

How to Read Your



Bill



BILL OVERVIEW

Hello **MOHAMAD ZARUL AHMAD**

Welcome to TM! This is your first bill.

See next pages for details.

Here's a summary of your February 2024 Unifi bill.

TM Technology Services Sdn Bhd 200201003726 (571309 H)
Level 51, Menara TM, 50672 Kuala Lumpur
ST ID: WID 1008 32000464

1 **Total Amount Due**
RM 245.60

2 Account No: 1234567890
Bill No: INV2024021900648223
Bill Date: **19 February 2024**
Credit Limit: rm670.00
Deposit: rm0.00

3 **MANAGE YOUR ACCOUNT**
EASILY WITH UNIFI MOBILE APP

4 **CHARGES**

Remaining balance from previous month	4.1	rm0.00
This month's charges		rm231.68
Service Tax		rm13.90
4.2 Total charges for this month		rm245.58
Rounding Amount		rm0.02
4.3 Total Amount Due		rm245.60
(Pay before 11 Mar 2024)		

5 **Biller Code:** 8888
ref-1: Your account number

JomPAY Online at Internet and Mobile Banking with your current, savings or Credit Card account

6 MOHAMMAD ZARUL AHMAD
NO 1, LORONG SATU TAMAN INDAH,
47777 BATU CAVES, SELANGOR

- 1 Total amount to be paid**
This is the total amount that you are required to pay for this bill, including tax.
- 2 Account details**
Your account number, bill number, bill date, credit limit* and any deposit amount you have paid (if any).
*Note: A credit limit refers to the amount of credit set on your bill, including rental or monthly package fees and all usage under Unifi.
- 3 Unifi Mobile app**
Download the Unifi Mobile app from the App Store, Google Play Store or Huawei AppGallery for a seamless experience in making payments and viewing bills. Simply click the Unifi Mobile app icon to learn more. The icon will be clickable when you view your bill on your device.
- 4 Charges summary**
Here is a summary of all charges for this month, including tax and any remaining balance from the previous month (if any).
 - 4.1** Remaining balance from the previous month (if any).
 - 4.2** List of this month's charges.
 - 4.3** Payment due date: Make your payment before the due date to keep your service uninterrupted.
- 5 JomPAY**
Find your JomPAY information like Biller Code and reference number here.
- 6 Billing address**
If you choose bill delivery by post, your bill will be sent to this address. If you subscribe to TM eBill, your bill will be sent to your registered email address.

YOUR DETAILED CHARGES



Account No 1234567890

Bill Date: 19 February 2024

Additional information

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Your charge calculation

This is your first bill. Your monthly fee for this month is higher than your monthly subscription fee due to the **partial charge** – partial-month charges for the number of days from the start of your service to the start of your full bill period.

Current package

UNI5G Postpaid Family 189 Bundle
Service activation date : 12 February 2024

Partial charge (7 Days)

12 Feb - 18 Feb 2024



Monthly charge (full month)

This is the monthly charge that you will see in your future bills



Amount shown is before Service Tax and Rounding Amount

7.1

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Analytic diagrams

This section highlights and explains any irregularity (above RM20) in this month's bill compared to the previous month's bill. The diagram will be displayed based on various billing scenarios, such as:

7.1

The calculation of your first bill.

IMPORTANT

Analytic diagrams will only be shown if there is a significant difference between the Total Amount Payable in the latest bill and the previous month's bill.

YOUR DETAILED CHARGES



Account No 1234567890

Bill Date: 19 February 2024

8

Remaining balance from previous month

Description	Date	Gross (RM)	Tax (RM)	Amount (RM)
Previous Balance	-	-	-	0.00

Total: RM 0.00

9

This month's charges

9.1

Summary Charges

Description	Gross (RM)	Discount (RM)	Amount (RM)
Monthly Charges	231.68	0.00	231.68
Usage Charges	0.00	0.00	0.00
Other Charges	0.00	0.00	0.00
Adjustment	0.00	0.00	0.00

Total: RM 231.68

UNI5G Postpaid Family 189 Bundle

Bundle

Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
0116770001					
UNI5G Postpaid Family 189	12/02/2024	18/02/2024	42.68	0.00	42.68
UNI5G Postpaid Family 189	19/02/2024	18/03/2024	180.00	0.00	180.00
0116770002					
UNI5G Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNI5G Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00
0116770004					
UNI5G Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNI5G Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00
0116770003					
UNI5G Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNI5G Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00

Total: RM 231.68

8

Remaining balance from previous month

This section shows the balance from your previous bill, latest payment transactions and any adjustments to your previous bills.

