

E-CENSUS GUIDELINE

This guideline explains how to complete the questionnaire in the following sections:

- **Bahagian A** : Respondent Details
- **Bahagian B** : Full Address
- **Bahagian C** : Living Quarters
- **Bahagian D** : Household
- **Bahagian E** : Household Member
- **Bahagian F** : Health and Fitness
- **Bahagian G** : Social Relations
- **Bahagian H** : Housing
- **Bahagian I** : Senior Citizen

CONCEPT AND DEFINITION

1. **Household (IR)** consists of people who are relatives and / or not relatives who **live together** and **make provisions** for food and other living needs.
 - **Example 1:**
3 men living in the same housing unit, sharing one kitchen but having a different food rules (different food provisions) will be considered 3 IRs.
 - **Example 2:**
1 family consisting of mother, father and son.
2. **Head of Household (KIR)** is one of the **most regular AIRs** in this Residential Area (TK) and is referred to as the head of the other AIR.
3. **Members** is referred to AIRs who have been or will be staying with other AIRs for a **period of 6 months or more in 2020**, although none of these member are involved during census.
4. **Residential Home (TK)** is a **separate** and **independent** structure and it is constructed for the purpose of permanent or temporary residence:
 - **Separate** – the structure is considered separate if it is surrounded or separated by walls, fences and it is covered by a roof; and
 - **Independent** – the structure have direct access to either the staircase, traffic area or open space, without having to pass through the yard or other person's living room.

5. **A room** is defined as a space that meets the following characteristics:

- Covered by walls from floor to ceiling or roof;
- Height of at least **2 meters**; and
- The space is large enough to accommodate at least one adult-sized bed at least **4 square** meters.

6. **The bedroom** is defined as a space that meet the following characteristics:

- Surrounded by permanent or semi-permanent walls or divisions.
- Different sizes as long as they are intended for sleep.
- Walls / dividers do not necessarily reach the roof / ceiling.
- Walls / dividers must be high enough to allow privacy (privacy).

Who will be counted/not to be counted in MyCensus 2020

WHO WILL BE COUNTED IN MYCENSUS 2020



- Babies **born ON OR BEFORE** Census Day and **STILL LIVING** on Census Day.
- Those who **passed away ON OR AFTER** Census Day.
- Malaysian's population commuting across the Malaysia border (e.g. Singapore and Thailand) for work or study but maintaining usual residence within Malaysia.
- Malaysian's population who were overseas as tourist, on short term study (less than 6 months) or attending conferences/ seminars or on business.
- Expatriates and other foreign workers as well as their family members staying in Malaysia.
- Foreign visitors and students staying in Malaysia.
- Foreign military and diplomatic personnel and their families staying in Malaysia.
- Persons without permanent homes (e.g. homeless).

WHO WILL BE EXCLUDED IN MYCENSUS 2020



- Babies born **AFTER** Census Day.
- Those who passed away **BEFORE** Census Day
- Military and diplomatic personnel and their families who were staying outside Malaysia
- Malaysian citizens and permanent residents who were away or intended to be away from the country for 6 months or more in the year 2020 because of work, studies and more.
- Foreigners such as tourists, businessmen and the like who were in Malaysia for less than 6 months.

e-Census Access

The e-Census can be access through via :

- a. via Personal Computer; and
- b. via Mobile (Mobile Web)

A. MyCensus Portal Accessing the Census Online Submission form

Access the Census Online Submission Form by entering the URL
<https://ecensus.mycensus.gov.my/>

MyCENSUS 2020

This Population and Housing Census will be conducted once in 10 years. Since Malaysia establishment, this census has been conducted 5 times.

PURPOSE

Get comprehensive and detailed population and housing stock at a time for demographic and socioeconomic characteristics of the population

LEGISLATION

- Akta Banci 1960 (Revised-1969)
- Akta Perangkaan 1965 (Revised-1989)

e-Census

First-time user

Sign in

Kindly note that user needs to have an Invitation Code to access e-Census.

Kindly click [HERE](#) to receive the e-Census Invitation Code.

BM EN

Contact Us:

Department of Statistics Malaysia
Block C6, Complex C,
Federal Government
Administrative Centre,
62514, PUTRAJAYA

www.mycensus.gov.my
helpdesk.banci@dosm.gov.my
1-800-88-7720

Hotline Operating Hours:
Mon – Sun
9.00am – 11.00pm

[e-Census Manual Guide](#)
[Frequently Ask Question](#)

[Twitter](#) [Facebook](#) [YouTube](#) [Instagram](#)

@MyCensus2020 | @StatsMalaysia

1. If you are logging in for the first time, click on “**First time user**”
2. For subsequent login after you have registered, click on “**Sign-In**”
3. You may access **eCensus Manual Guide** and **Frequently Ask Question** as a census online submission guideline.
4. In you encounter any issues, please use **Contact Us** to get the address, contact number, email and operation hours.

e-Census Pre-Registration Section

1. If you don't have the Invitation Code (not received a postcard), click on "Click **HERE** to receive the e-Census Invitation Code".

 **2020 BANCI PENDUDUK**
DAN PERUMAHAN MALAYSIA
DATA ANDA MASA DEPAN KITA
POPULATION AND HOUSING CENSUS OF MALAYSIA, 2020

e-Census

First-Time Registration

Please input your invitation code below (Example)

Kindly click **HERE** to receive the e-Census Invitation Code.

Saya bukan robot 


[Back](#)

Contact Us:

Department of Statistics Malaysia
Block C6, Complex C,
Federal Government
Administrative Centre,
62514, Putrajaya

☎ 1-800-88-7720
✉ helpdesk.banci@dosm.gov.my
🌐 www.mycensus.gov.my

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@MyCensus2020 | @StatsMalaysia

2. You will be redirect to Pre-Registration page as per below :



e-CENSUS PRE-REGISTRATION

Please fill in your information

Name *

Identification Number

Email *

Telephone Number *

Current Home Address

Please do not use abbreviations such as Lrg(St)/Jln(Rd)/Tmn/Bgn/Bt/Tkt (Flr)

House / Unit / Lot Number

Level / Floor

Block

Building/Apartment/Condominium

Street / Road / Mile / Parit

Section / Taman / Village / Precinct

Postcode *

Town *

State *

Please specify the number of people staying at this address:

Number of Male *


Number of Female *

I'm not a robot

reCAPTCHA
Privacy - Terms

REGISTER NOW

- Please enter **Name, Identification Number, E-mail, Telephone Number, Telefon, Address, Number of people staying at this address** serta klik pada **"I'm not Robot"** in e-Census Pre Registration form and click on **"Register Now"**. Click on **"Confirm"** atau **"Rework"** for any corrections to your informations.

 e-CENSUS PRE-REGISTRATION

Please verify your information

Name **Identification Number**

Email **Telephone Number**

Current Home Address
Please do not use abbreviations such as Lrg(St)/Jln(Rd)/Tmni/Bgn/Bt/Tkt (Fir)

House / Unit / Lot Number	Level / Floor	Block	Building/Apartment/Condominium
<input type="text" value="4"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Street / Road / Mile / Part **Section / Taman / Village / Precinct**

Postcode **Town**

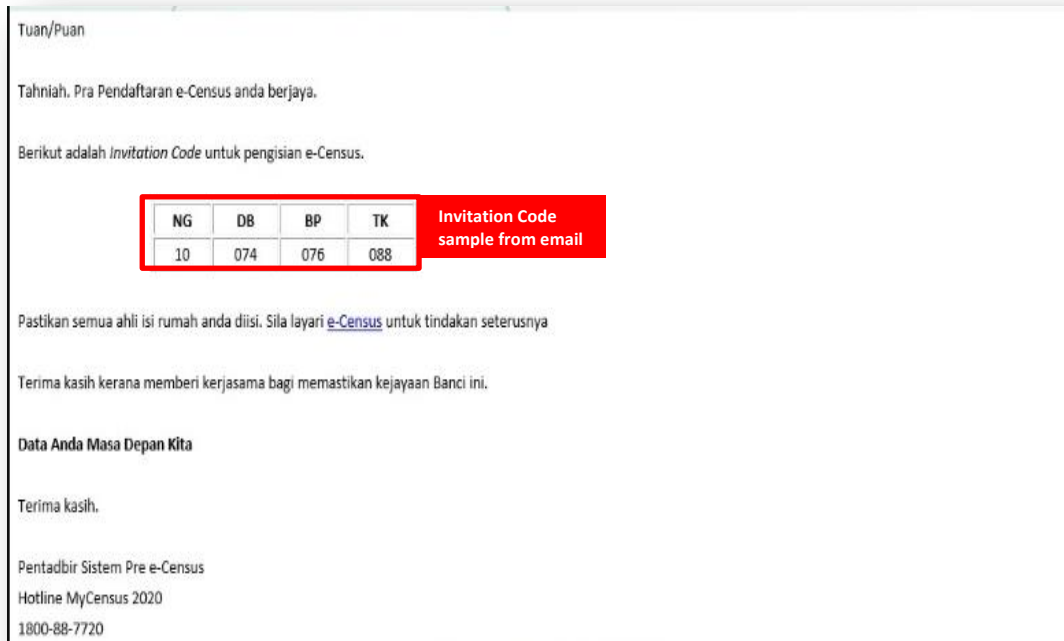
State

Please specify the number of people staying at this address:

Number of Male	Number of Female
<input type="text" value="1"/>	<input type="text" value="1"/>

4. After complete Pre-Registration, system will notify the Task Force team to find and match the Invitation Code. The process may take at least 3 business days. You will be notify through email. If you're not received the notification, you may contact the Helpdesk for assistance.

Sample of Invitation Code from email that sent by Task Force :



5. If Pre Registration is rejected, you will received email below and Enumerator will visit you starting 7 October until 24 October 2020.

Dear Sir/Madam,

Please be informed that your e-Census Pre-Registration was unsuccessful. Census officer will visit your living quarters from 7 October until 24 October 2020.

Everyone is counted. Please ensure you are enumerated and thank you for your kind cooperation in making the MyCensus 2020 a success.

Your Data is Our Future

Thank you.

e-Census System Administrator
Hotline MyCensus 2020
1800 88 7720

First Time Registration Section

The screenshot shows the 'First-Time Registration' section of the 2020 BANI PENDUDUK e-Census portal. The page features the Malaysian coat of arms, the census logo, and the 'e-Census' branding. The registration form includes fields for 'Fullname', 'Email', and 'Mobile phone number'. Below these fields is a section for the invitation code, with a note: 'Please input your invitation code below (Example)'. The example code is displayed as four boxes: '# NG', '# DB', '# BP', and '# TK'. A link 'Please click here to get you invitation Code' is provided. A reCAPTCHA 'I'm not a robot' checkbox is also present. At the bottom of the form are 'Back' and 'Register' buttons, along with language selection buttons for 'BM' and 'EN'. To the right of the registration form is a 'Contact Us' section with the following information: 'Jabatan Perangkaan, Malaysia', 'Blok C6, Kompleks C', 'Pusat Pentadbiran', 'Kerajaan Persekutuan', '62514, PUTRAJAYA'. Contact details include '1-800-88-7720', 'helpdesk.banci@dsm.gov.my', and 'www.mycensus.gov.my'. Social media icons for Twitter, Facebook, YouTube, and Instagram are shown, along with the handles '@MyCensus2020' and '@StatMalaysia'.

1. Please key-in **Full name, email** and **Mobile Phone Number**.
2. Invitation code (IC) can be obtain through postcard sent to your residence or through Pre-Registration module. If you received the invitation code through Postcard, please key-in 11 digits of Invitation Code (NG-DB-BP-TK). You may see the sample of Invitation Code by click on **Example** link.

Sample of Invitation Code from Postcard or email :

[Invitation Code]

1	1	-	0	0	3	-	0	3	0	-	0	0	1
NG			DB				BP						TK

Invitation Code sample from Postcard

DATA ANDA MASA DEPAN KITA
YOUR DATA IS OUR FUTURE

PASTIKAN ANDA DIBANCI
MAKE SURE YOU'RE COUNTED

#MenghitungMalaysia
#CountingMalaysia

<https://ecensus.mycensus.gov.my>
#MyCensus2020

KERJASAMA ANDA AMATLAH DIHARGAI UNTUK MENGISI SOAL SELIDIK BANCENUS 2020 MELALUI <https://ecensus.mycensus.gov.my/>
Your cooperation is highly appreciated to fill in MyCensus 2020 questionnaire via <https://ecensus.mycensus.gov.my/>

BANCENUS MALAYSIA 2020
POPULATION & HOUSING CENSUS OF MALAYSIA 2020

BANCENUS MALAYSIA 2020
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BANCENUS MALAYSIA 2020
POPULATION & HOUSING CENSUS OF MALAYSIA 2020

Tuan/Puan

Tahniah. Pra Pendaftaran e-Census anda berjaya.

