34th World Service Conference 2018

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WSC 2016 Draft Minutes and Regional Reports
are posted in their entirety at www.na.org/conference. If you need a hard copy of either,
let us know and we will include one with your registration materials.
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IMPORTANT DEADLINES THIS WEEK

Saturday, 28 April, 3:00 pm	Sign up in onsite office to sell merchandise at the World Market
Sunday, 29 April, 10:30 am	Proposals to amend *Conference Agenda Report (CAR)* motions or the proposed rules and tools; also, nominations and résumés for World Board, Human Resource Panel, and WSC Cofacilitator positions
Tuesday, 1 May, 2:00 pm	Challenges to nominations
Wednesday, 2 May, 12:30 pm	Proposals to amend Conference Approval Track (CAT) motions, motions to seat specific regions, and new idea proposals
Thursday, 3 May, 12:30 pm	Surveys to determine new idea proposal priorities must be completed and turned in
Saturday, 5 May, 3:00 pm	Sign up in onsite office to sell merchandise at the World Market

What to Expect in the Pages That Follow

WSC 2018 is almost here, and the *Conference Report (CR)* is the last major publication to help you prepare. This is a long report, divided into sections. If you're viewing the electronic version of the report, the table of contents entries are clickable links.

The Conference covers a lot of ground, and being ready for it involves a lot of reading. It's a lot to get through, but we promise you won't regret the effort. The *Conference Report* is intended to give you a sense of the World Service Conference (WSC) week and to address some of the questions and concerns the Board has already heard about the issues.

Every WSC we make changes, usually in response to what we've heard from participants at previous Conferences and throughout the cycle. Here are some of the changes planned for WSC 2018. In the pages that follow, we'll discuss these in more detail.

- An optional orientation session is scheduled for Saturday. The typical orientation held at the WSC is posted at www.na.org/conference.
- Old Business/*CAR*-Related Discussion and Decisions will start on Sunday afternoon.
- The Human Resource Panel (HRP) will be distributing ballots early in the week and collecting them at the beginning of the Thursday Budget and Project Plan session.
- The World Board Open Forum that is usually held on the Saturday before the WSC will be held on the Saturday at the end of the Conference week so that we can focus on the cycle ahead.
- We will be joined remotely by participants who are unable to attend

the WSC because of visa issues. At this time we know of two, but we also know of other participants whose visa issues are not yet resolved. If you are facing visa challenges and have not yet informed us, please do so as soon as possible.
- Nonvoting zonal delegates from at least five zones will participate at the WSC.
- We are resuming our Wednesday afternoon offsite at Calamigos Ranch.
- The last day of the Conference will be a full day, providing more time to come to agreement on the work of the week and the next steps.
- We plan to provide a live audio stream of the recovery meetings held on the Saturdays before and after the WSC. You can access the meetings from this link: http://mixlr.com/nawsstream2.

Proposed rules and tools

We are also proposing a number of changes to decision-making processes and sessions, all of which are listed and explained in the Conference Approval Track material and referenced in the relevant session descriptions of this report. We discussed most of these changes during the Conference participant orientation web meeting on 17 March, which was recorded and posted online at www.na.org/conference.

We are inlcuding a decision-making packet as an addendum to this *Conference Report* (see page 64) that should answer many of your questions about the processes we will use in the *CAR*- and CAT-Related Decision Making sessions.

Zonal delegates

Another big change at this Conference is that, as a result of a motion passed at WSC 2016, some zones are sending delegates to be nonvoting participants at this WSC. As of this writing, we know of five zonal delegates planning to attend WSC 2018.

The intent of the original *CAR* regional motion was "to involve zones at the WSC," and we are looking forward to that involvement. Except for voting and making motions, zonal delegates will have the same rights and responsibilities as other Conference participants.

Unless the Conference makes a new decision, this is a one-time opportunity. Please join us in making the zonal delegates feel welcome and a part of the WSC.

Contents

Most of the *Conference Report* is devoted to a day-by-day overview of the week. In the pages that follow, we outline the draft Conference schedule, describing each session and background information that may be helpful.

Be aware that we are still finalizing the schedule for the week. Things may change between now and the Conference. When you arrive at the Woodland Hills Marriott and check in at the Conference registration desk, you will recieve an updated schedule if any changes have been made.

There will be changes to the schedule during the week as well. Each evening, you'll get an updated schedule for the next day.

Following the outline of the week are a number of addenda:

- Regional report summaries
- A decision-making processes guide

- NAWS travel summary for the past cycle
- Project ideas submitted for the cycle
- Issue Discussion Topic input summary
- Regional ideas
- A list of literature and products produced or published since the last WSC

Regional report summaries: There are two summaries of regional reports. One focuses more on numbers, and the second gives highlights of the text. The reports themselves are available online at www.na.org/conference. If you are a Conference participant and would like a hard copy of the reports, please let us know by emailing worldboard@na.org, and we will include one in your Conference registration materials onsite.

Decision-making processes guide: The processes we use in the *CAR*- and CAT-Related Discussion and Decision Making sessions can seem complicated. There isn't a published reference in *A Guide to World Services in NA* as there once was, because we have been in a process of transition and some rules change at each Conference. We have compiled some of our current processes in this addendum. You may want to have it handy during the *CAR*- and CAT-Related Discussion and Decisions sessions.

Summary of NAWS travel: As in the last *Conference Report*, we are including a summary of NAWS travel for the past cycle. The Fellowship Development and Public Relations sessions at the WSC describe the impact of some of these trips.

Project ideas: We always include a list of project ideas that have been submitted for the cycle, and responses from the Board.

Issue Discussion Topic (IDT) input: We have also appended a summary of the input we've received on this cycle's Issue Discussion Topics. This is the first cycle in quite a while that we have received enough input to be able to put together a useful summary. Thank you to all the trusted servants who sent us your workshop results.

Regional ideas: Several regions submitted ideas for Conference participants to consider, and those are included unedited, as submitted, after the regional report summary. If the Conference wishes to consider any of these ideas, they will need to be submitted on a proposal form either electronically in advance of the WSC or onsite by the relevant deadline. The same is true of the regional ideas distributed along with the Conference Approval Track material.

New inventory items: The report concludes with a list of literature items and products that were published or produced during this cycle.

Where to sit

Full-group Conference sessions will take place in bleacher-style seats that we call *the risers.* We used to gather in round-table groups for discussions, but we've grown to the degree that we cannot fit enough round tables in the space available, so we will have all full-group

WSC Room Set-up

discussions in the risers as we did at WSC 2016.
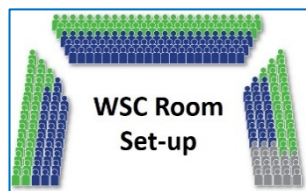
There will be translation booths in the main Conference room, with Spanish- and Portuguese-speaking participants seated nearby. Some delegates may need accessible seating because of disabilities. We ask all other participants to please not save seats in the risers at any point during the week. Thank you for your consideration.

There are also discussion sessions scheduled in breakout rooms throughout the week, so that participants can gather in smaller groups and talk together about ideas. There will be a breakout room for Spanish-speaking participants, two breakout rooms for other regional delegates as well as the zonal delegates, and two for other alternates. You will be assigned to one breakout room for the course of the week. There will be room for observers in one of the breakout rooms, as well.

At the last WSC, we did not assign tables for participants within the breakout rooms, with the result that most participants sat near people they knew—often friends from their zone. Because the most productive conversations come from sharing ideas among people from different places, zones, and/or countries, we will assign tables this time, as we used to do in Conferences past. The Conference is a great opportunity to get to know trusted servants from around the world. You may meet people this week that you remain friends with for life.

Using our time wisely

This is the second time we've had a section in the beginning of the *Conference Report* titled "Using our time wisely*."* We have been trying new approaches to decision making for the last couple of Conferences, and in this WSC we will continue.

The goal is to empower the Conference to devote more time to things participants want to discuss and less time to things participants do not need or want to discuss. Too often, the opposite happens. Our time in business at the last several Conferences has gotten longer,

but our productivity—what we accomplish in those sessions—has not increased along with the hours logged.

We hope this Conference will begin to reverse that trend. Certainly it takes time to discuss important issues and make careful decisions, but the hours spent debating processes or repeating discussion points could be better spent.

At the last few Conferences we have had to combine or eliminate sessions because the decision-making sessions ran so long. We were not able to have a scheduled strategic planning session at WSC 2016, and we had to combine two of the most popular Conference sessions, public relations and Fellowship development. There is no fat to trim on the WSC schedule, so when one session runs longer than scheduled, we aren't able to have all of the discussions and presentations we need to.
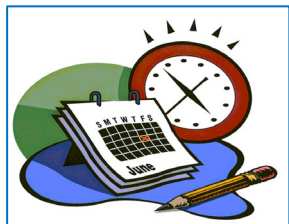
Please do what you can to help us make the schedule work. If you are uncertain about WSC processes, please commit to attending the Saturday orientation session so you will be prepared. Pay attention to the straw polls in decision-making sessions. We are large enough now that it is difficult to get through anything quickly. If each delegate and Board member speaks for just three minutes, that would be six-and-a-half hours of Conference time. We call attention to this challenge not to discourage necessary conversation, but to encourage each of us to ask ourselves, "Is it necessary?" before we speak. We will only get through business in a timely fashion if we work together.

Preparing for the WSC

We have held two online orientation meetings for Conference participants. The first covered most of the material we would ordinarily review on the first day of the WSC. Because this orientation web meeting is available online, we will not be scheduling orientation sessions during the Conference week.

The second orientation web meeting was planned to give participants a chance to talk together about how to best prepare for the Conference week. If you were unable to attend this meeting, particularly if this will be your first WSC, please reach out to more experienced delegates or alternates and ask them for pointers. Also, please check out the newsletters from the Delegates Sharing Workgroup posted at www.na.org/conference.

Of course, you'll want to read all of the Conference reports—the *Conference Agenda Report*, the Conference Approval Track material, and the *Conference Report*. Even if you can't remember all the details, you'll know where to find the information as questions arise. Also, please read the minutes from the last WSC, posted on www.na.org/conference. You will be asked to approve them toward the beginning of the first decision-making session, and they give a good idea of the flow and content of the Conference week.

Preparing isn't just about knowing the material. It's also about making sure you'll be as comfortable as possible during the week. On a purely practical level, there are a few considerations that may save you some heartache.

If you're traveling internationally, make sure you have the correct adapters for your electronics, and a workable data or phone plan for your devices. **There is no free WiFi in the Conference room,** so you may want to

download important documents before you arrive. We apologize for the inconvenience, but it is prohibitively expensive for us to provide WiFi for all participants.

Many participants like to find a grocery store early in the week to purchase snacks, but your room may not have a refrigerator. Check before you go shopping! Also, the Conference room may *feel* like a refrigerator. It can get chilly in the hotel.

We are all different, and we need different things to be comfortable. Whatever you do to maintain your sense of serenity, balance, and humor, you may want to double your efforts leading up to the Conference week. It's an intense experience, particularly if it's your first time attending. There is a 7:00 am recovery meeting each morning by the pool if you need a little help from your friends. Be kind to yourself and each other.

A cautionary note about social media

By now it should be common sense to be cautious when sharing pictures from an NA event online. Remember to ask if it's okay before posting pictures of others or tagging anyone in a picture. Even if you plan to share a photo in a group that is "private," please check with everyone visible in the photo. Not everyone is comfortable having pictures of themselves posted. Please respect your

fellow members: Another person's anonymity is not yours to break.

Upon this common ground we stand committed

Anonymity is not just about protecting each other's identity as NA members; it's also what "makes us all equal as members of the group. No member is greater or lesser than any other member." (*Narcotics Anonymous*, Tradition Twelve)

Sometimes discussions can magnify the degree to which we disagree on issues. Our differences of opinion can seem insurmountable, but they are not. We all value the same spiritual principles and share the same purpose—to more effectively carry the message to the addict who still suffers. Our Conference theme, which once again comes from A Vision for NA Service, reminds us of our common commitment:

> **All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.**

Friday - 27 April 2018

The first official day of the World Service Conference is Sunday, but participants can check in at the registration desk beginning Friday afternoon. The desk will be near the entrance to Salons A–G, the main Conference room. All participants should check in before the Conference begins.

NAWS-funded travelers who are coming from outside the US can collect expense money beginning Friday. Staff at the onsite office in the Malibu Room will be able to help you.

Beginning Friday and throughout the week, volunteers from the local area service committee will be onsite to help Conference travelers find what that they need—a meeting, a market, a restaurant or store; the local volunteers are like NA concierges. They can give directions and advice on local resources, and often are able to organize transport for you.

If you prefer to walk, there are a number of restaurants near the hotel, and even more at The Village at Topanga, a nearby shopping center with a shuttle stop a block and a half from the hotel.

We have meeting rooms available all week if you'd like to organize a recovery meeting at any point. Just stop by the Malibu Room and let us know. There are also meetings outside by the pool each morning before the Conference sessions start.

Saturday - 28 April 2018

Registration Desk and WSC Office	9:00–11:00 am; 2:00–7:00 pm
WSO Tour and Lunch	11:00 am –1:30 pm
Workshop: Our Solutions	2:00–3:30 pm
Optional WSC Orientation	2:00–3:30 pm
Deadline to Sign Up to Sell Merchandise at the World Market	3:00 pm
NA History Presentation	4:00–5:30 pm
Dinner Break	5:30–7:30 pm
Recovery Speaker Meeting	7:30 pm
World Market	opens after speaker meeting **
Dance	10:00 pm–1:00 am**

**The World Market and the dance will start a few minutes after the recovery meeting ends.

The first official day of the WSC is Sunday, but Saturday is exciting and eventful. Today you'll have a chance to settle in, meet other participants, and enjoy a range of activities from buying merchandise from around the world to learning how to get an idea introduced on the Conference floor.

Registration & Onsite Office

If you did not register on Friday, make sure you do that today. The desk is near the entrance to the main Conference room, Salons A–G, and will be open from 9:00 am until 7:00 pm with a break when we all go to the World Service Office Open House. The onsite office is in the Malibu Room across from the main Conference room, and will keep the same hours as the Conference. That's where international NAWS-funded travelers can get information about picking up expense money, and those who want to sell merchandise at the World Market can sign up—by 3:00 pm—if they didn't do so in advance. Throughout the week, literature and merchandise will be available for sale at the onsite office.

A World Services Open House

The day before the Conference, the WSO opens its doors to participants and local members for lunch and tours of the office. Buses will take participants to the office beginning at 11:00 am; we provide printed directions for those who prefer to drive.

When you arrive, you'll queue for a staff-led tour through the World Service Office, where you will see historical displays and NA artwork from around the world. If you've never been to the WSO, you are in for a treat. You'll get to see Jimmy K's original group logo, a warehouse full of literature in every language, the rooms where the Board and workgroups meet, and an increasingly impressive print shop—including the "docusaurus" machine where IPs and reports are printed, a

banner printer, and machines that produce on-demand books for smaller print runs. We update displays and art before each WSC, so even if you've been to the WSO before, there is always something new to see.

After your tour, pull up a chair in our parking lot—repurposed into a taqueria. World Board members will take turns serving Mexican food and sharing tables with participants as the Conference and local members have lunch in the sunshine. Be aware that it can get pretty darned sunny. You may want to bring a hat and some sunscreen. In previous years, the World Board spent the whole open house serving food, but we heard that you'd prefer to be able to eat and chat together with Board members, so we'll be taking turns to give each of us a chance to connect with you as well. Make some new friends or catch up with old ones before getting on the bus back to the hotel.

When we return to the Marriott, you will have a choice whether to attend an optional orientation session or a workshop that runs concurrently.

Optional WSC Orientation

We used to schedule an orientation session the first day of the Conference, but it wasn't very effective. Participants reported they felt unprepared for the decision-making sessions. So we added a second orientation session, focused just on decision-making processes. Still, many participants said they felt unprepared, and the two orientation sessions were consistently among the lowest-rated sessions at the WSC. Experienced Conference participants often expressed that Conference time could be better spent. And those who were newer and less familiar with WSC decision-making often wished they had time to process the information and ask questions before the WSC.

This Conference we are trying a new approach. We have expanded and diversified the orientation opportunities and have scheduled them all before the WSC begins.

As you know, we scheduled two web meetings to orient participants to the Conference. The March meeting was mostly presentation, meant to serve as a substitute for the orientation sessions that used to be scheduled on day one. We recorded that web meeting and posted it at www.na.org/conference. If you didn't get a chance to attend, please watch the recording before the WSC. The second web meeting was mostly small-group discussion; newer participants had an opportunity to ask questions and veterans shared what they had learned.

By the time you arrive in Woodland Hills, many of your questions should have been answered. We are also creating time for participants to meet informally with members of the Board, HRP, or the WSC Cofacilitators if you have any questions or concerns you'd like to raise face-to-face. Please email worldboard@na.org if you'd like to arrange a meeting time.

We are also scheduling an optional orientation session the day before the WSC. We want to be sure you are prepared to begin tomorrow. This session will include a presentation about decision-making processes, including the proposed changes. The World Board Chair, the WSC Cofacilitators, and the WSC Parliamentarian will all be present to explain our processes and answer questions.

Please prepare before this session. In addition to watching the orientation video posted at www.na.org/conference, you should take some time to review pages 8–11 of *A Guide to World Services in NA* about decision-making at the WSC, as well as the proposed rules and tools beginning on page 47 of the Conference Approval Track material.

The Decision Making Packet included as an addendum to this Conference Report (see page 64) contains most of the information that will be discussed in this session.

Workshop: Our Solutions

Once again, the Delegates Sharing Workgroup has planned a session for the Saturday before the WSC so that Conference participants and local members can get together and share service experience.
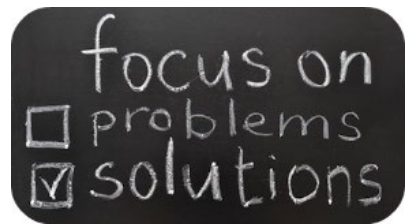
The workgroup surveyed participants about what they most wanted to focus on in the two sessions they were planning—this workshop and the Sunday night Delegates Sharing session. Two of the most common responses were

- learning how other regions operate and regions' successful solutions to challenges; and
- having opportunities to speak to larger groups in preparation for speaking on the Conference floor.

This session should satisfy both of those objectives. This is a small-group discussion session where members will talk together about solutions to service challenges. Several breakout rooms (including a Spanish-speaking room) will accommodate small-group discussions on these topics:

1. Attracting and Mentoring Trusted Servants
2. Communication and Social Media
3. Planning and Financial Management
4. Successful Efforts/Outcomes/Projects in Specific Areas of Service: Conventions and Events, H&I, PR, website, translations, FD, lit distribution, Step-working behind the walls, and so forth.

When participants were surveyed, they said they wanted opportunity for more open and unstructured conversations, so while these small-group discussions will have questions that might be used to get discussion started, please let thoughts and conversation flow.

Each small group will share ideas with the whole room, affording an opportunity for participants to practice speaking in front of larger groups of people. We're looking forward to hearing from such a diverse group of members.

NA History Presentation

After the workshop and orientation, you're in for a real treat. We are fortunate that Chris and Boyd are able to come share one of their presentations with us. If you've ever seen Chris and Boyd before—they have become somewhat legendary as NA historians—you know that their presentations are interesting, informative, and factual. There is no fake news here. Chris and Boyd always look to the archival record to ground their claims, and we guarantee you'll learn something in this session. It will be a full house.

Speaker Meeting

After the workshops, there will be some downtime so that everyone can have dinner, and then we have a speaker meeting scheduled in the main Conference room. A panel of Conference participants from around the world will share their experience, strength, and hope with us. Spanish translations will be provided, and for the first time, we are planning to provide a live audio stream of the speaker meetings as we did for the main meetings at the World Convention. You can access the meetings from this link: http://mixlr.com/nawsstream2. The WSC speaker meetings are pretty special, and we're glad we can share them with more members. Be aware that the seats fill fast.

World Market and Dance

The day closes with several fun options. At the World Market, NA service bodies and conventions from around the world sell merchandise. The Conference itself is so busy, there won't be time to buy souvenirs or gifts during the week, but you should be able to find something here for your loved ones back home.

Those who wish to sell merchandise will need to fill out a form and sign up. You can find the form at www.na.org/conference or contact Elaine (elaine@na.org) for more information and to sign up. The deadline to sign up is 3:00 pm today in the onsite office.

This is a popular event. The market is located poolside, and there is always a line to get in. Please be patient. There will be plenty of cool stuff to buy, even if there's a bit of a wait.

The local West End Area Service Committee is hosting a dance that night as well, so you have a chance to practice for those impromptu dance breaks during the WSC week.

Sunday - 29 April 2018

There is an NA meeting poolside every morning at 7:00 am,
and every evening after Conference activity is done. We also have meeting space
available all week if participants want to organize a meeting during the lunch break.

Registration Desk	Open at 8:00 am
First Things First: The 34th World Service Conference	9:00–10:30 am
Deadline: Nominations and Résumés and for Proposals to Amend *CAR* Motions and the Proposed Rules and Tools	10:30 am
Community Building	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
CAR-Related Discussion and Decisions	2:00–5:30 pm
Dinner	5:30–7:30 pm
Delegates Sharing Session: Discovering Our Common Ground	7:30–9:00 pm

First Things First: Welcome to the 34th World Service Conference

We always begin the Conference with a welcoming session. We don't have time for all Conference participants to say hello, but you will get a brief introduction to the trusted servants who are elected by the World Service Conference—the World Board, the Human Resource Panel, and the WSC Cofacilitators.

Delegates from newly seated regions will also have an opportunity to say a few words. There are three newly seated regions attending this Conference: Grande São Paulo, HOW, and Rio de Janeiro.

We'll take a moment to reflect on our Conference theme—Upon this common ground we stand committed—to help set the tone for the week.

It has become a tradition for us to do a Conference countdown—sort of like a cleantime countdown, but it is focused on Conference attendance. If you are a new participant,

knowing who has the most WSC experience can be helpful when you have a question or get confused during the week. Those of us who have been to many WSCs may want to make note of the first-timers and make a special effort to reach out during the week.

We close by saying the Serenity Prayer in all the languages spoken by Conference participants. You can listen to WSC 2016 Serenity Prayer here:

http://www.na.org/admin/include/spaw2/uploads/pdf/naway/en/sp-wsc2016.MP3.

Deadline for proposals to amend CAR motions and proposed rules and tools

Participants are able to submit proposals to change any of the *CAR* motions or the proposed rules and tools by the first break on Sunday at 10:30 am.

For the first time, we are trying an electronic proposal form. You can access the form from the link on the Conference page, www.na.org/conference, or you can download a Word or PDF version, fill it out, and email it to worldboard@na.org. If you submit your proposal by 16 April, we will be able to print, translate, and include it with the materials Conference participants receive on arrival.

If you turn in your proposal later than that, it will be included in the second list of proposals, which we will distribute as soon as possible after the deadline. The earlier you turn in a proposal, the easier it is for us to translate it, so please, even if you miss the 16 April deadline, get your proposals to us as early as possible. Thank you!

There will be proposal forms available at the staff table onsite as well. If you are uncertain of the wording of your proposal or how to express your idea, we encourage you to ask for help. Several Board members—Jack, Mark, and Tim—are former WSC Cofacilitators, and they have volunteered to assist with wording. Experienced Conference participants also may be able to help.

New Proposal Form
We have posted an electronic proposal form at www.na.org/conference. You can fill it out online (which is our preference) or download a Word document to email to worldboard@na.org or a PDF to print out and bring to the WSC. These forms are for new proposals, motions to seat specific regions, and proposals to amend *CAR* and CAT motions. Get your proposal to us by 16 April and it will be included in the registration materials participants receive onsite.

Community Building

The Conference week is long, and it's important that we begin by affirming our commitment to the values we share. Our opening session will begin that process.

Certainly we don't all need to agree on the issues we will discuss during the week. In fact, some of our most valuable solutions result from working through our differences of opinion. You've got to have friction to make fire, after all. Those disagreements are productive precisely because we all value the same spiritual principles. This session will remind us that we all stand upon common ground.

DEADLINES: SUNDAY, 29 APRIL
10:30 am: Proposals to amend *CAR* motions or the proposed Rules and Tools for WSC Decision Making.
10:30 am: Nominations and résumés for World Board, Human Resource Panel, and WSC Cofacilitator positions.
End of day: Zonal forums that wish to meet at some point during the week should sign up at the onsite office by the end of the day Sunday to arrange meeting space and time.

CAR-Related Discussion and Decisions

Your WSC Cofacilitators, Laura B and Mark B, will lead this session, which begins earlier than in years past. We've heard from many of you that you'd like to dispense with *Conference Agenda Report* decisions as early as possible. (Some of you have even suggested handling those decisions remotely before the Conference begins.) So we will begin "Old Business"—or what we are now calling "*CAR*-Related Discussion and Decisions"—on the first day of the WSC.

We will devote two sessions after lunch to *CAR*-Related Discussion and Decisions, starting with a brief refresher about the processes we will use to discuss and decide on motions and proposals. Laura and Mark won't spend much time reviewing processes because we will have had two online orientation meetings and one orientation Saturday. Please see the Decision-Making Processes addendum in this *Conference Report* beginnng on page 64 for more information about the processes we will use in this session and the CAT-Related Discussion and Decisions session.

Laura and Mark will also introduce everyone to the remotes we will use for polling, voting, and taking attendance.

Electronic polling and voting

We began using electronic polling at WSC 2016, and we love that the electronic system gives a precise count for every vote and straw poll, making it clear where the body stands without needing a standing vote. Straw polling during discussion becomes more useful when numbers show whether or not discussion is moving the body. Exact counts give participants a clearer sense of when an item needs more discussion and when the WSC is ready to make a decision. Participants can still ask for a roll-call vote on a measure, in which case the body will be asked to vote on whether to do a roll-call vote.

How It Works

Each participant is given a remote with a number on the back (one for each regional delegate [RD] and Board member). Be aware that your remote operates with a battery. Do not place items on top of the remote; if the buttons are continually depressed, the battery will run down.

When we are taking a straw poll or voting on an item, participants all poll or vote at once. You will push **1/A** for Yes, **2/B** for No, **3/C** for Abstain, and **4/D** for Present, Not Voting.

Each remote has a small LCD screen that shows your choice as you push a button. If you change your mind, you can push a different button as long as polling/voting is still open. If you are not sure whether you participated in the poll or vote, you can push the button again. The system will register only one response per remote. There will be a grid of participant numbers displayed on screen showing who has voted, but the technology does not provide real-time results, so we will not watch the count as it compiles.

Once polling or voting is closed, the Cofacilitators will announce results, and results will be displayed on the overhead screen.

We do not store or publish individual participants' voting data. That information is not retained by the system after each vote.

What do we decide on during *CAR*-Related Discussion and Decisions?

❖ Motions that were in the *CAR*
❖ Motion to approve the 2016 WSC Minutes
❖ Motion to suspend the rules to try the proposed rules and tools that were in the CAT material
❖ Proposals to amend any of these motions

Items to be decided

As has been the case for the last several Conferences, the first decisions will be whether to adopt the proposed rules and tools listed in the Conference Approval Track material beginning on page 47. The next motion will be to adopt WSC 2016 Minutes. The draft minutes have been posted at www.na.org/conference since September 2016. If you have not yet read them, please do. If you were at the last Conference, you can read to be sure that they are accurate, and if you were not at the last Conference, the minutes will give you a sense of what the Conference week is like.

After the procedural motions and the approval of the minutes, the body will make decisions about the *CAR* motions and any proposals to amend the *CAR* motions.

Proposed rules and tools

Every Conference we adapt our processes in an effort to come closer to consensus-based decision making (CBDM). We make progress each Conference—or we try to—but our change is incremental. Unfortunately, with so many items for decision and so many participants, our process usually doesn't bear much resemblance to what people think of when they think of CBDM.

As a Conference, it's important that we make efficient use of our time, but we must also take time to hear all views. It's a tough balance, and each WSC the Board proposes new ideas to help us get better at striking that balance. The goal is to develop a set of processes that help the Conference focus more on what we really want to discuss as a body.

