

A
ABCD
Adriatic *
Alabama/NW Florida
Alaska
AL-SASK
Aotearoa New Zealand
Argentina
Arizona
Arkansas
Australia
B
Baja-Son
Best Little
Brazil Central *
Brazil
Brazil Sul
British Columbia
Buckeye
C
California Inland
California Mid-State
Canada Atlantic
Carolina
Central Atlantic
Central California
Chesapeake & Potomac
Chicagoland
Chile
Colombia
Colorado
Connecticut
Costa Rica
D
Denmark
E
Eastern New York
Eastern Pennsylvania *
Ecuador

Egypt
F
Finland
Florida
France
Freestate
G
Georgia
German speaking
Grande São Paulo *
Greater Illinois
Greater New York
Greater Philadelphia
Greece
Guatemala
H
Hawaii
HOW Brasil *
Hungary *
I
Indiana
Iowa
Iran
Irish
Israel
Italy
J
Japan
K
Kentuckiana
L
Lesotho *
Lithuania
Lone Star
Louisiana
M
Metro-Detroit
Mexico
Michigan

Mid Atlantic
Mid-America
Minnesota
Mississippi
Montana
Mountaineer
N
Nebraska
Nepal
NERF - NE India
New England
New Jersey
Nicaragua
North Carolina
Northern California
Northern New England
Northern New Jersey
Northern New York
North-West Russia *
Norway
O
Ohio
OK
Ontario
P
Pacific Cascade
Pakistan North *
Panama
Peru
Philippines
Poland
Portugal
Q
Quebec
Quisqueyana
R
Red River *
Region 51
Region Del Coqui

Rio de Janeiro *
Rio Grande do Sul *
Rio Grande
S
San Diego/Imperial Co.
Show-Me
Sierra Sage
SOSONA - Indian
South Africa
South Dakota
South Florida
Southern California
Southern Idaho
Spain
Swedish
Switzerland *
T
Tejas Bluebonnet
Tri State
U
UK
Upper Midwest
Upper Rocky Mountain
Uruguay
Utah
V
Venezuela
Volunteer
W
Washington Northern
Idaho
Western New York
Western Russia
Wisconsin

Zonal Forums

Facts about: ABCD Region

Name of Regional Delegate..... **Sandra M**
 Have you attended a WSC before? How many **yes 1**
 Name of Alternate Delegate..... **Theresa J**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **226**
 How many meetings take place each week in the region? **257**
 How many H&I panels take place each week in the region? **43**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions?
 What percentage comes from conventions and events?
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **5%**
 • Holding workshops and service meetings? **15%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **35%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?..... **Donations to NAWs**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?.....
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Phoneline; Website; Meeting List Coordinator
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions?
 Do any of your areas use CBDM to reach decisions?
Sometimes consensus is used if it's housekeeping or issues that would not affect the groups but all policy, elections or any issue that would affect the groups is conducted by vote from the areas. That is the same for most areas. Some areas use more CDBM than others.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

The only Regional Assembly we had in this cycle was discussion of the CAR/CAT

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We try to use alternates for training, if possible. Or, the prior position holder will often be available for questions to the current position holder.

Describe what kind of planning your region and/or its areas utilize.

We tried an experiment of rotating the RSC for 1 year, 2 months in each area. After one year, RSC returned to it's set date, time and location as attendance was greater at the static location.

Does your region or its areas have any shared services with other service bodies? **yes**

H&I works with other H&I committees in New York State to organize events that would involve all of NYS DOCCS facilities like the Unity Day call.

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Frequently having various RSC position holders attend areas who currently do not have RCM's helps foster communication. The use of a conference call for regional H&I has allowed all areas to participate even if they do not attend region. Holding CAR/CAT workshops in each of the 6 areas as well as the regional assembly helps us stay unified and the convention committee holds fundraisers in each area as well to help with unity.

Successes with utilizing technology in new ways within your region and/or areas:

The conference call number has been used for policy and for regional H&I. The RD does use power points and videos from WSC to facilitate workshops but these techniques are expensive. The region does not own the extensive equipment necessary to hold these workshops. The current RD finds ways to access this type of equipment (laptops, projectors....) but a new RD may not have access to this very expensive equipment which may limit the use of any technology in the presentations.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Public Relations is handled by the areas, not the region. Specific events in some of the areas include listing meetings in the local newspaper, having signs on busses with the helpline number in urban areas, attending school events (we are frequently invited to speak at schools in one specific area with an active PR committee), keeping an email list of local probation/parole officers, drug court, social workers, doctors and other interested or relevant community members so the newest meeting schedule gets forwarded to them quarterly.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **yes**

Does the region have any type of NA phonenumber or a helpline? **yes**

There is a regional helpline and two areas also have their own helpline. The helpline has a recorded message of local meetings and a way to reach a member. Training of all volunteers is mandatory and the regional helpline chair coordinates with volunteers from each area so calls can be routed to the locality of the caller when appropriate.

Do you have a regional website? **yes abcdrna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

There is one regional assembly and one assembly in each area. Events are attended by between 5-30 members.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**
 How does your region delegate authority to you to make decisions at the WSC? **Mandate**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Properly managing and having effective communication regarding the regional convention and other events where significant sums of money are handled.

Please describe the most significant challenge your region has faced since WSC 2014
Effective communication. On floors of areas and the region members sometimes feel attacked or members are overly defensive and withhold information out of fear or resentment. Other members seem overly concerned with fault finding or rule/policy violations that do not really impede our primary purpose. We have service bullies who use their service resumes to push around service bodies and do not seek the conscience of the group. Subcommittees often do not attend ASC or RSC meetings making communication impossible. RCM and GSR positions are often not held also making communication very challenging. As NA, as such, must never be organized, communication with members is challenging since their lack of organization is what makes NA thrive. But this same lack of organization is often frustrating to the service bodies who seek to communicate with the amorphous spiritual entity that is NA as such.

Please describe some highlights or successes your region has experienced since WSC 2014
We are still a region which is wonderful. We continue to insure every group and event in the region that requires insurance. Our website gets better and better and helps serve tremendously to bridge the communication gap. We learn more and more how to use this resource effectively. Our regional H&I, working with NYS DOCCS had the largest participation on the Unity Call from NYS Correctional Facilities ever.

What additional information would you like to share with other conference participants?
We should change the function of the WSC, not cut down on the size of the conference.

Is there anything in particular you want to discuss at the conference?
The function of the WSC. Can we use WSC to create the CAR together so all motions come from the RD's, WB members and NAWs special workers as a group? This would be a better use of our time together, we could hear from every participant in the small groups, develop ideas and end up in the large group. Draft the motions for the CAR together and have 2 years to conference with the fellowship. Also, I feel the roles of people at WSC are very muddy and that causes great frustration. Is WB primarily the trustee of the FIPT, primarily the board of the not-for-profit NAWs or some service body of all of NA? What is the true priority of WB? It cannot be all three by definition. We need to define WB's relationship with NA, as such, and with WSC more clearly.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Communication is a big challenge. There is a bottomless pit of information coming from World Services that, I guess, I am supposed to convey to the members. However, just accessing the information is a part-time job. I have to condense that in a brief report. I cannot monopolize the entire RSC every month. The business of the region must be discussed. The RCM makes its report to area. Again, they cannot monopolize ASC with regional business. They must condense all

regional business into a brief report, thereby diluting the World Services information all the more. The GSR's, for the most part, bring only the motions from ASC to the group so none of the information gets past that point unless it is conveyed directly by the RD team at an assembly. Yet, the second concept mandates that the groups make the decisions. In my opinion, World Services sees itself as more important than the higher levels of service which to me, is backwards. The message is carried locally, one addict to another, not from a corporate board. There is little respect, in my opinion, given to local services and their primary and absolute hands-on effect by World Services. Another challenge is time. The demands of NAWS on the RD, to me, seem endless. Why are the RD's asked to participate in a survey, then we are to tell members to participate, then we are to collect a regional conscience? Time to gain a conscience is another challenge. With communication being so tough trying to get a meaningful, educated conscience between January 25 and April 22 is almost impossible. Budgeting is also a problem. Participating in World Services is expensive. I end up using a lot of my own resources to participate in events and conduct learning days. This position should not be reserved for the financially solvent.

Facts about: Adriatic Region*

Name of Regional Delegate..... **Jelena S**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **7**
 How many meetings take place each week in the region? **24**
 How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Euro**
 What percentage of your RSC’s annual budget comes from group and area contributions? **20%**
 What percentage comes from conventions and events? **75%**
 What percentage comes from literature sales? **5%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **2%**
 • H&I? **20%**
 • Holding workshops and service meetings? **30%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **40%**
 • Holding events? **8%**
 • Expenses to hold and manage the RSC? **0%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **300**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?

Convention/Events; FD/Outreach

Are any of these workgroups/committees new since the last WSC? **yes**

If you have an FD workgroup/committee, what are their responsibilities/tasks?

- cooperating with ASRs regarding their FD needs and coordinating FD activities within the Region.

Is there a corporation or an entity with legal status that is a part of your RSC? **no**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

We are still in a process of completely adopting CBDM as the only way of reaching decisions in all situations, but it works surprisingly well and it has helped us to overcome some difficult times and decisions. It makes service and decision making more spiritual.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

- EDM workshops on Unity, Traditions and Service Structure. Two workshops over a weekend were held in one of our Areas, attendance was 10-20. - Tradition 5 and 12 workshop, held by RCMs at our Regional Winter convention, attendance was around 30. - Unity workshop, held by members from UK at our Regional Winter convention, attendance was around 30. - H&I workshop, held by ACMs at our Regional Summer Convention, attendance was around 20 - Tradition 1 and 12 workshop, held by RCMs at our Regional Summer convention, attendance was around 40.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Online (Skype) meeting for members without meeting in their cities. Neighboring areas visiting each other, helping with PI, H&I and organizing workshops for members.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Skype recovery meetings are taking place regularly and providing support for members without meetings. Skype Regional service meetings are taking place every month and they are great way of staying in touch and contact, also they save money and time. Google group / mailing list - great way of keeping our service mailings in order and organized, also it allows every interested member to follow it and be informed. Online storage keeps our service material available at any time.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Contacts with doctors, other NGOs, various panel discussions are regularly taking place throughout Region. We are 5 different countries, so PR/PI efforts are carried out by Areas, but when needed regional trusted servants are called to help and participate.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **RCMs are trying to keep members informed about WSC matters and about NA globally, but being non seated Region makes those things a little bit far and not so interesting.**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

- unity - anonymity - how to grow - how to keep new members

Please describe the most significant challenge your region has faced since WSC 2014

Adriatic Region*

Some questions truncated to save space

- One area splitting, because of personal difficulties.

Please describe some highlights or successes your region has experienced since WSC 2014

- One Area has started H&I meeting in prison - 2 Areas with difficulties with each other, working together at Regional level.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am grateful for being able to serve. Sometimes, the communication with RCMs was difficult, but we've managed to overcome our differences and i hope i was able to give back a least part of what I've gained with this service.

Facts about: Alabama/NW Florida Region

Name of Regional Delegate..... **Reed H**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Harold H**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 YRS.**
 How many areas are in the region? **11**
 How many groups are in the region? **129**
 How many meetings take place each week in the region? **525**
 How many H&I panels take place each week in the region? **29**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US DOLLARS**
 What percentage of your RSC’s annual budget comes from group and area contributions? **5%**
 What percentage comes from conventions and events? **95%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **15%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **15%**
 • Holding events? **40%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?..... **LEGAL EXPENSES**
 Total money contributed by the region to your zonal forum during your last fiscal year? **1500**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
ROTATE TO DIFFERENT AREAS WITH THE RCM OF THAT AREA GIVEN FUNDS BY THE RSC TO HOST THE REGIONAL WEEKEND
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
WE CALL IT OUTREACH, IT IS NEW, THE OUTREACH SUBCOMMITTEE HELPS STRUGGLING GROUPS AND AREAS BY SHARING THEIR EXPERIENCE WITH STARTING AND MAINTAINING SERVICE COMMITTEES. THEY ALSO REACH OUT TO RURAL GROUPS TO TRY AND CONNECT THEM TO AREAS AND REGION TO TRY AND INCLUDE THEM IN THE INFORMATION CONDUIT.
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions?yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

WE HAVE DONE WORKSHOPS ON ALL THE I.D.T.S THIS CYCLE AT THE REGION. THE DELEGATE TEAM HAS DONE PLANNING BASICS AND C.B.D.M. WORKSHOPS AND WE HAVE OF COURSE DONE SEVERAL CAR & CAT WORKSHOPS AND A REGIONAL ASSEMBLY WE HAVE HELD 2 H&I WORKSHOPS IN DIFFERENT AREAS THAT HAVE ASKED FOR THEM.

Does your region provide any other type of fellowship development or outreach efforts? no

What kind of training and mentoring efforts take place in your region and/or its areas?

THIS IS DONE BY WORKSHOPS ON CBDM AT AREAS AND THE REGION, ALSO THE OUTREACH SUBCOMMITTEE DOES SOME MENTORING OF TRUSTED SERVANTS.

Describe what kind of planning your region and/or its areas utilize.

WE ARE WORKING ON PLANNING STRATEGICALLY. THE DELEGATE TEAM PRESENTED A PLANNING BASICS WORKSHOP AT THE REGION THAT WAS WELL RECEIVED. AT THIS TIME WE USE A ADMIN. COMMITTEE MEETING AT THE BEGINNING OF REGION TO SET THE AGENDA.

Does your region or its areas have any shared services with other service bodies?yes

WE ARE WORKING ON A FLORIDA HELP LINE BECAUSE TWO AREAS IN OUR REGION ARE IN FLORIDA, WE ARE WORKING WITH THE FL. REGION WITH S. FL. TAKING THE LEAD. WE ARE ALSO COLLABORATING WITH FL. AND S.FL. IN OUR P.R. AND H&I EFFORTS. SOME OF THIS IS BEING DONE ON THE ZONAL LEVEL AT THE S.E.Z.F.

Has your region had discussion about where NA does not exist in your region?yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

WE ARE USING THE BASIC MEETING LIST TECHNOLOGY.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE HAVE BASIC FUNCTIONS IN OUR REGION.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 2

Does the region have any type of NA phonenumber or a helpline? yes

THE HELP LINE IS REGION WIDE, PAID FOR BY THE REGION, WE USE ONE BOX.

Do you have a regional website? yes alnwflrsc.org

Do you keep your meeting information updated on the website?yes

Has your region hosted CAR workshopsyes

WE HAD A C.A.R. WORKSHOP AT THE REGION IN JAN. WE THEN ATTENDED THE C.A.T. WORKSHOP AT THE SOUTHEASTERN ZONAL MEETING IN ATL. GA. WE HAD A REGIONAL ASSEMBLY FEB. 13TH IN MONTGOMERY AL. WITH A GREAT TURNOUT. THERE WERE 8 R.C.M.'S IN ATTENDANCE ALONG WITH SEVERAL G.S.R.'S WE WILL BE HOLDING A S.E.Z.F. C.A.R./ C.A.T. WEBINAR FEB 25TH WITH THE OTHER REGIONS IN THE SOUTHEAST ZONE, FOLLOWED BY SEVERAL AREA C.A.R./C.A.T. WORKSHOPS IN THE COMING WEEKS

How does your region reach a conscience about WSC matters? Area tally

Does your region engage in gathering a conscience for CAT material?yes

How does your region delegate authority to you to make decisions at the WSC? Mandate

Number of members since WSC 2014? staying the same

Are there government or other legal impediments that restrict NA to function or grow? no

Are there special language, translation issues that restrict NA to function or grow? no

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

WE HAD A GREAT DISCUSSION ON THE WELCOMING ALL MEMBERS I.D.T. IT TURNED INTO A THIRD TRADITION DISCUSSION AND WAS ONE OF THE BEST DISCUSSIONS ALL CYCLE.

Please describe the most significant challenge your region has faced since WSC 2014

LEGAL ISSUES WITH OUR FUNDRAISING EFFORTS AT OUR REGIONAL CONVENTION.

Please describe some highlights or successes your region has experienced since WSC 2014

WE STARTED AN OUTREACH/F.D. SUBCOMMITTEE, IT HAS TAKEN A LOAD OFF THE DELEGATE TEAM AND ALLOWED US TO SPEND MORE TIME WORKSHOPING THE C.A.R./C.A.T. AND GATHERING REGIONAL CONSCIOUS.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

GOING TO THE W.S.C. HAS BEEN A LIFE CHANGING EVENT FOR ME. SEEING OUR FELLOWSHIPS DIVERSITY ON THAT LEVEL WAS AN EYE OPENER. THE DISTRUST OF THE WORLD BOARD AND THE TRUSTED SERVANTS THAT SERVE THE W.S.C. HAS BEEN A HUGE DISAPPOINTMENT TO ME. THE US AND THEM MENTALITY HAS BEEN CHALLENGING, ALSO THE LACK OF CONCERN FOR THE ISSUES FACING OUR FELLOWSHIP AS A WHOLE. IT SEEMS NO ONE CARES UNTIL THEY SHOW UP AT THEIR HOME GROUP AND THE DOOR IS LOCKED. I THANK A LOVING HIGHER POWER FOR THE OPPORTUNITY TO IN THIS CAPACITY.

Facts about: Alaska Region

Name of Regional Delegate..... **Tony L**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Frank P**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **4**
 How many groups are in the region? **42**
 How many meetings take place each week in the region? **172**
 How many H&I panels take place each week in the region? **18**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **US**
 What percentage of your RSC's annual budget comes from group and area contributions? **10%**
 What percentage comes from conventions and events? **90%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **16%**
 • H&I? **7%**
 • Holding workshops and service meetings? **14%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **23%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **6%**
 • Specify any other expenses?..... **Outreach 4%, Insurance 14%, Donation to world 7%, WSZF 9%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
Four times by teleconference which includes the fact we try to meet two times during those teleconferences in person at events. Our yearly convention which moves between areas and a camp out in Fairbanks are two places that members of the committee try to attend. Those that cannot attend the events call in by teleconference.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Project Based Workgroups; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
None
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions?**yes**
Anchorage and Keai Area is using some of the tools trying new things as it progresses.
Faibanks is using a mixture of Roberts Rules and CBDM

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
The region itself doesn't do workshops. The RD and ARD are providing CAR workshops. Some areas do learning days and some GSF activities in Anchorage.

Does your region provide any other type of fellowship development or outreach efforts?**yes**
We have a active PR outreach by mail to out landing areas. We are facilitating an H&I-PI workshop and we also send starter kits upon request.

What kind of training and mentoring efforts take place in your region and/or its areas?
H&I happens regularly in a couple of our areas. We are trying to have more learning days (Quarterly Basis) in Anchorage and Kenai areas. Fairbanks is establishing CO/Positions at area to mentor people. Essentially mentoring people like an additional Alternate.

Describe what kind of planning your region and/or its areas utilize.
Budget planning at region over a two year cycle. Adhoc committees.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:
Regional phone lines. Conference calls.

Successes with utilizing technology in new ways within your region and/or areas:
Our teleconferences seem to be a valuable tool in our regional communication.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We participate in School of Addictions. Annual Heath Fair in Fairbanks. posting the meeting schedule in local paper in Fairbanks.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**
We have area and regional helplines. The region helpline is centralized and refers to local members of the different areas.

Do you have a regional website? **yes akna.org**
 Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**
We are establishing workshops at this time. Each area will get a workshop facilatated by the RD and ARD.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Local issues mostly. How to fill empty positions?

Please describe the most significant challenge your region has faced since WSC 2014

Filling empty positions. Lack of means to carry message to outlying areas.

Please describe some highlights or successes your region has experienced since WSC 2014

Dialog with DOC with working behind the walls. Contact with one of city managers for remote city of Bethel. We have established regional insurance. GSF activity in Anchorage and Kenai

What additional information would you like to share with other conference participants?

We struggle with an isolated population of addicts that it is hard to support.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Teleconference calls work well. Participation in our zonal forum has been real helpful in being a part of collaboration within our zone and being able to talk about local issues. real helps with not being isolated.

Facts about: AL-SASK Region

Name of Regional Delegate.....	TBD
Have you attended a WSC before? How many	
Name of Alternate Delegate.....	TBD
Have you attended a WSC before? How many	
How long is the RD term in your region?	4 Years
How many areas are in the region?	7
How many groups are in the region?	183
How many meetings take place each week in the region?	195
How many H&I panels take place each week in the region?	10

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	Canadian\$
What percentage of your RSC’s annual budget comes from group and area contributions?	75%
What percentage comes from conventions and events?	25%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	15%
• H&I?	0%
• Holding workshops and service meetings?	0%
• Traveling delegates or other trusted servants to service meetings and workshops?	25%
• Holding events?	35%
• Expenses to hold and manage the RSC?	25%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	5500

Your Regional Service Structure

How often does your RSC meet?.....	3
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	decreasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Hosting workshops and/or providing Regional speakers at Area events.	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Welcoming All Members (IDT) 4 times Average Attendance 50

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

PI training before members attend a conference where we have a booth

Describe what kind of planning your region and/or its areas utilize.

RSC - Every 5 years Areas - no planning

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

A Regional website has been a great tool to assist in communication from the RSC to individual members.

Successes with utilizing technology in new ways within your region and/or areas:

Webinars where our web coordinator shows us how to use and make changes to our Regional website.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Assisted our zonal forum (CANA/ACNA) participate in conferences

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

A toll free number that is answered by an answering service that either gives out meeting information or patches the call to a NA member.

Do you have a regional website? **yes www.alsaskrsc-na.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The new service structure

Please describe the most significant challenge your region has faced since WSC 2014

People using social media as a service tool

Please describe some highlights or successes your region has experienced since WSC 2014

Our annual GSR Assembly is giving us input as to what the groups and individual members want us (RSC) to do to serve them. We have started offering our workshops to Areas instead of waiting to be asked.

What additional information would you like to share with other conference participants?

We are looking forward to the day that our zonal forum is a full participant at the WSC.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Aotearoa New Zealand Region

Name of Regional Delegate.....**Sharon K**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Deb F**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region?**Two years (with two years as Alt.)**
 How many areas are in the region? **3**
 How many groups are in the region? **124**
 How many meetings take place each week in the region? **124**
 How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **NZD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **66%**
 What percentage comes from conventions and events? **28%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **11%**
 • H&I? **0%**
 • Holding workshops and service meetings? **12%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **28%**
 • Holding events? **12%**
 • Expenses to hold and manage the RSC? **12%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **20**

Your Regional Service Structure

How often does your RSC meet?.....
 Does your RSC meet in the same place each time?..... **no**
As the Region is spread over a large geographical area the RSC meets where it is most cost prudent to do so based on location of elected trusted servants.
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **decreasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; Literature Distribution; Phoneline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

This is good for reaching agreement and support in principle. It gives members a voice and allows for full participation and an opportunity to be fully informed. A vote is cast to formalise decisions.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

After many years of discussion pre WSC CAR workshops have been planned with two out of three areas taking part in this - attendance is not yet known as these were still to take place at time of completing this report. The gathering (Assembly) is held once a year. Workshops were held using this cycles IDTs with an average attendance of twenty members in each workgroup (they were held simultaneously)

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Delegate team work closely together sharing tasks and co creating reports so there is no double up of information while ensuring all that needs to be communicated to the fellowship is. Otherelected positions also have Alts., with two RCMAIts attending the last RSC. This is an opportunity to observe, ask questions and participate. The Southern Area is using the new Service System and has a co-facilitator style at Area Forums. Generally this is a member with experience teaming up with a member with not so much experience. New members are mentored and supported into group service positions. The Fellowship Service Office who distribute literature currently has an elected member who is being mentored and supported in readiness to roll over into a position. The current Regional Phonenumber committee is looking to elect a Phonenumber Chair Alt. Newer members to the Phonenumber service are mentored by "watching" the process via the Phonenumber email list (more fully described further on).

Describe what kind of planning your region and/or its areas utilize.

Area and regional budgeting. Strategic planning for the upcoming year to allow for maximum attendance by the fellowship to service meetings, camp outs and workshops. Goal setting. Fellowship Service Office business plan. Gathering (assembly) planning sessions.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Some statements have been composed that can be read out during business announcements in meeting so that there is a clear and consistent message and supporting newer members who may not know how to speak about a particular service related subject. Some closed Facebook groups are well used by members with updates, venue changes, newcomers needing support and other NA related topics being communicated widely and quickly.

Successes with utilizing technology in new ways within your region and/or areas:

The Fellowship Service Office has very recently made available to the fellowship an online literature order and with an up to the minute inventory of available stock. This conscience of this region of the Literture Survey is being collected electronically. Facebook groups have been created by areas and by many of the camp out committees and are being successfully used as a vehicle of communication.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations to medical students, probation services, AOD services, mental health services and prisons. Stalls at festivals and a major annual AOD Professionals Conference. Once a month "About to Snap" Posters are put up in the four main centres with the NA Regional Phonenumber

number attached. There is an ongoing initiative with the Drug Court - currently the Drug Court only operates in one of the Areas - and attendance stamps. Stamps have also been made available for probation attendance.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Callers hear basic information and can leave a message that is emailed to an email list - the message is then listened to by a member on that list who ensures it is followed up. A brief outline of the conversation / outcome of any call is emailed to this list so that all serving members no the message has been responded to. This method serves as a learning environment for members coming on to do Phonenumber service as they are able to watch the process and listen to the messages themselves - seeing both the response and any ongoing conversations, questions or feedback that comes about as a result.

Do you have a regional website? **yes www.nzna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

It is my understanding that there have been CAR workshops historically and now after many years of conversation there will be two CAR workshops pre WSC in 2016. This is a great outcome. The gathering (assembly) is a vehicle of delivering the CAR to GSRs in attendance and collecting the vote.

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

New anti laundering money laws have come into effect making it difficult for new groups to open bank accounts. The Region together with the Fellowship Service Office (Literature distribution) is investigating Incorporation and Charitable Status as one solution to this. Discussions about this are being held with the fellowship making use of the gathering (assembly) to have open conversations with as many members at once.

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

7th tradition fund flow - how to get the message to groups about the need to fund flow. Communicating to the fellowship where funds that are flowed through get spent.

Please describe the most significant challenge your region has faced since WSC 2014

New banking laws - the Anti Laundering Act that came in meaning new groups face significant hurdles to open bank accounts - this is further complicated by each bank having a different interpretation of the act and subsequent differing policies and procedures. Meaning what one group does at one bank is not necessarily proving useful information for another group at another bank.

Please describe some highlights or successes your region has experienced since WSC 2014

Using technology to better carry the message - the Fellowship Service Office has online ordering with up to the minute inventory. Ways to decrease the subsidy this region recieves from NAWS continue to be discussed and actioned; with recent communications via RCMs showing this region supports all efforts to move in that direction.

What additional information would you like to share with other conference participants?
Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Being just one Delegate to deliver the CAR workshops it would have been helpful if they had been delivered in previous years and I had been able to attend one facilitated by a previous RD and use it as a learning opportunity. This is a busy time in the role of Delegate for this Region with the Asia Pacific Forum coming just eight weeks before the gathering (assembly) then the WSC the following month. I have found the participants board to be a little overwhelming - this has limited me to merely reading and not posting. Having two years as Alt., has worked well - giving plenty of time to do the required growing and learning needed to fulfill this role.

Facts about: Argentina Region

Name of Regional Delegate.....**Daniel A**
 Have you attended a WSC before? How many **yes -1**
 Name of Alternate Delegate.....**Carlos S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years for both RD and RDA**
 How many areas are in the region? **20**
 How many groups are in the region? **244**
 How many meetings take place each week in the region? **800**
 How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **35%**
 What percentage comes from conventions and events? **15%**
 What percentage comes from literature sales? **50%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **10%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?..... **office expenses 50%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We have 3 regional workshops in different locations within the region, with limited time and resources and we do the in far away locations
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We do 3 workshops , with limited time and resources in far away locations

What kind of training and mentoring efforts take place in your region and/or its areas?

Different workshops

Describe what kind of planning your region and/or its areas utilize.

In the last regional meeting in December we approved doing 3 workshops in different zones of the region to create new areas, 1 assembly, 1 regional meeting to deal with topics related to RDs, the creation of another region is being considered

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We have created new areas and groups all over the region

Successes with utilizing technology in new ways within your region and/or areas:

We do virtual workshops and meetings where members can participate where otherwise it would cost them too much and time to attend

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We are creating a TV add, because the government is asking an HD quality add. We are in contact with the official of Sedronar which is the government institution that deals with addictions. We are preparing and PI meeting at an important local theater to celebrate the NA's 30 years in Argentina and we are inviting authorities and professionals who deal with addiction

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

It works 24/7 it's free because we have a 0800 # and anyone can call free of charge

Do you have a regional website? **yes www.na.org.ar**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Active participation in the LAZF again, because we had not been active part of it since 2007, only via internet meetings or at the LAZF meeting in the WSC

Please describe the most significant challenge your region has faced since WSC 2014

Integrating groups and areas to NA worldwide topics of interest, NA's presence in places that are far away and where NA is not present

Please describe some highlights or successes your region has experienced since WSC 2014

The free of charge helpline, local literature printing project in our region. New areas and groups where NA was not present

What additional information would you like to share with other conference participants?

The experience of printing literature is a strong team effort with NAWS, we believe it;s working well and it benefits our region, because Argentinean laws kept us from importing it and now we are selling literature at an affordable price because we have reduced shipping costs and we can sustain our RSO

Is there anything in particular you want to discuss at the conference?

How to help the new WSC, because it's a difficult topic due to may regions not wanting to lose their seat at the conference, the WSC can't continue to invite more members and there are many communities that are not represented in the conference

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Active participation on the LAZF, because the arguments of our region were valid at some time, but from 2007 to the present time the LAZF has grown a lot and we need too exchange information with other regions because we have much to give and to receive

Facts about: Arizona Region

Name of Regional Delegate..... **Ken F**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Steven S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **10**
 How many groups are in the region? **225**
 How many meetings take place each week in the region? **300**
 How many H&I panels take place each week in the region? **25**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **25%**
 What percentage comes from conventions and events? **75%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **25%**
 • H&I? **20%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **20%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **12%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Review; PR/PI; Project Based Workgroups; Website Youth
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
they help the RD team put on the assembly and work with the PR and H&I committies. They also help do the annual planning assembly
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
found that makes the meeting more spiritual and everyone is included

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

did Planning our future workshops, lit review and input not the traditions project. Welcome to NA meeting IDT, about 40 to 60 members per workshop

Does your region provide any other type of fellowship development or outreach efforts?**yes**

doing FD helping areas with workshops on better home groups and workshops on areas needs

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

we started with a regional planning assembly. waiting to see t-if the RCMS are going to support a 2nd one and when

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

looking at outreach on the reservations

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

this cycle the region approved to provide each area with a stocked 8 pocket lit rack for each drug court after a PR did a presentation. Region also does the Art or Recovery in September. The local areas also support the Art of Recovery month. Region and the areas support Vetrans Stand down. were they can get health, court issues, housings support in one stop.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes arizona-na.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

we held 2 car/cat workshops One was help up in the northern area and we had about 25 members the second one was help about mid way from the Phoenix and Tucson areas that has about 30 members from 5 areas. This is the first cycle in many years that we did did the CAR and CAT. We are going to suggest to the RCM's that we still do 2 workshops for the CAR and one for the CAT and then the conscience meeting. We hold a a regional conscience meeting were we collect CAR ballots and take inout on the CAT items

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

youth committee

Please describe the most significant challenge your region has faced since WSC 2014

looking at growth of the raul ares

Please describe some highlights or successes your region has experienced since WSC 2014

did out first planning assembly, and lit racks in the drug courts

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the use of CAR videos and that the board did not say accept or reject regional motions, plus the regional input on the CAT. The board seemed to be more open to input that the areas are seeing.

Facts about: Arkansas Region

Name of Regional Delegate..... **Marvin D**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Delores W**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **7**
 How many groups are in the region? **66**
 How many meetings take place each week in the region? **274**
 How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **95%**
 What percentage comes from conventions and events? **5%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **4%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **30%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **4%**
 • Specify any other expenses?..... **25% RDA travel to WSC**
 Total money contributed by the region to your zonal forum during your last fiscal year? **200**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**

AREA ROTATION

Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**

What committees or workgroups do you have at your RSC?

Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website

Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Best thing that has happened to our fellowship on all levels of service

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Average 20-25 per work group Chairpersons workshop Building strong home groups Who's missing from our meetings Step and traditions meetings Living clean meetings

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Outreach committee chair and work shops

What kind of training and mentoring efforts take place in your region and/or its areas?

Chairpersons and Phone line work groups

Describe what kind of planning your region and/or its areas utilize.

Group,Area and Region yearly inventory

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We try to stress RCM responsibility to communicate between service levels and member groups,both ways. Information is our strength.

Successes with utilizing technology in new ways within your region and/or areas:

We are slowly developing communication through Webinars.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Region, 2 Areas and Hot Springs,Genesis home group all have Answering services. Service transfers calls to addicts on their phone list, provided by the service body chairperson.

Do you have a regional website? **yes** <http://www.arscna.org>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

I presented the CAR at our region Feb. aprox. 35-40 members attended. RCM's will present at their Areas with my help if needed

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions Workbook (Lit) Non-NA approved lit. distribution in meetings and at NA functions.

Please describe the most significant challenge your region has faced since WSC 2014

Service involvement. Funding and fund flow. Communication

Please describe some highlights or successes your region has experienced since WSC 2014

Many of our member groups now have Living clean study meetings. Our Region is moving to being less of a business meeting and more of a members service meeting.

What additional information would you like to share with other conference participants?

Please consider Zonal service conference participation.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Focusing communication and follow up with the RCM's works well for me. Challenges: Negative attitudes from members who believe our service structures are trying to control our fellowship. (anti government)

Facts about: Australia Region

Name of Regional Delegate.....**Sue K**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region?**2 years as RD + 2 years as AD**
 How many areas are in the region? **19**
 How many groups are in the region? **400**
 How many meetings take place each week in the region? **495**
 How many H&I panels take place each week in the region? **60**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:**Australian Dollars**
 What percentage of your RSC's annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts?**8%**
 • H&I?**0%**
 • Holding workshops and service meetings?**5%**
 • Traveling delegates or other trusted servants to service meetings and workshops?**28%**
 • Holding events?**0%**
 • Expenses to hold and manage the RSC?**30%**
 • Specify any other expenses?..... **Public Liability Insurance 4%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **3000**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
every 2 years in November there is a roving ARSC (each Area can put in a bid to hold the RSC in their Area)
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; PR/PI; Project Based Workgroups; Regional Service Office; Website; Indigenous Sub Committee (previously we had had an Indigenous Workgroup but it became apparent we now needed to form a sub committee)
 Are any of these workgroups/committees new since the last WSC?**yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Outreach Sub Committee - maintains contact & support to isolated Areas, groups & members. Assists with Fellowship Development. Liases with Area Service Committees and their Outreach. Weekly online NA Skype mtgs.
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**

Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Consensus Based Decision Making works well at our Region.(mostly) Most Areas in Australia also use CBDM which also works well

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Forward Planning – 40. Building strong home groups – 60. Managing NA finances – 70. PR & H&I workshop 30. CAR - 70 + 20. Service System – 30. H&I – 30.

Does your region provide any other type of fellowship development or outreach efforts? **yes**
The Regional Sub Committees of Outreach and PR led by the Indigenous Workgroup (now a sub committee) have made a combined effort to build relationships with Indigenous and non Indigenous Communities in isolated areas of Australia particularly the Northern Territory. This has resulted in ongoing dialogue with Health Care and Correctional professionals to spread the NA message within these Communities.

What kind of training and mentoring efforts take place in your region and/or its areas?
Regional PR trains inexperienced Area PR Committees via Skype PR chair attends Area mtgs to offer support & gather info support by Sub Committee Chairs to Vice previous RD's holding workshops in their Areas

Describe what kind of planning your region and/or its areas utilize.
2 year forward planning workshop at Region Financial Budgeting

Does your region or its areas have any shared services with other service bodies? **yes**
Regional PR also manages the Regional Phonenumber. PR, Outreach and Indigenous work together when necessary

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:
great success reaching Indigenous Communities - with the recent formation of an Indigenous Sub Committee + growth in communications between NA PR and the Indigenous Communities we are now holding fortnightly H&I Skype Mtgs in an isolated Indigenous Rehab in the Northern Territory. PR continues to make inroads into Medical Schools in 4 universities, being asked to return to hold on average 2 presentations a year to medical students

Successes with utilizing technology in new ways within your region and/or areas:
Yes great success with our online NA_at_home Skype meetings. there are 8 weekly meetings. 700 in our contact list - not only from Australia but around the world. online at home mtgs have been streaming live into opening meetings of Conventions in Sydney,NSW & Gold Coast, QLD. In Sydney last year at the GLBT mtg 70 members were in attendance + 60 members attending via Skype. (indicating a need for an online GLBT Skype mtg in the future). a member in isolation (Darwin) sharing at the closing mtg of the Sydney Convention via Skype

Please describe the different types of public relations efforts (PR/PI) carried out in your region
regular presentations in 4 Universities to Medical students. info stand at music festivals. presentations to local hospitals. presentations to Police and community service providers. Community Service Announcement for radio and TV. presentation to parliamentarian and staff. renewed focus on H&I into jails.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **8**

Does the region have any type of NA phonenumber or a helpline? **yes**

each Area throughout Australia has their own phone line. Regional phonenumber is currently being upgraded which will offer better facilities for outreach

Do you have a regional website? **yes na.org.au**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

we will host one at the upcoming ARSC in March - it will be attended by approx 50 members. CAR workshop in QLD - 12

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

we are currently looking into translating the 12 Steps & 12 Traditions into Wiradjuri an Aboriginal dialect. we are experiencing difficulty around the translation of the word god as well as the cost of having it done The Indigenous Sub Committee Chair would like to ask NAWS for help with the translation or possibly the cost of the translation

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Theft of Regional Funds

Please describe the most significant challenge your region has faced since WSC 2014

the theft of Regional Funds - the previous Regional Treasurer has stolen approx \$36,000.00

Please describe some highlights or successes your region has experienced since WSC 2014

the need for a complete revision of policy + to create new policy the formation of an Indigenous Sub Committee

What additional information would you like to share with other conference participants?

Regional Phonenumber comes under the umbrella of Regional PR as does H&I. Literature is distributed via our Fellowship Service Office in Sydney

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have only been the RD for 7 mths - what has worked well for me - being honest, seeking support & being willing to let go. Challenges - remaining in service at a Regional level since the theft of Regional Funds and the mistrust of the Regional Admin Committee members by a small group of members. I have struggled at times to put principles before personalities. I have struggled to maintain a balance between my personal life as a mother/granmother, a member, home group member, RD - being available to so many members

Facts about: Baja-Son Region

Name of Regional Delegate.....	Valentin T
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Alfredo M
Have you attended a WSC before? How many	no
How long is the RD term in your region?	4 years Two as alternate two as RD
How many areas are in the region?	14
How many groups are in the region?	141
How many meetings take place each week in the region?	987
How many H&I panels take place each week in the region?	96

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	Dollar
What percentage of your RSC’s annual budget comes from group and area contributions?	50%
What percentage comes from conventions and events?	30%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	20%
• H&I?	40%
• Holding workshops and service meetings?	20%
• Traveling delegates or other trusted servants to service meetings and workshops?	10%
• Holding events?	10%
• Expenses to hold and manage the RSC?	0%
• Specify any other expenses?.....	0
Total money contributed by the region to your zonal forum during your last fiscal year?	

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	no
We dont have an office for our committe. Every month we travel to visit and realize our regional meeting on each of our 14 areas that we have in our region.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Our Outreach Committe is doing their task (help and visit areas and groups that are faraway and low in membership)is helping our regional committe to realize work shops (PR,IP any kind of workshop)that those areas or groups are soliciting.	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

As a regional committee this year, in the month of February, we are going to realize 2 workshops in one of our areas, the topics are Fellowship Development and Traditions. In 2015 we realized about 12 workshops with different topics as PR, H&I, Traditions, Welcoming our members, Strong Habitual Groups etc... with an average attendance of about 30 to 100 members.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops for new GSR and their alternates (RSG in Spanish)

Describe what kind of planning your region and/or its areas utilize.

None

Does your region or its areas have any shared services with other service bodies? **yes**

We share PR, IP and H&I efforts with any area. Before our regional meeting every month we try to realize two workshops (H&I, and PR, IP) and we invite local members so they can share their hope, strength and experience in those kinds of topics.

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We have our website and every group or area can post any information regarding NA service sending that info with their respective servant of their area to the regional committee.

Successes with utilizing technology in new ways within your region and/or areas:

Yes. In our monthly meetings some times is hard for some of our members to be present and we can connect to that meeting via SKIPE.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Lately we are offering to our areas workshops of the 13 chapters of the PR manual so they can have the right information and locally they fulfill their PR efforts and if they need our help we try to be there as a regional committee and help them to make their local PI and PR meetings.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.bajason-na.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Welcoming our members

Please describe the most significant challenge your region has faced since WSC 2014

Not to fulfill our PR and IP efforts in our region. Right now we don't have a coordinator for such committee.

Please describe some highlights or successes your region has experienced since WSC 2014

Definitely the Out reach committee and the good response to our last assembly by the community and the interest of them in the workshops (planning, group support and welcoming our members)

What additional information would you like to share with other conference participants?

The only thing that I saw as a trusted servant that in the future of the conference is important the presence of the alternates.

Is there anything in particular you want to discuss at the conference?

No

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

As a trusted servant can be a good influence to the new members of our committee, be there for them when they need me and the most important thing be in compromise with the responsibilities of my service. Be able to travel thousands of kilometers to be present in each of our meetings and try to respond to the confidence and the trust of my community to myself.

Facts about: Best Little Region

Name of Regional Delegate..... **Luis L**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Leanora H**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **4**
 How many groups are in the region? **30**
 How many meetings take place each week in the region? **133**
 How many H&I panels take place each week in the region? **18**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **25%**
 What percentage comes from conventions and events? **75%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **20%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **40%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?..... **0**
 Total money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
 rotate to all 4 areas
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Review; PR/PI
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 car workshops

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

having alternate positions for various positions in the region

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **yes**

plains states zonal forum. providing workshops on service systems project, 7th tradition, CBDM

Has your region had discussion about where NA does not exist in your region?

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes blrna-new3.com**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

1 per area for total of 4 average attendance 10

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

not allowing groups and members distribute baby blues, discussion of traditions workbook, difficulty and expense of being able to attend world convention

Please describe the most significant challenge your region has faced since WSC 2014

developing criteria for allowing new area into the region

Please describe some highlights or successes your region has experienced since WSC 2014

largest regional convention to date and having members from California with 40 or more years share at our convention

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am the Regional Chair coming in place of our delegate

Facts about: Brazil Central Region*

Name of Regional Delegate..... **Filemon T**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Marco E**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **10**
 How many groups are in the region? **89**
 How many meetings take place each week in the region? **239**
 How many H&I panels take place each week in the region? **63**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions?%
 What percentage comes from conventions and events?%
 What percentage comes from literature sales?%
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?%
 • H&I?%
 • Holding workshops and service meetings?%
 • Traveling delegates or other trusted servants to service meetings and workshops?%
 • Holding events?%
 • Expenses to hold and manage the RSC?%
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **8 times (4 face-to-face and 4 virtual)**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?..... **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
Convention/Events FD/Outreach H&I PR/PI
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC?..... **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**

Through workshops proposed by the Regional Delegate, approaching many common issues in our society.

What kind of training and mentoring efforts take place in your region and/or its areas?

The áreas do the training through workshops and the Region support them.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **yes**

The áreas get together to do the work and the Region support them.

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We are preparing a national Project that we can achieve regions that there is no N.A. meetings, and so reach the knowledge of this communities.

Successes with utilizing technology in new ways within your region and/or areas:

We are using de vídeo conferences that facilitates and shorten the distances of four region.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We do write oficial letters to autoridades (judge, delegates), and after this we help members to inform those autoridades about N.A. and how we can contribute to society.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **yes**

We have workshops about the study of Conference appointment report (CAR)and Conference appointment Work(CAW). It has about 10 members doing this job.

How does your region reach a conscience about WSC matters? **Discussing the subjects the innermost as possible.**

Does your region engage in gathering a conscience for CAT material?

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014?

Are there government or other legal impediments that restrict NA to function or grow?

Are there special language, translation issues that restrict NA to function or grow?

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

None yet. We have not been presente.

Facts about: Brazil Region

Name of Regional Delegate..... **Nelson**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Francelle S**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **12**
 How many groups are in the region? **220**
 How many meetings take place each week in the region? **530**
 How many H&I panels take place each week in the region? **18**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **1\$ = 3.84 reais**
 What percentage of your RSC’s annual budget comes from group and area contributions? **30%**
 What percentage comes from conventions and events? **70%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **20%**
 • H&I? **20%**
 • Holding workshops and service meetings? **25%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **15%**
 • Holding events? **15%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **4**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
The Region Brazil has RSC in five different states.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **decreasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Human Resources; Phonline; PR/PI; Project Based Workgroups; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
translation service material.
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
we are trying to work the consensus in our region, debating the subject and esclarecento all points of view to a decision with greater unity. It is not easy, more is being very rewarding.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

In this cycle the Region Brazil worked all topics of WSC 2014, we face workshops with all our areas, we held days of learning, an awareness campaign on the self sustenance. We participate with sending suggestions to the Book of traditions. We workshops on the new service system is used by some CRS's.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Outreach the fellowship in rodoviariad, bus paraas, airports and audio and video media.

What kind of training and mentoring efforts take place in your region and/or its areas?

days of learning for secretaries, treasurer, representatives, trusted servants.

Describe what kind of planning your region and/or its areas utilize.

planning activities of committees and financial.

Does your region or its areas have any shared services with other service bodies?**yes**

The Zonal Forum Brasileiro.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

online workshop services and days of learning has been very well accepted in our region.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Region in Brazil we disclose the fellowship with creative actions PR, Small disclosure boxes with lists of addresses and information stands.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Our land has a disclosure via telephone, providing address and times of the meetings, we have 20 help lines in the Region Brazil.

Do you have a regional website? **yes www.na.org.br**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

6 Workshops but 4 of them are online.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The issues wsc 2014.

Please describe the most significant challenge your region has faced since WSC 2014

geographical issues.

Please describe some highlights or successes your region has experienced since WSC 2014

days of learning and workshops in our regional meetings

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

use of technology in NA.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Communication and arouse the interest of members for services and world affairs.

Facts about: Brazil Sul Region

Name of Regional Delegate..... **Miguel K**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Irion F**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 YEARS**
 How many areas are in the region? **15**
 How many groups are in the region? **177**
 How many meetings take place each week in the region? **392**
 How many H&I panels take place each week in the region? **35**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **DOLAR**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **0%**
 • Holding workshops and service meetings? **60%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **40%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **0%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet?..... **2**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; Literature Review; Regional Service Office; Translations
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**

ALL OUR STRUCTURES STATE HAS NA DEVELOPMENT PROJECT IN THEIR LOCATIONS WHERE ARE MAPPING NO GROUPS AND ACTIONS TO ACHIEVE THOSE LOCATIONS

What kind of training and mentoring efforts take place in your region and/or its areas?

We conducted several workshops on the service system and the thematic discussions of the brotherhood, also conducted discussions with topics proposed by areas at each meeting.

Describe what kind of planning your region and/or its areas utilize.

how our meetings are held every six months, we realize planning every meeting, list the services to be performed, list the costs and crossed with cash on hand, so we have chosen the priorities for the next period.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

communicate through meetings, a secret group facebook and whatsapp, our communication has worked well

Successes with utilizing technology in new ways within your region and/or areas:

a secret group facebook and whatsapp

Please describe the different types of public relations efforts (PR/PI) carried out in your region

our region is made up of three states, we have created a state structure that is called the state service committee, this committee is responsible for the public relations service which was previously the responsibility of the region, all PR efforts in all of the areas of each state is discussed in this committee that is also responsible for the exchange of experiences and PR training, among PR services that our areas have developed are those listed below: Commercial television. commercials on radio. commercial internet portal.s We spent band with NA information in soccer stadiums. We have outdoor ads with NA. Perform many panels in businesses, schools, churches, hospitals, schools etc ... We have plates on highways. We disclose the numbers NA in public utilities bills (water, electricity, telephone, toll ...) We perform distributing pamphlets with NA information in a widely circulated local. We collage poster in health centers, churches, hospitals, public transport buses, trains, etc ...

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phonenumber or a helpline? **yes**

the help line services are carried out by areas, today we have 10 lines Available

Do you have a regional website? **yes www.na.org.br the site is used throughout Brazil and maintained by zonal forum**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

yes, every cycle conducted four workshops CAR each approximately 30 members

How does your region reach a conscience about WSC matters? Other - **conducted four workshops, one in each of the three states and one regional meeting, all the members present in each of these events can vote on motions at the end we use the results of these polls to find out what the result of the region**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

we discussed a lot about the system services, we create state structures and exchanged a lot of experience on this topic. The creation of fags in various areas of our region enabling this "structure" collaborate for the unit, communication, and training to improve server and conflict resolution

Please describe the most significant challenge your region has faced since WSC 2014

Finding ways to increasingly MCR's participate in regional, national and world affairs NA, it was also a challenge to the implementation of state structures, but had great success.

Please describe some highlights or successes your region has experienced since WSC 2014

regional meetings aimed at exchanging experiences and workshops; state structures; active participation in the Forum Brazilian Zonal services;

What additional information would you like to share with other conference participants?

