of the network platform, online channels begin to be included in the supply chain, and more and more enterprises adopt the dual-channel situation to sell products. Therefore, relevant research on quality investment has also expanded to the field of dual-channel. The second type of research focuses on the multi-channel supply chain. Chen [19] found that quality improvement could be achieved by introducing new channels, and the performance of the supply chain could be improved. He also analyzed the influence of three different channel structures (traditional retail channel, direct channel, and dual channel) on price and quality under decentralized and centralized decision-making. Liu Hong et al. [20] set up a random market demand function from the perspective of quality improvement, built a two-channel game model involving manufacturers and suppliers, and analyzed the optimal decision of the two participants. Wang Wenbin et al. [21], based on the perspective of consumer utility, in the dual-channel supply chain, models of no research and development, manufacturers’ independent quality research and development, and cooperative research and development are established, respectively, and comparative analysis is carried out. Finally, a two-part pricing contract is introduced to improve the R&D enthusiasm of upstream and downstream enterprises. All the above studies have studied the factors affecting quality improvement from different supply chain perspectives, but relatively few studies have considered spillover effects in product quality investment improvement, and few studies have paid attention to the collaborative innovation between upstream and downstream enterprises for quality improvement under the background of industrial clusters. In view of this, this paper builds a model of collaborative innovation between upstream and downstream enterprises for quality improvement against the background of industrial clusters.

To sum up, in the existing literature, although research on quality improvement, spillover effects, and R&D collaboration is extensive and in-depth, few studies have investigated collaborative innovation between upstream and downstream enterprises in the supply chain for quality improvement within the context of industrial clusters [22-28]. Moreover, only a few studies have considered spillover benefits in investment improvements in product quality [29-33]. Therefore,

















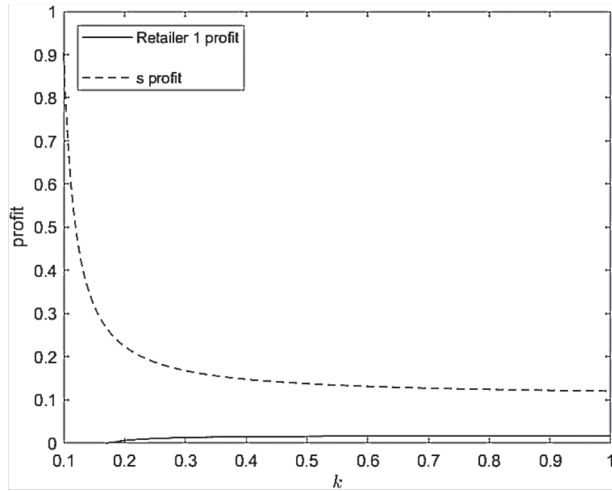


Fig. 14. Profit comparison between retailer and manufacturer in collaboration Scenario 2 (about  $k$ ).

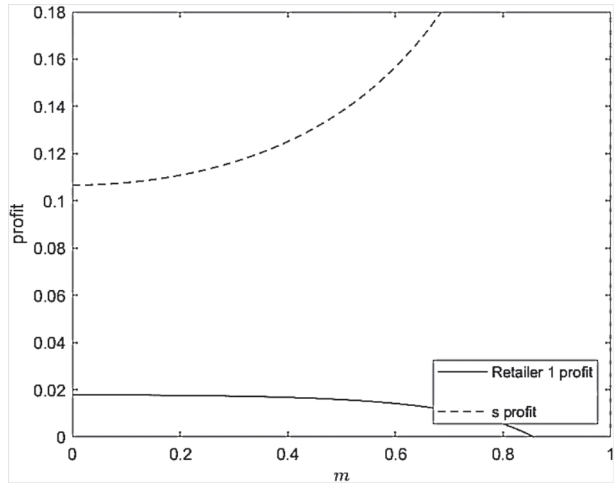


Fig. 15. Profit comparison between retailer and manufacturer in collaboration Scenario 2 (about  $m$ ).

Fig. 15 simulates the profit comparison between retailer and manufacturer in collaboration scenario 1 through numerical simulation. The profit of the manufacturer is greater than that of retailer 1 than that of retailer 2, indicating that in collaboration scenario 1, the manufacturer makes the most profit and is more motivated to promote innovative collaboration. Manufacturers increase with  $m$  value and retailers decrease with  $m$  value.

A comparison of the equilibrium profits of retailers and manufacturers under different circumstances leads to the following proposition:

Proposition 4: The profit of the manufacturer is greater than that of the retailer and retailer 2, indicating that the manufacturer makes the most profit no matter in the case of collaboration 1 or collaboration 2, and the manufacturer is more motivated to promote the innovative collaboration situation.

Proposition 5: It can be obtained from the comparison between the uncooperative case and cooperative case 1 only when the value is relatively high, that is, when the spillover benefit is large. The profits of manufacturers and retailers in cooperative scenario 1 are better than those in the non-cooperative scenario. In either case, retailers' and manufacturers' profits increase as  $m$ , a measure of consumer demand's sensitivity to improved product quality increases. It shows that consumers' sensitivity to product promotion has a positive effect on product quality improvement.