For the last several Conferences, the World Board has proposed changes to processes to try for a single WSC, and if the new processes go well, the Conference can decide to make the changes ongoing policy. These proposals are in the Conference Approval Track material and

include a proposal to eliminate the formal decision-making sessions that utilize parliamentary procedure and make all decisions in the less formal sessions that have been titled "Old/New Business Discussion and Proposal Decisions." These sessions would be retitled "*CAR*-Related Discussion and Decisions" and "CAT-Related Discussion and Decisions."

The Board is also proposing to standardize the threshold for all decisions except elections at two-thirds. Currently, some decisions take a simple majority (> 50 percent) and others (literature and policy changes, for instance) take a two-thirds majority. A standardized threshold would eliminate confusion and, often, debate over what is required to make a decision. It also seems more in line with our evolution toward consensus-based decision making.

At the last WSC, the Conference decided upon rules that limit discussion when there is initial consensus on a measure (consensus being 80 percent in favor or not in favor, as defined in *A Guide to World Services in NA*). This WSC, the Board is proposing an expansion of that idea. If an initial straw poll reveals that the Conference has consensus in favor or not in favor of a measure, participants can opt to not consider changes to that motion or proposal if they wish.

The final proposal concerns splitting what is currently called "New Business" into two parts, Conference Approval Track material and new

proposals/ideas submitted at the Conference. If the Conference determines to try the Board's suggested approach, proposals submitted at the WSC will be prioritized by participants, and proposals with the highest priority will be discussed in two breakout sessions on Friday with a full-group session Saturday to determine the next steps for those proposals.

These CAT-proposed rules and tools will be the first items the Conference will decide upon in Sunday's *CAR*-Related Discussion and Decisions session because they will determine the way the rest of business will be conducted.

We will not finish *CAR*-Related Discussion and Decisions in these two afternoon sessions. But we'll get through as much as we can. Then we will break for dinner and return to a small-group discussion session in the evening. We will finish *CAR*-Related Discussion and Decisions on Monday.

Delegates Sharing Session: Discovering Our Common Ground

For the second time, we have a Sunday night session planned by the Delegates Sharing Workgroup, a virtual workgroup of international delegates, a World Board member, and a NAWS staff person. The workgroup developed this session and the workshop the day before the WSC based on input from a survey they conducted of Conference participants. The survey also gave fodder to the newsletters the workgroup has posted at www.na.org/conference. The primary areas of interest that participants identified in the survey included getting to know each other and establishing camaraderie and unity for the WSC week.
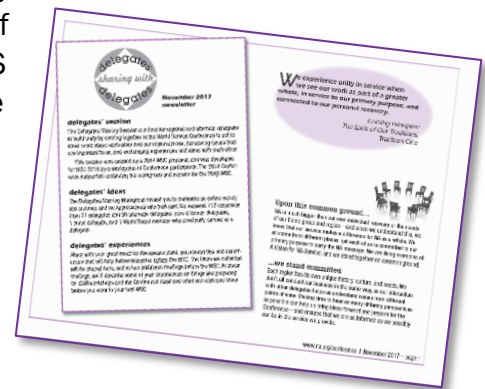
So that's the focus of this session. The session will be spent in the breakout rooms. We don't want to describe it to you because it's a surprise, but we promise it will be fun!

Monday – 30 April 2018

There is an NA meeting poolside every morning at 7:00 am,
and every evening after Conference activity is done. We also have meeting space
available all week if participants want to organize a meeting during the lunch break.

CAR-Related Discussion and Decisions	9:00 am–12:30 pm
Lunch	12:30–2:00 pm
CAR-Related Discussion and Decisions	2:00–5:30 pm
Dinner	5:30–7:30 pm
CAR-Related Discussion and Decisions	7:30–9:00 pm

CAR-Related Discussion and Decisions, continued

The times listed on the schedule are estimates. We expect to spend all day in *CAR*-Related Discussion and Decisions. We take breaks approximately every 90 minutes, and we'll have a lunch and dinner break.

If you've never been to a WSC, it may seem hard to believe we have a day and half scheduled for decisions on *CAR*-related items. That seems like a long time, but there are 30 motions, including the proposed rules and tools and the motion to accept the minutes, and 131 Conference participants. In fact, the only way we will get through all of the business by a reasonable hour Monday night is if we all exercise some restraint.

As Laura and Mark explained in the Conference participant web meeting, using our current processes, the minimum amount of time it takes to make a decision on a motion is 17 minutes—if there is consensus on the motion and no proposals to amend. If you multiply 17 by 30,

the number of motions in *CAR*-Related Discussion and Decisions, that comes to 510 minutes, which is eight and a half hours. That's if everything goes as smooth as glass.

Some ideas for how to save time

Given our collective time challenge, Laura and Mark came up with some ideas that they explained in the 17 March orientation web meeting. First, for the *CAR*-Related Discussion and Decisions session, can we reduce the amount of time speakers have from three minutes to two minutes? (Members needing translation will get more time.) The *CAR* motions have been published for months and most participants have already had extensive discussion about them.

Second, if there is consensus according to the initial straw poll, do participants need to hear from the maker of a motion or proposal as well as the Board? We have revamped the proposal forms to give the maker more room to provide an intent and rationale. If participants read the material submitted and in the *CAR*, perhaps we can eliminate these initial remarks, which could save up to six minutes per motion—three hours of Conference time for the main motions alone, not counting proposals to amend.

Those are a couple of ideas for how we could reduce time. What do you think? We are interested in your feedback, and any other ideas about how to use our decision-making time most effectively. Please email worldboard@na.org with any suggestions.

CAR motions

The *Conference Agenda Report* includes our thoughts on the motions, but we've had discussions related to a couple of specific motions since then.

Motion 4: We still have the concerns we expressed in the *CAR* about publishing an audio Fifth Edition Basic Text, but we had a related conversation in our Board meeting about making MP3s of the Basic Text available. See the NAWS Report session description, page 25, for more information.

Motion 22: As we expressed in the *CAR*, we believe this is a decision for the Conference to make. If this motion fails and the Conference decides to continue the Conference participant discussion board, we plan to ask participants for some clarity:

- Should the discussion board be open for nonparticipants to view, or closed?

- Should past Conference participants be able to post on the board, or only current participants? At present, anyone who was a Conference participant (or WSC Cofacilitator or HRP member) during the 2016–2018 cycle can post, even if they no longer hold that position.

We also plan to ask a number of current regional delegates to moderate this discussion board along with a Board member.

Motion 25: As we have reported, we are planning to make it possible for Conference participants who are unable to attend the WSC due to visas or other issues beyond their control to participate virtually in WSC 2018. We know of at least one RD and alternate delegate (AD) who will to use this option, and we still have other participants with unresolved visa issues.

Because we are already working to make this happen, we asked the delegate from Iran, the region that made Motion 25, whether the region would be willing to offer substitute language for the *CAR* motion. Iran agreed and will be offering a substitute motion in *CAR-*Related Discussion and Decisions that would make remote participation Conference policy, with remote participants having the same rights as if they were at the WSC.

Tuesday – 1 May 2018

Public Relations	9:00–10:30 am
HRP Report	11:00 am–12:30 pm
Lunch/Women's Lunch	12:30–2:30 pm
Deadline for Challenges to Nominations	2:00 pm
NAWS Report, Part One	2:30–4:00 pm
NAWS Report, Part Two	4:30–6:00 pm
Dinner	6:00–8:00 pm
FIPT Discussion	8:00–9:30 pm

Public Relations
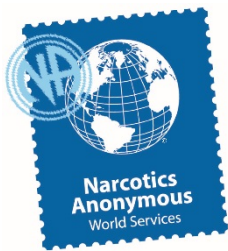
This session will include a PowerPoint presentation featuring several aspects of our public relations efforts. We will illustrate local NA community PR efforts, from locally produced video PSAs to training of trusted servants for PR service. We will highlight collaborative public relations efforts and governmental relationships. We are publishing the *NAWS Annual Report* at approximately the same time as this *Conference Report* and encourage you to check out the information in that report as well. You can also access the *Annual Report* online at www.na.org/ar

Members remain energetic in their efforts to make the public—including potential members, professionals, and others who may help addicts to find NA—aware that our program offers addicts an opportunity to experience freedom from active addiction. Members have reported resistance to their efforts to explain NA to professionals who work in the medication-assisted treatment (MAT) modality, as well as some resistance from groups and members to welcome addicts on MAT to meetings. NA may still be lacking resources that would help bridge this gap. Despite these challenges, members continue to help NA thrive and grow in their communities.

NAWS professional events

Professional events are among the most efficient means of reaching professionals who encounter addicts. During this Conference cycle we were able to attend many events, and based on our interactions with attendees, we find that the PR pamphet *Narcotics Anonymous and Medication Assisted Treatment* is an increasingly helpful tool. The pamphlet clearly states that we are a program

of recovery based on abstinence—and we welcome people who are still on medication. The pamphlet is a great tool to address some of the criticism we have received from professionals, primarily in the USA. As professionals walk by the NA booth at conferences, we have heard them say, "NA is killing addicts" or "It is easier to send people to another program." We need to remain vigilant in our public relations efforts, letting professionals know that their clients are welcome to attend NA meetings, and can make a decision for themselves if NA recovery is for them. Other twelve-step fellowships and a host of other recovery-related organizations, as well as pharmaceutical companies, all regularly attend many professional events. Our participation at these conferences is essential to making our Fellowship known as a viable and credible community resource. Without our ability to participate, we miss the opportunity to inform these professionals that NA is a free community resource for addicts, and that we welcome potential members who are receiving medication to treat addiction. Many of the professionals we meet at these events are open-minded, and some are genuinely interested in helping addicts find our meetings and achieve recovery. During the PR session at the World Service Conference, we will report on our attendance at many of these events. For a complete list of professional events we attended this cycle, please see the travel summary on page **Error! Bookmark not defined.**

WSC 2016 project plans

Social Media as a PR Tool: This project plan passed at WSC 2016, and we researched Facebook sites within the NA Fellowship, as well as other twelve-step fellowships and nonprofit organizations. We will report on that research in this session.

Fellowship Development and Public Relations: The purpose of this project is to increase understanding that effective Fellowship development efforts depend upon public relations work, emphasizing the need for collaboration among service bodies. We have held four virtual meetings, with nine zones participating. During this session, we will give an update on progress with the zones and their collaboration and PR efforts.

Phoneline Basics

Through the efforts of members who do public relations service and participate on the PR web meetings, we were able to get 15 phoneline volunteers to update Chapter Nine of the *Public Relations Handbook* and the addenda. We are in the process of finalizing Phoneline Basics to add to the Basics series of resources.

Human Resource Panel Report

Greetings from the Human Resource Panel. We hope this report finds everyone well. Like you, we are busy preparing for the upcoming WSC. Open positions for consideration at the upcoming WSC include nine World Board positions, two Human Resource Panel positions, and one Cofacilitator position. Our guidelines state that we can nominate a maximum of two people for each seat; there is no minimum requirement.

Below is our list of nominees for your consideration. The list includes each nominee's home region and source of nomination. Nominees enter the HRP's process by one of two paths: via the World Pool or as a recommendation from a region, the World Board, or a zonal forum (RBZ). Some nominees have multiple RBZ recommendations, others only one; and still others come from the World Pool and have no RBZs. The column titled "Source of nomination (RBZ or World Pool)" identifies that detail for each nominee. Regardless of source(s), every HRP nominee has been fully vetted and has our complete confidence that they can fulfill the requirements of the trusted servant position they are nominated for.

World Board		
Name	Region	Source (RBZ or World Pool)
Cindi B	OK Region	OK Region
Danny G	North Carolina Region	World Board, North Carolina Region
Dawn P	Montana Region	Montana Region
Emilio R	Peru Region	World Board
Etta F	Central Atlantic Region	Central Atlantic Region
Hammed A-T	Kuwait Region	World Board
Irene C	Ireland Region	World Board
Jim D	UK Region	European Delegates Meeting
Lib E	Aotearoa New Zealand Region	World Board, Aotearoa Region
Paul F	Malaysia Region	World Board
Tana A	Greater New York Region	World Board
Yoel G	Israel Region	World Board, EDM, Israel Region
Human Resource Panel		
Name	Region	Source (RBZ or World Pool)
Craig R	Free State Region	Carolina Region
Deb N	British Columbia Region	British Columbia Region, Canadian Assembly
Nathanael M	Australian Region	World Pool
Paul C	Canada Atlantic Region	Canada Atlantic Region, Canadian Assembly
Cofacilitators		
Name	Region	Source (RBZ or World Pool)
Daniel C	Mid-America Region	World Pool
Wally I	South Florida Region	South Florida Region

DEADLINE: The deadline to challenge a nomination is 2:00 pm on Tuesday.

CPR packets & HRP rationales

Again this cycle, we are sending Conference participants the Candidate Profile Reports (CPRs) for the 2018 HRP nominees. We cannot overstate these next points. You are being trusted with confidential information. The CPRs include personal and professional information, along with opinions and thoughts from the nominees that are intended for use only by Conference participants to evaluate the nominee's ability to serve. This is not information that is intended for distribution beyond Conference participants. Since some of the information is sensitive, any such distribution, especially over the internet, could create long-term problems for the nominees. Each nominee has placed in your hands the trust that you will maintain their privacy and anonymity. Please honor that trust.

In addition, we are offering for the first time a brief rationale on each HRP nominee. This information identifies a few highlights regarding why the HRP is nominating each individual. It should not be considered a comprehensive statement about each nominee. We encourage participants to study each Candidate Profile Report for a more complete background of each nominee.

Do not distribute, digitize, or otherwise duplicate any of these materials. Return the CPR packet and the HRP rationales to the HRP at the WSC as you return your ballots on Thursday, 3 May 2018. If you are unable to attend the WSC for any reason, please contact Keri at keri@na.org or 818.773.9999 x156 for instructions on returning the materials to us.

The HRP nominating process

There is always interest in the details of our process, and, as in the past, we will offer a presentation at WSC 2018. In this way, we hope that participants will have the highest confidence when selecting nominees forwarded by the HRP. Below is a short description of our process.

We began early in the Conference cycle (October 2016) by inviting regions, zones, and the World Board to forward candidates for our consideration; this is the RBZ process. Separate from that, in late 2017, we identified members in the World Pool who had the necessary cleantime, service experience, and willingness, inviting them to be a part of our process. With these two lists of candidates—RBZ and World Pool—we began our evaluation process. We reviewed the same written information on each candidate that you receive in your CPR packets. Once that evaluation was completed, we started our interviews. As you may recall, for the first time the HRP decided to interview every candidate, not only those who scored highest in the initial CPR evaluations. This added additional work to our process, but we believe the outcome was worth the effort.

Once all candidates were interviewed, and at least two of three references checked, we began our discussions. Guided by the criteria in *A Guide to World Services* and all of the information collected on each candidate, we identified those best suited to be considered for service at WSC 2018. The results of that work are listed earlier in this report. Below is a simplified graphic of our work process. It is important to remember that we will not make details of any individual's scores available. As we have said in the past, we believe there is no reasonable way to do that and still maintain the confidentiality required for a successful nominations process. We hope all interested Conference participants will attend the HRP session.
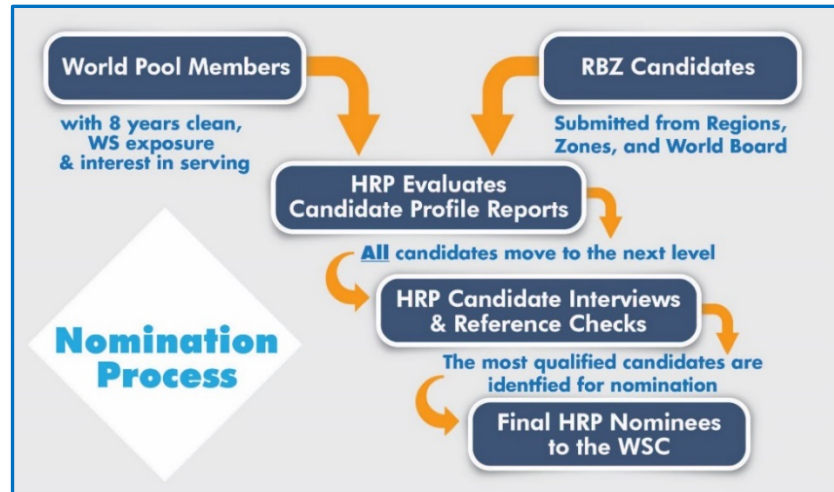
Nominations from Conference participants

Independent of the HRP's process and in accordance with procedures contained in *A Guide to World Services*, Conference participants can make nominations at the World Service Conference. Anyone making a nomination must submit a completed Nominations from Conference Participants form, signed by the nominee. Nominees also have the ability to provide information that will be included in their Candidate Profile Report, distributed to Conference participants at the WSC. All forms are available by contacting us at hrp@na.org. Please note that all completed forms must be submitted to the HRP by 10:30 am Sunday, 29 April.

WSC 2018 elections

As we prepare for WSC 2018, we are trying something different to move through elections more efficiently. The elections session consumes 60–90 minutes of valuable Conference time, starting with a roll call for the distribution of ballots and continuing until all participants complete and return their ballots. For WSC 2018 we will make ballots available on Tuesday morning and collect completed ballots at the start of the Thursday afternoon Budget session. This will allow Conference participants ample time to review the information, ask questions, and complete their ballot. Each ballot is numbered and will be checked as it is distributed and once it is returned.

Our interest is to maintain the integrity of the process while also freeing up valuable Conference time for other activities. We believe this approach accomplishes both. We would ask you to step away from our usual elections process to try this approach. If it is successful, you will be asked to codify this process in the Moving Forward session on Saturday.

In closing

We are committed to an HRP nomination process that maintains integrity and ensures the highest level of confidence of the WSC. We welcome any thoughts you have and encourage you to forward them to the HRP at hrp@na.org or by mail. We look forward to seeing everyone at the World Service Conference. Thank you for allowing us to be of service.

Women's Lunch

Today's lunch break will be two hours to make time for the women's lunch. To attend, you must purchase a ticket at the onsite office.

The women's lunch began decades ago as an informal way for women who were attending the WSC to support each other in a very male-dominated environment.

Sometimes we hear people say we don't need a women's lunch anymore. But we still have quite a way to go before women hold up half the sky at the World Service Conference:

31% of WSC 2016 participants were women

26% of WSC 2014 participants were women

27% of WSC 2012 participants were women

The connections and support we provide each other at the luncheon have helped to gradually shift those numbers.

The women's lunch has become a high point of the week for many women.

Whether or not you attend the women's lunch, we want to encourage all Conference participants to use this longer break to foster unity and fellowship. Reach out. Break bread with someone you don't know well. The bonds we make at the World Service Conference are some of the strongest we know in our recovery.

NAWS Report Part One

There are two NAWS Report sessions scheduled for this Conference. In these sessions, we will report highlights of World Services' efforts over the past two years. The primary focus of the first session is on corporate, financial, and legal issues. The second session will focus more on Board- and Conference-related issues. The FD and PR sessions also describe aspects of World Services' efforts throughout the cycle.

Some of the material that might fit under the umbrella of the NAWS Report will be addressed at other times during the week, such as the *FIPT*

session this evening, the Budget Presentation and Decisions on Thursday, or the Wednesday morning sessions about RD involvement in the planning process.

Literature and product sales

One of our biggest accomplishments this cycle has been finally transitioning to new accounting software at the World Service Office, which has allowed us to update the interface with our online store. We just completed this process, and we are stilll trying to catch up. One of the effects you may notice is that the copy of the NAWS financials we will distribute at the Conference will be from February 2018 rather than the month preceding the WSC (March).

As you all know, the switch to a new system and new online interface is long overdue, and we appreciate the patience you've exercised while we were figuring out the best option and making the change. From the perspective of the special workers who process and pack your orders,

switching systems has been a grueling process, but it's been well worth it. The new interface is so much more user-friendly. We also now take PayPal, which we know will make purchases much easier for many people.

One change that may represent an inconvenience for some of you, but that we've had to take on to protect your privacy and maintain security, is that we now process credit card orders only through our website. This is true for all transactions, including literature purchases, WCNA registration, and other

Convention-related orders. We still accept checks or money orders for orders received by mail.

While we are on the subject of ordering literature, we want to remind you of our impending price increase. Beginning 1 July 2018, the prices of all literature and products except the Basic Text will increase by 6 percent to help keep pace with inflation and the rising costs of raw materials, shipping, taxes, and other operating expenses. The Basic Text price will increase only 5 percent.

From time to time we receive questions about the breakdown of our sales based upon the type of literature customer. We are including a graph this year in the *Annual Report* that provides some of those data. We also plan to review this information at the WSC.

Online MP3s

As you know, many NA books are available in electronic format, and we've been asked if we can make them available as audiobooks. We reported some of the challenges involved with audiobook sales in the *Conference Agenda Report* in response to Motion 4. The main distributors of audiobooks retain such a high percentage of the sales price that it does not make sense for us to distribute through them. We have continued to discuss the challenges in our Board meetings, and we have decided to make audio versions of the Basic Text available for free download from na.org.

There has historically been such a low level of requests for audio versions that we have created written agreements with many communities to create and distribute audio versions of the Basic Text for free. This has been going on for years with no issues that we are aware of. The requests for English, as well as other language groups such as Arabic and Spanish that span multiple regions and countries, have forced us to try something new.

We will be posting audio versions of the Basic Text on na.org for all languages that have an audio version.

This would be an experiment like the PDFs of our texts that we posted in years past. It's possible we may one day need to take down the audio version of the Basic Text, but we are hopeful that there will be no unanticipated consequences and the audio versions can remain available.

Fellowship Intellectual Property Trust update

At the WSC 2016 we talked with you about several challenges we were facing as the trustees of NA's intellectual property:

- Members asking us for help in dealing with the proliferation of illicit literature in their groups and at their events
- Groups that use non-NA-approved literature asking to be registered
- Service bodies posting recovery literature online

We are happy to report that the number of calls and emails we've received about illicit literature have dropped markedly since the last Conference. We haven't received any new requests to register groups we know are using non-NA-approved literature. And, generally speaking, when we reach out to a service body that has posted NA texts online and request that they pull them down, they comply.

These sorts of issues continue to be part of our ongoing duties at World Services—we continue to pursue vendors that incorporate our literature into apps and organizations that misuse the NA name, trademarks, or intellectual property. We do still receive emails and calls asking for our help in dealing with local distribution of illicit literature.

What seems to be on the increase is the printing of current versions of approved NA recovery literature—not on a group level, within the

parameters established by the Fellowship and described in the *FIPT* and support bulletins, but by others for distribution more widely.

Still, we do not seem to be in a crisis at this point. Talking about the issues seems to be helping us.

Resource sustainability

Part of what we do in the NAWS Report is try to give you an overall sense of the financial well-being of the corporation.

In Narcotics Anonymous, corporations are always answerable to the service bodies that created them, as Tradition Nine reminds us. Our legal identity as a corporation does not relieve us of our spiritual responsibility to those we serve. A big part of the NAWS Report is making sure Conference participants understand the workings of World Services and the major decisions or actions of the cycle.

Regional Service Offices (RSOs)

One issue that comes up from time to time and that seems to create some confusion in the Fellowship is the relationship between NAWS and RSOs. When local areas or groups choose to purchase their literature from a regional service office, some members mistakenly believe that to do so is in competition with NAWS. This is not the case. Local communities are encouraged to get their Fellowship-approved literature from whatever authorized source best suits their local needs.

Financial sustainability

One of our goals as an organization is to increase the proportion of our income that comes from member and service body contributions. In the 2018–2020 Strategic Plan we articulate a goal of 25 percent of our income from contributions. As we've reported repeatedly in the past, we believe supporting our efforts with contributions is more in line with our

spiritual principles and is more sustainable than relying on literature sales to fund NAWS' efforts.

We are making progress! For the last three years, we have received over a million dollars in contributions, and Fellowship contributions have risen to 13 percent of our operating income.
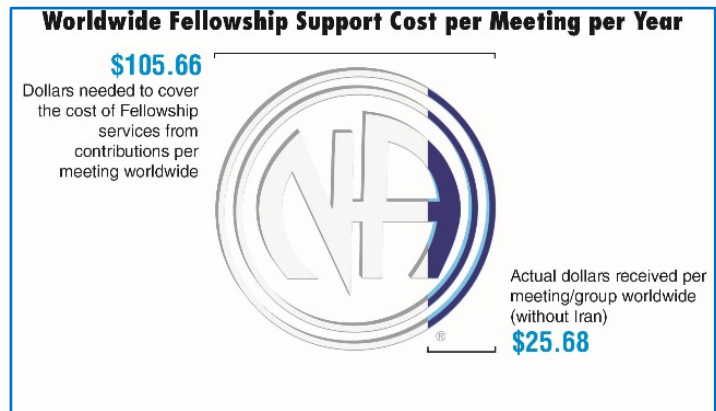
This graph comes from the 2017 *NAWS Annual Report* and shows how much each group in the world outside of Iran would need to contribute to fund Fellowship support solely from group contributions.

WCNA

This is the first time since going to a two-year Conference cycle that we will have a World Convention and World Service Conference scheduled in the same year. From a staffing perspective, that is challenging. Both of these events take up a great deal of bandwidth, and stacking them one on top of the other is a bit overwhelming—particularly in a year when we have changed accounting platforms for our offices in three different countries with three different currencies, and we anticipate beginning two literature projects and at least three face-to-face project workgroups.

We believe the upcoming Convention in Orlando will be the largest NA Convention ever outside of Iran. Thank you to those of you who have already registered. While the price may seem high to

some of our members, we price the Convention to cover costs, which are more significant than you might expect. Though you will need a badge to access the workshops and events at the convention center, there will be marathon meetings at a nearby hotel that are open to all, regardless of whether they have registered. Also, we will continue our practice of providing a limited number of badges to members in their first 30 days of recovery.

We continue to research possibilities for WCNA 38 in 2021. We have narrowed the possibilities to several cities in the "zone" which is Asia, Middle East, and Africa. We had reported to you in the August 2017 *NAWS News* that we were looking at cities in South Africa and Australia. Since that time we have gotten more information on a possible location in the Middle East as well. Because we would very much like to find a site that is accessible to our members in Iran, who make up almost a third of our Fellowship, we are seriously looking into this possibility. We will have more information for you soon.

WCNAXXXVII

THE MAGIC IS Still REAL

ORLANDO, FLORIDA USA • 8/30-9/2, 2018

NAWS staff

At some point during the NAWS Report, we usually spend a few moments in a PowerPoint to acknowledge our World Services staff presentation of our various teams. If you've emailed or called, it can be nice to put a face to the name. Most staff at the Chatsworth office attend the NAWS Open House on Saturday, so you'll have a chance to say hello to them there as well.

Getting involved with the work

The truth is that the work staff members do on projects and service materials is only effective to the degree that members of the Fellowship get involved. Web technology has allowed us to significantly increase the opportunities for member involvement in the past couple of cycles.

We hold regular web meetings for trusted servants to talk with each other about best practices in public relations, hospitals and institutions, inmate step writing, and rural and isolated service. We have also been using web meetings to develop tools for the Conventions and Events Toolbox and the Local Service Toolbox. If you are interested in participating in any of these web meetings or staying current on news from either of the Toolbox projects, check out www.na.org/webinar for more information, including email addresses for the regular web meetings and links to webpages for the projects.

This past cycle, we had online input forms to help shape the Mental Health/Illness IP Project as well as the Daily Meditation Book Project. Pending Conference approval of those projects, there will be much opportunity for members to help with them. Please spread the word in your communities. The best way to stay up-to-date about opportunities for involvement is to subscribe to *NAWS News*. A *NAWS News* subscription automatically puts you on the email list for World Service updates as well. That way

members will know when project review periods are coming, what kind of written work will help the Meditation Book Project, and so on.

NAWS Report Part Two

As we've mentioned earlier in this *Conference Report,* we are still framing Conference sessions as we draft this report, so we are doing our best to describe each session, but some details may shift as we get further in our planning.

