1 UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA 2 3 LISA TABAK, DE'JHONTAI BANKS, MATTHEW WHITE, KELLY CASE NO. 4:19-CV-02455-JST 4 CAMELO-CENICOLA, NESTOR 5 TRUJILLO, and CHRISTINE CLEMENCE, on behalf of themselves and all others 6 similarly situated, 7 Plaintiffs, **MODIFIED** 8 v. 9 Re: ECF No. 171 APPLE INC., 10 Hon. Jon S. Tigar Defendant. 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27

[PROPOSED] ORDER GRANTING PLAINTIFFS' MOTION FOR PRELIMINARY APPROVAL OF CLASS **ACTION SETTLEMENT *AS**

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WHEREAS, Plaintiffs Lisa Tabak, De'Jhontai Banks, Matthew White, Kelly Camelo-
Cenicola, Nestor Trujillo, and Christine Clemence ("Settlement Class Representatives"), on behal
of themselves and the Settlement Class as defined below, and Defendant Apple Inc. ("Defendant")
(collectively, the "Parties") entered into a Settlement Agreement on May 25, 2023, which sets
forth the terms and conditions for a proposed settlement of this Lawsuit and for its dismissal with
prejudice upon the terms and conditions set forth therein, subject to Court approval;

WHEREAS, Plaintiffs have moved the Court for an order (i) preliminarily approving the Settlement under Federal Rule of Civil Procedure 23, (ii) preliminarily certifying the Settlement Class for settlement purposes only, as defined below, (iii) appointing the named Plaintiffs as Class Representatives and Plaintiffs' counsel as Class Counsel, (iv) directing notice as set forth herein, and (v) scheduling the Final Approval Hearing;

WHEREAS, the Settlement is the product of informed, arm's-length settlement negotiation conducted before the neutral mediator Randall W. Wulff and a subsequent monthslong negotiations finalizing the Settlement from December 2022 to May 2023;

WHEREAS, the Court is familiar with and has reviewed the record, the Settlement Agreement, Plaintiffs' Notice of Motion and Motion for Preliminary Approval of Class Action Settlement, the Memorandum of Points and Authorities in Support Thereof, and the supporting Declarations, and has found good cause for entering the following Order; and

WHEREAS, unless otherwise specified, all capitalized terms used herein have the same meaning as set forth in the Settlement Agreement.

NOW THEREFORE, it is hereby ORDERED and ADJUDGED as follows:

- 1. The Court finds that it has jurisdiction over the subject matter of this Lawsuit and over all Parties to the Lawsuit.
- 2. Plaintiffs have moved the Court for an order (i) preliminarily approving the Settlement of the Lawsuit under Federal Rule of Civil Procedure 23, (ii) finding that the Court will

likely be able to certify the Settlement Class for settlement purposes only, and (iii) directing notice as set forth herein.

- 3. The Court preliminarily finds that, subject to the Final Approval Hearing, the Settlement Agreement, including the exhibits attached thereto, is fair, reasonable, and adequate pursuant to Federal Rule of Civil Procedure 23, is within the range of possible approval, and is in the best interests of the Settlement Class defined below.
- 4. The Court further finds that the Settlement Agreement substantially fulfills the purposes and objectives of the class action and provides substantial relief to the Settlement Class without the risks, burdens, costs, or delay associated with continued litigation, trial, and/or appeal. The Court also finds that the Settlement Agreement: (a) is the result of arm's-length negotiations between experienced class action attorneys; (b) is sufficient to warrant notice of the Settlement and the Final Approval Hearing to be disseminated to the Settlement Class; (c) meets all applicable requirements of law, including Federal Rule of Civil Procedure 23 and the Class Action Fairness Act, 28 U.S.C. § 1715, the United States Constitution, and the United States District Court for the Northern District of California's Procedural Guidance for Class Action Settlements; and (d) is not a finding or admission of liability by Defendant or any other person(s), nor a finding of the validity of any claims asserted in the Lawsuit or of any wrongdoing or any violation of law.
- 5. <u>Certification of the Settlement Class</u>. For purposes of settlement only: (a) Gregory F. Coleman, Adam A. Edwards, and William A. Ladnier of Milberg Coleman Bryson Phillips Grossman PLLC and Andrea R. Gold, Hassan A. Zavareei, and Allison W. Parr of Tycko & Zavareei LLP are appointed as Class Counsel for the Settlement Class; and (b) Plaintiffs Lisa Tabak, De'Jhontai Banks, Matthew White, Kelly Camelo-Cenicola, Nestor Trujillo, and Christine Clemence are appointed Settlement Class Representatives for the Settlement Class. The Court finds that these attorneys are competent and capable of exercising the responsibilities of Settlement Class Counsel and that Settlement Class Representatives will adequately protect the interests of

the Settlement Class defined below.