Berikut adalah Invitation Code untuk pengisian e-Census.

NG	DB	BP	TK
10	074	076	088

Invitation Code sample from email

Pastikan semua ahli isi rumah anda diisi. Sila layari [e-Census](#) untuk tindakan seterusnya

Terima kasih kerana memberi kerjasama bagi memastikan kejayaan Banci ini.

Data Anda Masa Depan Kita

Terima kasih.

Pentadbir Sistem Pre e-Census
Hotline MyCensus 2020
1800-88-7720

3. If you don't have Invitation Code (not received a postcard), please refer **e-Census Pre-Registration Section**).

4. Click on **I'm not Robot** checkbox captcha for security purposes.

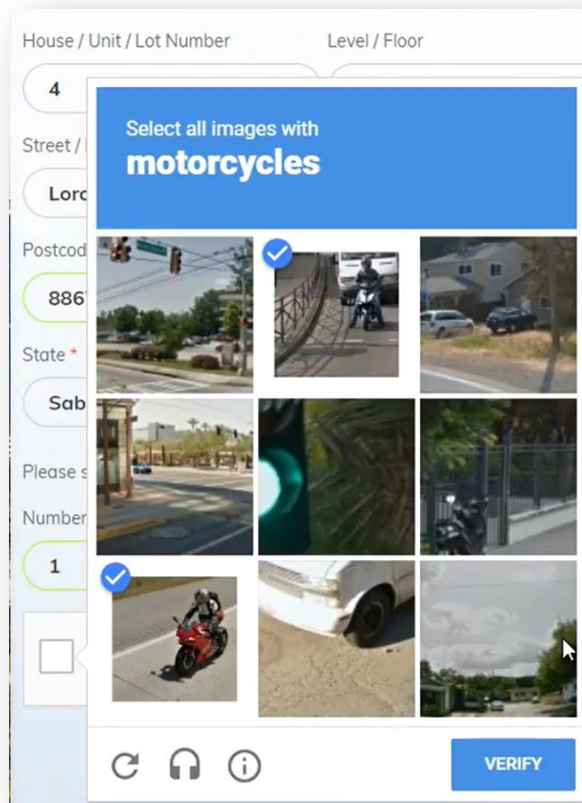
# NG	# DB	# BP	# TK
------	------	------	------

[Please click here to get your Invitation Code](#)

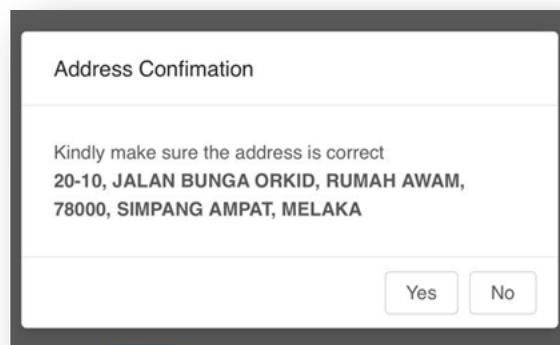
I'm not a robot 

[Back](#) [Register](#)

[BM](#) [EN](#)



5. You need to answer the captcha image question if captcha image appear.
6. Click on **Register** and **Address Confirmation** pop-up screen will appear and you have to make sure the address is correct. Click **Yes** and **Register** to complete the registration.

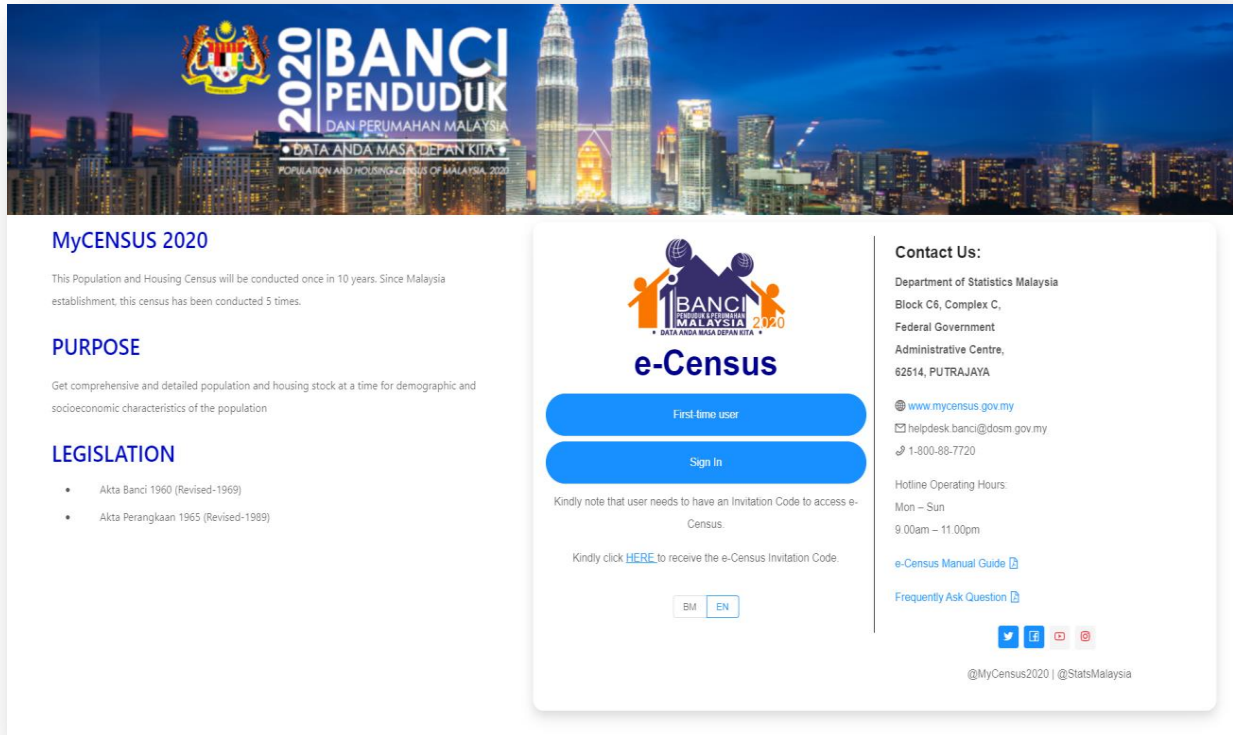


7. You will receive an email of One Time Password (OTP) used for sign-in to the system.



8. After complete registration, you may proceed e-Census by **Sign-in** the system. (Refer **Sign-In Section**)

Sign-In Section



MyCENSUS 2020

This Population and Housing Census will be conducted once in 10 years. Since Malaysia establishment, this census has been conducted 5 times.

PURPOSE

Get comprehensive and detailed population and housing stock at a time for demographic and socioeconomic characteristics of the population

LEGISLATION

- Akta Banci 1960 (Revised-1969)
- Akta Perangkaan 1965 (Revised-1989)

e-Census

First-time user

Sign In

Kindly note that user needs to have an Invitation Code to access e-Census.

Kindly click [HERE](#) to receive the e-Census Invitation Code.

BM EN

Contact Us:

Department of Statistics Malaysia
Block C6, Complex C,
Federal Government
Administrative Centre,
62514, PUTRAJAYA

www.mycensus.gov.my
helpdesk.banci@dosm.gov.my
1-800-88-7720

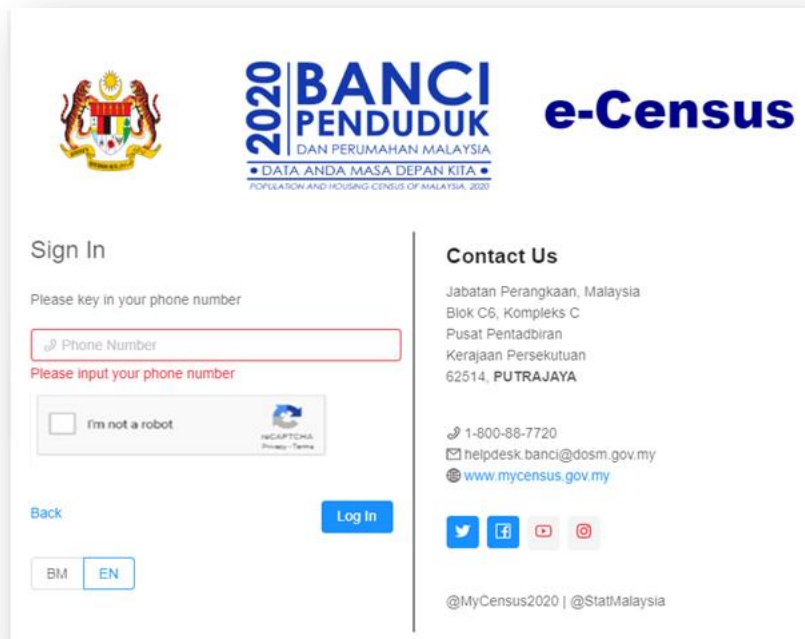
Hotline Operating Hours:
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9:00am – 11:00pm

[e-Census Manual Guide](#)
[Frequently Ask Question](#)

[Twitter](#) [Facebook](#) [YouTube](#) [Instagram](#)

@MyCensus2020 | @StatsMalaysia

1. After success registration, click on **Sign In** as per image above.



2020 BANCI PENDUDUK DAN PERUMAHAN MALAYSIA
DATA ANDA MASA DEPAN KITA
POPULATION AND HOUSING CENSUS OF MALAYSIA, 2020

e-Census

Sign In

Please key in your phone number

Phone Number

Please input your phone number

I'm not a robot

Back

Log In

BM EN

Contact Us

Jabatan Perangkaan, Malaysia
Blok C6, Kompleks C
Pusat Pentadbiran
Kerajaan Persekutuan
62514, PUTRAJAYA

1-800-88-7720
helpdesk.banci@dosm.gov.my
www.mycensus.gov.my

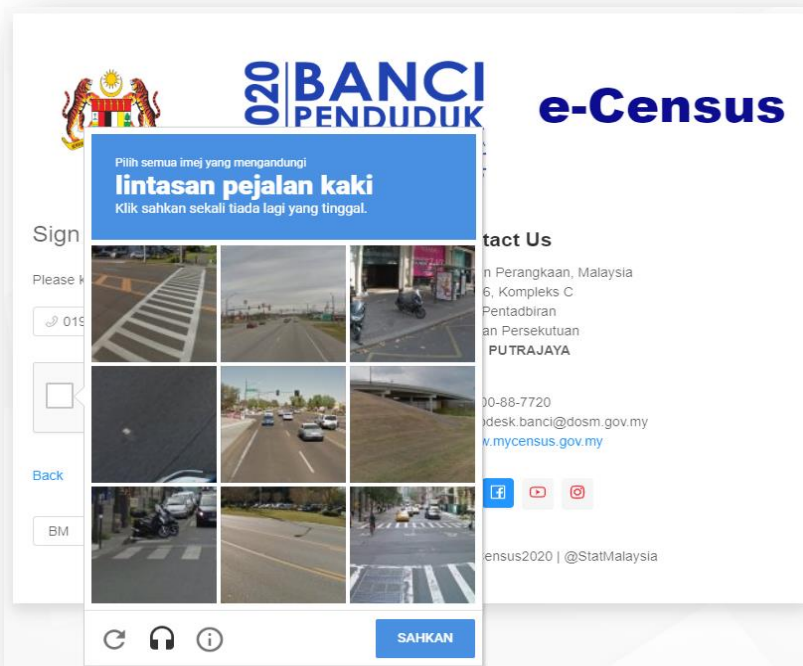
[Twitter](#) [Facebook](#) [YouTube](#) [Instagram](#)

@MyCensus2020 | @StatMalaysia

2. Key in your **Mobile Number**.
3. Click on **I'm not Robot** checkbox captcha for security purposes.



4. You need to answer the captcha image question if captcha image appear.



5. Click on **Log In** to enter into system.

6. Click on **Back** to return to Main Page.
7. You may switch language by click on **BM** or **EN**.
8. In you encounter any issues, please use **Contact Us** information.
9. After Sign In, you will receive the 6 digits of One Time Password (OTP) through email.