Proposition 6: The profit of the manufacturer is greater than that of the retailer and retailer 2 in either cooperation case 1 or 2, which indicates that the manufacturer makes the most profit and is more motivated to promote the innovative cooperation situation in cooperation case 1 or cooperation case 2.

Industrial clusters have a distinct "industrial technology level," and the R&D investment level of high-tech industries often determines their innovation development situation when compared with individual enterprises. For example, innovation-oriented industrial clusters like the Zhongguancun Science Park cluster motivate enterprises through high-intensity, innovative R&D activities, while in labor-intensive industrial clusters like the Yiwu Commodity City cluster, increasing R&D investment does not improve profitability. Collaborative efforts between manufacturers and retailers yield better profits than non-collaborative efforts.

## Conclusions

This paper examines the impact of industrial technology levels, consumer sensitivity to product quality, and inter-industry spillover benefits on collaborative innovation and quality improvement in enterprises within an industrial cluster by constructing a supply chain scenario involving one upstream manufacturer and two downstream retailers. Through a comparison of profits among retailers and manufacturers under different evolutionary equilibria, this study identifies the advantages and disadvantages of various collaborative innovation scenarios.

This paper shows that a higher technical level within an industrial cluster motivates manufacturers to pursue quality innovation. Substantial inter-enterprise spillover benefits provide a strong incentive for manufacturers to collaborate with downstream enterprises on quality innovation. Manufacturers choose to collaborate with two downstream retailers for quality innovation when innovations bring a significant premium and consumers are more sensitive to quality. In contrast, if consumers are less sensitive to quality, the manufacturer opts for a quality collaboration with a single downstream retailer. These findings demonstrate that R&D investment levels in high-tech industries affect the choice of collaborative

innovation development. In high-tech industries, innovative R&D activities lead to development promotion. However, increasing R&D investment in non-high-tech industries does not improve profitability.

The above research conclusions have certain management implications:

(1) Before the manufacturer decides whether to cooperate in R&D, it is necessary to consider the technological innovation level of itself and the whole industry. It is not necessary to carry out innovation investment blindly. Investment in innovation research and development may not produce great benefits, and it is likely to suffer losses. Careful planning is needed before strategic investment.

(2) When upstream manufacturers choose downstream manufacturers for collaborative innovation quality improvement, they need to select the most beneficial collaborative innovation mode based on the spillover benefits and exogenous environmental factors among enterprises, such as consumers' sensitivity to product quality innovation.

The main contribution of this study is to shed light on the importance of collaborative innovation within industrial clusters. By analyzing the impact of technology levels, consumer sensitivity to quality, and inter-industry spillover benefits on collaborative innovation, this study provides a framework for understanding the factors that influence the choice of collaborative innovation strategies. Moreover, the study provides valuable insights into the advantages and disadvantages of various collaborative innovation scenarios, which can be used by policymakers and industry practitioners to develop effective innovation strategies. The findings of this study have important implications for industrial policy, particularly in promoting collaboration between firms within industrial clusters. The study emphasizes the importance of inter-industry spillover benefits in driving collaborative innovation and suggests that policies that encourage collaboration and knowledge sharing between firms can be beneficial. Moreover, the study highlights the role of technology levels and consumer sensitivity to quality in shaping the nature of collaborative innovation and suggests that policymakers should consider these factors when formulating innovation policies. Finally, the study contributes to the literature on collaborative innovation by providing a supply chain scenario that captures the dynamics of collaborative innovation within industrial clusters. The results of the study can be used by researchers to further investigate the factors that influence collaborative innovation and develop more sophisticated models for analyzing collaborative innovation within industrial clusters.

Although this study has produced valuable insights into theory, it mainly focuses on analyzing and discussing theory without verifying it through actual cases. Subsequent research can use actual cases and specific data to conduct further in-depth research on investment strategies and cooperative R&D among

enterprises within industrial clusters to enhance the research's realism. When researching enterprise R&D, the government typically provides subsidies to encourage R&D outcomes [34-38]. However, this paper does not consider government behavior, which limits its scope. Additionally, the paper mainly examines upstream manufacturers and doesn't account for the selection and countermeasures of downstream retailers under information asymmetry. Downstream retailers have access to more accurate market demand information, and it's important to understand how upstream manufacturers choose whether to collaborate with downstream retailers of low or high type (those who have more market information) [39-43]. In addition to enhancing quality, logistics and inventory coordination between upstream and downstream industrial clusters warrant further investigation. These are the limitations of this paper and offer opportunities for further exploration.

In order to promote green development, future research can introduce green development factors into the analysis framework, including environmental protection, resource utilization efficiency, carbon emission reduction, and other aspects. By integrating green development principles into collaborative innovation strategies, the sustainable development level of industrial clusters can be further improved, and more comprehensive decision support for enterprises and policymakers can be provided. In conclusion, this study not only provides a theoretical basis for the importance of collaborative innovation within industrial clusters, but also provides a new research direction and inspiration for incorporating green development factors into collaborative innovation strategies. These contributions will help promote the sustainable development of industrial clusters and provide useful references for future related research.

## Data Availability

All data used to support the findings of the study is included within this paper.

## Informed Consent Statement

Informed consent was obtained from all individual participants included in the study.

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## Conflicts of Interest

The author declares that there is no conflict of interest.

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