Strategic plan

The two sessions on Thursday morning will most likely go into more detail about delegate impact on the strategic plan, but we wanted to mention here our gratitude for the regions that submitted input to the environmental scan for the strategic plan this cycle. As you know, this is the first time we've provided a standard process for regions to give input. We have always valued the input we've received from regions directly and through our many conversations and trips, and it has been a guide for our objectives and priorities when we are developing the plan. But this past cycle, as part of the Collaboration in Service Project Plan, we distributed a report form for regions to use to give us their impression of local issues, challenges, and successes. That input was distributed with the Conference Approval Track material, and you'll see it reflected in the content of the strategic plan.

One of the challenges at World Services, like most NA services, is that the demand has been, and will likely always be, greater than our human and financial resources' ability to respond. We call this effort to keep pace "the whirlwind." One of the important processes that has allowed us to deal with the whirlwind is planning. We have agreed-upon priorities for each cycle and try to identify what we will do, what we hope to do, and

what we want to do but will most likely not get to. If you have looked at the 2018–2020 strategic plan, you'll see that it reflects our practice of including priorities to make NA World Services more effective, serve the needs and wishes of the WSC, and respond to Fellowship demands and requests.

The strategic plan directs so much of our Conference-related effort, and we took a big step last cycle toward improving collaboration between regions and the World Board. We look
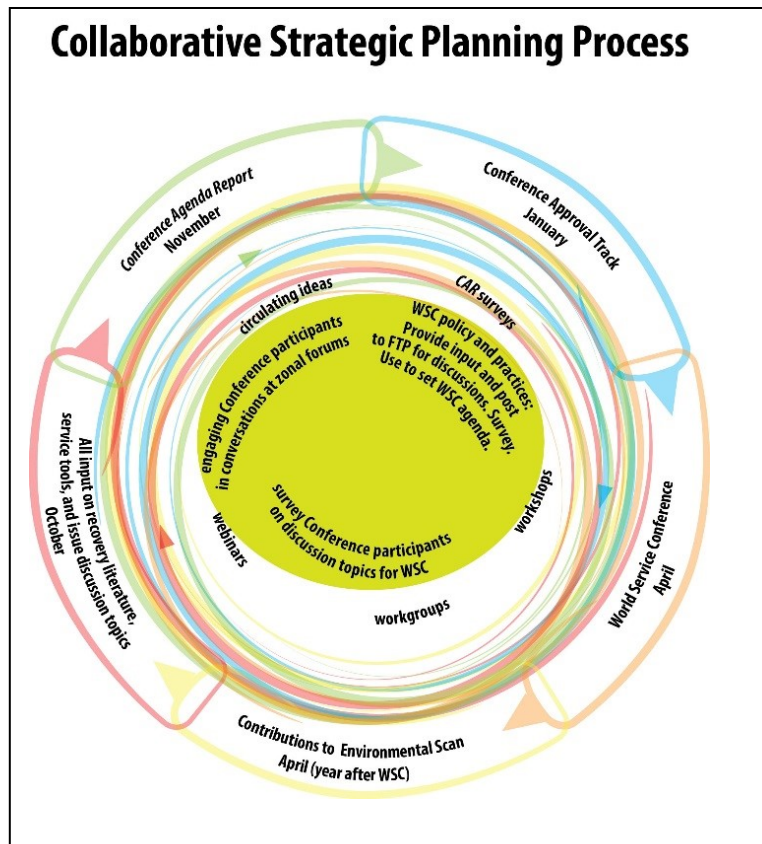
forward to the cycle ahead and the opportunities it holds. The discussion at the Conference on Wednesday will help to shape improvements in the upcoming cycle.

CAR survey results

One of the other things that has helped collaboration in our planning process is the use of a survey in the *CAR* for the last two Conferences. At some point during the week, we

will review both regional and individual responses to the survey. With thousands of members responding individually online, and with results from most seated regions, these data are a significant indication of what our membership wants and needs. We hope to have time to discuss the results together.

At WSC 2016, the survey responses helped shape the focus of the projects in the CAT. As you know, that's not the case this cycle. The CAT projects are all, to some degree or another, continuations of work that has already begun, and in the case of the literature and service material projects, priorities that were set at WSC 2016.

Nonetheless, the *CAR* survey results will help shape our work and attention moving forward. In an immediate sense, we will be asking for your agreement to decide on the Issue Discussion Topics for this upcoming cycle, using the survey results to guide that choice. The survey may also help shape the next priorities for the Local Service Toolbox, which has work in progress currently.

World Board internal workgroups

There are updates on the project plans from 2016–2018 in the Conference Approval Track material and also in the PR section of this report (page 20), but we also use workgroups within the Board to meet our goals.

Our World Board Values group has become a standing workgroup of the Board that helps us focus on the principles we share. The Values group helped plan the Community Building session on the first day of the Conference because we wanted to share with you a bit of what we experience in our Board meetings.

We also have a WCNA Program Workgroup, which is our regular practice to help plan for a Convention. This cycle we also had Board members assigned to *The NA Way*, *Reaching Out*, the Local Service Toolbox Project, the Convention and Events Toolbox Project, the Business Plan Group, translations, WSC Seating, Delegates Sharing, and EC selection.

Conference week changes

As we mentioned in the beginning of this report, there are many changes to this Conference week. One of the things we are most looking forward to is a full day Saturday. This will give us more time to have full-group discussions about Thursday's new idea proposal sessions. We have extra sessions to be sure we share an

understanding of the work of the week and to make closing decisions as a Conference with less haste.

Whenever we try new things, we learn to do it better next time, and the changes in this Conference week will be no exception. We look forward to hearing from you about how these new processes work and what changes you think we should make next time.

RBZ candidates from the Board

The Board always recommends candidates for nomination to the World Board. We spend part of several meetings on the process and want to explain a bit about the thinking behind the nominees that are Board RBZs.

We look at the Board as a whole—the skills and qualities we need, who is rolling off the Board, and what gaps we need to fill. We look for candidates who can increase the diversity on the Board. We consider things like language skills, cultural background, business experience, history and experience in service, and geographic location. The eight candidates we forwarded to the process this cycle come from all over the globe, including one candidate from an unseated region. We will touch on our process at the Conference.

We have confidence in any candidate forwarded by the Human Resource Panel. The HRP goes through an extensive process to produce a slate of candidates who are most qualified. But we want to be sure you understand how we arrive at the list of members we forward for consideration.

Conference participant discussion board

If the Conference opts to keep the Conference participant discussion board, we would like to make it more useful. We know there is a need for participants to talk to one another in the many months we are not in session, and the discussion board is currently the only vehicle we have. For more information, see our comments under Motion 22 in the *CAR* (page 63) and in this *Conference Report*, page 19.

Travel summary

Every cycle, we distribute a summary of World Services travel to Conference participants and we cover many of those events during the Fellowship Development and PR sessions during the Conference week. You'll find the travel summary for this cycle in an addendum to this report, beginning on page **Error! Bookmark not defined.**.

The summary is organized by location and purpose—Fellowship Support, Public Relations, World Convention, World Board, and so forth.

It's worth mentioning that this past cycle we were more challenged than ever before to respond to all of the travel requests we received. In particular, so many of the US zonal workshops to review the *CAR* and CAT were held on the same weekend that travel to them all became impossible. US zones will either have to work together to avoid the same sort of "traffic jam" next cycle, stagger their meeting dates, or plan to hold their workshop without World Board participation.

Questions and answers

It is always challenging to get through all of the information we need to report in a couple of sessions and leave enough time for questions and answers. Much of the information we will review has been covered in the *CAR*, the CAT, *NAWS News,* or the *Annual Report,* which we are working to finalize concurrently with this *Conference Report.* Please take the time to be familiar with these reports; you may find your questions have already been answered. If you have a question and you don't get a chance to ask it during this session, we would be happy to talk with you at any point during the Conference week. Please reach out to a Board member or a member of NAWS staff and we'll do our best to ensure you have the information you need. And a reminder: as we mentioned at the beginning of this report, if you would like to set up some time to meet informally with members of the Board, the HRP, or the WSC Cofacilitators, please email us at worldboard@na.org, and we will try to set up a time to get together.

FIPT Discussion

When we surveyed participants to ask what they wanted to talk about at the Conference, the *Fellowship Intellectual Property Trust* was not a popular choice (see survey results on page 37). Honestly, we would rather not take up Conference time with legal matters either, but we must. You are the trustor and NAWS is the trustee, and it is our collective duty to make sure the decisions related to the *FIPT* are made responsibly and transparently.

There are two aspects to the *FIPT* that we may need to address in this session. One is the current *FIPT* inspection request, and the other is whether the WSC wants to make a decision about revising the operational rules moving forward.

FIPT inspection request

Most of you are aware that we received a request to inspect the *FIPT*. We have reported about this regularly. We forwarded the initial correspondence to all Conference participants and posted it on the Conference participant discussion board and FTP site. As we reported, we were unclear on a number of the specific concerns detailed in the request.

We have had further communication with the delegate and their attorney and discussed the possibility of an inspection within our Board meeting and how that might work. The initial request had suggested five days for the inspection, and that seems like a reasonable limitation to us. We remain concerned about the broad scope of the request, both in terms of the amount of time and resources it would take to prepare and satisfy, and the overarching question of whether the issues detailed in the letter all fall within the purview of a *FIPT* request.

At the time of this report, the chair of the World Board has sent two additional letters to the region. We have a tentative inspection date scheduled in May, but this is still an active, ongoing matter. We expect to update you at the World Service Conference and provide you with copies of all of our communication to and from the region.

We heard from many of you that you wanted us to make some attempt at satisfying the request, or do "something" to make it go away before the WSC. Unfortunately for all of us, it is not that simple and we have different roles but a collective responsibility to address the issue.

Amending the FIPT operational rules

As we said in the March Conference participant web meeting, we do not believe that if the *FIPT* were written today the Fellowship would be in favor of giving a single region the ability to independently decide to encumber so many World Services resources—time and money,

energy and attention. We have heard the same thing repeatedly at *CAR* and CAT workshops over the past few months.

The relevant section of the Operational Rules refers to an inspection occurring "on behalf of the Beneficiary." The Beneficiary is the entire Fellowship, and only the delegates at the World Service Conference can speak for all of "us." We spend over $40,000 per year hiring outside auditors to review and verify the internal controls and routine operating processes and financial figures that we report to you. If that is not sufficient, we need to hear clearly from the Conference what it would require for the Conference to have more confidence in our reports.

We will be asking the Conference whether it is ready to decide on a change in the rules so that in the future the requesting body should be the WSC itself, not a single region.

In asking this, we are not trying to affect the existing request or make a retroactive change to the *FIPT* operational rules. We are trying to determine what the Conference would like to see the *FIPT* operational rules reflect in the future.

We recognize that many of you would rather not have to make a decision related to the *FIPT* without spending more time discussing it within your region, and we respect that caution. However, the Conference only meets every two years, and the Operational Rules as they currently stand leave us open to dealing with this sort of inspection request again, and we do not want to expend any more resources on action not supported by the Fellowship.

CURRENT LANGUAGE	PROPOSED LANGUAGE
SECTION 3: INSPECTION OF TRUSTEE ACTIVITIES	*FIPT* **Operational Rules, Article V**
Conditions of Inspection	SECTION 3: INSPECTION OF TRUSTEE ACTIVITIES
Any regional service committee or equivalent service body may inspect the records and operations of the Trust on behalf of the Beneficiary, provided the following conditions are met.	Conditions of Inspection
1. A motion to conduct an inspection of the Trust must be approved by a regional service committee or its equivalent.	The WSC may inspect the records and operations of the Trust on behalf of the Beneficiary, if it chooses to do so. The details of such an inspection would be decided by the WSC.
2. The regional service committee wishing to inspect the Trust must assume the expense associated with the participation of its own representative in the inspection. All other costs associated with the inspection shall be borne by the Trustee.	
3. The regional service committee must present a written request for inspection of the Trust, detailing its concerns and any particular areas of Trust operations it wishes to inspect.	

FIPT Operational Rules, Article V

The *FIPT* was created from internal controversy and pain surrounding a lawsuit and is based on what a group of delegates at WSC 1991 drafted during the Conference week. The 59 regions present at that Conference adopted the following statement by what we would now call consensus at the WSC (68 yes/6 no/4 abstentions):

"The Basic Text, Fifth Edition is the only edition of the Basic Text that is currently approved by the World Service Conference of Narcotics Anonymous for publication and sale. The World Service Office Board of Directors is entrusted with the responsibility for protecting the fellowship's physical and intellectual properties, including the Basic Text, and at the board of directors' discretion, shall take legal action to protect those rights against any and all persons who choose to infringe upon this literature trust."

That statement was the guide for creating the *FIPT*, and it was adopted by the WSC in 1993. In the 25 years since then, the Trust has been thought of as a document that legally spells out expectations for NA recovery literature and trademarks. That includes how it is approved, who can make changes, and who can publish on the Fellowship's behalf.

We have never considered the *FIPT* a financial policy for NA World Services. That is what Conference policies, not legal documents, are for. We do not want to involve attorneys in World Board deliberations on issues within NA. We generally use them for trademarks, copyrights, and contracts and other matters between NA World Services and the "outside" world. Issues within the Fellowship should be settled within the service structure. And that requires the World Board to let you know where our discussions have led us, and for you, as the World Service Conference, to decide how we proceed.

We would also like to form a virtual workgroup for the upcoming cycle to focus on reviewing the *FIPT* operational rules and reporting back any other possible recommendations.

We are sorry we were not able to give more notice about these potential decisions. The only reason we did not include motions related to these decisions in the Conference Approval Track material is because we had the discussion about them in our March meeting, after hearing so much input on the matter in our travels. It will be up to the Conference to decide whether they want to make a decision about revising the operational rules at this WSC.

Wednesday - 2 May 2018

There is an NA meeting poolside every morning at 7:00 am, and every evening after Conference activity is done. We also have meeting space available all week if participants want to organize a meeting during the lunch break.

Together We Can… Planning to Unite Us and Ignite Us!	9:00–10:30 am
Together We Can, continued	11:00 am–12:30 pm
Deadline for CAT and New Idea Proposals	12:30 pm
Community-Building Field Trip	12:30–4:30 pm
Zones as Effective Service Delivery	TBD
Distributions of New Idea Proposal Packet and Survey	before closing

Together We Can… Planning to Unite Us and Ignite Us!

The two sessions this morning build on each other. We will begin as a whole group in the risers, move to breakout rooms for small-group discussions, and then come back together to talk about our findings.

These sessions take up the topic most highly rated in the online survey about what to discuss at the Conference. A total of 93 participants answered the survey.

Planning connects us to *why* NA exists, *what* we want to accomplish, and *how* we will get it done. But more significantly, planning connects us to each other, and the common hopes, dreams, and vision we share. Planning together gives us the energy and the commitment to move forward and stay accountable to the Fellowship we all serve. The better we plan in our service bodies, the more we can support our groups in furthering our primary purpose. In this session we will explore:

- How to strengthen the NAWS planning process through enhanced involvement of regional delegates

- How planning can connect all components of the service system and

RD Survey: "What topics would you like to have discussed at the Conference?"
23.66%   Enhancing RD involvement in the planning process and involvement between Conferences
21.51%   Future of the WSC – use of time, processes, how often the WSC is held, timing of the *CAR,* etc.
17.20%   Future of the WSC–seating and who should be represented
16.13%   Role of zones
10.75%   *FIPT* and related issues
7.53%   Role of delegates
3.23%   Group conscience and how it relates to CBDM and delegation

both unite us and ignite us around our shared vision

- The role of the regional delegate in supporting a strong, unified service system

- Substantive, satisfying, and feasible ways regional delegates can carry out their responsibilities

The sessions will be facilitated by our consultant, Jim, who has conducted some of the most popular Conference sessions in the past. He has provided a few questions to get us started.

Questions to help prepare for the session

- In what ways has your involvement in the NAWS planning process helped you in your role as an RD?

- Where would greater involvement by RDs in the NAWS planning process benefit both NAWS and RDs in carrying out their responsibilities?

- Imagine a planning process that engaged components of the service system at all levels. What would that look like? What would be the benefits?

- Where do you feel you have made a difference as an RD? What practices have worked well for you in carrying out your responsibilities?

Deadline for CAT-related and new proposals

If the rules and tools that the Board is proposing are approved on Sunday, this deadline will be for two very different types of proposals.

12:30 pm today is the deadline for proposals to amend any CAT-related motions, which includes the budget, project plans, service material approval process, motions to seat regions, and the reimbursement policy. If you wish to make a motion to seat a region not among the three the Board is recommending, this is also the deadline to turn in that motion.

This is also the deadline for new idea proposals. When you're completing a new idea proposal form, it may be helpful to think about it in these terms. You're really answering three questions on that form:

- What do you want the WSC to talk about?

- How do you want to frame that, including why is this important to talk about?

- What takeaway do you want the Conference to have at the end?

These new ideas will be gathered in a list, categorized and grouped if it makes sense to do so, and distributed to participants Wednesday night to prioritize for discussion.

Community-Building Field Trip

By Wednesday, most participants really need a break. Beginning in 2004, we started loading up buses and moving everyone to a nearby "ranch" in Malibu. From 2004 to 2014, we spent Wednesday afternoon of the Conference at Calamigos Ranch, having lunch, relaxing, and spending time with one another in a casual outdoor setting.

Generally speaking, when we arrive at the ranch, there is a barbecue—with vegetarian options, of course. Funded participants have already had the cost of the meal taken out of their advance money. Alternate delegates and zonal delegates are asked to purchase a lunch ticket for $25 in the onsite office. In some years, we scheduled workshop sessions at the ranch; more recently our time has been more unstructured, with some participants playing football (soccer to

Americans)—a high point for some participants. There is a recovery meeting in the afternoon, and buses return everyone to the Marriott by late afternoon or early evening.

Of course, all of that comes at a cost, and in response to input from participants, in 2016 we tried organizing an afternoon closer to home, at the park next to the hotel. There were food trucks and a recovery meeting. Because of the proximity, there was no need for buses. Unfortunately, perhaps for the same reason, a lot of participants didn't attend and many who did said they didn't get the same sense of Conference-wide camaraderie from the afternoon. So we decided to survey participants to ask what you'd like to do. About 90 participants answered the survey, with a return to the ranch being the most popular response:

- Going to the ranch or another offsite location: 44 percent (40 Conference participants)

- Having an afternoon off: 23 percent (21 Conference participants)

- Going to the park next door: 18 percent (16 Conference participants)

- Other responses: 15 percent (14 Conference participants)

We did research some other offsite locations. They were either much more costly, or in the case of locations like the public beach, did not provide us with the ability to reserve space or create any common space that could accommodate a group this size.

Given the survey results, we decided the best option was to return to the ranch. We announced that intention in the Conference participant orientation web meeting, and have heard some criticism of that decision. What we can say is that we have tried as best we can to be guided by your wishes. While we understand that some of you do not support this decision, please consider attending and fellowshipping with the rest of us in the spirit of NA unity: "Upon ths common ground we stand committed."

We continue to believe in the value of a group activity midweek that allows us all to unwind and get to know each other off the Conference floor. Yes, the ranch is costly, but we believe that unity, coming together, breaking bread, and forging new relationships with people who may live far away from us or may be overwhelmed by their first WSC are invaluable. We do hope you all will come to the ranch and that you'll feel renewed after the day there.

This year, we intend to do some team-building exercises while we're out there. It has been some years since we've had a workshop at the ranch, and we are looking forward to that.

Zones as Effective Service Delivery

This session will begin in the main Conference room after we return from the ranch, and then move to the breakout rooms for small-group discussion. We plan to take advantage of the presence of zonal delegates at this WSC and begin this session with some words from the zonal delegates attending the WSC about what service delivery looks like in their zones

and what makes their zones effective.

In breakout rooms we'll talk about what service delivery might look like on a zonal level and what our ideas are for an effective zone. Zones function very differently around the world, and we're not trying to promote a particular model or type of zone. The point is not to ask yourself, "Would this work in my zone?" but to ask, "Is this a good idea for zones?" This session is intended to get us all thinking creatively about what zones can be. Most regions fund delegates to zones, and it takes money and time for regions to meet together. How can we get the best return on the investment that our Fellowship makes in zones? What can zones do well that regions cannot or would be challenged to do?

We have created Conference-approved functions and roles for all components of the NA service structure. Many of these descriptions might be ideals, but they describe how we work together to fulfill our primary purpose and serve the groups. It is time to start to create some of those ideas for zones together, and we have some highly functional examples to look to.

Try to sit near some new people—not just those you know from your zone. The discussion may be most constructive if we all get to hear from those who participate in attend different zones.

In the past, Wednesday night has often been unscheduled, and zones sometimes use this time to meet. At the last WSC, the business sessions ran so long that we had to "steal time" from the agenda and ended up holding a Conference session Wednesday night. Zones that had planned to meet Wednesday night at WSC 2016 rescheduled their meetings, and that didn't seem to be a major inconvenience. So, this Conference we are proactively scheduling a session on Wednesday night. If your zone wishes to schedule a meeting at some point during the week, we have rooms available. Just stop by the onsite office and let them know what you need.

Distribution of New Proposals

At some point before we close for the night, we will distribute the packet of new idea proposals and the survey for participants. Proposals that deal with the same topic will be grouped on the survey. Participants will be asked to indicate yes, this is something we want to talk about, or no, this is not something we want to talk about. Completed surveys need to be turned in by the time we break for lunch Thursday.

Thursday - 3 May 2018

There is an NA meeting poolside every morning at 7:00 am,
and every evening after Conference activity is done. We also have meeting space
available all week if participants want to organize a meeting during the lunch break.

Fellowship Development	9:00–10:30 am
Carrying the NA Message & Making NA Attractive	11:00 am–12:30 pm
Deadline to Submit New Idea Proposal Survey	12:30 pm
Lunch	12:30–2:00 pm
Ballot Submission & Budget Presentation and Decisions	2:00–3:30 pm
Remaining CAT-Related Discussion and Decisions	4:00–5:30 pm
Dinner	5:30–7:30 pm
Remaining CAT-Related Discussion and Decisions	7:30–9:00 pm

Fellowship Development

Every Conference we present some of the highlights of NAWS Fellowship development work during the previous cycle. All of the activity of World Services is geared toward Fellowship support; this session focuses on travel and events for the cycle.

You'll find a complete list of NAWS travel for the past cycle in the appendix beginning on page **Error! Bookmark not defined.** It would be impossible to adequately describe in one 90-minute session the events we've organized and attended in a way that would do justice to the FD efforts around the world we've been privileged to witness. We'll give a summary here with a particular emphasis on the workshops we organized and funded in Africa and the Middle East. This session gives you an idea of how money in the Fellowship support section of the budget is spent. The inspiration is priceless. This session is consistently among the most popular at the Conference. It gives participants a window on the wide world of NA from Calgary to Katmandu.

One important thing that the travel summary makes obvious: Fellowship development is not something that happens "somewhere else" (i.e., outside the US, in smaller NA communities, in places that are struggling). FD is what happens when an area decides to hold an Atmosphere of Recovery in Service workshop; it's what happens when several zones collaborate to organize a service symposium; it's what fuels sponsorship of one region by another. Fellowship development is the answer to the question: How do we grow and strengthen NA?

Carrying the NA Message and Making NA Attractive

As we were planning the Conference week and framing session after session focused on the Conference itself and the workings of World Services, we felt the need to add a session focused more closely on one addict helping another. Ideally, the Conference should be more focused on service and spirituality than politics and administrative detail. The theme of this Conference reminds

us that all of the work we do should be in service to our primary purpose; that is our common ground. This session is focused on our primary purpose in action.

We took our inspiration from members' responses to the *CAR* survey. The top-rated potential Issue Discussion Topic (IDT) from individuals was Attracting Members to Service; Carrying the NA Message and Making NA Attractive came in a close second.

After a morning of virtual globetrotting, we're going to spend some time in small groups talking about how to attract and retain members. We know how much NA has to offer. NA has not only given us back our lives— it has given us back our dreams, and given us the tools to make them come true. But how do we let others know what the program has to offer and what can we do to make NA attractive enough to make them want to stay? This topic is potentially broad enough to include Twelfth Step calls, public relations

> Every group has a niche to fill, both in the fellowship as a whole and in the local NA community. As a fellowship, our ability to reach still-using addicts is tied to our willingness to offer meetings that are accessible and attractive to those addicts. With the creative freedom offered by autonomy, we are encouraged to seek the particular role that meets the needs of both the NA community and our own group. We are free to make each group the very best it can be. The vitality of Narcotics Anonymous is enhanced by each group's willingness to find its niche and fill it.
>
> *It Works: How and Why,* Tradition Four

work, welcoming members on drug replacement therapy, and helping our most vulnerable members feel safe.

If the WSC affirms the topic as an IDT, this Conference session can help frame the materials that will be produced and distributed to the Fellowship.

New idea proposal surveys due

Before you leave for lunch, make sure to return your completed new idea proposal survey to the staff table. We will tabulate the results during lunch and report back to you by the end of the day.

Ballot Submission and Budget Presentation and Decisions

As the HRP report explains, we are asking to try a new approach to elections this Conference. We used to use the beginning part of this Thursday session to distribute ballots by roll call, collect ballots from participants when they have finished filling them out, and then move on to the Budget session. When we started brainstorming about how to save time at this Conference, rethinking this session seemed like an opportunity. The roll call takes a long time, and most participants fill their ballots out immediately, turn them in, and then take a break until we are ready to reconvene. This time, the HRP would like to distribute the ballots earlier in the week and use the first part of this session to collect them. This should save at least 20 minutes.

When you turn in your ballot, you need to turn in your Candidate Profile Reports as well. The information in those CPRs is highly confidential, and while distributing them in advance has given participants more time to consider the candidates, we remind everyone that the CPRs should not be copied and they must be turned in at the beginning of this

session. The Human Resource Panel will take some time at the beginning of this session to be certain all CPRs have been returned and ballots have been turned in. Election results will be announced by the end of this session if they are ready; otherwise, they will be announced later in the day.

As soon as ballots and CPRs have been collected, we will begin presentation of the budget and project plans. There will be time for questions and answers, and then we will vote on motions to pass the project plans and budget.
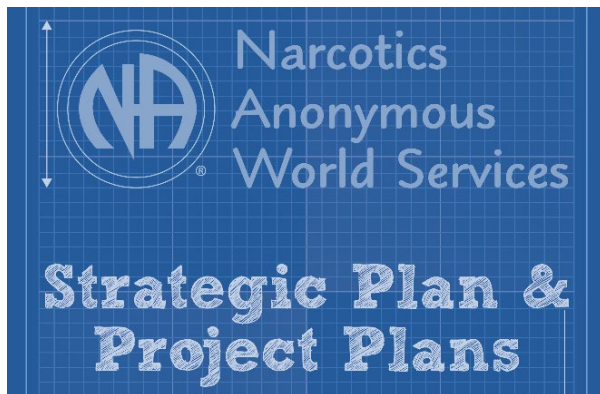
Project plans

We are only offering four project plans at this WSC, but they are each weighty. Three of the four involve face-to-face workgroups; two of these are recovery literature and one is related to the future of the Conference. We will be busy this upcoming cycle!

We have already emailed members asking for workgroup member recommendations, but we will renew our appeal here. We will need to get up and running almost immediately with the literature projects, and to do that, we'll need to start thinking about workgroup composition now.

As we mentioned in our email, being on a workgroup is only one way to affect the work. Any interested member can have an impact on the recovery literature and service material

projects. Sign up for *NAWS News* to be kept up-to-date on review periods for the literature projects. We will also be soliciting more writing from members of the Fellowship for the meditation book once we get further into framing that project. The two service material projects each have project pages and email lists to help you stay updated.

WSC of the Future Project Plan: Each of the projects is explained in more detail in the Conference Approval Track material. Since that publication, we have thought further about the workgroup for the WSC of the Future project, and we are suggesting that a member from Iran be added to the workgroup in addition to the possible 15 members chosen by the 15 existing zonal forums. Since such a large number of NA members live in Iran, we would like to ensure that their voice is heard when planning our collective future. No zone is obligated to submit a name for this workgroup, but it is our hope that each will. This is a departure for us but one that we believe will serve the work.