**2020 BANCI
PENDUDUK**
DAN PERUMAHAN MALAYSIA
• DATA ANDA MASA DEPAN KITA •
POPULATION AND HOUSING CENSUS OF MALAYSIA, 2020

e-Census

Verification Page

PLEASE ENTER YOUR OTP/PIN :

[Back](#)

Contact Us

Jabatan Perangkaan, Malaysia

Blok C6, Kompleks C

Pusat Pentadbiran

Kerajaan Persekutuan

62514, **PUTRAJAYA**

☎ 1-800-88-7720

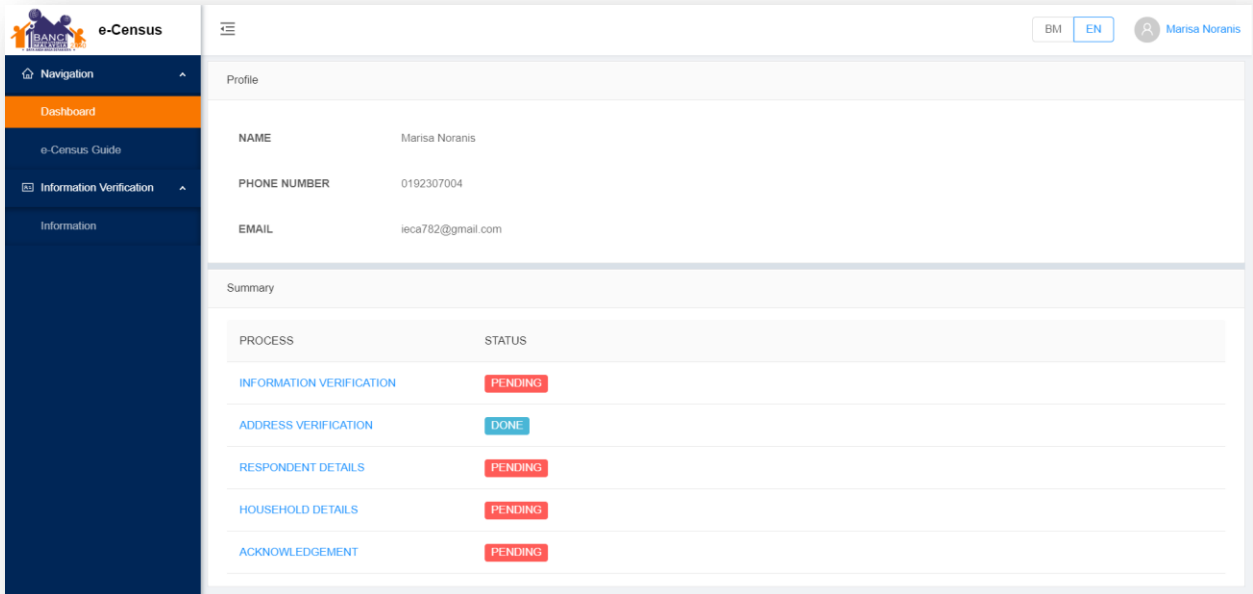
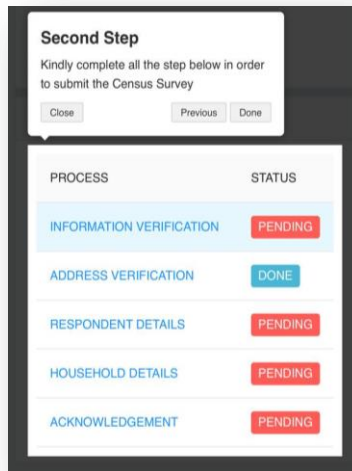
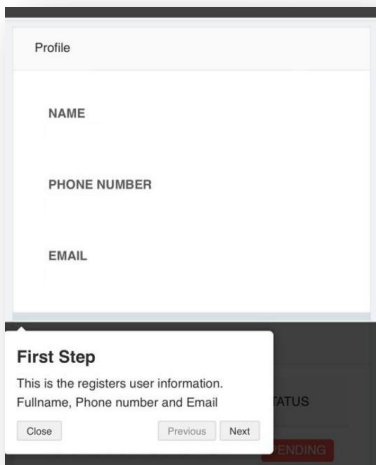
✉ helpdesk.banci@dosm.gov.my

🌐 www.mycensus.gov.my



@MyCensus2020 | @StatMalaysia

10. Enter the OTP in Verification Page and click on **Continue**. A screen tip will appear for user navigation. Later, you will be redirect to e-Census Dashboard.



11. In Navigation Page, your profile information Name, Phone Number and email will be display.
12. You may continue to complete below information :
 - (a) Information Verification
 - (b) Address Verification
 - (c) Respondent Details

(d) Household Details

(e) Acknowledgement

The screenshot shows the 'Information Verification' step in the e-Census process. The user's name is 'Marisa Noranis'. The 'IDENTIFICATION CARD NUMBER' field is active, with a dropdown menu showing options for different types of IDs: MyKad / MyKid / MyPR / MyKAS / MyTentera, Old I.C. / Army / Police / Birth Cert. / Passport / Other Document, and Work Permit. The 'NEXT' button is highlighted in blue.

13. Choose **Identification Card Type** and key in **Identification Card No.**

14. Click on **Next** to go to next section Respondent Details.

The screenshot shows the 'Respondent Information' section of the e-Census process. It is divided into four sections: Section A (Respondent Information), Section B (Full Address), Section C (Living Quarters), and Section D (Household). Section A is currently active and contains the following information:
A1. Name of respondent *: Marisa Noranis
A2. Phone Number *: Country Code (60 - Malaysia) and Phone Number (e.g.: 0123456789).
A3. E-mail: lca752@gmail.com
A 'Next' button is visible at the bottom right.

15. In Respondent Details screen, you need to provide required information in four (4) section, section A (Respondent Information), section B (Full Address), section C (Living Quarters) and section D (Household).

16. In section A, please provide **Name of Respondent**, **Phone number** and **Email**.

17. Click on **Next**, to go to Section B.
Warning : The information will be missing if you're not click on **Next**.

Navigation: Information Verification, Census

Section A Section B Section C Section D

FULL ADDRESS

B1. House / Unit / Lot Number

B2. Level Number

B3. Block Number

B4. Building / Apartment / Condominium

B5. Road / Mile / Street / Part
JALAN VILLA

B6. Housing estate / Village / Desa / Precinct
TAMAN LUKAS JAYA

B7. Town *
KOTA KINABALU

B8. Postcode *
88073

B9. State *
SABAH

Previous Next

18. In Full Address screen, please provide your detail address.
19. Click on **Next**, to go to next section Living Quarters.

Navigation: A. Respondent Details

Section A Section B Section C Section D

LIVING QUARTERS

C1. The type of Living Quarters *

a) Housing unit

b) Not intended for living but used as such on Census Day.

Previous Complete

20. In Living Quarters screen, please provide the living information.
21. Click on **Next/Complete**, to go to Household section.

Navigation: Census

Tidak dapat bersambung ke perkhidmatan eC4PTCHS. Sila periksa sambungan internet anda dan muat semula.

Section A Section B Section C Section D

HOUSEHOLD

D4. What is the ownership status of this Living Quarters? *

Individual

Individual (Rented LQ)

Government

Private

Cooperatives

Others (Specify)

D5. How did you acquire this Living Quarters? *

Gifts / Inheritance

Self-Finance / Self-built

Cash purchase

Financial Institution loan (e.g.: LPPSA / Bank)

Government Support / Private / NGO

Previous Next

(d) How much is the annual income received for the past 12 months from the agriculture activity? *

RM 1,000.00

D11(a) Does any member in this Household feel safe:

	Yes	No
Indoor during the day?	<input checked="" type="radio"/>	<input type="radio"/>
Indoor at night?	<input checked="" type="radio"/>	<input type="radio"/>
Outdoor during the day?	<input checked="" type="radio"/>	<input type="radio"/>
Outdoor at night?	<input checked="" type="radio"/>	<input type="radio"/>
Workplace? (Answered by Household members who are working only)	<input checked="" type="radio"/>	<input type="radio"/>

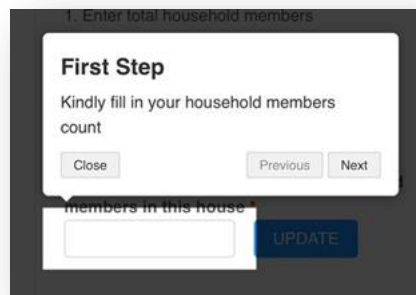
(b) In the previous month, has crime ever happened at your Living Quarters / area?

Yes

No

[Previous](#) [Complete](#)

22. Click on **Complete**, to proceed on **Section E - Household Member Dashboard**.



e-Census

RM EN Marisa Norans

TOTAL HOUSEHOLD MEMBERS: 2 | DONE: 0 | PENDING: 2

E. INDIVIDUAL HOUSEHOLD MEMBER DETAILS

INSTRUCTION:

1. Enter total household members
2. Click update
3. Enter household members details
4. Click Confirm

Please state the total number of household members in this house *

2 [UPDATE](#)

ID	NAME	ID CARD NUMBER	RELATIONSHIP TO HEAD OF HOUSEHOLD	GENDER	SECTION				
					E	F	G	H	I
1	Marisa Norans	791003719574			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2					<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Legend:

- Questionnaire section completed
- Questionnaire section incomplete and must be filed
- Questionnaire section does not have to be filed.



Who should we INCLUDE in this questionnaire?

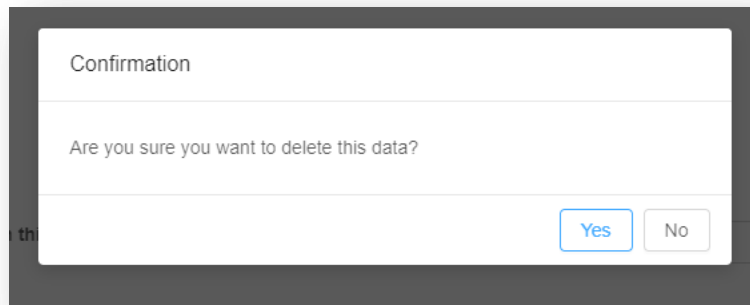
1. Babies born ON OR BEFORE Census Day and STILL LIVING on Census Day (7 July 2020).
2. Those who passed away ON OR AFTER Census Day (7 July 2020).
3. Lodgers, boarders, visitors, housemaid, elderly persons and relatives who usually live together with the Household.
4. Students (primary and secondary schools) who stay in hostels (in Malaysia) in the year 2020.
5. Usual members who are away from Living Quarters for less than 6 months because of work, attending course, on leave, on vacation (in and outside Malaysia), visiting place of worship and etc.
6. Any person staying / will be staying in hospital for less than 6 months in the year 2020.

Who should we EXCLUDE from enumeration in this questionnaire?

1. Babies born AFTER Census Day (7 July 2020).
2. Those who passed away BEFORE Census Day (7 July 2020).
3. Malaysian students who have been living overseas for more than 6 months in the year 2020.
4. Students (college / university) in Malaysia who DO NOT live with parents for more than 6 months in the year 2020.
5. Malaysians who work overseas for more than 6 months in the year 2020.
6. Those who live in separate Living Quarters and return to this Living Quarters during weekends / holidays only.

[CONFIRM](#)

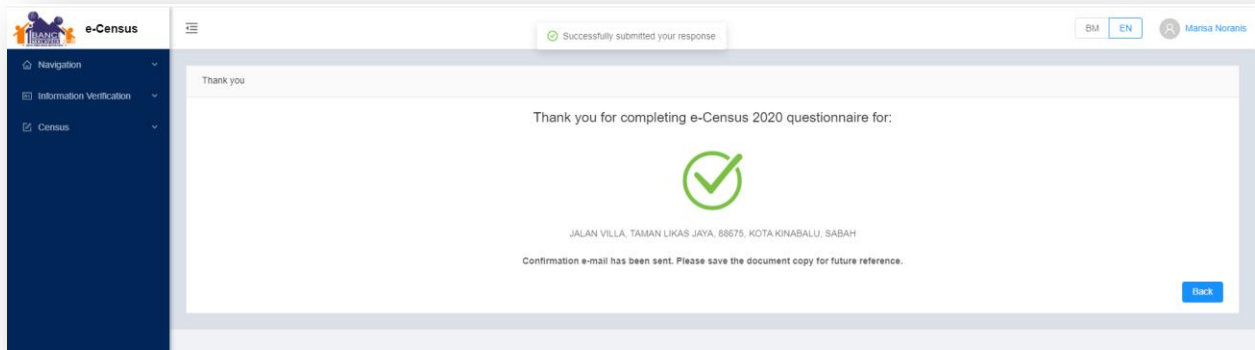
23. In Household member dashboard, you need provide on each individual household member details which is divided into 5 section :
- (a) section E - Demographic, Migration, Education, Occupation, OKU and Fertility.
 - (b) section F - Health and Fitness
 - (c) section G - Social Relations
 - (d) section H - Housing
 - (e) section I - Senior Citizen (Optional)
24. Follow the instruction given at the dashboard before proceed to fill-in the household member.
25. Key in the Total household member and click on Update to update the total.
26. You may search the household member by key in in Search field.(26) Click on  to proceed fill-in the census information.
27. If you wish to delete record, Click on  to delete household member record.