Our region is scarce financial resources, not perform a convention about 5 years, all the contribution comes from the transfer of our areas and learn to live this way we plan to us and we perform the activities in accordance with our cash when we created the state structures we increased the frequency of our meetings now take place every six months and have viruais meetings also every six months, we have reduced the number of regional servers, today we are in four, actively participate in the Brazilian zonal forum and literature multi regional office to ACS

Is there anything in particular you want to discuss at the conference?

we would like it to be directed to a solution the issue of representation, we would like to know the final results of WCNA

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Always very good communication works, for it must have the highest number of information available possible so I can keep the community informed and prepared, a major challenge is to keep the community interested in the affairs of NA as a whole, the reliance by the community also is something very positive.

Facts about: British Columbia Region

Name of Regional Delegate.....**Deb N**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **James B**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region?... **Two year term with a possibility of a second two year term**
 How many areas are in the region? **15**
 How many groups are in the region? **239**
 How many meetings take place each week in the region? **298**
 How many H&I panels take place each week in the region? **28**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **54%**
 What percentage comes from conventions and events? **10%**
 What percentage comes from literature sales? **27%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **24%**
 • H&I? **0%**
 • Holding workshops and service meetings? **23%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **15%**
 • Holding events? **1%**
 • Expenses to hold and manage the RSC? **8%**
 • Specify any other expenses? **Insurance policy that covers every recovery meeting and service committee meeting - 16%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
We meet in a central location for 3 out of our 4 meetings, and have been meeting in the same location for over 7 years now. Recently the location has closed its doors, so we are trying to find a new home for our central meeting. The fourth meeting (in the spring) is held in one of our member areas if an area brings in a bid to host the RSC. Due to needing to sign contracts for the central location, we request bids to come in at least 9 months in advance of the May meeting. If an ASC does not bring in a bid, we hold our rotating meeting in the central location as well. We have held the spring meeting outside of our central location every other year for the past few years.
 Does your region have a regional office?..... **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **Attendance at our regional convention is totally dependent on where in our region it is held. I would anticipate that if it was held in the same general location that attendance would be consistently the same. 2 years ago the convention was held in a suburb of one of our major cities, and attendance was about 400 people; this year it was held in a city in**

the north of our region, where there are less meetings and population, and attendance was about 100 people.

Did your regional convention make a profit this year? **no**

What committees or workgroups do you have at your RSC?

Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Website

Are any of these workgroups/committees new since the last WSC? **no**

If you have an FD workgroup/committee, what are their responsibilities/tasks?

See below for Outreach description

Is there a corporation or an entity with legal status that is a part of your RSC? **no**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

This has not changed at all since the last WSC, other than more of our areas using CBDM as their decision making process. CBDM works very well for a number of our areas, a few of the areas were actually using it prior to the region adopting the practice. The biggest challenge we face is when ideas are sent back to the areas for a group conscience, and how the areas can best bring forward any changes that they have come up with. Also, RCMS for the areas that do not reach decisions using CBDM have a harder transition when they attend the regional meetings. One thing that has been working well is that we are much more discussion based at the RSC; we have not written an actual proposal in a very long time. When an item that needs a decision is brought up, we will discuss it as a body and change the idea as needed. When a decision has been made, we make note of it in the minutes, and move on.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have held a number of workshops over the past conference cycle. We try to hold one workshop during our regional meeting, but regrettably this sometimes gets bumped, due to lack of time. At each regional meeting we try to hold one workshop also during the evening.

-This conference cycle, our region was very involved in the Traditions book project: for the first year we did front end input, and the second year we did review and input. We also held a number of Traditions book front end input sessions at area meetings.

-At our regional convention we held Third Tradition IDT: 25 in attendance

-At one of our CAR workshops we did: Getting out of the Box, 30 in attendance

-Regional meeting in the evening: Who's Who in the Zoo; 14 in attendance

-3 CAR workshops throughout the region: attendance was 35, 30 and 40

Does your region provide any other type of fellowship development or outreach efforts? **yes**

We have an Outreach subcommittee, whose task it is to stay in contact with loner groups and the areas that do not attend the RSC. Currently there is only one area that does not attend; their service structure is very sparse, they don't currently meet. The Outreach sub ensures that RSC minutes and information is shared to the group level for those groups not represented. Outreach also keeps the meeting information up to date on the paper regional meeting list, and lastly they keep a calendar of events to assist us in not overlapping events.

What kind of training and mentoring efforts take place in your region and/or its areas?

We request outgoing trusted servants to attend for one extra meeting (whenever possible) in order to train/mentor the next trusted servant. This is for positions that do not have an alternate, such as secretary and treasurer. We have just changed all regionally elected positions to two-year terms rather than one-year terms, for continuity. This enables our trusted servants

to be more efficient in their positions; in the past, they had just managed to learn their position, when it was time for them to rotate out. Also, each RCM is assigned a mentor, typically an RCM with experience, to help the newer member learn the ropes.

Describe what kind of planning your region and/or its areas utilize.

We have used strategic planning in the past, but we have not held a planning session for a number of years. Once the projects identified were completed, we found that other things took precedence, and we did not make the time to hold another planning session. Our subcommittees propose projects for the body to approve, and the majority of the time the body is in agreement.

Does your region or its areas have any shared services with other service bodies? **yes**

Our region does not have shared services, but a number of our areas do. All of the geographically close areas share phone lines and newsletters. We have 6 areas located in and around Vancouver (all of the suburbs have their own ASC). They share phone line, meeting lists and newsletter, and they are working towards sharing PR and activities. At this time they share available members, mainly for panel presentations, but they hope to create a shared subcommittee in the future.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We used to have a discussion board accessible on our website, but it was underutilized. We have a new regional website, and are hoping to try this again. Each of our positions has a specific service email account, where all service related communication flows through. The email address stays with the position, not the individual. This is working very well for the most part. The only drawback is when an area has not had representation for a while, newer members do not know how to access the email. It is a learning curve that we are trying to overcome. We continue to use the "RD Summary Report" which we borrowed from another region, and our RCMS love this report. It is a one pager with info about both the Canadian Assembly and NAWS that they can easily share with their GSRs.

Successes with utilizing technology in new ways within your region and/or areas:

See above info

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have attended approximately 4 conferences per year (in collaboration with CANA). Our PR subcommittee has a "books for crooks" program, in that we are filling our jails and penitentiaries with NA literature. Our area PR subcommittees support a number of H&I commitments, and we have been doing a lot more school presentations in the past year. One of our areas had done 2 school presentations last year, and this year they have been requested to hold 6 presentations within the same school district, but different schools. PR also takes care of the regional phonenumber. PR is also taking on the task to create a radio PSA in Punjabi for one of our local radio stations, to assist in reaching the still suffering addict.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have setup a 1-800 number for the region and the options we have are a meeting locator which will forward you to the area's helpline, and there is a "if you need help now" option.

Do you have a regional website? **yes www.bcrna.ca**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We held four workshops: one on Vancouver Island which consisted of three areas: about 30 in attendance

Second was in Kelowna, which consisted of 4 areas that are located nearby geographically: attendance was about 35

Third was in Vancouver, which consisted of 6 areas: attendance was good, but less than last cycle, with attendance of about 40

The last CAR workshop will be held in the Northern BC area, where the AD lives; this is the first time they are getting a CAR workshop at their area by a member of the RD team, in the past the RCM travelled to one of the other workshops and presented at the area. Attendance is anticipated to be about 15-20.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? . **It is a combination for us: we are given direction from the groups on which way to vote based on the group tally forms, but we are also given discretion to consider any new information and base our decisions on how our region feels about the issues.**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

As of the last conference, our biggest item of discussion was our election process; all elected members to the region have a vote in elections. We were discussing this every meeting in 2014, and we continued to discuss this thru that year, finally coming to consensus, although there are still members that don't agree with the process.

Another issue that has garnered a lot of discussion is our insurance policy. For the past two years we (the RSC) has funded an insurance policy which covers every meeting, and every service meeting within the region. The decision to undertake this took a lot of discussion as it is a lot of money to take this on. Now, the discussion has changed around this, because our current carrier is stating that they need to have either a registered entity or an individual's name attached to the policy. As our region is not registered, the member that did the research has added his name to the policy, but does not want to do so again in the future. Now, we are discussing whether or not to incorporate, and whether or not to continue with the insurance policy.

The last item that has had a lot of discussion in our region is our PRs project of "Books for Crooks". A number of members in our region are in opposition to the scope of this project. It is not that they are opposed to getting literature into our jails, not at all, but it is the amount of money involved (up to \$2400 per quarter) and the perceived lack of reporting. The ongoing discussion is around how the requests are made for lit: from whom are the requests coming? And where exactly in the institution is the literature going. We hope to have some concrete answers and decisions soon on this matter.

Please describe the most significant challenge your region has faced since WSC 2014

The answer to this question seems to stay the same cycle after cycle: an atmosphere of apathy in service, where it is the same members serving, but in different capacities. There are very few new faces that show up for elections. We spent nearly an entire year without an elected secretary, and 6 months with an appointed treasurer.

One of our biggest challenges is in not having a strategic plan; because of this we are still being reactionary, and not planning for the year ahead; our subcommittees bring forward ideas, and the body is approving them without looking to the future.

Please describe some highlights or successes your region has experienced since WSC 2014

We regularly hold workshops on the Saturday night of our RSC meeting, and quite often hold workshops during regular business of the RSC as well. We have also implemented a program to bring literature into our institutions, and we have obtained insurance for all of our groups/meetings.

What additional information would you like to share with other conference participants?

We regularly use Power point visuals to help with many of our discussions, and we make use of a projector for most all things during our regional meetings. Having a visual of the items being discussed, whether it is a budget or the agenda is making it much easier for our members.

Is there anything in particular you want to discuss at the conference?

Seating: how do we move towards being more inclusive.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

-It is challenging to continually build awareness that NA is more than just our home group, area or region; to inform about emerging communities that either don't have NA literature as yet or NA at all yet. The ongoing challenge is to get across the idea that while projects in our region are important, it is just as important for us to help support the fellowships that are less fortunate than we are.

-Including the AD in all communication helps to train and mentor the AD into the role

-Sharing the RD team summary report with our areas works well.

Facts about: Buckeye Region

Name of Regional Delegate..... **Chris M**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Elmore W**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **8**
 How many groups are in the region? **250**
 How many meetings take place each week in the region? **275**
 How many H&I panels take place each week in the region? **80**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **10%**
 What percentage comes from conventions and events? **40%**
 What percentage comes from literature sales? **60%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **0%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **30%**
 • Holding events? **15%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; Literature Review; Phonenumber; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

- yearly regional Service Learning day - yearly regional Speaker Jam - CAR workshops - multiple service learning days H&1, PI, Phonline, GSR mentoring, Literature writing workshops @ area level

Does your region provide any other type of fellowship development or outreach efforts?

What kind of training and mentoring efforts take place in your region and/or its areas?

the alternate and vicechair model is utilized nearly across the board..

Describe what kind of planning your region and/or its areas utilize.

happens organically as needs arise.

Does your region or its areas have any shared services with other service bodies?yes

H&I commitments are often traded to other areas when there is a surplus of resource in one and a deficit in the other. The state convention is bid on b y areas every year - the one in planning stage is a collaberative effort between two areas

Has your region had discussion about where NA does not exist in your region?yes

Successes with communication strategies in your region and/or its areas:

We have a state convention - OCNA and currently two areas are bidding to partner to host the newest OCNA

Successes with utilizing technology in new ways within your region and/or areas:

I am planning on offering a skyoe (or skype like CAR/CAT workshop to test the tech for that purpose and to give the region it's first experience with that type of meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

- Presentations upon request (handled mostly at the AREA PI level) - Regional Phonline - Regional Website

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 0

Does the region have any type of NA phonline or a helpline? yes

addict inquiries mostly where is a meeting and getting an addict to talk with for support - but any inquiries are triaged to the proper service bodies.

Do you have a regional website? yes nabuckeye.org

Do you keep your meeting information updated on the website?yes

Has your region hosted CAR workshopsyes

Offered in each region and about 20 folks attend each.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?yes

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? no

Are there special language, translation issues that restrict NA to function or grow? no

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service Structure/zonal representation at WSC

Please describe the most significant challenge your region has faced since WSC 2014

illicit material distribution and copyright and the division that can cause a service body and NA community

Please describe some highlights or successes your region has experienced since WSC 2014

We had a very successful convention last year

What additional information would you like to share with other conference participants?

There is a lack of need/cooperation on the regional level regarding subcommittee services that we are trying to adapt to.

Is there anything in particular you want to discuss at the conference?

illicit material distribution. retaining longtimers. attracting new folks to service.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Love & Respect works best.

Facts about: California Inland Region

Name of Regional Delegate.....	Oscar L
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Rollie S
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2 years
How many areas are in the region?	6
How many groups are in the region?	200
How many meetings take place each week in the region?	250
How many H&I panels take place each week in the region?	

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US Dollar
What percentage of your RSC’s annual budget comes from group and area contributions?	6%
What percentage comes from conventions and events?	86%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	2%
• H&I?	2%
• Holding workshops and service meetings?	600%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	36%
• Expenses to hold and manage the RSC?	19000%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	no
	we meet within each area's geography once per year
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	no
What committees or workgroups do you have at your RSC?	
	Convention/Events; Youth
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no
	at RSC we use CBDM on occasion as the delegate I keep encouraging the body to be ok with simply being ok when it is evident that a consciousness is expressed

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

WSC & CAT covered at each area.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

consistently man a PI booth at the local fair

What kind of training and mentoring efforts take place in your region and/or its areas?

for the most part alternates

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PI booth at local fair & phonedlines

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

the individual areas have phone lines we do not have one at RSC

Do you have a regional website? **yes cirna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

this cycle we opted to go to each area as the regional CAR workshops and or assemblies have not been well attended.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

we do have an effort at Spanish language needs, specifically two groups have had Spanish groups and after 2 years and about 6 years respectively closed their doors for lack of support. Currently we have Spanish meetings in a couple of areas

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Apathy with members filling positions as for example at RSC we have a chronic need to fill positions having only about 7-8 of 15 available being filled for at least the last 2 years. Chronic I tell you!

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Yes I would like to see a trend wherein the majority of us delegates are retuning Per Diem money at the end of the conference, being conscientious with our expenses, contributing if asked to for donuts and coffee because last WSC 2012 that I was there, our WB Chairperson had to repeat the plea a few times during the course of the conference. He would say, "I know I am preaching to the choir" and I advised him, "If you were you would not have had to repeat yourself more than

once" Anyhow perhaps most people do return a portion and it is once again, simply my misperception. Should we discuss this, I'd like to however it can easily be said, "That's his issue"

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenges have been personal in staying well informed, devoting more time to my service, and my perception of in general not much interest in world services, and the few voices seem to be those that have a mistrust of our World Board in general! I love the dialogue because I am here to serve and for the most part it seems that to help raise our collective consciousness is what I am called to do.

Facts about: California Mid-State Region

Name of Regional Delegate..... **Clif G**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Julie R**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 years or 1 WSC Cycle**
 How many areas are in the region? **8**
 How many groups are in the region?
 How many meetings take place each week in the region? **400**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **90%**
 What percentage comes from conventions and events? **10%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **no**
 Rotating Schedule: Fresno, CA, Ceres, CA and Hosted by a Member Area
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; Behind the Walls Sponsorship Program
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions?

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**

Behind the Walls Sponsorship Program

What kind of training and mentoring efforts take place in your region and/or its areas?

Regional Assembly

Describe what kind of planning your region and/or its areas utilize.

Planning Basics/Annual Inventory

Does your region or its areas have any shared services with other service bodies? **yes**

Working with the other CA Regions to implement State-wide info website

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

RCMs agreement to help fund the development and implementation of State-wide info website

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Behind the Walls Sponsorship Program

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.calmidstatena.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

4 workshops—25 in attendance

How does your region reach a conscience about WSC matters? **Regional & Area CAR/CAT Workshops**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Our regional guidelines require a vote-of-confidence motion prior to the WSC

Please describe the most significant challenge your region has faced since WSC 2014

Member apathy for involvement & participation in Area and Regional Service.

Please describe some highlights or successes your region has experienced since WSC 2014

RCM agreement to fund 3 regional CAR/CAT workshops in addition to any area requested CAR/CAT workshops. RCM agreement to fund a state-wide informational website along with the other five California Regions.

What additional information would you like to share with other conference participants?

"Our common welfare should come first; personal recovery depends on NA unity." Tradition One

Is there anything in particular you want to discuss at the conference?

"Our service structure depends on the integrity and effectiveness of our communications." The Eighth Concept for NA Service

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Being more closely involved in the communication loop at the Regional and World level of service encourages participation..

Understanding the value that less is more in PowerPoint presentations provides for a clearer communication effort.

Realizing that my job is to provide members the opportunity to not attend workshops allows me to not worry about who is there.

Trying to figure out the method to convey to members the fulfillment that can be found in being of service to our Fellowship.

Keeping a positive attitude when trusted servants fall short in communicating details across the different levels of service, and allowing them to do their job in their own way.

Facts about: Canada Atlantic Region

Name of Regional Delegate..... **Mike M**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **7**
 How many groups are in the region? **66**
 How many meetings take place each week in the region? **87**
 How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Canadian**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **0%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **0%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?..... **RD - 65%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **1000**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?

PR/PI; Website

Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Things run a lot smoother and decisions are made quicker and more get accomplished

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We've had about 12 different workshops that have taken place through out the region in the last cycle. The themes range from fellowship unity, PR/H&I, conventions, speaker jams, traditions, GSR Assembly, and CAR workshops. The averaged attendance at these events is 50-60 members.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

For the most part members who are participating in the different PR & H&I sub committees follow our GTLS, and handbook suggested requirements, to insure a good clear NA message is carried. Which is learned through Fellowship Learning days.

Describe what kind of planning your region and/or its areas utilize.

Structured committee/workgroups are held on a regular basis.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We are currently in the process with Canadian Assembly of NA to utilizing PSA's that have been developed and time slots paid for so they will be displayed on TV channels specific to the local areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Poster drives, H&I meetings, PR panel presentations to staff at local detoxes, PR workshops, letters of introduction to local treatment facilities and Health professionals.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

There are currently phone lines for local and out lining area meetings done by recorded voice that are kept up to date regularly. We also have a help line active in on area, it is manned 24/7 by qualified persons.

Do you have a regional website? **yes www.carna.ca**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

This years annual GSR Assembly held by the RSC was focused on the CAR and CAT for the WSC.

There was approximately 60 members in attendance.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

Some areas are having difficulty with their local government health authorities and Federal and Provincial Criminal Institutes with regards to their Policies governing admittance of panel members. Plus a general level of ignorance of what NA is about and what we have to offer. Especially after many different attempts have been made to educate them on these topics.

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Drug Replacement Therapy (Methadone/Suboxone) by far is the most controversial topic that has generated the most interest and discussion over the past cycle.

Please describe the most significant challenge your region has faced since WSC 2014

Our most significant challenge we have faced in our region since WSC 2014 is the lack of ability to fulfill positions at the RSC level, and have every area represented at the RSC table at the same time.

Please describe some highlights or successes your region has experienced since WSC 2014

We have had every Area within our region at the RSC table for the first time in a long time each carrying a vote, also we have done a successful presentation for Provincial Government Health Employees and new Correction Officers at their school before graduation are the highlights and successes we have experienced since WSC 2014.

What additional information would you like to share with other conference participants?

Our ongoing concern about Drug Replacement Therapy and how it affects groups. Also some group meeting spaces rents have or are becoming too high and the need for clearance to be in a building when children are present as well as the concern about having group insurance.

Is there anything in particular you want to discuss at the conference?

We would like to discuss in particular sustainability as it relates to how we "NA" at the WSC can physically accommodate the number of current and new regions seated at the WSC, as well as the ability to have effective discussions about this topic.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

My experience as the RD is very limited. I was voted into this position in Feb 2016, due to the resignation of the last RD and RDA. So far my learning curve has been very steep coming up to speed and preparing for the WSC in APR 2016. Things that have gone well so far are the huge sense of fellowship and encouragement by other members at this level of service. All our Areas coming together to help me be more in tune to their individual area needs and concerns and helping develop the ways and means to meet them.

Facts about: Carolina Region

Name of Regional Delegate.....	Bill H
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	John F
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2 Years
How many areas are in the region?	23
How many groups are in the region?	534
How many meetings take place each week in the region?	1044
How many H&I panels take place each week in the region?	10

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC's annual budget comes from group and area contributions?	100%
What percentage comes from conventions and events?	0%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC's annual expenses:	
• PR efforts?	3%
• H&I?	6%
• Holding workshops and service meetings?	2%
• Traveling delegates or other trusted servants to service meetings and workshops?	31%
• Holding events?	0%
• Expenses to hold and manage the RSC?	37%
• Specify any other expenses?.....	insurance 20.72%
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
Rotates thru the Areas	
Does your region have a regional office?	no
Does your region have a regional convention?	no
If yes, is attendance:	
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
H&I; Literature Review; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

The process is working well.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

RCM Orientation. PR Presentations. H&I Mobile Unit

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Workshops and learning days

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR Assembly. RCM Orientation

Describe what kind of planning your region and/or its areas utilize.

Regional Agenda Tract (RAT)

Does your region or its areas have any shared services with other service bodies?**yes**

PR works with H&I

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Webinars with Adobe Connect

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Professional presentations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes crna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

6 CAR/CAT workshops with 15 to 30 people

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Sign language for deaf addicts

Please describe the most significant challenge your region has faced since WSC 2014

The closing of the RSO and almost bankruptcy of the region.

Please describe some highlights or successes your region has experienced since WSC 2014

All of the subcommittees are filled and are operational. We have become financially stabile. We have made contributions to NAWs that are close or equal to the debit forgiveness of our RSO.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

The literature development process.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting the South East Zone functioning. The first Zonal recommendations to NAWs.

Collaboration with other regions

Facts about: Central Atlantic Region

Name of Regional Delegate.....	Eddie W
Have you attended a WSC before? How many	yes - 3
Name of Alternate Delegate.....	Kim A
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2 years
How many areas are in the region?	17
How many groups are in the region?	390
How many meetings take place each week in the region?	641
How many H&I panels take place each week in the region?	60

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US Dollar
What percentage of your RSC’s annual budget comes from group and area contributions?	90%
What percentage comes from conventions and events?	10%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	30%
• H&I?	4%
• Holding workshops and service meetings?	25%
• Traveling delegates or other trusted servants to service meetings and workshops?	29%
• Holding events?	4%
• Expenses to hold and manage the RSC?	6%
• Specify any other expenses?.....	1-2 (various forms of discretionary spending as needed)
Total money contributed by the region to your zonal forum during your last fiscal year?	3

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
Our RSC meets six times a year in every even numbered month. Four of those meetings take place at the same centralized location (Charlottesville, VA), but in April and October the meeting rotates throughout the four defined quadrants of the region and is held on the second day of our regularly scheduled "Regional Two Day" events.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
H&I; PR/PI; Project Based Workgroups	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

IDT Workshops (avg att 25): Role of Zones (1), Welcoming All Members (1), Group Support (1). CAR/CAT Workshops upcoming (4 scheduled). At our Regional Convention each of the past two years we've conducted an "Autonomy Zonal Forum" (who we are and how we function) presentation (avg att 30).

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Our Region developed an "RCM Orientation" packet for new attendees. Also, at the first day of our "Regional Two Day" events we typically choose an IDT to workshop. Whenever requested our Delegate Team attends and participates at Area events conducting presentations we've developed such as "How to be an Effective RCM", "How to be an Effective GSR", or "Our Current Service System".

Describe what kind of planning your region and/or its areas utilize.

Some years ago our region utilized the Area Planning Tool in an effort to conduct a "regional inventory" but no such planning efforts have taken place in the past conference cycle. Other than a handful of presentations since the current "Planning Basics" was released (on both the Regional and Area level), our RSC does not actively engage in scanning, identifying, prioritizing, etc.

Does your region or its areas have any shared services with other service bodies? **yes**

In the spirit of collaboration several of our adjacent Areas share a meeting list due to overlap/population density. Also, the majority of our Areas utilize the Regional "800" number instead of maintaining their own separate phone line.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

None of note during the past cycle.

Successes with utilizing technology in new ways within your region and/or areas:

Our Regional H&I subcommittee utilizes teleconference technology to make their bi-monthly business meetings more accessible to participants. Our Regional Delegate Team utilizes the teleconference technology to communicate with the other members of the Autonomy Zonal Forum between regularly scheduled zonal forum meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Our PR subcommittee staffs an information booth at the Virginia Summer Institute for Addiction Studies annually, participates at both public and institutional health fairs throughout the cycle, updates/maintains/improves function of the regional website, assist Areas with Public Relations presentations and offers assistance to any requesting guidance.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Our "Regional 800 number" consists of a paid answering service that identifies as "the Central Atlantic Region of Narcotics Anonymous", offers meeting information to callers and forwards any request to "speak with an addict or NA member" to volunteer phone line oriented member contacts within the particular Area.

Do you have a regional website? **yes www.car-na.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Our Region schedules four CAR Workshops every Conference year, one in each of our Region's four defined geographic quadrants, facilitated by our Regional Delegate Team. The CAR

Workshops are always scheduled after the January Autonomy Zonal Forum and MARLCNA (both of which - in a conference year - essentially function as a multi-regional CAR workshops with World Board participation). We utilize all available resources during our Region's CAR workshops (videos, power points, CAR tally sheets, etc...) and make every effort cover CAR material as well.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Our Delegate Team made it a priority to educate our Region about the existence/current function of the Autonomy Zone and the other Zones throughout the world (via presentations at our annual regional convention), the potential for zonal representation regarding the future of the WSC, and the the Role of Zones workshop/IDT.

Please describe the most significant challenge your region has faced since WSC 2014

Attendance at our RSC, Area donations, and willingness to serve on our Regional Service Committee are all down since WSC 2014. Our Region has functioned for over six conference cycles with a second Alternate Delegate position. We initially had difficulty finding a willing participant after our RD stepped down early following WSC 2014, only to have the newly elected 2nd Alternate step down after a brief stint siting health reasons. Although remaining focused on WSC matters is important, our Region's current challenge is finding ways to foster a willingness to serve others at the Regional level.

Please describe some highlights or successes your region has experienced since WSC 2014

For the first time in our Region's history home groups unable to attend our GSR Assembly prior to the WSC (where the conscience we carry is collected) will have the opportunity to participate via absentee ballot. The scheduling of our GSR Assembly rotates throughout the four geographic quadrants of our Region on any given conference year. As a result, attendance at the Assembly can fluctuate greatly depending on the the population density in the location. At best the conscience we carry reflects only around 15%-20% of our groups. By offering an alternative to participate (both electronically and via paper ballot) we hope to increase that percentage and thus improve the conscience we carry to the conference.

What additional information would you like to share with other conference participants?

Having served as Regional Delegate Alternate Two, Regional Delegate Alternate and now as Regional Delegate (what would be considered by most throughout the world as AD2, AD and RD) I believe the time has come for our Region to consider redefining or possibly even eliminating our RDA2 position. The Regional costs associated with the fulfillment of the duties, current "future of the WSC" focus where downsizing may be a factor, and the reality that the vast majority of currently seated Regions function without one would all be in concert with such a decision. To avoid any conflict of interest I plan to wait until after I've fulfilled my commitment in October before offering any related motion to this effect.

Is there anything in particular you want to discuss at the conference?

An experiment for WSC 2020 and WSC 2022: Temporarily seating the fifteen zones as they currently exist and allow at least "50% representation" from each zone. The number allowed

from each zone would be determined by the total number of participants within each zone, not just those already seated. The Autonomy Zone for example (with 5 seated Regions and 1 unseated) would choose 3 delegates to send to the conference representing the AZF. The Asian Pacific Forum for example (with 9 seated Regions and 20 unseated) would choose 15 delegates to send to the conference representing the APF. The European Delegates Meeting (with 16 seated Regions and 14 unseated) would choose 15 delegates to send to the conference representing the EDM, and so on. Each Zone that currently exists was developed organically over time in ways which best suit the Regions that comprise them. For the purposes of this experiment there would not be any single criteria defining what a zone is nor how it should function. The way in which each Zone chooses its delegates and the conscience each delegate carries would be determined by the Zone, not the WSC. A suggestion to Zones for the "consolidating" of their Region's conscience: When mathematically possible each Region selected to attend the WSC is paired with a "sister" or "brother" Region within the zone. If both Regions voted in favor of a particular motion, the Region attending the WSC votes in favor. If both were opposed to a particular motion, the Region attending the WSC votes opposed. If one votes in favor and one votes opposed then the Region attending the WSC would vote "present but not voting" (as the consciences would cancel one another out). Another suggestion would be that Regions within each Zone be paired according to geographic boundaries so that the Region attending the WSC might be better suited to carry the conscience of both the Region's they represent on any discussion or decisions that take place at the conference. **IN CLOSING:** The inevitable effect would be a WSC that, for the first time in its history, is not US centric. Since most of the 8 zones located in the US consist of seated Regions, the result would be a reduction of "US" regions of approximately 50%. In the spirit of rotation all faces at the conference would be "new" in 2018 and 2020. Perhaps the newer members could help bring a new perspective to the challenges facing our fellowship. The overall result would be an 8% reduction of Regional participants (from a current maximum of 232 RD's and AD's, down to 214). For the purposes of the experiment, the Regions whose delegates do not attend in 2018 would attend in 2020. Since some Zones consist of an odd number of Regions and the total number of participants allowed in 2018 was "rounded up", the result in 2020 would be a further reduction of participants (down to 202). In Loving Service, Eddie W.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

In the interest of time it may be best to focus on what challenges I feel that I've experienced and concede anything relative that remains has worked well: It's my feeling that the ongoing "experiment" of amending the Rules of Order at the beginning of the WSC to enable to Facilitators to function in whatever way they (or the NAWS staff, or the World Board) decide might work best undermines unity and makes business at the conference considerably more difficult to navigate. With the outcome of the "breakout sessions" in 2014 (some form of possible "zonal representation") our Delegate team found itself struggling to educate members about the very existence of zones and how they currently function before any possible discussion regarding their future role of substance could take place. It was my feeling (and several others who were there and participated in 2014) that the sessions which took place were somewhat steered or guided either by the facilitators who participated or the very parameters within which the discussions took place.

Facts about: Central California Region

Name of Regional Delegate.....**Rex J**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate.....**Mike H**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 - 2 year terms as AD and 2-2 year terms as RD**
 How many areas are in the region? **5**
 How many groups are in the region?
 How many meetings take place each week in the region? **325**
 How many H&I panels take place each week in the region? **47**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC's annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **0%**
 • H&I? **0%**
 • Holding workshops and service meetings? **6.3%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **12.4%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **3%**
 • Specify any other expenses?.....**BTWS 4.7%, Insurance 19.3%, NAWS contributions 54.1%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?

Convention/Events; Website

Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

We discuss the issues until we come to a compromise or a resolve. If we don't come to a solution we table it and assign a member or members to work on a solution and present it at the next meeting.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

NAWS Updates/Planning/Group Support/Planning Our Future/Welcoming All Members

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring the RCM's

Describe what kind of planning your region and/or its areas utilize.

When an issue arises we work to find a solution.

Does your region or its areas have any shared services with other service bodies? **yes**

At the WSZF the California Regions have started a California Collaboration. We are in the beginning phase of this and are starting with the developing a website directed to serve the professional looking for NA

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

The only inter region interface we have is our Regional website and our convention.

Successes with utilizing technology in new ways within your region and/or areas:

We are collecting our group tallies by using google forms. Our convention uses an online store to sell registrations and pre-event merchandise sales.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

As of right now just BTWS.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes** <http://www.ccrna.net/>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We will have 4 local areas and 1 RSC workshops and we hold a weekend long Regional Assembly

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Our Regional H&I committee has dissolved because there are not any members willing to step up and serve. So after the WSC we will be working on a solutions to this situation.

Please describe the most significant challenge your region has faced since WSC 2014

The loss of our H&I committee.

Please describe some highlights or successes your region has experienced since WSC 2014

Our convention moving to a badge only event. The event attendance has increased and has become sustainable.

What additional information would you like to share with other conference participants?

I was a little overwhelmed with the amount of proposals/motions that were introduced in new business last conference. I thought maybe there could be some sort of vetting done before those

items came to the floor at the WSC. The idea of the Region having their proposal/motion vetted by the zone and if it past there than it could be brought to the floor.

Is there anything in particular you want to discuss at the conference?

The most important topics I feel are seating at the WSC and to keep working on the best way to handle business sessions at the WSC.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well that other RD teams do and just gaining more experience as an RD.

Facts about: Chesapeake & Potomac Region

Name of Regional Delegate..... **Cheryl D**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Anthony W**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years AD & 2 years RD for a total of 4 years**
 How many areas are in the region? **11**
 How many groups are in the region? **387**
 How many meetings take place each week in the region? **423**
 How many H&I panels take place each week in the region? **444**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **34%**
 • H&I? **7%**
 • Holding workshops and service meetings? **16%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **27%**
 • Holding events? **16%**
 • Expenses to hold and manage the RSC? **8%**
 • Specify any other expenses?..... **none**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
 We alternate between the 11 Areas in our Region.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Review; Phonline; PR/PI; Website; Policy Subcommittee
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

PR/Phoneline/Web Servant workshop-provided to train members on usage of the phoneline, solicit volunteers, describe the purpose of the PR subcommittee, and the responsibilities of the web servant. The PR subcommittee worked to place PSA's on the web and are in the process of getting them on the air. PR also had a booth at the NBC 4 expo.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

PR Workshops; H&I Learning Day; GSR Assembly; CAR/CAT Workshops

Describe what kind of planning your region and/or its areas utilize.

None except for the planning of our convention and various subcommittee workshops/events.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

None

Successes with utilizing technology in new ways within your region and/or areas:

None

Please describe the different types of public relations efforts (PR/PI) carried out in your region

NBC 4 expo; PR Workshops

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **yes**

Helping the caller to find a meeting. On occasion transportation assistance

Do you have a regional website? **yes cprna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Three to five workshops per CAR/CAT cycle. Attendance ranges from 2-30 people per workshop.

How does your region reach a conscience about WSC matters?..... **Group tally**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Where are the Youth and Service.

Please describe the most significant challenge your region has faced since WSC 2014

Getting members involved in service as a whole and getting newcomers involved in service at the group level.

Please describe some highlights or successes your region has experienced since WSC 2014

The PR subcommittee has grown and has become more visible in getting the NA message out into the community. The Region has become sustainable through group donations.

What additional information would you like to share with other conference participants?

It is still a struggle to create an effective Zonal Forum. It is still pretty much a discussion session only.

Is there anything in particular you want to discuss at the conference?

Members have asked: Is there a possibility for the CAT material to be written in a simpler form? Can the CAT be produced along with the CAR report instead of two months later?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The delegate position requires a great deal of reading and comprehension. It has been advantageous to attend forums with other delegates and members to get a broader understanding of the written material from NAWS as well as the different perspectives regarding NA topics. The PowerPoint presentations provided with the CAR/CAT have been very useful for usage in workshops. Having Board members attend some of the forums/workshops have been very useful as well. The greatest challenge has probably been having sufficient time to review so much material, getting additional material so close to the start of the WSC. Overall the Regional Delegate experience has been very rewarding. I have learned so much more about NA and how it functions yet on another level.

Facts about: Chicagoland Region

Name of Regional Delegate.....**Louis H**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **Yulanda T**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2**
 How many areas are in the region? **13**
 How many groups are in the region? **300**
 How many meetings take place each week in the region? **367**
 How many H&I panels take place each week in the region? **125**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **9%**
 What percentage comes from conventions and events? **27%**
 What percentage comes from literature sales? **64%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **3%**
 • Holding workshops and service meetings? **6%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **3%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **2500%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Tradition workshop, GSR assembly, Learning day, welcoming all members, group support, regional service design attendance 20 to 25 people

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

creating a workgroup

Describe what kind of planning your region and/or its areas utilize.

convention committee's

Does your region or its areas have any shared services with other service bodies? **yes**

helpline, website, conventions, region office, HIPR

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

The helpline has a live person answering all calls at all times. Meeting directory update within 24 hours. A portable convention with a \$10.00 per-registration. Regional office that are paid up to date in full.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Illinois organization for drug treatment for professional.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

24 hours a day service for calls

Do you have a regional website? **yes www.chicagona.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

20 people

How does your region reach a conscience about WSC matters?..... **Member tally**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Regional office moving to a new area

Please describe the most significant challenge your region has faced since WSC 2014

Keeping financial record up to date

Please describe some highlights or successes your region has experienced since WSC 2014

Our convention, and our regional service body reaching out to members.

What additional information would you like to share with other conference participants?

We conducted a positive based approach to improving our service system over 7 workshop, direct interview of members reaching every area of our region.

Is there anything in particular you want to discuss at the conference? **no**

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Going to each area

Facts about: Chile Region

Name of Regional Delegate.....**Leopoldo C**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Rommy M - interim**
 Have you attended a WSC before? How many **yes - 6**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **5**
 How many groups are in the region? **55**
 How many meetings take place each week in the region? **155**
 How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **36%**
 What percentage comes from conventions and events? **33%**
 What percentage comes from literature sales? **31%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **14%**
 • H&I? **2%**
 • Holding workshops and service meetings? **2%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **3%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **51%**
 • Specify any other expenses?..... **Office rent 28% and subway PR signs \$1,000**
 Total money contributed by the region to your zonal forum during your last fiscal year? **475**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Literature Distribution; Literature Review; Phonline; PR/PI; Regional Service Office; Website; area outreach; area traditions; area PI; area concepts; area service workshops
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
during the next cycle we will have a regional subcommittee for FD and Outreach that work toward helping with geographical difficulties, because of the length of the country (2400 miles or 4000 KM) so we can carry the message to and help to open new groups
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

We hope to experiment with CBDM during the next cycle (2016-2018) because we have not structured the present suggestions about SSP adequately which was proposed in 2010. During the annual regional assembly the groups vote face to face. We hope to work with the application of the CBDM guide which was published in 2013

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

April 2014: Learning day Attendance: 55 members. Topics: CAR; Environmental scan from WB, SSP; rules of order; traditions; internal procedure guide and satellite NA groups. June 2015: Learning day Topics: welcoming all members; atmosphere of recovery, planning; group support forum; self support, GSRs, attendance: 25. January 2015: service workshop Santiago area Attendance: 35. March 2015: PR: Attendance 10. April 2015: PR: Attendance 10. April 2015: helpline Attendance 8. January 2016: CAR Attendance 10. Service area workshop Santiago Poniente Attendance 45. March 2016: CAR workshop. April 2016: CAT workshop

Does your region provide any other type of fellowship development or outreach efforts?**yes**
the region has supported the efforts of the Santiago Pointe area to open groups in the southern part of the country which is a very long country (4.000 km, 2400 miles), in the city of VALDIVIA. We participate in the Southern Cone Sur multi regional meeting with the regions of ARGENTINA, BOLIVIA, CHILE, PARAGUAY and URUGUAY.

What kind of training and mentoring efforts take place in your region and/or its areas?

Generally the region organizes 2 learning days per year; in this new cycle 2016-2018, we will add 4 more workshops under the responsibility of the RD to develop topics about the CAR, CAT, the project plans form the 2016 WSC, etc., with a greater GSR participation. We will also have a regional workshop in June to prepare area and regional trusted servants, before the regional elections in July, where we will elect new trusted servants for 2016-2018.

Describe what kind of planning your region and/or its areas utilize.

When nominated the majority of trusted servants who are voted for in regional positions, present a service resume along with a project plan proposal for the upcoming cycle which begins in July, every two years.

Does your region or its areas have any shared services with other service bodies?**yes**

Outreach which is shared with the Santiago Poniente area as logistical support

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We have produced 4 NA spots with subtitles in Spanish Hemos podido producir 4/30 second spots de NA con subtítulos en castellano de 30 segundos c/u for tv and a 1 minute one for PR/PI efforts and for internal events but as of yet we have not been able to air them on the national networks aor on cable. in August 2014, we financed a monthly campaign on the Subway in Santiago, with 108 screens for an estimated audience of 2 million people per day but without generating meaningful results because they were shown only 5 times a day; instead, the bi monthly publishing of our official poster in those same subway stations have generated a constant response with our helpline and office (more or less 20 weekly calls due to the poster). We have started using radio spots in 3 local radio stations and 1 national station but we still have a lot to be done with this matter. On the other hand we believe it has been effective to travel in person to other areas to do learning day workshops. We think that we can promote unity when we communicate face to face. During the next cycle we hope to increase these trips which are

generally done by 2 regional trusted servants so we can have more input from members about the CAR and CAT, and they can feel part of the worldwide fellowship.

Successes with utilizing technology in new ways within your region and/or areas:

creating quality audio visual pieces has allowed us to have modern, direct and material that can be understood for our PR/PI presentations and also the 5 radio spots. During the next cycle (August 2016 to July 2018 for us), we will have a web page regional subcommittee, and we will have a webmaster and an editorial support team, so we cha a more dynamic platform, transforming it into a central location with news and information, without competing with other social media which we need to understand better so they can be utilized adequately and efficiently; presently there are small Facebook groups where anonymity is disregarded frequently. We would also like to introduce a contributions portal in our webpage.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We still have a cooperative and a servces agreement with the correctional police force of Chile(Police that administers inmate centers), which started in 2014, where certain inmates who are incarcerated for crimes related to drugs, attend our recovery meetings in 5 NA groups in the Santiago metropolitan area, for at least 2 months prior to finishing their jail terms. These meetings are considered "services for the community" because we are "removing a drug user from circulation" a user, probably an addict, so he/she can re join society. With the production of the spots mentioned previously, we expect concrete results at the end of the this first semester, once we have contacted the TV and radio stations so we can have massive broadcasting through out the country.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonline or a helpline? **yes**

the helpline service is provided by a trusted servant during one year periods.PFor the next cycle 2016-2018, we will create a regional subcommittee with previously trained members who will rotate every quarter, to avoid stress and fatigue to deal with multiple calls with people who are doing well. We will facilitate the helpline workshops in areas. The Chile Norte area has their own helpline

Do you have a regional website? **yes https://www.nachile.cl**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

In January 2016 with low attendance (10), we were able to start studying the CAR and utilize the Zones PP. We also received the detailed report from CLANA 2015. In March and April 2016, we will have two workshops where we will vote for all 14 of the CAR's motions, literature survey and we will review the CAT before the RD travels to the WSC.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Lack of regional and area trusted servants; lack of resources to do outreach projects and criticizing inefficient communications between service bodies and members. Also the notion that

exists that the RSC is only interested in generating financial resources through regional events and some have the opinion that we lost spirituality. It is part of the challenge of educating members in regards to the flow of funds that are necessary to carry the message.

Please describe the most significant challenge your region has faced since WSC 2014

Unify the 5 areas, generate cooperation instead of competition; obtain financial and human resources from the areas in the region

Please describe some highlights or successes your region has experienced since WSC 2014

creating AV spots for TV and radio; opening more groups; participating in the LAZF; being the host for the 2017 CLANA (Viña del Mar); participating in the Southern Cone Multiregional. Efficient use of regional resources; in other words in spite of the lack of human and financial resources that we received as a region this cycle, we have been able to comply with our primary purpose

What additional information would you like to share with other conference participants?

Using an effective accounting system to manage literature inventories. A 2 minute video about NA-Chile and the AV system that was utilized. using the wix platform with HTML5 support, to design and operate our new webpage na chile.cl, which will make it more user friendly and practical to deliver useful contact information, and that its applicable to cell phones(in progress) and in social media.

Is there anything in particular you want to discuss at the conference?

How and when to have massive in the zone for example: to broadcast spots in Spanish speaking networks, tat are broadcasted in several countries, public service messages, indicating a way of communicating locally with NA in each region or with a cellphone # or website for the whole zone. How and when to have NA information campaigns in social media, protecting member anonymity by separating the institutional side from the personal side.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

As a region we have a very hard road ahead to integrate as a region we also want to obtain more continuity with the trusted servant positions, fill vacant positions so they can perform their services feeling they are being supported and with the respect of their fellow members. Another challenge is help to defeat then tendency of not reading manuals, guides and reports that show us how things work better in NA in different latitudes. Personally I am proud to be able to help my region by being recently elected as RD and by attending the WSC for the first time. I am interested in helping to create a service structure that is king and effective and that it adapts to our regional reality, where we can all fell as an integral part and we can all contribute with the growth of the fellowship and carrying our primary purpose. I believe that only by practicing perseverance we can deliver a powerful message that has continuity and change at the same time. Being the PR/PI chair has allowed me to see thing beyond the horizon and understand that the need out there is great, that there are a lot of suffering addicts and that by being guided by a Higher Power we can be there when they need us.

Facts about: Colombia Region

Name of Regional Delegate.....	Felipe V
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Vacant
Have you attended a WSC before? How many	
How long is the RD term in your region?	2 years
How many areas are in the region?	8
How many groups are in the region?	115
How many meetings take place each week in the region?	250
How many H&I panels take place each week in the region?	20

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	5%
What percentage comes from conventions and events?	10%
What percentage comes from literature sales?	85%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	0%
• Holding workshops and service meetings?	20%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	40%
• Expenses to hold and manage the RSC?	30%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	300

Your Regional Service Structure

How often does your RSC meet?.....	36
Does your RSC meet in the same place each time?.....	no
	we meet face to face in regional convention and in service conference the rest of the meetings are via Skype
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
	Convention/Events; Literature Distribution; Phoneline; PR/PI; Regional Service Office; Website
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

we facilitated PR workshops all year and we created PR committees in the areas

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I, PI and PR workshops in areas

Describe what kind of planning your region and/or its areas utilize.

We have our service conference and assembly in March where trusted servants are elected or ratified and each one is autonomous when they program their service duties

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Whats App group and webinars soon

Successes with utilizing technology in new ways within your region and/or areas:

Whats App group and webinars soon

Please describe the different types of public relations efforts (PR/PI) carried out in your region

we have opened doors in government offices and government ministries in the capital city and this has benefitted some cities in the country

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phonenumber or a helpline? **yes**

Do you have a regional website? **yes www.nacolombia.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

At the present time I am the regional delegate while they either ratify me or elect a new RD

Facts about: Colorado Region

Name of Regional Delegate.....	Jayme S
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Tawni C
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	8
How many groups are in the region?	128
How many meetings take place each week in the region?	286
How many H&I panels take place each week in the region?	66

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	20%
What percentage comes from conventions and events?	80%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	30%
• H&I?	15%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	15%
• Holding events?	0%
• Expenses to hold and manage the RSC?	5%
• Specify any other expenses?.....	25% donation to NAWS
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	7
Does your RSC meet in the same place each time?.....	no
Our Assemblies rotate locations throughout the Region, except during a CAR year when we meet centrally in Denver always.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have done workshops at every Assembly covering all of our IDTs for the cycle. We use approximately half of the day for these workshops.

Does your region provide any other type of fellowship development or outreach efforts? **no**
What kind of training and mentoring efforts take place in your region and/or its areas?

None

Describe what kind of planning your region and/or its areas utilize.

Other than a good solid budget process. None that has been shared.

Does your region or its areas have any shared services with other service bodies? **yes**

PI and H&I

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

none

Successes with utilizing technology in new ways within your region and/or areas:

None

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Our largest PI event is our booth at the State Fair. This has been incredibly successful in making people aware on NA in Colorado. We have met professionals, Addicts seeking help, and many family members who have had questions.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.nacolorado.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Average attendance depends on date, time and location. Obviously attendance is greater when the Workshop is held at an ASC meeting, having a captive audience is great. When the workshop is held on a different day attendance can be anywhere from 5 - 20. We use the power points provided and the tally sheet and we create a tally sheet for the CAT. We then gather the Consensus of the Region at the April Assembly and prepare ourselves as well for any changes we foresee could happen on the floor of the WSC.

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service Structure

Please describe the most significant challenge your region has faced since WSC 2014

Lack of experience and knowledge in service. Lack of interest in service. Confusion between levels of service. Lack of mentorship.

Please describe some highlights or successes your region has experienced since WSC 2014

We had a GREAT Convention. Probably more highly spoken of that any I have experienced in 17 years. Financially it was great, but more than that it was exciting. We had great speakers in all workshops and meetings. We also had two Inmates from the Denver Women's Correctional

facility that were able to attend. These ladies have a meeting behind the walls and they were brought to the convention in their "oranges." to attend and speak at the H&I workshop. The guard even spoke highly of his experience that day and how encouraged and inspired he had been by NA. This workshop was standing room only and it was POWERFUL! It also generated a lot of NEW H&I interest and applications being filled out that day! WOW!

What additional information would you like to share with other conference participants?

Our State Fair Booth is a GREAT event. It takes a lot of coordination to have a booth that requires 2 addicts at all times for 10 days in a row. But it is so worth it for the exposure to the general public and addicts that are unaware of who and where we are. We highly recommend other Regions to look into this opportunity to serve your communities.

Is there anything in particular you want to discuss at the conference?

The positive influence of World Wide Unity

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It has worked well for me to try to be a positive influence to the Region about how wonderful the World Wide Fellowship of NA is. It is important to me that my positive view of this level of service may bring an excited addict to it after me. I believe in rotation in service and it is my responsibility to encourage others to explore and understand that WSC means WE!! Not them.... It is challenging to get information from one place to another, and it is challenging to get people interested in that information.

Facts about: Connecticut Region

Name of Regional Delegate.....	Adam H
Have you attended a WSC before? How many	yes - 5
Name of Alternate Delegate.....	Anthony F
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	1 cycle
How many areas are in the region?	9
How many groups are in the region?	276
How many meetings take place each week in the region?	295
How many H&I panels take place each week in the region?	85

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	US Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	100%
What percentage comes from conventions and events?	0%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	19%
• H&I?	35%
• Holding workshops and service meetings?	11%
• Traveling delegates or other trusted servants to service meetings and workshops?	12%
• Holding events?	0%
• Expenses to hold and manage the RSC?	18%
• Specify any other expenses?.....	5% for Website Maintenance
Total money contributed by the region to your zonal forum during your last fiscal year?	200

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	no
We meet for three months in each area, rotating through each area in the region.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Phonline; PR/PI; Website; Writing Steps for Recovery (inmate step writing)	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Planning Our Future (2x) - 25 (during RSC) and 7. Effective Communication (during RSC) – 25. Welcoming All Members (during RSC) – 25. RCM Workshop (during RSC) – 25. Traditions Book Review - 2

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We have traditional subcommittee learning days where members from the subcommittees share the work the committees do and how great its impacted their lives. We also have bi-monthly workshops/presentations at our RSC meeting. We've been doing some of the IDT workshops during that. Other than that, we have the standard "alternates" or vice-chairs to many positions for the purposes of learning the position.