Mental Health/Illness IP Project Plan: This project plan was mandated by a motion passed at WSC 2016. It was also the highest-rated regional response to the 2016 *CAR* survey for booklet- or pamphlet-length recovery literature. This pamphlet would be targeted to members with mental health diagnoses, much as the IP *By Young Addicts, For Young Addicts* speaks to young people in NA.

We recognize that some members have misgivings about literature targeted to specific populations, and want to be clear that the point of such pieces should always be to help addicts identify and see that the NA program will work for them, too. NA has always recognized this need ,dating back from our first piece of literature, the Little White

Book, which contained stories such as "Fearful mother," "Fat addict," and "I can't do any more time."

Daily Meditation Book Project Plan: This will be a two-cycle project. We surveyed members last cycle to help shape the focus of this piece as well as the mental health/illness IP. Most members seem to prefer an approach similar to the *Just for Today* book, with this new book focusing on a spiritual principle a day, drawing on *Living Clean* and other literature as resources.

Training and Tools Project Plan: This project plan includes two efforts, the Convention and Events Toolbox and the Local Service Toolbox. It is an ongoing project with a couple of pieces already drafted and more in progress. The approval process for these works will be established during this afternoon's CAT-Related Discussion and Decisions session.

The results of the service material section of the *CAR* survey may help to shape the next priorities of the Local Service Toolbox project. For more information on the Conventions and Events Toolbox, see www.na.org/conventions. For more information on the Local Service Toolbox, see www.na.org/toolbox.

2018–2020 proposed budget

The proposed budget is always included in the Conference Approval Track material. It can be overwhelming if you're not used to looking at financial documents, but we always include a cover piece that explains terms and categories (see page 23 of the CAT material). Please take the time to read the essay that precedes the budget. It may answer many questions you have.

Projected Expenses in 2018–2020 Proposed Budget

Conference
site, equipment, travel expenses

Publications
Annual Report, NAWS News, CAR, CAT, & Conference Report

World Board
travel costs for quarterly meetings

Human Resource Panel
travel costs for five meetings over two-year cycle

WSC Cofacilitators
travel costs for Cofacs to meet with WB, HRP, & parliamentarian

WSC 22%

In-house production
including equipment to print most translated materials

Translations

Shipping

Legal
maintaining NA's copyright and trademark registrations worldwide

Lit-related Travel
to distribution hubs, branch offices, & production centers

Business Plan Workgroup
advisory committee focused on business practices

Literature production & distribution 38%

Developmental Literature
to emerging NA communities, H&I, and for PR purposes

Fellowship Support
World Service participation in zonal forums, worldwide workshops, & local FD activities

Public Relations
NAWS outreach to professionals

Publications
The NA Way Magazine in multiple languages + *Reaching Out*

Fellowship development 35%

Events 5%

Planning
research, forecasting, & preparation for WCNA in next two decades

WCNA 37
convention budget

Conference Approval Track, page 30

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Remaining CAT-Related Discussion and Decisions

After decisions on the budget and project plans, the rest of our day on Thursday will be devoted to any remaining CAT-related business. At some point during these discussions and decisions, we will take a dinner break if needed and reconvene after dinner to finish CAT business.

The cover to the Conference Approval Track material is a great guide to the decisions that will be made in this session. As the CAT explains, the Board is planning to make motions to seat three regions—Netherlands, Ukraine, and Mexico-Occidente. If there are motions from Conference participants to seat other regions, those motions will also be discussed and decided in this session.

We will also be making a motion to approve the Travel Reimbursement Policy contained in the CAT, as well as a motion to make the materials produced by the two Toolbox projects Board-approved materials subject to

> **What do we decide on during CAT-Related Discussion and Decisions?**
>
> - Motions related to CAT material including budget, project plans, seating of specific regions, service materials approval process, and reimbursement policy
>
> - Proposals to amend any of these motions.

the same process as service pamphlets, meaning they would have a 90-day delegate review period before being finalized.

New proposal survey results

Before we end the day Thursday, we will share the results of the new idea proposal survey with you and make a recommendation to the body about the focus of the two New Proposal Discussion sessions for Friday. We will need to collectively determine what questions will be used to frame the discussions. As you know, we've never attempted this process before, so we're not sure what to expect. Our experience with previous delegate surveys is that a few items tend to be highly prioritized relative to the rest, which may make it relatively easy to focus Friday's sessions. .

We want to leave this last session on Thursday with a common understanding of what we will be discussing on Friday afternoon.

Friday - 4 May 2018

There is an NA meeting poolside every morning at 7:00 am,
and every evening after Conference activity is done. We also have meeting space
available all week if participants want to organize a meeting during the lunch break.

Ideas to Improve WSC Effectiveness	9:00–10:30 am
Ideas to Improve WSC Effectiveness	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
New Proposal Discussions	2:00-3:30 pm
New Proposal Discussions	4:00 –5:30 pm

Ideas to Improve WSC Effectiveness

Everyone loves to talk about themselves, and the WSC is no exception. We've scheduled two sessions to discuss the Conference itself and how we can improve as a body. We've been talking for a couple of cycles about improving the sustainability and effectiveness of the WSC, and we may not even share an understanding of what those terms really mean. These two sessions will help the Conference clarify its understanding of what it means to be effective. The results of these sessions will be forwarded to the WSC of the Future Workgroup.

We are still working out the details of these sessions, but we are thinking it would be wise to begin with what we've agreed on so far. At WSC 2014, as part of a series of breakout sessions, participants were asked why we gather as a Conference. Participants came to agreement about a relatively short list of functions, with some detail within each:

- Oversight
- Legal responsibilities
- Community building
- Vision and purpose
- Global coordination/Sharing best practices

Those functions were listed in the form of a mindmap, and at WSC 2016 participants revisited the mindmap to make sure they still agreed with the reasons we gather. Participants added some more detail under the main functions, but made no major changes. You can take a look at that mindmap on page 115 of the WSC 2016 Draft Minutes posted at www.na.org/conference.

During these two sessions, we would like to revisit the "reasons we gather." Over the course of the last cycle, we've heard a number of participants say we must decide on the function of

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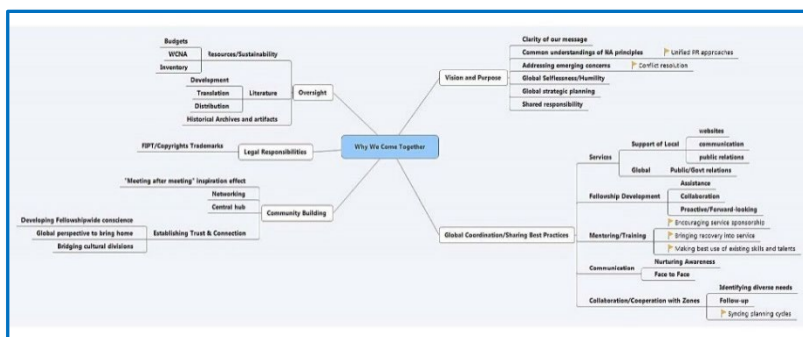
the Conference before we can discuss any other changes. We think discussions at the last two Conferences have answered that question. We focus now on your ideas looking forward to how the WSC could more effectively fulfill some of these reasons we gather. This is not so much an inventory exercise as a visioning one.

The responsibilities that two Conferences have described under these five function headings range from budgets, resources, and sustainability to a common understanding of NA principles, Fellowship development, identifying diverse needs, and mentoring and training. How do we help to create an environment where the Conference can better achieve these objectives? And what will it take for us to get there?

New Proposal Discussions

After lunch, we'll have two sessions devoted to discussion of the new idea proposals. The topics of these sessions will depend on the results of the Conference participant survey, which we will discuss Thursday. Before we go into our breakout rooms this afternoon, we will have a common understanding of the issues we are going to discuss and the questions about those issues that we are going to focus on.

There will be a deliberate process with time left at the end of the small-group discussions for each room to be clear about what it is reporting back. The final step in the breakout discussions will be to recommend what should happen with the idea. We have begun a list of possibilities in the new proposal form and they are:

- Create a project by drafting an objective and strategies
- Build consensus and move my idea forward

- Find middle ground with others' ideas on this topic and build consensus around that
- Frame the issue for further discussion by Conference participants
- Frame the issue for discussion by the Fellowship
- Identify tools we need as a Fellowship
- Draft a motion for the 2020 CAR
- Develop a shared understanding of a topic
- Other ideas

There is a link to an electronic version of the proposal form at www.na.org/conference as well as Word and PDF versions of the form.

Remember, even if you submitted material to be included with the Conference Approval Track mailing or this *Conference Report*, you still need to submit it on a new idea proposal form if you want it to be part of the prioritization process at the WSC itself.

We are excited to try this new process. It seems well-suited for framing discussions for the Fellowship and participants throughout the cycle. One of our big focuses last cycle was on how to make the months between Conferences more productive for participants, and these discussions on Friday could be key.

Of course, without knowing what the new proposals will be, it's impossible to predict the impact of the sessions. Frankly, it may take us a cycle or two as a Conference to learn how to actually draft a productive new idea proposal, or how to frame a discussion question rather than just drafting "a motion in disguise."

Proposals that are submitted but not discussed in these sessions will be included in an appendix to the WSC 2018 Minutes. We will also include the ideas generated in the breakout discussions.

Saturday – 5 May 2018

There is an NA meeting poolside every morning at 7:00 am,
and every evening after Conference activity is done. We also have meeting space
available all week if participants want to organize a meeting during the lunch break.

Wrap-Up Sessions from New Idea Proposals	9:00–10:30 am
Wrap-Up Sessions from New Idea Proposals	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
Moving Forward	2:00–3:30 pm
Deadline to Sign Up to Sell Merchandise at the World Market	3:00 pm
Certificates and Goodbyes	4:00 pm
World Board Open Forum	TBD
Recovery Speaker Meeting	7:30–9:00 pm
World Market	opens after speaker meeting

Wrap-Up Sessions from New Idea Proposals

We have scheduled two sessions this morning to share outcomes from the Friday afternoon sessions on New Idea Proposals. We really don't know how long it will take or whether we will need both sessions, but better to have the time and not need it than need it and not have it. We will hear a summary from each of the breakout rooms and come to an agreement as a Conference about next steps for the proposals, whether that is making a decision, scheduling further discussion in a Conference participant web meeting, framing an Issue Discussion Topic, drafting a project plan or motion for consideration at WSC 2020, or anything else.

We will also want to talk about the new idea process itself and get your sense of how it went, including any changes you'd like to see to the process. We will be deciding this afternoon what parts of the proposed new rules and tools to carry forward as policy.

Moving Forward

The Moving Forward session is where we make sure we are all leaving the WSC with a common understanding of what we accomplished this week, including the decisions we made and the work before us.

We will reiterate our plans for project workgroups, including support for the virtual workgroups that are not a part of the projects. If we do not get a sense of your project priorities on Thursday during the Budget and Project Plans session, we'll do that here. We will probably affirm the Issue Discussion Topics for the cycle ahead. This session is probably where we will make decisions about which of the new WSC processes we tried this Conference that we want to make ongoing policy. We may also take polls about the Conference participant

The deadline to register to sell merchandise at the closing World Market is Saturday at 3:00 pm.

discussion board here, if we did not do so earlier in the week. That's just a sample of some of the things we'll cover in this session. The content of the Moving Forward session depends on the discussions that happen and the decisions that get made during the week.

Certificates and Goodbyes
We always give out certificates to participants at the end of the Conference, and we hear from outgoing World-level trusted servants. At this time, we are not planning an organized luncheon for this day. We will also collect your remotes during this session.

Turning in Expenses

Another thing that happens at the close of the Conference is turning in expenses. All NAWS-funded participants need to fill out an itemized expense sheet and return any portion of the allowance you did not spend. Please see *A Guide to World Services*, pages 56–60, for instructions on what your expense money pays for and how to fill out an expense form. There is a sample form on page 60. Funded participants receive an allowance of $55/day for food and travel-related expenses. We will deduct $25 for the lunch at the ranch. You don't need to turn in receipts unless you exceed the allowance you were given and are asking to be reimbursed. In addition to meals, you are entitled to reimbursement for additional expenses to get to and from your home to the WSC, providing you have receipts. See staff in the Malibu Room if you need assistance.

World Board Open Forum
The World Board Open Forum will take place at some point after the close of the Conference (exact time TBD) so that it can be open to any member (that's the "open" part of open forum). This is a chance to ask any questions you didn't get a chance to ask during the week or express your hopes for the cycle ahead.

Recovery Speaker Meeting and World Market
We end the week in much the same way we began—with recovery and shopping. What could be wrong with that? Once again, an international panel of members will share their experience, strength, and hope during the speaker meeting. We plan to provide a live audio stream of this meeting as we did for the opening meeting. You can access the meetings from this link: http://mixlr.com/nawsstream2.

The deadline to register to sell merchandise at the World Market is 3:00 pm Friday. When you pack for the WSC, don't forget to leave room in your suitcase for all your new swag!

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups.

Upon this common ground we stand committed.

WSC 2018

WSC 2018
Upon this common ground. . .

Deadlines		Sunday 29-Apr-18 — 1030am CAR Business Nom & Resumes	Monday 30-Apr-18	Tuesday 1-May-18 — 2pm-Challenge to Nomination	Wednesday 2-May-18 — 12:30pm – CAT & New Proposals	Thursday 3-May-18 — 12:30 to submit new proposal survey	Friday 4-May-18	Saturday 5-May-18
		Recovery meeting poolside each day in the Urban Oasis						
9-10:30am		First Things First-The 33rd WSC	CAR related discussion and decisions	PR	Together we can. Planning to unite us and ignite us!	FD	Ideas to improve the effectiveness of the WSC	Wrap Up from New Proposal discussions
11-12:30	WSO Tour and Food buses load at 11 and open house from 11:30-1pm	Community Building	CAR related discussion and decisions	HRP Report new balloting process	Together we can.	Carrying the NA Message and Making NA attractive	Ideas to improve the effectiveness of the WSC	Wrap Up from New Proposal discussions small or large group TBD
12:30-2pm		Lunch	Lunch	Lunch — Women's lunch 12:30-2:30	Ranch	Lunch	Lunch	Lunch
2-3:30pm	Optional Orientation and a Workshop	CAR related discussion and decisions	CAR related discussion and decisions	NAWS Report 2:30-4pm		Ballot submission Budget presentation and decisions Set up for new proposal process here	New Proposal discussions	Moving Forward with a Common Vision
4-5:30pm	NA History	CAR related discussion and decisions	CAR related discussion and decisions	NAWS Report 4:30-6		CAT related discussion and decision	New Proposal discussions	Certificates and goodbyes — WB Open Forum TBD
5:30-7:30		Dinner	Dinner	Dinner		Dinner	Dinner	Dinner
7:30-9pm	Recovery Meeting (7:30) Store & Dance (immediately following meeting - 9:15?)	Delegates Sharing	CAR related discussion and decisions	FIPT Discussion	Zones as effective — service delivery	Remaining CAT related discussion and decision and new proposal survey results		Recovery Meeting (7:30) & Store (10:00)

Risers	Break Out Session	New Proposal List and survey distributed

49

Regional Reports Data Overview

The information in this summary was taken directly from the regional reports submitted. Some of the numbers are delegates' estimates. Because of these estimates, and because data were not submitted by every region, this summary is simply meant to provide a sketch of what's occurring in many regions throughout the Fellowship. Each entry should be considered with the qualification that it is a result of the data provided by the participating regions. We hope you find this information helpful and of interest.

Summary of Regional Figures

118 number of regions submitting reports

113 number of <u>seated</u> regions submitting reports

regional delegates attended before
89
24 never attended
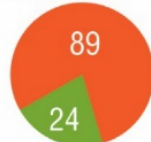
alternate delegates attended before
26
79 never attended
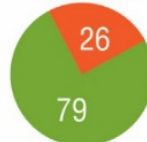
length of regional delegate term
Of the 116 regions that answered this question there are:
104 two-year terms *(many with the option to serve 2 terms)*
2 three-year terms *(one of these is temporary)*
9 four-year terms
1 six-year term

28,268 number of groups according to reports

23,336 number of groups according to reports (not including Iran)

27,407* number of groups from the reporting regions (not including Iran) according to NAWS database

1,153 number of areas according to reports

408 average number of meetings per region (not including Iran)

6,509 Number of H & I panels per week

65,488 meetings per week according to reports

43,514 meetings per week according to reports (not including Iran)

44,196* meetings per week from the reporting regions (not including Iran) according to NAWS database

* The difference between the reported figures and the NAWS database figures from the same regions appears to indicate that our database contains groups and meetings that are no longer active or are duplicates, but that have not been updated by their areas/regions. The discrepancy in group figures is also due to a number of regions not providing the number of groups in their regional reports.

Contributions and Expenses

We asked what percentage of the RSC's annual budget came from group and area contributions, what percentage from conventions and events, and what percentage from literature sales. The responses demonstrate that there is a wide range of funding practices throughout NA regions. Some interesting figures are:

- 34% of the 110 regions that supplied figures receive 80–100% of their funds from group and area contributions.
- 26% of the 110 regions received 20% or less of their funds from groups and areas. The numbers supplied suggest that these regions' reliance on events and literature sales to raise funds is fairly evenly divided between those two categories.
- 10% of the 110 regions rely on conventions to generate 80% or more of their income. This practice is more prevalent within the US, with 22 of the 30 regions that receive 50% or more of their funds in this way being from the US.
- Only 4 regions rely on literature sales to generate 80% or more of their income. Funding services through the sale of literature is very uncommon within the US, with only one region stating that they raise more than 10% of their funds in this way.

Annual contributions to zonal forums from 65 reporting regions are estimated at approximately $80,000.

Regional Services, Activities, and Growth

We asked a number of questions about regional meetings and services, and received the following responses.
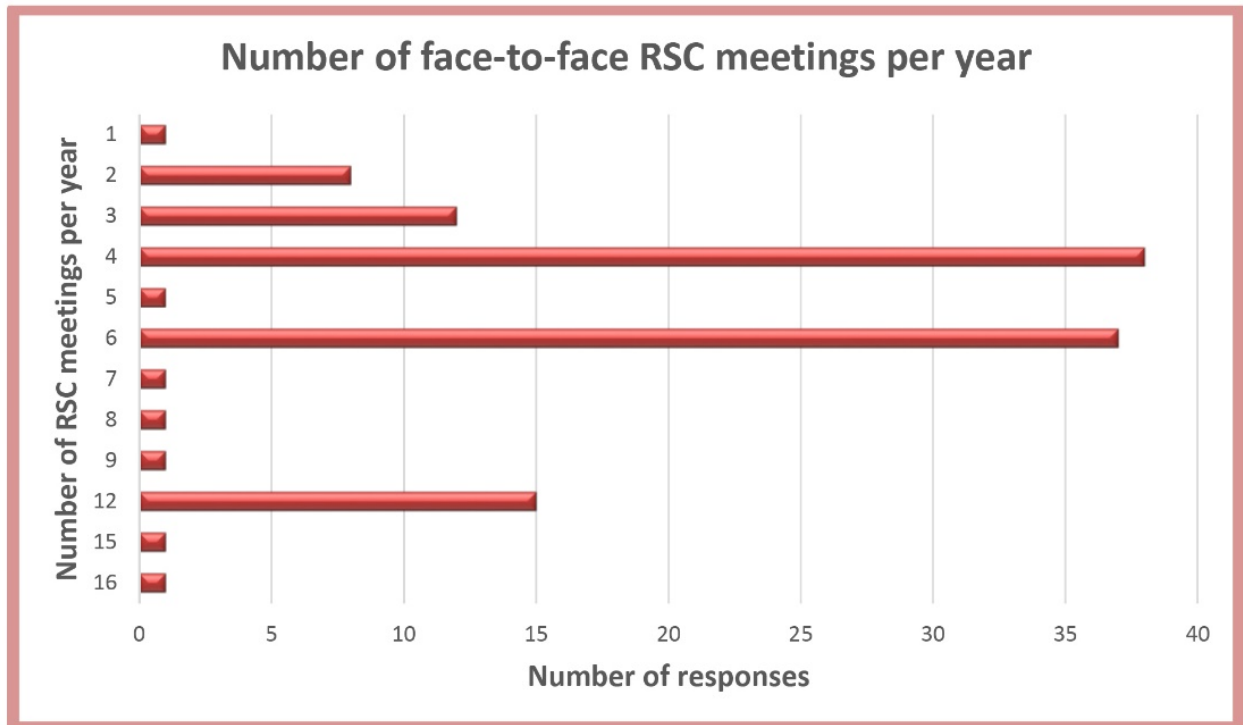
The majority of the 117 regions that replied to this question meet either four or six times per year, which is unchanged from what was reported to the last Conference. 61% rotate their locations with varying degrees of frequency, which is an increase from the 56% reported at WSC 2016. One region shared that

their RSC meetings are available electronically to all members, and that one area participates solely through this method.

For the first time we also asked about virtual meetings of the RSC and of the admin body, in addition to face-to-face meetings. We were prompted to do this by the five regions that mentioned holding virtual RSC meetings in their reports to the 2016 Conference.
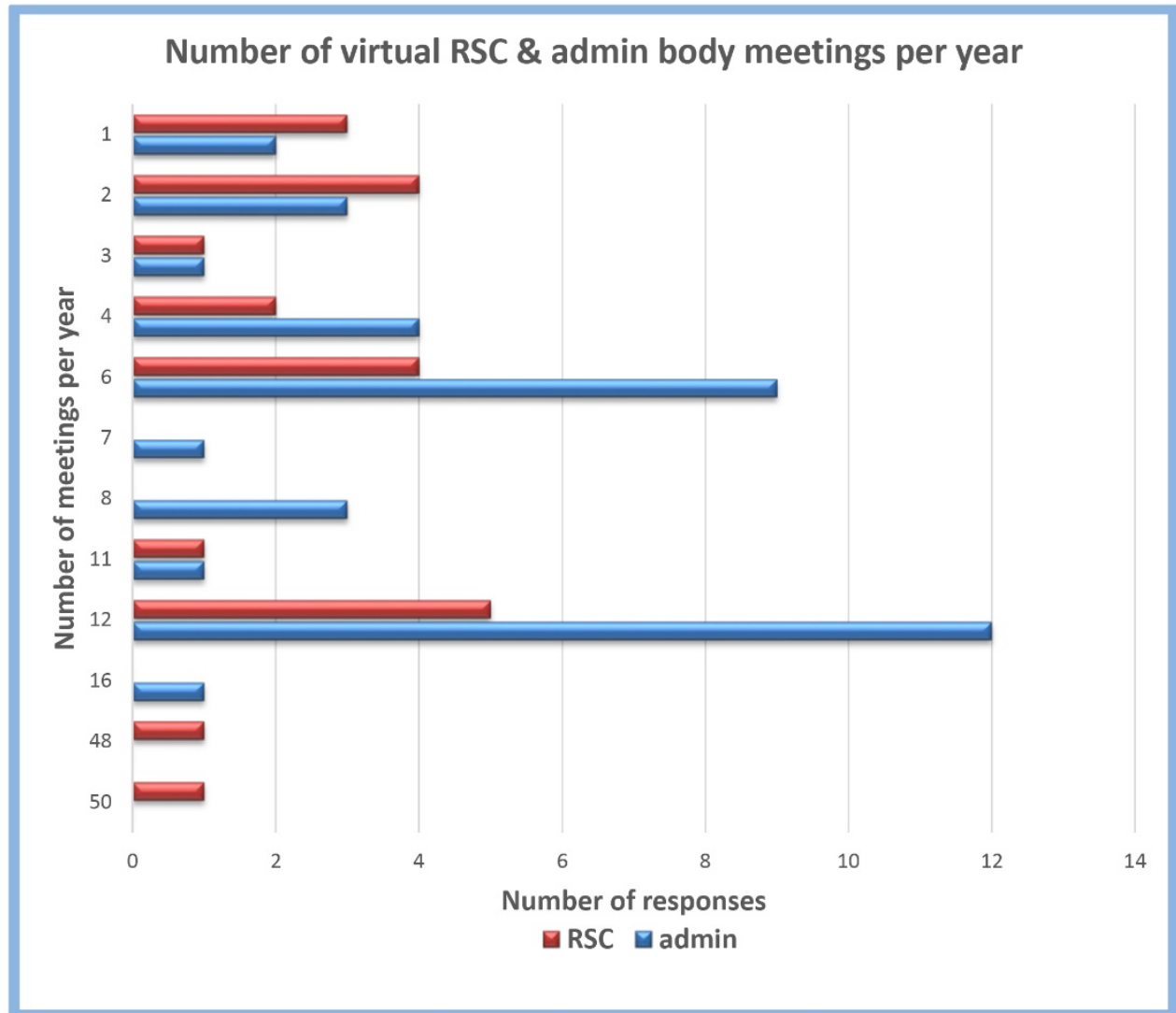
Of the 116 regions that responded to the question, 46 have regional offices. This figure remains unchanged from the last two Conference cycles.

107 regions reported maintaining a regional website. Nine reported that they do not, although three of these regions are served by a zonal site. 102 of these regions reported that they keep their meeting information updated on their websites. Three reported that they did not, and two did not offer a response.

91 of the 116 regions that responded to the question said they have regional helplines, but a review of the comments reduced this number to 81. Of these regions, 18 specified that they have toll-free numbers, and 15 that they offer 24/7 coverage. Several regions mentioned using social media apps to partially deliver helpline services.

115 regions responded to the question asking if they have regional conventions: 102 hold them and 13 do not. Attendance at these conventions is shown in the following chart.

Regional convention attendance

- Increasing 47%
- Decreasing 5%
- Staying the same 41%
- No response 9%
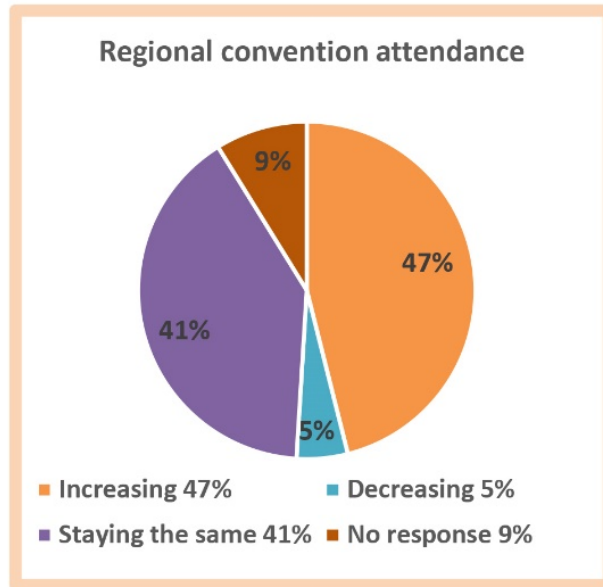
We asked what committees or workgroups regions had, and received responses from 117 regions. Conventions/events, H&I, PR/PI, and website committees proved the most common, with phoneline committees close behind. This pattern is unchanged from the last Conference. Eighteen regions told us about other committees or workgroups, with sponsorship behind the walls again being the most common response. 41 regions reported establishing new committees or workgroups in the last conference cycle.