9

This month's charges

You will see all charges for this month, including the monthly charges, usage charges, other charges and adjustments. Charges displayed do not include tax.

9.1

Summary charges

This section displays your monthly charges, usage charges, other charges and adjustments. It also provides details of the plan related to your mobile number. If you have multiple mobile numbers, the summary of charges will be displayed for each mobile numbers.

YOUR DETAILED CHARGES



Account No 1234567890

Bill Date: 19 February 2024

This month's charges

UNI5G Postpaid Family 189 Bundle

Bundle

Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
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TOTAL this month's charges

RM 231.68

Tax Summary

Description	Total Before Tax (RM)	Total Tax (RM)
Service Tax - ST	231.68	13.90
Service Tax - NT	0.00	0.00

Total: RM 13.90

9.2

9.2

Tax summary

The total tax amount based on this month's charges.

Account No: 1234567890



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Unifi Rewards

Register now at unifi.com.my/rewards



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Payment Channels



Self-care

- Unifi App
- Unifi Portal (unifi.com.my)
- JomPAY online

Click [here](#) for a list of participating banks



E-Wallet (Mobile Apps)

- Boost
- Touch 'n Go
- Shopee
- BigPay
- Lazada



Over the Counter

- TM Authorized Dealer (TAD)
- 7 Eleven
- 99 Speedmart
- Epay
- ONEPAY (M1)
- POS Malaysia
- Ejen Bank Berdaftar BSN (EBB)
- Eastern Alliance (EA)
- Unifi Store



Kiosk / ATM Machine

- Unifi Store
- ATM banks via JomPAY
- PayQuik

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UNLIMITED 5G + 4G DATA
FREE SUPPLEMENTARY LINES
Subscribe to UNIG Postpaid Family Plans to enjoy more benefits.

UNIG 5G
POSTPAID

MAKAM-MAKAM GAYA HIDUP
SAMA-SAMA KELUARGA

GET IT NOW

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Unifi Rewards

This section displays your Unifi Rewards details. You may register and review for rewards at unifi.com.my/rewards

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Payment channels

This is the list of payment channels you can choose from to pay your Unifi Mobile bills.

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Promotion banner

Find our latest promotions and product offerings here. For more details, visit the Unifi Portal at unifi.com.my.

IMPORTANT NOTICE

Account No: 1234567890

**BILL PAYMENT**

Payment made later than the due date stated on the front page will cause temporary service disconnection. A reconnection fee of RM10.00 will be charged for service reconnection of each service.

SERVICE TAX (ST)

In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services effective 1 Sept 2018.

Note: ST – Taxable services at 6% rate

NT – Non taxable services

ATTENTION

1. This bill is final and authorized by the Finance Division, TM as the total amount due.
2. Any bill dispute MUST be lodged within 30 days of the bill date. TM reserves the right to reject customers bill dispute complaint lodged beyond the stipulated period in accordance to TM T&C.
3. Only payment made before the bill date will be credited in this bill. Otherwise it will be reflected in the next bill.
4. Telekom Malaysia Berhad has undertaken an internal reorganisation exercise that has streamlined TM's telecommunication businesses in Malaysia under a single operating entity known as TM Technology Services Sdn Bhd ("TM Tech") from 1 March 2023.

PENYATAAN PRIVASI

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), Kumpulan TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan. Untuk mengetahui dasar dasar tersebut secara terperinci, sila rujuk Notis Privasi TM di <https://unifi.com.my/> , yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as a customer. For details of the policy, please refer to TM Privacy Notice at <https://unifi.com.my/> , which may be reviewed by TM from time to time.

Important Notice

Find additional details and important messages related to your bill here.