

From: [Haiman, Marvin \(MPD\)](#)
To: [Stembeck, Dustin \(MPD\)](#); [Wight, Lee \(MPD\)](#); [Delgado, Edward \(MPD\)](#); [REDACTED] (MPD)
Cc: [Ennis, Ralph \(MPD\)](#)
Subject: FW: Sprinklr
Date: Tuesday, January 3, 2017 11:15:26 AM

Good Morning Dustin, Tip, Insp. Delgado, and [REDACTED]

Can you please advise your thoughts about pursuing a trial with Sprinklr?

Thank you,

Ben

--

Marvin (Ben) Haiman
Director, Office of Volunteer Coordination &
Chief of Staff, Technical Services Division
Executive Office of the Chief of Police
Metropolitan Police Department
Cell: 202-[REDACTED]

To learn more regarding employment and volunteer opportunities visit <http://dcpolicejobs.dc.gov>

From: Rupert, Michael (OCTO)
Sent: Thursday, December 29, 2016 12:24 PM
To: Haiman, Marvin (MPD)
Cc: Ennis, Ralph (MPD)
Subject: Sprinklr

Ben,

Sorry we couldn't connect yesterday. Spoke with the Sprinklr team and to do a 60-day pilot which includes complete set-up and a have a Sprinklr trainer on site for a week, would cost about 40k which includes 12 users. Are you guys interested in moving forward? To extended for a year after pilot would be about 120k. These prices are before we've negotiated any additional discounts.

To get set-up in-time for Inauguration, we'd need to figure this out pretty quickly. Thoughts?

[REDACTED]
Communications Director
Office of the Chief Technology Officer (OCTO)
Email: [REDACTED]@dc.gov
Office: 202-[REDACTED]
Mobile: 202-[REDACTED]
[@octodc](#)