Regional committees or workgroups
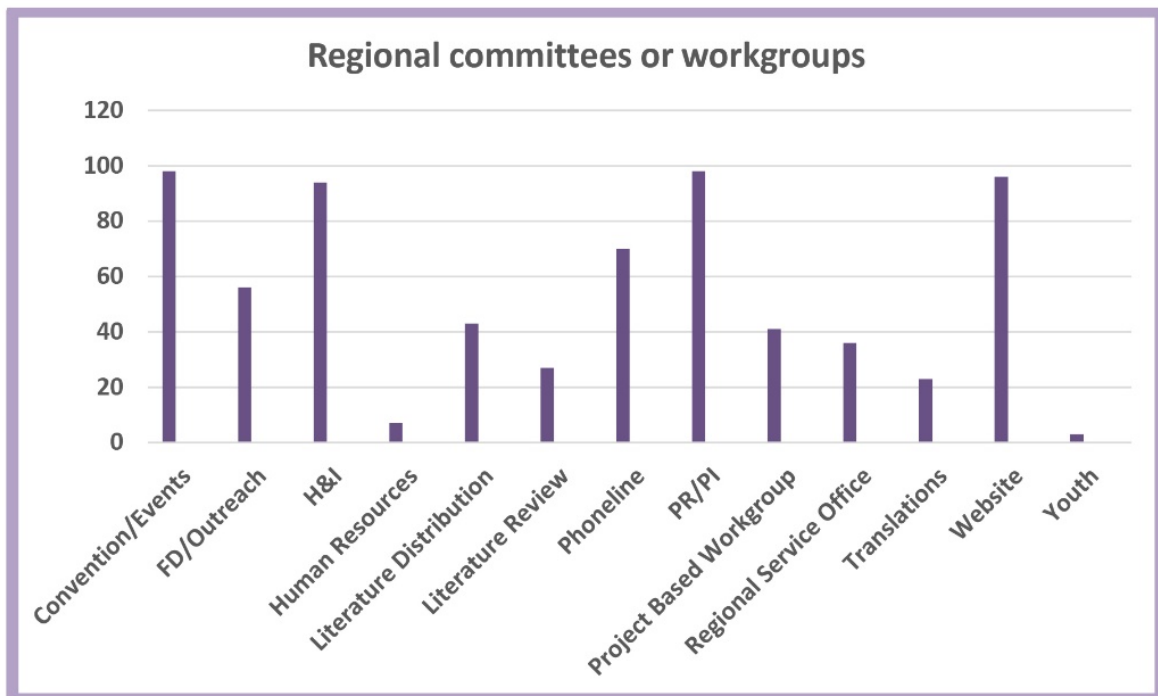
56 regions stated there are some shared service efforts in their communities, and 57 stated that there were not. PR and phonelines were the most frequently mentioned, followed by H&I, meeting lists, and conventions and events.

We asked whether the number of members in regions seemed to be growing, shrinking, or staying the same. Of the 113 regions that responded, 54% report that they are growing, 41% report they are staying the same, and 5% report that they're shrinking. These figures suggest a continued decrease in growth based on the figures from 2014 and 2016. 33 of the 46 regions that reported static growth are within the US, which represents 50% of the US regions, and is an increase from 2014 and 2016.

The map below shows estimated membership growth as reported by each of the 113 regions that provided a response to this question.

Membership Growth According to WSC 2018 Regional Reports

Legend:
- Growing communities
- Staying the same
- Shrinking communities
- No report information
- No NA
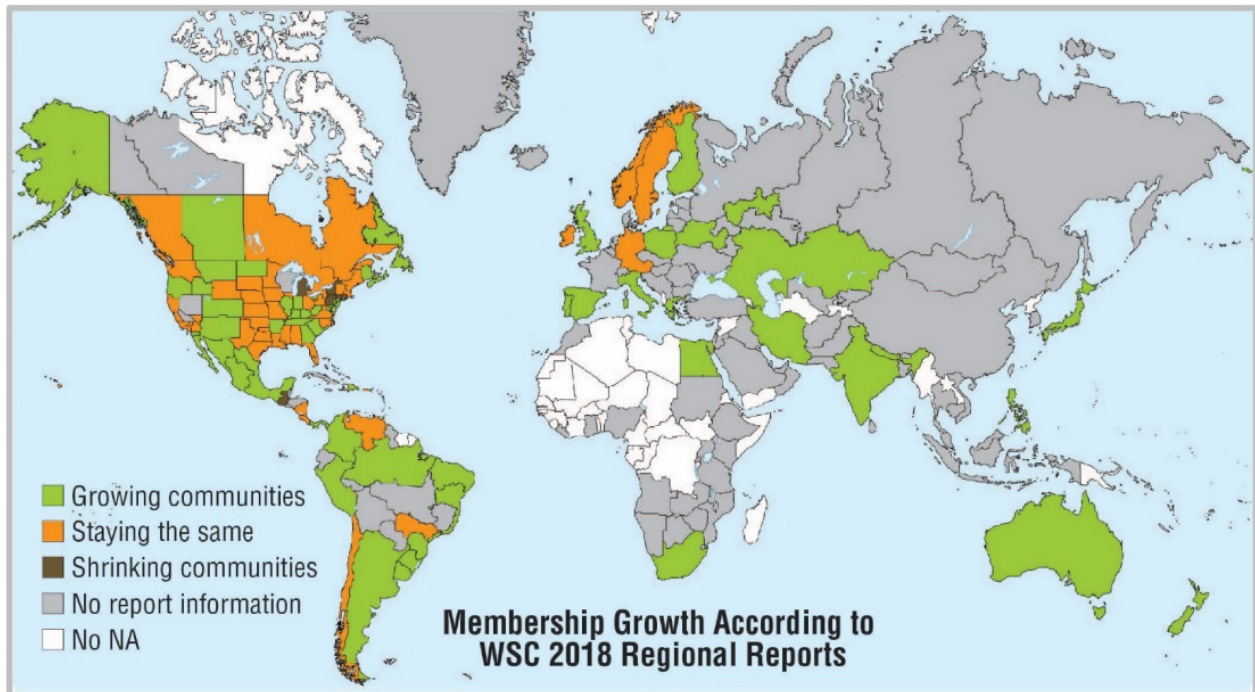
Regional Reports Summary—WSC 2018

As in previous years, we have attempted to provide a brief overview of the wealth of material contained in the 117 regional reports submitted to WSC 2018. The bullet points have been extracted from the reports and have been edited in places for clarity.

Fellowship Development

We asked a number of questions related to Fellowship development. 81 communities provided FD or outreach efforts, and 31 stated that they did not. In addition, 82 communities have had discussion about where NA does not exist in their regions, and 30 have not.

38 communities specified that there are FD or outreach committees/workgroups within their regions, and 84 regions described some type of FD or outreach efforts. Highlights from some of these are offered below:

- o The Arab fellowships agreed to discuss ways of cooperation between them, helping to increase unity among them…Four meetings have been held so far through the International Information Network, which includes members from the Sudan, United Arab Emirates, Oman, Bahrain and Qatar (although absent from the workshop), Saudi Arabia and the last meeting a member from Iraq and another from Palestine were included
- o As a region, we need to think how we can reach out to members or potential members in parts of the state that lack a service delivering body. Technology can only go so far and building relationships with our neighboring Regions may be a place to start to begin rural fellowship development.
- o Currently we are working to bring NA to American Samoa through a local member who is Samoan and has met government leaders there for this purpose. The FD Committee is working on how to get basic literature translated for this work.
- o Member areas within our Region participate in limited Outreach and FD activities ranging from an occasional GSR workshop, to a standing Outreach subcommittee at the Area level. Outreach efforts include reaching out to our more isolated, rural groups and educating these groups on what the NA service structure is and identifying ways to involve those groups in the ASC or otherwise better serve those isolated communities.
- o Our Outreach Subcommittee visits Areas in our Region and provides information and workshops to areas in need. They also provide Behind the Walls sponsorship
- o Our Region has put into our budget a line item for outreach to our most Northern Areas (Northern Lights and Peace Area). So far we have sent RCMs, Delegates, and also the Chair from our Region, to both Areas over the past few years to their events and facilitated workshops.
  - o We have also budgeted for outreach to any Area requesting Regional presence.
- o It's not uncommon for our PR, Outreach, & Indigenous Committees to be involved in FD collaboratively.
- o The WSZF 2018 had a nice effort at a rural village off the road system called Nenana and since then a meeting has started up once a week.

Training, mentoring, and planning are also integral to Fellowship development efforts. 96 regions described some type of training and mentoring efforts, ranging from member-to-member and alternate positions, to more organized efforts such as workshops and training sessions:

- At the region three "Service Works" events take place mainly dealing with PI, Phonelines, and Web. At area level there are several learning days per year.
- Before each RSC we hold a newcomer/RCM orientation which includes an introduction to regional service, facts about the region, information on our current service structure, an introduction to our Fellowship Services Team, an overview of our current projects, and instructions on how to submit an online report.
  Many areas hold GSR orientations/training at their ASC, and we are currently in the early stages of planning a training day for all interested GSRs and RCMs.
  At the region, Project Managers also provide training to volunteers via conference calls, webinars, or in person.
- Workshops on how to maintain an atmosphere of recovery in our meetings.
- Region Assembly features the popular 'How To Chair a Darn Meeting' PowerPoint we developed that brings humor and fun into a topic some may not see the interest in studying.
- Our HRP has a database of trusted servants for different activities. The projects subcommittee is in charge of the logistics. We facilitate workshops about different topic in groups and in GSFs
- There is a Mentorship workgroup that meets regularly to design and provide mentorship tools to Areas and individuals as well as direct mentorship when it is appropriate

And 81 reports described some kind of planning within their areas or regions. These range from informal "as needed" efforts to formalized planning cycles:

- As of 2017, we use the NAWS Environmental Scan as the basis for reporting and prioritizing exercise, similar to the methods used at the WSC. This results in Goals. The Fellowship Services Team (the RSC Admin body) then develops an Action Plan, addressing the prioritized goals by proposing Project Plans, similar to how the World Board proposes Project Plans for WSC Objectives. Finally, the RSC itself votes on and approves the yearly Action Plan.
- At our region, most of our planning takes place via conference call. Many areas still utilize traditional methods such as work-groups and ad-hoc committees for planning.
- Biannual planning session that starts with a workshop to gather ideas and develop a questionnaire/survey. The questionnaire/survey is distributed to the Areas for input. At the next Region, we review the results, prioritize the items, and review resources. Goals are established and workgroups are formed to address priorities.
- We do planning every two years, basically we look at the past experiences, the quality of service we have and we want to have, the amount of money we need to get there and try to spend less money, time and energy on administrative processes and focus every resource we have (money and members) to the message.

PR/PI

Public relations service is an integral part of successful Fellowship development. 101 reports provided details of PR efforts within regions, and the overall total for the number of statewide/national conferences attended per year by the 63 regions that responded was 207.

The PR services described include posters and signs on transit systems and other public places, distributing meeting lists and NA literature, PSAs in a variety of different types of media, attendance at numerous conferences and community events, and presentations to the public and to professionals.

Here are a few highlights:

- Attended criminal justice conference for the state and had a booth. We did a presentation to professionals that included CEUs [continued education credits] the day before our convention started the last two years.
- Current projects include a Basic Text and literature package mailing to every Drug Court Judge, Drug Court Coordinator & TASC Evaluator in the state of NJ.
- The regional PI/PR committee speak to government, law enforcement, treatment organizations, media, policy makers and much more.
- Our region is formed by 3 states, and each one has a state service committee structure, all the efforts of all the areas are discussed in these committees which are also responsible to exchange experiences and to do PR training. These are some the PR services that our areas provide: TV and radio PSAs, internet portal commercials, NA information on stadium teletrons, health department posters, PI panels in schools, companies, hospital and churches, billboards in freeways, we publish the NA helpline number in utility bills like water and electricity, distributing pamphlets in public areas and in public transportation.
- Public relations put on "here comes the judge" that allows legal professionals to tell us their ways of helping us and we get to demonstrate what we do to help the suffering addict.
- The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, Minnesota Department of Correction's Transition Coalition providing inmates from 8 state prisons awaiting release with recovery literature and a "temporary contact" through our Bridging the Gap program, along with several other events both large and small. In response to projects brought to the Region by Areas.
- We conducted a huge PR event in Amritsar Punjab. Many top officials of the Punjab Government were present. We invited the senior most Punjab Police official to speak at the end and he recognized NA as the most effective resource in recovery from drug addiction in the state. The coverage in almost all state and National media was tremendous and the helpline received lots of calls.
- One of our larger Areas had not ever had NA Literature or books in the School system. After an exhaustive process that involved educating the School Board from the Commissioner down to the individual guidance counselors we were able to place Basic Texts in each of the more than 30 High Schools and Middle schools and provide literature and meeting schedule to each schools guidance department. This was a HUGE accomplishment and the PR committee is using the outline as a plan to develop stronger relationships with all the school systems throughout the Region.
- We held the national convention where PR is a vital tool for its success.
- Large PI activity during biggest music festival in Poland (Woodstock/Kostrzyń Music Festival)
- We enjoyed for the 11th time Inmates attending our Regional Convention. PR efforts with DOC [Department of Corrections] have perpetuated and sustained this powerful event.

Local Workshops

This section summarizes the questions asked about Issue Discussion Topic (IDT) workshops held locally. 76 regions told us about hundreds of service workshops with many different topics, and 37 regions stated that they did not hold IDT workshops. Along with the current IDTs, topics included: welcoming all members, building strong home groups, Tradition- and Concept-related topics, our service system, apathy and NA resources, strategic and budget planning, money matters, facilitation, CBDM Basics, technology in service, Planning Our Future, FD/outreach, H&I, PR/PI, women in recovery, GSR and RCM training, chairing meetings, and translations.

- …this year we did the Welcoming All Members workshop. . . . For the first time we were having discussion about members who use Suboxone, methadone and medications and nobody argued. Members were able to discuss how to be more welcoming to addicts coming to NA from all the various avenues. It was a great feeling to be a part of this type of solution based discussion.
- Our RD/AD Team developed an IDT on Apathy and Using Our Resources. The WSC Participants Forum was helpful in gathering input on this. We had a very different direction based upon the input and suggestions from participants. We found these 2 different items have very close ties and solutions become visible when presented in a group setting.
- That is one of the delegate's duties. We translate those IDTs, put it all in a new PPT presentation in Russian, enlarge it with more detailed explanations and present it all on our face-to-face meetings/zoom meetings

Communication and Technology

Successful communications strategies include several different social media platforms to enable remote attendance at service meetings, and to share information between them. Several communities also shared about the importance of trusted servants having the willingness and passion to reach out to areas and groups with the offer of support. A few of the many highlights include:

- Yes, the use of virtual meetings has brought us closer and reduced costs.
- We continue to use the "RD Summary Report" which we borrowed from another region, and our RCMS love this report. It is a one pager with info about both the Canadian Assembly and NAWS that they can easily share with their GSRs.
- In the past two years, communication within the regional services (and also within the areas) has had a dramatic change with the use of WhatsApp. All branches of service have their own WhatsApp group and communication in that media is very intense.

Successful ways of utilizing technology include the use of the Basic Meeting List Toolbox (BMLT) technology, cloud-based technology to provide access to different communication tools and information storage, online surveys to gather Fellowship input on *CAR* and CAT topics, updated phoneline service providers, and online recovery meetings. Some of these successes include:

- With an ongoing collaboration between Outreach, PR & the Indigenous Committee's, a fortnightly H&I presentation is being held in an Indigenous Drug Rehab centre in Darwin, Northern Australia using the Skype platform. The technology is allowing members from other parts of the country to share their experience strength and hope into this isolated institution.
- We will be utilizing the "ZOOM" platform for the presentation of the region's CAR workshops for this CAR cycle.

- The Areas and the Region have been using internet technology for information sharing. To varying degrees the Areas use email and file storage services (Drop Box, Google Drive) for communication.
- Using the BMLT aggregator ("sandwich") to combine meeting results to return a unified schedule online with (Carolina Region and Tidewater Area)

Consensus-Based Decision Making

This section summarizes the responses to the questions about the use of consensus-based decision making (CBDM). We asked whether CBDM is used by the regions or any of the areas. The results are shown in the charts below.

CBDM used by Regions

44
70

■ Yes 70 ■ No 44 ■

CBDM used by any Areas

38
76

■ Yes 76 ■ No 38 ■
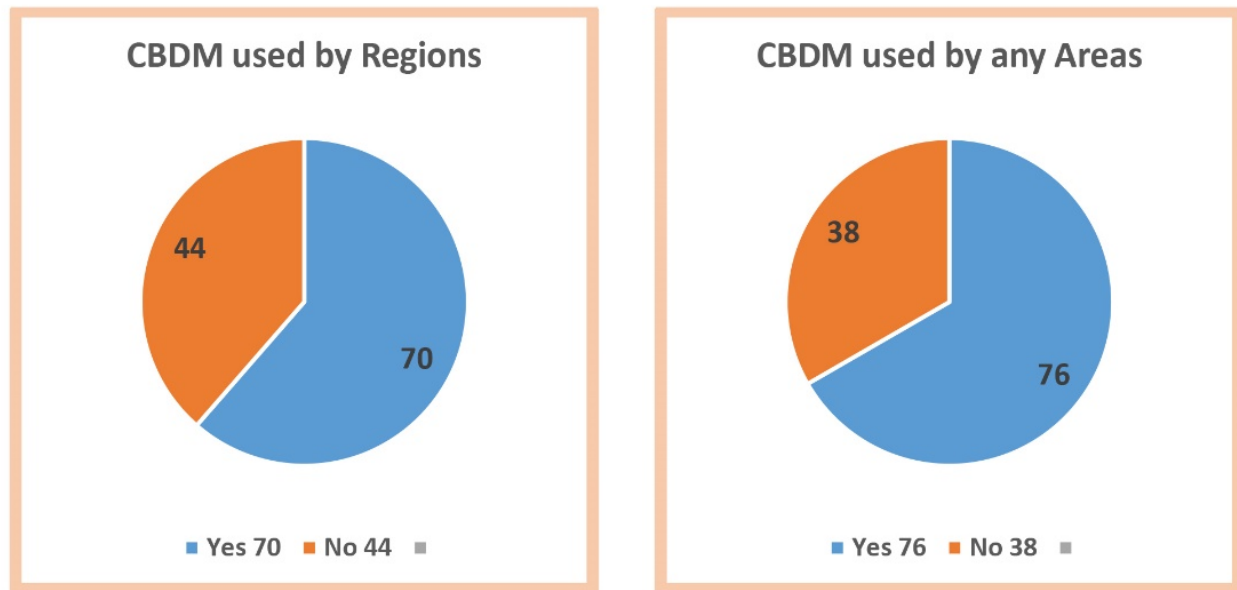
Most of the comments about how CBDM is working were positive, with only a few that focused on the challenge of learning how the process works. Several also described using CBDM for discussions, and a formal vote to ratify decisions when needed, or a hybrid of CBDM and parliamentary procedures.

- CBDM is done in an intuitive manner, we tend to make decisions based in obtaining a conscience where all viewpoints are presented and we try to reach an agreement as a majority, also considering the process of those who think differently, but if we can't reach a decision we go to a vote
- CBDM has attracted some old members back to service as well as newer commitments to service.
- CBDM works great in a loving service body. Sometimes a show of hands is used to get consensus, but we have not had to actually vote in years.
- It works very well for us, we don't see how we could let a higher power govern our group conscience using majority votes. We have never seen a service body with an atmosphere of recovery not use some form of consensus. We discuss topics until we find no strong opposition from any member, and if this is not possible at that particular instance, the decision gets postponed.

CAR Workshops and WSC Decision-making

We heard about many *CAR* workshops in 92 regions, with 19 seated regions saying they didn't hold them. Reported attendance varied from 4 to 150 members, with an average of around 20 to 30 members. We heard more this cycle about *CAR* webinars and other online tools to facilitate attendance at workshops and voting on *CAR* and CAT issues.

- This is our first effort, we held a workshop on RSC meet. All the RCMs from 8 areas, RSC admin body and subcommittee were present during the workshop
- We schedule workshops in the area's that show an interest. It can be very difficult logistically and because of winter travel conditions in Montana. We value and appreciate our past delegates, they continue to help out and facilitate workshops when we can't.
- We are going to have 5 workshops, the attendance is about 12-45 addicts. The hard work for the RD and AD is to translate the *CAR* for the fellowship. we use google sheet to collect the fellowship answers for the *CAR*. We do smaller workshops for areas and collect the answers in a big regional service conference
- One big regional workshop and shared experience with RCMs, through WhatsApp group
- This cycle we added extra *CAR* Workshops. We normally hold one in each of our four Quadrants. This year, we added one at our Regional Convention and that one had a higher than average attendance of 50 people. We have also added 3 extra Zoom CAR Workshops to our schedule this year bringing out total for this year to 8. Our average attendance has been 35 people.

We asked about the three main methods that we aware of for reaching a conscience on motions in the *CAR*:

- A tally of votes on each motion
- At a community gathering where the motions are discussed and voted on
- It is left to the delegate's discretion

We also asked if some other type of community gathering was held, or some other tally method was used.

Group tallies remain the most common method of reaching consensus on *CAR* decisions.

Under the "other community gathering" option, we heard about discussion, building consensus, and gathering a collective conscience at regional gatherings and assemblies in four different communities. Participation at these was open to any interested member.

Two regions selected the "other tally" option, with one of these citing a combination of member, group, and area input to tallies.

Three additional regions specified multiple sources for how they gathered a conscience.

Six regions selected one of the options offered, but also added that if a clear decision wasn't reached then it would be left up to the delegate's discretion.

When we asked whether delegates had some discretion to change how they vote when a motion is amended, 92 seated regions replied that they do, while: 20 seated regions replied that they do not.

How is *CAR* conscience reached?

Method	Number of responses
Delegate decision to RD/AD	4
Member tally	17
Group tally	38
Area tally	19
Discussion and vote by RCMs	9
Discussion and vote by GSRs	16
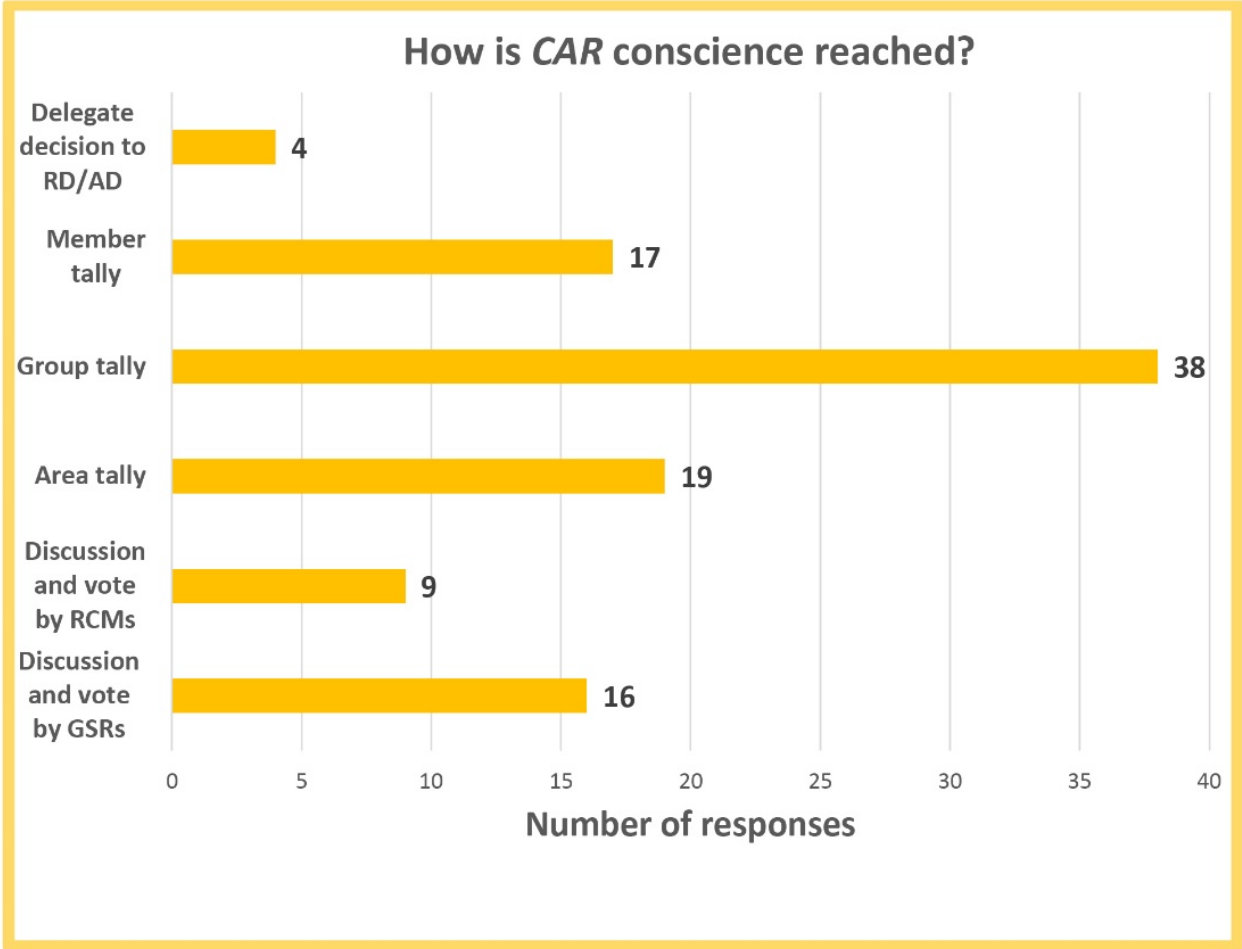
We also asked whether regions discussed the parts of the *CAR* not related to motions, and whether they engaged in gathering a conscience for the CAT material, and we received these responses:

Does your region discuss all parts of the *CAR*?

Yes 74   No 40

Does your region gather a conscience on CAT material?

Yes 58   No 55
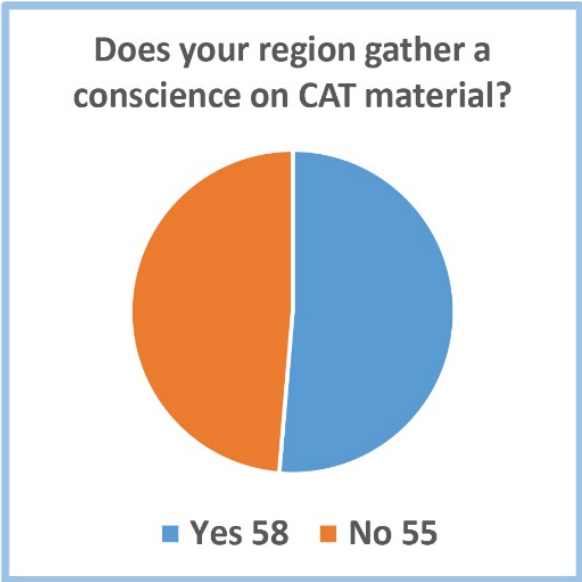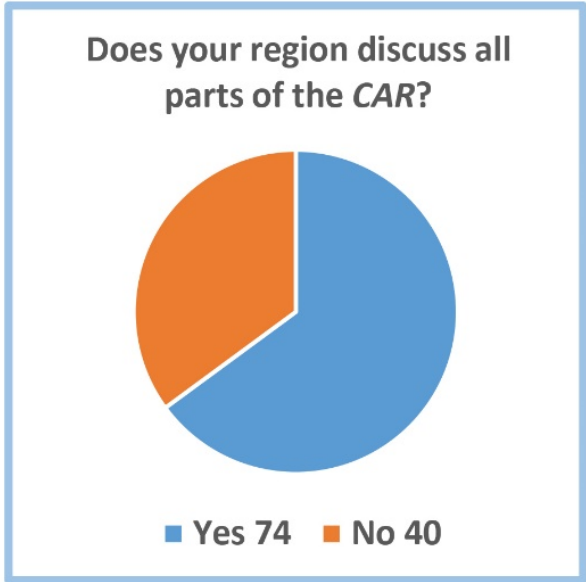
Challenges and Successes

We asked about challenges and successes that regions have experienced since WSC 2016.

Once again, the most common challenge is our human resources. Delegates shared about service apathy and a shortage of trusted servants, a lack of rotation, and service commitments that aren't completed. The only other issue that approached this level of prominence is the lack of financial resources.

Highlights and successes were more diverse, and included several related to Fellowship growth, public relations, and improved services:

- We are taking action & moving in the direction of being a service region not just a "business" region holding business meetings
- Opening new groups in 2016–2018, almost 15 new groups, some of the groups are located in isolated areas of the country
- I would have to say we are now a better working committee, most seats are filled and there is more participation than there was. I am also glad to report that we have recently had RCMs from all member areas attending the RSC. We cover a lot of squares miles and sometimes it is hard for the more physically distant members to attend so I see this as great progress.
- We have elected a new PR/H&I workgroup leader who is very enthusiastic. He has elevated our PR/H&I initiatives.
- Meeting attendance and participation is up and more meetings are being started to accommodate all addicts.
- Public acknowledgment from São Paulo State Government of NA as a "viable recovery program" - The State Bill 943/2016 declaring NA as "public utility service" was presented through a work committee at the State Legislative House.
- PR is open to the fellowship and continues to average between 30-50 members in attendance.
- We have had great success with our unity efforts from Region to Areas to groups. We have made a concerted effort to turn around some of myths, perceptions, and suspicions of Region. We have done this thru Area presentations on a rotating basis.

