

Your business is constantly evolving, so you need a phone and collaboration solution that can keep up. We have you covered for how you work today and in the future.

One Talk is a mobile-first business phone solution built for how you work today, allowing you to connect with customers, employees and others in the office or on the go. Easily manage 50+ business and user features from the Verizon One Talk web portal or mobile app.

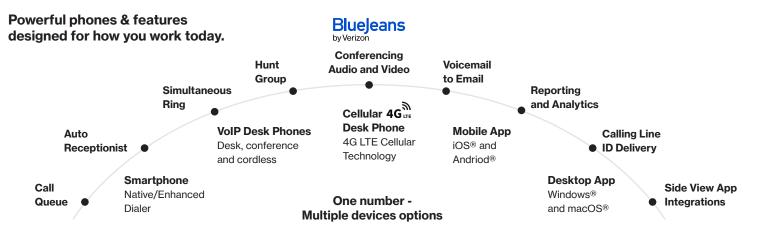
# One Talk includes multiple user device & app options:

- Smartphone Native Dialer. Connect mobile employees to the office and customers from their smartphone native keypad – all over the reliable and award-winning Verizon network.
- Desk, conference, and cordless phones. Enhance calling and collaboration with a range of VoIP phones, including the nation's first 4G cellular enabled desk phone, and accessories for your office-based employees.
- Mobile App for smartphones and tablets. Enable employees using business-owned or personal smartphones and tablets (including other carrier devices) to access One Talk features from a single number.

- BlueJeans Meetings. Dolby Voice and HD video collaboration integrated for a seamless user experience.
- Side View business app integrations. Mobile and Desktop Apps can display caller info including recent emails, past and upcoming meeting events and CRM account information.
- Desktop App for computers. Easily make and receive voice/ video calls and SMS/text messages on your computer (PC or Mac®), similar to using your smartphone.

# One Talk has powerful features to enhance communications:

- Anywhere calling. Provide flexibility and a better calling experience with business-grade features like Caller ID and Simultaneous Ring.
- Easy collaboration. Boost your employees' ability to collaborate more effectively with messaging (chat, SMS and IM) and video conferencing from BlueJeans by Verizon on a single unified app.
- Engaging customer experience. Connect callers to the people they need with features like Auto Receptionist, Hunt Group and more.







### User features

Anonymous Call Rejection Automatic Call Back BlueJeans Meetings Call Barge Call Forwarding Call Move Call Mute Call History Call Park/Retrieve Call Through Call Transfer (Direct or Consultative) Call Waiting Caller ID Caller ID Block Caller Name ID (optional additional cost cost) Call Return Conference Calling - 6-way Direct to Voicemail Do Not Disturb **Extension Dialing HD** Calling Hold Intercom Line Sharing Multiple Line Redial Remote Call Pickup Selective Call Acceptance Selective Call Forwarding Selective Call Rejection **Shared Call Appearance** Simultaneous Ring Text Messaging (SMS/MMS)



## **Business features**

Account Codes
Auto Receptionist

Boss/Admin Line Bridging

Business Directory for Desk Phones

Busy Lamp Field

Caller Line ID Delivery

Call Queue

Custom Ringback

Group Call Park

**Group Forwarding** 

**Group Management** 

Hunt Group - Voice and SMS (with Mobile App)

International Authorization Codes

#### Mobility

- · Native Dialer
- Mobile App (Android or iOS)
- Desktop App (PC or Mac)

Music/Message on Hold

Pre-alert Announcements

Custom Ringback

Remote Barge-in

Remote Group Pickup

Reporting and Analytics

Scheduling

Side View Business App Integrations

Virtual On-Net Extensions

Text Messaging (SMS/MMS)

## Learn more:

To learn more about One Talk, please contact your Verizon Business Account Manager or visit onetalk.com



Video Calling (one-to-one)

Voicemail (Audio, App or Voicemail to Email)