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Settlement Class as defined in the Settlement Agreement:

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"All individual persons who are United States residents and who

For purposes of settlement only, the Court conditionally certifies the following

own or owned an Apple iPhone 7 or 7 Plus and reported to Apple in the United States Covered Issues, including but not limited to those who paid Apple out of pocket for repairs or replacements for Covered Issues as reflected in Apple's records."

Settlement Agreement ¶ 25.

The Settlement Agreement defines "Covered Issues" as "issues reported to Defendant Apple Inc. regarding the iPhone 7 and iPhone 7 Plus reflected in Apple's records as Sound-Speaker, Sound-Microphone, Sound – Receiver, Unexpected Restart / Shutdown, or Power On – Device Unresponsive." *Id.*

Excluded from the Settlement Class are: (i) Defendant Apple Inc.; (ii) any entity in which Apple Inc. has a controlling interest; (iii) Apple Inc.'s directors, officers, and employees; (iv) Apple Inc.'s legal representatives, successors, and assigns; and (v) all judicial officers assigned to this case, their staff, and their immediate families. Id.

The Class Period shall be from September 16, 2016, to January 3, 2023. *Id.*

The Court finds, subject to the Final Approval Hearing referred to in Paragraph 10 below, that, within the context of and for the purposes of settlement only, the Settlement Class satisfies the requirements of Federal Rule of Civil Procedure 23. Specifically, the Court finds that: (a) the Settlement Class is so numerous that joinder of all members is impracticable; (b) there are questions of fact and law common to the Settlement Class; (c) the claims of the Settlement Class Representatives are typical of the claims of the members of the Settlement Class; (d) the Settlement Class Representatives and Class Counsel will fairly and adequately protect the interests of the

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members of the Settlement Class; (e) common questions of law or fact predominate over questions affecting individual members; and (f) a class action is a superior method for fairly and efficiently adjudicating the Lawsuit.

If the Settlement Agreement does not receive the Court's final approval, if final approval is reversed on appeal, or if the Settlement Agreement is terminated or otherwise fails to become effective, the Court's grant of conditional class certification of the Settlement Class shall be vacated, the Parties shall revert to their positions in the Lawsuit as they existed before the Settlement Agreement's execution date, May 25, 2023, and the Class Representatives and the Settlement Class Members will once again bear the burden to prove the propriety of class certification and the merits of their claims at trial.

6. **Notice and Administration**. Pursuant to Federal Rule of Civil Procedure 23(e), the Court finds that it has sufficient information to enable it to determine whether to give notice of the proposed Settlement to the Settlement Class. The Court further finds that the proposed Settlement and Notice Plan meet the requirements of Rule 23(e) and that the Court will likely be able to certify the Settlement Class for purposes of judgment on the Settlement.

The Notice Plan submitted with the Motion for Preliminary Approval and the forms of notice attached thereto satisfy the requirements of Federal Rule of Civil Procedure 23 and are approved. Non-material modifications to the notices and payment information form may be made by the Settlement Administrator without further order of the Court, so long as they are approved by the Parties and consistent in all material respects with the Settlement Agreement and this Order. The Settlement Administrator is directed to carry out the Notice Plan in conformity with the Settlement Agreement and the below-stated schedule, and to perform all other tasks that the Settlement Agreement requires. Class Counsel shall file an appropriate declaration by the Settlement Administrator with respect to complying with the provisions of the Notice Plan at least 14 days prior to the Final Approval Hearing.

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The Court further finds that the form, content, and method of giving notice to the Settlement Class as described in the Notice Plan submitted with the Motion for Preliminary Approval: (a) constitute the best practicable notice to the Settlement Class; (b) are reasonably calculated, under the circumstances, to apprise Settlement Class Members of the pendency of the Action, the terms of the proposed Settlement, and their rights to object to the Settlement and to exclude themselves from the Settlement Class; (c) are reasonable and constitute due, adequate, and sufficient notice to those persons entitled to receive notice; and (d) satisfy the requirements of Federal Rule of Civil Procedure 23, the constitutional requirement of due process, and any other legal requirements. The Court finds that the notices are written in plain language, use simple terminology, and are designed to be readily understandable by Settlement Class Members. The Court further finds that the Notice Plan fully complies with the United States District Court for the Northern District of California's Procedural Guidance for Class Action Settlements.