Conventions, helplines, and H&I also continue to be areas of success:

- NA Helpline received 4,522 calls
- We have recently managed to have an important communication with the state's correctional administration and this will open doors up for new H&I panels at correctional facilities.
- We just held our regional convention (IRCNA 9) with over 1045 addicts in attendance!! This was the largest ever gathering of addicts in NA India's history.

Discussions

We asked what subject generated the most discussion in regions over the past Conference cycle. The *Fellowship Intellectual Property Trust* (*FIPT*) inspection request, illicit literature, and general *FIPT* issues were most frequently mentioned. The future of the WSC and discussions about zonal seating were the other dominant topics. The IDTs were also widely discussed, as were various aspects of regional conventions and Fellowship development. Unsurprisingly, the lack of financial resources and trusted servants were also mentioned more than once.

Additional Information and Conference Discussions

The final two question on the regional report form asked delegates if there was any additional information they wanted to share with other Conference participants, and if there was anything in particular they wanted to discuss at the WSC. Additional information included:

- We had the WSZF 2018 which was a success. The fellowship development, outreach, and PI/PR efforts were well received and heard reports from Regional participants that they felt a lot was accomplished during the forum.
- We have information about a restructuring of our Brazilian Zonal Forum (BZF), which was already sent through a report from the BZF to the NAWS.
- We have good experience with the creation of group support forums (GSFs)
- This is the same as last cycle, in that we regularly use Power point visuals to help with many of our discussions, and we make use of a projector for most all things during our regional meetings. Having a visual of the items being discussed, whether
- World Services is focused on developing NA worldwide and that is a good focus. Meanwhile, we have a record number of addicts dying in the US every day. PR services here in the US need to be a focus soon.
- We are looking forward to welcoming you in August to a small party in Orlando. We would appreciate all those interested in volunteering for WCNA going to the na.org website and signing up. SEE YOU IN AUGUST!!!!
- We are mapping our region, with logistic information, defining priorities at specific meetings as to direct our efforts accordingly.
- We have enjoyed discussion about rural communities as that is truly the challenge we face. There is a commonality we share with other areas with the same challenge's.
- We are very excited about the apparent development of a lot more communication between cycles thanks to new technologies as well as the efforts of trusted servants and WSO. We see it in our zoom video conferences, in the communication which is starting to develop between zones, and even in useful regional, zonal, and conference-related info shared on Facebook (responsibly and respectfully). To us all this seems very significant, it gives us the sense that we are somehow organically moving toward a more effective conference and work cycle.
- Distance Sponsorship has proved to be very effective linking sponsors and sponsees from both inside and outside of the UK.

Topics for discussion that have not already been mentioned included:

- I would like to discuss using video/virtual technology such as Zoom to video in Regions such as Iran and other Regional/ Zones who cannot be present at the WSC.
- Mentorship, overcoming apathy in service
- Unity and how we can all work together
- How can we best stay focused on the traditions and Concepts throughout the conference?
- Focused literature including but not limited to dealing with our sponsors aging. Common needs meetings and their importance
- What is being done and how big the effort, to carry the message to those countries and communities where NA is not present. Any experience that could be shared about it and help us with the same purpose.

Decision Making at WSC 2018

Introduction

This handout is intended to walk you through the steps to discussing and deciding on motions and proposals in the *CAR*- and CAT-related sessions.

? What is decided where

This handout covers these two sessions:

CAR-Related Discussion and Decisions:

- Proposed rules and tools for WSC decision-making
- Approval of WSC 2016 minutes
- *CAR* motions
- Proposals to amend any of the above

CAT-Related Discussion and Decisions:

- Budget and project plans
- Motions to seat specific regions
- Service material approval process
- Reimbursement policy
- Proposals to amend any of the above

For information on the proposed processes for new proposal discussions, see the motion on pages 49 and 50 of the Conference Approval Track material.

Making a Proposal

The proposal form is posted at www.na.org/conference.

Please use one form per proposal. Contact us if you have questions: worldboard@na.org

If you submit a proposal by **16 April**, we will be able to translate it and include it in the first list, which will be handed out to participants onsite when they register. Otherwise, deadlines are:

- ➢ Sunday, 29 April, 10:30 am: Proposals to amend any of the *CAR*-related session motions.
- ➢ Wednesday, 2 May, 12:30 pm: Proposals to amend any of the CAT-related session motions. This is also the deadline for new idea proposals.

Proposed Rules and Tools for WSC 2018 Decision Making

The first decisions the Conference will make are the proposed rules and tools—four motions from the Board describing processes to try for this Conference only. If the new approaches seem successful, the Conference can decide to adopt the changes as ongoing policy during the Moving Forward session on Saturday.

We have devoted two Future of the WSC Reports and three Conference participant web meetings to these ideas, and feedback seems very positive.

The motions are summarized below, but we encourage you to review each motion in full, beginning on page 47 of the CAT material.

- ◈ All decisions at WSC 2018, excluding elections, will require a two-thirds (2/3) majority.
- ◈ Old business will be renamed "*CAR*-Related Discussion and Decisions." Decisions on proposals and motions will be made in this session. There will not be a separate formal old business session. The WSC Cofacilitators will make it clear when final decisions are being made.
- ◈ If a motion or proposal has consensus in the initial straw poll (80% support, or not in support), the Conference will have the option to discuss and decide on the motion without any amendments.
- ◈ Motions related to items in the CAT material will be discussed and decided upon during a separate session, named CAT-related Discussion and Decisions, using the same process as the *CAR*-Related Discussion and Decisions session.
- ◈ New idea proposals submitted at the WSC will be prioritized by Conference participants through a simple yes/no survey listing each proposal. The proposals that are the most highly prioritized will be discussed in two 90-minute breakout sessions on Friday. The next steps and any necessary decisions will happen on Saturday. [This process is described in detail in the motion in the CAT on pages 49 – 50.]
- ◈ The Conference will also decide on Saturday how to carry forward new business proposals that received considerable support but were not the most highly prioritized.

Decision Making Thresholds

If the motion to establish a 2/3 majority passes, these would be the percentages needed to make decisions at the WSC.

- ◈ 2/3: All decisions except the following
  - ✓ 60%: Election of Board members
  - ✓ >50%: Election of WSC Cofacilitators and Human Resource Panel members

✓ 80%: In favor of the Cofacilitator to uphold the Cofacilitator's decision to end discussion and bring an item to a vote

Deadlines and Times

◆ Pre-Conference deadline for proposals to be included in the first list distributed with registration materials: 16 April
◆ Onsite deadline for proposals to amend *CAR* motions and the proposed rules and tools: Sunday, 29 April, 10:30 am
◆ Deadline for proposals to amend CAT material motions and motions to seat specific regions: Wednesday, 2 May, 12:30 pm
◆ Deadline for new idea proposals: Wednesday, 2 May, 12:30 pm
◆ New proposal packages and survey distributed: Wednesday, 2 May, evening
◆ Deadline to return new proposal surveys: Thursday, 3 May, 12:30 pm
◆ Results of new proposal surveys announced and discussed: Thursday, 3 May, evening

Care and Feeding of Your Remote

Each participant will receive a numbered remote for polling, voting, and taking attendance. Please remember to keep them with you at all times during the Conference.

The remotes are battery operated: Please do not put binders and other heavy objects on them, and please do not repeatedly press the buttons.

Only the first four buttons will be used. The LCD screen will show which button was pressed, indicating that your choice was transmitted. If you wonder whether your remote is working, look at the screen. If you change your mind while polling is open or worry that you pressed the wrong button, just push the correct button. Only the most recent response from each remote registers during any given vote or poll.

Please return your remotes before going home!!!

Voting and Polling Options

There are four options when voting or responding to a straw poll: *yes*, *no*, *abstain*, and *present not voting*. Electronic voting gives an exact count on all polls and votes and removes the need for voice or standing votes. Participants may still request roll call votes on any measure. If that happens, the Conference will be asked to vote on whether it agrees to have a roll call vote.

Each region has one vote. World Board members do not vote during the *CAR*-related Discussion and Decisions session. The electronic voting system does not report or retain information on how individual Conference participants voted.

The chart below provides an example of how the different options can affect the outcome of polls and votes.

Four options for votes & straw polls

Example with a voting threshold of 2/3

Yes	No	Abstain	Present not voting	Outcome	Explanation
40	20	0	0	Passes	40=2/3 of 60
38	19	3	0	Fails	38<2/3 of 60
38	19	0	3	Passes	38=2/3 of 57

ABSTENTIONS figure into the vote count

PNV does NOT figure into the vote count

The Discussion to Decision Process

The flow chart below represents the process described on pages 10–11 of *A Guide to World Services in NA* (*GWSNA*). A brief summary of the process is included after the diagram.

From discussion to decision

Proposal or motion is introduced and there's an initial straw poll

≥ 80% for or against = CONSENSUS

Maker speaks to it, then the WB offers a response*

Proposed changes, if any, dispensed with through the same process

Limited discussion (2 w/minority opinion)

Another poll (potentially a decision)

If consensus holds, it's a decision

< 80% for or against means *more discussion*

Maker speaks to it, then the WB offers a response*

Proposed changes, if any, dispensed with through the same process

Cofacs open discussion pool, manage queue

Participants have up to 3 minutes to speak

Effect of discussion measured by straw polls

Cofacs determine when to end discussion and announce when a vote will be taken

*Keep reading for a couple of ideas from our Cofacs for reducing the amount of time this takes

A proposal or motion is introduced.

◆ There is an initial straw poll. The maker speaks to the motion or proposal first, and then the Board gives a response. [See below for ideas from the Cofacilitators about how to possibly save some time.]

◆ If there are proposals to change the motion, they must be dispensed with before the main motion is discussed and decided.

◆ The process to discuss proposals to amend motions operates in the same way: the proposal is read, an initial straw poll is taken, the maker speaks to the proposal, and the Board responds. If there is consensus in the initial straw poll, discussion of the proposal or motion is limited to two participants in the minority. (The WSC defines consensus support as 80% or greater support and consensus not in support as 20% or fewer support.) After those two people speak, a second straw poll will be taken. If consensus support or not in support remains after those two participants speak, the second straw poll will be considered a vote, and the measure will be decided. Participants will be reminded before the second straw poll that this will be a decision if the Conference is still in consensus. If the second straw poll reveals that there is no longer consensus, discussion will proceed until a decision is reached.

◆ If there is not consensus in the initial straw poll, those who wish to speak to the measure will raise their cards.

◆ Each member has up to three minutes to speak (those being translated will be given more time). The Conference uses a timer in decision-making sessions that goes from green to yellow to red as the allotted time passes. Remember to speak slowly to allow time for translation.

◆ In the course of discussion of a motion or proposal, straw polls will be taken to measure the body and see if discussion is having an effect.

◆ Before a vote on an item, everyone will be asked whether they are ready to make a decision. Participants requiring information to make a decision, or who are unclear about the process, have this opportunity to ask those urgent questions.

◆ At any point, the Cofacilitators can decide to end discussion and take a final vote on the item being considered. A participant can challenge that decision, and if so, the body will vote on whether to uphold the Cofacilitators' decision to end discussion. Consensus support (at least 80%) in favor of the Cofacilitators must exist for the Cofacilitators' decision to end discussion to stand.

◆ If any of the proposals to change a main motion pass, the main motion will be changed accordingly. After the proposals to change the motion are decided on, the body will discuss and decide on the main motion using the same discussion process. It will still be possible to ask to commit a motion or proposal to the World Board or to divide a motion or proposal into more than one measure. Either of these actions needs Conference agreement, which would be two-thirds if the motion proposed by the Board passes.

Time-saving Ideas from the Cofacilitators

Two other ideas are being suggested to help reduce the amount of time spent discussing the motions and proposals during the *CAR*-Related Discussion and Decisions session.

1. Reduce the amount of time for participants to speak during the session to two minutes. The Conference decided to reduce the time to two minutes during the new business session at WSC 2016 and it seemed to work well.
2. For items that have consensus in the initial straw poll, do not allot time to hear from the maker of the measure and for the Board to offer a response. Including space for a rationale on the proposal form for changes to motions would provide the necessary information from the makers and eliminate the need to hear from them on-site.

Please send your feedback, or any other thoughts or ideas you may have on how to use our decision-making time most effectively, to worldboard@na.org.

The Discussion Pool and Queue

Participants wishing to speak to any measure will raise their numbered cards to be added to the discussion pool. The Cofacilitators draft a queue from those in the pool. The numbers in both the pool and the queue will be visible on the overhead screen so that participants can see when their number has been recognized, and when they will be next to speak. The goals are to hear from a diverse range of participants and to hear first from those who have not yet spoken.

Report of Travel Decisions Made by the World Board Executive Committee For NA World Services
1 July 2016 – 30 June 2018

The majority of these trips are in response to a request for participation. Rather than stating that repeatedly, we are trying to provide you with some simple information of what occurred. Items in blue are online meetings and no travel was involved for NAWS.

Fellowship and Zonal Support

WORLD SERVICE CONFERENCE

WSC Co-Facilitators   **6–9 March 2018**

Purpose: To bring all World level trusted servants together before the WSC for an exchange of information and for planning.
Travelers: Mark Bay, Laura Brown—*Cofacilitators*
Location: Chatsworth, California, USA

World Service Conference   **29 April–5 May 2018**

Purpose: Every two years, regional delegates, the members of the World Board, and the executive director of the World Service Office meet to discuss questions of significance to the Fellowship of Narcotics Anonymous as a whole. The purpose of the World Service Conference is to be supportive of the Fellowship as a whole and to define and take action according to the group conscience of Narcotics Anonymous.
Travelers: 118 regional delegates, members of the World Board and the Human Resource Panel, the WSC cofacilitators, translators, and NAWS staff.
Location: Woodland Hills, California, USA
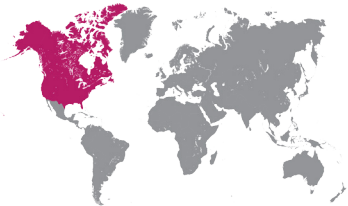
NORTH AMERICA   28 TRIPS, 5 VIRTUAL

Rocky Mountain Zonal Forum (RMZF)   **22–23 July 2016**

Purpose: They are asking for workshops all day Saturday. The workshops focused on social media and finding an effective focus on information for the Future of the WSC.
Travelers: Mark Hersh—*WB Member*
Location: Powell, Wyoming, USA

Multi Zonal Service Symposium (MZSS)   **23–25 September 2016**

Purpose: They are asking for multiple 90-minute workshops still to be determined. The workshops held included a NAWS Update, navigating na.org, atmosphere of recovery in service, applying our principles to technology and social media, and participation in a PR roundtable.
Travelers: Franney Jardine, Tonia Nikolinakou—*WB Members*; Pam Tindall, Travis Koplow, Jane Nickels—*NAWS Staff*
Location: Milwaukee, Wisconsin, USA

Canadian Assembly (CANA & CCNA)   **26 September–2 October 2016**

Purpose: To respond to a request for World Service participation at this event. They are asking for workshops at the convention and the zonal assembly. Workshops conducted included a NAWS update, conventions and events, FD/PR, social media, *Guiding Principles*, and welcoming all members.

Travelers: Mukum Harzenski—*WB Member*; Steve Rusch, Stacy McDade—*NAWS Staff*
Location: Toronto, Ontario, Canada

Hispanic Area Convention of Southern California   **30 September–2 October 2016**

Purpose: To respond to a request for World Services participation at this event.
Travelers: Johnny Lamprea, Shane Colter—*NAWS Staff*
Location: Orange, California, USA

Western Service Learning Days (WSLD) XXX   **21–23 October 2016**

Purpose: The workshops held included a NAWS update, atmosphere of recovery in service, conventions best practices, FD/PR, *Guiding Principles*, WSC seating, and legal entities and RSC's.

Travelers: Tana Agostini, Jack Hovenier—*WB Members*; Steve Rusch, Nick Elson, De Jenkins—*NAWS Staff*
Location: San Diego, California, USA

Mid-Atlantic Regional Learning Convenference (MARLCNA)   **10–12 February 2017**

Purpose: Topics of importance are those that were primary importance at WSC2016 (and where NAWS is at currently with these items). Workshops included a NAWS update, *Guiding Principles*, input to the meditation book project, technology and service, future of the WSC, and conventions and events.

Travelers: Mark Hersh and Tana Agostini—*WB Members*; Steve Rusch, Travis Koplow—*NAWS Staff*
Location: Lancaster, Pennsylvania, USA

Western States Zonal Forum (WSZF)   **24–26 February 2017**

Purpose: Workshops included scanning and planning, lack of trusted servants, a NAWS update, and future of the WSC.

Travelers: Tali McCall—*WB Member*; Jane Nickels—*NAWS Staff*
Location: Phoenix, Arizona, USA

Seventh Florida Service Symposium   **23–26 March 2017**

Purpose: Workshops included a NAWS Update, a WCNA 37 update, social media and technology, *Guiding Principles*, atmosphere of recovery in service, a PR roundtable, common misperceptions about NA, and effective cooperation with advocacy.

Travelers: Arne Hassel-Gren—*WB Member*; Anthony Edmondson, Becky Meyer, Travis Koplow—*NAWS Staff*
Location: Tampa, Florida, USA

Pacific Cascade Regional Convention   **4–7 May 2017**

Purpose: The original request that was considered by the EC was for 10-12 sessions such as facilitation training, for professionals, PR, social media, atmosphere of recovery in service, *In Times of Illness*, Concepts and the new Traditions workbook, and any other topics that have come out of the WSC. When the planning actually occurred, it was cut down to one or two sessions by the committee, so only one traveler was sent for partial funding because the ticket was already purchased.

Travelers: Becky Meyer—*NAWS Staff*
Location: Warms Springs, Oregon, USA

Upper Rocky Mountain Regional Convention   **26–28 May 2017**
Purpose: This was an opportunity to interact with members who we typically do not reach. We did a *Guiding Principles* workshop and shared on the Sixth Tradition. Travis was already scheduled as a main speaker at the convention, so her expenses were split with the convention.
Travelers: Jose Luis Andreu—*WB Member*; Travis Koplow—*NAWS Staff*
Location: Cheyenne, Wyoming, USA

California Mid State Regional Assembly   **2–4 June 2017**
Purpose: Workshops included how to use Guiding Principles, social media and a NAWS update.
Travelers: Mary Ellen Polin—*WB Member*
Location: Tracy, California, USA

Serenity Café—Badgerland Area   **24 June 2017**
Purpose: They asked for a virtual session explaining what NAWS is, what it does, some current news and updates, plus "plugs" for any current projects that members can participate in through submissions, review etc.
Travelers: Arne Hassel-Gren—*WB Member*; De Jenkins—*NAWS Staff*
Location: Virtual

Canadian Assembly CANA   **25–28 September 2017**
Canadian Convention CCNA   **29 September–1 October 2017**
Purpose: Workshops at the zonal forum and/or the convention included a NAWS update, how to use *Guiding Principles*, atmosphere of recovery in service, conventions and events, FD/PR, social media, and welcoming all members.
Travelers: Mark Hersh—*WB Member*; Steve Rusch—*NAWS Staff*
Location: Calgary, Alberta, Canada

So Cal Spanish Speaking Convention   **30 September 2017**
Purpose: To conduct an atmosphere of recovery in service workshop.
Travelers: Johnny Lamprea, Shane Colter—*NAWS Staff*
Location: Anaheim, California, USA

Western Service Learning Days (WSLD)   **27–29 October 2017**
Purpose: Workshops at this event included a NAWS update, how to use *Guiding Principles*, atmosphere of recovery in service, conventions and events, FD/PR, legal entities and RSC's, and welcoming all members.
Travelers: Franney Jardine—*WB Member*; Nick Elson, Bob Shott—*NAWS Staff*
Location: Seaside, California, USA

Northeast Zonal Forum (NEZF)   **27–29 October 2017**
Purpose: A discussion was held on the Future of the WSC.
Travelers: Mary Ellen Polin, Tana Agostini—*WB Members*
Location: Iselin, New Jersey, USA

Mid-America Service Assembly   **4 November 2017**
Purpose: To conduct an atmosphere of recovery in service workshop.
Travelers: Mary Ellen Polin—*WB Member*; Pam Tindall—*NAWS Staff*
Location: Virtual

Rocky Mountain Zonal Forum (RMZF)   **2 December 2017**
Purpose: To conduct a *CAR* workshop.
Travelers: Irene Crawley, Tim Smith—*WB Members*
Location: Billings, Montana, USA

Multi-Regional Learning Event—*CAR* Workshop   **15–17 December 2017**
Purpose: To conduct a *CAR* workshop.
Travelers: Paul Fitzgerald—*WB Member*
Location: Manchester, New Hampshire, USA

Bergen Area Convention of NA (BASCNA)   **30 December 2017**
Purpose: To conduct a *CAR* workshop.
Travelers: Mark Hersh—*WB Member*
Location: Whippany, New Jersey, USA

Tri-State Regional *CAR* Workshop   **24 January 2018**
Purpose: To conduct a *CAR* workshop.
Travelers: Arne Hassel-Gren—*WB Member*; Steve Rusch—*NAWS Staff*
Location: Virtual

Nassau Area Convention NA   **20 January 2018**
Purpose: To conduct a *CAR* workshop.
Travelers: Mary Ellen Polin—*WB Member*
Location: Melville, New York, USA

Chicagoland Regional Convention   **25–28 January 2018**
Purpose: Held a PR day to share best practices and an afternoon focused toward professionals.
                Conducted a *CAR*/CAT workshop on Sunday.
Travelers: Franney Jardine—*WB Member*; Jane Nickels—*NAWS Staff*
Location: Chicago, Illinois, USA

Western States Zonal Forum (WSZF)   **25–28 January 2018**
Purpose: To attend and participate in this zonal meeting, including a California collaboration
                discussion and to hold a *CAR*/CAT workshop.
Travelers: Mark Hersh—*WB Member*
Location: Fairbanks, Alaska, USA

Midwest Zonal Forum/Multi-Region CAT/*CAR* Workshop (MZF)   **26–27 January 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Jack Hovenier—*WB Member*; Steve Rusch—*NAWS Staff*
Location: Lancaster, Ohio, USA

Autonomy Zonal Forum (AZF)   **27 January 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Tana Agostini—*WB Member*
Location: Washington, DC, USA

Southern Zonal Forum (SZF)-*CAR* Workshop   **27–28 January 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Mary Ellen Polin, Jose Luis Andreu—*WB Members*
Location: Nashville, Tennessee, USA

Plains States Zonal Forum (PSZF)   **2–4 February 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Franney Jardine, Tali McCall—*WB Members*
Location: Lubbock, Texas, USA

Southeastern Zonal Forum   **3 February 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Mark Hersh, Mary Ellen Polin—*WB Members*
Location: Atlanta, Georgia, USA

Mid-Atlantic Regional Learning Convenference (MARLCNA)   **9-11 February 2018**
Purpose: To conduct a NAWS update and a *CAR*/CAT Workshop
Travelers: Arne Hassel-Gren, Junior Braz—*WB Members;* Steve Rusch, Pam Tindall—*NAWS Staff*
Location: Lancaster, Pennsylvania, USA

Knoxville/Volunteer Region *CAR*/CAT Workshop   **24 February 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Mary Ellen Polin —*WB Member*
Location: Virtual

Region 51 Virtual Meeting   **24 February 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Mark Hersh, Irene Crawley—*WB Members*
Location: Virtual

Central California Region Annual Assembly   **9–11 March 2018**
Purpose: To conduct a *CAR*/CAT workshop.
Travelers: Shane Colter, Stacy McDade—*NAWS Staff* (same weekend as WB meeting)
Location: Posey, California, USA
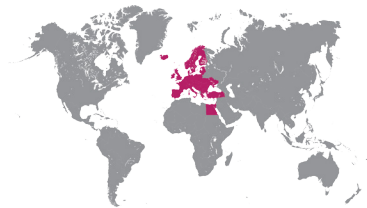
EUROPE	5 TRIPS

European Delegates Meeting (EDM)/European Conference & Convention (ECCNA)   **21–24 July 2016**
Purpose: To attend and participate in this zonal meeting. The summer EDM typically also provides
              opportunity for a meeting with the WSO Europe branch manager.
Travelers: Tana Agostini—*WB Member*; Becky Meyer, Paul Decock—*NAWS Staff*
Location: Paris, France

European Delegates Meeting (EDM)   **16–19 February 2017**
Purpose: To attend and participate in this zonal meeting. The primary focus was future of the WSC, the
              importance of PR, an overview of NAWS efforts, and how to use *Guiding Principles*. Several
              workshops were also held at the Ukrainian service assembly.
Travelers: Tonia Nikolinakou—*WB Member*; Becky Meyer—*NAWS Staff*
Location: Kiev, Ukraine

European Service Learning Days (ESLD)   **28–30 April 2017**
Purpose: In addition to attending the other workshops, NAWS workshops included atmosphere of
              recovery in service, translations workshop, planning basics, PR session, and collaboration
              with PR.
Travelers: Jack Hovenier, Tonia Nikolinakou—*WB Members*; Jane Nickels—*NAWS Staff*
Location: Wroclaw, Poland

EDM & ECCNA   **20–24 September 2017**

Purpose: To attend and participate in this zonal meeting. Discussions also included input to the mental health pamphlet. The summer EDM typically also provides opportunity for a meeting with the WSO Europe branch manager.

Travelers: Junior Braz—*WB Member*; Becky Meyer Paul Decock—*NAWS Staff*

Location: Portimão, Algarve, Portugal

EDM   **15–18 February 2018**

Purpose: To attend and participate in this zonal meeting.

Travelers: Tonia Nikolinakou, Jose Luis Andreu—*WB Members*

Location: Thessaloniki, Greece
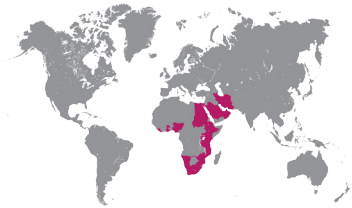
MIDDLE EAST AND AFRICA   **8 TRIPS**

Iran Region and Addiction Conference   **14–23 September 2016**

Purpose: To meet with the regional committee and attend a professional conference focused on addiction.

Travelers: Junior Braz—*WB Members*; Anthony Edmondson, Becky Meyer—*NAWS Staff*

Location: Tehran and Esfahan, Iran

Afri-can Zonal Forum   **7–9 November 2016**

South African Convention   **4–6 November 2016**

Purpose: To fulfill our commitment to help this zonal assembly to come together and discuss common issues and FD in Africa. The event is held, when possible, in connection to a Fellowship event to also provide exposure to other members and their recovery message.

Travelers: Paul Fitzgerald, Khalil Johnson—*WB Members*; Travis Koplow—*NAWS Staff*; and 23+ delegates

Location: Durban, South Africa

NA Middle East Convention (NAMEC) 4   **11–14 November 2016**

Purpose: To hold an Arabic Language Translation Committee meeting, a gathering of women, and attend NAMEC, which came about as a result of discussions at previous Middle East workshops. FD in the Middle East and the future of NAMEC were a major discussion.

Travelers: Tim Smith—*WB Member*; Becky Meyer, Uschi Mueller, Siamak Khajeian—*NAWS Staff* and ALTC members

Location: Muscat, Oman

East African Convention (EACNA)   **19–21 May 2017**

Purpose: To bring together the delegates from Kenya, Zanzibar, Tanzania, and Uganda to try to move Swahili translation efforts forward. Also held a *Guiding Principles* workshop.

Travelers: Mary Ellen Polin—*WB Member*; Becky Meyer, Uschi Mueller—*NAWS Staff*; Swahili-speaking delegates for LTC meeting

Location: Mombasa, Kenya

Iran Region and Middle East Workshop   **1–5 November 2017**

Purpose: There had not been a Middle East Workshop in five years due to the creation of the Middle
             East Convention. We brought members from throughout the Arabic- and Farsi-speaking
             Middle East together to discuss how they can better collaborate and how NAWS can help.
             The members of the Iran RSC were included and an extra day was focused on their issues.
             The Arabic Language Translation Committee workgroup also met. A local PR day was held
             with government, community, and corrections professionals from the United Arab Emirates.