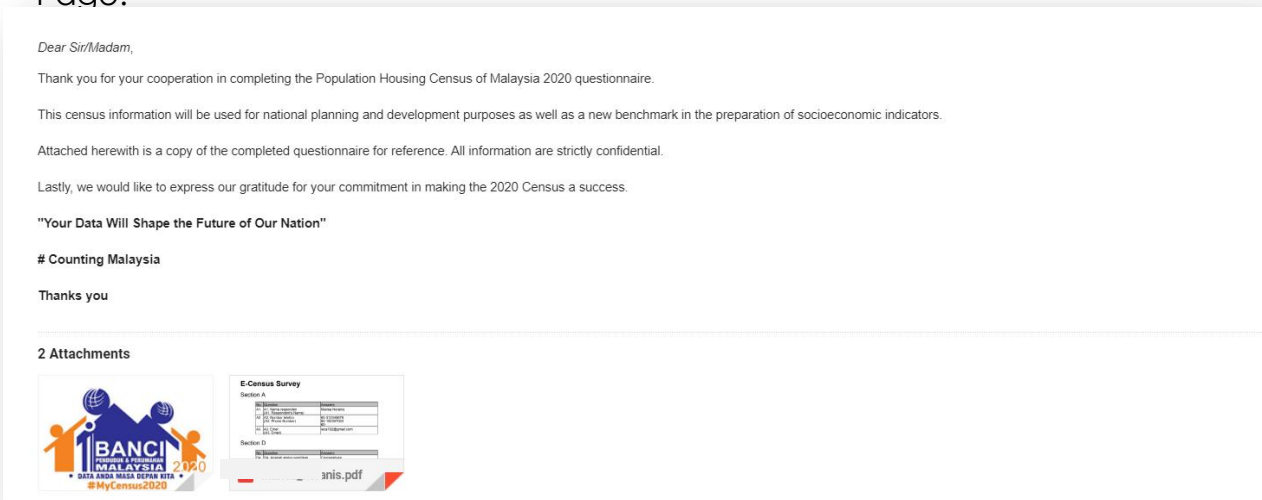
28. Click on **Confirm** for census completion.



29. Click on **Confirm** to reconfirm on census completion.



30. You will received the census completion email. Click on **Back** to return Main Page.



31. You will received your consolidated e-Census Questionnaires for your reference.

Sample of consolidated e-Census Questionnaires:



Hubungi Kami:

Jabatan Perangkaan Malaysia
Blok C6, Kompleks C,
Pusat Pentadbiran
Kerajaan Persekutuan,
62514, Putrajaya

www.mycensus.gov.my
helpdesk.banci@dosm.gov.my
1-800-88-7720

Date:

Name:

Phone:

Email:

Section A

No.	Soalan (Question)	Jawaban (Answers)
A1	A1. Nama responden A1. Respondent's Name	
A2	A2. Nombor telefon A2. Phone Number	
A3	A3. Emel A3. Email	

Section B

No.	Soalan (Question)	Jawaban (Answers)
B1	B1. No Rumah / Unit / Lot B1. House / Unit / Lot No	
B2	B2. Nombor Tingkat B2. Level Number	
B3	B3. Nombor Blok B3. Block Number	
B4	B4. Bangunan/ Pangsapuri/ Kondominium B4. Building / Apartment / Condominium	
B5	B5. Jalan/ Batu/ Lorong/ Parit B5. Road / Mile / Street / Parit	
B6	B6. Taman/ Kampung/ Desa/ Presint B6. Housing estate / Village / Desa / Precinct	
B7	B7. Bandar B7. Town	
B8	B8. Poskod B8. Postcode	
B9	B9. Negeri B9. State	

Section C

No.	Soalan (Question)	Jawaban (Answers)
C1	C1. Jenis Tempat Kediaman C1. What is the type of this Living Quarters? a) Housing unit (a) Unit perumahan)	
C2	C2. Adakah Tempat Kediaman ini didiami atau kosong? C2. Is this Living Quarters occupied or vacant?	
C3	C3. Berapakah bilangan bilik di Tempat Kediaman ini? C3. How many rooms are there in this Living Quarters? (a) Bilangan bilik (a) Number of rooms (b) Bilangan bilik tidur (b) Number of bedrooms	
C4	C4. Berapakah jarak Tempat Kediaman ini dari jalan raya berturap? C4. What is the distance of this Living Quarters to the paved road?	
C5	C5. Adakah kawasan ini mempunyai akses kepada pengangkutan awam berikut? C5. Does this area have access to the following public transportation? (a) Keretapi (Termasuk Komuter, LRT, MRT, Monorel dan ERL) (a) Train (Include Commuter, LRT, MRT, Monorail and ERL) (b) Bas (b) Bus (c) Feri / Bot / Sampan (c) Ferry / Boat / Sampan (d) Teksi / Kereta sewaan (d) Taxi / Rental car (e) e-hailing (e) e-hailing (f) Lain-lain (Jika Ya, nyatakan) (f) Others (If Yes, specify)	
C6	C6. Adakah kawasan ini mempunyai akses kepada fasiliti berikut? C6. Does this area have access to the following facilities? (a) Fasiliti kesihatan kerajaan (a) Government health facility (b) Fasiliti kesihatan swasta (b) Private health facility (c) Pusat keagamaan (c) Religious centre (d) Pusat pendidikan (d) Education centre (e) Pusat komuniti (e) Community centre (f) Balai Polis (f) Police Station (g) Balai Bomba (g) Fire Station	Jarak (KM) Distance (KM) : Jarak (KM) Distance (KM) : Jarak (KM) Distance (KM) : Jarak (KM) Distance (KM) : Jarak (KM) Distance (KM) :

C7	C7. Adakah terdapat kemudahan sukan dan rekreasi awam di kawasan ini? C7. Does this area have public sports and recreational facilities?	
	(a) Taman rekreasi (a) Recreational park	
	(b) Taman permainan (b) Playground	Jarak (KM) Distance (KM) :
	(c) Trek jogging (c) Jogging track	
	(d) Trek basikal (d) Cycling track	
	(e) Stadium mini (e) Mini stadium	
	(f) Padang bola (f) Football field	
	(g) Gelanggang futsal (g) Futsal court	
	(h) Gelanggang badminton (h) Badminton court	
	(i) Kolam renang (i) Swimming pool	
	(j) Gimnasium (j) Gymnasium	
	(k) Padang golf (k) Golf course	
	(l) Bowling centre (l) Pusat bowling	
	(m) Lain-lain (Jika Ya, nyatakan) (m) Others (If Yes, specify)	
	C8	C8. Apakah kemudahan yang terdapat di Tempat Kediaman ini? C8. What are the facilities available in this Living Quarters?
(a) Bekalan air (a) Water supply		
(b) Air minuman (Jawapan berganda diterima) (b) Drinking water (Multiple answers accepted)		
(c) Bekalan elektrik (c) Electricity supply		
(d) Kutipan sampah (d) Garbage collection		
(i) Adakah kawasan ini melaksanakan Program 3R? (i) Does this area implement 3R (Reduce, Reuse, Recycle)?		
(ii) Adakah terdapat perkhidmatan kutipan sampah di Tempat Kediaman / kawasan ini? (ii) Is there any garbage collection services in this Living Quarters / area?		
(iii) Apakah tahap kepuasan anda berkenaan perkhidmatan kutipan sampah di Tempat Kediaman /nkawasan ini? (iii) What is your satisfaction level regarding the garbage collection services in this Living Quarters / area?		

(iv) Apakah sebab anda tidak berpuas hati? (Jawapan berganda diterima) (iv) What is the reason for your dissatisfaction? (Multiple answers accepted)	
(e) Keselamatan (e) Security	
(i) Adakah Tempat Kediaman / kawasan ini dilengkapi dengan kamera pengawasan litar tertutup? (i) Does this Living Quarters / area equipped with enclosed-circuit television (CCTV)?	
(ii) Adakah Tempat Kediaman / kawasan ini mempunyai kawalan keselamatan berikut? (ii) Does this Living Quarters / area have the following security controls?	
a. Kawalan keselamatan persendirian a. Private security controls	
b. Kawalan keselamatan komuniti b. Community security controls	
c. RELA c. RELA	
d. Polis d. Police	
e. Lain-lain (Jika Ya, Nyatakan) e. Others (If Yes, please specify)	

Section D

No.	Soalan (Question)	Jawaban (Answers)
D4	D4. Apakah status pemilikan Tempat Kediaman ini? D4. What is the ownership status of this Living Quarters?	
D5	D5. Apakah cara perolehan Tempat Kediaman ini? D5. How do you acquire this Living Quarters?	
D6	D6. Adakah sesiapa dalam Isi Rumah ini memiliki Tempat Kediaman ini? D6. Does any member in this Household own this Living Quarters?	
D7	D7. Adakah sesiapa dalam Isi Rumah ini membayar sewa untuk Tempat Kediaman ini? D7. Does any member in this Household paying rent for this Living Quarters?	
D8	D8. Berapakah sewa bulanan semasa yang dibayar untuk Tempat Kediaman ini? D8. How much is the current monthly rent for this Living Quarters?	

D9	<p>D9. Berapakah anggaran jumlah pendapatan kasar bulanan yang diterima oleh Isi Rumah ini daripada pelbagai sumber? (Nyatakan dalam RM)</p> <p>D9. How much is the estimated gross monthly income received by this Household from various sources? (Specify in RM)</p>	
D10	<p>D10. (a) Adakah sesiapa dalam Isi Rumah ini menjalankan aktiviti pertanian?</p> <p>D10. (a) Are there any member of this Household involved in agriculture activity?</p>	
	<p>D10. (b) Sekiranya Ya, apakah aktiviti pertanian tersebut?</p> <p>D10. (b) If Yes, what are the agriculture activity?</p>	
	<p>D10. (c) Berapakah pendapatan tahunan pada 12 bulan yang lalu diterima daripada aktiviti pertanian tersebut?</p> <p>D10. (c) How much is the annual income received for the past 12 months from the agriculture activity?</p>	
D11	<p>D11. (a) Adakah sesiapa dalam Isi Rumah ini berasa selamat di:</p> <p>D11. (a) Does any member in this Household feel safe:</p>	
	<p>(i) Dalam rumah waktu siang?</p> <p>(i) Indoor during the day?</p>	
	<p>(ii) Dalam rumah waktu malam?</p> <p>(ii) Indoor at night?</p>	
	<p>(iii) Luar rumah waktu siang?</p> <p>(iii) Outdoor during the day?</p>	
	<p>(iv) Luar rumah waktu malam?</p> <p>(iv) Outdoor at night?</p>	
	<p>(v) Tempat kerja?</p> <p>(v) Workplace?</p>	
	<p>D11. (b) Dalam sebulan yang lepas, pernahkah berlaku jenayah di Tempat Kediaman / kawasan anda?</p> <p>D11. (b) In the previous month, has crime ever happened at your Living Quarters / area?</p>	

Section E

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
E1	E1. (a) Adakah anda mempunyai dokumen pengenalan diri? E1. (a) Do you have any identification document?	
	(b) Sekiranya Ya, apakah nombor pengenalan diri anda ini? (b) If Yes, what is your identification number?	
	(i) No.: MyKad / MyKid / MyPR / MyKAS / MyTentera (i) No.: MyKad / MyKid / MyPR / MyKAS / MyTentera	
	(ii) No.: K.P. Lama / Tentera / Polis / Sijil Lahir / Pasport / Dokumen Lain (ii) No.: Old I.C / Army / Police / Birth Cert. / Passport / Other Document	
	(iii) No.: Permit Kerja (iii) No.: Work Permit	
E2	E2. Apakah nama penuh anda / ahli Isi Rumah ini? E2. What is your / this person's full name?	
E3	E3. Apakah hubungan anda dengan Ketua Isi Rumah? E3. How are you related to the Head of Household?	
E4	E4. Apakah jantina anda / ahli Isi Rumah ini? E4. What is your / this person's sex?	
E5	E5. (a) Apakah tarikh lahir anda? E5. (a) What is your date of birth?	
	E5. (b) Berapakah umur anda? E5. (b) What is your age?	
E6	E6. Apakah taraf perkahwinan anda? E6. What is your marital status?	
E7	E7. Apakah umur anda pada perkahwinan pertama? E7. What is your age at first marriage?	
E8	E8. Apakah kumpulan etnik anda? E8. What is your ethnic group?	
E9	E9. Apakah agama anda? E9. What is your religion?	
E10	E10. Di manakah tempat lahir anda? E10. Where is your place of birth?	
	Negeri dilahirkan State of birth	
E11	E11. (a) Adakah anda warganegara Malaysia? E11. (a) Are you a Malaysian citizen?	