The Parties have selected, Angeion Group to serve as the Settlement Administrator. The Court hereby appoints and authorizes Angeion Group to be the Settlement Administrator, and to perform and execute the notice responsibilities set forth in the Settlement Agreement and by this Court.

The Settlement Administrator shall act in compliance with the Stipulated Protective Order, ECF No. 109, including but not limited to making all necessary efforts and precautions to ensure the security and privacy of Settlement Class Member information and protect it from loss, misuse, unauthorized access and disclosure, and to protect against any reasonably anticipated threats or hazards to the security of Settlement Class Member information; not using the information provided by Defendant or Class Counsel in connection with the Settlement or this Notice Plan for any purposes other than providing notice or conducting settlement administration; and not sharing Settlement Class Member information with any third parties without advance consent from the Parties.

Class Action Fairness Act of 2005, 28 U.S.C. § 1715, as described in the Declaration of Steven Weisbrot of Angeion Group, LLC Re: Proposed Notice Plan.

The Court orders Angeion Group to commence the Notice Plan to potential

The Court finds that Angeion Group will comply with the notice provisions of the

The Court orders Angeion Group to commence the Notice Plan to potential Settlement Class Members within sixty (60) calendar days after entry of this Preliminary Approval Order. Should supplemental notice be required, pursuant to the terms and requirements of the Settlement Agreement, Angeion Group will provide and complete such supplemental notice no later than thirty (30) calendar days prior to the Objection and Exclusion Deadline. The Objection and Exclusion Deadline shall be set 105 calendar days after Angeion Group commences the Notice Plan. Angeion Group will further provide a declaration that Notice has been effectuated ("Proof of Notice Date"), which shall be filed with the Motion for Final Approval.

7. <u>Submission of Payment Information</u>. Settlement Class Members will have 105 calendar days from the Notice Date to submit their payment information ("Response Deadline"), which is adequate and sufficient time. Settlement Class Members who submit valid payment information approved by the Settlement Administrator within 105 days of the Notice Date may qualify to receive benefits of the Settlement.

The total amount distributed to the Settlement Class Members who submit valid payment information shall be the Settlement Fund, less the cost of settlement Notice and administrative costs, any Attorney's Fees and Expenses Award, and any Service Awards (the "Net Settlement Fund"). In the event that funds remain in the Net Settlement Fund following payment of such costs and awards, the remainder will be distributed to the *cy pres* Recipient set forth in the Settlement Agreement and as approved by the Court. Each Settlement Class Member who submits valid payment information shall be categorized as either an "Out of Pocket Payee" ("OOP Payee") or "Complainant," as defined by the Settlement Agreement. OOP Payee Settlement Class Members include those Settlement Class Members who paid Defendant for a repair or replacement

allegedly related to a Covered Issue. Each OOP Payee Settlement Class Member who submits valid payment information shall be provided with an equal *pro rata* share of the Net Settlement Fund, up to \$349, but no less than \$50. Complainant Settlement Class Members include those Settlement Class Members who complained to Defendant about allegedly experiencing a Covered Issue, but who did not pay out of pocket to Defendant for a repair or replacement of that alleged issue. Each Complainant Settlement Class Member who submits valid payment information shall be provided with an equal *pro rata* share of the Net Settlement Fund, up to \$125, but no higher than 75% of the *pro rata* share to be paid to each OOP Payee Settlement Class Member. The actual amount provided to each Settlement Class Member who submits valid payment information may be increased or decreased on a *pro rata* basis based on the size of the Net Settlement Fund and the number of Settlement Class Members who submit valid payment information, subject to the allocation plan described above and in the Settlement Agreement.

8. Opting-Out from Settlement Class. Any person falling within the definition of the Settlement Class may, upon request, be excluded or "opt out" from the Settlement Class. Any such person who desires to opt out must submit written notice of such intent online through the Settlement Website or via United States mail to the Settlement Administrator at the designated address included in the Notice. The written request for exclusion must (i) identify the case name of the Lawsuit; (ii) identify the name of the individual seeking exclusion from the Settlement; (iii) be personally signed and dated by the individual seeking exclusion; and (iv) include a statement indicating the individual's intent to be excluded from the Settlement. Information regarding Settlement Class Members' telephone numbers and addresses is not required.