Travelers: Arne Hassel-Gren, Jack Hovenier—*WB Members*; Anthony Edmondson, Becky Meyer,
             Jane Nickels, Uschi Mueller, Siamak Khajeian—*NAWS Staff*; Iran RSC, ALTC members, and
             members from Egypt

Location: Dubai, United Arab Emirates

Kuwait Women Fellowship Development Workshop   **7–8 November 2017**

Purpose: To respond to a request to do this workshop on the outbound leg of the Middle East
             workshop. A session was held with local members. Due to local efforts on welcoming all
             members, this community has created a unique opportunity for women seeking recovery and
             has more female members than any of the neighboring communities.

Travelers: Arne Hassel-Gren—*WB Member*; Anthony Edmondson, Becky Meyer,
             Uschi Mueller—*NAWS Staff*

Location: Kuwait

Afri-can Zonal Forum   **25–27 January 2018**

Purpose: To hold a meeting of the 11-13 countries in this zone. This is a NAWS-funded event. Financial
             assistance was provided to Tanzania to have a regional meeting and overlap their RSC
             meeting with a workshop for local members and the AZF delegates. Tonia, Tim, and Travis
             also held workshops in Zanzibar before this meeting. Anthony and Becky traveled to South
             Africa for a site visit for the potential WCNA 38 location, held a meeting with regional
             members about literature availability and distribution, and a brief *CAR* overview at the Cape
             Town ASC.

Travelers: Tonia Nikolinakou, Tim Smith—*WB Members*; Anthony Edmondson, Becky Meyer,
             Travis Koplow—*NAWS Staff*

Location: Zanzibar and Dar es Salaam, Tanzania; Cape Town, South Africa

Zanzibar Workshop   **April 2018**

Purpose: To respond to a request for World Service assistance with outreach to this isolated location.
Travelers: Local members from Zanzibar
Location: Pemba Island, Zanzibar

SOUTH AND CENTRAL AMERICA   6 TRIPS

Colombia Regional Convention   **15–17 October 2016**

Purpose: Workshops and discussions included a report about the *CAR*, FIPT (the topic of literature and
             the FIPT in the region and in neighboring communities is a delicate issue and the community
             asked to have NAWS there to talk about it and unity).

Travelers: Junior Braz, Jose Luis Andreu—*WB Members*; Johnny Lamprea—*NAWS Staff*
Location: Cali, Colombia

NA Cuba   **27–28 January 2017**
Purpose: To participate in an ASC meeting, facilitate a PR workshop for area trusted servants, and
             attend anniversary NA meeting in NA group facility.
Travelers: Jose Luis Andreu—*WB Member*
Location: La Habana Vieja, Cuba

NE Region of Brazil Convention   **14–17 September 2017**
Purpose: To respond to a request for World Service participation at this event. They want sessions on
             all topics with focus on building strong home groups, social media, current NAWS activities,
             public relations, planning basics
Travelers: Junior Braz—*WB Member*
Location: Natal, Rio Grande do Norte, Brazil

LAZF & Latin American Convention   **10–15 October 2017**
Purpose: Workshops and discussions included atmosphere of recovery in service, social media, and
             Guiding Principles Issue Discussion Topics. Funding one member from Cuba to have face-to-
             face interaction with NAWS and LAZF and sending a member of NAWS accounting staff to
             interact with Latin American customers.
Travelers: Jose Luis Andreu—*WB Member*; Johnny Lamprea, Sylvia Cordero-Vega—*NAWS Staff*
Location: Viña del Mar, Chile

HOW Regional CAR Workshop   **18 February 2018**
Purpose: This was their first *CAR* Workshop and asked to have a member with some experience
             to help.
Travelers: Junior Braz—*WB Member*
Location: Paulinia City, Sao Paulo State, Brazil

Bolivia Regional Convention   **23–25 March 2018**
Purpose: Activities included one PR presentation for authorities and professionals of the city and
             three one-hour workshops.
Travelers: Julio Floridaores, Emilio Ruppert—*World Pool Members*
Location: Cochabamba, Bolivia

ASIA PACIFIC   **4 TRIPS**

India   **18 January–3 February 2017**
New Delhi vendor meeting   **20 January 2017**
SOSONA at Chennai Area Convention   **23-28 January 2017**
NAWS-India site visit in Bangalore   **30 January–2 February 2017**
Purpose: To meet with a local supply vendor and to visit our distribution center. To provide workshops
             for the Indian RSC and Chennai Area Convention.
Travelers: Shane Colter—*NAWS Staff*
Location: New Delhi, Chennai, Bangalore

Asia Pacific Forum (APF)   **6–9 March 2017**
APF Convention   **10–12 March 2017**
Purpose: Workshops were held on WSC 101 and Motion 11, NAWS update, translations, *Guiding Principles*, a Traditions workshop during the APF Convention in "ask-it basket" format. Numerous meetings with individual community representatives throughout the week, including Iran, Japan, Mongolia, Philippines, Indonesia, Chinese-speaking, United Arab Emirates (RE: planning of Middle East workshop in UAE Nov 2017)
Travelers: Irene Crawley—*WB Member*; Uschi Mueller—*NAWS Staff*
Location: Kathmandu, Nepal

NAWS India visit   **27 December 2017**
Bangladesh Workshop   **5–7 January 2018**
India Workshop   **12–15 January 2018**
Purpose: NAWS facilitated six workshops over a weekend in Chittagong, Bangladesh, with up to 70 attendees each day. After the workshops, the team spoke at a local H&I panel. The following weekend, NAWS visited the Northeast Regional Forum (NERF) in the city of Imphal, near India's eastern border. Seated since 1999, NERF actively provides outreach throughout the region and with its neighbors. NAWS facilitated a weekend of workshops similar to Chittagong, with 60-70 participants each day, adding in a discussion about Manipuri translations. NAWS funded three trusted servants from the newly formed Guwahati ASC, with whom NAWS strategized basic service delivery efforts and translations into Assamese. NAWS also participated in an outreach effort to a local women's shelter.
Travelers: Tali McCall—*WB Member*; Shane Colter—*NAWS Staff*
Location: Bangalore (Shane only); Imphal, India; and Chittagong, Bangladesh

Asia Pacific Forum   **26 February–1 March 2018**
Thai Convention   **2–4 March 2018**
Purpose: To respond to a request for World Service participation at this event. They requested sessions on trusted servant roles & responsibilities, leadership, two *CAR* sessions with one session focused on Motions 15-21, translations, and NAWS update. Additionally, the admin committee added a PR role play presentation, and update on WSC 2016 approved project FD/PR for their external strategies session. Their delegates made a decision to add a PR workgroup for this year. During the Thailand Convention, the Thai members had their first PR professional day that was Thai-speaking only.
Travelers: Paul Fitzgerald—*WB Member*; Jane Nickels & Uschi Mueller—*NAWS Staff*
Location: Bangkok, Thailand

RUSSIA   **1 TRIP**

Annual Assembly Russian-Speaking Zonal Forum   **22–24 June 2018**
Purpose: To respond to a request for World Service participation at this event. They are asking for 4-5 hours focused on literature production and distribution.
Travelers: Anthony Edmondson, Becky Meyer, Andrey Glazkov, and possibly Siamak Khajeian—*NAWS Staff*
Location: Respublika Bashkortostan, Russia

World Convention   3 trips

WCNA 37 Planning Trip   **9–11 May 2017**
Purpose: Planning trip for WCNA 37
Travelers: Khalil Johnson—*WB Member*; Anthony Edmondson, Becky Meyer—*NAWS Staff*;
            Steve Scranton—*Contractor*
Location: Orlando, Florida, USA

WCNA 37 Site Visit   **18–20 September 2017**
Purpose: Site visit, continue finalizing contracts.
Travelers: Anthony Edmondson, Johnny Lamprea, Steve Rusch, Fatia Birault—*NAWS Staff*;
            Steve Scranton, Tony Greco—*Contractors*
Location: Orlando, Florida, USA

WCNA 37 Site Visit & First Workgroup meeting   **15–18 February 2018**
Purpose: Site visit to Orange County Convention Center (OCCC) & first workgroup meeting.
Travelers: Anthony Edmondson, Johnny Lamprea, Elaine Wickham—*NAWS Staff*;
            Ron Miller and other members of WCNA 37 Workgroup
Location: Orlando, Florida, USA

WCNA 37 Site Visit & Second Workgroup meeting   **tentatively 1–2 June 2018**
Purpose: Site visit to OCCC and second workgroup meeting.
Travelers: Anthony Edmondson, Johnny Lamprea, Becky Meyer, Fatia Birault, Lori Donnell, Elaine
            Wickham—*NAWS Staff*; Ron Miller and other members of WCNA 37 workgroup
Location: Orlando, Florida, USA

World Board and Committees

World Board Meeting   **28 September–1 October 2016**
World Board Executive Committee   **27 September 2016**
Purpose: First World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall,
            Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier,
            Jose Luis Andreu, Khalil Johnson—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **7–10 December 2016**
World Board Executive Committee   **6 December 2016**
Purpose: Second World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall,
            Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier,
            Jose Luis Andreu, Khalil Johnson—*WB Members*
Location: Chatsworth, California, USA

Business Plan Workgroup   **9–10 June 2017**
Executive Committee   **11 June 2017**
Purpose: First Business Plan Group meeting of the 2016-2018 Conference cycle.
Travelers: Arne Hassel-Gren, Tana Agostini, Mary Ellen Polin, Junior Braz—*WB Members*;
             Mary Banner, Craig Robertson, Bob McDonough—*Business Plan Workgroup Members*
Location: Chatsworth, California, USA

World Board Meeting   **5–8 April 2017**
World Board Executive Committee   **4 April 2017**
Purpose: Third World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall, Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier, Jose Luis Andreu, Khalil Johnson—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **19–22 July 2017**
World Board Executive Committee   **18 July 2017**
Purpose: Fourth World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall, Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier, Jose Luis Andreu—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **4–7 October 2017**
World Board Executive Committee   **3 October 2017**
Purpose: Fifth World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall, Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier, Jose Luis Andreu—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **6–9 December 2017**
World Board Executive Committee   **5 December 2017**
Purpose: Sixth World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall, Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier, Jose Luis Andreu—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **7–10 March 2018**
World Board Executive Committee   **6 March 2018**
Purpose: Seventh World Board meeting of the 2016-2018 Conference cycle.
Travelers: Tonia Nikolinakou, Mark Hersh, Franney Jardine, Arne Hassel-Gren, Junior Braz, Tali McCall, Paul Fitzgerald, Tana Agostini, Mary Ellen Polin, Irene Crawley, Tim Smith, Jack Hovenier, Jose Luis Andreu—*WB Members*
Location: Chatsworth, California, USA

World Board Meeting   **27–30 June 2018**
Purpose: First World Board meeting of the 2018-2020 Conference cycle.
Travelers: Junior Braz, Tali McCall, Mary Ellen Polin, Tim Smith, Jack Hovenier, Jose Luis Andreu, and members elected at WSC 2018—*WB Members*
Location: Orlando, Florida, USA

Human Resource Panel

Human Resource Panel (HRP)   **7–9 July 2016**
Purpose: First HRP meeting of the 2016-2018 Conference cycle
Travelers: Sherry Vorbach, Michael Bennett, Veronica Bistrom, Jim Buerer—*HRP Members*
Location: Chatsworth, California, USA

Additional HRP Meeting   **12–16 October 2016**
Purpose: Second HRP meeting of the 2016-2018 Conference cycle; To hold a three-day meeting, two
              days with focus on ideas to improve the World Pool and the HRP blind scoring process.
Travelers: Sherry Vorbach, Michael Bennett, Veronica Bistrom, Jim Buerer—*HRP Members*;
              David James, Lib Edmonds—*outgoing HRP members*
Location: Chatsworth, California, USA

Human Resource Panel (HRP)   **16–18 February 2017**
Purpose: Third HRP meeting of the 2016-2018 Conference cycle
Travelers: Sherry Vorbach, Michael Bennett, Veronica Bistrom, Jim Buerer—*HRP Members*
Location: Chatsworth, California, USA

Human Resource Panel (HRP)   **13–15 July 2017**
Purpose: Fourth HRP meeting of the 2016-2018 Conference cycle
Travelers: Sherry Vorbach, Michael Bennett, Jim Buerer—*HRP Members*
Location: Chatsworth, California, USA

Human Resource Panel (HRP)   **7–10 March 2018**
Purpose: Fifth HRP meeting of the 2016-2018 Conference cycle
Travelers: Sherry Vorbach, Michael Bennett, Veronica Bistrom, Jim Buerer—*HRP Members*
Location: Chatsworth, California, USA

Public Relations   17 trips

National Conference on Addiction Disorders (NCAD)   **18–21 August 2016**
Purpose: To attend this addiction conference aimed at providers and clinical staff to provide them with
              information about NA as a community resource available to their clients and to respond to
              concerns regarding NA being abstinence based program of recovery.
Travelers: Jane Nickels, Doug Jarrett—*NAWS Staff*
Location: Denver, Colorado, USA

Fourth Asia Pacific Behavioral and Addiction Medicine (APBAM) Conf.   **16–18 September 2016**
Purpose: Present information (oral presentation) about Narcotics Anonymous to 300 physicians from
              Southeast Asia at this conference. Professionals in attendance were in awe of the number
              of member responses to the Membership Survey.
Travelers: Jane Nickels—*NAWS Staff*; Zaiman Sulaiman, Singapore RD
Location: Malaysia Sabah, Malaysia

International Society of Addiction Medicine (ISAM)   **20–23 October 2016**
Purpose: Work cooperatively with the Canadian Society of Addiction Medicine and the Quebec
              Region. The Director of National Institute of Drug Abuse chose not to interact with NAWS
              because NA's philosophy is abstinence-based recovery; however, the President of the
              Canadian Society of Addiction Medicine expressed his support and gratitude for NA.
Travelers: Jane Nickels—*NAWS Staff*
Location: Montreal, Québec, Canada

National Conference on Correctional Health Care (NCCHC)   **22–25 October 2016**

Purpose: Attendees of the NCCHC are mainly doctors and nurses who work in corrections. They strived to understand how Narcotics Anonymous works. NAWS offered recovery literature to the professionals and the *NA and Medication Assisted Treatment* IP to professionals who queried about NA's stance toward medication-assisted treatment.
Travelers: Doug Jarrett, Kelley Taylor—*NAWS Staff*
Location: Las Vegas, Nevada, USA

Hanoi and Ho Chi Minh, Vietnam   **11–20 November 2016**

Purpose: Follow-up visit to US Embassy in Hanoi and a day at the clinic with Dr. Tuan forwarding implementation of NA meetings in that facility to an audience of clients and professionals; to meet and to provide a presentation to medical students at the university in Ho Chi Minh. This was the scheduled follow-up to a previous trip.
Travelers: Anthony Edmondson, Jane Nickels—*NAWS Staff*
Location: Hanoi and Ho Chi Minh, Vietnam

California Department of Corrections and Rehabilitation (CDCR)   **14 April 2017**

Purpose: To meet with the CDCR Secretary, who is pro-12 step, and is willing to implement shortening of sentences for those who attend AA and NA and demonstrate a change. Provided the attendees an overview presentation of NA.
Travelers: Anthony Edmondson, Jane Nickels—*NAWS Staff*
Location: Sacramento, California, USA

National Rx Drug Abuse & Heroin Summit   **16–20 April 2017**

Purpose: This is was NAWS' first attendance at this conference that includes professionals with whom we would like to interact, including government and law enforcement officials, clinical/healthcare-related professionals, and treatment providers. This is also an opportunity to introduce the new PR pamphlet.
Travelers: Jane Nickels, Doug Jarrett—*NAWS Staff*
Location: Atlanta, Georgia, USA

Program Officers Association   **27 April 2017**

Purpose: This is a California statewide meeting for officers who are responsible for implementing NA in their respective facilities. Jerome, a Northern California Regional H&I member asked us to present about NA with him so they have an organizational understanding.
Travelers: Anthony Edmondson—*NAWS Staff*
Location: San Luis Obispo, California, USA

United Nations   **15–17 May 2017**

Purpose: To renew NAWS credentials which is required annually to remain in compliance with registered UN status.
Travelers: Jane Nickels—*NAWS Staff*
Location: New York, New York, USA

Addiction Conference and Workshops   **11–18 June 2017**

Purpose: Presentations to University of Notre Dame Haiti students, outreach workers of JP/HRO and conference 16-18 June. These presentations have been well received by the international professionals in attendance. Dr. Fritz Fils-Aime is working with local members to secure a meeting place in a church and separate from a treatment center where NA meetings currently are held.
Travelers: Ron Miller, Dr. Fritz Fils-Aime
Location: Haiti

Innovations in Behavioral Healthcare   **19–20 June 2017**
Purpose: This conference focused on all aspects of behavioral health in the treatment of addiction. Attendees cover a broad range of professions from hospitals and clinicians, physicians, nurses, case managers, and independent treatment professionals. The majority of the treatment centers in attendance are 12-step recovery focused.
Travelers: Jane Nickels, Doug Jarrett—*NAWS Staff*
Location: Nashville, Tennessee, USA

National Association of Drug Court Professionals (NADCP)   **9–12 July 2017**
Purpose: Drug courts and veterans' courts continue to expand nationwide, attracting more than 5,000 professionals. Our aim is to maintain relationships and to help provide information about NA to newly appointed judges and court coordinators who decide which fellowship a person will attend. Judges often gain a better understanding of how the NA program works.
Travelers: Jane Nickels, Kelley Taylor—*NAWS Staff*
Location: National Harbor, Maryland, USA

National Conference on Addiction Disorders (NCAD)   **16–20 August 2017**
Purpose: Addiction disorders conference theme this year is navigating passages to recovery, and NA is one of those passages. Attendees are usually clinical directors along with supervisors, and many who attend this conference are supporters of 12-step recovery. This is an opportunity to network with professionals and to learn whether there are any issues about NA in their communities.
Travelers: Jane Nickels, Kelley Taylor—*NAWS Staff*
Location: Baltimore, Maryland, USA

International Society of Addiction Medicine (ISAM)   **26–29 October 2017**
Purpose: To continue building NAWS' relationships with ISAM physicians, including the physician who invited NAWS to the Asia Pacific Behavioral and Addiction Medicine conference. Fortunately, a member from Abu Dhabi was able to be involved to network with treatment centers in Abu Dhabi and invite these professionals to the UAE PR event. This was during the Middle East workshop trip
Travelers: Jane Nickels, Becky Meyer—*NAWS Staff*
Location: Abu Dhabi, United Arab Emirates

International Federation of Non-Governmental Organizations (IFNGO)   **6–9 November 2017**
Purpose: To maintain NA's presence in Asia and to be supportive to the United Nations delegates who attend. These delegates often refer treatment professionals who attend this conference to NA so they can get a better understanding of NA as a community resource. Based on the conference location, it is an opportunity to see whether there is movement in China toward recovery and acceptance of NA.
Travelers: Jane Nickels—*NAWS Staff*
Location: Macau

American Society of Addiction Medicine (ASAM)   **12–15 April 2018**
Purpose: NAWS did not attend in 2017; with the growth of medication-assisted treatment, NAWS benefits by having a presence at this conference. Attendees most likely will benefit from having more information about NA and knowing that NA is a community resource available to them. NAWS was invited to attend the 12-step committee meeting of the ASAM Board, which is where they make recommendations and advocate for 12-step recovery.
Travelers: Bob Shott, Jane Nickels—*NAWS Staff*
Location: San Diego, California, USA

National Association of Drug Court Professionals   **30 May–2 June 2018**

Purpose: With the continued growth of drug courts, professional who attend this conference will benefit from gaining information about NA. NAWS' focus has been providing information and recovery literature to judges and prosecutors who request NA recovery literature and inquire about attending an open NA meeting. NAWS submitted an abstract and was given a workshop presentation.

Travelers: Jane Nickels, Kelley Taylor—*NAWS Staff*

Location: Houston, Texas, USA

Branch Office and Professional

WSO Canada Visit   **13–17 July 2016**

Purpose: To renew the branch office lease, meet with our Canadian attorneys about intellectual property matters, and visit the bank where the majority of our Canadian assets are held.

Travelers: Anthony Edmondson—*NAWS Staff*

Location: Mississauga, Ontario, Canada

IMEX (events conference) America 2016   **17–18 October 2016**

Purpose: To meet with the cities that submitted proposals for WCNA 37, our hotel contractor, and the sales managers for the major hotel chains we use.

Travelers: Anthony Edmondson, Becky Meyer—*NAWS Staff*

Location: Las Vegas, Nevada, USA

Meeting Planners International   **18–22 June 2017**

Purpose: Contact with suppliers and hotel decision-makers.

Travelers: Anthony Edmondson—*NAWS Staff*

Location: Las Vegas, Nevada, USA

Professional Convention Management Association (PCMA)   **8–11 January 2017**

Purpose: Professional Development

Travelers: Steve Rusch—*NAWS Staff*

Location: Austin, Texas, USA

Houston S. Historical Society   **27–28 January 2017**

Purpose: NAWS was asked to participate in a two-day roundtable of members interested in NA history. The participants included a researcher and members interested in NA history. The purpose was to discuss possible ways to gather information about where some of the historical material was located and brainstorm possible directions for future work on NA Fellowship history.

Travelers: Stephan Lantos—*NAWS Staff*

Location: Naples, Florida, USA

Certified Meeting Professionals Conclave   **11–14 November 2017**

Purpose: Professional Development

Travelers: Steve Rusch—*NAWS Staff*

Location: Washington, DC, USA

Production and Fellowship Development   **November 2017**

Purpose: To visit our book publisher, and vendors for keytag holders and other items.

Travelers: Anthony Edmondson, Fatia Birault—*NAWS Staff*

Location: Shenzin and Shanghai, China

Declined Requests

The Alive & Free Group Presents: History uncensored   **9 July 2016**
Declined participation because it's a group event
Purpose: To respond to a request for World Service participation at this event. They are asking to
                participate not facilitate. They are giving World Services the opportunity to participate in a
                history discussion about historical literature and the WSO, Inc. vs Moorhead case and its
                implications.
Location: Orem, Utah, USA

Navigating Addiction: Steps to and Through Recovery   **24 January 2017**
Hosted by UPMC East, UPMC McKeesport and the Westmorland Drug and Alcohol Commission
Purpose: We are being invited as a vendor during the resource fair from 5-6 pm. A panel will be held
                to discuss prescription drug addiction, substance abuse, pain addiction, pain and recovering
                substance users, etc.
                Staff will assist with needs; no attendance is necessary.
Location: North Huntingdon, Pennsylvania, USA

Public Relations Workshop   **4 March 2017**
*Declined participation as we are unable to allocate the necessary resources to send World Board or staff
for one workshop.*
Purpose: *To respond to a request* for World Service participation at this event. New Jersey Region
                and Cape Atlantic Area ad hoc committee. Who is missing from Inner City and Urban
                meeting young people? 1 ½ hour
Location: Galloway, New Jersey, USA

Rocky Mountain Zonal Forum/PR Event   **21–23 July 2017**
*Declined participation because it is the same weekend of World Board meeting. Sent an offer for a virtual
connection.*
Purpose: They want future of WSC, functions of zones, applying our principles to tech & social media,
                and a short presentation to professionals if possible.
Location: Denver, Colorado, USA

Southeast Zonal Forum   **29–30 July 2017**
Declined participation. Sent an offer for a virtual connection.
Purpose: They are asking for one-hour Q&A.
Travelers: They requested Khalil
Location: Birmingham, Alabama, USA

Costa Rica Convention   **6–8 October 2017**
Declined participation at this event because there is a World Board meeting that weekend.
Purpose: They want sessions on recovery spirit in service and applying our spiritual principals in
                technology and social media
Location: San Jose, Costa Rica

North Eastern Regional Convention (NERCNA-VII)   **3–5 November 2017**
Declined participation at this event; NAWS staff, Shane Colter will be going early next year.
Purpose: They said NAWS can have 3-4 hours on two of the days. Two sessions in the event H&I and
                local translations workshops and PR works.
Location: Chandubi Lake, Assam NE-India

South African Annual Regional Convention/Conference   **17–19 November 2017**
Declined participation at this event. The Afri-can Zonal Forum is being held in Tanzania two months later and travelers will be in South Africa at that time.
Purpose: They want 4-5 hours, 1-2 sessions per day. H&I and Fellowship development
Location: Johannesburg, South Africa

Brazilian Zonal Forum Ordinary Meeting   **10 March 2018**
Declined participation because it's the same weekend as the World Board Meeting
Purpose: They are asking for 4 hours of *CAR* and CAT.
Location: Rio de Janiero, Brazil

Project Ideas Submitted for the Cycle

Name/ Location	Position	Idea	Response
Service Material –All ideas and material submitted for service and recovery material are kept on file. They are used both for ideas and as a resource if and when the topic is prioritized.			
Khalilah D/ New Jersey	RDA	Safety Statement and Predatory Behavior meeting card and IP or booklet	The priorities for the upcoming cycle will be determined by the CAR survey, will keep on our list to look into in it next cycle.
Don S/ San Diego	RDA	Twelve Concept series videos and GSR orientation video	Next tool prioritization will be developed, agree these are needed. WB having dialog re: orientation WSC video. Will keep these in mind
Yzobel/ No. California	Member	Something on abuse in the rooms by members	Thank you for being brave to bring this forward and we are saddened by your experience. We have a process each cycle that prioritizes literature idea submissions and will do what we can to forward this idea.
Recovery Literature Material –All ideas of recovery literature are kept for future consideration.			
Reed H/ San Diego/Imperial	Member	Audio Living Clean and Basic Text for ITunes	A commitment made to actively pursue audio versions of the BT first.
Valentin T/ Baja Son	RD	Basic Text Step Study Questions	No plans to pursue this at this time due to a recent Fellowship survey. There was a CAR motion submitted about this topic for the fellowship to decide.
Geoff T/ Australia	Member	Audio app for Hindi Basic Text	LTC must validate need and submit a request.

Production Items			
Carlos J/ Colombia	Member	Do you know recovery game	Will keep the idea on hand for future merchandise ideas
Jimmy Hall Greater Philadelphia	Member	Deck of cards; for all books with passages, quotes etc.– game/trivia	Thanks for idea, intrigued and may investigate further as a possible future special event item
Chuck Scoble/ Region 51	Member	*Welcome* A-Frame for meetings	Good idea, will explore idea of getting frames production at reduced rate and make them available directly from a company rather than managing in NAWS inventory.
Mauro G/ Venezuela	RD	Vision for service in NA - poster and reading card	We already have a vision poster and do not recommend adding a reading card at this time.
Brian S/ Ontario	Member	Thank you for your service" cards	Will keep this on the list for future ideas.
Erik R/ Hawaii	RDA	Service Key Tag to acknowledge service	Thanks for the idea but no plans to pursue at this time

2016–2018 Issue Discussion Topic Input Summary

How to Use Guiding Principles

As we have done in previous cycles, we offered an IDT this cycle to familiarize members with a new piece of NA literature. Workshops previewed the structure of *Guiding Principles* and used questions from the "In Service" section on the first three Traditions. We received feedback from members who participated in 14 different workshops hosted by area and regional service bodies, assemblies, conventions, a multi-regional service conference, and one convenference. These events were held in six countries on five continents. This session was one of the most popular IDTs in recent years, with standing room only reported at several events.

We asked, "Does our NA community work together in a spirit of unity? How can we build or enhance a spirit of unity?" to prompt Tradition One discussions. There was general agreement that the key to unity lies in a focus on our common welfare and primary purpose. The input identified a number of unity-building activities coordinated by groups and service bodies. These ranged from taco Tuesdays (reported from someone attending Western Service Learning Days) to many mentions of consensus building by service bodies. Notably, the bulk of the input on Tradition One reflected the inclusive, informal actions of individuals. As someone at the Irish Regional workshop mentioned, "NA unity depends on personal recovery," and vice versa. Members described how they both demonstrated and enhanced unity before and after their home groups. Their efforts and observations included reaching out to newer members and those who seem isolated, exchanging phone numbers, resisting cliquishness, offering empathy, encouragement, and informal mentorship, and extending invitations for post-meeting activities to all.