E12	E12. Di manakah tempat tinggal biasa anda pada satu (1) tahun yang lalu? E12. Where was your usual place of residence one (1) year ago?	
E13	E13. Di manakah tempat tinggal biasa anda pada lima (5) tahun yang lalu? E13. Where was your usual place of residence five (5) years ago?	
E14	E14. (a) Adakah anda berkebolehan untuk membaca, menulis atau mengira? E14. (a) Are you able to read, write or count?	
	(a) Read	
	(b) Write	
E14	(c) Count	
	E14. (b) Pernahkah anda bersekolah Rendah / Menengah / Maktab / Politeknik / Kolej / Universiti? E14. (b) Have you ever been to School / College / Polytechnic / University?	
E15	E15. Apakah peringkat pendidikan tertinggi yang dicapai / masih menuntut oleh anda? E15. What is your highest level of education attained / currently studying?	
E16	E16. Apakah sijil tertinggi yang diperolehi oleh anda? E16. What is the highest certificate you have obtained?	
E17	E17. Dari manakah anda memperoleh sijil / diploma / ijazah tersebut? E17. Where did you obtain your certificate / diploma / degree?	
E18	E18. (a) Apakah bidang pengajian utama anda / ahli Isi rumah ini bagi sijil tertinggi yang diperolehi? E18. (a) What is your / this person's main field of study for the highest certificate obtained?	
	E18. (b) Please briefly specify your main field of study E18. (b) Nyatakan bidang pengajian utama anda secara ringkas?	
E19	E19. Adakah anda bekerja sekurang-kurangnya satu (1) jam dalam tempoh tujuh (7) hari yang lalu? E19. Have you / this person ever worked at least one (1) hour within the last seven (7) days?	
E20	E20. Adakah anda mempunyai apa-apa kerja yang akan dilaksanakan kembali? E20. Do you / this person have any work to return to?	
E21	E21. Adakah anda mencari kerja dalam tempoh tujuh (7) hari yang lalu? E21. Did you / this person look for a job during the last seven (7) days?	

E22	E22. Apakah sebab UTAMA anda tidak mencari pekerjaan? E22. What is the MAIN reason for you / this person not looking for job?	
E23	E23. Pekerjaan E23. Occupation	
	(a) Apakah pekerjaan anda / ahli Isi Rumah ini? (a) What is your / this person's occupation?	
	(b) Apakah kategori pekerjaan anda? (b) What is your / this person's occupation category?	
	(c) Apakah tugas / jenis kerja anda secara terperinci? (c) What is your / this person's duties / nature of work in detail?	
E24	E24. Industri E24. Industry	
	(a) Apakah nama syarikat / majikan anda? (a) What is the name of your / this person's employer / company?	
	(b) Apakah aktiviti utama syarikat / majikan anda? (b) What is the main activity of your / this person's employer / company?	
	(c) Nyatakan aktiviti utama tersebut secara ringkas (c) Please specify briefly the main activity	
	(d) Di manakah lokasi biasa tempat kerja anda? (d) Where is your / this person's usual place of work?	
	Negeri tempat bekerja State of workplace	
E25	E25. What is your / this person's employment status? E25. Apakah taraf pekerjaan anda?	
E26	E26(a) Dalam minggu yang lepas, apakah mod pengangkutan anda ke tempat kerja? (Jawapan berganda diterima) E26(a) In the previous week, what is your / this person's mode of transportation to work? (Multiple answers accepted)	
	(b) What is the distance from your / this person's Living Quarters to his / her workplace? (b) Berapakah jarak dari Tempat Kediaman ke tempat kerja anda?	
E27	E27(a) Apakah tahap kesukaran untuk anda : E27(a) What is the level of difficulty :	

	(i) Melihat walaupun menggunakan cermin mata? (i) Seeing even though wearing glasses?	
	(ii) Mendengar walaupun menggunakan alat bantuan pendengaran? (ii) Hearing even though using a hearing aid?	
	(iii) Berjalan atau menaiki tangga? (iii) Walking or climbing steps?	
	(iv) Mengingat atau menumpukan perhatian? (iv) Remembering and concentrating?	
	(v) Menguruskan diri seperti membersihkan diri dan berpakaian? (v) Self-care such as bathing and dressing?	
	(vi) Berkomunikasi menggunakan bahasa seharian (cth.: memahami atau difahami)? (vi) Communicating using usual (customary) language (e.g.: understanding or being understood)?	
	(b) Adakah anda merupakan Orang Kurang Upaya (OKU)? (b) Are you Disabled (OKU)?	
	(c) Apakah pendidikan khas yang diterima oleh anda? (c) What is the special education received by you?	
E28	E28. Kesuburan E28. Fertility	
	E28(a) Pernahkah anda melahirkan anak? E28(a) Have you ever given birth?	
	(b) Berapakah bilangan anak yang dilahirkan hidup? (Jika tiada, catatkan "0") (b) How many of children ever born alive? (If none, record "0")	

Section F

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
F1	F1. Dalam sebulan yang lepas, apakah tahap kesihatan anda? F1. In the last month, what is your level of health?	
F2	F2. Adakah anda telah disahkan menghidapi penyakit berikut sekarang? F2. Are you currently being diagnosed with any of these diseases?	
	a. Kencing manis a. Diabetes	
	b. Darah tinggi b. High blood pressure	
F3	F3. Dalam sebulan yang lepas, berapa anggarannya kekerapan anda mendapatkan perkhidmatan / rawatan di fasiliti kesihatan? F3. In the last month, how many times did you visit any health facilities?	
F4	F4. Dalam sebulan yang lepas, berapakah anggaran perbelanjaan anda untuk tujuan perubatan? F4. In the last month, how much did you / this person spend on medical expenses?	
F5	F5. Adakah anda mempunyai perlindungan insurans kesihatan berikut? F5. Are you currently covered by any of the following health insurance?	
	a. Insurans melalui syarikat / majikan a. Insurance through company / employer	
F6	F6. Apakah jenis aktiviti sukan atau senaman yang anda gemar lakukan? (Jawapan berganda diterima) F6. What type of exercises or sports activity do you like to do? (Multiple answers accepted)	

Section G

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
G1	G1. Adakah anda / ahli Isi Rumah ini mempunyai akaun media sosial berikut? G1. Do you / this person have the following social media accounts?	
G2	G2. Di manakah anda / ahli Isi Rumah ini mendapat capaian internet? G2. Where do you / this person have access to internet?	
G3	G3. Dalam tempoh tujuh (7) hari yang lepas, adakah anda makan bersama? G3. In the last seven (7) days, do you eat together? If Yes, state the number of time.	
	(a) Sarapan (a) Breakfast	
	(b) Kudapan (b) Coffee break	
	(c) Makan tengahari (c) Lunch	
	(d) Minum petang (d) Hi-tea	
	(e) Makan malam (e) Dinner	
G4	(f) Makan lewat malam (f) Supper	
	G4. Dalam sebulan yang lepas, berapakalkah anda bertegur secara bersemukadengan jiran? G4. In the last month, how often do you interact with his / her neighbours?	

Section H

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
H1	H1. Adakah anda memiliki Tempat Kediaman lain di Malaysia ? H1. Do you own another Living Quarters?	
H2	H2(a) Adakah anda merancang untuk memiliki Tempat Kediaman di Malaysia pada masa depan? H2(a) Do you plan to own Living Quarters in the future?	
	(b) Sekiranya Ya, apakah jangka masa anda ingin memiliki Tempat Kediaman tersebut? (b) If Yes, what is the expected duration for you to own the Living Quarters?	
H3	H3(a) Apakah pilihan utama jenis Tempat Kediaman yang anda ingin miliki? H3(a) What is the type of Living Quarters do you plan to own?	
	(b) Berapakah harga Tempat Kediaman yang mampu dimiliki oleh anda? (b) What is the price of Living Quarters affordable by you?	
	(c) Di manakah lokasi pilihan Tempat Kediaman yang ingin dimiliki oleh anda ? (c) Where is the preferred location of Living Quarters for you ?	

Section I

xxxxxxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
I1	I1. Dalam bulan yang lepas, apakah aktiviti yang kerap dilakukan oleh anda? I1. In the last month, what activities that you often do?	
I2	I2. Apakah sumber pendapatan anda? I2. What is your source of income?	
I3	I3. Adakah anda mempunyai anak yang tinggal di lokasi seperti berikut? I3. Do you has any children living at the location as follows?	
I4	I4. Dalam bulan yang lepas, adakah anda mengalami situasi berikut? I4. In the last month, did you experience any of the following situations?	

B. Mobile

Accessing the Census Online Submission form via mobile application

Access the Census Online Submission Form by entering the URL
<https://ecensus.mycensus.gov.my/>

Contact Us:

Department of Statistics Malaysia
Block C6, Complex C,
Federal Government
Administrative Centre,
62514, Putrajaya

www.mycensus.gov.my
helpdesk.banci@dosm.gov.my
1-800-88-7720

Hotline Operating Hours:
Mon – Sun
9.00am – 11.00pm

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MyCENSUS 2020

This Population and Housing Census will be conducted once in 10 years. Since Malaysia establishment, this census has been conducted 5 times.

PURPOSE

Get comprehensive and detailed population and housing stock at a time for demographic and socioeconomic characteristics of the population

LEGISLATION

- Akta Banci 1960 (Revised-1969)
- Akta Perangkaan 1965 (Revised-1989)

1. If you are logging in for the first time, click on “**First time user**”
2. For subsequent login after you have registered, click on “**Sign-In**”
3. You may access **eCensus Manual Guide** and **Frequently Ask Question** as a census online submission guideline.

4. In you encounter any issues, please use **Contact Us** to get the address, contact number, email and operation hours.

e-Census Pre-Registration Section

1. If you don't have the Invitation Code (not received a postcard), click on **"Click HERE to receive the e-Census Invitation Code"**.
2. You will be redirect to Pre-Registration page as per below :
3. Please enter **Name, Identification Number, E-mail, Telephone Number. Telefon, Address, Number of people staying at this address** serta klik pada **"I'm not Robot"** in e-Census Pre Registration form and click on **"Register Now"**. Click on **"Confirm"** atau **"Rework"** for any corrections to your informations.

First Time Registration Section

The screenshot shows the '2020 BANCI PENDUDUK DAN PERUMAHAN MALAYSIA' (2020 Population and Housing Census of Malaysia) e-Census registration interface. It features the national emblem and the slogan 'DATA, ANDA, MASA, DEPAN KITA'. The main heading is 'e-Census' and the section is 'First-Time Registration'. The form includes input fields for 'Fullname', 'Email', and 'Mobile phone number (012345678)'. Below these is a section for the invitation code, with a note: 'Please input your invitation code below (Example)'. The code is displayed in four segments: 'NG', 'DB', 'BP', and 'TK'. A link labeled 'HERE' is provided to receive the code. At the bottom, there is a CAPTCHA section with the text 'I'm not a robot' and a 'Register' button. Language options for 'BM' and 'EN' are also visible.

1. Please key-in **Full name**, **email** and **Mobile Phone Number**.
2. Invitation code (IC) can be obtain through postcard sent to your residence or through Pre-Registration module. If you received the invitation code through Postcard, please key-in 11 digits of Invitation Code (NG-DB-BP-TK). You may see the sample of Invitation Code by click on **Example** link.

Sample of Invitation Code from Postcard and email:

DOKUMEN 6

[Invitation Code]

1	1	-	0	0	3	-	0	3	0	-	0	0	1
NG			DB				BP						TK

Contoh Invitation code dari Postcard

DATA ANDA MASA DEPAN KITA
YOUR DATA IS OUR FUTURE

PASTIKAN ANDA DIBRANCI
MAKE SURE YOU'RE COUNTED

#MenghitungMalaysia
#CountingMalaysia

<https://ecensus.mycensus.gov.my>
#MyCensus2020

KERJASAMA ANDA AMATLAH DIHARGAI UNTUK MENGENSI SOAL SEUDUK BANCI 2020 MELALUI <https://ecensus.mycensus.gov.my/>
Your cooperation is highly appreciated to fill in MyCensus 2020 questionnaire via <https://ecensus.mycensus.gov.my/>

BANCI 2020
POPULASI & PERUMAHAN MALAYSIA 2020
7 JULAI 2020

STATISTIK NEGARA
28 OKT
2014-2020

BANCI PENDUDUK & PERUMAHAN MALAYSIA 2020
POPULATION & HOUSING CENSUS OF MALAYSIA 2020

Tuan/Puan

Tahniah. Pra Pendaftaran e-Census anda berjaya.

Berikut adalah Invitation Code untuk pengisian e-Census.

NG	DB	BP	TK
10	074	076	088

Contoh Invitation code dari email

Pastikan semua ahli isi rumah anda diisi. Sila layari [e-Census](#) untuk tindakan seterusnya

Terima kasih kerana memberi kerjasama bagi memastikan kejayaan Banci ini.

Data Anda Masa Depan Kita

Terima kasih.

