Contents

List of figures and tables		iv
one	Introduction	1
two	Restorative justice and survivors' justice needs	13
three	Gathering voices	47
four	Giving voice and making sense	65
five	Building a restorative justice programme	99
six	Best practice guidelines	127
seven	Conclusion	141
References		147
Appendix A ISVA-assisted questionnaire		165
Appendix B Semi-structured interview schedule		173
Index		179