Describe what kind of planning your region and/or its areas utilize.

Very little. The extent of our planning is our budgeting process which is not very refined and involves the subcommittees suggesting their services or projects for the year (based on what they submit in their budgets). Our regional convention may actually do the best planning since the goals they are working towards are clearly defined

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We are currently surveying (using SurveyMonkey) the members in the region to determine how best to redesign our website. So we may be redesigning our website in the near future which may help with communication and we're not sure yet what that will entail. We also use the BMLT on our website and we utilize that database to publish our printed meeting schedules as well as send in to update the NAWS database. Our phone line is an auto-attendant system and we're using text-to-speech technology to manually convert the meeting information into audio recordings for the phone line.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have posters on buses and have poster hanging days. We have presentations in schools, for housing agencies, and some institutions. Last year we had some billboards placed around the state and in a couple of areas the Just For Today video, with custom PSAs intertwined, is shown on community access television stations. We also maintain a toll free phone line and a website as well.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have a toll free number that connects to an IP based telecommunications system (Halloo - www.haloo.com). Callers can get meeting information or leave a message for an NA member to call them back.

Do you have a regional website? **yes www.ctna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We have had three workshops so far, with 3 more scheduled. Attendance has been about 14 at the first two workshops and about 27 at the latest.

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **yes**
We have a difficult time getting Spanish speaking volunteers for PR related service efforts so we are working on that issue. The plan is just to ask people one-on-one.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Accountability in our roles as trusted servants has generated the most interest and discussion in our region. We have had some issues centered around accountability, and communication, at our RSC meetings and that discussion has spread out to most of the region.

Please describe the most significant challenge your region has faced since WSC 2014
See above. Unfortunately, the atmosphere at our RSC meetings was less than optimal for some months and we are now without a chair or vice-chair of our RSC (going on 4 months). Turning that atmosphere around is probably the most significant challenge the region has faced (although I realize it's only the RSC and not necessarily the entire region).

Please describe some highlights or successes your region has experienced since WSC 2014
The Connecticut Region hosted the first Northeast Zonal Forum Mini-Symposium in April 2015. It was a half day event with a local group hosting a dinner/meeting/event that night. There were participants from at least 9 states and it was a great success.

What additional information would you like to share with other conference participants?
 Is there anything in particular you want to discuss at the conference?
Yes, I believe we need to discuss the role of the WSC, and not just the structure/form of the WSC. I think, in planning our future, we need to know that important piece of information.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
I think I've done a decent job communicating information to our region. We always struggle with attendance for workshops/learning days so that's one of the challenges... to figure out different ways to engage the members in the region. Specifically in the last year one of the challenges was dealing with a lot of criticism from some members. I tried my best to answer questions clearly without being defensive or antagonistic.

Facts about: Costa Rica Region

Name of Regional Delegate..... **Laura R**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate.....**Andrea F**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **1 year as alternate then 1 as regional delegate**
 How many areas are in the region? **We don't have areas anymore but 5 GSFs**
 How many groups are in the region? **37**
 How many meetings take place each week in the region? **200**
 How many H&I panels take place each week in the region? **8**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC's annual budget comes from group and area contributions? **5%**
 What percentage comes from conventions and events? **20%**
 What percentage comes from literature sales? **75%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **10%**
 • H&I? **15%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **5%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **0%**
 • Specify any other expenses?..... **none**
 Total money contributed by the region to your zonal forum during your last fiscal year? **US\$250**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/events; H&I; Human Resources; Phoneline; PR/PI; Project Based Workgroups;
Regional Service Office
 Are any of these workgroups/committees new since the last WSC?**Yes, the HR is just forming**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We don't
 Is there a corporation or an entity with legal status that is a part of your RSC?.....**yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes, GSFs do**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

12 WS on the Traditions Book. 2 on the Planning Process. IDTs 1 per topic. 6 a year on Chairing a meeting. 1 CAR WS. Av attendance 20-50

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Right now the more solid effort is the DRs/GSRs Forum. Besides that, the Projects Committee was very passive last cycle but they are in charge of the training efforts in general. This cycle we will implement an HRP and our Local Service Board is already working with the Group Service Boards to increase conscious across the region. Annually, each service committee also has a couple of service workshops on Phone Line, PR and H&I to recruit volunteers.

Describe what kind of planning your region and/or its areas utilize.

We are currently holding the 4 Assemblies proposed by the New Service System. This is the second year we do it (before we only had a regional conference a year) One of the Events is called the Planning Assembly, both our Local Service Board (and Committees) as well as the Group Support Forums have been trained on the Planning Tool so we will together validate the outcome (project plans for 2016) in our coming Assembly.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We now have a solid web platform (we didn't have that before, our webpage was a mess) It is administered by the PR Committee. We tried opening generic email addresses for Group Service Boards, it didn't work well, neither our bulletin. It seems members are more likely to use social media tools like wassup or FB. We have chats in wassup that have resulted very efficient for tallies, events communication and motions review.

Successes with utilizing technology in new ways within your region and/or areas:

See above.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Mainly PR Panels with local authorities and live community forces. We lacked a Chair rep for more than 2 cycles, right now they are taking care of the webpage, our groups directory, any panel request and working on the plan for this year to generate initiatives.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

Ours is an information/help line that addresses callers to the nearest NA meeting.

Do you have a regional website? **yes <http://costaricana.org/>**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We will have our next Assembly mid March where the WS will be conducted. However, since our Jan Assembly we implemented a discussion forum in wassup to understand/generate conscience about the motions. The majority of GSRs have presented the motions and Literature Survey at a group level for a general review, we will meet to wrap up and define our position in March.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Group Support. This gave us the input required for Group Support Forums to develop their annual plans.

Please describe the most significant challenge your region has faced since WSC 2014

Commitment from our leaders, lack of understanding of our region policy manual. As an example, our Local Service Board Chair decided without consensus from the other members to import \$13,000 putting our finances at stake, our region now has the most expensive Basic Text in the Continent.

Please describe some highlights or successes your region has experienced since WSC 2014

Implementation of the 4 Assemblies proposed by the NSS. GSRs well trained on our guidelines and their role.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Committed GSRs and partnership with the Region Committees has been a great improvement. The major challenge is poor leadership from our Region Service Board.

Facts about: Denmark Region

Name of Regional Delegate.....**Brian A**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region?**2 Years**
 How many areas are in the region? **5**
 How many groups are in the region? **106**
 How many meetings take place each week in the region? **108**
 How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Euro**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **1%**
 • H&I? **20%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **35%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?..... **10**
 Total money contributed by the region to your zonal forum during your last fiscal year? **1900**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
 we have decided to switch in between the different areas, so it's not the same people who have to travel far every time
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
 H&I; Phonline; PR/PI; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
 It works great

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Traditions workshops. 3 area convention. The role of the Delegate (Why send and use money). 1 area convention and our last RSC.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

The group can invite members in HI, RSC and the Delegate to do workshops.

What kind of training and mentoring efforts take place in your region and/or its areas?

HI and Traditions.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

We use Sweden as a Sponsor country. And have Island as a Sponsie.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

A 24/7 helpline

Do you have a regional website? **yes** <http://www.nadanmark.dk>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Translation of literature

Please describe the most significant challenge your region has faced since WSC 2014

Lack of donations/money Lack of trusted servants

Please describe some highlights or successes your region has experienced since WSC 2014

Those who do service, stay clean. Area Conventions. European Service Learning Days.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have a good backup from RSC, but its hard to do all the service alone, when not having an Alternate.

Facts about: Eastern New York Region

Name of Regional Delegate.....**Vanessa I**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **5**
 How many groups are in the region? **164**
 How many meetings take place each week in the region? **175**
 How many H&I panels take place each week in the region? **45**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **42%**
 What percentage comes from conventions and events? **48%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **0%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **3%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **77%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **400**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
H&I; Literature Distribution; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Post-WSC workshops to review WSC 2014 results; CAR workshops for WSC 2016; hosted the Northeast Zonal forum; traditions book workshops; newcomer workshops; average attendance at workshops 10-15 people.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

The trusted servants leaving positions try to teach the trusted servants taking their place for a few months before they depart.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **yes**

NEZF website

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We have increased communication throughout the Region through our Website and Helpline, and through revising policy to make sure Areas show up at Regional meetings.

Successes with utilizing technology in new ways within your region and/or areas:

We have been improving upon our Regional website by listing meetings in need of support; putting an open calendar for people to add NA events in the region; and posting our regional minutes so they are readily accessible. Our Helpline has also improved its ability to announce meeting closures for weather or holiday, add more 24/7 volunteers, and automatically update the meeting list from the Regional website.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Several of our Areas have PR/PI committees that do poster drives in local communities; table sittings at health fairs, community events, and NARCAN trainings; and speak at local high schools.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Our Helpline has live and 24/7 volunteers to answer the phone, in addition to an automated meeting list that is automatically updated through our regional BMLT website.

Do you have a regional website? **yes www.nanewyork.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We host approximately 3-4 pre-WSC CAR workshops and 3-4 post-WSC CAR workshops; average attendance 10-15 people per workshop.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Becoming a 501(c)(3) nonprofit corporation.

Please describe the most significant challenge your region has faced since WSC 2014

The lack of participation by Areas at Region and a lack of trusted servants.

Please describe some highlights or successes your region has experienced since WSC 2014

Becoming a 501(c)(3) nonprofit corporation.

What additional information would you like to share with other conference participants?
Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Coordinating with Areas and groups to hold Regional events has helped, but overall the main challenge is a general lack of interest in service.

Facts about: Eastern Pennsylvania Region*

Name of Regional Delegate..... **Merle S**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **No alternate**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **4**
 How many groups are in the region? **119**
 How many meetings take place each week in the region? **119**
 How many H&I panels take place each week in the region? **17**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **1%**
 • H&I? **1%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **0%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **1%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **78**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
H&I; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
N/A
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
The region is attempting to learn how to use it, but falls back on the old fashioned motions.
One, possibly 2 of the areas partially use CBDM, but again, it is difficult for them to break away from old ways.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We held a Learning Day, with a phonline orientation, a PR presentation, H&I workshop, and an IDT session revolving around group support. We also did one workshop, titled NA 101, which explained some of the basics. This was a requested workshop from some of the areas. Also we held one CAR workshop within the region, and EPARNA hosted the Autonomy Zonal Forum in July of 2015. There are usually between 20-50 in attendance, depending on the event.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Each area has a GSR training, which takes place prior to the Area Service Meeting each month. One area has developed a booklet, which has been shared with the other areas.

Describe what kind of planning your region and/or its areas utilize.

We hold an annual inventory using the Planning Basics in one area. The region conducted an inventory using the same materials at the beginning of this cycle in summer 2014.

Does your region or its areas have any shared services with other service bodies? **yes**

We have shared services with GPRNA to hold workshops together. We held CAR workshops in each region, and work together as co-facilitators. We have also shared Public Relations presentations when it has been an interstate opportunity.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We are continuing to look for new ways to have mass communication so that we are reaching all members, but this is still a challenge. We have been looking for ways to do an e-blast, or even a group text. We do have social media (facebook) and post there to share information as well as inspiration.

Successes with utilizing technology in new ways within your region and/or areas: **We are**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

This is an area that has been a challenge for us, as well as resistance to some opportunities. There are many rich opportunities, but our human resources are lacking experience.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonline or a helpline? **yes**

We have recently switched from operator answered calls to addict answered calls. We have trained some people, and are still trialing ways to make this most efficient. We have been very successful, and have also discovered the side benefit of a great financial savings.

Do you have a regional website? **yes www.eparna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We hold one regional CAR workshop, and then the RD makes herself available to assist the RCMs when they hold a workshop. Also, attending area service meeting to be available to answer questions. We average between 20-30 members at these workshops. Being a non-seated region creates a disinterest and lethargy.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Eastern Pennsylvania Region*

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Zonal representation has been a very hot topic, as well as the region trying to understand the seating criteria and the processes around that. Even when the region asked the RCMs to ask their areas whether or not they wanted to pursue requesting seating at this WSC, they voted no. We have discussed making service more attractive. To entice motivated and capable addicts, newcomers and "old-heads." We have discussed choosing the right person for the job. Encouraging members to choose people who are best suited for a particular position and who will fulfill said commitment.

Please describe the most significant challenge your region has faced since WSC 2014

One of our biggest challenges is to maintain a connection to the rest of NA, learning about what is going on a global spectrum. The attendance at learning days and CAR workshops has declined over the years since we formed our region. We also struggle with commitment rotation, again due to lack of participation. The lack of rotation is seen in the failure for anyone to step into the regional delegate alterante position, and to be mentored to become the Regional Delegate. It can be seen in our RSC when the same faces have been there for many years.

Please describe some highlights or successes your region has experienced since WSC 2014

Our biggest highlight would be the change we made from a regional helpline service to an addict managed and staffed system. Aside from the monetary savings, the opportunity to return to one addict helping another is huge. We are less than 2 years into the new system and still are working our some of the kinks, but the one thing that works well is when an addict asks to speak to an addict, it happens upon the answering of the call. Our other biggest success would be that of ourselves. We have a primary purpose and never stray from that. We are always at the front door to greet and welcome the newcomer. We strive to mentor and share our experience with the first time service newcomer. We adapt and we evolve. We are part of something that is larger than any one of us individually.

What additional information would you like to share with other conference participants?

In spite of our disappointment in not being seated prior to the moratorium, and now since, we have continued to maintain keeping our doors open, looking to grow and learn as a region. We are fully functional, and do a great job serving our primary purpose. We have a policy which states that any money beyond our prudent reserve at the end of October and April be sent to NAWS. We are very proud to contribute to the greater good of the fellowship, and this money comes from donations.

Is there anything in particular you want to discuss at the conference?

We would like to know how other regions handle lack of participation and involvement. Also, the direction of the fellowship, how we plan to implement some of the changes we continue to discuss, but are unwilling to relinquish certain things to attain greater unity.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well as a regional delegate is my willingness to educate members about the structure of NA, how things work, and what it all means. It is rewarding when a newcomer approaches me to find out, and their eyes light up, as opposed to the dull glaze I see in some eyes, like "you again?" My biggest challenge has been rotation of service, and having someone step up to learn this position, while I remain at Regional Service.

Facts about: Ecuador Region

Name of Regional Delegate..... **Fabrizio C**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **52**
 How many meetings take place each week in the region? **260**
 How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **0%**
 What percentage comes from conventions and events? **30%**
 What percentage comes from literature sales? **70%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **10%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **10%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?..... **50% to NAWs literature debt**
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **2**
 Does your RSC meet in the same place each time?..... **no**
 they rotate as it is determined in the assemblies
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

administrative meetings and planning meetings

Does your region or its areas have any shared services with other service bodies? **yes**

with zonal forum

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

radio programs, adds, PI panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **yes**

Do you have a regional website? **yes www.naecuador.org**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

having a dialogue with different government officials

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

WB motions

Please describe the most significant challenge your region has faced since WSC 2014

implementing our legal status

Please describe some highlights or successes your region has experienced since WSC 2014

our legal status

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Egypt Region

Name of Regional Delegate.....	Ashraf M
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Mahmoud S
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 Years
How many areas are in the region?	5
How many groups are in the region?	43
How many meetings take place each week in the region?	145
How many H&I panels take place each week in the region?	12

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	
What percentage of your RSC’s annual budget comes from group and area contributions?	8%
What percentage comes from conventions and events?	42%
What percentage comes from literature sales?	40%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	6%
• H&I?	4%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	9%
• Holding events?	25%
• Expenses to hold and manage the RSC?	
• Specify any other expenses?.....	9.5% translations & FC, 39% printing draft of translated literature
Total money contributed by the region to your zonal forum during your last fiscal year?	

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
	Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations; Website
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
	- We did a survey to know what the fellowship needs in terms of workshop and based on the answers we planned our annual activities.
	- Workshops to meet the Groups requests monthly.
	- We are trying to hold these workshops all over Egypt and not be stuck only in Cairo to reach more recovering addicts. - For each workshop we invite members that have experience in the topic and we always try to get back to our literature regarding the material we prepare
Is there a corporation or an entity with legal status that is a part of your RSC?	yes

Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
Yes we have 1 GSF. It works very well -Needs a good facilitator -One new area will change to GSF.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**
We have FD committee and outreach committee

What kind of training and mentoring efforts take place in your region and/or its areas?

- **Discussion panel "Narcotics Anonymous and the media.**
- **PR Day, our first discussion panel with public average attendance 50 persons.**
- **Making 5 presentations on various radio stations.**
- **PR for The Bibliotheca Alexandrina.**
- **Making our annual training to PR team or any interested member in the region.**

Describe what kind of planning your region and/or its areas utilize.

Mostly we use planning tools provided by NAWS

Does your region or its areas have any shared services with other service bodies? **yes**
ALTC, NAMEC

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Form Internal Communication workgroup to improve the communication across the regional service body

Successes with utilizing technology in new ways within your region and/or areas:

Website - WhatsApp groups - Email for each committee.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

- **Participate in our 2 annual conventions**
- **Big group discussions in 3 Areas**
- **Workgroup to put our posters**
- **Workgroup to help Addicts in isolated places (Far away from NA meetings)**
- **Subcommittee for the phone line**
- **Kick off the website**
- **Presentation for hospitals, 5 newspapers and NGO's**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

(NA Egypt helplines receives an average of 118 call per month)

1-Give all information, meeting schedule and directions to all callers

(Potential members & Families-professionals-members)

2- Follow up with potential members to make sure they arrived to our meetings whenever that is possible.

3-Diverting contacts with high potential from public to the PR committee to follow up and do the PR work.

Do you have a regional website? **yes www.naegypt.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

2 CAR workshops average 20 members for each. 2 Areas gave us some time to talk about the CAR

How does your region reach a conscience about WSC matters? **Member tally**
 Does your region engage in gathering a conscience for CAT material? **no**
 How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **yes**
Doing PR presentations as much as we can to enhance the awareness of the fellowship
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The TV series that talked about NA and the huge impact on the fellowship after that in increasing the awareness of NA

Please describe the most significant challenge your region has faced since WSC 2014
Subcommittee formatting - Website kick off - Increase awareness of NA
Way Of Life VS recovery houses way.

Please describe some highlights or successes your region has experienced since WSC 2014
Spilt FD as separate committee and Outreach committee
1st convention in Alexandria Area

What additional information would you like to share with other conference participants?
 Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
-The direct communication with the WSC delegates helped me to share a lot and gain different experience to use in my region.
-The challenges was to help developing my region by adding new committees like FD that helped a lot and using the SSP in our region.

Facts about: Finland Region

Name of Regional Delegate.....**Yasmin**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **John**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years as ARD + 2 years as RD**
 How many areas are in the region? **6**
 How many groups are in the region? **135**
 How many meetings take place each week in the region? **175**
 How many H&I panels take place each week in the region? **8**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Euro**
 What percentage of your RSC's annual budget comes from group and area contributions? **55%**
 What percentage comes from conventions and events?
 What percentage comes from literature sales? **45%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **15%**
 • H&I? **1%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **25%**
 • Holding events?
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?..... **Lit purchases 36%, Donations 12%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **4000**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
As a rule the RSC meets at the regional office every time, but if the Service conference happens close to the RSC meeting, it is held there.
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We have a PI/FD Co-ordinator: the co-ordinator has their own annual budget for tasks and plans these out, proposing the plan at the RCM. Often the tasks for example in remote areas are performed together with the local fellowship members, who at the same time get training to continue infos in their local area. Other times the coordinator may put together a task team from the PI member pool or trusted servants. On an annual basis there is appr. 5 tasks.

The co-ordinator also organises PI/H&I learning days (once/year) for members interested or new to this service. The tasks include both FD for members and PI infos for professionals.

Is there a corporation or an entity with legal status that is a part of your RSC? **yes**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

The same way in RCM and areas: through discussion facilitated by the chairperson.

In case someone is strongly opposed or consensus is not reached, the topic in question is postponed to the next meeting. Sometimes in elections, voting may be needed, but in many cases CBDM works for election decisions as well.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

The 2016 regional service conference had 170 registered members. During the weekend event there were 6 service workshops. (3rd Trad, PI-work, Rep/delegate work, Translation, Anonymity in Social Media, H&I).

4 CAR-workshops in different areas (appr 40-50 attending.)

During the 2 year cycle, there have been many local workshops where attendance is appr. between 20-45 attending, these are the topics: Strong homegroup, Sponsorship, Vision, Welcoming all members, 7th tradition, Unity. A couple of Tradition book workshops as well.

The RCM has used the Planning-workshop as a tool.

There's been a real shift in the past couple of years, a big change: members are really into workshops. About 5 years ago there used to be people that walked out if they realised they were in a workshop - no more! Local events committees and areas are asking for workshops to be held, and might ask for a new workshop on a specific topic. Also, the regional translation committee is using workshopping as a tool to familiarize and attract members to translation committee and its workgroups. Sometime members may ask: do you know what new workshops will be available? This is really great to hear.

Does your region provide any other type of fellowship development or outreach efforts? **yes**

A PI/FD Coordinator coordinates work targeting remote or new areas, collaborating with others as described in the part about PI&FD.

What kind of training and mentoring efforts take place in your region and/or its areas?

We utilize the service conferences and local service days/events for that. This is a central focus in our region: we aim to attract more and more members to do service most of all through inspiration, information, sharing experience and leading by example.

Usually the trusted servant orientates the next one for the service position.

The ESL, European Service Learning Days has as well boosted the concept of training in our region.

Describe what kind of planning your region and/or its areas utilize.

We make annual plans, sometimes through workshops. We create priority lists, and utilize annual budgeting.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Not any particular strategies, however we have learned, that there can't be too much repetition of some things like the fund flow info, service structure, service inspiration and such. We use most events big or small, to have sharing sessions, presentations, panels and workshops.

Successes with utilizing technology in new ways within your region and/or areas:

Use of area representative online report forms. All committees & areas report online 2 weeks before RCM. We start to use more and more virtual meetings/skype as our region is learning to do more work between meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We organize PI events where we invite 100-200 professionals through personal and general invites. About 10 events so far in bigger cities. Also smaller info's are carried out locally for professionals, students etc.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonline or a helpline? **yes**

The committee doing this is Internet & phone committee (regional committee). They coordinate and info phone line pool of trusted servants who run the phonline. There is one phone number which is open every night, there is a multi-sim system with a phone per every day of the week and they rotate the phones within the trusted servants. Sometimes an NA group has held the phone for a period of time, group members taking turns in answering. We are distributing NA "business cards" with the phone line number. We mainly give out information, but also sometimes find a member to take a newcomer to their first meeting. Internet & phonline committee delivers 56 000 "NA business cards" with NA info phonline number to the pharmacy organisation's central wholesale warehouse every six months. The cards are packed into each needle packets they sell out of the pharmacy to the still suffering addicts. This has proved to be a great new way to carry the message. This shows in the calls to the information phone line, where the caller is always asked where did they get the info, and some callers mention the needle package. This has been rolling for about a year.

Do you have a regional website? **yes www.nasuomi.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

- 4 workshops (3 in areas, one in regional service conference).

-Attendance between 20-50

- usually takes about 3 hours

We prepared 2 documents for the groups to work with:

1. We've prepared a PPT in the Finnish language, about 25 pages long, that gives info on what is the WSC, CAR, and detailed info on the motions, literature survey, how to respond with each group's conscience, DL, what happens then at the WSC etc.

2. We've prepared a form in Finnish as well, asking to save it with the group's name and return to RD's.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

We focus on translating the NA literature as much and as fast as possible, and develop the translation committee and their ways of working, now that the committee is up and running again and has many committed members.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Difficult to come up with one topic! There's lots of talk and interest in attending and organising events, and service. Literature is always a hot topic in our region.

Please describe the most significant challenge your region has faced since WSC 2014

- 1. 18 month-long discussion about a literature money theft by a relapsed trusted servant: this is the first one really, so the reactions varied a lot and the discussion went on and on.**
- 2. Restarting the translation work after a hiatus of few years: lots of talks about why it was hard to restart, how to do it this time etc., at the same time dealing with expectation from members to have more literature available in Finnish and quicker.**
- 3. Regional events rarely happen as a unified regional effort, mostly lead by a single area. This may not really be a problem, as there are so many local events and attendance is high.**

Please describe some highlights or successes your region has experienced since WSC 2014

- 1. Consistent work towards being more and more self-sufficient financially and donating more to get the funds to flow, continues to bear fruit.**
- 2. Remote areas are joining in and forming areas or and continue PI-work**
- 3. There is a sort of service hype happening**
- 4. As a single action: PI-pharmacy package**
- 5. Strong growth in the fellowship in general**
- 6. A couple of minority language groups have started meetings**
- 7. Adoption of SSP by three areas.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Breakout sessions and working together in addition to business would be great.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Works well: The service as delegates works as an endless source of inspiration. As delegates we have full support of our region. There's been an opportunity to develop the service position and participate fully in the development of the region in general. The teamwork of RD and ARD has worked very well. The communication has been fruitful, we communicate through face to face meetings, skype, phone calls and e-mails, and plan the work at hand. Participating in the work at EDM, our zonal forum, has worked great. The fact that so much work and projects are being done at EDM is inspiring and motivating. Reporting to and from works, and the info interests the members in the region. There's a lot of exchange of info and support between EDM delegates. The access to information and its flow from NAWS and EDM works as a great tool, presentations and materials are easily available and are a big help with communicating to members.

Challenges: Simply, the workload of a delegate is a challenge. To have a balance between work, service and family takes a lot of organising and focus. Communication is always a challenge and could always be more efficient. How to best pass on the inspiration to members in the region, how to reach the most people, what new and good ways for communication can we create - these are the the questions we think about.

Facts about: Florida Region

Name of Regional Delegate.....	Bob L
Have you attended a WSC before? How many	yes - 17
Name of Alternate Delegate.....	Biff K
Have you attended a WSC before? How many	yes - 6
How long is the RD term in your region?	2 years
How many areas are in the region?	19
How many groups are in the region?	550
How many meetings take place each week in the region?	1040
How many H&I panels take place each week in the region?	219

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	USD
What percentage of your RSC’s annual budget comes from group and area contributions?	75%
What percentage comes from conventions and events?	25%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	5%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	15%
• Holding events?	20%
• Expenses to hold and manage the RSC?	40%
• Specify any other expenses?.....	GSR Assenbly; Florida Service Symposium
Total money contributed by the region to your zonal forum during your last fiscal year?	1750

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
Rotate throughout the Region so as to promote the Regional presence for access and participation by the Areas.	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Human Resources; Literature Review; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Oversee H&I efforts, PR efforts, Workgroup progress	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Region has been utilizing a few cycles . . . Areas are slowly experiencing . . . it is a Continuous Improvement Process . . . the rotation of RCM's creates a challenge

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Florida Service Symposium has continued to move forward in attendance and enjoys participation from other Regions and NAWS as well. CAR workshops have realized a sharp increase in attendance over previous years. We have online voting available for our groups as well. Multiple Learning Days have introduced topics of H&I, PR, CBDM, Helpline, Website creation and maintenance have appeared in various Areas within the Region.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We continue to support our Island Nations, We budget for support dollars to assist these Areas to attend the RSC Meeting. We have sent representatives to Bermuda and Trinidad-Tobago to offer support to their Service Structure. We also helped Trinidad-Tobago celebrate their 30-year existence with their first convention.

What kind of training and mentoring efforts take place in your region and/or its areas?

We are currently embarking on a mentorship program and look to a gentle rollout this calendar year. At each RSC we hold an Area assistance session to do an Orientation and Support workshop. There seems to be an ongoing need for these efforts at the Area level as well.

Describe what kind of planning your region and/or its areas utilize.

At our RSC weekend we utilize round-table discussions to address input and participation of our respective Areas. Area support is a major topic at the Saturday meeting.

Does your region or its areas have any shared services with other service bodies?**yes**

The Behind The Walls efforts cross Area boundaries. The Florida/South Florida Regions collaborate on PR events by sharing information and costs. The Florida/Alabama-Northwest Florida Regions have been jointly involved with H&I efforts. All three Regional Committees' web servants are joining in efforts for the creation of a Statewide Helpline utilizing BMLT technology.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Direct, person-to-person communication still works best; however, we are seeing a breakthrough with the adaptation of Adobe Connect for our online discussions.

Successes with utilizing technology in new ways within your region and/or areas:

Of course. As previously stated the adaptation of Adobe Connect coupled with Conference Calling has enabled the FRSC Trusted Servants to be accessible for immediate resolution/discussion of issues.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Multi-Area PSA's, Health Fairs, School Projects, Standardized clearances through the State DOC turned into a premium PR effort as it carried our message to facilities in the Prison System that had either not heard of us or hadn't utilized Narcotics Anonymous previously. Hospital Emergency Room Outreach and Local Law Enforcement now have NA Meeting Lists and Contact Business Cards at their disposal via waiting rooms patrol cars.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **yes**

Again, there is current collaboration with South Florida and Alabama/Northwest Florida for the creation of a Statewide Phone line utilizing BMLT technology.

Do you have a regional website? **yes www.naflorida.org**

Do you keep your meeting information updated on the website? **yes**
Has your region hosted CAR workshops **yes**

The Florida Region for this cycle has conducted 7 CAR workshops with an average attendance of 35-40. At the RSC in January, the workshop was well attended with 60-plus. It is the intention to hold at least one webinar for a CAT review session.

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The information and issues presented in the CAR (i.e. Conference seating, Region seating, etc.) as well as discussion surrounding the Baby Blue dilemma.

Please describe the most significant challenge your region has faced since WSC 2014

We have approximately 11 workgroups in progress and look toward the completion of these tasks. We see a continued decline in Group contributions and addict participation in the service structure.

Please describe some highlights or successes your region has experienced since WSC 2014

FRCNA, the Florida Regional Convention, continues to strive and be a focal point for Fellowship interaction. A lot of excitement is being generated as we move closer to our hosting the 2018 World Convention.

What additional information would you like to share with other conference participants?

World Convention in Orlando, Florida. Looking for 3,000 volunteers . . . anybody interested? We have a volunteer form available on our website, naflorida.org, specifically for WCNA. We need 3000 volunteers, our HRP will be compiling a database of those willing to be a part of. Feel free to fill out the form, and mostly, y'all come.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

RCM participation seems to be working well; however, Island Areas have been almost non-participatory at the RSC. Disruption caused by some Areas choosing to leave the Florida Region has left "holes" in the geographical outline.

Facts about: France Region

Name of Regional Delegate..... **Francois D**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Julien G**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years alt 2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **138**
 How many meetings take place each week in the region? **138**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **53700 euro**
 What percentage of your RSC’s annual budget comes from group and area contributions? **34%**
 What percentage comes from conventions and events? **34%**
 What percentage comes from literature sales? **32%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **6%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **5%**
 • Holding events? **20%**
 • Expenses to hold and manage the RSC? **50%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **1000**

Your Regional Service Structure

How often does your RSC meet?..... **2**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **Choose one**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events FD/Outreach H&I Literature Distribution Literature Review Phonline
PR/PI Regional Service Office Translations Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Outreach committee

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

NA Helpline

Do you have a regional website? **yes** <http://www.narcotiquesanonymes.org>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? Other -

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Youth, Social media, Affiliation with other fellowship.

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The experience had work well the main goal as many services position is communication with the fellowship

Facts about: Freestate Region

Name of Regional Delegate..... **John R**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Dee P**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **10**
 How many groups are in the region? **832**
 How many meetings take place each week in the region? **870**
 How many H&I panels take place each week in the region? **50**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **US dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **1%**
 • H&I? **1%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **1%**
 • Holding events? **30%**
 • Expenses to hold and manage the RSC? **40%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
 We meet every other month at a location in one of the 10 areas on an alphabetical rotation.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Review; Phonline; PR/PI; Website; special events
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have held regional assemblies on the IDT's, PR booths at the Anne Arundel county fair and Freestate Convention, a CAR workshop in each of our 10 areas. Our attendance has been spotty at best with less than 15 people attending. The last few months things have picked up with participants at our events. Our zonal forum was very well attended as have been all of CAR workshops so far and there seems to be much more interest this year.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Unfortunately, our region relies on the each one teach one philosophy and that only works so far as the experience of the sponsors teaching them. There is a lot of young people in some of our areas and they tend to seek out sponsors with less than 5 years clean. Our current RD, John R., and myself the RDA, has really reached out to the areas to hold workshops or just attend their ASC to answer questions and support the RCM's in their jobs. We have tried to be more approachable and respectful of the needs of our areas, as we should be.

Describe what kind of planning your region and/or its areas utilize.

We use our off month regional meeting every odd numbered month to plan and/or discuss issues or events that we need to hold in the coming month or year.

Does your region or its areas have any shared services with other service bodies? **yes**

We occasionally participate with the C & P region on large PR events such as the Tuerk Conference.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Our region is primarily urban areas with meetings readily accessible.

Successes with utilizing technology in new ways within your region and/or areas:

Recently when we had over 30 inches of snow and meetings were shut down because of the facilities being unable to get parking cleaned up, several home groups held meetings online or by phone. They were announced by areas on their social media pages so that people knew they could be in touch with someone else in recovery. Also, our Autonomy Zone utilizes a conference call at least twice between meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Our public relations subcommittees put out IP's at libraries and treatment facilities as well as participate with H & I at fairs and regional events.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Our regional phone line is answered by a live addict at all times. They have less than a 20% missed call and those calls that aren't answered immediately are returned by someone within an hour of the call.

Do you have a regional website? **yes** <http://www.fsrna.org>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We started hosting CAR workshops in January 2016 and have hosted one or more every week since our return from MARCLNA and will continue to host one every weekend till April. In addition, our RD and RDA have gone to several home groups to review the material when the home group asked and have several lined up to get to in the coming weeks.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The SSP has generated the most discussion and controversy than anything else.

Please describe the most significant challenge your region has faced since WSC 2014

The most significant challenge has been to help the Baltimore Area recover from their experience in trying out the SSP.

Please describe some highlights or successes your region has experienced since WSC 2014

Our region has recently begun to come together as a region and support each other.

What additional information would you like to share with other conference participants?

The role of zones and the topic of zonal representation and how they are so against it.

Is there anything in particular you want to discuss at the conference?

The role of zones and if that is the way the service structure is going and how I can help my region understand.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well for our RD/RDA team is that we treat everyone with respect, are well prepared when we go to events and give them information in writing that they can look at and take back to their home groups, not being argumentative with RCM's and just in general, being available to help others disseminate information to their areas, mentoring when possible, and being reliable. In other words, living the program to the best of our abilities and not just saying the words.

Facts about: Georgia Region

Name of Regional Delegate.....	Greg S
Have you attended a WSC before? How many	yes - 4
Name of Alternate Delegate.....	Jeremy L
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	14
How many groups are in the region?	220
How many meetings take place each week in the region?	739
How many H&I panels take place each week in the region?	10

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	100%
What percentage comes from conventions and events?	0%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	12.4%
• H&I?	9.15%
• Holding workshops and service meetings?	24.3%
• Traveling delegates or other trusted servants to service meetings and workshops?	24.25%
• Holding events?	%
• Expenses to hold and manage the RSC?	25%
• Specify any other expenses?.....	Regional Insurance 4.9%
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	3
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	

H&I; PR/PI; Project Based Workgroups

Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	

GA History Book Project

Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

CBDM Works well for us, we do believe that the selection of the facilitator as imperative to that process and the effectiveness, that person has to be able to hold the space that creates flow of information and control of the room at the same time.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have annual H&I and PR workshops, as well we have had multiple CAR workshops as well and a CAT workshop coming up. We have had a Pardon and Expungement workshop delivered at the Regional meeting.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Writing Steps in Recovery, we help prisoners write steps via mail correspondence.

What kind of training and mentoring efforts take place in your region and/or its areas?

CBDM employment, H&I, PR

Describe what kind of planning your region and/or its areas utilize.

None

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have a state wide interactive meeting schedule.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

Area helplines, and a metro helpline as well

Do you have a regional website? **yes** <http://www.grscna.com>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **yes**

6, 25 avg attendance

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: German speaking Region

Name of Regional Delegate.....	Helge B
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Nima A
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2 years
How many areas are in the region?	7
How many groups are in the region?	240
How many meetings take place each week in the region?	250
How many H&I panels take place each week in the region?	

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	Euros
What percentage of your RSC’s annual budget comes from group and area contributions?	%
What percentage comes from conventions and events?	%
What percentage comes from literature sales?	%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	%
• H&I?	%
• Holding workshops and service meetings?	%
• Traveling delegates or other trusted servants to service meetings and workshops?	%
• Holding events?	%
• Expenses to hold and manage the RSC?	%
• Specify any other expenses?.....	no numbers for the last conference cycle available
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	3
Does your RSC meet in the same place each time?.....	no
We rotate to reach members from other areas	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Project Based Workgroups; Regional Service Office; Translations; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
It works good and is getting better	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We had 2 workshops: two times "Planning our future" for the RSC in march we have our first CAR Workshop

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

none :-)

Describe what kind of planning your region and/or its areas utilize.

none :-)

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We start to have skype Meetings with the RCM's and for workgroups

Please describe the different types of public relations efforts (PR/PI) carried out in your region

none :-)

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.narcotics-anonymous.de**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

will take place in march for the first time

How does your region reach a conscience about WSC matters? Other - **100% delegation to the RD's**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

revision of the basic text translation

Please describe the most significant challenge your region has faced since WSC 2014

revision of the basic text translation

Please describe some highlights or successes your region has experienced since WSC 2014

we will have the first CAR workshop in Germany, Austria became an own area

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

We would like to see a workgroup to think about the future of WCNA.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

we tried to get away from 100% delegation, but it is not supported by the RSC right now

Facts about: Grande São Paulo Region*

Name of Regional Delegate.....	Edinho J
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Noel A
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	16
How many groups are in the region?	239
How many meetings take place each week in the region?	831
How many H&I panels take place each week in the region?	46

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	60%
What percentage comes from conventions and events?	25%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	10%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	10%
• Holding events?	5%
• Expenses to hold and manage the RSC?	25%
• Specify any other expenses?.....	Contribution to other structures
Total money contributed by the region to your zonal forum during your last fiscal year?	1500

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; Literature Review; Phonline; PR/PI; Regional Service Office; Translations	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Our region has service workshops in all of its 16 areas, according to their local realities. Totalizing approximately 40 workshops providing several training sessions throughout the region. The

average attendance is 15 fellow members per meeting. The workshops works performing simulation of services with external people and potential members; how to perform internal services; traditions and concepts studies; many service manuals; structuring projects for the fellowship; how to carry the message more effectively for different audiences; how to receive the newcomer in our meetings; phone service and a huge diversity of themes that has been emerging as per our needs.

Does your region provide any other type of fellowship development or outreach efforts?yes

Today we are directing our efforts on the "Structured Design", which is a detailed plan of the fellowship long-term growth in our region in an orderly and efficient manner. The project covers both the structure of the existing groups if they are geographically or socially isolated, and also searching for servers, and awareness of their needs, as well as opening groups in isolated areas.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have many service meetings in the Region. We have Learning Days with specific topics. The latter was a Treasurers' meeting held in our headquarters where we had more than 50 area and group treasurers attending. We also host a Biannual Service Forum, which is an event where we stay the weekend together exchanging service experiences services. Our Areas also conduct Learning Days and Service Forums periodically.

Describe what kind of planning your region and/or its areas utilize.

We conduct monthly meetings alternating between the CSRs administrative with the ASCs representatives and the ones that we conduct with the coordinators of the subcommittees in order to accompany the projects in progress and determine the next points to be worked out. The projects are written and developed according to the needs brought into discussion by areas in public relations and in the various meetings and events held during the year. The structured project also covers this function doing needs assessment in each location.

Does your region or its areas have any shared services with other service bodies?yes

Yes, we have a state PR project approved with RSC "How". We have approved to do our 2017 Convention in unity.

Has your region had discussion about where NA does not exist in your region?yes

Successes with communication strategies in your region and/or its areas:

We have been doing administrative meetings of the PR Committees with H&I, Outreach, and Helpline fronts, with the coordinators and other servers of these area subcommittees, promoting a lot of experiences sharing in order to increasingly improve our communications.

Successes with utilizing technology in new ways within your region and/or areas:

We have a lot of hits on our website: www.nasp.org.br, and we receive several requests for information from professionals. We use email groups, facebook, whatsapp and other media to improve our communications in order to provide a more effective service.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We are currently developing several projects, the "Structured Project", which has already been described; "NA Friends", in which we will give training to professionals in order to prepare them to speak about the fellowship in the media; Public enlightenment service provided not only by telephone (Helpline), but also through the Region website (www.nasp.org.br), Region's groups update in Naws and registration of ASCs, registration and attendance to prison institutions, stand's for the public, making a book with experience of the groups and for groups, the placing of regional posters, promoting itinerant Learning Days in ASCs, making of videos and vignettes for media, radio services, the placing of posters in subway and other places of high visibility,

scanning of all RSC documents, a special purpose project for the deaf people, among other services emerging in the course of the term.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 5

Does the region have any type of NA phonenumber or a helpline? **yes**

The helpline started in mid-1995 in Brazil, where some fellow members studied the manual within the PI subcommittee (Public Information). They began the studies and soon they felt the need to implement the telephone service. We have started with the Infoline (Information Line), where the people would call and hear a recorded message with information about NA and the date and time of a meeting. But the people who called had adicional doubts, so there was the need to deploy another service known as Helpline. Where they would hear the message and they could leave a message with their name and a contact phone number. Some willingly members decided to start the Hotline service (Direct assistance), and they've rented a telephone line and once a week were on duty. In 1996, we have accomplished to keep this service on the weekdays (from 4pm to 10pm), Saturday (from 3pm to 7pm) and Sundays (from 4pm to 7pm). During this period, we had a new trial period of Wednesday from 9:00am to 11:30pm. This helpline service geographically covered the entire capital of São Paulo, Vale do Paraíba, ABCD, Mauá and Baixada Santista. All accountability was through the ASC "Sul", in São Paulo. As the time passed, our helpline services has been adapted to the growth of our community. Nowadays, Our Helpline service is being answered with more than 5 phone lines, in Areas that are part of the Regional Service Committee "Grande São Paulo". And they are located at the capital SP, Grande SP, Baixada Santista, Vale do Paraíba and Mauá. In São Paulo, the capital, we have the Helpline service with a fixed phone line that works from Monday to Friday, (from 9am to 5pm). This service is carried out by an employee. For the other hours, we count with more than 15 volunteers answering the Helpline on a weekly scale up to 10pm. At the Baixada Santista, the Helpline services started in 2000. It was working with the hotline system from Monday to Friday, only returning the calls and nowadays we have 5 members answering the phone and returning calls every day from 8pm to 10pm at the area office. Besides these hours, the phone is also transfered to a mobile so that the phone can be aswered right away. In the Paraíba Valley, the service is being performed with a mobile line that started working on 05/13/2000, and for five months it was sponsored by ASC "Sul"; After that, a mobile phone was acquired by "ACS" and the service continued as from 11/06/2000 up until now. Due to the community growth, another helpline was started in ASC "Novo Vale" as from 4/1/2011. In the "Mauá" and "ABCD" areas the service started on 11/1/2009, and the service is service is done by an employee during business hours (from 9am to 5pm) and after 5pm the service is done by volunteers. As from 2013 to the present day, our helpline services have anmswered more than 15,000 calls, from these, over 6,000 were potential newcomers that were directed to a meeting.

Do you have a regional website? **yes www.nasp.org.br**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We've made 2 workshops with the average attendance of 30 members.

How does your region reach a conscience about WSC matters? Other - **We do the voting process but as we have no seating we don't take our consciousness to the WSC.**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

To manage the splits and creation of new areas, Outreach efforts to distant groups and structuring the PR replacing H&I, PI and Regional Outreach, this challenge is being the most significant as it is a new form of service and we've constantly came across fellow members who had no flexibility and openmindness to face the new.

Please describe some highlights or successes your region has experienced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014 For 2 years, we've been developing a partnership with São Paulo City Hall, also pleading and regulating our Regional space next to City Hall, with Public Information with the agencies. Besides regulating our space, the City Hall is signaling other spaces throughout the huge city of São Paulo, and this express the maturity of our fellowship here in the city, because according to our literature, we are fully being a valuable resource to the society ... always respecting our traditions in contact with these agencies and instead of being a secret fellowship, being anonymous and valuable to drug problems in our region.

What additional information would you like to share with other conference participants?

We are working as a region for 9 years, we have all the functioning service structure, We've been always supporting our 239 groups. We contribute to Narcotics Anonymous in all aspects, with service, experience and financially.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We have been working directly with our Areas Committees and groups, exchanging service experience and bringing all the issues discussed in the last cycle of the conference. We have participated in the last conference funded by our region. It was a unique experience, so that we already have aproved funds in our annual budget to attend the WSC 16. We felt very uncomfortable when our seating was not approved, but we knew that it could happen, but this fact did not influence at all what we know how to do well, wich is "Carry the message to the addict who still suffers"

Facts about: Greater Illinois Region

Name of Regional Delegate..... **Sally J**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **4 years**
 How many areas are in the region? **5**
 How many groups are in the region? **49**
 How many meetings take place each week in the region? **139**
 How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **US**
 What percentage of your RSC’s annual budget comes from group and area contributions? **53%**
 What percentage comes from conventions and events? **47%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **37%**
 • H&I? **3%**
 • Holding workshops and service meetings? **4%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **9%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **13%**
 • Specify any other expenses?..... **Donation to WSO 32%, Donation to MZF 2%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **100**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 The meeting rotates between the Areas.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

A couple of our Areas have held "learning events" geared towards learning more about H&I/P&I, Phonline, Newcomer and Chair training.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring newer members in chairing meetings and being accountable. Mentoring and training during regional convention and speaker jam planning.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **yes**

We are joining together with the Minnesota Region

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have utilized using email and telephone conferencing in planning events such as speaker jams and conventions. This allows members who live in different cities to participate without traveling to attend a planning meeting.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

The IL Dept. of Corrections collaborates with several cities to host several events called Summit of Hope and we have a Narcotics Anonymous booth at these events.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonline or a helpline? **yes**

We have utilized a private helpline service that a live person answers and then they field the callers and as requested send the callers information to N.A. members of the same sex to return their call. The service also gives the out meeting location and time information as requested by the caller. We are currently in the process of changing to a more automated service that will be significantly less costly that will allow the caller to choose the type of service they want by pushing a number on their phone for automated information and if requested the call would be sent to an addict who is on the helpline call list for live person to respond.

Do you have a regional website? **yes www.centralillinoisna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **We gather tally information from anyone in the Region who fills out the tally sheets and then submit to our RD to compile into one sheet. The final tally will then be sent on to the RD from Minnesota who will be carrying our Regional conscience. A couple of Areas held a CAR workshop and then they compiled a tally from the members present as well as groups have held CAR review and compiled a tally to submit to the RD.**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Social media and how to get members involved in service.

Please describe the most significant challenge your region has faced since WSC 2014

Our RD moved out of state and we did not have an alternate in place. A past RD agreed to assist with CAR workshops etc. as well as collaborating with the Minnesota RD who will be carrying our conscience to WSC. Our region continues to be challenged with getting the information out to the RCM's and to the groups. We continue to look for ways to not only get the information out there but, to get members participating in the discussions and giving their feedback etc.

Please describe some highlights or successes your region has experienced since WSC 2014

We have some new members getting involved in Regional service and bringing in new ideas and enthusiasm which gives hope to the older service members as well as newer members.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Greater New York Region

Name of Regional Delegate.....**Mitchell S**
 Have you attended a WSC before? How many **yes - 13**
 Name of Alternate Delegate..... **Robert W**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **1 or 2 cycles**
 How many areas are in the region? **13**
 How many groups are in the region? **637**
 How many meetings take place each week in the region? **757**
 How many H&I panels take place each week in the region? **290**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **95%**
 What percentage comes from conventions and events? **5%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **5%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?..... **Donating to the RSO more than 50%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Project Based Workgroups;
Regional Service Office
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Tradition Book workshops; History(New York)Book workshops; H and I workshops; PR workshops

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We have an active Outreach Committee

What kind of training and mentoring efforts take place in your region and/or its areas?

None

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Do you have a regional website? **yes newyorkna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

6-10 workshops with an average of 25 members.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Area Conventions, and should we have a Regional convention.

Please describe the most significant challenge your region has faced since WSC 2014

Area Conventions with a lack of accountability of money. Manhattan Area Convention is showing over \$160,000 loss. Westchester Area Convention Corp is refusing to turn funds over to the Area.

Please describe some highlights or successes your region has experienced since WSC 2014

Paying off a substantial debt owed to NAWs for literature purchases.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Why all the fuss about Zones? I don't support creating another level of service.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Making Regional Service more attractive for participation from members with substantial clean time. What is the future of our Regional Service Office.