Pentadbir Sistem Pre e-Census
Hotline MyCensus 2020
1800-88-7720

3. If you don't have Invitation Code (not received a postcard), please refer **e-Census Pre-Registration Section**).

4. Click on **I'm not Robot** checkbox captcha for security purposes.

# NG	# DB	# BP	# TK
------	------	------	------

[Please click here to get you Invitation Code](#)

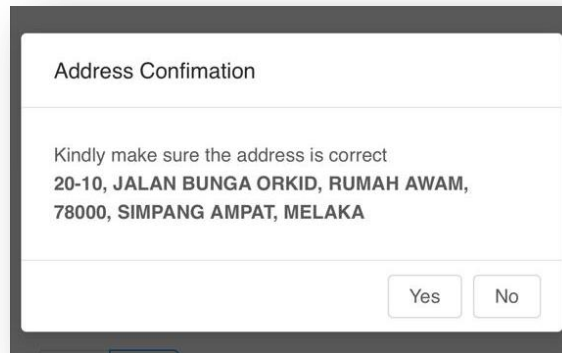
I'm not a robot 

reCAPTCHA
Privacy - Terms

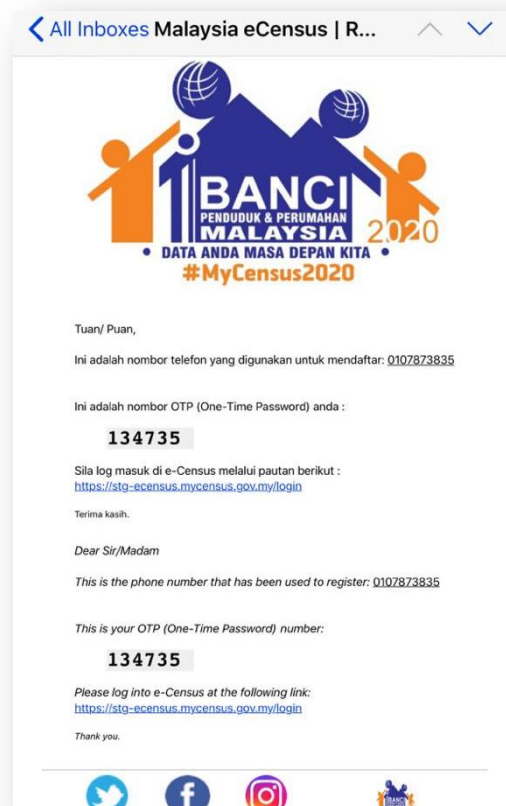
[Back](#) [Register](#)

[BM](#) [EN](#)

5. Click on **Register** and **Address Confirmation** pop-up screen will appear and you have to make sure the address is correct. Click **Yes** and **Register** to complete the registration.

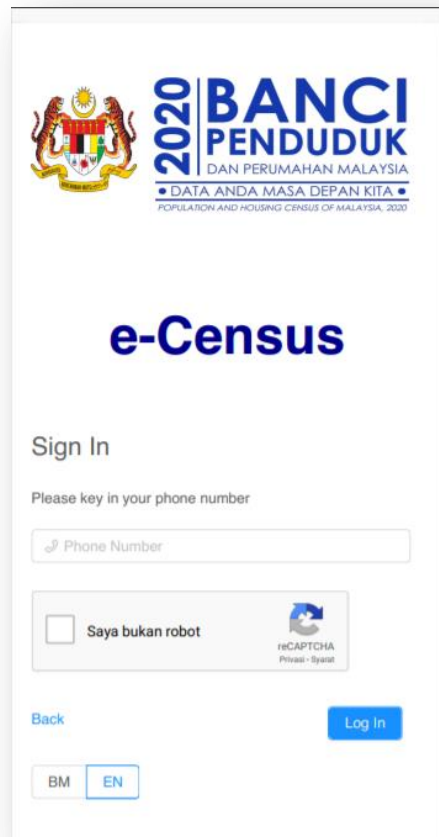


6. You will receive an email of One Time Password (OTP) used for sign-in to the system.



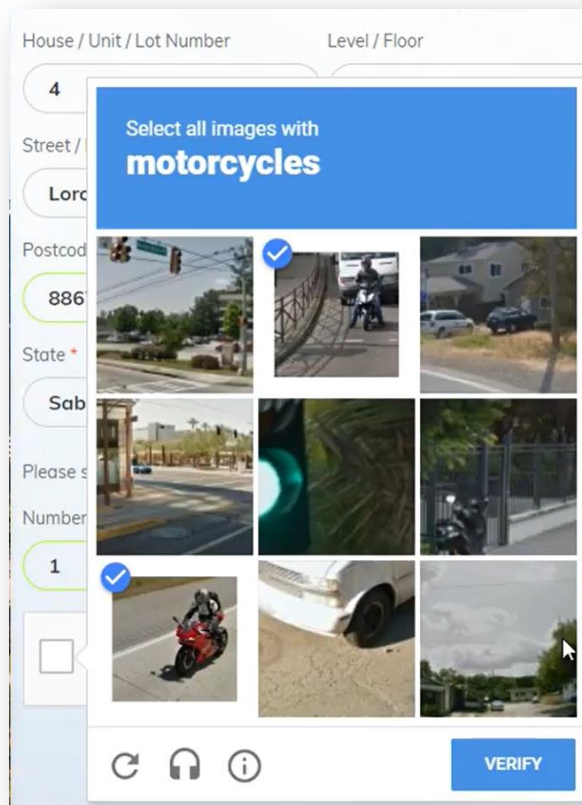
7. After complete registration, you may proceed e-Census by **Sign-in** the system. (Refer **Sign-In Section**)

Sign-In Section



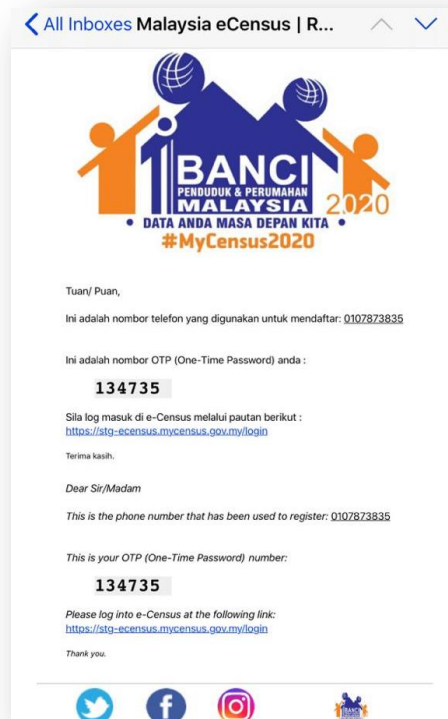
The screenshot shows the sign-in interface for the 2020 e-Census. At the top, there is the Malaysian coat of arms and the text '2020 BANCI PENDUDUK DAN PERUMAHAN MALAYSIA' with the slogan 'DATA ANDA MASA DEPAN KITA' and 'POPULATION AND HOUSING CENSUS OF MALAYSIA, 2020'. Below this is the 'e-Census' logo. The 'Sign In' section prompts the user to 'Please key in your phone number' and features a text input field labeled 'Phone Number'. A reCAPTCHA checkbox labeled 'Saya bukan robot' is present, along with a reCAPTCHA logo and the text 'reCAPTCHA Privat - Syarikat'. At the bottom, there are 'Back' and 'Log In' buttons, and language selection buttons for 'BM' and 'EN'.

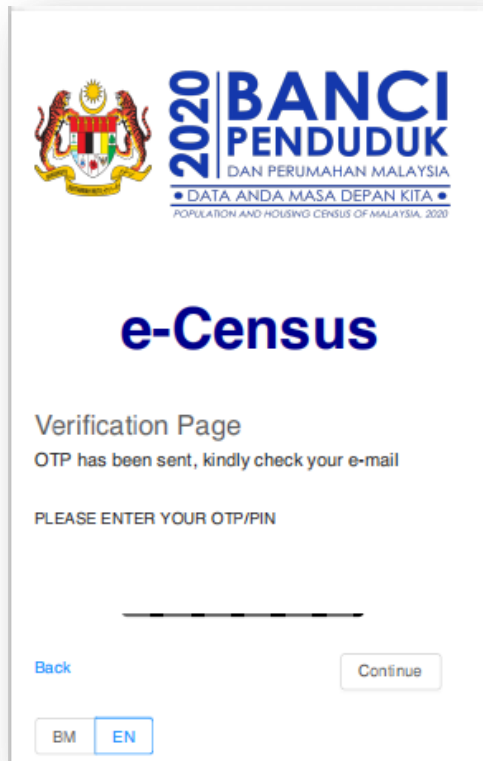
1. Key in your **Mobile Number**.
2. Click on **I'm not Robot** checkbox captcha for security purposes.
3. You need to answer the captcha image question if captcha image appears.



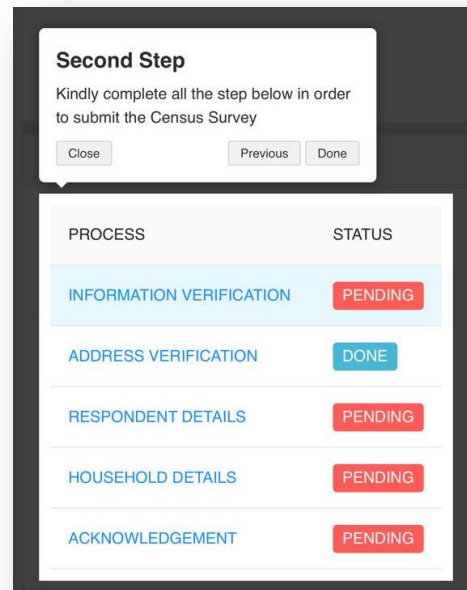
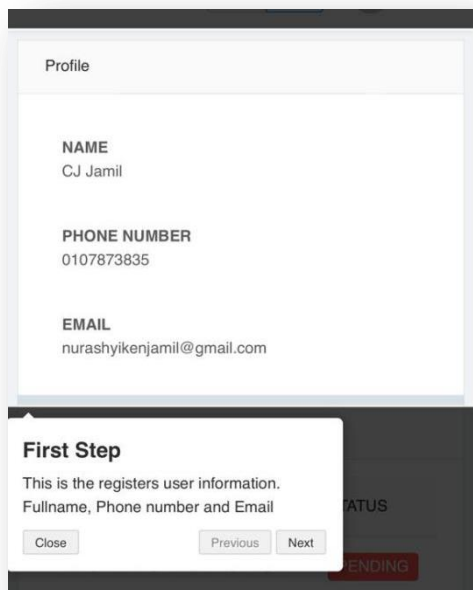
4. Click on **Log In** to enter system.
5. Click on **Back** to return to Main Page.
6. You may switch language by click on **BM** or **EN**.
7. In you encounter any issues, please use **Contact Us** information.

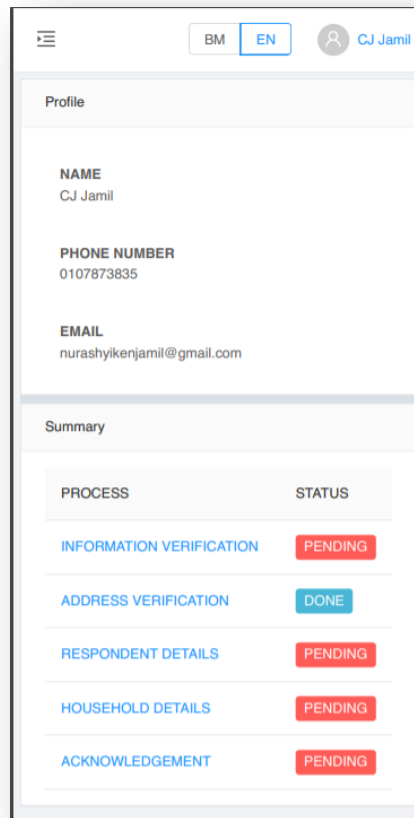
8. After Sign In, you will receive the 6 digits of One Time Password (OTP) through email.





9. Enter the OTP in Verification Page and click on **Continue**. A screen tip will appear for user navigation. Later, you will be redirect to e-Census Dashboard.





10. In Navigation Page, your profile information Name, Phone Number, and email will be display.

11. You may continue to complete below information:

- (a) Information Verification
- (b) Address Verification
- (c) Respondent Details
- (d) Household Details
- (e) Acknowledgement

Information Verification

NAME

CJ Jamil

IDENTIFICATION CARD NUMBER : *

No.: My... ^

No.: MyKad / MyKid / MyPR / MyKAS / MyTentera

No.: Old I.C / Army / Police / Birth Cert. / Passport / Other Document

No.: Work Permit

NEXT

12. Choose **Identification Card Type** and key in **Identification Card No.**

13. Click on **Next** to go to next section Respondent Details.

The screenshot shows a mobile application interface. At the top, there is a navigation bar with a hamburger menu icon on the left, language selection buttons for 'BM' and 'EN' (with 'EN' selected), and a user profile icon labeled 'CJ Jamil'. Below the navigation bar, there is a list of sections: 'Seksyen A', 'Seksyen B', 'Seksyen C', and 'Seksyen D'. The main content area is titled 'RESPONDENT INFORMATION'. It contains two sections: 'A1. Name of respondent *' with a text input field containing 'CJ Jamil', and 'A2. Phone Number *'. Under 'A2', there is a sub-section 'i) Home' with a 'Country Code' label and a dropdown menu showing '60 - Malaysia'. Below this is a text input field for the phone number, with a note: 'Phone Number (e.g.: 60-12345678, please fill in following the format 12345678)'. The input field is currently empty.