To be effective, the written notice seeking exclusion shall be postmarked no later than the Objection and Exclusion Deadline, which is set 105 calendar days after first Notice is sent, or submitted online at the Settlement Website no later than the Objection and Exclusion Deadline in accordance with the Settlement. All those persons submitting valid and timely requests

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ORDER GRANTING PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT CASE No. 4:19-cv-02455-JST

for exclusion shall not be entitled to receive any benefits of the Settlement and shall not be entitled to object to the Settlement. If a Settlement Class Member submits both valid payment information and a request for exclusion, the submission of payment information shall take precedence and be considered valid, and the request for exclusion will be deemed invalid and rejected.

Any Settlement Class Member who does not timely and validly exclude themselves from the Settlement shall be bound by the terms of the Settlement. If final judgment is entered, any Settlement Class Member who has not submitted a timely, valid written request for exclusion from the Settlement Class shall be bound by all subsequent proceedings, orders, and judgments in this matter, including but not limited to the Releases set forth in the Settlement Agreement and incorporated in the judgment.

9. **Objections and Appearances.** Any Settlement Class Member who has not submitted a timely written request for exclusion from the Settlement Class and who wishes to object to the Settlement must submit a written objection to the Court by the Objection and Exclusion Deadline, which is set 105 days after first Notice is sent. A Settlement Class Member may object to the Settlement, the benefits of the Settlement, Service Awards, and/or the Attorney's Fees and Expenses Award, and/or may seek to appear at the Final Approval Hearing and show cause, if any, why the Settlement should not be approved as fair, reasonable, and adequate to the Settlement Class, why a Final Approval Order and Judgment should not be entered thereon, why the benefits of the Settlement should not be approved, or why the Service Awards and/or the Attorney's Fees and Expenses Award should not be granted, but must proceed as set forth in this paragraph.

A Settlement Class Member wishing to object to the Settlement must submit his or her written objection (i) through the Court's Electronic Court Files ("ECF") system by 11:59 p.m. Pacific Time on the Objection and Exclusion Deadline; (ii) by mailing them to Clerk of Court, U.S. District Court, Northern District of California, 1301 Clay Street, Suite 400 S, Oakland, CA

1 94612, postmarked by the Objection and Exclusion Deadline; or (iii) by filing them in person at 2 3 4 5 6 7 8

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any location of the United States District Court for the Northern District of California by the Objection and Exclusion Deadline. To be valid, any such objection must contain the Settlement Class Member's full name, the basis for their belief that they are a member of the settlement class, the basis of their objection, and their signature. Settlement Class Members should also be advised that they may file an objection or appear at the Final Approval Hearing either on their own or through an attorney, and that if they appear through an attorney, they are responsible for paying that attorney. Settlement Class Members who fail to timely submit a written objection in the manner described above shall be deemed to have waived any objection to the Settlement.

Any Settlement Member who timely submits a written objection in the manner described above has the option to appear and request to be heard at the Final Approval Hearing, either in person or through the objecting Settlement Class Member's counsel, if applicable. Any objecting Settlement Class Member wishing to appear and be heard at the Final Approval Hearing, either in person or through the objecting Settlement Class Member's counsel, must include Notice of Intention to Appear in the body of the objector's written objection. If an objecting Settlement Class Member wishes to be represented by an attorney, the objector shall be solely responsible for the objector's attorney's fees and expenses. Counsel for an objecting Settlement Class Member seeking to appear at the Final Approval Hearing must enter a Notice of Appearance no later than 14 days before the Final Approval Hearing.

- 10. Final Approval Hearing. The Court reserves the right to adjourn the Final Approval Hearing to a later date and to approve the Settlement without modification, or with such modifications as may be agreed to by the Parties, with or without further notice other than entry of an order on the Court's docket. The Court may decide to hold the Final Approval Hearing telephonically or by other virtual means without further notice.
 - 11. Final Approval Briefing. Settlement Class Representatives and Class Counsel

shall file their motion seeking final approval of the Settlement at least 21 days before the Final Approval Hearing. All briefing and supporting documents in support of a motion for Attorney's Fees and Expenses and Service Awards must be filed at least 35 days prior to the Objection and Exclusion Deadline. Apple reserves the right to object to or oppose Class Counsel's requests for attorney's fees and expenses.

The motion for final approval shall address the final approval guidelines in the Northern District of California's Procedural Guidance for Class Action Settlements, available at https://cand.uscourts.gov/forms/procedural-guidance-for-class-action-settlements/, in the order the guidelines are presented on the website.