Facts about: Greater Philadelphia Region

Name of Regional Delegate..... **Zoe H**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **William W**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Years**
 How many areas are in the region? **11**
 How many groups are in the region? **800**
 How many meetings take place each week in the region? **1100**
 How many H&I panels take place each week in the region? **200**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Us Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **80%**
 What percentage comes from conventions and events? **10%**
 What percentage comes from literature sales? **10%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **2%**
 • H&I? **8%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **5%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **70%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **decreasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC? **Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Regional Service Office; Website**
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We are currently developing a mentorship workgroup. Its function will be encouraging experienced and new members to participate in service.
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Members have been open to using CBDM, however, don't fully utilize it to its potential to thrash out the finer points of a proposal. Time restraints and strong personalities usually hamper thorough processing of outcomes. We have yet to see a proposal readdressed for a

change of votes. The success has been saving time through straw - polling. We usually find out early on in the decision-making process whether we're moving in the right direction rather than dismantling a motion after it has been voted on or rejecting a proposal because of a minor clause or lack of clarity.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

RD - Group support, Welcoming the Newcomer to Our Meetings, CAR Workshops, State of the Region over the course of the 2014 -2016 cycle. Each event was widely supported by RCM's, GSR's, and interested members (80-100). Areas within the region regularly host subcommittee Learning Days, 2-3 per area (20-100) participants.

Does your region provide any other type of fellowship development or outreach efforts?

What kind of training and mentoring efforts take place in your region and/or its areas?

The newly formed Mentorship work group recently held a Service Marathon with speakers topics on Personal motives and benefits of service in our fellowship.

Describe what kind of planning your region and/or its areas utilize. **We are proposing restructuring Phonline, H&I, & WebService subcommittees under the umbrella of Public Relations.**

Does your region or its areas have any shared services with other service bodies?**yes**

Greater Philadelphia RSC EPARNA combine efforts within Meeting Lists subcommittee. We list meetings in the Tri-State area. Regional Delegates regularly travel together and workshops are co-hosted in both regions.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

BMLT Basic Meeting List Tool has been implemented on our regional website allowing for a downloadable PDF for area meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Health fairs, Parent/Teacher nights at schools, facilities with court-stipulated, and facilities planning to host new meetings.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonline or a helpline? **yes**

Greater Philadelphia Regional Phonline regularly takes 200-400 phone calls per month and hosts monthly training for volunteers.

Do you have a regional website? **yes <http://naworks.org/>**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **yes**

There have been 2 Regional CAR Workshops GPRSCNA co-hosted with EPARNA in both regions. 80 participants in Philly and 10 attendees in Norristown. There have been 2 Area CAR workshops with about 50 participants per event.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Regional Delegate has begun to produce region reports in English / Spanish.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Fiscal solvency and transparency from the administrative committee has been the priority for this region since 2014. During this cycle our committed administrative team members sought out and recruited skilled support to resolve the financial damage. We closed our Physical RSO office and replaced it with a virtual one, a special worker and a storage room. We actively sought to pay our debt to WSO, pay our taxes, and assist our Areas with getting their literature delivered. We now operate with an almost full admin committee and seek to remove our internal (racial and socio-economical) barriers to growth within our regions by streamlining committees and reviewing our policy.

Please describe the most significant challenge your region has faced since WSC 2014

Our most significant challenge has been changing the regional perspective from that of fund-raising events to events that are free, encouraging unity, and a spirit of goodwill, which ultimately allows members to give freely to our 7th tradition.

Please describe some highlights or successes your region has experienced since WSC 2014

The Downtown Area hosted one the first regional panel discussion picnics. All of the food and refreshments were donated. Nothing was sold and there was no fee to enter the picnic grounds. The fellowship was encouraged to ask regional subcommittee chairs and Admin members any questions. It was a great success and has led to other panel discussion events.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

PR Pamphlet information was included in email to WB.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

This term as RD has afforded me the opportunity to teach and mentor others about NA Service. I enlisted a CAR Review Task Group when it was published to the fellowship in November. We met several times specifically to review the Motions and flush out talking points and questions that they though might be of concern to our members for presentation at Autonomy Zonal Forum, MARLCNA, and WSC2016. This diligent group did more than expected by recruiting newer members to the CAR Motion process, presenting several motions during the workshops and, assisting RCM's host workshops in their areas. Surpassing helping me and projecting into exponential mentoring within our region. I am constantly challenged by what to do with our under-served population in Philly. They are often within walking distance of a meeting and may be aware of events hosted by the fellowship, however they remain under-served. They are the increasingly growing Transient population. These potential members are the homeless, veterans, elderly, newly-released from rehab, mental health center, hospital, or jail. They reside in recovery houses or shelters, and sometimes are mandated to meetings by the courts. They are also not connected within our fellowship. They are attending meetings without a home group, without a sponsor, and without anyone really getting to know them. They lack connections mainly because they lack permanent addresses and they don't have the very important human link between abstinence and recovery which I and many of you were richly afforded. I am thrilled that we will increase our fellowship development efforts in the upcoming cycle. How do we bridge the gap for members who are Here But Not Connected.

Facts about: Greece Region

Name of Regional Delegate..... **Stavros P**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Mado K**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years + 2 (alternate & delegate)**
 How many areas are in the region? **2**
 How many groups are in the region? **38**
 How many meetings take place each week in the region? **118**
 How many H&I panels take place each week in the region? **1**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **30%**
 What percentage comes from conventions and events? **50%**
 What percentage comes from literature sales? **20%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **10%**
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **50%**
 • Holding events?
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?..... **Helpline committee 5%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
H&I; Literature Distribution; Phonline; PR/PI; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We create a Unity & Fellowship development subcommittee (northern area) where we reach out to isolated groups. We provide support and experience based on PR in a local level, establishment of the group at the province, sponsorship, opening new meetings at the closest areas, help at the facilitation of business meetings, connection to area, region etc.
 Is there a corporation or an entity with legal status that is a part of your RSC? **We are NGO**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We did 3 workshops at the regional convention: about the 3rd Tradition, "welcoming all members" (session profile and p.p. taken from WSO), 7th Tradition and money flow in services, from the group to the zones, to World Services and back to us. We created the p.p. based on several information by na.org, our region, members etc.

The last one was about building strong home-groups with many issues covered, from atmosphere of recovery, lack of trusted servants, to anonymity, 13th step etc. (session profile and p.p. taken from WSO).

All of them had great attendance for our standards, (more than 40 people) with 14 Bulgarian members, benefitting from our efforts, as they were participating in our convention, a part of FD through EDM. Every month our regional/area services, PR, phonline, and H&I are doing workshops for their services with 8-10 members present.

Additionally, Social media made some workshops in few groups, but they stopped as the support was very poor.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Stickers in English for refugees at the center of Athens, but we still looking for new ideas.

What kind of training and mentoring efforts take place in your region and/or its areas?

We are not ready yet for this; it's up to the member, sponsorship mostly, and the relevant workshops.

Describe what kind of planning your region and/or its areas utilize.

We are at the process to inform members about the importance of making annual budgets and goals for our services, instead of responding and show up on requests.

Does your region or its areas have any shared services with other service bodies?**yes**

As part of EDM's FD we went in Bulgaria (Sofia-second time this cycle) to help the needs of the Fellowship there. The 3rd part of this task was completed with 3 Greek members + 1 from Israel. We did in Sofia many workshops and open discussions based on the needs of the Bulgarian Fellowship.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We use Skype connection to invite groups from islands like Corfu and Rhodes, which is vital for them to be present and participate at the process, and we practice our unity while we have them in the regional service meeting.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonline or a helpline? **yes**

Response to phone-calls, making a 12th step to addicts, and make efforts to find ways for wider range of hours-responding instead of the answering machine during the day. Multiple sim-cards is a possible option.

Do you have a regional website? **yes** <http://www.na-greece.gr/>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We made 2 workshops (2 more will follow). The first one (almost full attendance-20 members) was an introduction to the NA structure as a whole, zonal forums, multiple areas and big regions,

where through a p.p. the RCM's came across the function of the WSC, World Board's responsibilities, and the issue of zonal representation.

The 2nd workshop was very poor because of holiday season. We went through WSO finances and the CAR's motions.

The next two will be about bridging the gap of the previous one with the motions of the CAR again, and CAT's presentation with the relevant information for the assembly.

How does your region reach a conscience about WSC matters? **It is the first time as a region that we are going through the CAR & CAT, so we will decide probably at the workshop meeting or inside the RSC through voting (if we do not have a consensus). An on-line feedback might work as well from the RCMs' interaction with their groups.**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **We will see how it works, probably a combination of discretion & mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

Yes, the issue of personal bank accounts and services and the restriction in some prisons for H&I meetings.

If yes, what is your region doing to resolve these obstacles?

The bureaucracy does not helps us with the banking but we are at the process to solve it.

We are seeking for experience in our zonal forum and our members are aware of that issue.

We have to make it. Regarding H&I, we maintain our efforts to build our relationships with the social workers and directors of the specific prisons.

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The organizing of the 30th European convention (ECNA) that we hosted in Athens.

Please describe the most significant challenge your region has faced since WSC 2014

The luck of trusted servants which is an eternal issue for our region.

All hell broke loose when we announced the Greek speakers, language of them, cost of registration, the events, etc. at the European convention. A spirit of mistrust and rumor spreading.

Please describe some highlights or successes your region has experienced since WSC 2014

At the European convention during the Saturday's night meeting, we managed to have a Skype connection with Folsom State Prison, (sound & vision) for the first time in NA's history!

It was an unforgettable moment thanks to our cooperation with H&I and PR California!

We are waiting to experience again those memorable moments, in many conventions at the future!

The connection with our fellow-members in Sofia for FD, the participation of the islands-groups at the region through Skype, and the new spirit in services that is arising, by the example of other regions and our willingness to change.

What additional information would you like to share with other conference participants?

We believe that a power point source/area/platform with relevant information for our affairs, (FD, H&I, PR, Traditions) more expanded than na.org would benefit our efforts.

Direct p.p. to all issues and session profiles supporting them, will boost some members who are interested to get involved and help others.

Is there anything in particular you want to discuss at the conference?

A formulation of a universal thread of members (zone chairs, delegates, experienced members etc.) who will be willing to answer in all matters concerning recovery and services through their regional experience.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

At first I have to say that all of my questions where many of them had multiple issues were answered by WSO; that, is helping my role as a delegate.

I can be creative and useful, if I have the sources and the support, and moreover I can bridge the solutions and be the medium for other addicts who are seeking answers in many issues, despite locality.

But still it's up to the person to utilize these sources.

The same applies to our Zone, EDM where we share our experiences and help each other.

Lack of information/connection keeps our regions behind, as many members do not experience the gift of NA worldwide.

This is challenging; to open the windows to WCNA, Zonal forums, services beyond groups.

It seems that members are enjoying the information that come from exotic places or our service structure, they love to hear stories going beyond conflicts and solutions through a new way of thinking and dealing with services; but at the same time they don't "wear the shoes that fit them".

This is why we have to delay to go down the road, while addicts still waiting for our help.

Facts about: Guatemala Region

Name of Regional Delegate.....	Karla S
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Alvaro L
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	1
How many groups are in the region?	10
How many meetings take place each week in the region?	66
How many H&I panels take place each week in the region?	1

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC's annual budget comes from group and area contributions?	20%
What percentage comes from conventions and events?	5%
What percentage comes from literature sales?	75%
Please describe, in percentages, your RSC's annual expenses:	
• PR efforts?	1%
• H&I?	1%
• Holding workshops and service meetings?	0%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	8%
• Expenses to hold and manage the RSC?	50%
• Specify any other expenses?.....	40% to repay literature debt to NAWs
Total money contributed by the region to your zonal forum during your last fiscal year?	77

Your Regional Service Structure

How often does your RSC meet?.....	48
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Phoneline; PR/PI	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)	
Does your region provide any other type of fellowship development or outreach efforts?	no
What kind of training and mentoring efforts take place in your region and/or its areas?	none

Describe what kind of planning your region and/or its areas utilize.

we use traditional planning, we present work plans at the start of the service period

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

we have used Whats App and facebook groups where have communicated information to members. We have sent written communications to all the groups

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

we have distributed flyers in public places and we have contacted health entities and young people in the streets

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

the phone line is active, they respond calls, they provide the necessary information and they are referred to a group if necessary

Do you have a regional website? **yes www.naguante.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

we did a workshop with GSRs, ASC and members who wanted to attend

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

the RSC did not receive information about the conference

Please describe the most significant challenge your region has faced since WSC 2014

the RSC did not receive information about the conference

Please describe some highlights or successes your region has experienced since WSC 2014

no opinion in regards to this matter

What additional information would you like to share with other conference participants? **none**

Is there anything in particular you want to discuss at the conference?

more information about outreach

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Is my first term as RD

Facts about: Hawaii Region

Name of Regional Delegate.....	Phyllis S
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Linda O
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	6
How many groups are in the region?	96
How many meetings take place each week in the region?	125
How many H&I panels take place each week in the region?	10

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	USD\$
What percentage of your RSC’s annual budget comes from group and area contributions?	20%
What percentage comes from conventions and events?	70%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	0%
• Holding workshops and service meetings?	25%
• Traveling delegates or other trusted servants to service meetings and workshops?	35%
• Holding events?	33%
• Expenses to hold and manage the RSC?	15%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	2787

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
We rotate meetings quarterly traveling to pre-determined Area	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	Average attendance 200-400
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; Phonline; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
The Project based workgroup was an experiment that lasted until January 2016. Originally our Region would put aside approx \$4,000 annually to host a 2 day Statewide Learning, based on 1 chosen island. 2 GSR or new to service members were chosen	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	yes

We are still learning. Generally there is discussion and a vote. Monetary issues are taken back to the respective areas, given to the groups for votes then brought back to Region. Rarely do RCM's make a final decision on the Regional level without it going back to their groups first.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

At Region each quarter a topic was picked based on the Area requested need. When that didn't come to fruition, we've had a 1. Town Hall Meeting-discussing local area problems 2. GSR Workshop/Group Booklet review 3. IDT discussion 4 NAWS web navigation 5 Introductory CAR workshop, based on "train the trainer". Each RCM took an area from CAR, example motions, voting direction based on NAWS web page, FIPT, etc 6 Planning Basics 7 Region inventory workgroup-meets weekly via Skype 8 RCM's on each island have held their own individual workshops which include CAR & "Learning Day" As far as average attendance, the menu or pizza determined the outcome. Our numbers are typically low compared to average meetings, but no different than most other Regions/areas I've heard reported. We always hope

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Our Region meets quarterly for 2 days on rotating Islands. In the last year or so a Project based workgroup or experiment with a Learning Day focus centered on the hosting areas need was voted to be held the 2nd business day with the intent of motivating the local fellowship This proved not to work due to low attendance so we've opted to return to our Original Learning day. Which goes like this; Region puts aside approx \$4,000 annually to host a 2 day Statewide Learning Day focused on basic IP's, GSR duties, WSC Lit and so on. The event is held on 1 chosen island through rotation each year. 2 GSR's or new to service members are chosen to attend. It has proved quite successful in encouraging service. One will again be held in July on O'ahu this year

Describe what kind of planning your region and/or its areas utilize.

Currently our RDA is conducting an environmental scan welcoming all members via Skype to revise our policy and see which direction Hawai'i wishes to take. The RCM voice appears to be focused on Local Area development

Does your region or its areas have any shared services with other service bodies? **yes**

On each Island there are various "Drug Awareness Events" usually held by a large Rehab or local health entities. NA is invited to put up a table and bring literature which we do. Required co-ordination or training is held in co-operation with volincor for members to become eligible to do H&I

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

N/A

Successes with utilizing technology in new ways within your region and/or areas:

Generally communication is a work in progress. Skype is a promising tool that has cut down on 4 days a year travel for our Regional Admin body. Our Regional Chair continues to encourage our quarterly meetings to head in that direction. We aren't there yet. Our Web servant has kept our website up to date and current with the latest techno programs. He keeps us informed and up to date on current available things & programs I can't explain. He's good!

Please describe the different types of public relations efforts (PR/PI) carried out in your region

As stated above, co-operation with local rehabs and government entities for Literature displays, filling racks with literature in approved public places, PSA's, Books in prisons and so on. Different islands have different approaches and plans. Some are enthusiastic while some islands have none

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **yes**

There are 5 automated informational phonenumber/helplines with basic information which include prompts and numbers to get meeting schedules,talk to a person or go online for more info on our web site.

Do you have a regional website? **yes <http://na-hawaii.org/nahawaii-wp/>**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Concrete numbers not yet available

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The direction our Region is heading

Please describe the most significant challenge your region has faced since WSC 2014

DisUnity within our Regional Body due to differences of opinions

Please describe some highlights or successes your region has experienced since WSC 2014

Since we hosted the World Convention many members liked the idea of a basic permanent body making fiscal decisions over X\$ amount for our Regional Convention. At first it seemed successful, but finally failed. Our Region has voted to return to each island having the basic seed money, while making it's own fiscal decisions. As a result enthusiasm and unity in certain areas has returned as well as a working revision of the Convention policy. The same proved true as mentioned earlier for our Learning Day Experiment

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

My interest is the Strategic planning in the direction our fellowship is headed as we discussed in 2014. It is exciting to see Worldwide developement and growth with equal representation

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Encouraging the RCM's to speak their voice. Listening to the RCM's speaking their voice

Facts about: HOW Brasil Region*

Name of Regional Delegate..... **Eduardo G**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Gustavo B**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **3 years**
 How many areas are in the region? **29**
 How many groups are in the region? **345**
 How many meetings take place each week in the region? **1002**
 How many H&I panels take place each week in the region? **150**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **85%**
 What percentage comes from conventions and events? **5%**
 What percentage comes from literature sales? **10%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **11%**
 • H&I? **3%**
 • Holding workshops and service meetings? **11%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **9%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **14%**
 • Specify any other expenses? **Help line 16% - Outreach (growth and development) 16 - Donation to other estrutures 16%**
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Translations
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

In all regional meetings, workshops are held with the RCMs and any other member that is at the meeting. The topics we use are the discussing subjects suggested by NAWS or any difficulties that any specific area brings to the meeting. Besides this, we have specific meetings divided by subcommittees, directed to the servants of these subcommittees, regardless of position they serve, that happens with H&I, PR, Outreach and Phone line.

Does your region provide any other type of fellowship development or outreach efforts? **yes**

All development efforts of the region are directed to the Outreach, which was extremely active during this period. We realize that the region was growing very quickly and we needed to structure ourselves before it became a masterless grown. The regional Outreach acted by encouraging, promoting experience exchange and training new subcommittee's servants. In the past year, we increased remarkably from 6 to 16 subcommittees in the areas which are seated in the region.

What kind of training and mentoring efforts take place in your region and/or its areas?

Every 3 months we have an administrative meeting of subcommittees led by the regional coordinators of H&I, PR, Outreach and Helpline, where we try to gather the largest number of servants to exchange experience and direct the services. This is an opportunity that we have to discuss, guide and approach the region services to the members that effectively execute the service.

Describe what kind of planning your region and/or its areas utilize.

All regional servants, as soon as elected, plan on what needs to be done in the term of service, including the financial aspect. After that, in a meeting, the ideas are joint together, along with the executive servants. Therefore, the biannual planning is closed and sent for approval of the groups with the budget. Then we have a period for suggestions and corrections, and thereafter it is put in practice

Does your region or its areas have any shared services with other service bodies? **yes**

Since we are close to the Greater Sao Paulo region and are in the same State, some PR actions are made together with them - everything that concerns the whole State. We also have just approved a Convention together with them, which is going to happen in the second half of 2016.

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We have used within our regional service meetings, along with the RCMs, the workshops to improve our communication and experience exchange. We have held administrative meetings of the PR, H&I, Outreach and Helpline committees with coordinators and servants of these area's subcommittees. Some areas have used the new service system and the experience is that communication has been more effective.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

outdoor panels, leafleting, stands and presentation at specific events, squares, colleges and companies, Mother's and Christmas cards, Car trash bags, Busdoor, Ad on TV, Spots in radios, A personalized file with a presentation kit for authorities, Panels in private companies

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **25**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have a 1-800 phone line, where the caller doesn't pay for the call, we do. We have an employee to answer to this phone and the idea was so successful that we are struggling to answer all the calls and are hiring another employee.

Do you have a regional website? **no**

- Do you keep your meeting information updated on the website?
- Has your region hosted CAR workshops **no**
- How does your region reach a conscience about WSC matters?.....
- Does your region engage in gathering a conscience for CAT material?.....
- How does your region delegate authority to you to make decisions at the WSC?
- Number of members since WSC 2014? **growing**
- Are there government or other legal impediments that restrict NA to function or grow? **no**
- Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Undoubtedly, the subjects that generated the most interest were our non-settlement, the functioning of world services and the experiences brought from WSC 2014. The distance between our region and world services was huge. We are working to reduce it to a point where all members of the region can understand and be interested on it.

Please describe the most significant challenge your region has faced since WSC 2014

Five years ago, we started a work to a helpline with free calls for the society in general. We hired an employee for business hours and, at night and weekends, we had volunteers answering the phone. Due to the success of this service, our challenge now is to answer all the calls we receive. We hired another employee that will still be trained and we hope, this way, to reduce the number of missed calls.

Please describe some highlights or successes your region has experienced since WSC 2014

Help line with free calls for the society, a project that started 5 years ago and grew so much that we have to hire a second employee to reduce the number of missed calls. We have a LTC subcommittee working in the main translation projects and literature reviews in Brazil. Besides working in unity with the other regions, we are responsible for coordinating the translation of the newsletter Reaching Out. Our region is geographically very extensive and is growing very fast. Based on the project of Nucleos that happened in the past, we created two Nucleos on the past two years. This is an intermediate structure between the areas and the region. Despite short time for a deep evaluation, we can already notice a much more effective information exchange and a unity that we were not getting in some areas of the region. Outreach Subcommittee active in the region, working with the new service system in some areas and acting in structuring some areas to continue a growth strengthened in the principles. Two years ago, we had 6 Outreaches subcommittees in the areas; today we have 16 and a few more emerging. PR actions - in this cycle, we spent a lot of money and energy with Public Relations. Many actions were made to publicize the Fellowship and our helpline number. Success of these actions was the approach of members of the areas with the region. Within the whole discussion about other service structures such as Forums and NAWS, as a region, we decided to encourage and make more significant donations to other structures, including the NAWS. We have also managed to keep all the service and keep the region financially healthy. Our regional corporation, which is a non profitable association that buys material and literature from ACS and distributes in the region is working at full strength and the result is the effective participation in the PR actions: every month an amount is sent directly to one of the areas belonging to HOW for PR efforts. With the assistance of the regional PR coordinator, the area decides where and when this amount, will be spent. But it must be used exclusively on PR actions

What additional information would you like to share with other conference participants?

We attended the last Conference funded by our region. It was a unique experience, so much that we already have approved the funds to go to the next. We feel quite uncomfortable with the non-settlement. It was like the Fellowship rejecting the Fellowship itself. But, regardless of anything, we would like to thank for all the affection and shared experiences. See you 2016!

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Our biggest challenge, as soon as we got back from WCS 2014, was to explain and calm things down on the seating issue. Just like us, our members did not understand how this could have happened. The difference is that we, RDs, lived this whole process closely and talked to a lot of people at the Conference. Although we understand the reasons, it was hard to accept and, more than that, to pass this acceptance ahead and turn this into incentive and motivation to continue the service that has been done by HOW Brazil. What is working very well is the informal experiences exchange with other delegates that were at the Conference. It has helped us a lot in the direction taken for the sequence of the service. The workshops held in the regional meetings are being of much growth for the whole region. This was the way we found to transmit information in a simple and participatory way. These workshops are already being extended to the areas through the RCMs and awakening new servers.

Facts about: Hungary Region*

Name of Regional Delegate..... **Attila H**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **2**
 How many groups are in the region? **37**
 How many meetings take place each week in the region? **41**
 How many H&I panels take place each week in the region? **1**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Hungarian Forint (HUF)**
 What percentage of your RSC’s annual budget comes from group and area contributions? **26%**
 What percentage comes from conventions and events? **61%**
 What percentage comes from literature sales? **12%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **7%**
 • H&I? **0%**
 • Holding workshops and service meetings? **7%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **25%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **9%**
 • Specify any other expenses?..... **Literature translation - 12 %; support for new groups - 3%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **114000**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Organizing Learning Days including workshops, service oriented presentations, meetings, discussions; basically for areas/cities
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Most of the trusted servants have little experience about the sophisticated process of CBDM. This is why it is hard to make distinction between voting at the end and CBDM. What we lack most above wide range awareness is experienced facilitators.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Recurring workshops: Building strong homegroups; Atmosphere of recovery; H&I

Does your region provide any other type of fellowship development or outreach efforts? **yes**

We have had presentations and discussions about H&I service especially focusing on its proper structure, committee work and duties, keeping in touch with institutions and PR bodies

What kind of training and mentoring efforts take place in your region and/or its areas?

In one of the areas the RD makes presentations before ASC sessions based on the knowledge through international (zonal forum/NAWS)channels

Describe what kind of planning your region and/or its areas utilize.

The RSC has put together a financial plan for the current fiscal year for the first time - delegates adjusted and negotiated the demands and resources.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

The PR committee had an option to introduce the fellowship to the Conciliatory Forum on Drug Related Issues, which is a forum for governmental and civil organizations. NA has been invited to attend the regular sessions - through this presence jails all over the country started to look for ways to cooperate with NA. Unfortunately our H&I service bodies are underdeveloped and have little experince.

Successes with utilizing technology in new ways within your region and/or areas:

Regional H&I committee and FD committee use skype to hold regular service meetings

Please describe the different types of public relations efforts (PR/PI) carried out in your region
see above

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have two phone lines planned to be available 24 hours a day. Unfortunately there are tie-ups in this service, because we lack trusted servants suitable for these positions.

Do you have a regional website? **yes** <http://nahungary.hu/> ;

http://www.na.info.hu/home_english.html

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

We have been working hard to make as much literature available in our language as possible.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

H&I service reform/transformation

Please describe the most significant challenge your region has faced since WSC 2014

With the growth of our community we face a number of challenges we did not experience before (e.g. the question of legal entity, relations with authorities, financial planning, the need for

advanced organizational skills for bigger conventions, bridging geographic distance in committee work, serious lack of English speaking members in the community etc.)

Please describe some highlights or successes your region has experienced since WSC 2014

We keep on regularly attend zonal forum meetings (EDM); we made good progress in translating literature; service bodies such as RSC and ASCs work in more efficient ways; new service bodies emerged (e.g. regional RD and H&I committees); our community was represented in the first European Service Learning Days

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

We strongly support the idea of zonal representation at WSCs - because today we (members of the Hungarian NA community) do not feel properly represented at the World Service Conference.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It is pretty easy to get the information experience (and sometimes support) we need from service bodies such as the EDM and World Board/NAWS. The biggest challenge is to find a proper alternate delegate in the local fellowship to continue this magnificent service.

Facts about: Indiana Region

Name of Regional Delegate..... **Michael J**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Daryl J**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **12**
 How many groups are in the region? **385**
 How many meetings take place each week in the region? **405**
 How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **60%**
 What percentage comes from conventions and events? **40%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **20%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **150**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; PR/PI
 Are any of these workgroups/committees new since the last WSC?
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
Works well and is a more spiritual process.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
PR workshop 5 workshops 50 in attendance; H&I - 5 - 25; CAR/CAT - 8 - 35-50

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR learning days; Mini Conferences

Describe what kind of planning your region and/or its areas utilize.

Policy manuals; Area Planning Tool; Strategic Planning

Does your region or its areas have any shared services with other service bodies? **yes**

H&I; PR

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Skype; Website committee

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Workshops; Correspondence committee; Summer celebration

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.naindiana.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

CAR workshop 8 workshops 20-50 in attendance

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service system project

Please describe the most significant challenge your region has faced since WSC 2014

Regional Inventory

Please describe some highlights or successes your region has experienced since WSC 2014

Functions well on a normal basis

What additional information would you like to share with other conference participants?

Have a great time and practice spiritual principles.

Is there anything in particular you want to discuss at the conference?

Zonal representation

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Generating interest in the world issues

Facts about: Iowa Region

Name of Regional Delegate.....**Barry B**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Kathy N**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **12**
 How many groups are in the region? **193**
 How many meetings take place each week in the region? **273**
 How many H&I panels take place each week in the region? **43**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC's annual budget comes from group and area contributions? **75%**
 What percentage comes from conventions and events? **25%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **24%**
 • H&I? **2%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **11%**
 • Holding events? **2%**
 • Expenses to hold and manage the RSC? **9%**
 • Specify any other expenses?..... **42 % NAWS Donation**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
We rotate around the region, with each area getting the opportunity to host the region every 4 years. The winter meeting is held in the same place each year in the middle of the region
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Project Based Workgroups; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Contact with lone groups and sections of the region that do not have established service committees. This workgroup also assists areas that border those sections of our region in providing services.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions?yes
Works well with 75 % of our areas using CBDM and 25% using Roberts Rule of Order.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
All the IDT workshops have been held at our Regional Service Conference at some point during this Conference Cycle. There is an average attendance of 40 people in attendance. Welcoming all members has been the most requested workshop by our Areas, with this being completed 4 times by the delegate team. Phonenumber, H&I, and "How to Navigate na.org/iowa-na.org" are standard workshop that are held a couple of times during the year through out our region.

Does your region provide any other type of fellowship development or outreach efforts?yes
This work group is in the formative stages. It is reaching out to parts of our region that has no service committees and lone groups.

What kind of training and mentoring efforts take place in your region and/or its areas?
Training and orientation takes place as the first item on the agenda on the first day of our service conference. The first day of our conference ends with a training workshop provided by the RD and RDA.

Describe what kind of planning your region and/or its areas utilize.
We just changed to a two-year planning cycle. We start with a workshop to gather ideals, and develop a survey to send out to the areas and groups. At the next region, we go over the results, prioritize them and look at resources. We then send these back to areas for a conscience.

Does your region or its areas have any shared services with other service bodies? no

Has your region had discussion about where NA does not exist in your region?yes

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We meet in between regional meeting by Skype. We conduct many polls on our web site for members and areas. We have done some CAR workshop by Skype.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We have presented at region-wide conferences for professionals. We have had a booth at three different region-wide conferences (corrections, mental health, and substance abuse). We have had TV PSAs airing in several stations. We have ongoing radio PSAs. We held a presentation to treatment professionals. We also provide updated regional meeting schedules via e-blast to 890 requesting recipients, including professionals throughout the region.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 3

Does the region have any type of NA phonenumber or a helpline? yes
We have a 1-800 number answered by recovering addicts 24/7.

Do you have a regional website? yes iowa-na.org

Do you keep your meeting information updated on the website?yes

Has your region hosted CAR workshopsyes
One at the RSC, followed by one in each area. The largest will be at the RSC. The workshop varies on the size of the area. The attendance is as low as 4 people with a high of 50.

How does your region reach a conscience about WSC matters? **The Area RCMs bring there area's conscience to our Regional Assembly. There we use CBDM to reach a regional conscience with the reasons behind their conscience. This allows the delegates some latitude in casting our vote at the WSC.**

Does your region engage in gathering a conscience for CAT material?.....yes

How does your region delegate authority to you to make decisions at the WSC?
 Number of members since WSC 2014? **staying the same**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **yes**
Spanish speaking recovering addicts are limited in numbers.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
DRT and clean time discussion.

Please describe the most significant challenge your region has faced since WSC 2014
Reaching the recovering addicts and NA communities in the southern part of our region, where a service committee broke apart.

Please describe some highlights or successes your region has experienced since WSC 2014
PR committee continues to be strong with 35 to 50 members present for meeting at the RSC.

What additional information would you like to share with other conference participants?
We changed our planning cycle to every two years. There was no time to do what we had planned or evaluate if the planning was in line with we should be doing.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Iran Region

Name of Regional Delegate..... **Mahmoud Z**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Ehsan R**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 YEARS**
 How many areas are in the region? **27**
 How many groups are in the region? **4580**
 How many meetings take place each week in the region? **20598**
 How many H&I panels take place each week in the region? **9**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **95%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **5%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **32%**
 • H&I? **8%**
 • Holding workshops and service meetings? **716%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **110%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **16000%**
 • Specify any other expenses?..... **23000**
 Total money contributed by the region to your zonal forum during your last fiscal year? **8000**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
H&I; Phonline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

DISCUSSION AND EXPERIENCE IS UTILIZED BEFORE DECISION MAKING. MORE DECISIONS ARE MADE IN THIS WAY. IF IT DOESN'T HAPPEN THEN PARLIAMENTARY DECISION MAKING WOULD BE IN RSC AGENDA

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

HOLDING OF 311 WORKSHOPS WITH PARTICIPATION OF APPROXIMATELY 30000 MEMBERS. MOST TOPICS INCLUDE: TRADITIONS AND GUIDELINES.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

TRAINING AND MENTORING MOSTLY TAKE PLACE THROUGHOUT TRAINING WORKSHOPS AND LEARNING DAYS.

Describe what kind of planning your region and/or its areas utilize.

IN GENERAL, NA IRAN RSC AND ASCs ACT UPON AN ANNUAL PROGRAM CREATED BY ADMIN ,SUBCOMMITTEES AND THEIR INTERNAL STRUCTURE.

Does your region or its areas have any shared services with other service bodies? **yes**

FORWARDING QUARTERLY NA MAGAZINE (PAYAME BEHBOODI TO AFGHANISTAN FOR FREE. HOLDING TRAINING WORKSHOPS FOR AREAS. FORWARDING HUMAN RESOURCE TO OTHER AREAS TO HOLD THEIR OWN WORKSHOPS OR CONVENTIONS.

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

HOLDING OF DIFFERENT CONVENTIONS IN DIFFERENT AREAS WITH PARTICIPATION OF TENS OF THOUSAND OF NA AND SOCIETY MEMBERS.

Successes with utilizing technology in new ways within your region and/or areas:

NOW A DAY UTILIZING OF UPDATED COMPUTERS IS GETTING MORE POPULAR AMONG NA-IRAN SERVICE BODIES.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

HOLDING 5 PI/PR PANEL FOR PROFESSIONALS AND UNIVERSITY INSTRUCTOR AND THEIR STUDENTS . HOLDING 90 PR/PI SESSION FOR OFFICIALS. PUBLISHING OF FELLOWSHIP MATERIALS IN 15 DIFFERENT MEDIA . FORWARDING 300 NEW YEAR CARD TO OFFICIAL. HOLDING OF 20 SESSIONS IN CENTRAL OFFICE WITH THE OFFICIALS AND OTHER ORGANIZATIONS . RECEIVING OF AREAL CERTIFICATION FOR NA-FELLOWSHIP. LICENSE TO ATTEND IN VISUAL MEDIA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **32**

Does the region have any type of NA phonenumber or a helpline? **yes**

MAIN PHONE LINE IS ESTABLISHED IN CENTRAL OFFICE . AREAS AND METRO-COMMITTEES HAVE THEIR OWN PHONE INES.IN ADDITION, 262 MEETING LIST PHONE LINES ARE WORKING THROUGH OUT NA-IRAN REGION.

Do you have a regional website? **yes WWW.NA-IRAN.ORG**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

NA LITERATURE. TAX PAYING.

Please describe the most significant challenge your region has faced since WSC 2014

OUR TAX STATUS AS AN NGO IN IRAN IS NOT CLEAR AND IS UNKNOWN TO US. SOME OF THE SAYING AND OR TERMS IN OUR BOOKS AND LITERATURE DOES NOT COMPLY WITH OUR CULTURE AND WE HAVE ASKED NA WORLD SERVICE OFFICE IN TEHRAN TO CHANGE THEM BUT NO ACTION HAS BEEN TAKEN SO FAR.

Please describe some highlights or successes your region has experienced since WSC 2014

HOLDING OF DIFFERENT CONVENTIONS IN DIFFERENT AREAS WITH PARTICIPATION OF TENS OF THOUSAND OF NA AND SOCIETY MEMBERS.

What additional information would you like to share with other conference participants?

HOW CAN A DELEGATE & ALT. DELEGATE BE REPRESENTATIVE OF A RSC SUCH AS NA-IRAN WITH NEARLY 500 000 MEMBERS REGARDING TO PRESENTATION OF DIFFERENT REPORTS OR HOLDING DIFFERENT WORKSHOPS.

Is there anything in particular you want to discuss at the conference?

WE AS NA IRAN DELEGATES ARE WORKING ON APF & WSC. REPORTS TO BE WELL PREPARED FOR UPCOMING APF AND WSC AS WELL.AS I SID IN ABOVE, PREPARATION OF REPORTS REGARDING ALMOST 500 000 MEMBERS OF OUR STRUCTURE SEEMS NEED A LOT OF WORK WHILE YOU SHOULD ANSWER MANY QUESTIONS AND OBSERVE MANY REQUESTS AS WELL.THIS CAN ONLY BE ACCOMPLISHED BY THE GRACE OF GOD AND LOVE IN SERVICE FOR CARRYING NA MESSAGE OF RECOVERY TO STILL SUFFERING ADDICT.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I HAVE BEEN ALT. DELEGATE FOR TWO TERMS BUT UNFORTUNATELY I COULD NOT PARTICIPATE IN A WSC BECAUSE OF GETTING US VISA.ALL TRUSTED SERVANTS IN RSC AND ASC ARE WILLING TO COOPERATE TO PREPARE APPROPRIATE REPORT TO WSC BUT AS I SAID BEFORE LARGE POPULATION AND LACK OF ENOUGH TRUSTED SERVANTS AND APPROPRIATE GUIDELINES MAY HALT THIS PROCESS. I AS NA-IRAN DELEGATE HOPE THAT I CAN GET US VISA THIS TIME TO BE PRESENT AT WSC-2016.

Facts about: Irish Region

Name of Regional Delegate..... **David P**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Grainne H**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **4**
 How many groups are in the region? **80**
 How many meetings take place each week in the region? **223**
 How many H&I panels take place each week in the region? **40**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Euro**
 What percentage of your RSC's annual budget comes from group and area contributions? **26%**
 What percentage comes from conventions and events? **49%**
 What percentage comes from literature sales? **23%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **5%**
 • H&I? **0%**
 • Holding workshops and service meetings? **2%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **25%**
 • Holding events? **31%**
 • Expenses to hold and manage the RSC? **37%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Review; Phonline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Unfortunately we don't at the present moment. The RD team do as much outreach as they can but the Areas have local Outreach committees which are actively working.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **no**
We are a part of the European Delegates Meeting (Zone)since 1983 so the Region has always tried to use CBDM in order to make all it's decisions.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Service Day - attended by 30 people - workshops on the structure of NA, 7th Tradition, Building strong Home Groups & PR at all levels. Regional Assembly & Service Day - attended by 20 NA members - CAR workshop, Irish Service Office Discussion & PR workshop. Workshops at Regional Conventions regarding the Role of Zones CAR workshops x 4 Areas

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We encourage all to get involved in service. a huge amount of training and mentoring is done through Sponsorship and actively encouraging our sponsees and their sponsees to get involved and learn all about service and the huge benefits from being part of NA.

Describe what kind of planning your region and/or its areas utilize.

We try and plan service days and social events in order to engage more with the wider fellowship. We also try and budget and do a huge amount of PR work with professionals.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We are trying to reach out to groups of people that are not visible in our meetings. We are working through PR in order to contact such groups as the Gay Community or the Travelling Community. Have an NA app for phone meeting information etc

Successes with utilizing technology in new ways within your region and/or areas:

Email seems to work best regarding communication for us. Other types of Social Media like Facebook is not used by some of our Areas due to the Anonymity issue but our Region has a Facebook events page which is moderated by 2 NA members of the Region Committee. We find this a useful tool to advertise social events but also service days, meeting changes, new meetings etc. An NA meeting app for phone

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations to Governement bodies, Prison services, Treatment Centres, Schools, Colleges. Advertising in newspapers, on radio. Phonenumber advertised in local Chemists (Pharmacy). Poster campaign to all Health Services i.e. doctors surgeries, hospitals, detox units, treatment centre, hostels, half way house, transition houses, schools, colleges.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Region's phone line is inactive at the moment but the 4 Areas have a phone line and take calls from concerned parents to addicts looking for a meeting. We consistently give the phone line number to any clients leaving the treatment centres or detox units in order to make contact to get help getting to their first meeting. All phone line numbers are printed on our meeting lists and also available on the website.

Do you have a regional website? **yes** <http://www.na-ireland.org/>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We organised to visit the 4 Areas so have conducted 3 out of the 4 so far. Also due to hold our Regional Assembly this coming week and have another CAR Workshop. Not hugely attended but good discussion and good feedback.

How does your region reach a conscience about WSC matters? **CAR workshops - try get the conscience there and also at the Regional Assembly. Also from the Region memebers**

Does your region engage in gathering a conscience for CAT material?.....**yes**
 How does your region delegate authority to you to make decisions at the WSC?**My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The role of zones and the future of the World Service Conference. Money. Lack of service. 7th Tradition.

Please describe the most significant challenge your region has faced since WSC 2014
Funding from the 7th Tradition - lack of contributions coming from the groups to Area and to Region.

Please describe some highlights or successes your region has experienced since WSC 2014
Convention - over 400 members registered for the Regional Convention and was well attended.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Sharing of information at the EDM has been of huge benefit to our RD team and also to our Region. Partaking in fellowship development is of huge importance. Organising workshops in order to engage and share information has been a challenge as they are not attended well.

Facts about: Israel Region

Name of Regional Delegate.....**Dror**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Matan**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **5**
 How many groups are in the region? **240**
 How many meetings take place each week in the region? **240**
 How many H&I panels take place each week in the region? **30**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **12%**
 What percentage comes from conventions and events? **16%**
 What percentage comes from literature sales? **73%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **1550**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention?**yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website; Regional Assembly Committee
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Going to areas to give information, working together with the Areas FD committees.
 Is there a corporation or an entity with legal status that is a part of your RSC?**yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Workshops at conventions and regional assembly. Visiting remote groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

As many workshops as possible

Describe what kind of planning your region and/or its areas utilize.

We put big effort in urging areas to get involved in service with more sub-committees.

Does your region or its areas have any shared services with other service bodies?**yes**

Areas H&I get some help from the region H&I. There is co-operation between region P&R and FD and areas sub- committees.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Steering committee members visited all areas to improve communication between service bodies, and is doing it again this cycle. We constantly trying to improve communication and unity.

Successes with utilizing technology in new ways within your region and/or areas:

The Phone helpline is regional now, instead separate for each area. More Whatsapp groups are used to improve communication.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations on a regular basis to professionals, Prison authority staff, Hospitals staff etc. We had regular air time on a local radio show, a short public service commercial was aired in prime time main TV channel for a few times. We launched an improved website at : www.naisrael.org.il

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

As described above.

Do you have a regional website? **yes www.naisrael.org.il**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

At our Regional assembly , about 130 delegates and alternates and some guests.

How does your region reach a conscience about WSC matters? **Some by GSR's and the rest by regional delegates discretion.**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC? **Some my discretion and some mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Lack of literature in Amharic. Ask help from NAWS.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Unity and communication and the translation of "Living clean"

Please describe the most significant challenge your region has faced since WSC 2014

To improve contribution flow from the Areas the Region.

Please describe some highlights or successes your region has experienced since WSC 2014

There is much more awareness to the importance of regional assembly and the assembly is growing and improving from year to year.

PR efforts are at a rise.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The fact we serve as a 3 delegate team (RD, RDA, 2nd RDA) is helping us a lot. Our increasing involvement in the regional assembly helps us to do our job. On the other hand, if we could have the CAR material earlier we could improve our service. It will enable us to do more workshops and help us to collect a larger group conscious.

Facts about: Italy Region

Name of Regional Delegate..... **Pasquale**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....**Paola**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **Two years**
 How many areas are in the region? **5**
 How many groups are in the region? **65**
 How many meetings take place each week in the region? **117**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions?
 What percentage comes from conventions and events?
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
RSC Meet three time in a year: One day Conference in June in Firenze, Two or three days in October with the GSR attendance and Two days Itinerant Conference in March as FD Task.
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; Literature Distribution; Literature Review; Phonline; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We have still approved the Guide Lines to structure a FD Commettee.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**

There is a bit of confusion... We had organized a CBDM workshop with WSO members during our last conference but there were not enough time.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

October 2014: Italian Conference, Our needs October 2015: Italian Conference, with the attendance of WSO: 120 members. Topics: SSP, FD, Atmosphere of Recovery. No time enough for CBDM Workshop March 2016:Itinerant RSC in Genova: Workshops: Twelve Concept and Why do we service?

Does your region provide any other type of fellowship development or outreach efforts?**yes**

The Itinerant Conference: The intent is to increase and strengthen areas and meetings and help new meetings to grow and to allow members to see another level of service and organize workshops about service for all members. Even Areas PR Commettes help meetings to open in close zones. We are working to have a FD Commettee.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

European Delegate Meeting

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Skype Meetings Steering Commettee. They keep us compact and informed and if is there a problem, we can share and find togheter a constructive solution.

Successes with utilizing technology in new ways within your region and/or areas:

Shype Recovery Meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Areas PR Commettee keep public relations with professional, meetings in prison, media and TV.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

Meetings Informations

Do you have a regional website? **yes www.na-italia.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Trusting the Delegate**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Trying to translate most of recovery and service material we can and we are also trying to send a delegate with an interpreter.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2014

October 2015 Conference we invited WSO and many interested Italian members were very involved and excited by the workshops. Italian fellowship is really trying to change as NA Service does.

Please describe some highlights or successes your region has experienced since WSC 2014

Not just highlights but the growing of Italian fellowship and most involved members.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Pasquale: Sharing with other delegates.

Paola: to be open minded has worked well; the big challenge is to be able to pass good part of the material and experience to your trusting Region

Facts about: Japan Region

Name of Regional Delegate.....	Yoshiaki M
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Masaru Y
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	4 years
How many areas are in the region?	12
How many groups are in the region?	180
How many meetings take place each week in the region?	461
How many H&I panels take place each week in the region?	37

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	17%
What percentage comes from conventions and events?	66%
What percentage comes from literature sales?	17%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	2%
• H&I?	2.5%
• Holding workshops and service meetings?	3.3%
• Traveling delegates or other trusted servants to service meetings and workshops?	6.6%
• Holding events?	43%
• Expenses to hold and manage the RSC?	11%
• Specify any other expenses?.....	Office 15%, Literature 6.6%
Total money contributed by the region to your zonal forum during your last fiscal year?	1000

Your Regional Service Structure

How often does your RSC meet?.....	2
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Regional Service Office; Translations; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
We are carrying to message to South Korea	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

60We had H&I Workshop 4 times a year. **60** attendance Literature workshop 3 times a year. **45** attendance

Does your region provide any other type of fellowship development or outreach efforts?**yes**

H&I outreach

What kind of training and mentoring efforts take place in your region and/or its areas?**non**

Describe what kind of planning your region and/or its areas utilize.

Planning basic & Brain storming

Does your region or its areas have any shared services with other service bodies?**yes**

Government agency

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

SNS Group chat. Fellowship dinner at RSC meetings

Successes with utilizing technology in new ways within your region and/or areas:

SNS Group chat. Skype

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Distribution of the phone line list to Institute

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phonenumber or a helpline? **yes**

Distribution of the phone line list to prison

Do you have a regional website? **yes najapan.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

We need more literature. Matter of translation costs and it takes time to translation.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

We have discussed the incorporation of the service office and started a first NA group in a prison.

Please describe the most significant challenge your region has faced since WSC 2014

We hired a CPA.

Please describe some highlights or successes your region has experienced since WSC 2014

R effort with the Ministry of Justice

What additional information would you like to share with other conference participants? **non**

Is there anything in particular you want to discuss at the conference? **non**

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

non

Facts about: Kentuckiana Region

Name of Regional Delegate.....	Janeen L
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Kevin D
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 yrs
How many areas are in the region?	6
How many groups are in the region?	128
How many meetings take place each week in the region?	219
How many H&I panels take place each week in the region?	23

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	75%
What percentage comes from conventions and events?	25%
What percentage comes from literature sales?	
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	
• H&I?	
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	25%
• Holding events?	50%
• Expenses to hold and manage the RSC?	
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	400

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
alternate between areas	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
The Kentuckiana Region holds annual H&I/PR and Traditions workshops. Attendance is small.

Does your region provide any other type of fellowship development or outreach efforts?

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

The Louisville Area lists the Ohio River Valley Area's meetings on their meeting schedules and phone lines

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes krsrna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

Workshops are presented by RD/RDA or area RCM. RDA attended the Southern Zonal Forum CAR/CAT workshop.

How does your region reach a conscience about WSC matters?..... **Member tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

There are no non-English speaking meetings in our region.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Theft of NA funds

Please describe the most significant challenge your region has faced since WSC 2014

Theft of NA funds

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Lesotho Region*

Name of Regional Delegate..... **Charlie M**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....**Peter K**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region?**We are intending to make it two years**
 How many areas are in the region? **1**
 How many groups are in the region? **1**
 How many meetings take place each week in the region? **1**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **South African Rands**
 What percentage of your RSC’s annual budget comes from group and area contributions? **0%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **1000%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **700%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **0%**
 • Specify any other expenses?..... **Taking the message to a nearby Treatment center.**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **0**
 Does your RSC meet in the same place each time?..... **0**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; Literature Distribution; Youth
 Are any of these workgroups/committees new since the last WSC?
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions?
We normally brain storm and agree on what we should do on Fellowship Development and public outreach.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Visiting the recovery centre once a week.

What kind of training and mentoring efforts take place in your region and/or its areas?

I personally try to do my best to couch, explain train and mentor the new comers.

Describe what kind of planning your region and/or its areas utilize.

We have condered to persistantly take the message to the rehabs and when membership grows, then we set up a comittee: Chairperson, secretary and treasurer. Then volunteer in H&I. Start small and grow big.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

The word of mouth, visit to churches and rehabs.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters?.....

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014?

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

We have a society that prefers to listen and watch rather than to read. Those who can read prefer English to our native language called Sesotho. So we are still not sure whether translation of NA material into our local language will serve the purpose.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

How can we best take the message to the still suffering addicts.

