



# Orange CERT-CC

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## Mission statements

Reference: CERTCC.RFC2350

Version : 1.2

### Revision

Version	Date	Author	Comments
1.2	01/07/2024	Orange CERT-CC	Misc. updates

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# 1 Document information

## 1.1 Date of Last Update

Version 1.2, updated on July 1<sup>st</sup>, 2024.

## 1.2 Distribution List for Notifications

Currently Orange CERT-CC does not use any distribution lists to notify about changes in this document.

## 1.3 Locations where this document may be found

The current version of this document is available from <https://cert.orange.com>.

## 1.4 Authenticating this document

This document has been signed with the PGP key of Orange CERT-CC.

## 2 Contacts

### 2.1 Name of the team

- Full name : Orange-CERT Coordination Center
- Short name : Orange-CERT-CC

### 2.2 Address

DSCS/DSEC/CERT

Site Orange Gardens

44 avenue de la République

CS 50010

92326 CHATILLON CEDEX

FRANCE

### 2.3 Time zone

Central European Time zone (CET) which is GMT+0100 (+0200 during day-light saving time (CEST)).

### 2.4 Telephone number

Not available.

### 2.5 Facsimile number

Not available.

### 2.6 Other telecommunication

You can contact us on X/Twitter at [@OrangeCertCC](#).

### 2.7 Electronic mail address

If you need to notify us about any security incident or cyber threat related involving Orange CERT-CC, please contact us at [cert.cc@orange.com](mailto:cert.cc@orange.com).

## 2.8 Public keys and encryption information

Sensitive information can be signed and/or encrypted using our PGP key:

- User ID : Orange CERT-CC <cert.cc@orange.com>
- ID : 0x38382441
- Fingerprint : D8B9 3539 D863 425A DF4A FD73 845B 9C1D 3838 2441

This key is available from <https://cert.orange.com>.

It can be retrieved from one of the usual public key servers such as <https://pgp.circl.lu/>.

## 2.9 Team members

List of CERT members is not publicly available.

## 2.10 Other information

None

## 2.11 Points of contact

The preferred method to contact Orange-CERT-CC is to send an email. Refer to §2.7.

A duty security analyst can be contacted at this email address during hours of operation.

Orange-CERT-CC's hours of operation are restricted to business hours: Monday – Friday, 9:00AM – 6:00PM.

## **3 Charter**

### **3.1 Mission statement**

Orange CERT-CC is the Computer Emergency Response Team (CERT) Coordination Center of the Orange Group. Its mission is to coordinate and investigate IT security incident response for the Orange' affiliates and entities. Its missions cover prevention, detection, and response by:

- Handling Vulnerability watch, Security Warnings & Security Alerts
- Sharing Cyber Threat Intelligence with its constituents and partners
- Managing incident response with the support of trusted partners if necessary
- Participating in trusted networks of CSIRTs.

### **3.2 Constituency**

Orange CERT-CC constituents are all primary affiliates and entities that are part of Orange Group.

### **3.3 Sponsoring organization / affiliation**

Orange-CERT-CC is affiliated to Orange S.A.

### **3.4 Authority**

Orange-CERT-CC operates under the authority of the Chief Security Officer of Orange Group.

## 4 Policies

### 4.1 Types of incidents and level of support

Orange CERT-CC is authorized to address all types of computer security incidents which occur, or threaten to occur, in our constituency (see chapter §3.2) and which require cross-entity coordination. The level of support given by Orange CERT-CC will vary depending on the type and severity of the incident or issue, the type of constituent, the size of the user community affected, and our resources at the time.

Orange CERT-CC is committed to keeping its constituents informed of threats and potential vulnerabilities, and, where possible, will inform this community of such vulnerabilities before they are actively exploited.

### 4.2 Co-operation, interaction and disclosure of information

Orange CERT-CC cooperates and shares security information with its constituents and operates under the restrictions imposed by French laws and countries where Orange operates also.

### 4.3 Communication and authentication

For communication without any sensitive information, unencrypted e-mail may be used but Orange CERT-CC strongly encourage customer to use encrypted email (using PGP) to exchange data.

Bulletins from Orange CERT-CC (Security Watch, Security Advisory, Security Warning, Security Alert, Incident & Crisis) are composed and published for internal usage only and with authorized people only.

## **5 Services**

### **5.1 Security Watch activity**

Orange-CERT-CC provides information on the computing security landscape such as vulnerability, sensitive data disclosure, CERT/PSIRT activity reports and so on.

### **5.2 Threat & Vulnerability response**

Orange CERT-CC assists local IT-Security teams in handling cyber threats and products vulnerabilities. To perform this, Orange CERT-CC provides information on the threat landscape, shares security advisories, Tactics, Techniques and Procedures (TTPs) and security requirements needed to protect Information Systems & Networks of its constituents.

### **5.3 Incident response**

Orange CERT-CC performs incident response for its constituents.

### **5.4 Warnings and Alerts**

Orange CERT-CC publishes Advisories, Warning and Alert bulletins to Security Officers of its constituents.



## 6 Incident reporting forms

Not available.

## 7 Disclaimers

While every precaution will be taken in the preparation of information, notifications and alerts, Orange-CERT-CC assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained in any of its communication.

## 8 List of references

[ref 1] RFC 2350 .....<https://www.ietf.org/rfc/rfc2350.txt>