Questions from the chapter on Tradition Two in *Guiding Principles* served as a second discussion prompt. Small groups exchanged ideas on "Does our NA community work together in a spirit of unity? How can we build or enhance a spirit of unity?" and offered a vision of an inclusive and informed group conscience process that practices open-mindedness, is Higher Power-centered, and is respectful to all participants. Asked "What would an observer notice about decision making in our service body?" the input suggests that our passion for carrying the message of NA and our loosely organized approach to business might be noted. One Oregon area may have articulated a common thread most clearly when it reported a group conscience process committed to being "spirit led, not ego driven."

To prompt discussion of our Third Tradition, we started by asking, "Who is missing from our meetings?" A familiar list emerged, including older and younger addicts, gay and lesbian members, those with physical limitations, addicts with young children, geographically isolated members, women, and members of various ethnic and language groups. As a follow-up question, workshops discussed, "How and why do outside issues affect opportunities for addicts to recover in NA in our community?" Responses echoed some of the findings of our [NAWS] environmental scan, including stigma about addiction, religious and anti-religious views, the influence of treatment programs, and the perception of NA as an unsafe place by addiction professionals.

Atmosphere of Recovery in Service

In the 2016 *CAR* Survey, this topic scored the highest percentage of regional survey responses and the second highest percentage of individual responses (after Applying Our Principles to Technology and Social Media). It was also included in a regional proposal that identified the second bullet point from A Vision for NA Service: *Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service.* To attain that spiritual growth and fulfillment, an atmosphere of recovery in our service meetings is essential.

Being of service in NA is as much a part of our recovery journey as step work, attending meetings, or connecting with a Higher Power. Through service, we become connected with our Fellowship. We begin to chip away at our self-centeredness and to understand the importance of selflessness as we discover the value we bring to helping others. When we come together in our service bodies, each of us at various stages of cleantime and recovery, we practice what we're learning in our individual journeys. So, harmonious, inspiring, and spirit-filled service meetings don't just happen as all of us are learning to apply a variety of spiritual principles, NA Traditions and Concepts, and behavioral changes. Achieving an atmosphere of recovery in service requires effort on the part of all members involved.

This IDT workshop called on members to share their understanding of and experiences with:

- spiritual growth and fulfillment through service,
- what an atmosphere of recovery looks like,
- what members and service bodies can do to nurture an atmosphere of recovery,
- specific actions members can take to make service more attractive, and
- inspiring members to serve in ways that best match their skills and talents.

Member input from 30 events held in nine countries ranged from common sense to inspirational. Responses to all of the questions often included maintaining a focus on our primary purpose; being guided by our Steps, Traditions, Concepts, spiritual principles, and a loving Higher Power; providing mentoring and training to incoming trusted servants; and teaching newer members through sponsorship, exposure to service opportunities, and example about the importance of service. Most responses identified spiritual growth and fulfillment as the result of a transformation marked by a shift away from doing service strictly out of a perceived duty. Instead, many noted feeling inspired, joyous, and grateful to be of service. Others noted how applying spiritual principles had led them to participate more fully, to accept consensus, and to serve with humility.

When asked what an atmosphere of recovery in service looks like, members shared about the importance of actively listening to and respecting each other; and providing an atmosphere that is safe, welcoming, and inclusive. Words like *gratitude*, *consistency*, *delegation*, *empowerment*, *trust*, *guidance*, and *humility* were frequently used to describe an atmosphere of recovery. One member said simply that an atmosphere of recovery looks happy.

The questions asking what members and service bodies can do to nurture an atmosphere of recovery and how to inspire members in ways that match their skills garnered many ideas. Input included honoring the spirit of rotation, having an effective meeting facilitator and a focused agenda, and being familiar with and following guidelines. Another idea was to assess the existing
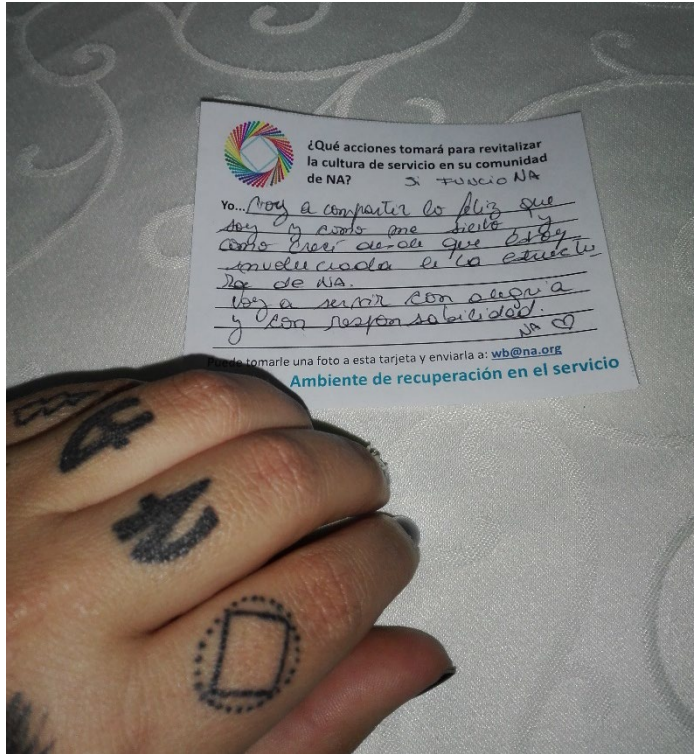
service system and make adjustments and changes such as adopting a task- or project-based system to streamline services. Actively recruiting members to be of service, speaking positively of service experience, and personally inviting members to get involved also topped the list of suggestions. The simple act of getting to know fellow members better—whether through one-on-one interaction or organized icebreaker/team-building activities at service meetings—or inviting members to participate in specific tasks were often mentioned as ways to help members find ways to serve in ways that best match their skills. Finally, some responses emphasized the importance of providing thorough training, ongoing mentorship, and clear, reasonable expectations of fellow trusted servants.

A unique aspect of this IDT workshop is the card that participants are asked to complete at the end of the session. The card is a call to action with the question, "What actions will you take to revitalize the service culture in your NA community?" Members were encouraged to forward photos of their action cards, and to date we have received 132 cards with a variety of inspired, enthusiastic, and determined commitments. From sharing a positive attitude about service to practicing principles before personalities and thanking fellow members for their service, members shared their passion and dedication to helping to create an atmosphere of recovery in service.

Technology and Social Media: Applying Our Principles

The final 2016–2018 issue discussion topic, Technology and Social Media: Applying Our Principles, asked several questions about the principles relevant to the use of social media and the successes and challenges experienced by members and service bodies. The session asked members to prioritize and discuss some of these challenges and offer ideas for solutions. A summary of these discussions is provided below.

We received input from 19 different workshops hosted by area, regional, and zonal service bodies. These were held in five countries on three continents.

Principles

Anonymity was the most commonly mentioned principle that does (or should) come into play when using social media. The principle was predominantly discussed in terms of personal anonymity or privacy, but the spiritual aspect was also mentioned more than once. Other frequently mentioned principles included integrity, responsibility, love, respect, unity, tolerance, compassion, humility, and honesty.

Successes

We heard about a range of successes using social media, ranging from letting people know about NA and that it is a viable program of recovery, to the improved ability for service bodies to communicate and share information internally with members. Some members shared strategies that have been successful in their personal use of social media, all of which are captured in the solutions section below.

Challenges

Unsurprisingly, the single most frequently mentioned challenge faced by individual members was the loss of personal anonymity due to posting pictures and tagging members without permission. Negative or abusive behavior was also mentioned several times.

The challenges encountered by service committees included the spread of misinformation, a poor public image of NA, the lack of guidelines for the use of social media, and the inadvertent sharing of personal information.

Solutions

The most substantial portion of the workshop asked attendees to consider solutions to these challenges and asked two questions: "What principles are lacking?" and "Considering the challenge and applying our principles, what solutions can you offer?"

The responses regarding which principles are lacking were similar to those shared as relevant to the use of social media. Better utilizing these principles for guidance was one of the main solutions offered. Several ways to better educate members in the appropriate and effective use of social media were suggested, including:

- member-to-member guidance from sponsors and others with experience,
- local workshops, and

- referring to relevant literature such as Tradition essays.

Several workshops also offered suggestions for additional resources. These included:

- written guidelines for trusted servants, including the administrators of social media groups and pages;

- a list of dos and don'ts;

- changes to group formats that reference the use of social media during meetings; and

- revisions to the Traditions to include social media.

Workshop participants also offered a range of personal actions to improve how we manage our social media presence, including:

- informing ourselves about how different platforms function and about their settings,

- how to deal with any challenges that may arise,

- applying spiritual principles in our personal behavior.

Social Media as a Public Relations Tool

Very little of the input we received offered responses to the IDT question regarding successes and challenges with using social media as a PR tool. The successes we did hear about included:

- using social media as a point of contact and to share information about NA to potential members, families, and professionals;

- using "push only" pages;

- utilizing social media platforms to show public service announcements; and

- considering how to maximize the visibility of NA pages in search engines.

The reported challenges included the difficulty of training members to apply the Traditions effectively and the lack of available resources to answer all social media requests.

Regional Ideas for WSC 2018

Las preguntas de estudio pasos derivadas del Texto Básico son una forma probada de aprender el programa de NA. Nuestra Moción # 3 de Baja-Son solicita un plan de proyecto para desarrollar un folleto de NA de preguntas de Estudio de pasos del texto básico con los mismos parámetros que las preguntas existentes con las que muchos están familiarizados. La eficacia de las preguntas de estudio derivadas del Texto Básico está bien establecida con más de 30 años por miembros de NA en más de 100 países en múltiples idiomas que estudian nuestro programa con este tipo de material, disponible a través de amigos o en Internet. La autora de las preguntas originales del Back to the Basic es miembro activa de NA con 36 años limpia y no prevé problemas con los SMNA en el desarrollo de un librito de preguntas de estudio de pasos derivado del texto básico. El núcleo de las definiciones y entendimientos del programa de NA se encuentra en nuestro Texto Básico. La experiencia sugiere que los recién llegados que trabajan por los Pasos la primera vez con el Texto Básico construyen una sólida base de recuperación. Estas preguntas funcionan bien en comunidades en desarrollo, instituciones, comunidades aisladas y a través de las distancias por teléfono e internet. En los Estados Unidos, los centros de tratamiento están certificados y los empleados tienen credenciales. Esto no es una realidad en México ni en otros países del mundo. En los últimos años, la ley mexicana ha exigido que los centros de tratamiento enseñen a sus clientes la recuperación de 12 pasos. En la región de Baja Son hay más de 23 centros de rehabilitación, 3 cárceles y una prisión que enseñan el programa de NA con preguntas de estudio del Texto Basico. Los coordinadores de estas reuniones pueden o no ser miembros de NA, y esto no es un problema porque las respuestas exactas a las preguntas de Pasos están siempre en el Texto Básico y el enfoque está en la recuperación de NA. Las preguntas de Pasos del texto básico y el Capítulo 4 de nuestro Texto básico también son un material excelente para Apadrinamiento detrás de las paredes, talleres de convenciones, reuniones grupales de estudio de pasos y reuniones familiares de apadrinamiento. Esta moción no busca crear ni "desarrollar un libro nuevo" de NA. Estas preguntas se centran en el estudio de la recuperación de nuestra literatura homónima, el libro Narcóticos Anónimos. Hasta que estas preguntas sobre el Estudio básico de pasos del texto estén disponibles en la OSM, los miembros deberán conocer a alguien que conozca a alguien para hacer o enviar una copia. Nuestra esperanza con esta moción es hacer que el estudio de nuestro programa esté más disponible y sea más consistente a través de las distancias y las culturas locales. Crear párrafos adicionales de literatura nueva está fuera del alcance de este producto para satisfacer esta necesidad. El resultado de esta moción sería un plan de proyecto para desarrollar un librito engrapado del tamaño del librito del grupo. Algunas preguntas de pasos prototipo podrían incluirse en el plan del proyecto para su uso a modo de prueba. En 2016 presentamos esta idea como una solicitud de proyecto a la Junta Mundial y nos dijeron que esto no estaba en la parte superior de la encuesta de literatura y no se llevaría a cabo. Algunos miembros tienen la creencia de que los proyectos

literarios deben tener su origen en una encuesta bibliográfica, aunque no existe una política de NA con respecto a las encuestas bibliográficas. La Guía de los Servicios Mundiales no menciona las encuestas y alienta a las regiones a presentar ideas, lo que se hace con las mociones. Las dos últimas encuestas mundiales de literatura de NA no se prepararon en un proceso abierto y transparente que ofrecía un marco temporal de entrada para las presentaciones. Cuando se publicaron las encuestas, los breves títulos de idea no proporcionaban un contexto o explican la profundidad del alcance del proyecto. Nuestra Moción # 3 Baja-Son solicita un plan de proyecto para crear una guía de estudio Paso con parámetros específicos porque eso es lo que está funcionando en este entorno. Sabemos que los productos de NA se especifican en mociones regionales, como el medallón de Eternidad con el símbolo de infinito. Si bien las preguntas de estudio de Pasos derivadas solo del Texto básico se utilizan en los 50 estados de EE. UU. Y por todo Canadá; estas economías del primer mundo tienen fácil acceso a impresoras personales y centros de copiado. Tener preguntas de estudio de Pasos del texto básico disponibles en un librito de NA permitirá que este material sea un articulo de inventario en las oficinas de servicio y los subcomités de distribución de literatura en todo NA. Es posible que este producto sea más valioso fuera de los EE. UU. En América Latina, el texto básico de NA cuesta tres días de salario o más. Con un librito de preguntas de estudio de pasos del texto básico y la Guía de introducción a NA, es posible enseñar y / o estudiar el programa de NA por alrededor de $ 3 USD. Creemos que estamos identificando una necesidad que generalmente no se entiende en la parte de habla inglesa de nuestra Confraternidad. La aprobación de la mocion # 3 de Baja-Son facilitará que esta idea de producto simple y económica esté igualmente disponible para todas las comunidades de NA. Les pedimos su apoyo para aprobar la motion # 3 de Baja-Son.

Step study questions derived from the Basic Text are a proven way to learn the NA program. Our Baja-Son motion #3 asks for a project plan to develop an NA booklet of Basic Text Step Study questions with the same parameters as existing questions many are familiar with. The efficacy of study questions derived from the Basic Text is well established in over 30 years of NA members in more than 100 countries in multiple languages studying our program from this type of material, available from friends or on the Internet. The author of the original Basic Text Step study questions is a living NA member with 36 years clean and foresees no problem with NAWS developing a booklet of Step study questions derived from the Basic Text. The core of the NA program definitions and understandings are contained in our Basic Text. Experience suggests that newcomers going through the Steps the first time with the Basic Text build a strong recovery foundation. These questions work well in developing communities, institutions, isolated communities and across distances via telephone and internet. In the United States, treatment centers are certified and employees are credentialed. This is not true in Mexico and other countries around the World. In recent years, Mexican law has required treatment centers to teach 12 Step recovery to their clients. In the Baja-Son Region there are 23+ rehabilitation centers, 3 jails and one prison teaching the NA program with Basic Text Step study questions. The facilitators of these classes may or may not be NA members, though this is not a problem because the exact answers to the Step questions are always in the Basic Text and the focus is on NA recovery. Basic

Text Step questions and Chapter 4 of our Basic Text are also excellent material for Sponsorship Behind the Walls, convention workshops, group Step study and sponsorship family meetings. This motion does not seek the creation of a 'newly developed' NA book. These questions focus recovery study on our namesake literature, the book: <u>Narcotics Anonymous</u>. Until these Basic Text Step Study Questions are available from the WSO, members will have to know someone who knows someone to make or send a copy. Our hope with this motion is to make study of our program more available and more consistent across distances and local cultures. Creating additional paragraphs of new literature is beyond the scope of this product to meet this need. The result of this motion would be a project plan to develop a stapled booklet about the size of the Group Booklet. Some prototype Step questions could be included in the project plan for use on a trial basis. In 2016 we submitted this idea as a project request to the World Board and we were told this was not at the top of the literature survey and would not be pursued. Some members have the belief that literature projects must originate in a literature survey, though there is no WSC mandated NA policy regarding literature surveys. The Guide to World Services does not mention surveys and does encourage regions to put forth ideas, which is done with motions. The last two NA World literature surveys were not prepared in an open, transparent process which offered an input timeframe for submissions. When the surveys were published, the brief idea titles fail to provide context or explain the depth of the project scope. Our Baja-Son motion #3 requests a project plan to create a Step study guide with specific parameters because that is what is working in this environment. We do know of NA products being specified in regional motions, such as the Eternity medallion with the infinity symbol. While Basic Text Step study questions derived only from the Basic Text are in use in all 50 US states and throughout Canada; these first world economies have easy access to home printers and copy centers. Having Basic Text Step study questions available in an NA booklet will allow this material to be an inventory item in service offices and literature distribution subcommittees all around NA. It may be that this product would be most valuable outside of the US. In Latin America, the NA Basic Text cost three days wages or more. With a booklet of Basic Text Step study questions and the Introductory Guide To NA, it is possible to teach and/or study the NA program for about $3 USD. We believe we are identifying a need not generally understood in the first world English speaking part of our Fellowship. Approving Baja-Son motion #3 will facilitate this simple and inexpensive product idea to become equally available to all NA communities. We ask for your support in approving Baja-Son motion #3.

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Florida Region

PROPOSAL TO AMEND MOTION 9

The Florida Region would like to offer the following proposal regarding motion 9 in the CAR: To amend motion #9 to read as follows:

To direct the World Board to create a project plan for consideration at WSC 2020 to create or revise one piece of recovery literature to directly address **how NA members receive and behave towards addicts** that are on Drug Replacement Therapy (DRT) and medication Assisted Treatment (MAT)

Intent: To focus the discussion on NA and NA members and not on what may or may not be an outside issue, DRT and MAT.

Rationale: DRT and MAT are here and not going anywhere. How doctors and/ or treatment centers treat their patients is not our business. We have no control or say over whether DRT or MAT are used to treat addicts seeking recovery. Actually all the information we have been able to gather seems to indicate that DRT/MAT is the treatment of choice for addicts at this time. That being said discussing MAT/DRT on its merits or at all will likely be time consuming and not necessary fruitful. Discussing our attitudes and our behavior towards these addicts, what our fears are, why some of us shun them, or make them feel unwelcome might help us arrive at some solutions, other than telling them to keep looking for "friendlier meetings" How we behave towards these addicts directly effects our public image and the perception some of the professional community has or will have about NA. We believe the discussion is important, but should center on us and not on those folks on DRT/MAT that are seeking recovery.

Conference Report Ideas

PR-IP

Motion 1 to turn the Social Media SP into a IP and Motion 2 to remove IP 27 For the Parents or Guardians of Young People in NA both run into the same issue. IP's are much more broadly accessible and are usually in literature racks in meetings, but IP's are supposed to be recovery material that can be read in recovery meetings. The reason IP 27 is a IP instead of SP is for that broad accessibility so that a young addict can grab it off a literature rack and take it home. The reason that Motion 1 seeks to turn the SP into an IP is largely to increase accessibility on a topic that is causing harm in the fellowship. Many groups either ignore SP's altogether or do not make them easily accessible - so turning IP 27 into a SP would hurt it's purpose. So...

Proposed solution to this is to create a new category of literature called a PR-IP. PR-IP's would be listed as IP's and ordered in the same sections as the rest of IP's. They would follow the same development and approval track as fellowship approved literature. They would be appropriate for stocking in literature racks. However, they would bear a similar disclaimer and/or marking that identified them as not for use during a recovery meeting and for informational purposes only. The social media PR-IP would fall under internal PR/fellowship development and would be a useful IP for newcomers to be able to grab and get a better understanding of our traditions. The For the Parents or Guardians PR-IP would keep it's same accessibility as it currently has while being acknowledged as not recovery material by addicts for addicts.

Remove CAR/CAT voting

An idea I have posted in a few different forums and emails is this : remove CAR (and maybe CAT) voting from the conference floor and put it to group tally.

An example of how this would work is as follows (and this is only an example - WE would figure out together the mechanics behind making this work)
1> Groups register as voting participants 3-6 months prior to the conference : electronically or by mail
2> Delegates go to the conference not with votes, but with ideas, questions, suggestions, discussion
3> CAR/CAT at the conference are purely discussion sessions. The only voting that would happen would relate to prioritizing the top suggestions for change or modification.
4> Post-conference there would be a report out that showed the results of the conference discussions
5> Groups that registered as voting participants could then cast their votes on the main motions/proposals OR a suggested modification OR even an automatic option on CAR motions to table for further discussion across the next cycle

By doing this the conference itself truly becomes a discussion based conference. Including an option to table motions, as well as options for suggested amendments removes the yes/no weight or factor of a motion. If something is a good idea, but isn't ready yet, it could go another cycle and get further input and

discussion before coming up for a vote again. New suggestions and ideas could come of that. Motions would pass if/when they are ready to and not before. Motions that aren't wanted wouldn't pass but would still get discussion and would still have the ability to initiate discussions on new ideas.

This keeps the CAR/CAT as relevant vehicles for forwarding fellowship ideas and actions. World services would still be responsible for compiling the CAR/CAT rather than moving that to the conference to create. With the conference being discussion based and decisions being group tally, who writes the CAR would matter less because it would increasingly reflect the direction, discussion, and results of each conference. Doing this also bridges the philosophical divide in our collective understandings of "group conscience" - between representation and delegation. Groups would have the final vote. Delegates of any kind, whether regional, zonal, or other would have a new purpose in participating at the conference. Most of the concerns with seating at the conference are based in this particular issue - distance from the group to the decisions at the conference. This idea effectively bridges that gap no matter how our service system evolves over the years - whether regional, zonal, multi-zonal, continental, hybrid, other, whatever. I think the fellowship as a whole would be much more open to and comfortable with evolving our unified service system in ways we aren't even thinking of now. Delegates and representatives at all levels would become purely conduits of information, ideas, discussion as it relates to the conference - the focus on votes at the conference would be gone.

The main cost incurred of doing this would be in the staff time managing and counting the registrations and tallies. It could not be entirely electronic because that would not be inclusive of all groups. Given the potential gains in the evolution of all of our services, especially the WSC, that cost would be well justified. Given that this could even lead to the WSC costing less, the costs of following through with this idea could even be offset entirely within 1-2 cycles.

Most of this is just examples of how this could be done and the tremendous potential benefits of this idea. However, the core idea is simply just move the CAR (and maybe the CAT) voting from the conference to group tally. How we accomplish that would be up to us collectively to work on, figure out and agree to. The possibilities are endless.

What's New in Literature & Products

OUR VISION IS THAT ONE DAY every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life.

2016–2018 Cycle

It's the new NAWS webstores! Browse thousands of products in more than 80 categories in our US (https://cart-us.na.org/), Canada (https://cart-ca.na.org/), and Europe (https://cart-eu.na.org/) web stores—and come back often to see what's new.

IP #1 in six languages & keytags in five languages

19 book-length & eight booklet pieces

Over 50 IPs, SPs, PR pamphlets and other products

Afrikaans
- NA White Booklet
- Keytags: Welcome – Multi-Year

Arabic
- *The NA Step Working Guides*

Bengali
- NA White Booklet

Bengali (Bangladesh)
- IP No. 1, *Who, What, How, & Why*

Czech
- IP No. 1, *Who, What, How, & Why*

Danish
- Sixth Edition Basic Text
- *Just for Today* (Revised to 6th edition Basic Text)
- *The NA Step Working Guides*
- IP No. 29, *An Introduction to NA Meetings*

English
- *Guiding Principles: The Spirit of Our Traditions*
- Line-Numbered Basic Text
- *It Works* Audio CD MP3
- NA & *Persons Receiving Medication-Assisted Treatment*
- Twelve Traditions Bookmarks Set
- 2017 & 2018 JFT Calendars
- Laser-Etched Medallion Holders in Black, Satin Gold, & Bronze

Estonian
- IP No. 7, *Am I an Addict?*
- IP No. 11, *Sponsorship*

Farsi
- *Guiding Principles: The Spirit of Our Traditions*

French
- IP No. 24, *Money Matters: Self-Support in NA*
- IP No. 28, *Funding NA Services*

Hebrew
- IP No. 29, *An Introduction to NA Meetings*

Hindi
- *Just for Today*

Hungarian
- *The NA Step Working Guides*

Indonesian
- Basic Text (5th Edition)
- IP No. 5, *Another Look*
- IP No. 6, *Recovery & Relapse*
- IP No. 14, *One Addict's Experience…*
- IP No. 19, *Self-Acceptance*

Irish (Gaelic)
- Keytags: Welcome – Multi-Year

Italian
- Sixth Edition Basic Text ePub Edition

Japanese
- IP No. 5, *Another Look*
- IP No. 8, *Just for Today*
- IP No. 11, *Sponsorship*
- IP No. 19, *Self-Acceptance*

Kannada
- IP No. 16, *For the Newcomer*

Korean
- IP No. 5, *Another Look*
- IP No. 14, *One Addict's Experience…*
- IP No. 19, *Self-Acceptance*
- IP No. 23, *Staying Clean on the Outside*

Latvian
- IP No. 14, *One Addict's Experience…*

Lithuanian
- *Behind the Walls*

Mizo
- Keytags: Welcome – Multi-Year

Nepali
- IP No. 6, *Recovery & Relapse*

Odia

- IP No. 1, *Who, What, How, & Why*
- Keytags: Welcome – Multi-Year

Papiamento

- Keytags: Welcome – Multi-Year

Polish

- *The NA Step Working Guides*
- *The Group Booklet*
- *Behind the Walls*
- IP No. 5, *Another Look*
- IP No. 13, *By Young Addicts…*
- IP No. 14, *One Addict's Experience…*
- IP No. 15, *PI & the NA Member*
- IP No. 20, *H&I Service & the NA Member*
- IP No. 24, *Money Matters…*
- IP No. 27, *For the Parents…*
- IP No. 28, *Funding NA Services*
- Group Reading Cards (Set of 7)

Portuguese

- Sixth Edition Basic Text
- *Twelve Concepts for NA Service*
- IP No. 29, *An Introduction to NA Meetings*
- Twelve Steps & Twelve Traditions Color Posters

Portuguese (Brazil)

- *Just for Today* (Revised to 6th edition Basic Text)
- *The NA Step Working Guides* (Revised to 6th edition Basic Text)
- IP No. 21, *The Loner*
- IP No. 29, *An Introduction to NA Meetings*

Russian

- *Living Clean: The Journey Continues*
- NA White Booklet (*Revised to include local sharing*)
- IP No. 2, *The Group*
- IP No. 13, *By Young Addicts, For Young Addicts*
- IP No. 26, *Accessibility for Those with Additional Needs*
- IP No. 27, *For the Parents…*

- Group Reading Cards (Set of 7)

- *Group Trusted Servants: Roles & Responsibilities* (SP)
- Twelve Steps & Twelve Traditions Color Posters

Serbian

- IP No. 1, *Who, What, How, & Why*

Slovenian

- NA White Booklet
- IP No. 6, *Recovery & Relapse*
- IP No. 7, *Am I an Addict?*
- IP No. 16, *For the Newcomer*
- IP No. 22, *Welcome to NA*
- Group Reading Cards (Set of 5)

Spanish

- Sixth Edition Basic Text ePub Edition
- Line-Numbered Concordance Basic Text
- *Guiding Principles: The Spirit of Our Traditions*
- IP No. 26, *Accessibility for Those with Additional Needs* (Revised)
- *NA & Persons Receiving Medication-Assisted Treatment*

Swedish

- *Membership Survey*
- *Information about NA*

Tamil

- IP No. 1, *Who, What, How, & Why*

Ukrainian

- IP No. 5, *Another Look*
- IP No. 14, *One Addict's Experience…*
- IP No. 19, *Self-Acceptance*
- IP No. 23, *Staying Clean on the Outside*

Urdu

- IP No. 7, *Am I an Addict?*

Zulu

- IP No. 1, *Who, What, How, & Why*
- IP No. 7, *Am I an Addict?*