Please describe the most significant challenge your region has faced since WSC 2014

People or new comers who don't stay long into recovery. They come and go. Those who stay don't work the steps and/or ask to be sponsored.

Please describe some highlights or successes your region has experienced since WSC 2014

The first meeting was held in Lesotho region on Friday the 11 December 2015. Attendance was 7 newcomers and 2 NA members.

What additional information would you like to share with other conference participants?

Starting a meeting needs patience and determination to always keep the doors open.

Is there anything in particular you want to discuss at the conference?

Opening a new meeting has its own challenges; e.g. No seventh tradition, no tea and coffee, no money to pay for rent. no commitment from newcomers. Positive attributes to opening the new meetings are as follows: So as the steps are essential in personal growth and recover for the individual, so does the tradition for group unity. The concepts are quiding principles in being of

service to still suffering addicts. When these three principles are intertwined and practices to the best of our abilities they lay a solid foundation for NA growth in any region.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

For me the realisation that i can't give what i don't have had worked well ever since i enter to rooms of NA. First i have to stop using, then work the steps, change for better. My actions and mitives for being of service should always be driven by greating unity within my group and region. The challenges as part of the growing pains are:1. Lack of commitment to being of service, 2. People who are derailed from the primary purpose e.g. NA does help people to find employment, money or material things etc. 3. New comers who are unwilling to work the steps and attend meetings regularly. 4. Most get too busy once they stay clean and stop coming to meeting after relapse they are afraid to come back.

Facts about: Lithuania Region

Name of Regional Delegate..... **Giedrius V**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **1**
 How many groups are in the region? **16**
 How many meetings take place each week in the region? **38**
 How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **EUR**
 What percentage of your RSC’s annual budget comes from group and area contributions? **49%**
 What percentage comes from conventions and events? **20%**
 What percentage comes from literature sales? **31%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **29%**
 • H&I? **15%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **24%**
 • Holding events? **3%**
 • Expenses to hold and manage the RSC? **29%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 at this moment we dont have the same place. year before we tooked our meetings in same place and from 2016 we will chose different place each time
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Translations; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
 we never vote and allways have if needed have log discussions

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

seminars, news releases. about NA about sevices,

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We support the weak groups, regulary visiting them, and allways asking to come to regional meetings

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I and PI

Describe what kind of planning your region and/or its areas utilize.

We are planin

Does your region or its areas have any shared services with other service bodies?**yes**

H&I, PI, Phone

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Internet media, NA presentation in Institutions,

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

People can call us from 10am til 6 pm to get information about NA meetings

Do you have a regional website? **yes www.lietuvos-na.lt**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

1 workshop

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

i just started my service so its a begining

Facts about: Lone Star Region

Name of Regional Delegate..... **Staci H**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Sharon S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years for delegate alternate and 2 years for delegate**
 How many areas are in the region? **8**
 How many groups are in the region? **79**
 How many meetings take place each week in the region? **631**
 How many H&I panels take place each week in the region? **50**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **us dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **52%**
 What percentage comes from conventions and events? **48%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **29%**
 • Holding workshops and service meetings? **11%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **14%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **23%**
 • Specify any other expenses?..... **website, new projector; phonline**
 Total money contributed by the region to your zonal forum during your last fiscal year? **1704**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Project Based Workgroups
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC?.....**yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
regional assembly covered much of what the MZSS had presented. held a traditions workshop at RSC, held a PR workshop at RSC. This regional assembly will cover the CAR

Does your region provide any other type of fellowship development or outreach efforts? **no**
 What kind of training and mentoring efforts take place in your region and/or its areas?
workshop participation, encourage the RCM's to put on workshops at RSC for practice.
 Describe what kind of planning your region and/or its areas utilize.
very little - we are workgroup based in concept. Very rarely in action.
 Does your region or its areas have any shared services with other service bodies? **no**
 Has your region had discussion about where NA does not exist in your region? **no**
 Successes with communication strategies in your region and/or its areas:
email communications; Dallas area has instituted the use of google groups;
 Successes with utilizing technology in new ways within your region and/or areas:
region joined together for phone line services
 Please describe the different types of public relations efforts (PR/PI) carried out in your region
 Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**
 Does the region have any type of NA phonenumber or a helpline? **yes**
region has a phonenumber joined with areas
 Do you have a regional website? **yes www.lsrna.org**
 Do you keep your meeting information updated on the website? **yes**
 Has your region hosted CAR workshops **yes**
regional assembly - 30-40 scheduled to attend. held 2 in different areas - 20 or so each
 How does your region reach a conscience about WSC matters? **member tally and then area tally**
 Does your region engage in gathering a conscience for CAT material? **yes**
 How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The traditions workbook
 Please describe the most significant challenge your region has faced since WSC 2014
effective communication; effective leadership; training
 Please describe some highlights or successes your region has experienced since WSC 2014
leadership; less outbursts - more unity of purpose
 What additional information would you like to share with other conference participants?
 Is there anything in particular you want to discuss at the conference?
The future of WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Direct communication has worked well on most occasions. The biggest challenge is attempting to engage the fellowship in issues outside their direct path. Very little true worldwide fellowship view in my region. Focused on regional/area centric problems. Sometimes seems as if we cannot see the forest for the trees. We seem to spend quite a bit of time discussing the "handling of business" and not much time focused on more effectively "carrying the message"

Facts about: Louisiana Region

Name of Regional Delegate..... **Bob L**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **Kory P**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **4.5 Yrs (6 months training, 2 years alternate, 2 years delegate)**
 How many areas are in the region? **9**
 How many groups are in the region? **116**
 How many meetings take place each week in the region? **177**
 How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **10%**
 What percentage comes from conventions and events? **90%**
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **5000%**
 • Holding events?
 • Expenses to hold and manage the RSC? **300%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 Rotate throughout the Areas in the Region
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **no**
 What kind of training and mentoring efforts take place in your region and/or its areas?

All positions have vice chairs and alternates.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

No

Successes with utilizing technology in new ways within your region and/or areas:

No

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.larna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Average 5 workshops with an average attendance of 15

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Getting the Incorporation Board in order.

Please describe the most significant challenge your region has faced since WSC 2014

Incorporation

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting Members interested in the CAR.

Facts about: Metro-Detroit Region

Name of Regional Delegate..... **Greg S**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Vacant**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **10**
 How many groups are in the region? **412**
 How many meetings take place each week in the region? **412**
 How many H&I panels take place each week in the region? **25**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **0%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **15%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **40%**
 • Specify any other expenses?..... **HelpLine, NAWS Donation, Zonal Donation**
 Total money contributed by the region to your zonal forum during your last fiscal year? **600**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We call this our Unity Committee. Goal is to foster unity between our Areas
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Area learning day workshops to help GSR's learn more about our service structure.

Describe what kind of planning your region and/or its areas utilize.

Budget planning quarterly

Does your region or its areas have any shared services with other service bodies?**yes**

Several Areas Share a Convention within our Region. Our Areas also share a Service Office Michigan Service Office which is part of our Region. Our Region shares our Website with the Michigan Region

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have just implemented a new phone line system that uses updated technology that streamlines our helpline system

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have published PSA's. We have completed billboard and bus sign projects. We just started a project to put the basic text in all libraries in our Region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

As mentioned above we have just implemented new technology

Do you have a regional website? **yes www.michigan-na.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

Just hosted the CAR workshop for our Zone involving Tali M and Chris. About 80 in attendance. We will also host Area CAR workshops

How does your region reach a conscience about WSC matters?..... **Area tally**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

World Convention

Please describe the most significant challenge your region has faced since WSC 2014

Trying to get a couple of Areas to start participating in our Region

Please describe some highlights or successes your region has experienced since WSC 2014

Updated our Helpline Technology.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

More discussion concerning the Role of Zones

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Biggest challenges is how to communicate the vast material that we receive to the Areas and Groups.

Facts about: Mexico Region

Name of Regional Delegate.....	Auric O
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Eduardo S
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	10
How many groups are in the region?	120
How many meetings take place each week in the region?	840
How many H&I panels take place each week in the region?	25

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	
What percentage of your RSC’s annual budget comes from group and area contributions?	10%
What percentage comes from conventions and events?	10%
What percentage comes from literature sales?	80%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	0%
• H&I?	1%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	10%
• Holding events?	10%
• Expenses to hold and manage the RSC?	70%
• Specify any other expenses? in question # 3 in relation to conventions and events income that enter thst its generasted from the annual convention is kept in a separate account because them oversee two separte accounts, the inocme and expenses of the convention is separate from incme and expenses of the of the tesury and literature of the RSC and this one is 100%. MOnlyuy merchandise that is purchased for the annual convention is bought with the RSC budget and the letfovet merchandise is sold in the conventions of other regions or areas	
Total money contributed by the region to your zonal forum during your last fiscal year?	100

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
there is a role and each meeting is held in a different geographic area	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; Literature Distribution; PR/PI; Regional Service Office; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

face to face or virtual workshops facilitated by PR workgroup

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have had very efficient meetings via Webinar and Skype

Please describe the different types of public relations efforts (PR/PI) carried out in your region

None

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Do you have a regional website? **yes namexico.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Communication amongst areas and lack of committed trusted servants

Please describe some highlights or successes your region has experienced since WSC 2014

We have achieved more participation from the areas was a result of changing the locations of the RSC meetings and with this we have been able to have members participate in the RSC from other locations within the regions

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Interaction with RCMs has worked well as we maintain constant communication and we visit areas and groups, one of the biggest challenges has been to recover credibility and integrity from the RD position but little by little we are achieving this

Facts about: Michigan Region

Name of Regional Delegate..... **Patti K**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Marty D**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **14**
 How many groups are in the region? **258**
 How many meetings take place each week in the region? **474**
 How many H&I panels take place each week in the region? **40**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **us dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **38%**
 What percentage comes from conventions and events? **62%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **43%**
 • H&I? **0%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **31%**
 • Holding events? **8%**
 • Expenses to hold and manage the RSC? **8%**
 • Specify any other expenses?..... **Michigan Service Office 3%, World Donation 4%, MZF 3%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
Areas hosting on a rotating basis alphabetically
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; Phonline; PR/PI; Website; sponsor behind the walls
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Discussions can take longer but every voice is heard

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?yes

Sponsorship behind the walls

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?yes

Share the web site with Metro Detroit Region

Has your region had discussion about where NA does not exist in your region? no

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

1) PR efforts at Region level: building relationships with State Level contacts in Substance Abuse Departments , Drug/Treatment Courts, State Police and Corrections 2) We participated in two State level Conferences(MI Assoc of Treatment Professionals Annual Conference and Substance Abuse/Mental Health Annual Conference) and various Regional Conferences

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 2

Does the region have any type of NA phonenumber or a helpline? yes

This is an 800 number system that allows access to any Area in the Region. And each Area has the ability to set up there phone line to meet there needs

Do you have a regional website? yes michigan-na.org

Do you keep your meeting information updated on the website?yes

Has your region hosted CAR workshops no

How does your region reach a conscience about WSC matters? Area tally

Does your region engage in gathering a conscience for CAT material? no

How does your region delegate authority to you to make decisions at the WSC? My discretion

Number of members since WSC 2014? staying the same

Are there government or other legal impediments that restrict NA to function or grow? no

Are there special language, translation issues that restrict NA to function or grow? no

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Creating a new web-site and providing literature in jails and institutions.

Please describe the most significant challenge your region has faced since WSC 2014

We have been in the process of creating a new web-site. We started with members volunteering to create a new site and found that this was to big of a task for volunteers. We have since solicited bids and hope to have this done in the near future. We also took on a project to provide a basic text to every public library in our region. This took a long time and we needed willingness from every area. We where able to provide books to most of the libraries in the region.

Please describe some highlights or successes your region has experienced since WSC 2014

We have provided literature to jails, prisons and public libraries through out the Region. Our Regional convention has been very successful with increase attendance and revenue.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

service system project

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Mid Atlantic Region

Name of Regional Delegate.....	Kathy M
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Kathleen M
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	16
How many groups are in the region?	296
How many meetings take place each week in the region?	461
How many H&I panels take place each week in the region?	89

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	40%
What percentage comes from conventions and events?	60%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	1%
• H&I?	1%
• Holding workshops and service meetings?	5%
• Traveling delegates or other trusted servants to service meetings and workshops?	7%
• Holding events?	40%
• Expenses to hold and manage the RSC?	10%
• Specify any other expenses?.....	Insurance, accountant, website
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
Areas host according to willingness	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Literature Review; PR/PI; Project Based Workgroups; We call our project based work groups ad-hoc, when the project is done, so is the ad-hoc. Writing Steps With Inmates. Policy	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
N/A	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

What is a zone? workshop in each area ~35 people per workshop. Regional Assembly. CAR/CAT workshops

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

The chair mentors the vice-chair.

Describe what kind of planning your region and/or its areas utilize.

budgets

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

flyer drives, billboards

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.marscna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

regional assembly, MARLCNA

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

There was discussion and action on whether the RD could change a vote that was decided by group conscience at the WSC when motions are changed. We are currently still in the process of making that decision. We also discussed the value of our zone and pro's and con's of changing to zonal representation.

Please describe the most significant challenge your region has faced since WSC 2014

Trusting trusted servants and being accountable. Communication and passing on information.

Please describe some highlights or successes your region has experienced since WSC 2014

Enacting a Writing Steps with Inmates subcommittee.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Why we aren't pursuing legal action in regards to copyright infringement of our basic text. Why are we pitting addict against addict in the protection of our intellectual property when we have put this responsibility in the hands of NAWS and the WB to prevent this divisiveness from happening?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

My biggest challenge in being a regional delegate is maintaining a desire to continue to be a member of Narcotics Anonymous. Our first tradition is under attack from various angles and personal recovery depends on NA unity. I see a lack of willingness to continuously work on that unity, along with complete denial of ownership in the lack of maintenance of and responsibility for NA unity.

Facts about: Mid-America Region

Name of Regional Delegate..... **Nathan F**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Jeffry L**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **ONE CYCLE (2 YEARS)**
 How many areas are in the region? **9**
 How many groups are in the region? **82**
 How many meetings take place each week in the region? **267**
 How many H&I panels take place each week in the region? **22**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US DOLLARS**
 What percentage of your RSC’s annual budget comes from group and area contributions? **10%**
 What percentage comes from conventions and events? **84%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **25%**
 • H&I? **0%**
 • Holding workshops and service meetings? **8%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **41%**
 • Holding events? **6%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **400**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Review; Phonenumber; PR/PI; Project Based Workgroups; Website; NAWS CONTACT, ARCHIVIST, PO BOX, RESTRUCTURING
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
WE HAVE RESTRUCTURED UNDER TWO MAIN WORKGROUPS - FELLOWSHIP DEVELOPMENT AND PUBLIC RELATIONS
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
THE RSC USES CBDM DURNING WORKGROUPS BUT USES A TRUNCATED VERSION OF ROBERTS RULES FOR THE MAIN BUSINESS MEETING EACH QUARTER

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

CAR/CAT, PHONELINE VOLUNTEERS

Does your region provide any other type of fellowship development or outreach efforts?**yes**

WE REACH OUT TO NON-REPORTING AREAS AS NEEDED

What kind of training and mentoring efforts take place in your region and/or its areas?

SERVICE ASSEMBLY, MOST POSITIONS AT THE REGIONAL LEVEL HAVE ALTERNATE POSITIONS

Describe what kind of planning your region and/or its areas utilize.

EACH WORKGROUP IS RESPONSIBLE FOR IT'S PLANNING WE ESCROW OUR BUDGET EXPENSES ON A PROJECTED ANNUAL OR BIENNIAL BASIS

Does your region or its areas have any shared services with other service bodies?**yes**

WE CONDUCT PR EFFORTS IN TANDEM WITH OUR ZONE

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

FACEBOOK REGIONAL COMMUNICATION, PHONELINE CONFERENCE CALLING

Successes with utilizing technology in new ways within your region and/or areas:

WE HAVE USED CONFERENCE CALLING FOR OUR AREAS AND WORKGROUPS TO USE FROM OUR REGIONAL PHONELINE ACCOUNT. WE LIST AREA EVENTS ON OUR WEBSITE AND EMBEDDED A CAR/CAT TALLY ON OUR WEBSITE FOR OUR GROUPS TO USE. WE HAVE BEGUN TO SET UP CLOUD STORAGE ON OUR WEBSITE FOR OUR ARCHIVES.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE CONDUCT A PRESENTATION TO PROFESSIONALS AND PARTICIPATE IN CONFERENCES ON ADDICTION AND PROBLEM GAMBLING.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

TOLL FREE INFORMATION LINE, SETTING UP A LIVE ADDICT FEATURE TO TRY IN COMING MONTH

Do you have a regional website? **yes WWW.MARSCNA.NET**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

5 WORKSHOPS PLANNED FOR THIS CYCLE - AVERAGE ATTENDANCE OF 40

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

LACK OF SPANISH SPEAKING MEMBERS TO HOLD SPANISH LANGUAGE OR BI-LINGUAL MEETINGS

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

RESTRUCTURING THE WSC

Please describe the most significant challenge your region has faced since WSC 2014

LACK OF PARTICIPATION BY MEMBERSHIP

Please describe some highlights or successes your region has experienced since WSC 2014

SOME AREAS THAT WERE NOT FUNCTIONING WELL ARE NOW FUNCTIONING. RESTRUCTURING THE REGIONAL WORKGROUPS UNDER FD AND PR HAS YIELDED BETTER EFFICIENCY, LESS DISCUSSION, MORE WORK AND BETTER OUTCOMES

What additional information would you like to share with other conference participants?

WE WOULD LOVE TO POOL SERVICES IN THE WITH BORDERING REGIONS

Is there anything in particular you want to discuss at the conference?

UTILIZING MORE VOLUNTEER SERVICES, LESS SPECIAL WORKER SERVICES, POOLING RESOURCES AND DEFINITION OF ZONE ROLES AND SERVICES

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

COMMUNICATION USING FACEBOOK HAS INCREASED INFORMATION SHARING AND REACHED MORE MEMBERS

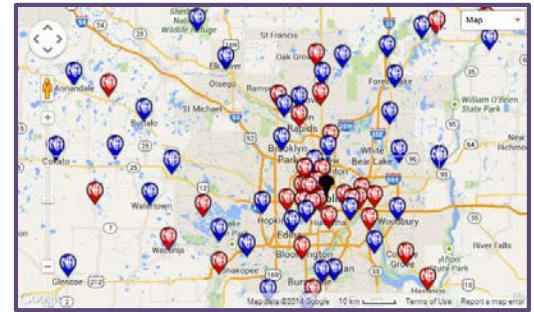
MINNESOTA Region

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INTRODUCTION

Unleashing our potential to more successfully carry our message to addicts still suffering requires strategy, leadership, determination, courage, and unwavering faith. It became apparent in 2007 that our region languished in providing services not only to our member areas but also to our groups and the addicts yet to arrive. There were a number of problems: unfilled committee chairs, lack of direction, incredible duplication of services, service body silos, and a poor atmosphere of recovery in our service meetings. Some members held out hope that we could change; others balked. Faith and reason formed a foundation to improve our services and carry our message more successfully. We began a journey of change that is still thriving today.

Minnesota covers more than 87,000 square miles in the upper mid-United States. Minnesota regional efforts provide vital services to its members, the general public and professionals throughout the state. These services and the system in which they are provided are described below through the critical elements that flow together to achieve our Vision of Service: structure, people, resources, and process.



Map: Twin Cities Metro, Suburbs, Exurbs

As of February 2016 the Minnesota Region has 384 meetings inside the Region proper and 452 meetings in the state if border towns and portions of Minnesota outside our Region are included.

Local Service Body	Counties	Type	CBDM or RRO	Sub-committee or Plan-based	Group Support Forums	Groups	H&I
Southwest MN (rural)	14 Counties	ASC	RRO	Sub-committee	No	10	1
Area of Hope (urban, subs)	Ramsey, Washington	ASC	RRO	Sub-committee	No	27	6
Back to Basics (rural)	7 Counties	LSC	CBDM	Mix	Yes – 5	51	10
Central MN (rural)	7 Counties	ASC	RRO	Mix	No	35	9
Northern Lights (rural)	8 Counties	ASC	CBDM	Plan-based	No	15	2
Open Door (rural)	Olmsted	ASC	RRO	Plan-based	No	11	1
RITH (subs, exurbs, rural)	7 Counties	LSC	CBDM	Plan-based	Yes – 4	25	11
South Suburban (subs)	Dakota, Washington	ASC	RRO	Sub-committee	No	18	6
Twin Cities (urban, subs)	Hennepin & Anoka	ASC	RRO	Sub-committee	No	139	14
Vision of Hope (rural)	Wabasha, Winona	ASC	RRO	Sub-committee	No	9	1
Voyageurs (rural)	St. Louis, Koochiching	ASC	RRO	Sub-committee	No	16	1
Wee Are Here (exurbs)	Isanti, Chisago	LSC	CBDM	Mix	No	28	6
No Active Service Body	Western, North Central MN					26	
Non-region MN/ border	Northwest MN					42	

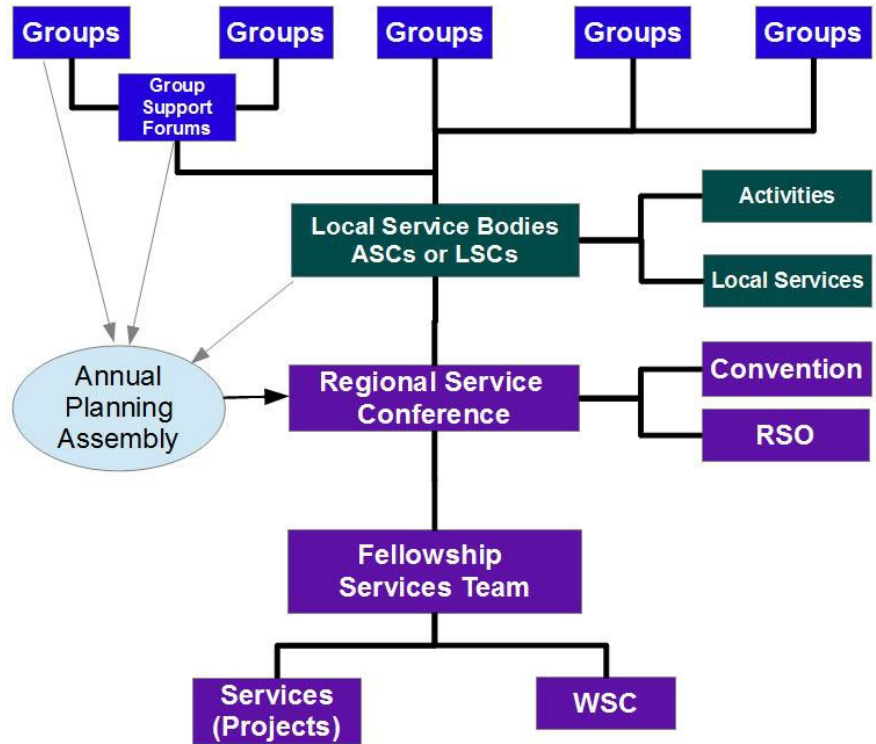
The table above summarizes our region’s blend of local service bodies and their various systemic configurations as well as their geography, groups, and H & I commitments. As more local service bodies move to Group Support Forums and CBDM, other local service bodies get interested. Given the success of a plan-based, project driven Region, more local service bodies are interested in re-designing their systems. Finally, the table shows a number of active groups who do not have an active local service body servicing their needs; instead, the Region provides basic services to these groups and recruits them to serve the fellowship on our statewide service projects. The fellowship seems to be slowly growing since the last WSC.

Our Region and local service bodies have a long way to go. We have gaps in the state with meeting deserts, lack of sufficient services, and ill-conceived identities that make it hard to find us. But there is faith that step by step we will improve and the changes we have made allow a space to meet these challenges.

STRUCTURE

Our Region’s structure is probably similar to many other Regions around the world. The change alluded to above culminated in 2009 by adopting features that are now part and parcel of the Service System proposals.

Our theory was that our structure was one of the factors inhibiting our members from serving the fellowship, thus languishing in our ability to carry our message. We replaced antiquated subcommittees with a plan-based, project-driven system. Rather than focus the Region’s limited resources (time, people, money, technology) on trying to fill subcommittee chair positions, the Region began focusing its limited resources around a prioritized set of services that it could provide. Then, the Region had to find the people to volunteer to deliver those services, people who never have to step foot in a subcommittee meeting.



In 2013 we moved to a quarterly conference schedule and focus our conferences on discussion, idea generation, and consensus building guiding strategic direction and project approval. In addition, the conference elects those that serve on the Fellowship Services Team who manage projects, take care of the day to day operations, and administer the conferences and annual planning assembly. The three regional conferences are held in Minneapolis in May, August, and November in the same building as our Regional Service Office – the Upper Midwest Service Office. The diagram illustrates our structure and its blend of local service bodies we serve.

PLANNING ASSEMBLY: CREATING OUR COMMON WELFARE

The annual planning assembly has come to be known as “Creating Our Common Welfare.” The meeting is for all trusted servants and all interested members. Everyone is welcome and everyone can fully participate. This was our second year infusing the assembly with consensus building models for decision making.

The annual assembly splits its focus: in even years it is primarily devoted to building consensus around items in the Conference Agenda Report; the odd year assembly is devoted to strategic planning and prioritizing



Assembly Essentials: Lots of handouts, coffee, donuts and candy. Pic taken at our annual assembly Feb. 2016

service efforts for the upcoming cycle. The 2016 assembly primarily focused on building consensus on items in the Conference Agenda Report. All motions reached near unanimity. The 2015 assembly primarily focused on the process of creating geographic boundaries for our local service bodies across the state through discussion and exercises in addition to setting our region's priorities for service delivery.

MIDWEST ZONAL PARTICIPATION

Zones need a greater purpose, ideally in the delegate stream. Participation at our zone consistently ranks at the bottom of our biennial priorities established at our planning assemblies. And yet, zonal participation requires a significant portion of our region's funds. Given this imbalance we decided not to participate formally from 2012 through 2015. While we acquiesce that zones may be quite useful in other parts of the world, our assessment of our zone has not proved vital.

Collaboration, on the other hand, is vital if we are to stretch our resources farther and more successfully carry our message to addicts still suffering. Minnesota is fully in favor of the Multi-Zonal Service Symposiums continued success. We are also interested in being a part of bringing a greater purpose to our zones and we are always on the lookout to collaborate with any service body where it would prove useful. Additionally, members of our Region participated at the Florida Service Symposium in March 2015 and the Western States Learning Days in October 2015.

PEOPLE

The structural element seems to get all the hype, but the force behind it drives us to more successfully carry our message to addicts still suffering. We wanted a way to leverage our most precious resource: people, to either to serve or to save. Members contributing their time to the fellowship make up the backbone of the services the Minnesota Region provides to its members, the general public, and to professionals. When NA members are offered specific, focused opportunities to carry the message, then they are willing to serve. When more members volunteer to serve, more addicts still suffering are reached.

Connecting People to Serving and to Services

One of the motivating factors in moving to a plan-based, project-driven structure was the idea that many members will be of service if they don't have to attend sub-committee meetings. Yet it's important to keep testing this theory. Fortunately by using a web-form email system we are able to put some analytics behind this theory. In addition, we are able to more accurately quantify how we are directly carrying the message for those communicating with us via our website.

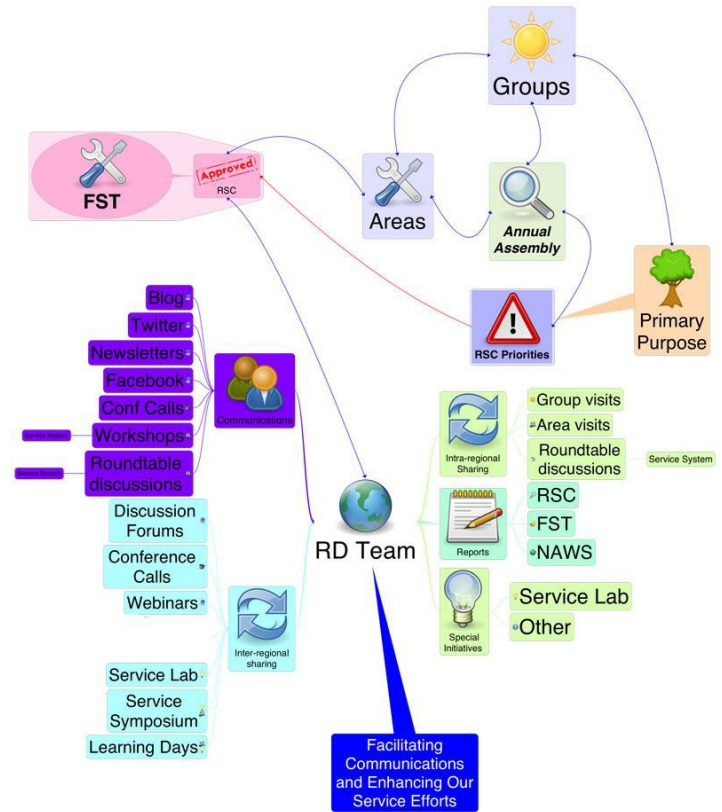
Leveraging our resource of technology allows our Region to reach more people, more frequently and consistently, in order to move our members into action with those seeking information and services from NA. As a region, we need to think how we can reach out to members or potential members in parts of the state that lack a service delivering body. Technology can only go so far and building relationships with our neighboring Regions may be a place to start to begin rural fellowship development.

RD TEAM

Andy S. from Saint Peter is Minnesota’s delegate and Jessie N. from Cambridge is our alternate. Andy Attended WSC 2014 and Jessie will be new to the Conference. Our terms for delegate and alternate are two years with the election being held in May just after the WSC at our quarterly Regional Conference.

The first thing our team set out to do was create a plan: strategy, goals, and how we were going to achieve those. The image to the right depicts our initial brainstorm session after discussing our jobs with previous RDs and other experienced members. One of our biggest challenges was one of focus. There is so much to do, so many documents and email to read and digest, and so many conferences to attend.

It became clear to us that attending as many local service conferences to listen, and highlight the major issues unfolding for the fellowship as a whole. After the CAR was released, we made another sweep through our local service conferences highlighting items in the CAR and encouraging members to attend our annual assembly. In addition to our visits locally, we put out a survey to gather input far and wide. We also held four conference calls for those that were not able to attend the assembly or just wanted a greater opportunity to discuss the CAR. We did not plan any CAT workshops but are willing if the local fellowship deems it pertinent. The RD Team has always had the authority to make decisions at the WSC but the consensus at our assembly was clear.



COLLABORATIVE EFFORT: SPONSORSHIP BEHIND THE WALLS

Many members feel that sponsorship is essential for recovery – it’s our heartbeat. Many members feel as though sponsorship is one of the most rewarding experiences in our recovery. Yet this essential service usually takes place at the group or member level. What role could our region have in helping to deliver this most personal of service?

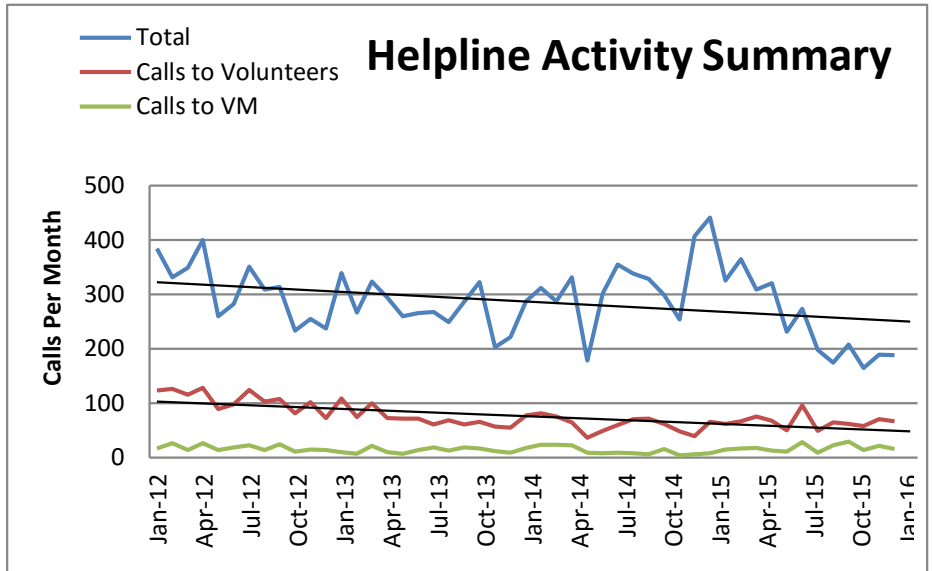
At the Florida Service Symposium in 2013, we had our ears open listening to other members share what they’re doing. And there it was: local service bodies providing sponsors for members behind the walls. There was a need for more sponsors to cover the ever growing requests for sponsors. And since this was essentially a letter writing program couldn’t we leverage members in Minnesota to help out? That’s where our first cross-country collaboration project came into being.

We went out in search of a service body that was willing to let us help them. We found such a service body: the Santa Cruz ASC. We now make it easy for members anywhere in the world to sign up on our website to participate and become sponsors without having to attend one single committee meeting. By the time you read this, we’ll have connected well over 100 members to those behind the walls wishing for a sponsor. Sign up for yourself [here](#) or put [this link](#) on your regional website.

ONGOING PROJECTS

Bridging the Gap (BTG): connects experienced members with new members before they walk into their first meeting. Volunteers, geo-coded in a confidential mapping database, are put in contact with a newcomer with the intent of meeting them at their first few meetings, introducing them to other members and potential sponsors, and sharing their own experience with recovery through NA. Since beginning this project, BTG has connected members with over 275 newcomers across the state – one addict helping another. [Click here.](#)

Consolidated Helpline: In July of 2010, the Minnesota Region adopted an ongoing project to move its helpline from an answering service to an online Virtual PBX, www.phone.com. The headline is clear: by consolidating our Regional and various Area-level helplines, we annually save \$10,000 per year of the fellowship’s funds. But money is not the only resource saved. We provide better service and more opportunities to serve. And when members serve, they tend to stay clean. Check out the stats on the graph to the right or our [analytics page](#).



Public Relations Projects:

The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, along with several other events both large and small. In response to projects brought to the Region by Areas, the Region is supporting bus shelter and bus bench advertisements.



The RSC obtained the video public service announcements produced by the Michigan Region modified with the tag altered to include our helpline number (877) 767-7676 and www.naminnnesota.org. We provided these free of charge to our local service bodies and some have been successful in placing these PSAs on local television stations. Check out all of our Region’s services [here](#).

NEW PROJECT: Newcomer Orientations: After several cooperative discussions with the Hennepin County’s (largest county in Minnesota) Drug Court Judge, NA Minnesota created a project to offer newcomer orientations that provide attendees with an overview of our 12 Steps over the course of 10 weeks. Some drug court attendees are highly encouraged to attend from the judge and the orientation is open to all. It meets once a week at a central location since late January 2014. The project was conceived by a leadership team but then was turned over to a project team to implement.

RESOURCES

DIGITAL ECO-SYSTEM

Harnessing technology can extend the life of our other resources (time, people, and money). When these digital tools are conceived of as parts of a greater whole, we can spread out their overall value to our fellowship. We launched our new website in October of 2010 after nearly nine months of planning and development. The new site allowed for the consolidation of local sites into one: saving time, money, talent, and reducing duplication. The newest addition to our website is the online store. We now offer online registration and store services to our local service bodies, as well as our convention. The site also plays a key role in providing critical information about NA to our members, the general public and professionals. We use Google Analytics to evaluate the effectiveness of our site, where people are coming from and what they are looking at. The following tables compare the change of the analytics over the past two years.

Overall Website Performance	2015	2014	2013
Total Page Views	970,571	239,513	217,477
New Visitors	175,978	46,764	32,922
Returning Visitors	113,890	30,322	23,810
Average Time on Site	0:02:39	0:02:30	0:03:06
Bounce Rate	46.39%	48.65%	40.29%
Pages/Visit	3.35	3.11	3.57

The table above reflects our website's overall performance. Page views have gone up while new visitors have gone down; however, returning visitors increased dramatically. Our overall bounce rate continues below 50% and decreased. A rising bounce rate may be one indicator that one's website is either boring or off-putting in some way.

Where Visitors Go	2015	2014	2013
Meeting List Pages	120,376	35,303	41,136
NA Event Pages	28,596	7,801	20,896
Introduction to NA Meetings	23,924	7,124	4,083
Area Page	6,138	3,352	2,357

Far and away, people come to our website to find a meeting. We think that's the primary reason to have a website and keeping the data fresh and accurate is an ongoing challenge. The biggest surprise in the data was the increase in people going to "Introduction to NA Meetings" found on our "New to NA" menu. We saw a startling increase of 1,637% with 91% of those new visitors. The page is simply a repurpose of the service pamphlet that is currently up for fellowship approval. We think this speaks incredibly to the pamphlet's value.

Top Referrals	2015	2014	2013
na.org	2,491	1,461	1,527
usrecovery.info	449	772	1,134
facebook	3,61	761	1,016
m.facebook	1,512	1,981	711
m.na.org	8	95	286

People get referred to our site from a variety of places, with the top being na.org. Those coming to our site from na.org also stay on our site for an amazing amount of time when compared to those people who come

from other places. The bounce rate was incredibly low at 14% in 2013. On the other hand, it makes sense that those referred to our site from social media have a high bounce rate as we are typically driving people to specific pages, usually an event. The table also shows the importance of the NAWS mobile site is in terms of driving traffic to our site.

Analytics likes these have also prompted how we look at third party referral agencies such as usrecovery.info. We now take the time to make sure third party referral sites have our updated information.

Top Sources	2015	2014	2013
google	52,333	43,495	27,080
direct	18,774	15,274	14,657
bing	2,873	3,032	2,774
yahoo	2,092	1,649	1,551

Google reigns supreme when it comes to the top sources. However, a growing area that may reflect our effort at branding NA Minnesota is the growing direct source for our web traffic.

Device	2015	2014	2013
Desktop	32,772	35,250	34,542
Mobile	52,696	36,627	18,992
Tablet	5,375	5,209	3,198

This table is telling and probably reflects a universal trend in web traffic. Mobile and tablet use are heavily on the rise and will probably continue to grow and Mobile has surpassed desktop. This highlights an area our digital team needs to take into consideration as we update our web tools – make sure they are mobile and tablet ready.

BASIC MEETING LIST TOOL BOX

The most critical part of our digital eco-system is our online meeting schedule database – the Basic Meeting List Tool Box. The Region's number one priority is to provide NA members, potential members, professionals and the general public with as many ways as possible to find Narcotics Anonymous meetings in Minnesota. It all starts with the Basic Meeting List Toolbox ([BMLT](#)). This powerful and easy to use platform provides a central repository for Regional meeting information. The BMLT, with its ever expanding list of Regions and Areas served, is free and technically supported by a generous NA member and an open source community. It offers:

- Printed lists by State, multi-area (Metro), four geographic sections, and by common need
- Area specific lists; GSU specific lists
- Meeting schedules made accessible through helpline recordings
- Easy update to NAWS
- Smartphone integration ([app](#) and mobile site)
- Meeting list subscribers (nearly 3,000) who receive meeting lists emails once a month

By cloning the BMLT, the Digital Project Team solved a longstanding difficulty of knowing who in the Region is willing to be of service, where are they, and in which ways. This clone, the Trusted Servant List Tool (TSLT), allows us to enter volunteer information. In addition to providing a visual representation of the location of volunteers, it allows the Fellowship Services Team to provide monthly reports to local service bodies detailing

those willing to help with Public Relations, Hospital and Institutions, and activity projects. Unlike the publicly available BMLT, the TSLT maintains the volunteer information in strictest confidence.

COMMUNICATIONS

The rest of the digital eco-system allows the Region to communicate to our members, the general public, and professionals alike. Each form of communication typically drives people back into our site and to our most popular destinations – meeting lists, NA events, and our core services.

- *MNRSC Google Group* – Email discussion group of NA members in Minnesota
- *FST Google Group* – Email discussion group for Fellowship Services Team members
- *Conference Call/Webinar* – The FST meets via webinar/conference call at monthly between each quarterly Regional Conference. Project teams also use this to do their work: training and orientation sessions, and workshops. We currently use joinme.com as our primary conference call/webinar service.
- *Email via website* – Regional and Area trusted servants can be contacted all at once using info email addresses that forward to all appropriate trusted servants of a service body.
- *Facebook* – NA news and local event announcements to friends of facebook.com/naminnesota. (Currently over 5,213 Likes up from 4,200 since our last WSC report)
- *Twitter* - NA news and local event reminders and micro-blog to followers of twitter.com/naminnesota. (Currently over 460 followers up from 260 since our last WSC report).
- *Google Documents* – Online documents help provide accountability, transparency, and real-time collaboration. They are used for Volunteer sign-ups, Helpline activity reporting, Treasury bookkeeping, convention registration, inventory and project document sharing.
- *Email distribution lists* – subscribers (nearly 3,016 with 50% being professionals). [Subscribe here.](#)
 - Monthly email targeting professionals and members about meeting list updates
 - Monthly email of fellowship announcements
 - Monthly “Service Related” email to our local and regional trusted servants

We moved to MailChimp (\$30/month) as our email communications service provider in October of 2012. Here are some analytics since moving to MailChimp:

Item	Analytic
<i>Average Open Rate</i>	26.05% (21.98% industry average)
<i>Average Click Rate</i>	4.72% (2.8% industry average)
<i>Mtg List Subscription Emails – Total Opens Average</i>	830
<i>Mtg List Subscription Emails – Unique Opens Average</i>	164
<i>Fellowship Announcements – Total Opens Average</i>	1,108
<i>Fellowship Announcements – Unique Opens Average</i>	133
<i>Mtg List Group – Mostly Professionals</i>	843
<i>Fellowship Announcement Group – Mostly Members</i>	797

PROCESS

The process used by service bodies can hinder their ability to carry our message more successfully or enhance it. Albert Einstein said, “Everything should be made as simple as possible, but not simpler.” Clearly, inviting input, direction, and feedback into process must be simple and straightforward. With a clear process groups and their interested members trust our *trusted* servants to carry out their wishes. Accountability is also

important. Members of groups want to be able to access transparent information about the services we are providing to their groups and local service bodies. This interplay can be challenging but ultimately enlivening when we all put our common welfare first. After all, we're doing this for the addict still suffering. The following represents some of our recent changes to our process at the regional level.

OPEN FORUM

One of the most productive and useful process changes was to adjust our regional conference by placing Open Forum first on the agenda. Additionally, we take the time to put chairs in a circle for Open Forum in order to foster, "we're all in this together." Open Forum used to be at the end of our service meetings. Even most local service bodies in Minnesota still have Open Forum at the end of their agendas. The Fellowship Services Team really wanted our discussions to be front and center. Let's allow our members to immediately have the ability to voice their ideas and concerns, not push it off after the constant drone of reports and business squabbling. Since this simple process change, our regional meetings have seen the atmosphere of its meetings improve dramatically and business run more smoothly.

DECISION-MAKING

The Minnesota Region still allows everyone who attends the regional conference a vote on any issue facing the body. An individual doesn't have to be elected to anything in order to vote at our RSC. The MNRSC believes that to give ample opportunity to hear the voice of our loving higher power we need as many members as possible to play a part when decisions are made. This system permits our HP to speak through all the members in attendance. The collective wisdom in the room – that sound decisions are being made – when all voices are allowed to create our group conscience. RCMs still control the agenda because an RCM is required to make or second a motion. The RSC maintains that the power isn't in the voting, it is in determining what we're voting on and the diversity of voices we're allowing in the process.

QUORUM REMOVED

Another stumbling block in more successfully carry our message was quorum. After a couple of regional conferences debating the merits of quorum, the body settled on removing it entirely. Our quorum was not difficult to meet, 50% of RCMs and 50% of the Fellowship Services Team. Quorum essentially said to our leaders, half of you don't have to show up, and that's ok. After nearly missing quorum at one conference, when some members drive 250 miles to participate, the body had enough of superficial symbols of representation. Now the message is clear: you want to carry the message? Then show up.

PLANNING
 The Minnesota Region is plan-based and project driven. We have had success in our planning processes and it has resulted in relatively short RSC meetings: approximately 6 hours which includes a recovery meeting and a half-hour orientation. A big reason for the effectiveness of the RSC meeting in addition to its brevity is the distribution of a detailed agenda at least a week before the meeting. The agenda includes not only the schedule, but also all motions, executive reports, project status reports, new project ideas, and project plans. Because RSC participants know exactly what to expect at the meeting, they can be prepared with questions and suggestions. The meeting runs more smoothly and efficiently and drama is kept to a minimum because there are no surprises.



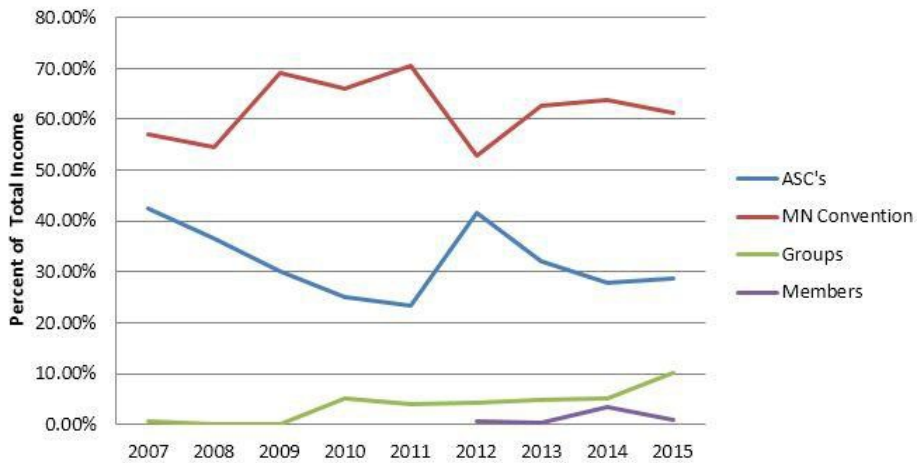
BUDGETING

The annual budget contains a line item for each ongoing project like the helpline, the website, public relations events, etc. It also contains an estimate of funds required for the unknown projects that inevitably are proposed and implemented over the course of the year. The treasurer presents the first draft of the budget in August for review and input by the fellowship. RSC participants discuss, amend, and finalize the budget during the November quarterly conference.

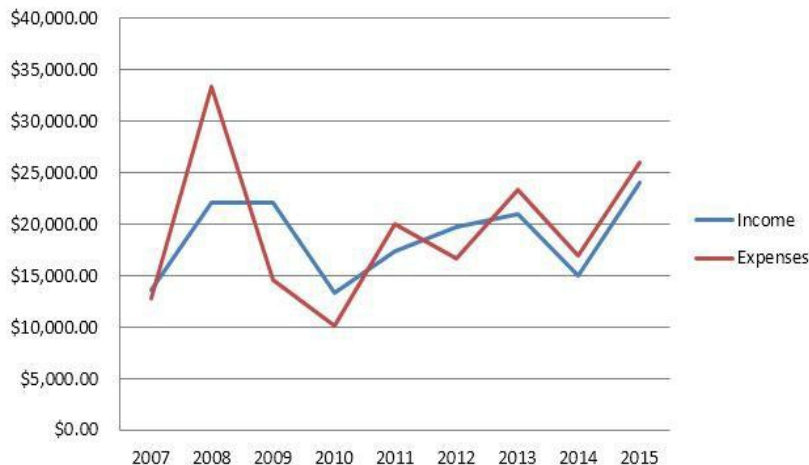
FINANCIAL

Nobody likes talking about money. Yet better management and more clear fund-flow procedures help to increase our ability to carry our message to addicts who still suffer – whether that’s at the group, local, state level, or abroad. So the resource of money is an important topic in all our conferences and assemblies. From creating accessible, transparent tracking tools to clearly defining our specific fund-flow percentages to open budget discussions has cultivated a deep sense of trust between our members and our regional body. The Region now passes on excess operating funds quarterly to NAWS. The quarterly levels are based on a historical analysis of when we spend money and at what percentage. If operating funds dip below expectations, the Region draws upon a modest prudent reserve. The charts below detail our income, expenses and the relationships of each, in addition showing average expenses by category.