14. In Respondent Details screen, you need to provide required information in four (4) section, section A (Respondent Information), section B (Full Address), section C (Living Quarters) and section D (Household).

15. In section A, please provide **Name of Respondent**, **Phone number** and **Email**.

16. Click on **Next**, to go to Section B. Warning: The information will be missing if you're not click on **Next**.

Seksyen A
Seksyen B
Seksyen C
Seksyen D

FULL ADDRESS

B1. House / Unit / Lot Number

B2. Level Number

B3. Block Number

B4. Building / Apartment / Condominium

17. In Full Address screen, please provide your detail address.

18. Click on **Next**, to go to next section Living Quarters.

Seksyen A
Seksyen B
Seksyen C
Seksyen D

LIVING QUARTERS

C1. The type of Living Quarters *

a) Housing unit

b) Not intended for living but used as such on
Census Day.

Previous Next

19. In Living Quarters screen, please provide the living information.

20. Click on **Next/Complete**, to go to Household section.

The screenshot shows a mobile application interface with a top navigation bar containing a menu icon, language options (BM and EN), and a user profile (CJ Jamil). Below the navigation bar are four sections labeled 'Seksyen A', 'Seksyen B', 'Seksyen C', and 'Seksyen D'. The main content area is titled 'HOUSEHOLD' and contains two survey questions:

D4. What is the ownership status of this Living Quarters? *

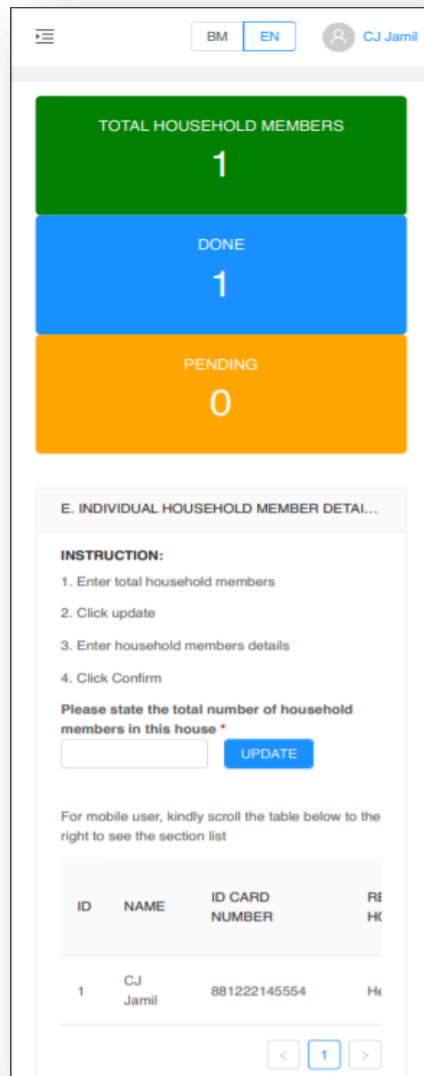
- Individual
- Individual (Rented LQ)
- Government
- Private
- Cooperatives
- Others (Specify)

D9. How much is the estimated gross monthly income received by this Household from various sources? (Specify in RM) *

RM 0.00

21. Click on **Next**, to proceed on **Section E - Household Member** Dashboard.

The screenshot shows a mobile application interface with a dark background. A white dialog box titled 'First Step' is displayed, containing the text 'Kindly fill in your household members count'. Below the text are three buttons: 'Close', 'Previous', and 'Next'. Below the dialog box, there is a text input field with the label 'members in this house *' and an 'UPDATE' button.



22. In Household member dashboard, you need provide on each individual household member details which is divided into 5 section:

(a) section E - Demographic, Migration, Education, Occupation, OKU and Fertility.

(b) section F - Health and Fitness

(c) section G - Social Relations


(d) section H - Housing


(e) section I - Senior Citizen (Optional)

23. Follow the instruction given at the dashboard before proceeding to fill-in the household member.

24. Key in the Total household member and click on **Update** to update the total.

25. You may search the household member by key in in Search field.

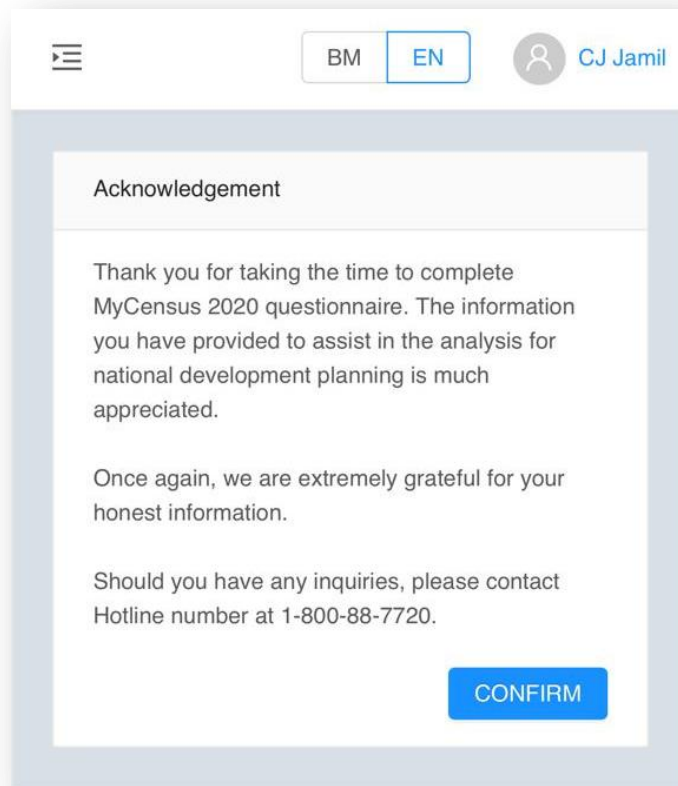
26. For mobile user, kindly scroll the table to the right to see the section list. Click  to proceed fill-in the census information.

27. If you wish to delete record, click on  to delete household member record.

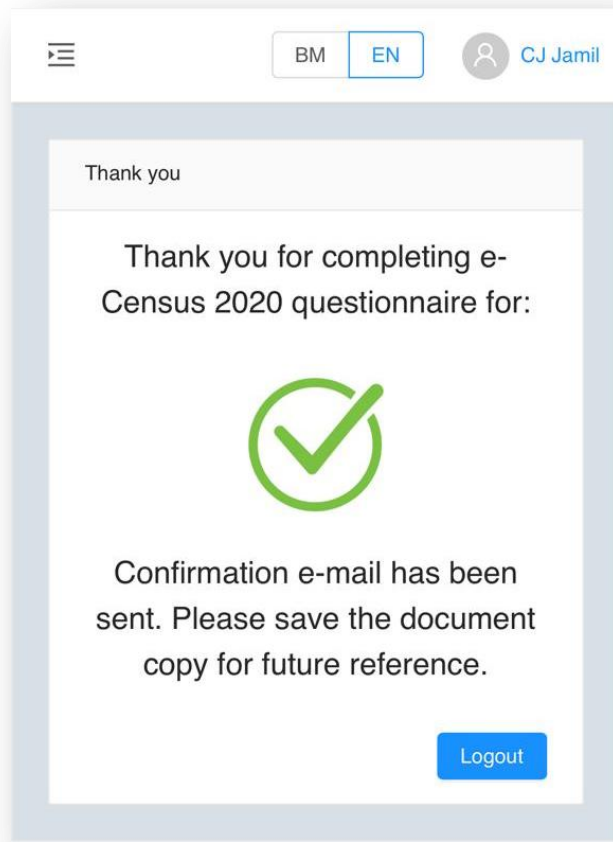
Confirmation

Are you sure you want to delete this data?

28. Click on **Confirm** for census completion.



29. Click on **Confirm** to reconfirm on census completion.



30. You will receive the census completion email. Click on **Logout** to return Main Page.

Dear Sir/Madam,

Thank you for your cooperation in completing the Population and Housing Census of Malaysia 2020 questionnaire.

This census information will be used for national planning and development purposes as well as a new benchmark in the preparation of socioeconomic indicators.

Attached herewith is a copy of the completed questionnaire for reference. All information are strictly confidential.

Lastly, we would like to express our gratitude for your commitment in making the Census 2020 a MyCensus 2020 success.

"Your Data Is Our Future"

#Counting Malaysia

Thank you



31. You will receive your consolidate e-census questionnaire for your reference.

Sample of consolidated e-Census Questionnaires:



Hubungi Kami:

Jabatan Perangkaan Malaysia
Blok C6, Kompleks C,
Pusat Pentadbiran
Kerajaan Persekutuan,
62514, Putrajaya

www.mycensus.gov.my
helpdesk.banci@dosm.gov.my
1-800-88-7720

Date:

Name:

Phone:

Email:

Section A

No.	Soalan (Question)	Jawaban (Answers)
A1	A1. Nama responden A1. Respondent's Name	
A2	A2. Nombor telefon A2. Phone Number	
A3	A3. Emel A3. Email	

Section B

No.	Soalan (Question)	Jawaban (Answers)
B1	B1. No Rumah / Unit / Lot B1. House / Unit / Lot No	
B2	B2. Nombor Tingkat B2. Level Number	
B3	B3. Nombor Blok B3. Block Number	
B4	B4. Bangunan/ Pangsapuri/ Kondominium B4. Building / Apartment / Condominium	
B5	B5. Jalan/ Batu/ Lorong/ Parit B5. Road / Mile / Street / Parit	
B6	B6. Taman/ Kampung/ Desa/ Presint B6. Housing estate / Village / Desa / Precinct	
B7	B7. Bandar B7. Town	
B8	B8. Poskod B8. Postcode	
B9	B9. Negeri B9. State	

C7	C7. Adakah terdapat kemudahan sukan dan rekreasi awam di kawasan ini? C7. Does this area have public sports and recreational facilities?	
	(a) Taman rekreasi (a) Recreational park	
	(b) Taman permainan (b) Playground	Jarak (KM) Distance (KM) :
	(c) Trek jogging (c) Jogging track	
	(d) Trek basikal (d) Cycling track	
	(e) Stadium mini (e) Mini stadium	
	(f) Padang bola (f) Football field	
	(g) Gelanggang futsal (g) Futsal court	
	(h) Gelanggang badminton (h) Badminton court	
	(i) Kolam renang (i) Swimming pool	
	(j) Gimnasium (j) Gymnasium	
	(k) Padang golf (k) Golf course	
	(l) Bowling centre (l) Pusat bowling	
	(m) Lain-lain (Jika Ya, nyatakan) (m) Others (If Yes, specify)	
	C8	C8. Apakah kemudahan yang terdapat di Tempat Kediaman ini? C8. What are the facilities available in this Living Quarters?
(a) Bekalan air (a) Water supply		
(b) Air minuman (Jawapan berganda diterima) (b) Drinking water (Multiple answers accepted)		
(c) Bekalan elektrik (c) Electricity supply		
(d) Kutipan sampah (d) Garbage collection		
(i) Adakah kawasan ini melaksanakan Program 3R? (i) Does this area implement 3R (Reduce, Reuse, Recycle)?		
(ii) Adakah terdapat perkhidmatan kutipan sampah di Tempat Kediaman / kawasan ini? (ii) Is there any garbage collection services in this Living Quarters / area?		
(iii) Apakah tahap kepuasan anda berkenaan perkhidmatan kutipan sampah di Tempat Kediaman /nkawasan ini? (iii) What is your satisfaction level regarding the garbage collection services in this Living Quarters / area?		

(iv) Apakah sebab anda tidak berpuas hati? (Jawapan berganda diterima) (iv) What is the reason for your dissatisfaction? (Multiple answers accepted)	
(e) Keselamatan (e) Security	
(i) Adakah Tempat Kediaman / kawasan ini dilengkapi dengan kamera pengawasan litar tertutup? (i) Does this Living Quarters / area equipped with enclosed-circuit television (CCTV)?	
(ii) Adakah Tempat Kediaman / kawasan ini mempunyai kawalan keselamatan berikut? (ii) Does this Living Quarters / area have the following security controls?	
a. Kawalan keselamatan persendirian a. Private security controls	
b. Kawalan keselamatan komuniti b. Community security controls	
c. RELA c. RELA	
d. Polis d. Police	
e. Lain-lain (Jika Ya, Nyatakan) e. Others (If Yes, please specify)	

Section D

No.	Soalan (Question)	Jawaban (Answers)
D4	D4. Apakah status pemilikan Tempat Kediaman ini? D4. What is the ownership status of this Living Quarters?	
D5	D5. Apakah cara perolehan Tempat Kediaman ini? D5. How do you acquire this Living Quarters?	
D6	D6. Adakah sesiapa dalam Isi Rumah ini memiliki Tempat Kediaman ini? D6. Does any member in this Household own this Living Quarters?	
D7	D7. Adakah sesiapa dalam Isi Rumah ini membayar sewa untuk Tempat Kediaman ini? D7. Does any member in this Household paying rent for this Living Quarters?	
D8	D8. Berapakah sewa bulanan semasa yang dibayar untuk Tempat Kediaman ini? D8. How much is the current monthly rent for this Living Quarters?	

