

**FREQUENTLY ASKED QUESTIONS (FAQ)
REBATE CASHBACK WITH MAYBANK ISLAMIC IKHWAN CAMPAIGN**

QUESTION		ANSWER								
GETTING TO KNOW										
1.	What is the campaign offer?	<p>The Rebate Cashback with Maybank Islamic Ikhwan campaign allows you, as a Malaysian citizen, to get RM60 cashback when you:</p> <ul style="list-style-type: none"> • Sign-up for UNI5G Postpaid with the exclusive Samsung Galaxy Z Flip6 / Z Fold6 device bundle at any of the Unifi Store nationwide and opt for payment via the 0% EzyPay-i instalment plan during the Campaign Period; or • Sign-up for lifestyle / smart device bundle add-ons for Unifi Home at any Unifi sales channel and set up Autopay using your Maybank Islamic Ikhwan credit card. <p>This campaign runs from 1 October 2024 until 31 January 2025.</p>								
2.	Who is eligible for the offer?	<p>To be eligible for the RM60 cashback, you will need to be one of the first 1,500 Unifi customers to either:</p> <ul style="list-style-type: none"> • Subscribe to UNI5G Postpaid with Samsung Galaxy Z Flip6 / Z Fold6 bundle plan using a Maybank Islamic Ikhwan credit card with 0% EzyPay-i; OR • Subscribe to Unifi lifestyle / smart device add-ons* and set up Autopay with your Maybank Islamic Ikhwan credit card. <p>The RM60 cashback will appear and be deducted from your Maybank credit card (Visa/Master) bill statement. If you do not have one, you can apply for the credit card via the Unifi Mobile app, MyUnifi app, or Unifi Selfcare portal.</p> <p><i>*Smart Device T&C apply</i></p>								
3.	How do I subscribe to the UNI5G Postpaid with Samsung Galaxy Z Flip6 / Fold6 via the Maybank EzyPay-i?	<ul style="list-style-type: none"> • You can purchase a device bundle via Maybank EzyPay-i by visiting any of our TMPoint or Unifi Stores. To find the nearest TMPoint or Unifi Store, follow this link: https://unifi.com.my/support/find-tm-point 								
4.	What is the duration of installments available?	<ul style="list-style-type: none"> • Here are the instalment durations and available devices for this campaign: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Tenure</th> <th>Available Devices</th> </tr> </thead> <tbody> <tr> <td align="center">6 Months</td> <td align="center">Samsung Galaxy Z Flip6</td> </tr> <tr> <td align="center">12 Months</td> <td align="center">Samsung Galaxy Z Flip6</td> </tr> <tr> <td align="center">24 Months</td> <td align="center">Samsung Galaxy Z Flip6 & Fold6</td> </tr> </tbody> </table>	Tenure	Available Devices	6 Months	Samsung Galaxy Z Flip6	12 Months	Samsung Galaxy Z Flip6	24 Months	Samsung Galaxy Z Flip6 & Fold6
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<p>5.</p>	<p>Is there a limit to how many devices I can add to my current plan?</p>	<ul style="list-style-type: none"> • Yes, there is a limit to the number of devices you can add to this plan. <p>For Mobile:</p> <ul style="list-style-type: none"> ➤ You can add up to two (2) devices per NRIC / Passport. ➤ Each mobile number/principal is eligible for only one (1) device. <p>For Smart Device:</p> <ul style="list-style-type: none"> ➤ You can add one (1) device per Unifi Home account. Terms and conditions apply.
<p>6.</p>	<p>Can I, as a foreigner, be eligible for Rebate Cashback with Maybank Islamic Ikhwan Credit Card Campaign?</p>	<p>Unfortunately, this campaign is not applicable for foreigners. We apologize for any inconvenience.</p>
<p>7.</p>	<p>I am currently an Autopay customer. Am I eligible to participate in the campaign?</p>	<p>If you currently use Autopay for your Unifi Broadband bill with a Maybank Islamic Ikhwan credit card, you are eligible to participate in the campaign, provided you add a Smart Device plan.</p>
<p>8.</p>	<p>I am currently subscribed to a Smart Device / Unifi Mobile with Device bundled plan. If I sign up for Autopay, am I eligible to participate in the campaign?</p>	<p>If you are already subscribed to a Smart Device add-on plan, you are not eligible to participate in the campaign.</p>
<p>9.</p>	<p>How do I subscribe to Autopay?</p>	<p>After successfully adding a Unifi smart device or UNI5G Mobile device, customer can proceed to subscribe to Autopay* through any of the following channels:</p> <ul style="list-style-type: none"> • MyUnifi app • Unifi Selfcare portal: https://selfcare.unifi.com.my/ • Unifi Contact Centre at 100 <p>Our Unifi Contact Centre may contact you from this number 03-21063000 for further verification of your Autopay registration, if required.</p> <p><i>*Autopay T&C apply</i></p>
<p>10.</p>	<p>Who can I contact for further enquiries about this campaign?</p>	<p>If you have any further questions or need assistance with Rebate Cashback with Maybank Islamic Ikhwan Credit Card Campaign, you can reach out to our Unifi Care Crew or Maybank Islamic Customer Care Hotline 1-300-88-6688.</p>