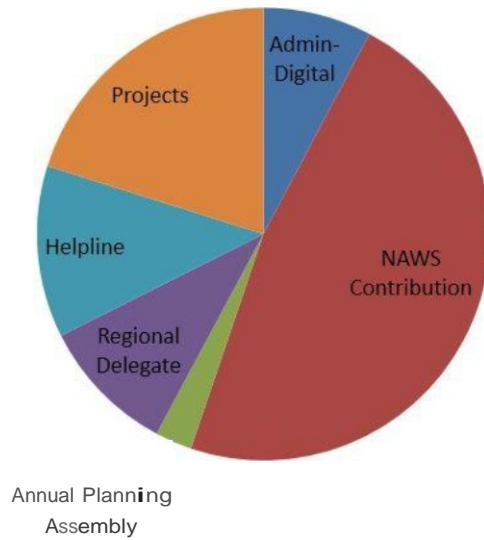
Income Source Percent



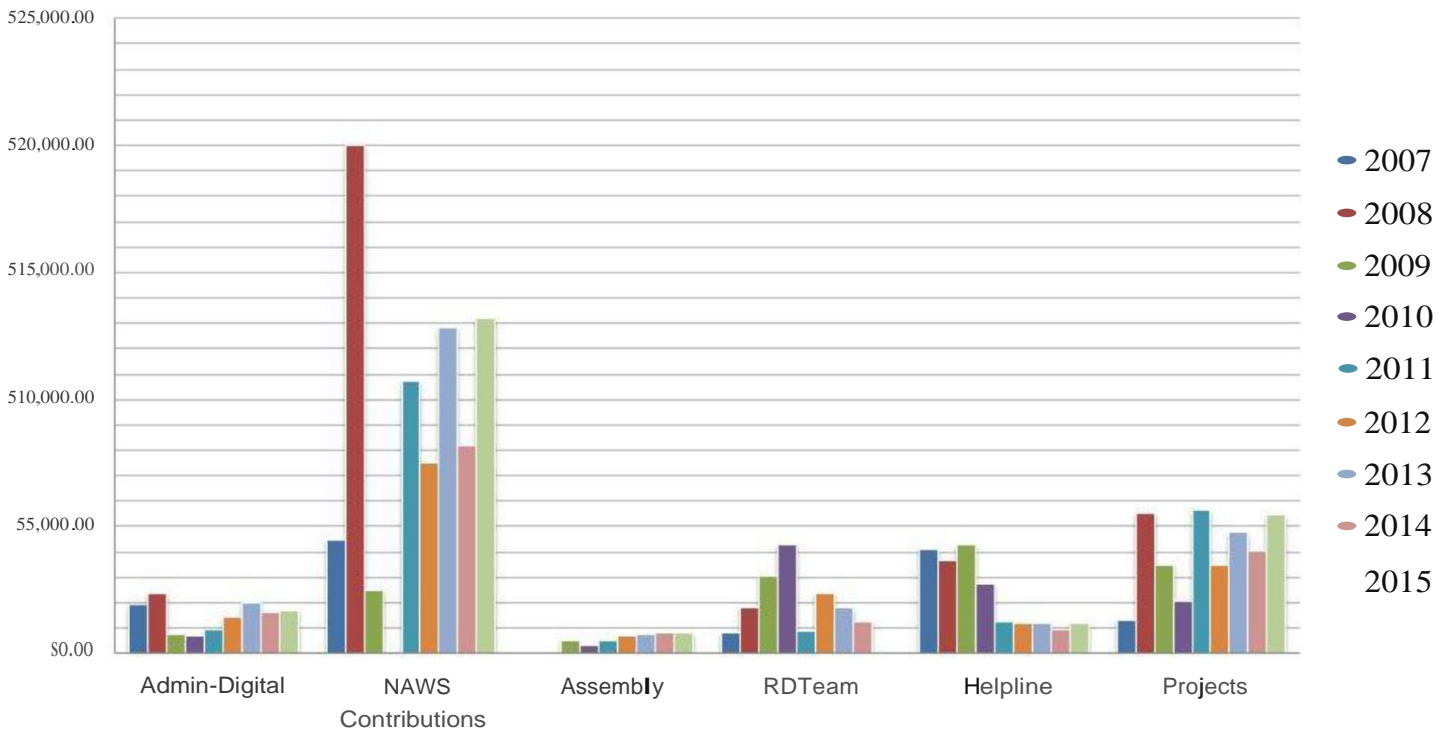
Income Vs. Expenses



2007-2015 Average Annual Expenses



Expenses



Regions Meeting Regions

Regions meeting Regions was a project that we started to do our part in making a smaller, more manageable conference. We had talks with numerous supportive regions and we ended up partnering with the Greater Illinois Region for WSC 2016. We will keep this project going into the future and hope it can evolve even further.

Minnesota

Some questions truncated to save space

PROFILE PAGE



Thinking about what's best for our fellowship globally, providing services locally, striving to use resources sustainably so that addicts, any addicts, anywhere, can stop using drugs, lose the desire to use, and find a new way to live.

ACTION-ORIENTED REGION SEEKS PARTNER(S) WHO PRACTICE TRUST, FAITH, AND WILLINGNESS

For decades we have known that our system of delegation and representation are broken at the World Service Conference. In 1996 Resolution A was passed with a 2/3 majority to reduce the total number of representatives, provide equal representation, and move to consensus-based decision making. Yet again WSC 2014 imagined a new system: one that is more sustainable and equitable. Most ideas revolve around a level of service between the Regions and the WSC. Many involve more time between Conferences. But let's be honest with each other for

a minute: the Conference is afraid of taking action. They'll debate every meticulous detail for another decade or two and as a result they'll scare each other into inaction. Apparently, change has to come from the bottom up. We're seeking a partner or partners to start changing now. Imagine for a moment that before reaching out for help to NA that we wanted to know all the particular details that we would encounter before getting clean? Instead we trusted a little and had a tiny bit of faith. That's all it took and our faith and trust grew.

This really isn't that different. Rather than waste our precious resources on talk about change at a level of service that's broken (i.e. The Zone), we want someone to go all the way with. Let's partner up and show the rest of the World that representing what's best for Narcotics Anonymous isn't so hard. It just involves practicing spiritual principles. At the next WSC in 2016, let's show the Conference that just one delegate can represent two, three, four, or more regions. And guess what? Nothing bad will happen.

naregionsmeetingregions.org
process is complicated ● action is simple ●

More About Minnesota

In 2003 we asked the Conference why hasn't Resolution A been implemented yet? LOL! Imagine! Even though we presented a well-articulated set of motions to implement Resolution A, we were still naïve enough to think we had to wait for WSC's permission to change. We know better now.

You're probably saying to yourself, "That Minnesota seems a little too confident or even a bit cocky!"

And you're right. We are confident. When there's an idea on how to carry our message further, we listen. Better yet, if there are resources available, we'll even give it a try. What's the worst that could happen?

Since our inception in 1993 we believe that any member who attends our RSC has a right to a vote. And yet we also know that a vote is not the same thing as Group Conscience. The less we box in our higher power, the better.

So when our Region was suffering under an archaic system of sub-committees and resource deprivation? We made changes. Since 2009 our region has operated under a project-based system of service. We focus our precious resources around the services we provide our Areas and Groups, rather than electing bodies to positions and spreading our resources too thin. So if there are five people and \$5,000, we ask ourselves how best to use those resources.

When we discovered that our helpline was weak, inaccurate and expensive? We consolidated our helplines and now provide 365/24/7 volunteer coverage for less than 1/5 the cost while giving our members the rewards of serving our fellowship.

When professionals asked if we had a temporary contact program for their clients getting out of institutions, we created Bridging the Gap and opened it up to all newcomers.

We've had success collaborating across service-level boundaries. Two years ago we joined the Santa Cruz Area in helping provide sponsors for member inmates through their Sponsorship Behind the Walls program.

For our complete bio, visit us at www.naminnnesota.org.



Think You're a Match?

Contact
info@naminnnesota.org

You're a seated region who also wants to see us use our resources more efficiently and effectively so that we could carry our message further. You're willing to forego your regional seat at the next or following Conference and instead share a delegate. You're a bit poly-amorous and are willing to share a third or fourth or more if available. Starting out in a new relationship, you prefer to keep things simple in our first cycle together. But willing to work out the details as we go along. You're not bogged down by process but understand its usefulness and its limitations. You understand that your voice as just another US region isn't really that important in the big scheme of things.

But working together, our voice becomes more effective in instigating change.

You're willing to cooperate, collaborate, and experiment on how we collectively carry our conscience.

You're not afraid to make mistakes. You know you can always adjust things.

You're not afraid of long distances because you know we can communicate regularly by conference call and internet communications.

You're willing to negotiate how we will carry our combined Regions' conscience

Think you're a match? Contact us at info@naminnnesota.org.

CONCLUSION

We're looking forward to a productive WSC. We sincerely hope we can come together in the spirit of unity and lead our fellowship through some tough terrain. The Conference is our opportunity to finally create a framework for long-term growth and sustainability. We hope it's our opportunity to finally solve our issues with seating and representation. Minnesota wishes you all kindness, harmony, and peace in our actions together, and may we be brave.

Facts about: Mississippi Region

Name of Regional Delegate..... **Brett G**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 yrs**
 How many areas are in the region? **6**
 How many groups are in the region? **64**
 How many meetings take place each week in the region? **216**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **u.s. dollar**
 What percentage of your RSC’s annual budget comes from group and area contributions? **85%**
 What percentage comes from conventions and events? **15%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **0%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **60%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 rotates between areas
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC?
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

none

Describe what kind of planning your region and/or its areas utilize.

none

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

conference calls

Please describe the different types of public relations efforts (PR/PI) carried out in your region

booth at Ms School of Addiction Professional

booth at Drug Court Conference

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline?

Do you have a regional website? **yes**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

1 car/cat workshop attendance 3

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions Workbook

Please describe the most significant challenge your region has faced since WSC 2014

filling regional positions

unity

Please describe some highlights or successes your region has experienced since WSC 2014

added a new area

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

3yr rotation for wsc

zonal seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

can't get members involve in region .

can't see passed their area

Facts about: Montana Region

Name of Regional Delegate..... **Dawn P**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **John H**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 year terms with an option for a 1 term renewal**
 How many areas are in the region? **9**
 How many groups are in the region? **42**
 How many meetings take place each week in the region? **131**
 How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **51%**
 What percentage comes from conventions and events? **49%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **25%**
 • H&I? **10%**
 • Holding workshops and service meetings? **32%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **16%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **12%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 We meet in a central location in the winter and rotate some other meetings.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Project Based
 Workgroups; Website; Communications Subcommittee Regional Meeting List and contact
 Coordinator Regional Mailing list Coordinator
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
 It works well for us. We utilize a process very similar to very similar to the CBDM Basics draft.
 published as part of the Service System proposals

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Excluding the workshops held at our regional convention and our regional gathering, we have workshoped the following topics with average attendance being 30. - building strong home groups- 2 times - area service- 2 times - group support forums-3 times

Does your region provide any other type of fellowship development or outreach efforts?**yes**

At least 1 time per year, the Montana Region hosts a unity day/workshops for fellowship development. We utilize this to generate new or refurbish\ old ideas for outreach to seek to do a little more to provide outreach to our many remote locations with limited human resources.

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I, PI, Helpline training provided as needed and/or requested. We also seek to provide IDT workshops to our areas which provides training as well depending on the topic. We have had success in combining ideas from issue discussion topics as well such as building strong home groups and group support forum.

Describe what kind of planning your region and/or its areas utilize.

The region continues to improve in areas of budgeting and planning activities based on resources available. We have one area which has utilized an annual plan at least 3 times. This has had a positive impact on services provided when utilized.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Through the use of social media and outreach done by our regional convention committee, we have been experienced an increase in our communication with the lesser populated eastern side of Montana. Email and phone calls work very well too. Our communications subcommittee continues to experience success with meeting between regional meetings. The most significant change we have made to it is making the Alternate Delegate the chair of this subcommittee. It has been working very well so far.

Successes with utilizing technology in new ways within your region and/or areas:

The region utilizes Vsee (video conferencing) which increases the productivity of our work between meetings. Areas are communicating more between meetings using social media.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide meeting lists, Radio and TV PSAs and contact with professionals.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

"The primary purpose of the Montana Region Helpline is to disseminate information about Narcotics Anonymous and NA meetings. The most important thing we can do is help someone get to a meeting. " We utiize Google voice and have up to 6 addicts who the call is forwarded to when it comes in. We have a helpline workgroup chair who ensures training and rotation happens on a regular basis. This person also tracks our call statistics paying particular attention to any missed calls. In the case of missed calls, if a voice mail is left, the call is returned. Our hope is to miss as few calls as humanly possible.

Do you have a regional website? **yes www.namontana.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

At the time of this being read, we will have hosted 4 CAR workshops with our region's conscience being gathered at the last one which will be March 5 this year. We anticipate the attendance

average will be approximately 20 with the highest attendance happening at our assembly in March.

How does your region reach a conscience about WSC matters? **We gather the region's conscience at the assembly. Although there are some obvious yes and no answers given by the body, there is also great discussion which the delegate team takes with to the WSC. Since there is not an other option for the CAT, I am placing an answer here. We discuss the CAT as much as possible but we do not necessarily "gather a conscience" as it is incredibly malleable based on decisions which get made in old business and discussions which happen throughout the conference. I will not answer the following question: "How does your region delegate authority to you as a delegate to make decisions at the WSC? For items in the CAR, is the decision left to your discretion or is it a mandate?" It is neither extreme in Montana. We are sent with a conscience and then trusted to do a good and thorough job considering the needs of the worldwide fellowship of NA.**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **no**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Traditions Book

Please describe the most significant challenge your region has faced since WSC 2014

Dealing with our increasing revenue stream in a spiritual way. We are in process of seeking tax exempt status. This has been a fabulous experience as it is challenging us to find a way to ensure our spiritual principles permeate all of our "founding documents." I am very excited about the work and it will either be completed or nearly so by the time this is read.

Please describe some highlights or successes your region has experienced since WSC 2014

Our regional convention exploded in attendance last fall to over 200 people. We know this is small for many of you but an increase of over 30% for us! This is in large part due to the outreach efforts of our convention committee leaders. They not only reached out to our most rural areas through hitting the pavement(traveling) the also reached out to other regions.

What additional information would you like to share with other conference participants?

Montana is a rural but active state. It is inspiring to experience not only our growth in number of meetings but also in trusted servants!

Is there anything in particular you want to discuss at the conference?

Funding World Services. We would like to have a discussion over the decision to have literature fund NA services to discover if we are still in support of this.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Collaboration works very well for me and I am grateful for the delegate team approach we take. I am also grateful for other delegates willing to share their work so we do not have to recreate everything. I am incredibly grateful for the authentic communication in our region. My main challenge as been the participant discussion board and other social media. I continue to attempt to stay informed of what is happening there and post periodically.

Facts about: Mountaineer Region

Name of Regional Delegate.....	Kristina C
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Brandon C
Have you attended a WSC before? How many	no
How long is the RD term in your region?	4 years total; 2 as AD and 2 as RD
How many areas are in the region?	11
How many groups are in the region?	90
How many meetings take place each week in the region?	153
How many H&I panels take place each week in the region?	16

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	USD
What percentage of your RSC's annual budget comes from group and area contributions?	20%
What percentage comes from conventions and events?	80%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC's annual expenses:	
• PR efforts?	13%
• H&I?	3%
• Holding workshops and service meetings?	5%
• Traveling delegates or other trusted servants to service meetings and workshops?	8%
• Holding events?	58%
• Expenses to hold and manage the RSC?	13%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	5
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Excerpt from our Regional Policy: Suggested Guidelines for Consensus-Based Decision Making
How Decisions Are Made In Narcotics Anonymous: "Developing a collective conscience provides us with the spiritual guidance we need for making service decisions. We pray or meditate together, we share with one another, we consider our Traditions and we seek direction from a Higher Power." [from 6th Concept-page 10, 2nd paragraph, "A Guide to Local

Service in NA"] The consensus-based process is designed to be less confrontational. Discussions focus on agreement rather than the pro-con polarity and positional arguments typical in the more traditional motion-making/voting process. The process begins with an idea or directive and a motion or plan is formulated through the process of sharing (brainstorming, discussion, prayer). We participate in this process trusting that our Higher Power will help us formulate a plan that we can all support, knowing that we all have the same objective: what best serves Narcotics Anonymous. *We have a simple flowchart that we utilize and would be happy to share. We recently had it printed on poster paper to hang at every RSC so that newer members can start to get the hang of the process and to remind those who have been around as well. We also recently decided that once per year we will have a CBDM review to make sure that all participants are aware of how the process works. The hope is that this will help everyone remain on the same page despite changing positions/trusted servants.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Numerous Phonline workshops are held annually as it is policy that every volunteer have an updated workshop every year. Several areas held H&I workshops to attract and train new volunteers, as this is still a growing area of service in our region. The regional convention is held twice per year and there is one service workshop facilitated by the Delegate team each time. This past year we held workshops on "Welcoming All Members" and "Why We Serve." The why we serve workshop had about 20 participants and was highly praised. The region, as well as several areas, held numerous workshops to participate in drafting the Traditions book as well.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?
We recently developed a "cheat sheet" to give newer members attending the RSC for the first time. It breaks down commonly used acronyms and what they stand for, explains the make up of the region and its participants, notes on CBDM, and explains the order of the day and how to participate.

Describe what kind of planning your region and/or its areas utilize.

Project-based planning as well as bi-annual convention planning.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:
We are currently working on expanding PR efforts in what is a largely rural region. We typically designate members who are nearby, and interested, to reach out and help newer meetings. Our website and its links to email addresses for regional officers play a vital role in this.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We currently have 3 PSA billboards in different parts of the state and we are working on adding more. The billboards list our Regional Phonline number. We recently added bus signs in public transit buses in one major city, with the opportunity to add more in other cities if the Areas wish. We worked with another region to secure new TV PSAs and have them airing on local stations across the state. We regularly attend local and state professional conferences. We recently did a mass mailing to as many professionals in each area as we could gather information for, and included a cover letter as well as IPs.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 3

Does the region have any type of NA phonenumber or a helpline? **yes**

We utilize a rotating schedule of volunteers through a call service. The service is web-based and allows the call to ring directly to a volunteer's personal phone. If that volunteer does not answer, the call rolls over to the next volunteer until the addict on the other line gets a live person on the phone. Every now and then it will roll to voicemail if no volunteer is available, and we work to call that person back as soon as possible.

Do you have a regional website? **yes www.mrscna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

All RCMs are asked to attend a regional CAR workshop in March. We also arrange additional workshops for Areas that request them.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Proper use of NA funds; medication assisted treatment; increasing PR efforts in the region; reaching out to u affiliated meetings and working with them.

Please describe the most significant challenge your region has faced since WSC 2014

Dealing with insurance issues and how to handle the growing size of our regional convention.

Please describe some highlights or successes your region has experienced since WSC 2014

Attendance has increased in meetings in several areas largely due to growing PR efforts. Our regional convention continues to experience growth in attendance and we are working together as a region to meet the demands of a growing convention while remaining grounded in our primary purpose. We are also working diligently on better mentoring of our trusted servants and those newer to the RSC.

What additional information would you like to share with other conference participants?

In response to information presented at WSC 2014, our region has made a concerted effort to increase PR activities across the region and we have seen growth as a result.

Is there anything in particular you want to discuss at the conference?

As we discuss the future of the WSC, we would like to see an in depth discussion on how possibly decreasing the size of the conference may either hurt or help communication with groups.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Challenges I have experienced usually reflect how difficult it can be to accurately relay so much in depth information to so many different people, but we certainly try our best and attempt to create as many opportunities as possible.

Facts about: Nebraska Region

Name of Regional Delegate.....	Diane K
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Brian S
Have you attended a WSC before? How many	yes - 2
How long is the RD term in your region?	2 years
How many areas are in the region?	7
How many groups are in the region?	125
How many meetings take place each week in the region?	145
How many H&I panels take place each week in the region?	16

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC's annual budget comes from group and area contributions?	67%
What percentage comes from conventions and events?	33%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC's annual expenses:	
• PR efforts?	5%
• H&I?	13%
• Holding workshops and service meetings?	1%
• Traveling delegates or other trusted servants to service meetings and workshops?	18%
• Holding events?	16%
• Expenses to hold and manage the RSC?	9%
• Specify any other expenses?.....	Insurance - 12%; NAWs Donations - 27%
Total money contributed by the region to your zonal forum during your last fiscal year?	100

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
ASC's wishing to host Region submit a bid.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; PR/PI; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
The Nebraska Region does not have a specific FD Committee, however, we do have quarterly General Assembly's prior to the RSC, and Area workshops, to train members on CBDM, GSR/RCM/RD Guidelines and Reporting Tips, H&I, PR/PI, & IDT's.	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	yes

On Area adopted CBDM this year. They said it works very smoothly for them, and business meetings go faster. They want to encourage the Region to adopt it.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

5 Welcoming All Members Workshops; 8 CBDM Workshops; 1 GSR/RCM/RD Guidelines & Reporting Tips Workshop; 1 Guide to Local Service Workshop; 8 H&I Workshops; 4 PR/PI Workshops; 1 Planning Our Future Workshop; 1 CAT Workshop; 3 CAR Webinar Workshops; 5 CAR Workshops

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We have an Outreach Coordinator who travels to new Groups and provides a meeting packet. He also contacts Groups in remote areas of Western Nebraska.

What kind of training and mentoring efforts take place in your region and/or its areas?

Learning days and Speaker Jams on Sponsorship, Unity, 7th Tradition, Spirituality, Phonline

Describe what kind of planning your region and/or its areas utilize.

Quarterly Regional Subcommittee meetings prior to the RSC meeting.

Does your region or its areas have any shared services with other service bodies?**yes**

2 Areas that encompass metropolitan areas have phonline services. 1 of those Areas provides meeting and contact information for the entire Region.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Developing Webinars to present the CAR, was a new strategy. We also provide an online voting tally. We have started discussion about skyping with RCMS and Committee Chairs, who are unable to travel to the RSC. WiFi in some of our meeting spaces is an issue.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI training workshops, fliers and pamphlets distribution and discussions with Probation & Drug Courts. 2 Areas are currently planning PR/PI presentations for professionals.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonline or a helpline? **no**

Do you have a regional website? **yes** www.nebraskana.org

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

3 CAR Webinars, with a total of 24 participants; 5 Face-to-face CAR Workshops scheduled to be held in February & March, 2016. Typically have 10-20 attending

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

CBDM Workshops & Welcoming All Members

Please describe the most significant challenge your region has faced since WSC 2014

**-Some arguing and disunity over the distribution of illicit materials in Groups and in jail facilities.
-It has been more challenging to fill trusted servant positions in all levels of service. -Our Regional website was not being updated for several months, but is now being updated again.**

Please describe some highlights or successes your region has experienced since WSC 2014

Our membership has been kept better informed of issues. The members of our Region voted to support an experiment to pay expenses of the RD to the WSC for 2016, as well as cover the costs of the AD.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

The RD Team has discussed the question of why WB members, who live outside the US, are often chosen to attend a US Zonal Forum, especially during CAR time, instead of asking a US World Board member to attend, at must lower expense?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

By use of technology, we have been able to increase communication with all members throughout the Region. The main challenges have been to maintain unity amongst our members, in discussing the illicit distribution of literature. However, this seems to be quieting down in our Region.

Facts about: Nepal Region

Name of Regional Delegate..... **Sumit D**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Pankaj G**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **8**
 How many groups are in the region? **71**
 How many meetings take place each week in the region? **81**
 How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **35%**
 What percentage comes from conventions and events? **35%**
 What percentage comes from literature sales? **30%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **0%**
 • Holding workshops and service meetings? **30%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **10%**
 • Holding events? **40%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **150**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
We hold our RSC meeting in different areas in rotation basis.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Translations; Merchandise
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Their responsibility is to hold FD activities in the needed place and report that back to RSC.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have held few workshop this cycle. Three PR workshops, 6 workshops on traditions and other services, and the average attendance was 30.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We do help the to the members in new place to open and running meeting. Though we don't have certain committee for that however we set a project based work group and carry out the activity.

What kind of training and mentoring efforts take place in your region and/or its areas?

We do workshop to new RSC about the guidelines which covers the duties and responsibilities of the respective service persons.

Describe what kind of planning your region and/or its areas utilize.

we have biannual planning in our region which covers PR, FD, RSC meeting, Translations, Literatures Distribution all. We also project the cash inflow.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We don't have any guidelines about the communication however we have held workshop about the communication to RSC members and ASC's RCMs recently. That has helped us to improve our communication within and without region.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have held a PR meeting on Nov 2014 with civil society in Lumbini to let know what NA is and what does it do. It was very fruitful. # We have also held a PR meeting with the key persons of Rehabilitation centers to aware them about how does NA and Rehabs can coordinate to fulfill each others objective.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Few Areas have phonelines which has been very effective to provide information about meeting and reach newcomer.

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

Nepal Na is registered to government in Kathmandu District. But, to work outside of Kathmandu District requires the legal permission from the respective district administrative office. As most of the ASCs are not registered themselves, it has been a challenges to carry out H&I, Event and other activities. We are encouraging ASCs to register themselves to government to resolve this problem

Are there special language, translation issues that restrict NA to function or grow?**yes**

We are translating NA literatures into Nepali

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

It Fellowship Development.

Please describe the most significant challenge your region has faced since WSC 2014

Its the lack of adequate fund in RSC to carry out its planned activities.

Please describe some highlights or successes your region has experienced since WSC 2014

We have held about 6 Area Convention within the Regiona and 2 Regional Convention. # We are at the last phase of completing the review of proofread (by NAWS) version of Basic Text and about to finished translating Step Working Guide. # Held couple of FD workshop. # Did fewllowship Survey within the Region. # Contributed 740 USD to NAWS.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

As a service person to NA, I always try to work with integrity and faith. I coordinate and communicate with other service persons frequently that has had very good impact on getting the things done. It is really honorable to serve as a RD in our region. Really Thankful to NA and entire fellowship

Facts about: NERF - NE India Region

Name of Regional Delegate..... **Rajkumar S**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Ningthoujam S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Year**
 How many areas are in the region? **3**
 How many groups are in the region? **16**
 How many meetings take place each week in the region? **23**
 How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Rupees**
 What percentage of your RSC’s annual budget comes from group and area contributions? **31%**
 What percentage comes from conventions and events? **35%**
 What percentage comes from literature sales? **34%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **15%**
 • Holding workshops and service meetings? **15%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **30%**
 • Holding events? **20%**
 • Expenses to hold and manage the RSC? **5%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
Alternative basis in 3 ASC
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Translations
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Carrying the message of Narcotics Anonymous at neighboring states and neighboring countries. The main responsibilities is to conduct a service workshop, H&I presentation, Public relation and Speaker meeting.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

In ASC, CBDM were made during the ASC meeting by the Group Service Representative. Emergency meeting were also held along with the GSR's in case of unexpected issue arises within the concern ASC's. In region, CBDM were made during the RCM meet with the ASCs representative i.e. RCM. In regional assembly, entire Groups and ASCs were present to make CBDM.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

8 workshops were conducted at different places within the north east region of India with an average attendance of 30-40 each workshop. Some of the topics are Building strong home group, what is NA?, trusted servant and group conscience, responsibilities of trusted servants, the importance of NA meeting and experience sharing.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Fellowship development were conducted both internally and externally in the form of H&I, speaker meeting as well as public relation.

What kind of training and mentoring efforts take place in your region and/or its areas?

Small group discussion (round table workshop), open forum discussion and speaker meeting.

Describe what kind of planning your region and/or its areas utilize.

We are planning to do a external fellowship development trip at Burma.

Does your region or its areas have any shared services with other service bodies?**yes**

A team comprises of representative from different ASC were joined together in doing a fellowship development trip.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We have started communicating with the addicts of Arunachal Pradesh with one of the ASC of regional body and soon it is likely to reach out to give the message of NA.

Successes with utilizing technology in new ways within your region and/or areas:

We are now started using Whats app (app) in communicating the trusted servants.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We did PR works with media (local TV channel and news paper). we also conducted PR presentation during Group anniversary in the form of opened meeting, organized public meeting, interaction meeting with doctors and other key person like professor, scholar and doctors.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Phonenumber is printed at the meeting directory and these meeting directory were provided at the drug rehabilitation center and during poster campaign phonenumber printed on the posters. Phone lines service serves for 10 hours a day.

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **yes**

CAR workshops was conducted mainly during the regional assembly.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Over the past conference cycle, we have started discussing on how we grow financially, so that we can contribute to other service body of NA. These subject is generated because of our less contribution to WSO and APF.

Please describe the most significant challenge your region has faced since WSC 2014

The most significant challenges we are facing since last WSC 2014 was on the matter of financial issue. In our region only one ASC is strong and large so contribution comes mainly from one ASC, and their groups.

Please describe some highlights or successes your region has experienced since WSC 2014

Since WSC 2014, one ASC had been formed, we made external fellowship development trip at Myanmar, hosted regional convention successfully at the new place of region and new Groups emerges at new places in the region as a consequence of the fellowship development trip.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I worked well as a speaker and facilitator in some of the fellowship development trip and service workshops. As a regional delegate i also faced certain challenges like language problem during the fellowship trip.

Facts about: New England Region

Name of Regional Delegate.....**Noel D**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Brenda V**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **14**
 How many groups are in the region? **467**
 How many meetings take place each week in the region? **542**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **67%**
 What percentage comes from conventions and events? **33%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
We rotate with each Area hosting once every 2 years. The Islands host once every 4 years. We just had a new region join as a split and they will share hosting with the region from which they split.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Review; Phoneline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
FD is comprised of interested members as well as former RD's. We assist the delegate team and hold workshops on regional Saturdays based on identified needs.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
A few areas use what works for them from the CBDM suggestions.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Throughout the region various workshops were held. We have it scheduled that a workshop will be presented on the Saturday of every regional weekend. Attendance has ranged from a couple of people to a couple dozen people.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas? **Nothing formal**

Describe what kind of planning your region and/or its areas utilize.

Several areas use the Area planning tool

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas: **No**

Successes with utilizing technology in new ways within your region and/or areas: **Nothing to speak of**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Primarily symposiums and school presentations.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have a phone line that handles general information, professional information and urgent callbacks.

Do you have a regional website? **yes nerna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We have it scheduled that during a conference year we have three CAR workshops on the Saturday of regional weekend. The delegate team is also available to do workshops at areas and groups (with help from FD).

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Discussions around finances

Please describe the most significant challenge your region has faced since WSC 2014

Issues around financial mismanagement

Please describe some highlights or successes your region has experienced since WSC 2014

We have grown with the addition of a new area to our region

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Listening to and watching those who went before me.

Facts about: New Jersey Region

Name of Regional Delegate..... **Jason G**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Nancy C**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Years**
 How many areas are in the region? **12**
 How many groups are in the region? **474**
 How many meetings take place each week in the region? **474**
 How many H&I panels take place each week in the region? **80**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **3.3%**
 • H&I? **0.9%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **9.6%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **15%**
 Specify any other expenses? **Sanity Newsletter 1.3%, meeting list production 25.2%, insurance 11.6%, helpline/website 8.6%, NAWs donation 24.2%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **75**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
Rotating schedule from area to area for hosting every other month
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **decreasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Review; Phonline; PR/PI; Website; Shared services committee with the Northern NJ Region
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**
Works well

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Several GSR workshops held by various Area's AREA and Regional CAR workshops Workshops on Traditions Book. Attendance varies

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Attendance by PI members at various addiction treatment conferences

What kind of training and mentoring efforts take place in your region and/or its areas?

All Chair positions have a vice chair or assistant position. Where training takes place over 1 or 2 terms

Describe what kind of planning your region and/or its areas utilize.

Our service committees are directed by the members they serve. Planning takes place on an adhoc basis when requested by its' membership.

Does your region or its areas have any shared services with other service bodies?**yes**

We have a fully functioning shared service committee attended by representatives of the NNJ region and the NJ region. There are representatives there from H&I, Helpline and Website

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

The BMLT is a project that website committee has been working on for almost 2 years now and is to completion at the regional level and is working great. Beginning a roll out to the areas now.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

At and Regional level the majority of the PI efforts have been funding and organizing attendance at various addiction/recovery conferences attended by professionals in the field.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phonenumber or a helpline? **yes**

Meeting information and a helpline with volunteers to answer calls when requested by the caller

Do you have a regional website? **yes www.nanj.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

So far 1. All RCM's attended as well as interested members from the local community.

Approximately 30-40 members.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Regional convention and its financial solvency- 2 Consecutive years of losing money.

Please describe the most significant challenge your region has faced since WSC 2014

This again would revolve around the regional convention

Please describe some highlights or successes your region has experienced since WSC 2014

Implementation of the BMLT. A financial successful convention after the 2 consecutive yearly loss. Serving the local fellowship

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Nicaragua Region

Name of Regional Delegate..... **German S**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Mauricion R**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **3**
 How many groups are in the region? **31**
 How many meetings take place each week in the region? **217**
 How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **0%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **100%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **20%**
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC? **80%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **no**
 we meet in the facilities of different groups
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks? **no**
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

a MOTION IS FILED, ITS SECONDED BY SOME ONE ELSE AND THEN IT;S VOTED ON

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts? **no**
 What kind of training and mentoring efforts take place in your region and/or its areas? **None**
 Describe what kind of planning your region and/or its areas utilize.

No planning

Does your region or its areas have any shared services with other service bodies? **no**
 Has your region had discussion about where NA does not exist in your region? **no**
 Successes with communication strategies in your region and/or its areas:
 Successes with utilizing technology in new ways within your region and/or areas: **none**
 Please describe the different types of public relations efforts (PR/PI) carried out in your region

presentations in rehab centers and at the justice supreme court

Statewide/national conferences per year the our PI/PR committee participate in/exhibit
 Does the region have any type of NA phonenumber or a helpline? **yes**

good long term results

Do you have a regional website? **yes www.na-nicaragua.es.tl**
 Do you keep your meeting information updated on the website? **no**
 Has your region hosted CAR workshops **yes**

13 workshops in past cycle, 10 members per workshop

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **no**
 How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
regional service structure

Please describe the most significant challenge your region has faced since WSC 2014
the rupture of the RSC where there was only one member doing most of the work and the apathy who want to form areas by jurisdiction and by affinity to geographical borders

Please describe some highlights or successes your region has experienced since WSC 2014
the purchase and sale of literature to be financially stable as an RSC

What additional information would you like to share with other conference participants?
Nicaragua is an emerging fellowship but there are many addicts willing to carry the message and who are eager to learn. We can share our growth process in spite of the difficulties we have

Is there anything in particular you want to discuss at the conference?
the future of the WSC and development of new literature

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
I am starting my service as RD and I have little experience. I want to answer this question in the next cycle

Facts about: North Carolina Region

Name of Regional Delegate.....**Michael G**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Neal S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **9**
 How many groups are in the region? **139**
 How many meetings take place each week in the region? **334**
 How many H&I panels take place each week in the region? **18**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **10%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **50%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **25%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **250**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; PR/PI; Project Based Workgroups; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
Our region uses a basic hybrid version of RRoO so areas that use CBDM or RRoO easily adapt

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Our member areas put on many workshops and learning days for; GSR basics - H&I Basics and orientation - PR Basics and Phone line orientation

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Our Outreach subcommittee is available to help with the needs of our member areas

What kind of training and mentoring efforts take place in your region and/or its areas?

I member areas hold workshops and learning days on many different topics like H&I, PR, and GSR as well as general serviv workshops introducing members on many ways to serve.

Describe what kind of planning your region and/or its areas utilize.

Our region plans quarterly as far as regional activities and meetings.

Does your region or its areas have any shared services with other service bodies?**yes**

One of our areas shares a meeting schedule, H&I and PR with another area in another Region.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We currently share information with regional trusted servants and RCM's through email that is passed on to our areas

Successes with utilizing technology in new ways within your region and/or areas:

We use a facebook page to share information and upcoming events

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We set up a PR booth at the (LPCANC) Licensed Professional Counselors Association of North Carolina annual event in Raleigh NC and were able to pass along valuable information.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes ncregion-na.org/**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

We did 8 CAR/CAT workshops with 25 to 50 people in attendance

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Traditions book

Please describe the most significant challenge your region has faced since WSC 2014

We're small but growing, we have the same challenges as other service committees but seem to be filling positions and continuing to grow.

Please describe some highlights or successes your region has experienced since WSC 2014

We have filled some open trusted servant positions

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Zonal collaboration has been the most helpful experience I've had as regional delegate.

North Carolina Region

Some questions truncated to save space

Facts about: Northern California Region

Name of Regional Delegate..... **Michelle S**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Eric B**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Years**
 How many areas are in the region? **23**
 How many groups are in the region? **1158**
 How many meetings take place each week in the region? **1642**
 How many H&I panels take place each week in the region? **460**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **USD**
 What percentage of your RSC’s annual budget comes from group and area contributions? **49%**
 What percentage comes from conventions and events? **50%**
 What percentage comes from literature sales? **1%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **4%**
 • H&I? **4%**
 • Holding workshops and service meetings? **11%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **6%**
 • Holding events? **12%**
 • Expenses to hold and manage the RSC? **27%**
 • Specify any other expenses?..... **36%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **9**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Human Resources; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Website Youth
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We currently have a youth working group to increase FD in that arena.
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Initially it was difficult but many areas now use it, our RSC has been using it for 6 years and has pretty much perfected it allowing the RCM's to go back to ASC's and use it there. We also go out to ASC to teach them it.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Vision for Service, we have done at least 12 of these and the average attendance is about 100.

This is an overview of NAWS service efforts and how we can bring that home to our local structure. Vision for NA funds- we do this about 4 times a year- average attendance 100.

Overview of the PR efforts and where the dollars go and how much needs to go in the basket to make it happen. Leadership 2-3 times about 50-60 Building strong home groups 2-3 and 50-60

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We do pretty extensive FD here. the RD team goes out about once a month to ASC or events to do workshops, PR and H&I also do at least 3-4 events a month.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have a new workshop, Cultivating Trusted Servants which encourages an atmosphere of recovery and increased service. We have a policy that for each position the previous person stays for two months to train. We have a HRP of mentors to train new RCMs on presentation basics and cultivating them to become presenters.

Describe what kind of planning your region and/or its areas utilize.

We use project based panning with an annual goal setting process prior to the creation of the new fellowship Services Team. Our RCM admin is the FST which creates goals based on an annual assembly and carries out those goals via work groups, any additional requests come through as project proposals.

Does your region or its areas have any shared services with other service bodies?**yes**

We have multiple areas that share PR and H&I services, we are currently working with the other RD's in California to create a shared website with hopes of eventually sharing phone, PR and H&I services state wide.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Previously we found that the Jails lacked NA, we stepped up the FD and resources and have increased significantly. We have tiny rural areas and have now arranged meetings to be brought in via capture the banner, a small game in which a traveling meeting passes a flag to increase literature sales and introduce meetings who otherwise would not know about them.

Successes with utilizing technology in new ways within your region and/or areas:

We use skype, email newsletters and have collaborative sharing sessions. We use Trello for project management in some areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have sharing forums and members that go to the university to discuss NA with physicians. We go into schools and and multiple events.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **7**

Does the region have any type of NA phonenumber or a helpline? **yes**

Areas manage the phone lines

Do you have a regional website? **yes norcalna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

This year we are doing 7 voting CAR workshops, 1 Convention workshop, online voting, 4 ASC workshops. Average attendance is over 100.

How does your region reach a conscience about WSC matters?..... **Member tally**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service- the lack of TS and the atmosphere in which we serve. H&I has been a big concern as we have not been able to get members into the jails.

Please describe the most significant challenge your region has faced since WSC 2014

Service efforts and jails.

Please describe some highlights or successes your region has experienced since WSC 2014

increased attraction to service, getting the FST out to the areas and make service attractive. We have been working with the other RDs in California to create a statewide sharing starting with a shared website and hopes to encourage collaboration. Considering that Sacramento is in Norcal we feel that sharing the legal contacts and information will reduce duplicity.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

One thing I have noticed is there isn't enough...meaning not enough time, funds or resources to really capture the work still to be done.

Facts about: Northern New England Region

Name of Regional Delegate..... **Harry D**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate.....**Stephen S**
 Have you attended a WSC before? How many
 How long is the RD term in your region?**2 years up to 2 terms**
 How many areas are in the region? **5**
 How many groups are in the region? **168**
 How many meetings take place each week in the region? **158**
 How many H&I panels take place each week in the region? **14**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **10%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **50%**
 • Holding events? **20%**
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **180**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
 We hold our Regional meeting once a year in each Area.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
 H&I; Website
 Are any of these workgroups/committees new since the last WSC?
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC?
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
 It does make the whole voting process a lot easier and quicker.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We held a Regional Assembly with service related workshops and numerous CAR Work

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **yes**

We have Areas that share the phone lines and websites.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **yes**

We are planning on doing 5 this cycle. The ones we have done so far has averaged 11 addicts.

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Traditions Workbook.

Please describe the most significant challenge your region has faced since WSC 2014

Area support at times during the year.

Please describe some highlights or successes your region has experienced since WSC 2014

We are hoping to have a Regional website and meeting list available soon.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We have submitted CAR Ballots to all the groups within the Region and have seen more addicts and groups getting involved and having their voices heard.

Facts about: Northern New Jersey Region

Name of Regional Delegate.....	Khalilah D
Have you attended a WSC before? How many	yes - 3
Name of Alternate Delegate.....	Barry M
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	12
How many groups are in the region?	422
How many meetings take place each week in the region?	422
How many H&I panels take place each week in the region?	92

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	53%
What percentage comes from conventions and events?	2%
What percentage comes from literature sales?	36%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	6%
• H&I?	2%
• Holding workshops and service meetings?	1%
• Traveling delegates or other trusted servants to service meetings and workshops?	24%
• Holding events?	2%
• Expenses to hold and manage the RSC?	15%
• Specify any other expenses?.....	Shared Services 56%
Total money contributed by the region to your zonal forum during your last fiscal year?	120

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	yes
The NNJRSC meets 6 times a year during non-conference cycle years, when the CAR and CAT are not issued i.e. ,2015. During conference cycle years, when the CAR and the CAT are issued we meet eight times. The two additional sessions are just to do CAR / CAT workshops.	
Does your region have a regional office?	no
Does your region have a regional convention?	no
If yes, is attendance:	
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
H&I; PR/PI; Website; Other ; Meeting List, History and archives, Activities, Policy, Sponsorship behind the walls	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	yes
It is working really well for both of the ASC's	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

All of our ASC's (12) have monthly scheduled workshops the topics and attendance vary. Most of them are offered in conjunction with their ASC session and most always held an hour before for an hour. The topics vary with a couple being consistent and some being time sensitive. Concepts & Traditions, GSR orientation - learning (bi-annual) days, consensus based decision making, PI / H& I learning days(annual) Phone Line (annual). The RD Team delivered two - Three workshops each year & six during the conference cycle. This year we did two prior to the CAR dropping "Group Support & Welcoming All Members. We also did 3-5 Workshops for the Traditions project.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

The RSC does not have any training and or mentoring protocol in place. Some of our ASC's have implemented Mentorship sub committees while others have put in place a mechanism to help train new GSR's. While most commitments have alternates or assistants those commitments go unfilled years at a time.

Describe what kind of planning your region and/or its areas utilize.

The region has implemented an annual JAC meeting where we review the budget and plan the next year's budget for the body to approve. Most, if not all of the ASC's of the region do the same thing. We have not begun any long range planning for delivery of services.

Does your region or its areas have any shared services with other service bodies? **yes**

Our region does have shared services with the New Jersey region. We share a statewide Meeting list, a Website, the Helpline, History & Archives, Public Information / Public Relations. Our ASC's have not actually shared service but they do collaborate with workshops & some PR efforts.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

One of our ASC's used Skype for a speaker during a service meeting.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Our Regional PI Committee maintains a monthly meeting for scheduling and coordination of all of the ASC PI committees. The regional PI has done poster campaign in collaboration with the New Jersey Region shared services and will be ordering business cards for the committee. Our ASC' committees have been going into schools, libraries, colleges and hospitals for presentation and basic text campaigns. Some ASC's are doing presentations for the county jails, and the Salvation Army. Only 1/3 of our ASC's are attending the regional PR sub-committee meeting. Our regional PR -sub-committee is not currently presenting at any statewide events.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

Do you have a regional website? **yes www.nanj.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We hosted (1) during the New Years Eve Convention (BASC) on New Years day with World Board representation. We had a great turn out and great participation. We look forward to hosting at least five more before the conference.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

"The Traditions Workbook" literature project & Sponsorship behind the walls

Please describe the most significant challenge your region has faced since WSC 2014

- **Participation of experienced members in the filling of vacant trusted servant positions.**
- **Consistent receipt of donations from Area Service Committees.**
- **Participation of RCM's in workshops and the dissemination of the information discussed at the workshops.**
- **Educating RCM's about zonal forums and there place in the future of the WSC.**

Please describe some highlights or successes your region has experienced since WSC 2014

NNJRSC RD was voted in as North East Zonal Forum.

NNJRSC RD was selected as a "World Board" member nominee.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Has there been any consideration for creating a work group to look into the viability of zonal seating?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We have been consistent with our reporting and communication to our local communities. We have maintained an enthusiastic attitude toward the worldwide fellowship and the work that needs to be done in continuing to carry the message. We have also worked hard to have an open door policy with the members of our local community, with the hopes that they would reach out for help and or have a conversation about the changing and exciting times in our fellowship. We have also encouraged our ASC's to collaborate with each other when the time comes for workshops, which allows us to learn to play nice together and to be prudent with our funds. Lastly , We continue to establish and maintained great relationships with our local community, which will carry us through any service endeavor that we might have.

We struggle to continue to encourage the RSC to explore ways that will allow them to better serve the local communities, by planning to devote more time to training. We believe that this will allow us to keep the region more informed with the latest methods that are working for other communities; and help keep more of our members engaged in service. We are planning to discuss ways to build the fellowship (FD) in places where there are no meetings. To explore / discuss ways to engage those populations and or groups of people that are missing from our fellowship. We are also struggling to keep the more experience member engaged in service. Lastly, we struggle with not allotting the time that is needed for these important discussions. We tend to get in and out of a service meetings, which does not allow us to spend time discussing the growth and development of the RSC.

I want to thank my RSC for giving me the opportunity to serve them in this capacity. It has been a life changing experience.

In Loving Service,

Facts about: Northern New York Region

Name of Regional Delegate.....**Dennis M**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **None**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years x 2 terms**
 How many areas are in the region? **6**
 How many groups are in the region? **150**
 How many meetings take place each week in the region? **200**
 How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Dollars**
 What percentage of your RSC's annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **1%**
 • H&I? **0%**
 • Holding workshops and service meetings? **2%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **40%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **2%**
 • Specify any other expenses?..... **Insurance - 50%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **150**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Review; PR/PI
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Technically no FD workgroup / committee. FD consists of helping areas improve or develop committees and services. Consists of RD and whichever service coordinator (H&I / PR / etc) is appropriate for the needs.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
CBDM at the RSC is unofficial - more discussion based and once agreement is reached on a direction any kind of a vote is a formality. Major items such as insurance is formally voted on.

CBDM is still in its early stages in one area (Finger Lakes) as the area evolves in its understanding of the principles of CBDM. They have been operating on versions of CBDM since the end of 2014. When facilitated well it is well liked and well received and gives all members present a sense of being involved. It is still a work in progress though so there are still some rough meetings.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Workshops held: World Service Jam 2014 - Report on the 2014 WSC; Multiple Tradition Book Workshops both regionally and at area events; Two service learning day events; One DRT Workshop; Average attendance for all 15 – 75; Topics: Traditions Book, Planning Our Future, WSC 2014, H&I, PR, DRTs in Service

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Region - None unfortunately. Areas - Multiple Alt positions, Orientation packets

Describe what kind of planning your region and/or its areas utilize.

None at present - some have used the planning tools in the past - hope to utilize another planning session at the RSC soon and also encourage areas to do the same

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Utilization of social media has been helpful both at the RSC and in some of the areas

Successes with utilizing technology in new ways within your region and/or areas:

Not as of yet

Please describe the different types of public relations efforts (PR/PI) carried out in your region

RSC - Helping ASC's coordinate PR efforts, also participating in some professional events

ASCs - Flyers, Websites, Professional Presentations, County Fairs, Newspaper ads,

Communication with Drug Courts and other organizations, mailing lists

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **yes**

RSC hosts one regional CAR workshop and the RD facilitates one workshop within each area.

Attendance varies by area.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Insurance, DRT's and Planning Our Future

Please describe the most significant challenge your region has faced since WSC 2014

Diminishing number of people serving at ASC's and RSC as well as diminishing meetings and attendance

Please describe some highlights or successes your region has experienced since WSC 2014

Increased interest in matters of NA as a whole and planning our future together

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

**Challenges: 1> Communication with areas and groups - getting the information to and from them
2> Surge of interest followed by a term of apathy 3> RCM's sometimes delegate too much trust and authority to me - trusting too much in my knowledge and experience and basing their decisions mostly on what I would think is best 4> Lack service participation at the region
What has worked well: 1> Organized reports 2> Consistent in reporting information 3> Emphasizing that I am a servant and require direction 4> Emphasizing that we are a part of this worldwide fellowship**

Facts about: North-West Russia Region*

Name of Regional Delegate.....	Natalia B
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	vacant
Have you attended a WSC before? How many	
How long is the RD term in your region?	2 years
How many areas are in the region?	7
How many groups are in the region?	48
How many meetings take place each week in the region?	250
How many H&I panels take place each week in the region?	5

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	Roubles
What percentage of your RSC’s annual budget comes from group and area contributions?	80%
What percentage comes from conventions and events?	5%
What percentage comes from literature sales?	15%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	10%
• Holding workshops and service meetings?	25%
• Traveling delegates or other trusted servants to service meetings and workshops?	20%
• Holding events?	20%
• Expenses to hold and manage the RSC?	15%
• Specify any other expenses? Holding workshops is fellowship development efforts, takes most of the expenses	
Total money contributed by the region to your zonal forum during your last fiscal year?	400000

Your Regional Service Structure

How often does your RSC meet?.....	2
Does your RSC meet in the same place each time?.....	no
Areas apply for hosting next RSC and the RCMs vote	
Does your region have a regional office?	no
Does your region have a regional convention?	no
If yes, is attendance:	
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
FD/Outreach; H&I; Literature Distribution; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Trips to isolated groups and areas, by request, holding workshops, learning days, presentations	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

That is new to our areas, but as our region is new, only 3 years old, the CBDM was introduced there right from the start, and it works just fine. Although we still use simple and absolute majority counting for some matters like elections or budget prioritizing.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Our region hold many workshops every 6 month, approximately 20 this cycle. Workshops are part of the fellowshop development activities. Sometimes workshops are held as part of area services, sometimes as part of regional FD, or sometimes it's literature subcommittee activities. Topics: Strategic Planning; History of the Basic Text and mechanisms of literature distribution; H&I and NA member; How to build strong home groups; Traditions Study; etc. Everage attendance is different in different areas. In some small areas it's 7 people, in most others it's 40 people.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We fund representatives of isolated groups and areas to come and participate in the RSC meeting or workshops held in the neighboring areas.

What kind of training and mentoring efforts take place in your region and/or its areas?