As reflected in the Guidance, the Court will require a post-distribution accounting within 21 days after the distribution of settlement funds. The Court will typically withhold between 10% and 25% of the attorney's fees granted at final approval until after the post-distribution accounting has been filed. The final approval motion should specify what percentage class counsel believes it is appropriate to withhold and why.

- 12. **Reasonable Procedures**. Class Counsel and Defense Counsel are hereby authorized to use all reasonable procedures in connection with approval and administration of the Settlement that are not materially inconsistent with this Order or the Settlement Agreement, including making, without further approval of the Court, minor changes to the form or content of the notices and other exhibits that they jointly agree are reasonable or necessary to further the purpose of effectuating the Settlement Agreement.
- 13. Extension of Deadlines. Upon application of the Parties and good cause shown, the deadlines set forth in this Order may be extended by order of the Court, without further notice to the Settlement Class. Settlement Class Members must check the Settlement website regularly for updates and further details regarding extensions of these deadlines. The Court reserves the right to adjourn or continue the Final Approval Hearing to a later date, and/or to extend the

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deadlines set forth in this Order, without further notice of any kind to the Settlement Class other than entry of an order on the Court's docket.

14. **Termination of the Settlement and Use of this Order**. If the Settlement fails to

become effective in accordance with its terms, or if the Final Order and Judgment is not entered or is reversed or vacated on appeal, this Order shall be null and void, the Settlement Agreement shall be deemed terminated, and the Parties shall return to their positions without any prejudice, as provided for in the Settlement Agreement. The fact and terms of this Order or the Settlement, all negotiations, discussions, drafts and proceedings in connection with this Order or the Settlement, and any act performed or document signed in connection with this Order or the Settlement, shall not, in this or any other Court, administrative agency, arbitration forum, or other tribunal, constitute an admission, or evidence, or be deemed to create any inference (i) of any acts of wrongdoing or lack of wrongdoing, (ii) of any liability on the part of Defendant to Plaintiffs, the Settlement Class, or anyone else, (iii) of any deficiency of any claim or defense that has been or could have been asserted in this Lawsuit, (iv) of any damages or absence of damages suffered by Plaintiffs, the Settlement Class, or anyone else, or (v) that any benefits obtained by the Settlement Class under the Settlement represent the amount that could or would have been recovered from Defendant in this Lawsuit if it were not settled at this time. The fact and terms of this Order or the Settlement, and all negotiations, discussions, drafts, and proceedings associated with this Order or the Settlement, including the judgment and the release of the Released Claims provided for in the Settlement Agreement, shall not be offered or received in evidence or used for any other purpose in this or any other proceeding in any court, administrative agency, arbitration forum, or other tribunal, except as necessary to enforce the terms of this Order, the Final Order and Judgment, and/or the Settlement.

15. **Related Orders**. All further proceedings in the Lawsuit are ordered stayed until entry of the Final Approval Order or termination of the Settlement Agreement, whichever occurs

earlier, except for those matters necessary to obtain and/or effectuate final approval of the Settlement Agreement.

16. For the sake of clarity, the Court enters the following deadlines:

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EVENT	DATE
Deadline for Defendant to provide the Settlement Administrator a list of Settlement Class Members	December 18, 2023
Notice Date, on which Notice commences	30 days following receipt of Settlement Class list, i.e., January 17, 2024, but not later than February 19, 2024
Deadline for Class Counsel to submit Motion for Attorney's Fees and Expenses and Service Awards	April 29, 2024
Deadline for Settlement Class Members to submit written Objections, including supporting documentation, if applicable	June 3, 2024
Deadline for Settlement Class Members to submit written requests for exclusion from the Settlement	June 3, 2024
Deadline for Settlement Class Members to submit valid payment information	June 3, 2024
Deadline to submit declaration establishing proof of notice	June 24, 2024
Deadline for Class Counsel to submit Motion for Final Approval, including supporting declarations and documentation and response to objections	June 24, 2024
Deadline for counsel for objectors seeking to appear at Final Approval Hearing to file a notice of appearance, if applicable	July 3, 2024

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Deadline for Class Representatives, Class Counsel, and/or Apple to submit Responses to written Objections, if applicable	July 11, 2024
Final Approval Hearing	July 18, 2024
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IT IS SO ORDERED.

DATED: November 21, 2023

HDN JON S. TIGAR UNITED STATES DISTRICT JUDGE