

# CrisisAlert™ Quick-Start Guide

## How to Wear Your Badge

- Place your badge behind your staff ID so the button is covered by the ID badge.
- It is better to wear the badge above the waist (clipped to your shirt or on your lanyard)
- Do not leave it unattended or accessible to others
- Do not glue or attach anything to the badge
- Do not scratch, puncture, bend, or otherwise damage the integrity of the badge

## Wear Your Badge Everyday

*This is ONLY used for a TRUE emergency!!*

## How to Use Your Badge



### Staff Alert- “I Need Help”

*Site Responders will be notified and respond*

Click the badge 3 times (you will receive a short vibration feedback)

- This is when you need individual assistance for an issue or incident:
  - Medical emergency
  - Physical altercation
  - Suspicious activity
  - Elopement

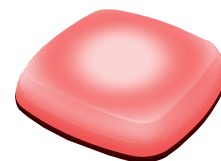
Strobes will not flash – the entire site will not be aware of any incident.

### Campus-Wide Alert (i.e., Lockdown) - “We Need Help”

*Site and District Responders will be notified and respond*

Continue clicking your badge until the site is on lockdown

- Strobes flashing, chirps sounding
- A pre-recorded message will be heard over the intercom if integrated
- A desktop takeover message will appear on all site computers



The entire site will be aware of the campus-wide incident.

# Be Empowered

**Know Your Badge:** Familiarize yourself with its functions and activation process, empowering yourself to take charge of your safety.

**Stay Prepared:** Keep your badge within reach, ready to activate when needed. Your preparedness makes a difference in every situation.

## Badge FAQs

### **Is the badge waterproof?**

The badge is water resistant, meaning if water is spilled on it and it is dried off it is not damaged. However, don't go swimming with it!

### **Does the badge interfere with medical devices such as a pacemaker?**

According to the American Heart Association, Bluetooth and other wireless technologies pose little to no risk to the performance of ICDs and Pacemakers. The CrisisAlert™ Badge uses a transmitter comparable in power to a Bluetooth headset or wireless speaker.

### **How do hot/cold temperatures affect badges?**

Badges are rated up to 135°F and down to 0°F. Treat it like you do your cell phone, and don't leave the badge in extreme hot or cold for extended periods of time.

### **How long does the battery in the badge last?**

Batteries last between 2-3 years, depending on the amount used. Your employer and CENTEGIX® both monitor the health of the badges.

### **How do I report a lost badge?**

If you misplace or lose your badge, inform your school administrators promptly. This will enable them to issue you a replacement badge and deactivate the lost one, preventing someone from inadvertently activating an alert.