We always have training at our learing days and assemblys. All kind of trainings - H&I, PR, Leadership, Traditions and Concepts. Recently I as a Regional Delegate held a workshop in St. Petersburg, where we discussed the phenomenon of Group Conscience, what it is and what it is not, and how to use it in NA.

Describe what kind of planning your region and/or its areas utilize.

Our Region utilizes the Area Planning Tool.

Does your region or its areas have any shared services with other service bodies?**yes**

We do not have shared services on a on-going basis, but we had an Organising Committee for the Convention of the Russianspeaking Zonal Forum that our Region hosted in July 2015, and that was a committee composed of many representatives of different subcommittees.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We made a few trips to a smal town up north - Petrozavodsk, there have been AA for many yearsm but all attempts to have a stable NA group failed. We went there 3 times, and now there are about 8 people in a fellowship, and they have their representative in our RSC. Recently we sent our mission to a place where two members were struggling to have an NA group - city Syctyvkar (also up north and to the East). The results are not evident at the moment.

Successes with utilizing technology in new ways within your region and/or areas:

We use Skype for our monthly meetings of the RSC, and recently we have started to use Zoom.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Round tables with professionals: in Severodvinsk and in St. Petersburg in 2015. Communication with the chiefs of Correctional facilities - in cooperation with the H&I: in Vologda, 2016

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes** <http://na-szr.ru>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Our region splitted from the seated region Western Russia in 2012, and we are not yet members of the WSC. So we have not yet**

developed mechanisms of reaching conscience about WSC matters. But we do ask areas to engage in discussions and send thier conscience - if they want to - to me as a Regional Delegate.

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

There are two subjects that generate the most interest. They are: Traditions Book Project and hosting the Zonal Convention.

Please describe the most significant challenge your region has faced since WSC 2014

Hosting the Zonal Convention in a most popular and huge Sports Arena in St. Petersburg took much effort from many people who served on a Organising Committee, and they had many problems that they managed to solve.

Please describe some highlights or successes your region has experienced since WSC 2014

Our success is a well working FD committee that holds up to 6 workshops every 6 months. And hosting the Zonal Convention is our big success, it had approximately 3000 people attendance and brought income that allowed us to make a 1000 USD donation to the NAWS and 6000 USD donation to our Zone.

What additional information would you like to share with other conference participants?

We are not going to be at the conference as we are not seated there, but we do hope that our report and information about us will be available to all the delegates.

Is there anything in particular you want to discuss at the conference?

We would like the delegates to know that we are going to ask for membership of the WSC at the next conference in 2018, and already started the paperwork.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I'm a new RD, I was elected at the last RSC meeting in November 2015. Since that my biggest challenge have been to participate 3 times a month in different Skype and Zoom meetings - the problem is to be available on certain days at certain times, since we did not elected an Alt RD at the last meeting. But that is going to be resolved at the next meeting in May. Being a mediator between the Zonal Forum and the Region has worked weel.

Facts about: Norway Region

Name of Regional Delegate..... **Bill**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Ketil**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **100**
 How many meetings take place each week in the region? **150**
 How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Dollars**
 What percentage of your RSC's annual budget comes from group and area contributions? **50%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **50%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **5%**
 • H&I? **10%**
 • Holding workshops and service meetings? **85%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **1%**
 • Holding events? **25%**
 • Expenses to hold and manage the RSC? **17000%**
 • Specify any other expenses?..... **4300**
 Total money contributed by the region to your zonal forum during your last fiscal year? **5165**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
Depends on the price, we have 2 Meetings in area east and we circulate the last within the other areas.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; Literature Distribution; Phonline; Project Based Workgroups; Translations; Website; We have a New comité, put together to revise Our Finances. Adhoc, dissolves after 1 time.
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
The same as other FD i Guess. They respond to outreach, holding workshops at several Conventions and events. When asked, visit areas when there are Conventions. And they want FD to have a workshop on a special topic. Steps, traditions, concepts, service, na-stuff. Most of Our regional Budget are FD tasks.

Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Well, and sometimes not. Depending on the topic and how many are present in the discussion.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

lots of workshops on the service structure, H&I, PR, and group service. Also attended a Conference for professionals. And much more. This is tackled by the FD in Our region

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We have alternates attending the same Meetings. Also the WSC for training.

Describe what kind of planning your region and/or its areas utilize.

We have started using planning basic

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

We have a comitée in Our region who is responsible for this service. The Phones circulates in the areas, and when it is called. It is put thru to a local 12 step vollunteer and the person try to get the person calling to a Meeting by Meeting him up front. But we are trying to find a simpler way of keeping the expences Down. Maby by using an app.

Do you have a regional website? **yes** <http://nanorge.org/>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We have a regional service Conference and we have a CAR workshop there, With assistance from a WB member.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The service structure, and Money matters.

Please describe the most significant challenge your region has faced since WSC 2014

Communicating on disagreements within the sub-comités

Please describe some highlights or successes your region has experienced since WSC 2014

We had Our first regional Convention, and we placed a bid for EDM and ECCNA , which we lost. And the FD tasks within Our contry

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Service structure, the amount of Money we spend

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication With my region. Getting the information from WSC and EDM thru the service structure and to the Groups.It's not always a flow.

Facts about: Ohio Region

Name of Regional Delegate.....	Charles F
Have you attended a WSC before? How many	yes - 6
Name of Alternate Delegate.....	Brian F
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2 years
How many areas are in the region?	15
How many groups are in the region?	425
How many meetings take place each week in the region?	545
How many H&I panels take place each week in the region?	123

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	60%
What percentage comes from conventions and events?	40%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	5%
• Holding workshops and service meetings?	20%
• Traveling delegates or other trusted servants to service meetings and workshops?	25%
• Holding events?	10%
• Expenses to hold and manage the RSC?	30%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	600

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
rotate to each area	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	yes
we use CBDM in our RCM/RD meetings	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

GSR Prep workshop; Library book outreach; 12 step retreat; 12 Tradition retreat; H/I

Does your region provide any other type of fellowship development or outreach efforts?**yes**

History of NA workshops; GSF/ GSU workshops; LSU forums

What kind of training and mentoring efforts take place in your region and/or its areas?

How to do H&I; How to plan a workshop; how to start a Meeting/Group

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

we share an annual State Conv(OCNA) with the Buckeye Region every Memorial Day weekend

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

we have addressed localities on the outskirts of areas to bring them into the fellowship

Successes with utilizing technology in new ways within your region and/or areas:

we participated fully in the MZSS which was planned and work shopped completely on Skype.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phonenumber or a helpline? **yes**

ORSCNA maintains a toll-free NA Helpline, which is answered by professional service, fielding 2-300 calls per month

Do you have a regional website? **yes naohio.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

this cycle we have scheduled 6 workshops average 10 members

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

GSF/GSU

Please describe the most significant challenge your region has faced since WSC 2014

mind or mood altering therapy

Please describe some highlights or successes your region has experienced since WSC 2014

We have upgraded our Regional Insurance, and a very successful state convention

What additional information would you like to share with other conference participants?

our Region chose to fund the Delegate team to this years WSC, in an attempt to offset cost for NAWS

Is there anything in particular you want to discuss at the conference?

How to implement Zones and unify areas to reflect a Global Fellowship

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

meeting members face to face to share a message hope and how to take ownership of your recovery through service.

Facts about: OK Region

Name of Regional Delegate..... **Cindi B**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Kyle B**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **4**
 How many groups are in the region? **97**
 How many meetings take place each week in the region? **363**
 How many H&I panels take place each week in the region? **36**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **\$**
 What percentage of your RSC’s annual budget comes from group and area contributions? **25%**
 What percentage comes from conventions and events? **75%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **0%**
 • Holding workshops and service meetings? **15%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **5%**
 • Holding events? **60%**
 • Expenses to hold and manage the RSC? **15%**
 • Specify any other expenses?..... **5%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **100**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
We rotate the RSC to each area.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?

Convention/Events; Literature Review; Project Based Workgroups; We have one large workgroup that we call Fellowship Development that meets prior to each RSC. All RCMs, Area subcommittee chairs and any members are welcome to attend and discuss future projects, concerns or ideas to bring to the RSC. Project-based workgroups are formed out of this body. The region partially funds an annual weekend General Service Assembly to any member interested in learning about service. GSR's, trusted servants and all members are strongly encouraged to attend. The region funds approximately 1/2 of the cost which varies from about \$1500-\$2000/year. This is considered a service the region provides to the fellowship to further improve and assist with local service delivery.

Are any of these workgroups/committees new since the last WSC? **no**

If you have an FD workgroup/committee, what are their responsibilities/tasks?

See above.

Is there a corporation or an entity with legal status that is a part of your RSC? **yes**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

We have some difficulties having bodies using separate decision making when decision/motions/proposals are sent back and forth to each body. Difficult to generate discussions or to receive any response other than a yes or no "vote".

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Welcoming All Members, Group Conscience, variety of group/area trusted servant workshops, Traditions Book Review/Input, Building Stronger Home Groups, Disruptive and Violent Behavior, PR/HI/Phoneline Orientations, Project Primary Purpose, CBDM, Why We Serve, 5th Tradition and Our Primary Purpose, GSR Orientation. Attendance averages from 10-50 depending on location of event.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Area Learning Days, General Service Assembly weekend, ASC Orientation

Describe what kind of planning your region and/or its areas utilize.

None currently but will be having our first regional planning session in April 2016.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR booths at local events, health fairs, etc. One area will have a PR for Professionals presentation and have been certified for 3 hours CEU for addition counselors.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **no**

Do you have a regional website? **yes okna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Yes. Regional assembly. This year attendance was above average with approximately 75 members in attendance.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Illicit literature and unity. Multi-Zonal Service Symposium and discussion of zone. Project Primary Purpose. Outreach and reaching those geographically isolated. Drug Replacement Therapy and signing attendance sheets continues to be an ongoing discussion.

Please describe the most significant challenge your region has faced since WSC 2014

Illicit literature - significant impact in unity among groups, areas, members and region as a whole.

Please describe some highlights or successes your region has experienced since WSC 2014

Our regional convention celebrates it's 30 year anniversary this year, we had a FABULOUS unity day event last year, we recently sent out a membership poll to facilitate discussion on how/what we can do to generate more participation, we had multiple members attend the Multi-zonal Service Symposium which generated new excitement to service and discussion of zone.

What additional information would you like to share with other conference participants?

That the effects of the illicit literature may not be affecting every region, area or group but for those of us that have it embedded in our communities, it is a big challenge we face. We have learned that keeping silent or ignoring it, has not been successful for us and only encouraged more growth of the distribution. The support and encouragement from other regions has been greatly appreciated.

Is there anything in particular you want to discuss at the conference?

Sharing ideas on how other regions are handling illicit literature. Discussions about rural recovery and communicating and helping those groups and members geographically isolated or where NA has not been formed.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication above all is our biggest challenge which in turn effects our ability to better serve and have unity. Trying to generate participation at the regional level is difficult especially with the travel expenses and time needed to attend consistently. Participating and bringing other members to our zonal forum has helped to have other people besides myself talking and communicating about what is happening at that level of service. Our first ever CAR motion was a challenge as we had no written guidelines or policy concerning how these decisions are made, how feedback is sent back to the areas and groups, etc. It was a great learning experience. One of the biggest challenges but biggest growth for me as a delegate has been to not get emotionally attached to a specific problem or solution and remain a servant to EVERY member of the region. Participating on some NAWS and Zonal workgroups has given me an opportunity to be a better resource to the fellowship.

Facts about: Ontario Region

Name of Regional Delegate..... **Genina A**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **Michelle H**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **4**
 How many areas are in the region? **19**
 How many groups are in the region? **367**
 How many meetings take place each week in the region? **404**
 How many H&I panels take place each week in the region? **80**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Canadian \$**
 What percentage of your RSC’s annual budget comes from group and area contributions? **32%**
 What percentage comes from conventions and events? **32%**
 What percentage comes from literature sales? **35%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **6%**
 • H&I? **1%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **32%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **39%**
 • Specify any other expenses? **NAWS/Zonal Contributions/Rotating Meeting Expense 20.90%, Northern Outreach/OCRC Expenses 0.16%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **2000**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
July is our rotating regional meeting. An area volunteers to host a 2 day regional assembly. This includes all day workshops on Saturday, facilitated by RD team and subcommittees PR/H&I/ on various WSC workshops. Sunday is our regular regional business meeting.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; Phonenumber; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
We don't have a regional FD workgroup at this time, however any FD service is done in conjunction with CANA/ACNA and the RD team if there is a specific professional national event that is held in one of the major cities in our region.
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Ontario Region

Do any of your areas use CBDM to reach decisions?yes
Works well for the areas that use CBDM, and they vote on financials/elections

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Roles of Zones, Tradition Project Input, (5) GSF, Regional Inventory,(3)Planning Basic, Collabration, Group Conscience, (2) Building Strong Home Groups. Welcoming all Members, GSR workshop, Average attendance 40–50. Usually when we faciliate workshops at conventions the participation is very low like 12 members and that's with with over 900 members in attendance. At our Area convention, this past February, we held a GSF workshop and 60-70 members showed up!

Does your region provide any other type of fellowship development or outreach efforts?yes
There is a lot of startup packages distributed in the northern sector.

What kind of training and mentoring efforts take place in your region and/or its areas?
Mentoring always is a topic of much interest that's expressed by our members. We are hoping with the implementation of the GSF in some areas, that the mentoring issue will be addressed and utilized in this forum

Describe what kind of planning your region and/or its areas utilize. **We just had a regional planning workshop last July. Our website is in the process of being revised and we're creating a Planning Workgroup on the back end, with the topics resulting from that workshop.**

Does your region or its areas have any shared services with other service bodies?yes
We have a RSC meeting list guide that is published twice yearly; Regional help line; A few areas share the regional website; Couple smaller areas share a meeting list with the TO area; Region is linked with the CANA/ACNA national helpline 1.855.562.2262 (CANA) The region is part of the CANA/ACNA PSA media blitz that's happening May 30 - Aug 28 – 2016. Depending on the locale, our Regional PR, or a couple of Area PR committees, participates and collaborates, at a few national FD CANA/ACNA professional events

Has your region had discussion about where NA does not exist in your region?yes
 Successes with communication strategies in your region and/or its areas:

We just elected a new Outreach person and hopefully more communication and follow up with outlying areas will be initiated.

Successes with utilizing technology in new ways within your region and/or areas:
Some committee's use Skype and we're familiar with various webinars, Go To and Adobe.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
PR poster drives at medical centres, Meeting on Wheels for incapacitated member as needed, Government offices, counselling and treatment centres PR - Participation in a National Recovery Day event

Statewide/national conferences per year the our PI/PR committee participate in/exhibit 4
 Does the region have any type of NA phonenumber or a helpline? **yes**

We have a regional 1-800 helpline service.

Do you have a regional website? **yes <http://www.orscna.org>**

Do you keep your meeting information updated on the website?yes

Has your region hosted CAR workshopsyes
As of this submission we've had 5 CAR workshops. 1 of the bigger areas hosted a one day event in lieu of their area mtg - 40 +. 9 Areas in attendance at an Area convention CAR wkshop. 2 Areas collaborated and hosted another CAR - 30 attendance. 1 area hosting CAR. 3 separate areas are hosting separate workshops

How does your region reach a conscience about WSC matters?.....**Group tally**
 Does your region engage in gathering a conscience for CAT material?..... **no**
 How does your region delegate authority to you to make decisions at the WSC? **Mandate**
 Number of members since WSC 2014? **staying the same**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Roles of Zones - the regional members present at this workgroup liked the idea of going to zonal representation at the WSC and having only 3 members from CANA/ACNA present. Group Support Forum - the interest and excitement this forum created was awesome to watch as it unfolded!

Please describe the most significant challenge your region has faced since WSC 2014
Region has been running smoothly whereas last cycle dealing with the issue of a motion to remove the participation of our region from our zone CANA/ACNA. This provided an opportunity to educate our members with more conversations and also by distributing a historic CANA/ACNA package detailing what we do and illustrating our accomplishments, All ended well!

Please describe some highlights or successes your region has experienced since WSC 2014
Our highlight is always the 2 day rotating assembly meeting. Visiting a new area always bring out new members, renewed excitement, enthusiasm and more inspiration to serve our fellowship!

What additional information would you like to share with other conference participants?
The GSF, overcoming the initial resistance to having a workshop was a tad challenging. However, during the first workshop, it was absolutely wonderful to just stand back and watch and feel that exciting and enthusiasm come alive in the room. Observing the participation of all the members, raise their hands, share their thoughts, on a subject, and then breaking into round robin, which many had not experienced beforehand, was astounding to witness. Big smiles ... We had two more GSF before the area voted to have the The forum implemented into our service structure. The time and when is yet to be decided as an ad hoc was formed for this purpose.

Is there anything in particular you want to discuss at the conference?
Ideas of how to stop the production of the BB. Grey book and BBs meetings on the NA meeting list. Discussion how fellowship feels about this. Discussion getting CAR out a few months earlier in 2018.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
Truly enjoyed the overall diverse service commitments that comes with the role of serving as RD, at region, nationally at the CANA/ACNA zone, being a part of the WSC and gaining that global perspective truly a gift that will last a lifetime! Developing better communications skills plus meeting and forming new friendships from around the world ! Especially, at CANA being involved with these Translation workgroups, First Nations Translations and Inuktitut. It was challenging to get the 'Cree' translation off the ground, persistence paid off and we're now translating IP#1 to Northern Dialect Cree and continuing with the back translation of "Inuktitut IP#1" Another challenge was trying to get PSAs to air on free community TV, with little results. CANA/ACNA agreed to buy National air time. So It's a happening! Coming this summer on late nite, a CANA PSA media blitz! All Makes my heart smile!

Facts about: Pacific Cascade Region

Name of Regional Delegate.....**Lisa C**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Dave P**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2x 2 year terms for a total of 4 years**
 How many areas are in the region? **18**
 How many groups are in the region? **303**
 How many meetings take place each week in the region? **483**
 How many H&I panels take place each week in the region? **165**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollar**
 What percentage of your RSC’s annual budget comes from group and area contributions? **67%**
 What percentage comes from conventions and events? **29%**
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **2%**
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **61%**
 • Holding events? **27%**
 • Expenses to hold and manage the RSC? **12%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
Our RSC travels around the region with different Areas hosting the events.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?

Convention/Events; PR/PI; Website

Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

At the Regional level, we've gotten much better at peacefully coming to consensus and hearing all dissenting viewpoints. We continue to discuss until there are no objections with the proposal on the floor.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We hold one Regional Learning Day a year, in conjunction with our Spring RSC. The agenda for this event is organized by our PR Committee and often covers topics regarding PR, PI, H&I, & Traditions. Our attendance is typically small, with less than 70 members in attendance.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We strive to fill all our Alternate positions and work closely within the team to prepare the alternate for taking over the primary position. We also host a learning day.

Describe what kind of planning your region and/or its areas utilize.

At present, we set a budget based on the events we plan on having (RSCs, a Learning day, 2 RD Assemblies, a Regional Convention and a Regional Campout). Each event gets "Seed Money" and a committee. When that event is over, the committee dissolves, and the seed money is returned. The only exception to seed money is for the Learning Day, as this is designed as workshops or presentations only and paid registration is not required.

Does your region or its areas have any shared services with other service bodies? **yes**

Pacific Cascade, Southern Idaho, Washington Northern Idaho and British Columbia regions share the PNW Convention. It rotates between the member regions. Our C&C chair is a member of the PNW Board, which is comprised of a member from each region.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

We are currently in the beginning of our 2nd year with a Regional Facebook page. We use this page for Regional announcements & light discussion of pending topics, mostly regarding clarifications. We do not do any business on this page, and there is no debating issues. We feel discussion is better had in person.

Successes with utilizing technology in new ways within your region and/or areas:

We utilized a Google Poll for gathering a larger consensus on the Lit Survey and CAT objectives. We haven't tallied the results but this is seeming to be an easy way to 'get the pulse of the region' on issues that don't require a solid yes or no vote.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes** <http://www.pcrna.org/main/>

Do you keep your meeting information updated on the website? **no**

Has your region hosted CAR workshops **yes**

We've hosted 1 regional workshop and discussed 2 area ones, however they fell through due to logistical issues. We have about 50 members in attendance, which is a lot for us.

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Pacific Cascade Region

Some questions truncated to save space

Illegal Gambling (50/50, raffles etc.)

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

The best success in Regional operation has been the better use of an "Open Discussion" part of the agenda which we use to form or discuss ideas with the Regional body prior to introducing them in New Business.

Usually by the time we wrap up Open Discussion there is general consensus on the topic, whether it gets moved to new business for further action, is resolved in open discussion, or that there is not enough support and the idea dies there.

Using this format, and asking if there is "Anyone Opposed" rather than 'those in favor, those opposed, those abstaining' when calling for consensus, has really streamlined the CBDM process for us.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Experience. I don't think any amount of reading of The Guide to World Services, previous CARs & Drat Summaries could give what actually being present does for helping me be a better delegate. After the first WSC, I knew more what to expect and was able to better function at the WSC. And after several, I have personal history to draw on when answering questions from members within my region.

Also, developing friendships with other RDs within the Zone has helped when I run into a question that I don't immediately know.

Facts about: Pakistan North Region*

Name of Regional Delegate..... **Ahmad J**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **1**
 How many groups are in the region? **6**
 How many meetings take place each week in the region? **7**
 How many H&I panels take place each week in the region? **0**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Pakistan Rupee**
 What percentage of your RSC’s annual budget comes from group and area contributions?
 What percentage comes from conventions and events?
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **0**
 Does your RSC meet in the same place each time?..... **0**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; PR/PI
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**

In region almost everything is very vague. Only one member control the whole region and whatever he decides or wants to decide they do it and try to name it consensus. We dont have any RSC or Regional assembly members. We dont have any proper trusted servants in our region. Even i as RD dont know about answers to many questions regarding region. But we are taking help from APF and NAWS to form a proper structure. We have CBDM in our

area and that we try to do through group conscience. We have representation from different groups so the respective GSRs and other area trusted servants take part in decision making.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

A workshop on H&I and PI/PR has been conducted.

Does your region provide any other type of fellowship development or outreach efforts?**yes**
fellowship dinners and H&I or PI/PR has been conducted but these have been done through a one particular group's platform and it has been named as regional effort or services but it does not use NA guidelines and often 01 single person comes on media or goes to specific treatment centers to carry the message which is absolutely not in line with NA guidelines.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

In area we try to take feedback and suggestions from groups and even from individual members and then we add those things in our agendas for the ASC meeting. In that meeting we deal with those concerns one by one or by prioritizing them w.r.t their importance. Usually voting participants participate in voting through which we decide things. While in region planning is a big question mark!

Does your region or its areas have any shared services with other service bodies?**yes**
Sometimes area and the group business meetings share ideas with each other. Area and region also share services with each other especially in the case of regional convention. While in region things are shared with 01 particular group or that group is considered to be as region and region as that group.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Lately there is an improvement in communication as we are talking with each other more often in order to resolve things.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

None

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

There is a registered phonenumber which is inactive now. Another phone number is also used but its a personal phone number of a member which raises a lot of questions in our minds.

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

There are treatment centers which dont allow their clients to go to NA meetings, actually by that their business gets effected. Our region is not doing much about it in fact some of the old timers are associated with such facilities.

Are there special language, translation issues that restrict NA to function or grow? **yes**

Our region is not doing much. But the efforts are still there. We are working on translating certain material mostly IPs in Urdu.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The structure of our region is a big question. We have no answers to most of the questions. No fund reports no proper regional service members. Whether we have to follow NA guidelines or not its another big question and point of discussion. Some "influential" members dont want to follow NA guidelines as it will take away control from them. There is a particular group which has its influence in the region and through that the region try to control the whole NA of North Pakistan. Members also discuss that 01 particular rehab facility has its influence on our local NA.

Please describe the most significant challenge your region has faced since WSC 2014

I think our biggest challenge is how to make proper structure of our region and then try to do things NA way or to follow NA guidelines. I think the reason of our very slow growth or problems is also due to not following NA guidelines.

Please describe some highlights or successes your region has experienced since WSC 2014

Yes we have 02 new groups in our region and a regular ASC meeting. (ASC has been formed in 2013 but its regularity has been observed later on)

What additional information would you like to share with other conference participants?

I would like to share that in our region members have served 01 person instead of serving the region or the local fellowship. Members in region are often directed by orders instead of conscience. Here by region i mean Regional Service Office which is controlled and manipulated by one person only) The growing number of members in our region is mostly due to the participation of new members in our fellowship who come directly from one particular rehab.

Is there anything in particular you want to discuss at the conference?

The budget percentages i have left unfilled is because we dont have any figures for them. We ask about them time and time again but we have never been provided by the answer these are fellowship money so we need answers. As per our knowledge we dont even have a treasurer for our regional service office. This is something i had like to discuss and want to take help from the conference.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Considering our local fellowship the role of RD has lot of challenges. No proper structure of doing things. Bulling and intimidation is also a factor which i have been facing. I am facing opposition in doing things according to NA guidelines. I try to do things according to GLS but there is 01 particular person in our Regional office who opposes that. On the other hand i have love and support of a lot members and groups as well even outside our city and that gives me hope and strength to carry out things.

Facts about: Panama Region

Name of Regional Delegate..... **no delegate**
 Have you attended a WSC before? How many
 Name of Alternate Delegate.....**Manuel P**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **0**
 How many groups are in the region? **12**
 How many meetings take place each week in the region? **58**
 How many H&I panels take place each week in the region? **1**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **5%**
 What percentage comes from conventions and events? **80%**
 What percentage comes from literature sales? **15%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **17%**
 • H&I? **17%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **17%**
 • Holding events? **23%**
 • Expenses to hold and manage the RSC? **15%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year?

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Human Resources; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

training

Describe what kind of planning your region and/or its areas utilize.

annual budget

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Whats App

Successes with utilizing technology in new ways within your region and/or areas:

adds and advertising

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Radio and tv adds and PI presentations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **10**

Does the region have any type of NA phonenumber or a helpline? **yes**

24/7

Do you have a regional website? **yes www.napanama.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014?

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

service system

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Peru Region

Name of Regional Delegate.....**Tomas C**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Javier Q**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **4 years**
 How many areas are in the region? **4**
 How many groups are in the region? **34**
 How many meetings take place each week in the region? **102**
 How many H&I panels take place each week in the region? **12**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions?
 What percentage comes from conventions and events?
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **227**

Your Regional Service Structure

How often does your RSC meet?.....
 Does your RSC meet in the same place each time?.....
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; Phoneline; PR/PI; Regional Service Office
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**
PI, H&I, 4th Step

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

With LAZF

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Whats App groups

Successes with utilizing technology in new ways within your region and/or areas:

by telephone

Please describe the different types of public relations efforts (PR/PI) carried out in your region

agreements with correctional institutions

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline?

Do you have a regional website? **yes www.naregionperu.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**no**

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

to increase awareness about IP 29 which complements the 3rd tradition

Please describe the most significant challenge your region has faced since WSC 2014

to structure and consolidate service mechanisms

Please describe some highlights or successes your region has experienced since WSC 2014

agreements with correctional institutions in Lima and other provinces

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

WSO budget. Why has the percentage of contributions gone down so much years ago income was 20% contributions 80% literature and now its 7% contributions and 93% literature

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

To be patient and allow trusted servants to do the work that they have committed to do and not wanting to do their work. The challenge is the apathy to serve

Facts about: Philippines Region

Name of Regional Delegate.....	Jacqueline T
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Richard S
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	3
How many groups are in the region?	50
How many meetings take place each week in the region?	87
How many H&I panels take place each week in the region?	10

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	Philippine Pesos
What percentage of your RSC’s annual budget comes from group and area contributions?	3%
What percentage comes from conventions and events?	77%
What percentage comes from literature sales?	4%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	20%
• H&I?	20%
• Holding workshops and service meetings?	6%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	4%
• Expenses to hold and manage the RSC?	0%
• Specify any other expenses? accountant service for yearly update of General Information Sheet for the Securities and Exchange Commission	
Total money contributed by the region to your zonal forum during your last fiscal year?	200

Your Regional Service Structure

How often does your RSC meet?.....	3
Does your RSC meet in the same place each time?.....	no
We normally meet at Unity Days in different parts of the Region.	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	no
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Translations; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
FD is was just included in the RSC structure last election 2015. Guidelines for responsibilities/task of FD is still in the making.	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

It is very informal, normally someone makes a motion and a decision is made based on that motion.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

H & I workshops

Does your region provide any other type of fellowship development or outreach efforts?**yes**
workshops and learning day

What kind of training and mentoring efforts take place in your region and/or its areas?
learning days only

Describe what kind of planning your region and/or its areas utilize.**none**

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Social Media

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Hospitals, jails and institution

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

No available data t this time

Do you have a regional website? **yes www.napilipinas.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Currently LTC Chair wants his dialect translated but will refuse to go through process.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

1.) Region was not/is not ready for a female Regional Delegate. 2.) Strong personalities wants to control RSC but is not really service oriented trusted servants. 3.) Very strong alliances among trusted servants

Please describe some highlights or successes your region has experienced since WSC 2014

1.) the release of seed money for area funds for service and fund raising for the Luzon & Visayas Area. 2.) restructure of the Visayas area service committee (with help of APF FD workshop held by Ron B.)

What additional information would you like to share with other conference participants?

Patience and perserverance has worked for us in reaching out with our area in Mindanao

Is there anything in particular you want to discuss at the conference?

n/a

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Patience, perseverance, communication and lastly being firm. Challenges: 1.) Keeping the RSC committed to the specific service committee. 2.) Getting them to meet during our RSC meetings which is held every quarter. 3.) Opening of bank account 4.) Funds to be released for yearly updating of the Securities and Exchange Commission Registration

Facts about: Poland Region

Name of Regional Delegate.....	Łukasz S
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Dorota G
Have you attended a WSC before? How many	no
How long is the RD term in your region?	two years
How many areas are in the region?	6
How many groups are in the region?	148
How many meetings take place each week in the region?	161
How many H&I panels take place each week in the region?	20

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	euro
What percentage of your RSC’s annual budget comes from group and area contributions?	15%
What percentage comes from conventions and events?	65%
What percentage comes from literature sales?	20%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	5%
• Holding workshops and service meetings?	40%
• Traveling delegates or other trusted servants to service meetings and workshops?	10%
• Holding events?	25%
• Expenses to hold and manage the RSC?	10%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	245

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	no
We organized Conference every time another city, its very attractive.	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; PR/PI; Regional Service Office; Translations; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Support new groups, conduct workshops for the needs of area committees.	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Welcome all members/ Building strong groupe/ PR workshops/ H&I

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

planning: European Service Learningdays 2017 in Wrocław; Assambly Groupe 2016; Regional Convention 2016; and Areas Convention (5) 2016

Does your region or its areas have any shared services with other service bodies?**yes**

National Office for Drug Addiction - inform of events and meetings, organize presentation NA

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Public Information Committee Committee consists of: Chair, Vice-Chair, Secretary and 4 other members. Activity: 1. We participated in recordings for radio programmes where we walked about NA: Jasna Gora Radio, Radio Fiat, Radio Kielce, Radio Vatican and in TV program "12 Steps" in TV Republic. 2. We still cooperat with National Office for Combating Narcotics. They gave us possibility to put informations about NA on NOCN webside and publish this informations in the booklet: "Where to get help", published periodically. They invited our Committee to take part and cooperate in all events, conferences and publications creates by Office. Director of NOCN appointed one person for permanent cooperation with our Committee. We gave actual list of meetings for NOCN booklet which is published every 4 years. 3. We answer for all needs from Prisons (from Bialoleka, Siedlce, Kedzierzyn-Kozle, Poznan), we direct them towards people from H&I area's committees. 4. We co-organize workshops about Public Information on one of ours Areas Convention. 5. We took part in "Autumn's Terapeutical Workshops for Prison Services" which took place in Popow, near Warsow from 2nd unil 6th of November, 2015. We made presentation about our fellowship in cooperation with areas H&I Committees chairs. 6. Right now we are preparing 6 workshops in 6 different cities for proffesionals. All of them are organized by Polish Society for Prevention of Drug Abuse and by Polish Federation of Terapeutical Societ. 7. We are trying to establish and systematize cooperation between Public Information Committees at areas levels, cities and groups. 8. At the moment as a result of our needs and opportunities we are forming tne next subcommittees: • subcommittee to work with higher level institutions, • subcommittee to work with PI committees at area's and groups levels, • subcommittee to work with media • another one to work with religious organizations, • subcommittee to send informations online. 9.We regulary check mail box and respond on every phone calls which are made on PI Committee's phone. 10. We meet once a month or more before the realization our major projects.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.anonimowinarkomani.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

affairs committees

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

**We organized a European Delegates Meetings and Polish Assembly Group in Feb 2015/
 Presentation NA to Government / Central; We created Fundation on the name: "Regional NA
 Services Office in Poland"!!!!!(few months of hard work 25th of August 2015 in Wroclaw)**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I'm happy, I support the recent actions of commitees of the region, it was quite difficult for me!!!!

Facts about: Portugal Region

Name of Regional Delegate.....	Guilherme
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Patricia
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	8
How many groups are in the region?	137
How many meetings take place each week in the region?	137
How many H&I panels take place each week in the region?	11

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	Eur
What percentage of your RSC’s annual budget comes from group and area contributions?	60%
What percentage comes from conventions and events?	30%
What percentage comes from literature sales?	10%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	10%
• Holding workshops and service meetings?	20%
• Traveling delegates or other trusted servants to service meetings and workshops?	40%
• Holding events?	5%
• Expenses to hold and manage the RSC?	5%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	3
Does your RSC meet in the same place each time?.....	no
	Every 2 years 3 times in the south and 3 times in the north.
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
	Convention/Events; Literature Distribution; Phonline; PR/PI; Regional Service Office; Translations; Website
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
	Gives the opportunity to extend discussion. Spiritual way of decision making avoiding resentments. Some decisions are delayed for lack of consensos.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Committees workshops; Community statistics workshops; Group workshops; H&I workshops; CAR workshops.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Supporting groups in Angola, Cape Verde and Mozambique.

What kind of training and mentoring efforts take place in your region and/or its areas? .. **Workshopping**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

PR efforts.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Region Steering Committee meets virtually

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Panels ate schools, doctors, prisons and mayors offices.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

Trusted servants use mobile phones to answer calls.

Do you have a regional website? **yes** <http://www.na-pt.org/>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

All regions members attended one workshop.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

PR and H&I strategies and efforts; GSR's assembly; European Convention in 2017 to be held in Portugal; Zonal representation at the WSC

Please describe the most significant challenge your region has faced since WSC 2014

GSR's assembly; European Convention in 2017 to be held in Portugal

Please describe some highlights or successes your region has experienced since WSC 2014

Regional Convention; GSR's assembly; CBDM

What additional information would you like to share with other conference participants?

We are looking forward to a Zonal Representation at WSC

Is there anything in particular you want to discuss at the conference?

Zonal representation

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Spiritual break trough; sessions Workshopping; CBDM; FD efforts

Facts about: Quebec Region

Name of Regional Delegate.....	Pierre A
Have you attended a WSC before? How many	yes - 3
Name of Alternate Delegate.....	Francine B
Have you attended a WSC before? How many	yes - 6
How long is the RD term in your region?	2 years
How many areas are in the region?	16
How many groups are in the region?	272
How many meetings take place each week in the region?	272
How many H&I panels take place each week in the region?	42

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	Canadien
What percentage of your RSC’s annual budget comes from group and area contributions?	45%
What percentage comes from conventions and events?	18%
What percentage comes from literature sales?	37%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	7%
• H&I?	0%
• Holding workshops and service meetings?	1%
• Traveling delegates or other trusted servants to service meetings and workshops?	4%
• Holding events?	
• Expenses to hold and manage the RSC?	38%
• Specify any other expenses? Information technology 5%, contributions to CANA and NAWS 18%, prudent reserve 27%	
Total money contributed by the region to your zonal forum during your last fiscal year?	6500

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
	Convention/Events; H&I; Literature Distribution; Phoneline; PR/PI; Translations; Informations technologies
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
	It same to be a bit longer to reach decision at the beginning but after a while it improved and now the atmosphere is much better and the agenda is running gently.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Yes : lately toward fists Nations

Does your region provide any other type of fellowship development or outreach efforts?

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops on topics the fellowship ask for.

Describe what kind of planning your region and/or its areas utilize.

Strategic planing and actions plans follow-up.

Does your region or its areas have any shared services with other service bodies?**yes**

Helpline number through the province / PSA with Canadien Assembly Zone / One help line number for all Canada

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Gratitude week in February : all groups as the topic of experiencing spiritual growth and fulfilment through service. All groups as a new reading on the importance of giving back thru the 7e tradition and service.

Successes with utilizing technology in new ways within your region and/or areas:

We are starting to use Adobe connect on a more regular base, to allow trusted servant to join most Regional service meeting... More will be revealed

Please describe the different types of public relations efforts (PR/PI) carried out in your region

New team elected. The presented a very entousiastic actions plan to be carried out.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

Addicts answer from their home,

Do you have a regional website? **yes www.naquebec.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

One workshop on the futur of WSC and rôle of Zones. // one workshop on the 14 motions in the CAR

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

A 3 years workgroup to plan the fusion of our Region (CSRQNA) with Le Nordet Region. Finding extraordinaire ressources for translations of Living Clean

Please describe the most significant challenge your region has faced since WSC 2014

We achieved consensus on the use of money policy after many years of outrages reclamation and discord in our region.

Please describe some highlights or successes your region has experienced since WSC 2014

- The 3 areas from the Region Le Nordet, have joined the Quebec Region in 2015. Now the whole Quebec province is united in one NA Region. - We raised considerably the awareness of the

Quebec Region

Some questions truncated to save space

importance of the 7th tradition and the fund flow in NA. - We adopt a 3 years actions plan in witch we will try to raise the awareness of the value that every addict can experience spiritual growth and fulfillment though service.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

We would like to hear about logistic from the Regions that meets 4 times a years instead of 6 times and what adjustment they did to reduce to 4 meeting a years. Using convention to promote the benefit and the spirit of service at all level.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The more we talk about was is going on a NA worldwide scale, the more we create enthusiasm about service and unity.

Facts about: Quisqueyana Region

Name of Regional Delegate..... **Jose Luis A**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate..... **Martin P**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **5**
 How many groups are in the region? **67**
 How many meetings take place each week in the region? **201**
 How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **RD\$ DOMINICAN PESOS**
 What percentage of your RSC’s annual budget comes from group and area contributions? **1%**
 What percentage comes from conventions and events? **69%**
 What percentage comes from literature sales? **30%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **20%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **0%**
 • Holding events? **30%**
 • Expenses to hold and manage the RSC? **20%**
 • Specify any other expenses?..... *******
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; Literature Review; Phonline; PR/PI;
Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
COORDINATOR OF THIS SUB-GROUP VISIT farthest BRINGS INFORMATION AND MOTIONS TO
CSR AND THIS IN TURN GIVES SUPPORT TO REQUEST OR SUPPORT GROUP. In other cases,
when a member, AWAY FROM THE CENTER OF A CITY decides to open an NA meeting in his
city, THE REGIONAL COMMITTEE GIVES SUPPORT AND LOGISTICS THROUGH THE
COORDINATOR OF THE SUBCOMMITTEE ON LONG-RANGE
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**

Do any of your areas use CBDM to reach decisions? **no**
So far, although we tried by consensus, TAKE THE FINAL DECISIONS THROUGH A SIMPLE MAJORITY raise their hands to support or reject a motion. THE SAME TO SELECT NEW SERVERS.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
It is the first time we participate, just beginning to soak up ISSUES AND ASSESSING SOME TIMELY TOPICS AS LITERATURE AND WHAT IS THE CONFERENCE.

Does your region provide any other type of fellowship development or outreach efforts? **no**
 What kind of training and mentoring efforts take place in your region and/or its areas?

We LEARN and strive to train in public relations issues (NA AND PROFESSIONAL) And hospitals and institutions. THOSE ARE THE WORKSHOPS, DAYS OF LEARNING THE MOST PART IN THE YEAR. Another issue is COMMON GROUPS OF STRONG AND STRENGTHENING OF SERVICE GROUPS.

Describe what kind of planning your region and/or its areas utilize.
WE HAVE AN AGENDA AND BUDGET SERVICE EVERY YEAR PRESENTS coordinators subcommittees of the region. We RECEIVE OUR REGULAR MEETINGS REPORTS, MOTIONS AND SUGGESTIONS OF ALL AREAS INVOLVED IN THE REGION THROUGH THE TWO MEMBERS OF THE REGIONAL COMMITTEE FOR AREA. SO FAR, THE MOST OF THE TIME, WE ACT AS PRESENTED THE ORDER OF THE AREAS OR GROUPS WITHOUT SPECIFIC STRATEGIC PLANNING

Does your region or its areas have any shared services with other service bodies? **no**
 Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:
 Successes with utilizing technology in new ways within your region and/or areas:
We communicate MASSIVELY WHATSAPP THROUGH AND OTHER NETWORKS. MANY MEMBERS face difficulties HEALTH, ECONOMY OR DISTANCE TO ATTEND VERY meetings regularly. Through these technological means we keep in touch, we tell newcomers PLACES AND DAYS OF RECOVERY MEETINGS, AS WELL AS THE RSG MCR MEETINGS AND SERVICE, THIS ALLOWS GREATER ASSISTANCE

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We HAVE A GOOD RELATIONSHIP WITH HEALTH PROFESSIONALS (MINISTRY OF PUBLIC HEALTH DEPARTMENT OF MENTAL HEALTH). We have a good relationship with local borrowed or rented by churches, foundations NONPROFIT AND SEVERAL SCHOOLS. ALLOW US TO DISCUSS PROGRAMME various media, especially those dealing ISSUES OF HEALTH AND HUMAN.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **15**
 Does the region have any type of NA phonenumber or a helpline? **yes**

EACH OF THE AREAS HAVE A HELPLINE 24/7. AND REGIONAL SERVICE COMMITTEE implemented a, JUST LAST YEAR THAT TO RECEIVE CALLS CONTACTS THE AREA GROUP OR AREA WHERE THE CALLING CAN GET BETTER SUPPORT OR PARTICIPATE IN ITS FIRST MEETING.

Do you have a regional website? **yes www.nadominicana.org**
 Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**
 How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**
 How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**
Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Literature (especially the book of traditions)

Please describe the most significant challenge your region has faced since WSC 2014

Prepare the service structure so that it is functional to the growth of NA in Dominican Republic

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Prices of literature so that it is more affordable to our economic realities. Efforts to develop the regions. Efforts to understand the regions and feel more integrated, each of its members, WSC

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facilitate communication. Provide support for the various subcommittees. Motivate find information.

Facts about: Red River Region*

Name of Regional Delegate.....	Dan S
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	BJ F
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2- years
How many areas are in the region?	2
How many groups are in the region?	16
How many meetings take place each week in the region?	76
How many H&I panels take place each week in the region?	1

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	30%
What percentage comes from conventions and events?	70%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	0%
• H&I?	0%
• Holding workshops and service meetings?	0%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	51%
• Expenses to hold and manage the RSC?	1%
• Specify any other expenses?.....	22 Literature Donations and Zonal Forum Participation
Total money contributed by the region to your zonal forum during your last fiscal year?	2000

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
Rotation between Areas	
Does your region have a regional office?	no
Does your region have a regional convention?	no
If yes, is attendance:	
Did your regional convention make a profit this year?	
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; Literature Distribution; Phonline; PR/PI; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Supplying new and struggling groups with literature	
Is there a corporation or an entity with legal status that is a part of your RSC?	no
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes

Works Well

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Workshops including as follows: Mentorship, Information Technology, Chairperson, Violent/Abusive Behaviors, Public Relations. 10 Workshops total with an average attendance of 20 members present.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We supply new and struggling groups with literature such as starter kits, IP's and Key Tags. Regular visitation in the areas.

What kind of training and mentoring efforts take place in your region and/or its areas?

All service positions include an alternate position. Chairperson workshops and group conscience guideline reviews.

Describe what kind of planning your region and/or its areas utilize.

We follow the "Planning Basics" as much as possible.

Does your region or its areas have any shared services with other service bodies?**yes**

We are active participants in the Southern Zonal Forum.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

We have set up information booths at local Community Resource Days and held Flyer Days in local communities.

Successes with utilizing technology in new ways within your region and/or areas:

Our website has been a great tool as well as our phone-line. We are in the beginning stages of using "Skype" and "Go To Meeting"

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Flyer Days combined with visiting various entities that express concern about locating meetings for people that they interact with. Last year we set up an information table at a community resource day at a local university handing out IP's and meeting schedules.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

Works Well. Give us a Call!!! (888-851-1246)

Do you have a regional website? **yes www.redriverna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

2 workshops with an average attendance of 15

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC?**staying the same**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The New Traditions Book Project

Please describe the most significant challenge your region has faced since WSC 2014

Lack of Representation due to not being seated at the WSC.

Please describe some highlights or successes your region has experienced since WSC 2014

We have had a very successful relationship with all the members of the Southern Zonal Forum allowing us to learn from very informative workshops and information sharing experiences and brought them back to our region, areas, and groups.

What additional information would you like to share with other conference participants?

It is difficult for our members to feel "a part of" the WSC when we have no direct input or vote do to lack of seating.

Is there anything in particular you want to discuss at the conference?

If, as it appears, there are no new plans for seating any additional regions, then what is the next step? Do we change to some kind of Zonal representation? Experience has shown that we are growing as a fellowship so "where do we go from here?, to let each and every Addict feel as though they have equal representation in order for everyone to be a part of the WSC as "WE-NOT THEY!"

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

One of the most encouraging aspects of our ability to "Carry the Message" has come from our participation as a seated member of the Southern Zonal Forum. It has allowed us to be a part of a network across several states seeking solutions to everyday issues that are presented to us as we endeavor to carry the message of Narcotics Anonymous. Our greatest challenge seems to be remaining positive that our voice goes beyond this Zonal participation.

Facts about: Region 51

Name of Regional Delegate.....**Ira Z**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Tina N**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **8 years (4 years alternate, 4 years delegate)**
 How many areas are in the region? **5**
 How many groups are in the region? **128**
 How many meetings take place each week in the region? **235**
 How many H&I panels take place each week in the region? **23**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **90%**
 What percentage comes from conventions and events? **10%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **20%**
 • H&I? **28%**
 • Holding workshops and service meetings? **9%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **9%**
 • Holding events? **4%**
 • Expenses to hold and manage the RSC? **9%**
 • Specify any other expenses?..... **18% WSLD**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Phoneline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
We have found it to work well in the RSC and the 2 areas that use CBDM are continuing to develop their niche.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

PR/H&I overview of the committees workings. Maybe 50 in attendance.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

PR has just started reaching out to our outlying areas to supply literature and racks.

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR orientation

Describe what kind of planning your region and/or its areas utilize.

None as of yet

Does your region or its areas have any shared services with other service bodies?**yes**

PR, but just getting rolling

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Veterans are difficult, as is youth, we have had some success in the Spanish speaking community.

Successes with utilizing technology in new ways within your region and/or areas:

Not yet

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

800 number that connects all of our areas

Do you have a regional website? **yes www.region51na.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

4 this year at every area that invited us

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

I suppose the SSP, but that has faded

Please describe the most significant challenge your region has faced since WSC 2014

SSP and social media

Please describe some highlights or successes your region has experienced since WSC 2014

PR and H&I have been very active in carrying the message

What additional information would you like to share with other conference participants?

Grateful to have served

Is there anything in particular you want to discuss at the conference?

Our future

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenge in our region has always been getting members involved in service. I believe our communication with our fellow members has been a win this cycle.

Facts about: Region Del Coqui

Name of Regional Delegate.....	Blanca C
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Armando R
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	Two years
How many areas are in the region?	5
How many groups are in the region?	55
How many meetings take place each week in the region?	86
How many H&I panels take place each week in the region?	16

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	Dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	35%
What percentage comes from conventions and events?	33%
What percentage comes from literature sales?	32%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	10%
• H&I?	11%
• Holding workshops and service meetings?	0%
• Traveling delegates or other trusted servants to service meetings and workshops?	0%
• Holding events?	0%
• Expenses to hold and manage the RSC?	75%
• Specify any other expenses?.....	-0-
Total money contributed by the region to your zonal forum during your last fiscal year?	168

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	no
We rotate within the Areas	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	decreasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
We are gradually becoming accustomed.	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Traditions Workshop-2; Concepts Workshops-2; Creating new Areas Workshop-2

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Through H&I, PI and Phonenumber

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Social Network, e-mail, and Facebook

Please describe the different types of public relations efforts (PR/PI) carried out in your region

8-10 presentations per year; Drug Court; Churches; Detox Facilities; Long term living facilities; Halfway houses

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

Shared services 24/7

Do you have a regional website? **yes www.prna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

2-3 workshops 10-15 in attendance

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions Workbook Creation of new Areas

Please describe the most significant challenge your region has faced since WSC 2014

Minimal new member participation which creates difficulty in service position rotation.

Please describe some highlights or successes your region has experienced since WSC 2014

Creation of three new Areas. Increased communication between region, area, groups and members.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Working with past RD's and AD's has helped me in the development of leadership skills. The challenges on my part has been time management and some difficulty with team work.