D9	<p>D9. Berapakah anggaran jumlah pendapatan kasar bulanan yang diterima oleh Isi Rumah ini daripada pelbagai sumber? (Nyatakan dalam RM)</p> <p>D9. How much is the estimated gross monthly income received by this Household from various sources? (Specify in RM)</p>	
D10	<p>D10. (a) Adakah sesiapa dalam Isi Rumah ini menjalankan aktiviti pertanian?</p> <p>D10. (a) Are there any member of this Household involved in agriculture nactivity?</p>	
	<p>D10. (b) Sekiranya Ya, apakah aktiviti pertanian tersebut?</p> <p>D10. (b) If Yes, what are the agriculture activity?</p>	
	<p>D10. (c) Berapakah pendapatan tahunan pada 12 bulan yang lalu diterima daripada aktiviti pertanian tersebut?</p> <p>D10. (c) How much is the annual income received for the past 12 months from the agriculture activity?</p>	
D11	<p>D11. (a) Adakah sesiapa dalam Isi Rumah ini berasa selamat di:</p> <p>D11. (a) Does any member in this Household feel safe:</p>	
	<p>(i) Dalam rumah waktu siang?</p> <p>(i) Indoor during the day?</p>	
	<p>(ii) Dalam rumah waktu malam?</p> <p>(ii) Indoor at night?</p>	
	<p>(iii) Luar rumah waktu siang?</p> <p>(iii) Outdoor during the day?</p>	
	<p>(iv) Luar rumah waktu malam?</p> <p>(iv) Outdoor at night?</p>	
	<p>(v) Tempat kerja?</p> <p>(v) Workplace?</p>	
	<p>D11. (b) Dalam sebulan yang lepas, pernahkah berlaku jenayah di Tempat Kediaman / kawasan anda?</p> <p>D11. (b) In the previous month, has crime ever happened at your Living Quarters / area?</p>	

Section E

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
E1	E1. (a) Adakah anda mempunyai dokumen pengenalan diri? E1. (a) Do you have any identification document?	
	(b) Sekiranya Ya, apakah nombor pengenalan diri anda ini? (b) If Yes, what is your identification number?	
	(i) No.: MyKad / MyKid / MyPR / MyKAS / MyTentera (i) No.: MyKad / MyKid / MyPR / MyKAS / MyTentera	
	(ii) No.: K.P. Lama / Tentera / Polis / Sijil Lahir / Pasport / Dokumen Lain (ii) No.: Old I.C / Army / Police / Birth Cert. / Passport / Other Document	
	(iii) No.: Permit Kerja (iii) No.: Work Permit	
E2	E2. Apakah nama penuh anda / ahli Isi Rumah ini? E2. What is your / this person's full name?	
E3	E3. Apakah hubungan anda dengan Ketua Isi Rumah? E3. How are you related to the Head of Household?	
E4	E4. Apakah jantina anda / ahli Isi Rumah ini? E4. What is your / this person's sex?	
E5	E5. (a) Apakah tarikh lahir anda? E5. (a) What is your date of birth?	
	E5. (b) Berapakah umur anda? E5. (b) What is your age?	
E6	E6. Apakah taraf perkahwinan anda? E6. What is your marital status?	
E7	E7. Apakah umur anda pada perkahwinan pertama? E7. What is your age at first marriage?	
E8	E8. Apakah kumpulan etnik anda? E8. What is your ethnic group?	
E9	E9. Apakah agama anda? E9. What is your religion?	
E10	E10. Di manakah tempat lahir anda? E10. Where is your place of birth?	
	Negeri dilahirkan State of birth	
E11	E11. (a) Adakah anda warganegara Malaysia? E11. (a) Are you a Malaysian citizen?	

E12	E12. Di manakah tempat tinggal biasa anda pada satu (1) tahun yang lalu? E12. Where was your usual place of residence one (1) year ago?	
E13	E13. Di manakah tempat tinggal biasa anda pada lima (5) tahun yang lalu? E13. Where was your usual place of residence five (5) years ago?	
E14	E14. (a) Adakah anda berkebolehan untuk membaca, menulis atau mengira? E14. (a) Are you able to read, write or count?	
	(a) Read	
	(b) Write	
E14	(c) Count	
	E14. (b) Pernahkah anda bersekolah Rendah / Menengah / Maktab / Politeknik / Kolej / Universiti? E14. (b) Have you ever been to School / College / Polytechnic / University?	
E15	E15. Apakah peringkat pendidikan tertinggi yang dicapai / masih menuntut oleh anda? E15. What is your highest level of education attained / currently studying?	
E16	E16. Apakah sijil tertinggi yang diperolehi oleh anda? E16. What is the highest certificate you have obtained?	
E17	E17. Dari manakah anda memperoleh sijil / diploma / ijazah tersebut? E17. Where did you obtain your certificate / diploma / degree?	
E18	E18. (a) Apakah bidang pengajian utama anda / ahli Isi rumah ini bagi sijil tertinggi yang diperolehi? E18. (a) What is your / this person's main field of study for the highest certificate obtained?	
	E18. (b) Please briefly specify your main field of study E18. (b) Nyatakan bidang pengajian utama anda secara ringkas?	
E19	E19. Adakah anda bekerja sekurang-kurangnya satu (1) jam dalam tempoh tujuh (7) hari yang lalu? E19. Have you / this person ever worked at least one (1) hour within the last seven (7) days?	
E20	E20. Adakah anda mempunyai apa-apa kerja yang akan dilaksanakan kembali? E20. Do you / this person have any work to return to?	
E21	E21. Adakah anda mencari kerja dalam tempoh tujuh (7) hari yang lalu? E21. Did you / this person look for a job during the last seven (7) days?	

E22	E22. Apakah sebab UTAMA anda tidak mencari pekerjaan? E22. What is the MAIN reason for you / this person not looking for job?	
E23	E23. Pekerjaan E23. Occupation	
	(a) Apakah pekerjaan anda / ahli Isi Rumah ini? (a) What is your / this person's occupation?	
	(b) Apakah kategori pekerjaan anda? (b) What is your / this person's occupation category?	
	(c) Apakah tugas / jenis kerja anda secara terperinci? (c) What is your / this person's duties / nature of work in detail?	
E24	E24. Industri E24. Industry	
	(a) Apakah nama syarikat / majikan anda? (a) What is the name of your / this person's employer / company?	
	(b) Apakah aktiviti utama syarikat / majikan anda? (b) What is the main activity of your / this person's employer / company?	
	(c) Nyatakan aktiviti utama tersebut secara ringkas (c) Please specify briefly the main activity	
	(d) Di manakah lokasi biasa tempat kerja anda? (d) Where is your / this person's usual place of work?	
	Negeri tempat bekerja State of workplace	
E25	E25. What is your / this person's employment status? E25. Apakah taraf pekerjaan anda?	
E26	E26(a) Dalam minggu yang lepas, apakah mod pengangkutan anda ke tempat kerja? (Jawapan berganda diterima) E26(a) In the previous week, what is your / this person's mode of transportation to work? (Multiple answers accepted)	
	(b) What is the distance from your / this person's Living Quarters to his / her workplace? (b) Berapakah jarak dari Tempat Kediaman ke tempat kerja anda?	
E27	E27(a) Apakah tahap kesukaran untuk anda : E27(a) What is the level of difficulty :	

	(i) Melihat walaupun menggunakan cermin mata? (i) Seeing even though wearing glasses?	
	(ii) Mendengar walaupun menggunakan alat bantuan pendengaran? (ii) Hearing even though using a hearing aid?	
	(iii) Berjalan atau menaiki tangga? (iii) Walking or climbing steps?	
	(iv) Mengingat atau menumpukan perhatian? (iv) Remembering and concentrating?	
	(v) Menguruskan diri seperti membersihkan diri dan berpakaian? (v) Self-care such as bathing and dressing?	
	(vi) Berkomunikasi menggunakan bahasa seharian \n (cth.: memahami atau difahami)? (vi) Communicating using usual (customary) language \ (e.g.: understanding or being understood)?	
	(b) Adakah anda merupakan Orang Kurang Upaya (OKU)? (b) Are you Disabled (OKU)?	
	(c) Apakah pendidikan khas yang diterima oleh anda? (c) What is the special education received by you?	
E28	E28. Kesuburan E28. Fertility	
	E28(a) Pernahkah anda melahirkan anak? E28(a) Have you ever given birth?	
	(b) Berapakah bilangan anak yang dilahirkan hidup? (Jika tiada, catatkan "0") (b) How many of children ever born alive? (If none, record "0")	

Section F

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
F1	F1. Dalam sebulan yang lepas, apakah tahap kesihatan anda? F1. In the last month, what is your level of health?	
F2	F2. Adakah anda telah disahkan menghidapi penyakit berikut sekarang? F2. Are you currently being diagnosed with any of these diseases?	
	a. Kencing manis a. Diabetes	
	b. Darah tinggi b. High blood pressure	
F3	F3. Dalam sebulan yang lepas, berapa anggaran kekerapan anda mendapatkan perkhidmatan / rawatan di fasiliti kesihatan? F3. In the last month, how many times did you visit any health facilities?	
F4	F4. Dalam sebulan yang lepas, berapakah anggaran perbelanjaan anda untuk tujuan perubatan? F4. In the last month, how much did you / this person spend on medical expenses?	
F5	F5. Adakah anda mempunyai perlindungan insurans kesihatan berikut? F5. Are you currently covered by any of the following health insurance?	
	a. Insurans melalui syarikat / majikan a. Insurance through company / employer	
F6	F6. Apakah jenis aktiviti sukan atau senaman yang anda gemar lakukan? (Jawapan berganda diterima) F6. What type of exercises or sports activity do you like to do? (Multiple answers accepted)	

Section G

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
G1	G1. Adakah anda / ahli Isi Rumah ini mempunyai akaun media sosial berikut? G1. Do you / this person have the following social media accounts?	
G2	G2. Di manakah anda / ahli Isi Rumah ini mendapat capaian internet? G2. Where do you / this person have access to internet?	
G3	G3. Dalam tempoh tujuh (7) hari yang lepas, adakah anda makan bersama? G3. In the last seven (7) days, do you eat together? If Yes, state the number of time.	
	(a) Sarapan (a) Breakfast	
	(b) Kudapan (b) Coffee break	
	(c) Makan tengahari (c) Lunch	
	(d) Minum petang (d) Hi-tea	
	(e) Makan malam (e) Dinner	
G4	(f) Makan lewat malam (f) Supper	
	G4. Dalam sebulan yang lepas, berapakalkah anda bertegur secara bersemukadengan jiran? G4. In the last month, how often do you interact with his / her neighbours?	

Section H

xxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
H1	H1. Adakah anda memiliki Tempat Kediaman lain di Malaysia ? H1. Do you own another Living Quarters?	
H2	H2(a) Adakah anda merancang untuk memiliki Tempat Kediaman di Malaysia pada masa depan? H2(a) Do you plan to own Living Quarters in the future?	
	(b) Sekiranya Ya, apakah jangka masa anda ingin memiliki Tempat Kediaman tersebut? (b) If Yes, what is the expected duration for you to own the Living Quarters?	
H3	H3(a) Apakah pilihan utama jenis Tempat Kediaman yang anda ingin miliki? H3(a) What is the type of Living Quarters do you plan to own?	
	(b) Berapakah harga Tempat Kediaman yang mampu dimiliki oleh anda? (b) What is the price of Living Quarters affordable by you?	
	(c) Di manakah lokasi pilihan Tempat Kediaman yang ingin dimiliki oleh anda ? (c) Where is the preferred location of Living Quarters for you ?	

Section I

xxxxxxxxxxxxxxxxxxxxxxxx | Ketua Isi Rumah (KIR)

No.	Soalan (Question)	Jawaban (Answers)
I1	I1. Dalam bulan yang lepas, apakah aktiviti yang kerap dilakukan oleh anda? I1. In the last month, what activities that you often do?	
I2	I2. Apakah sumber pendapatan anda? I2. What is your source of income?	
I3	I3. Adakah anda mempunyai anak yang tinggal di lokasi seperti berikut? I3. Do you has any children living at the location as follows?	
I4	I4. Dalam bulan yang lepas, adakah anda mengalami situasi berikut? I4. In the last month, did you experience any of the following situations?	