Facts about: Rio de Janeiro Region*

Name of Regional Delegate.....	Carlos P
Have you attended a WSC before? How many	yes - 2
Name of Alternate Delegate.....	Saul D
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	18
How many groups are in the region?	214
How many meetings take place each week in the region?	745
How many H&I panels take place each week in the region?	22

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	88%
What percentage comes from conventions and events?	12%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	11%
• H&I?	1%
• Holding workshops and service meetings?	2%
• Traveling delegates or other trusted servants to service meetings and workshops?	8%
• Holding events?	11%
• Expenses to hold and manage the RSC?	44%
• Specify any other expenses? We currently have two Regional Conventions, having had the first with a different format in 2015, which has not made a profit, but created more expenses.	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?.....	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations	
Are any of these workgroups/committees new since the last WSC?	
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Outreach and Fellowship Development is done by the whole body of servants, with the help of RCMs. Whenever there is a need, the regional trusted servants try to meet that need in a conjoint effort.	
Is there a corporation or an entity with legal status that is a part of your RSC?.....	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Though we use the old voting process to reach decisions, we do this having in mind, and always reminding ourselves, that the best decision-making process is that when we can discuss until we reach a consensus.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We hold annual service activities for each of the subcommittees (PR, H&I, Phonenumber, and LTC).

We also have the experience of having a general subcommittees service workshop. The participation of the areas is massive and we hold training activities as well as planning and decision making processes for specific issues. This workshops are focused on the participation of the area subcommittees trusted servants, the RCMs and the GSRs. Besides that, we support the realization of the Brazilian Literature Translations Conference (which in 2016 will be the 5th) in conjunction with the BZF.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

When we started the region, we had a regional Outreach subcommittee, but after the first term we decided that the whole body of trusted servants should work as outreach whenever that type of service was needed. Also, the workshops described above are often held in Areas where some FD or outreach need has been identified.

What kind of training and mentoring efforts take place in your region and/or its areas?

Service Forums and workshops mentioned above. Our areas have the tradition of holding weekly subcommittee meetings, where business and training is conducted. Most of our areas have joint PI/H&I subcommittees. The region has done regular training events for each branch of service (PI, H&I, Phonenumber, and Literature Translations).

Describe what kind of planning your region and/or its areas utilize.

We hold a biannual assembly focused on budget and planning. Most of our areas hold annually events with the same purpose.

Does your region or its areas have any shared services with other service bodies?**yes**

We have a phonenumber service in the city of Rio, which is a joint effort of the areas in that city through the regional subcommittee. Some areas with the same phonenumber area code share their phonelines. The PR efforts done by the Brazil Zonal Forum are done in conjunction with the other Brazilian regions. The NA's Brazilian website is also a joint effort of the BZF regions. Brazil has a Multi-Regional Office for literature distribution, the ACS, which has, as it's Board of Directors, the Brazilian Regional Delegates.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

There is a social program, maintained by a TV station, called "Ação Global", which reaches the entire national territory, and, in the past cycle got a contact that generated several presentations and round table discussions, and later participation in the event which takes place in several municipalities of our region, covering the location of several of our ASCs.

Successes with utilizing technology in new ways within your region and/or areas:

The use of new technologies such as Skype and Whatsapp improved contact between the various levels of service, but the good old email list is still way more accepted in our community. The PI/PR presentations use an informative video produced in conjunction with other RSC's through the BZF, and this has optimized PI service.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Today we maintain contacts with most of the state's football clubs, which allowed us the banner exhibition and electronic panels in various stages of soccer and our state, where the phone number of our helplines are seen by tens of thousands of people. Our contacts with Justice, Health and Education are also being done in a continuous manner. The WCNA had a boosting effect in our PI efforts, especially in the big media, and the contact with the professionals who are NA friendly.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **yes**

The regional phonenumber is located at the regional office. Besides that, we also have a regional mobile line for after hours. Also, several of our areas have their own phonenumber/helpline services. The whole region is well covered with phonenumber service, i. e., all area codes in our state have at least one phonenumber for NA.

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops **yes**

In 2014, we had two regional workshops before the conference, and a workshop for the conference report, after the conference, with an average attendance of 15 people. We are holding another couple of workshops before and after WSC 2016, and we expect the attendance to be equal to superior than that of the past cycle.

How does your region reach a conscience about WSC matters? **GSRs and RCMs are invited to participate in the CAR/CAT discussions. We have been gathering this conscience as a general position, since the original region (Brasil), and the other Brazilian seated region (Brasil Sul) have either denied voicing our decisions, or have relegated that to a minor portion of their own tallies. We didn't feel yet the need for voting on any matter, and we tried to use the principles of consensus based decisions, and that of delegation based on general guidelines.**

Does your region engage in gathering a conscience for CAT material?..... **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Resources: How can we gather more financial and human resources; how can we better administer the resources we have. Also: Building strong homegroups, and the Service System proposals.

Please describe the most significant challenge your region has faced since WSC 2014

In the past five years, we had trouble making our ends meet. The region has periods when the funds are well contributed from the areas and groups, but other times the region has a hard time and has to appeal to the areas to send more contributions. We figured that the periods when only a few areas contribute are seasonal. We are convinced that this is a reflection of our culture of trying to use only contribution funds for service. We are now beginning to resort on activities to raise funds. As our National literature distribution office (ACS) is located in Rio, the areas buy their literature there, and we have the culture of not using literature sales to raise funds. As our 1st Regional Convention will take place in 2015, we felt that these struggles will soon end. It

didn't go very well. Although by the end of the convention we managed to pay all expenses, with little or no profit, it seems that a few expenses from that convention are still in need to be paid for. A few mistakes were done and, because it was a very high cost/high quality facility, the stakes were also high. A few areas have, indeed, made very generous contributions, but those are not regular contributions. Most of our trusted servants at the regional level are not receiving any funds to cost their efforts, and that was each member's personal decision, with the spirit of contributing with service.

Please describe some highlights or successes your region has experienced since WSC 2014

Since 2014, we managed to finally have a good body of trusted servants working in unity, and no vacant positions. PR/PI efforts, H&I effort, and ongoing success with phonline and translations are the highlight of our experience. PR had a boost with WCNA 36 in Rio. H&I is maturing into a very well organized structure, where servants communicate not only between areas, areas and the region, but also with all other areas inside our country/zone.

What additional information would you like to share with other conference participants?

We used to be a formal part of the Latin American Zonal Forum since the region was formed. This year, we made a conscious decision to not be a part of that forum anymore. We decided for that because our participation at the LAZF was very little, mostly contributing with human and funds resources, which we can continue to do without having to be a part of two Zones.

Is there anything in particular you want to discuss at the conference?

Finding new creative ways to accomplish both having service bodies contribute more to NAWS as a result of their awareness of what is going on all over the world; and having new channels through which service bodies/individuals can contribute to NAWS, maybe not only directly, but also by other indirect means, like doing service in collective effort that can diminish the need for paid professionals, and sending literature directly to places where it is needed.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Being in regular and constant communication with RDs from the whole of Brazil and with others of all over the world has been very positive. This is done through informal media, but also at the webmeetings promoted by NAWS. Having a direct part in the leadership to promote the structuring and organization of Brazil Zonal Forum was important. In the past, I had a position in the Brazilian LTC work. This branch of service was very limited to only a few members over the years, even though the fellowship has grown. Through the practice of the principles, I was part of the effort of creating a working organization of LTCs in several areas and regions, using technology to communicate. The LTC work in Brazil has been boosted ever since, and the service positions have rotated in a very healthy way. This I am proud to be a part of, and I continue to participate in the LTC work. Being at the WSC was a turning point in my recovery and service work. Noticing that Rio de Janeiro has enough experience and strength as any other region in the most developed parts of NA in the world was very important. Understanding better how the WSO and the NAWS efforts are done has increased my ability to share this and spread the word around about how we can better help and support these services. The main challenge I faced was certain situations where the conflict of personalities has taken its emotional toll. Hopefully, I have overcome these with the practice of the program. Another challenge was to help change the view many members have of the World and Zonal services - because of indirect delegation and centralization of services, due to having intermediate bodies, our groups felt, for a long time, apart from the world and zonal levels of service. Making the extra effort to attract people to be

involved in service, and also to participate through discussions, decisions, and contributions to the Zonal and World levels of service is an ongoing challenge. It was sometimes frustrating to try to hold an event for general members and the GSRs/RCMs, such as workshops for writing contributions to the Traditions Book, for instance, and having nobody showing up. Even though we had good participation when we gave our report from the WSC after coming back from the conference, most of the times when we summon the fellowship to discuss World level issues, the participation is very little. It is an ongoing challenge to interest and attract people to these activities.

Facts about: Rio Grande do Sul Region*

Name of Regional Delegate.....	Cristiane
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	
Have you attended a WSC before? How many	
How long is the RD term in your region?	Two-year term
How many areas are in the region?	6
How many groups are in the region?	78
How many meetings take place each week in the region?	216
How many H&I panels take place each week in the region?	23

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	85%
What percentage comes from conventions and events?	10%
What percentage comes from literature sales?	5%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	15%
• H&I?	10%
• Holding workshops and service meetings?	25%
• Traveling delegates or other trusted servants to service meetings and workshops?	20%
• Holding events?	0%
• Expenses to hold and manage the RSC?	20%
• Specify any other expenses? 4% of our budget is spent on the maintenance of our register of legal personnel. Through the association this results , how and why ? And the remainder of the balance we continue to cash cycle , making transfer to the Brazilian Zonal Forum	

Total money contributed by the region to your zonal forum during your last fiscal year? **Our contribution to the forum circulates between 6 and 8% of our budget period.**

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
Our meetings are held in itinerant system; ie every meeting one of the areas receiving one of our meetings. On the eve of our meetings is an accomplished service forum , with topics chosen by the own community	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website; Lists of project groups. In that distribute lists of traffic signals groups and hazardous locations , or places where people congregate to use drugs.	
Are any of these workgroups/committees new since the last WSC?	yes

If you have an FD workgroup/committee, what are their responsibilities/tasks?

Is there a corporation or an entity with legal status that is a part of your RSC? **yes**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

We see with great success for consensus decision-making . For our projects only have continuity when the idea is ripe , and the financial and human resources for completing the project successfully

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts? **yes**

We participate in the national H.I manual revision and throughout the development project scope in our country

What kind of training and mentoring efforts take place in your region and/or its areas?

We work for unity; so we are always available to develop projects in N.A as a whole , aiming at the growth of the brotherhood in all spheres . Regional, national and global

Describe what kind of planning your region and/or its areas utilize.

We use the service system view . We believe that through the guidance of service and unity of literature , we can make our community grow much worldwide

Does your region or its areas have any shared services with other service bodies? **yes**

The help line is shared . The 33 groups that is in the other region of the structures are also served by the services

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

We are using social networking tools for internal communication

Successes with utilizing technology in new ways within your region and/or areas:

We use bright panels in traffic signals. Boards in football stadium . And all brought great results

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We put up the acrylic signs , that lasts longer , rather than paper posters in clinics, hospitals , police stations, pharmacies and schools.traffic lights in traffic signals .Whatsapp as support help line. Other services are - outdoor panels; leafleting; stands and presentation at specific events; squares; colleges and companiesBusdoor; Ad on TV; Spots in radios; A personalized file with a presentation kit for authorities; Panels in private companies

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **25**

Does the region have any type of NA phonenumber or a helpline? **yes**

It is a shared service between the areas . Of paramount importance to the community as a whole. Bringing potential addicts, as well as multipliers professional messaging to study our meetings.

Do you have a regional website? **yes na.org.br**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Even without seating to carry the conscience of the region, we have conducted CAR workshops so that our region is abreast of world service topics. For the last CAR we conducted six workshops with an average of 18 participants in each.

How does your region reach a conscience about WSC matters? **Read all the material released . groups and exchange of work experience. So we contemplate the views of all those who contribute to our service.**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

New literature material. Especially literature services

Please describe the most significant challenge your region has faced since WSC 2014:

The consciousness of self sustenance cycle. We are a community in a developing country .

Today we have more than 70 % of the state groups , support and develop these groups is our goal now.

Please describe the most significant challenge your region has faced since WSC 2014

Our participation in the Brazilian unit through zonal forum .

The structures development project through far-reaching. And awareness of the service cycle , your alterancia and sustainability

What additional information would you like to share with other conference participants? The great satisfaction is to get the addict who needs N. A. This is the fullness of service.

Our community understood that the fact of not being seated and have no voice in the conference not denigrated us as servers. The Pyramid of services tells us what we are. The growth in our areas and the strengthening of our group is our made to the maturity of our services. Evolved very community that period. Our community understood that the negative opinion of the council did not make us stop being a region . On the contrary , we believe we can contribute a lot with ideas for the history of the community growing in the world .

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

That the world conference was held via web tool. Not in person . So all regions would have their opinions respected and followed in their new service directions

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Listening to the needs of those we serve.

Today the priority in our meetings is the exchange of experiences between servers and areas.

At the time we collect all ideas and data to the conscious growth of our structure and quality of our services .

Participation in zonal forums . Add to the experiences of other bodies of services.

Read the literature of Worldwide Service also brings growth in delegate service vision.

Facts about: Rio Grande Region

Name of Regional Delegate.....	Freddy O
Have you attended a WSC before? How many	yes - 3
Name of Alternate Delegate.....	Robert B
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	4 years
How many areas are in the region?	7
How many groups are in the region?	117
How many meetings take place each week in the region?	167
How many H&I panels take place each week in the region?	28

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	USD
What percentage of your RSC’s annual budget comes from group and area contributions?	8%
What percentage comes from conventions and events?	92%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	3.3%
• H&I?	3.3%
• Holding workshops and service meetings?	3.3%
• Traveling delegates or other trusted servants to service meetings and workshops?	8.4%
• Holding events?	33.39%
• Expenses to hold and manage the RSC?	1.3%
• Specify any other expenses?.....	Phone line and website 46.8%
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
Rotates North South and Central parts of region	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	yes

OUr region uses a hybrid of consensus and ratification by vote

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Service learning days. avg attendance 12 to 20.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

RCMs get some training in planning by virtue of attending the RSC.

Describe what kind of planning your region and/or its areas utilize.

planning basics at the regional level.

Does your region or its areas have any shared services with other service bodies?**yes**

Albuquerque and Bosque share HI/PR

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Albuquerque and Santa Fe attend conferences and provide materials.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

1 800 hosted PBX

Do you have a regional website? **yes riograndena.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

3 workshops, usally between 15 and 30 people.

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Getting lit and msg out in spanish as much as possible.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Badges at our convention, sadly.

Please describe the most significant challenge your region has faced since WSC 2014

Keeping trusted servants

Please describe some highlights or successes your region has experienced since WSC 2014

Our regional convention corp has had great success in streamlining our timeline and guidelines.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting interest from members in the conference at all is difficult. Using planning to further our efforts at region has been successful.

Facts about: San Diego/Imperial Counties Region

Name of Regional Delegate.....	Dave T
Have you attended a WSC before? How many	yes - 11
Name of Alternate Delegate.....	Don S
Have you attended a WSC before? How many	yes - 4
How long is the RD term in your region?	2 years
How many areas are in the region?	9
How many groups are in the region?	350
How many meetings take place each week in the region?	387
How many H&I panels take place each week in the region?	49

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	U.S. Dollar
What percentage of your RSC’s annual budget comes from group and area contributions?	100%
What percentage comes from conventions and events?	0%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	0%
• H&I?	6%
• Holding workshops and service meetings?	3%
• Traveling delegates or other trusted servants to service meetings and workshops?	5%
• Holding events?	25.5%
• Expenses to hold and manage the RSC?	60.5%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Youth	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Building Strong HGs/Shared Services 45 attended. LSC/GSF for an area, 10 attended. Area eventually folded and groups went to another area, did not utilize options presented. 8 CAR Workshops, average attendance 15. Collaboration, 60 attended.

Does your region provide any other type of fellowship development or outreach efforts?**yes**
Our regional and area outreach committees do a monthly event called "Addicts n Asphalt" where they coordinate members traveling to different groups in their areas or our region.

What kind of training and mentoring efforts take place in your region and/or its areas?
Training is done through vice chair, alternate or assistant positions. Area outreach committees provide an orientation monthly for new GSRs, average about 15 minutes. Myself and a few other members with experience mentor newer members in service.

Describe what kind of planning your region and/or its areas utilize.
None

Does your region or its areas have any shared services with other service bodies?**yes**
We are a part of the California Collaboration effort.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have had success in using the BMLT, our regional schedule and group info with NAWS is more up to date than ever before.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

One of our area PI committees focused on carrying the message to the Chaldean community in their area, efforts resulted in a few members so far. One of our areas coordinates a booth at the SD county fair. We have a couple areas that send meeting schedules to treatment centers and various govt. agencies regularly. Our RSC has just recently (Sept. 2015) switched to a PR umbrella structure (H&I, PI, Website, Phonenumber and NABTW have become work groups of that committee. The PR committee is coordinating to events this year; Pride and Standown. The committee is struggling but we faith that it will eventually get going strong.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

24 hrs, answered by addicts. Presently members need to go to our RSO during the day and evening to answer phone and it is forwarded to members' homes overnight. Our Regional Phonenumber working group is beginning to explore other options.

Do you have a regional website? **yes www.sandiegona.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**
8 CAR Workshops, average attendance 15.

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?..... **no**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Change to PR umbrella structure at RSC.

Please describe the most significant challenge your region has faced since WSC 2014

Getting people involved in the service structure.

Please describe some highlights or successes your region has experienced since WSC 2014

We have been able to have much shorter RSC meetings, mainly due to the participants and the leadership of our chairperson; which has lessened the frustration of participants.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

I believe we need to talk about about the break we take mid-week and if there are other less expensive options available, this is important to our members here and they were upset that we didn't have a chance to voice our concerns in 2014. Any discussions we can have about moving us more to a discussion based conference and less motion driven I believe will result in more participation from our members regarding issues affecting NA as a whole. We have maybe 10% participation from our groups now and I believe it is directly tied to how complicated we make this for the average member. Groups discussing issues or questions and and relaying that conscience to our RDs, to take action on after further discussion at the conference, I believe would be much more attractive to our membership.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Last conference breaking some motions down to questions and asking for more than yes or no resulted in our RD team having a better idea of the conscience of our groups; which allowed us to better participate at the WSC. The main challenge continues to be to try to get members informed and participating. We have had a little more success this cycle with getting RCMs involved in the CAR process.

Facts about: Show-Me Region

Name of Regional Delegate..... **Rob B**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **Thomas W**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **18**
 How many groups are in the region? **400**
 How many meetings take place each week in the region? **725**
 How many H&I panels take place each week in the region? **75**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **usa dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **80%**
 What percentage comes from conventions and events? **20%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **5%**
 • H&I? **10%**
 • Holding workshops and service meetings? **5%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **20%**
 • Holding events? **5%**
 • Expenses to hold and manage the RSC? **55%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **400**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office?
 Does your region have a regional convention? **yes**
 If yes, is attendance: **decreasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; PR/PI
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
We use parts of CBDM and it works well

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

DRT, Traditions Work Book, Build Strong Home Groups, PR Concept, How to Present to Outside Professionals, RCM Training,

Does your region provide any other type of fellowship development or outreach efforts?
What kind of training and mentoring efforts take place in your region and/or its areas?

RCM Training

Describe what kind of planning your region and/or its areas utilize.

Are Subcommittees do a great job of planning events

Does your region or its areas have any shared services with other service bodies?**yes**

All the areas in Kansas City have formed a Metro, and all the areas in the St Louis use the same meeting directory

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have used Skype, Go To Meeting, and others for adhoc

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have booths at several conferences and at least one area has made a presentation to Outside Professionals. We also did that at a Multi Zonal Service Symposium

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **no**

Do you keep your meeting information updated on the website?

Has your region hosted CAR workshops**yes**

We dedicate our Regional Assembly to the CAR and we had over 30. Several Areas also have CAR workshops and attendance ranges from 5-15.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Trying to change from a business RSC to a service based RSC. Apathy and Unity right behind that.

Please describe the most significant challenge your region has faced since WSC 2014

Overcoming the closure of our Regional Service Office

Please describe some highlights or successes your region has experienced since WSC 2014

We have workshops in the middle of the day at our RSC instead of really just discussing money most of the time.

What additional information would you like to share with other conference participants?

We have gained much momentum since the last WSC. At one time we only had 2 trusted servants on our Executive Board to having all the positions filled. We also are very happy we have the workshops at the RSC.

Is there anything in particular you want to discuss at the conference?

Unity

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

There is nothing more valuable than gaining experience. Having workshops at the region seems to have helped the atmosphere at the region. The challenge of apathy and unity is our biggest challenge.



Sierra Sage Region of Narcotics Anonymous
www . sierrasaogena.org

World Service Region Report

January 26, 2016

The Sierra Sage is comprised of Six Areas 3 of which are in Northern Nevada and 3 in Northern California. The geography spans snowcapped mountains, lakes, forests, and deserts. The Region covers over 1200 square miles in two different states.

The Regional Service Committee has two sub-committees that report to it RSO and The Convention Committee. The members listed below are RSC members and compose the body.

Jim G. Chair
 Karen R. Vice Chair
 Rick O. Treasurer
 Blanca G. Secretary
 James C. Regional Delegate
 David B. Alternate Regional Delegate
 Mac M. Convention Chair
 Mike S. RSO Chair
 Dylan C. Outreach Coordinator
 Danny "Hoppy" H&I Coordinator
 Public Relations Vacant
 Literature Review Vacant
 Gratitude Chair Vacant
 Webmaster Vacant

RSO recently re-elected Mike (Smiley) from South Lake to a 2nd term as Chair, Vince P. from Carson as Vice Chair, and Karen R. as Secretary-Treasurer. RSO manages our legal, phone lines, and residual funds brought in by the Convention Committee annually. We now have a full RSO Board, membership is comprised of former Convention Chairs, Delegates, and members at large.

The 2016 Convention Theme is "Recovery Is Possible". Our Chair Mac M. has 42 years clean and years of experience in service for Narcotics Anonymous. Our main fundraiser is softball, "The Boys

and Girls Of Summer Softball Tour". Addicts from all over the Region from Susanville to Fallon play all summer long meeting and Fellowshiping. Programs is looking for speakers contact Beth P. 775-762-8474 she is the Programs Chair.

The Regional Service Committee itself has a couple of openings Literature Review, and Public Relations (vacant since 2008). All positions are filled former 2014 Convention Chair Jim G. is Chair he has 8 years Clean. The Regional Service Committee made a \$10,000 donation to WSO and sent a literature order back to the groups through RSO.

The Region has a 50/50 policy for allocating funds to WSO and the Region. This year for the first time we will fund our Delegate Team to WSC. Sandra F. returned to Brazil and our new Alternate Delegate is David B. he has 4 years clean, please welcome Dave he has previously served as an RCM and Marathons Chair on the Convention Committee.

H&I has made many strides serving the Nevada State Prison, and Chair Danny "Hoppy" has spearheaded a successful "Behind The Walls" sponsorship program. Addicts outside the walls doing steps with addicts inside "anonymously" through the use of a PO Box. We are still challenged to find a Public Relations Coordinator but many programs started in 2008 have been continued by BLAW Public Relations these include " Here Comes The Judge", and the Jane and John Doe Radio Show which is now done weekly in Quincy California by Erin Roth a member herself a professional broadcaster.

The Region's website has been in disarray over the last two years and we are trying to get a webmaster a "committee" was formed at the last RSC to resolve the problem.

The six Areas reported the following:

BLAW (The Biggest Little Area In The World), Carie Jo is the Chair of our largest Area which has in excess of 50 meetings weekly. All the services are rendered with a few vacancies in Activities and the need for another RCM is needed.

H& I provides service to treatment centers, Washoe County Jail, and the Herlong Federal prison. Mac M. from Reno and Brandon B. from Susanville California are the facilitators there. The Chair Rick O. serves on several Regional committees also.

Public Relations works with H&I on all events including "Entering The Criminal Justice System Coming Out Clean", Freedom From Addiction 4th of July, and December Pancake Breakfast. The Jane & John Doe Show was started at Region and continued by BLAW, two anonymous share their stories via interview and discuss the NA program and their experience. In Quincy it appears weekly

and Erin Roth is the Coordinator there. Public Relations Chair is Julia Carmichael who has been doing it for 3 years.

CNA Capital Cities Area is based out of the Nevada state Capitol in Carson City, Max S. is the Chair. Capital Cities has all new enthusiastic "trusted servants". They have 13 meetings weekly and have all services filled including Public Relations and H&I. The body is getting their feet wet, and will grow and learn in unity. RCM Rich F. reported that they want support with CAR report and their "group conscious" so I will be going out visit them February 21.

RNA Rural Nevada Area (our newest Area) reported this (in their own words):

I think our biggest challenge is because we are Rural we have problems getting our GSR's from each city to show up to the area meetings. Since we have started holding our areas in Lovelock, we have been pretty successful having Winnemucca and Elko showing up to participate.

One of our other challenges is getting members to participate and volunteer to help with committees. We want to start hosting other events besides just the Rural Area Campout at the Scout Camp every year. Getting our members to join up for committees has been a big challenge. This year we did had a Xmas Party and we are planning a Easter picnic hopefully these will work out. We will see.

Also one of our other areas of concerns this year has been getting the information updated on the Region's website.

Currently we have Lovelock, Dayton, Silver Springs, Fallon, Winnemucca and Elko. We also have Yerington, even though we haven't heard from them in a while.

In Loving Service, Abbey H. RCM

SLT South Lake Tahoe Mark M. RCM Reported that they have 9 meetings weekly they recently picked up the Gardnerville groups which seceded from the Capital Area to join South Lake primarily because of geography. SLT has PR and H&I and Phonelines. They have many activities including the Region's biggest campout Mountain High. They are currently working on doing a "Judges Panel" in PR.

NLT North Lake Tahoe Reported by Regional Secretary Blanca G. (NLT Member) No services other than phone lines with 7 meetings a week (one a day). Trusted Servants wear multiple hats they do however have RCM representation. They would like to start up PR/H&I as Blanca reported a "heroin" epidemic in the North Lake. It was also reported that they have some dissension because of personalities and no principles. NLT is one of our oldest Areas.

GOVA Greater Owens Valley Acting Chair Ami L. reported: GOVA has added Tonopah to it's Area this town borders Region 51 and where Sierra Sage ends. We are excited to have Tonopah as we have attempted regular NA meetings here only to see them fail. They currently hold 12 meetings and no RCM since Alt Delegate and GOVA RCM returned to Brazil. They are working on attending the Region with new representation. Currently they present monthly DUI Panel meetings at Inyo County with their combined Public Relations/H&I team.

So in review Sierra Sage is alive and well while experiencing growth pains as "more is being revealed". Thanks for letting us be part of a greater whole.

In Service We Grow,

Sierra Sage Region Delegate Team
James C. Regional Delegate
Dave B. Alternate Regional Delegate

Facts about: SOSONA - Indian Region

Name of Regional Delegate.....	Rajinder P
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Amitabh S
Have you attended a WSC before? How many	no
How long is the RD term in your region?	Two(2) YEARS
How many areas are in the region?	12
How many groups are in the region?	158
How many meetings take place each week in the region?	257
How many H&I panels take place each week in the region?	70

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	INDIAN RUPEES(INR)
What percentage of your RSC’s annual budget comes from group and area contributions?	43%
What percentage comes from conventions and events?	15%
What percentage comes from literature sales?	43%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	20%
• H&I?	0%
• Holding workshops and service meetings?	4%
• Traveling delegates or other trusted servants to service meetings and workshops?	25%
• Holding events?	0%
• Expenses to hold and manage the RSC?	34%
• Specify any other expenses?.....	Secretarial Expenses approx 16%
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	2
Does your RSC meet in the same place each time?.....	no
India is a big region and we hold RSC meetings all over the country. As part of our Fellowship development efforts we also sometimes hold RSC meetings in New/ Loner area's. Our second last meeting was held at Hyderabad, a new group, with 4 meetings a week.	
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; Literature Distribution; PR/PI; Regional Service Office; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
The RD and RDA conduct FD activity and are the first contact point for any request. The executive committee of the RSC also conducts FD's. We conduct service workshops and PR meets.	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes

Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
We engage in a lot of discussions and then arrive at a consensus, looking at the primary purpose and working towards the common goal of unity. The RSC meeting can stretch up to 12 hours in a day!! We use consensus and voting to resolve all pending issues.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
SOSANA has conducted about 20 workshops in the last 2 years. The average attendance ranges from 20 to 40 members. The topics covered have been: Unity, Service and Spiritual principles, 1-12 Traditions as part of the traditions book project, Freedom and responsibility, PR, H&I and Phonelines and workshops on Concepts 3 and 4.

Does your region provide any other type of fellowship development or outreach efforts? **yes**
The RD and RDA are primarily responsible for Outreach and FD. We carry the message of the service structure to as many places as we can. We also conduct mock PR and H&I presentations

What kind of training and mentoring efforts take place in your region and/or its areas?
Our training methods are informal at best and people learn from each other.

Describe what kind of planning your region and/or its areas utilize.
We have a fixed FD budget per annum and our activities are designed around the financial resources available. We have a detailed FD request form and our action plans are formulated on receipt of this form.

Does your region or its areas have any shared services with other service bodies? **no**
 Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:
One of our area's Delhi has a FD committee and the entire region has learnt a lot from their experience. Their policies and do's and don't's have been shared with all communities.

Successes with utilizing technology in new ways within your region and/or areas:
 Please describe the different types of public relations efforts (PR/PI) carried out in your region
Our RSC meetings last for 3 days and we keep one full day for FD and outreach. As part of this process SOSONA has conducted over 30 press meets. We have received extensive coverage in Newspapers across India.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **no**
 Do you have a regional website? **yes www.naindia.in**
 Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**
In the recently concluded RSC meeting at Puri- Orissa area, 2 NAWS representatives conducted an extensive CAR workshop. There were about 20 participants.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**
 Does your region engage in gathering a conscience for CAT material? **yes**
 How does your region delegate authority to you to make decisions at the WSC? **Mandate**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **yes**
We are facing a severe financial crunch in the region. Our Outreach and FD activities have severely been impacted. We have reached out to NAWS and APF in this regard.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Fellowship Development and raising funds

Please describe the most significant challenge your region has faced since WSC 2014

We are facing a severe financial crunch in the region. Our Outreach and FD activities have severely been impacted. We have reached out to NAWS and APF in this regard.

Please describe some highlights or successes your region has experienced since WSC 2014

Over 12 workshops conducted all over the region. 4 PR meets. FD in 10 different places all over the country. A very successful are you a loner link on our website. Publication of our very own Regional survey.

What additional information would you like to share with other conference participants?

We are a growing region and are in real need of experience. We also require some help from NAWS to keep our FD efforts going uninterrupted.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: South Africa Region

Name of Regional Delegate.....	Keshan C
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Matthew G
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	4
How many groups are in the region?	270
How many meetings take place each week in the region?	286
How many H&I panels take place each week in the region?	63

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	South African Rands (ZAR)
What percentage of your RSC's annual budget comes from group and area contributions?	10%
What percentage comes from conventions and events?	85%
What percentage comes from literature sales?	5%
Please describe, in percentages, your RSC's annual expenses:	
• PR efforts?	10%
• H&I?	15%
• Holding workshops and service meetings?	10%
• Traveling delegates or other trusted servants to service meetings and workshops?	5%
• Holding events?	45%
• Expenses to hold and manage the RSC?	2%
• Specify any other expenses? FD Project and Literature 5%; Translations 6%; Webhosting 1%; Accounting Fees 0.5%; Banking fees 0.5%	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?	15
Does your RSC meet in the same place each time?	no
We meet once a month via telephone conference call and then 3 times a year face to face.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations; Website	
Are any of these workgroups/committees new since the last WSC?	yes
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Assist area FD's and translation committees	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	no
Do any of your areas use CBDM to reach decisions?	no
Group conscience and voting	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Various workshops held throughout the country - Many through FD like "building strong homegroups" and then many of the subcommittees like H&I, Phonenumber, and PR who cover topics related to their own service areas. Attendance is usually around 15 to 30.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We give out a lot of free literature in the form of starter packs (new meetings), H&I (prisons), and also in areas that are outlying. A lot of outreach is done through FD and PR. The various subcommittees also hold various workshops throughout the region.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have GSR training and most of our positions from group to region have a vice allowing for the mentoring process to take place.

Describe what kind of planning your region and/or its areas utilize.

We have adhoc committees that are set up to plan events like the regional convention.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

No

Successes with utilizing technology in new ways within your region and/or areas:

Yes we have - Whatsapp is proving to be very useful in getting NA groups and service committees so much more organised and effective.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Workplace visits - Corporates, Hospitals, Police Stations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **yes**

We have a National Helpline that is manned by volunteers in each (major) area. We have a phonenumber Chair at Region who manages and co-ordinates all of this.

Do you have a regional website? **yes www.na.org.za**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

4 Workshops per cycle - Attendance ranges from 15 to 30 people.

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

We are busy with translations into 2 local languages.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Translations, and Continuity of service

Please describe the most significant challenge your region has faced since WSC 2014

Willing members to serve - Continuity of service

Please describe some highlights or successes your region has experienced since WSC 2014

Our youngest areas 1st hosting of the Regional Convention was a huge success. Translations are also well on their way.

What additional information would you like to share with other conference participants?

No

Is there anything in particular you want to discuss at the conference?

No

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We have recently added another RSC face to face meeting for the year - This is working out great. We are feeling a greater sense of fellowship at RSC. Our challenges are translations (taking very long) and purchasing literature. We have had some very poor turnouts at the CAR workshops. It is proving to be quite difficult to get members interested in service (Regional).

Facts about: South Dakota Region

Name of Regional Delegate..... **Steve P**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Jeff S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **4 years**
 How many areas are in the region? **2**
 How many groups are in the region? **29**
 How many meetings take place each week in the region? **62**
 How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **50%**
 What percentage comes from conventions and events? **50%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **5%**
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **70%**
 • Holding events? **15%**
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
 two times centrally, and one time on each side of the region
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC? **Convention/Events**
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
 it is a learning curve that is developing nicely. Members are getting used to coming to consensus rather than attempting to overtake the vote.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Consensus based decision making: attendance of 12 members: instrumental in West River Area becoming consensus based in our policy.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

We have had a few speaker jams on the topics of service, and what each group can achieve: such as h/i or pr. It seemed to build much interest in members becoming actively involved in service.

I think the most important type of mentoring is sponsor/sponcee mentorship in service.

Describe what kind of planning your region and/or its areas utilize. **Planning is beginning to take effect as we are beginning to become project based in our PR/PI efforts.**

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We held a PR event with the CAR in the previous cycle, and are now planning a PR event in the other area to be included with the convention.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes sdrna.com**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Member tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
consensus based decision making

Please describe the most significant challenge your region has faced since WSC 2014

Reaching the addicts on the Native American Indian Reservations. Also, our region had only one participating area for almost a year. We have two areas for the time being, but the new area is still very unstable.

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenge I have encountered is the lack of interest of members to become involved in the information I have to share with them. At the group level, the members are very interested when I share the experiences I have had the opportunity to learn from. I just am unable to share with all of the home groups. So much of the information that is given in reports, stays at the level of the report. Apathy for other levels of service beyond the home group is widespread in our rural region.

Facts about: South Florida Region

Name of Regional Delegate..... **Jeff P**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **Kevin D**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **In midst of switching from 3 to 2 years**
 How many areas are in the region? **16**
 How many groups are in the region? **392**
 How many meetings take place each week in the region? **876**
 How many H&I panels take place each week in the region? **254**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC's annual budget comes from group and area contributions? **64%**
 What percentage comes from conventions and events? **32%**
 What percentage comes from literature sales? **4%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **20%**
 • H&I? **8%**
 • Holding workshops and service meetings? **7%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **27%**
 • Holding events? **2%**
 • Expenses to hold and manage the RSC? **17%**
 • Specify any other expenses?..... **Insurance 8, Prepaid WSC Costs 11**
 Total money contributed by the region to your zonal forum during your last fiscal year? **1000**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
 RSC rotates among areas that bid to host
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
 Convention/Events; H&I; PR/PI
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts? **yes**

Spanish groups work with Latin America Zonal Forum on Outreach efforts in Haiti and region worked with LAZF on Outreach in Cuba. Areas and PR handle FD and Outreach by reaching out to hospitals and holding workshops on Traditions and Concepts.

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops

Describe what kind of planning your region and/or its areas utilize.

Through budgeting process

Does your region or its areas have any shared services with other service bodies?**yes**

Our region shares all statewide PR and our website meeting list database with the Florida and AL/NW Florida Regions. Our event calendar is shared/coordinated with the Florida Regions event calendar. We are in the process of creating a single, statewide helpline which will be shared by all three regions. We are in the process of deciding upon the creation of a shared services workgroup/committee that will help coordinate the shared services among the three regions. We have 4 areas which share an H&I Gratitude Dinner. 3 areas share a trusted servant’s workshop. Numerous areas work together to compile county-wide, joint meeting lists in our metro communities which have multiple areas covering them and share county-wide PR presentations when needed.

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

During this cycle, we used skype to have a member from the Latin America Zonal Forum attend our RSC meeting. We will end up holding 10 CAR/CAT webinars to disseminate that information to interested members and we're implementing online balloting for the CAR and CAT.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Bus ads, PSA's, various community presentations, poster drives

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phonenumber or a helpline? **yes**

We are in the process of creating a single, statewide helpline which will be shared by all three regions.

Do you have a regional website? **yes**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

2 regional workshops; 14 area workshops and 10 webinars. Average attendance is 15 in workshops and 10 on webinars.

How does your region reach a conscience about WSC matters? **CAR-Group Tally; CAT-Member Tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow?**yes**

Spanish speaking groups were feeling alienated with a structure they had difficulties participating in and this resulted in the creation of a Spanish speaking area which includes Spanish speaking groups in three counties and including groups in another Region.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Our participation in Southeastern Zone

Please describe the most significant challenge your region has faced since WSC 2014

None

Please describe some highlights or successes your region has experienced since WSC 2014

Highlights include switching from regional to statewide helpline, new Spanish speaking area, and the creation of an Additional Needs point person within our PR Committee. Funding (if needed) of area trusted servants to attend RSC subcommittees and RSC meeting has worked very well.

What additional information would you like to share with other conference participants?

The South Florida Region ROCKS!! Our RSC has near perfect attendance and great participation and unity of purpose, along with an excellent atmosphere of recovery.

Is there anything in particular you want to discuss at the conference?

Increasing transparency in all aspects of World Service, and discussing the staffing of workgroups by the Board.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The collaboration with the Michigan and Mid-Atlantic RD's along with the cooperation of the WB and NAWS staff member in the preparation of CAR Motion #13 worked well overall. The use of technology has worked well. The greatest challenge as an RD has been the completion of this report form in the format in which it was provided.

Facts about: Southern California Region

Name of Regional Delegate..... **Arthur A**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Christine B**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Years**
 How many areas are in the region? **22**
 How many groups are in the region? **1134**
 How many meetings take place each week in the region? **1213**
 How many H&I panels take place each week in the region? **590**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **U.S. Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **11%**
 • H&I? **15%**
 • Holding workshops and service meetings? **2%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **4%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **1%**
 • Specify any other expenses? **Sponsorship behind the walls 3.5%, Phonline 1.5%, RSO rent 32%, NAWS contribution 30%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **12**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office?..... **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Phonline; PR/PI; Regional Service Office; Website Youth
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Southern California Regional Assembly Workshop is done on CAR years, and on non CAR years it is put on with IDT's. Service Works is put on 3 times a year and is a combined effort of Regional Public Information, Phone lines, and Web.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Service Works and SCRAW

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Web Committee meets by SKYPE monthly.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

TV & Radio P.S.A.'s and one or two addiction conferences a year.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

Regional and Spanish helpline hosted by different areas on a daily basis.

Do you have a regional website? **yes todayna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Upon area request. 20-30 people.

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions Working Guide

Please describe the most significant challenge your region has faced since WSC 2014

Apathy

Please describe some highlights or successes your region has experienced since WSC 2014

Better communication and using Google Groups to send information

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting groups to participate in the CAR, and finding ways to generate interest in having FD in our region.

Facts about: Southern Idaho Region

Name of Regional Delegate.....	Robert S
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Kevin H
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2-4
How many areas are in the region?	5
How many groups are in the region?	54
How many meetings take place each week in the region?	131
How many H&I panels take place each week in the region?	25

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	85%
What percentage comes from conventions and events?	15%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	25%
• H&I?	20%
• Holding workshops and service meetings?	15%
• Traveling delegates or other trusted servants to service meetings and workshops?	15%
• Holding events?	10%
• Expenses to hold and manage the RSC?	15%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
Rotates between 5 areas	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	increasing
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
Mixed bag some CBDM and some RRO.	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Several H&I workshops, Pria training, Phone orientation, I have no numbers.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Yearly calendar

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Mixed results, had a few brainstorming sessions but they haven't caught on.

Successes with utilizing technology in new ways within your region and/or areas:

Web page for Regional events and meetings. Showing videos from WSO.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phonenumber or a helpline? **yes**

Google voice in most areas and region.

Do you have a regional website? **yes www.sirna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

Two workshops with moderate attendance (30+) at one and slight attendance at the other (-8)

How does your region reach a conscience about WSC matters? **Regional assembly/ CAR-CAT**

Workshop. Every member who attends get a vote. 3rd Saturday in February conference years.

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

FIPT

Please describe the most significant challenge your region has faced since WSC 2014

Communication

Please describe some highlights or successes your region has experienced since WSC 2014

Excellent reception of brain storming?mind mapping at 2015 Regional Assembly

What additional information would you like to share with other conference participants?

We are very diverse and when I was at WSC 2014 I was made to feel not a part of when political discussion were carried on during the van travel to the "ranch". I would like to remind all that we are not a political or religious group and keeping our conversations about NA is the best way to be inclusive.

Is there anything in particular you want to discuss at the conference?

One of our members suggested that we discuss a way to provide seating access by a zone if all of the regions within that zone volunteer to give up their seat at the conference. This would be on a case by case basis and would, we believe, help that dialogue.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I came into the Delegate position new and fast. No mentoring was provided, the participants forum was less than friendly to new comers questions (it has improved slightly) and the assumption that each delegate would be up to speed on processes at WSC is, from my perspective, short sighted. Our Region has an expectation that I will have all the answers without any demands on the membership. When I ask what we need to do for our region it is left up to me, until I come up with any program. Then everything comes to question. I have found that the movies and presentations that are provided by WSO are well received and good tools for showing NA around the world. I am excited about NA as a world wide fellowship.

Facts about: Spain Region

Name of Regional Delegate.....**Juan G**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Sebastian S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **10**
 How many groups are in the region? **120**
 How many meetings take place each week in the region? **212**
 How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:**euros**
 What percentage of your RSC's annual budget comes from group and area contributions? **30%**
 What percentage comes from conventions and events? **10%**
 What percentage comes from literature sales? **40%**
 Please describe, in percentages, your RSC's annual expenses:
 • PR efforts? **5%**
 • H&I? **5%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **20%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **2000**

Your Regional Service Structure

How often does your RSC meet?..... **2**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office?.....**yes**
 Does your region have a regional convention?**yes**
 If yes, is attendance:
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Project Based Workgroups; Translations; Website
 Are any of these workgroups/committees new since the last WSC?**yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
outreach to and communication with peripheral groups/communities, workshop planning and facilitation, general service training in developing communities, help in area inventories.
 Is there a corporation or an entity with legal status that is a part of your RSC?**yes**
 Does your region use CBDM to reach decisions?**yes**
 Do any of your areas use CBDM to reach decisions?**yes**

In decision making our RSC uses CBDM according to the same procedures approved by the European Delegates Meeting at their summer meeting 2002 in Bellaria, Italy. Consensus is not used when electing trusted servants.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
Participation together with the developing group of Bilbao in the "Global Day Without Drugs" assembly. Workshop on "The NA Service Structure" Service Workshop in the Santiago de Compostela group, about 35 members in attendance. Workshop at the Canary Islands Area Convention regarding Service Motivation, 26 attendees. Outreach to Plasencia group with workshop, 15 members. Workshops at the Regional Convention about the First European Service Learning Days and about "Women´s vision of NA". A workgroup developed a new promotional video for NA Spain by editing a video made by NA Uruguay, to whom we are very thankful for being allowed to use it. Workshop at the Barcelona Area Convention on the 3rd Tradition, more than 30 attendees. Workshop at Coruña group, 19 members.

Does your region provide any other type of fellowship development or outreach efforts?**yes**
Communication with Skype and Whatsapp groups Outreach and communication with Italy Region

What kind of training and mentoring efforts take place in your region and/or its areas?
Canary Islands Area Inventory Service Training Days in Bilbao

Describe what kind of planning your region and/or its areas utilize.
planning is done with yearly budgets, and subcommittees do their own planning for each half-year service cycle. In general, we follow the service planning concepts used by the EDM.

Does your region or its areas have any shared services with other service bodies?**yes**
The subcommittee of support and supervision of the regional convention includes members from RSC and ASC.

Has your region had discussion about where NA does not exist in your region?**yes**
 Successes with communication strategies in your region and/or its areas:

We have had very fruitful meetings with directors of certain prisons which have enabled us to start service work in other prisons throughout the country.

Successes with utilizing technology in new ways within your region and/or areas:
RSC meetings on Skype, voting with surveymonkey.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Training Workshops, radio programs, ads on TV.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**
 Does the region have any type of NA phonenumber or a helpline? **yes**

We offer service in Spanish and English. Calls made out of hours are returned promptly. Information is given to professionals, and contacts established with all local groups on demand. This service is highly effective.

Do you have a regional website? **yes www.narcoticosanonimos.es**
 Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**
A single workshop directed to all RSC members with high level of attendance, using CAR videos and slides.

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**
 Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The publication of "Vivir Limpios" and the creation process of the New Traditions Book.

Please describe the most significant challenge your region has faced since WSC 2014

Being able to achieve the Public Utility Status and Non Profit Status in Spain.

Please describe some highlights or successes your region has experienced since WSC 2014

The achievement of our new legal status, which was possible after years of hard work thanks to the services of an external consultancy firm. We have developed a highly functional webpage which is soon getting even better, and the helpline and Spanish magazine are working very well. We have been able to provide a member to a workgroup of the LAZF, which has strengthened our ties, we have been graced with the attendance of prison inmates to our regional convention and to area conventions, even acting as speakers at the events. We also now have self-supporting groups functioning with their own service structure inside several prisons.

What additional information would you like to share with other conference participants?

We held a one day convention inside the Albolote Prison in Granada, with members attending from 4 different areas. There were 70 attendees in total, with 3 speaker meetings, food and live music.

Is there anything in particular you want to discuss at the conference?

Skype recovery meetings, Whatsapp recovery meetings (how to handle), the use of gender in our literature, literature regarding predatory behaviour, and the translation of literature to regional languages.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

In general, everything has worked very well. There has been a good learning experience with the former RD, and good will and communication between the different levels of service, as well as between members of the RSC and with the EDM. The challenges have been: acquiring the public utility and non profit status of NA, developing H&I efforts and structure, getting to know the different levels of service in NA. The extraordinary communication with the WSO from which we have received lots of service materials and solutions to many queries have helped greatly. Our congratulations to it's members and especially, as we are a Spanish speaking region we want to thank John L. for his great work in responding to our needs.

Facts about: Swedish Region

Name of Regional Delegate..... **Jimmy**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Tommy**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 yrs**
 How many areas are in the region? **16**
 How many groups are in the region? **201**
 How many meetings take place each week in the region? **428**
 How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **18%**
 What percentage comes from conventions and events?
 What percentage comes from literature sales? **82%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **8%**
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **15%**
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses? **Literature 70%, HRP 0.6%, web 2%, phonline 2%, translation 1%, recording 0.2%, history project 1.6%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **17000**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
We have one or two in the same place but our yearly assembly usually rotates around Sweden.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Human Resources; Literature Distribution; Phonline; PR/PI; Project Based Workgroups; Translations; Website; We also have a recording committee.
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
We actually have some kind of crossing where we try to reach some consensus but we still have majority voting.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have done multiple different workshops we do them at every RSC as delegates and also our sub committees We have workshoped concepts, tradition book, welcoming all members, PR, Phoneservice and other different workshops.

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We are sponsoring both Poland and Netherlands we go there and help them with workshops on different topics like traditions and how to run an RSC. We have had delegates from Netherlands visiting our RSC for learning purposes.

What kind of training and mentoring efforts take place in your region and/or its areas?

No more than we do workshops that the RCM's can bring to their areas.

Describe what kind of planning your region and/or its areas utilize.

We have a clear service cycle we Have our yearly assembly in march. we invite all groups and we dedicate one day for all subcommittees to have workshops and the groups brainstorm and come up with what they want to have done the next year. In august we have one meeting where we go throug and prioritize what the gruops wanted done in march. This meeting is also without motions and full of learning workshops from the subcommittees. In November we set the budget and workplans for the following year by using what came out of the other two meetings.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

For this CAR workshops we used webinars. We will have used 12 webinars. It has been a little struggle since it has never been done before and some people have been afraid there has been a slight decrease in participants from last time we travelled around whole sweden. But the more people are joining in the more it will be used.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Actually we have had some troubles with our PR/PI and we have had quite low on tasks especially with the PI part. But we have been part of some conferences. We go in to jails, institutions and treatment centers.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit

Does the region have any type of NA phonenumber or a helpline? **yes**

we have open phonelines 60 hours a week and the rest is answering machine and callback

Do you have a regional website? **yes www.nasverige.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We have tried webinars this time and the participation has been quite low but so far 8 workshops and we have 4 more. Averige of about 4 per session.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

We made an audio book. Also questions about EDM and we have also had som concept 10 issues that has been quite hard.

Please describe the most significant challenge your region has faced since WSC 2014

Must have been the concept issues. Also the traslations process regarding Living clean.

Please describe some highlights or successes your region has experienced since WSC 2014

We experience lots of unity although we sometimes have our differences. I cannot choose one thing that i can point out as a success.

What additional information would you like to share with other conference participants?

non

Is there anything in particular you want to discuss at the conference?

no

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It's a blessing to have an AD i spent 6 months without one. I'm reading alot of information and i take part from discussions. I don't discuss so much myself but i read everything on the forum for example. I also gather information from diffrent places to get a broader conciense that i can share with the ragion and groups.

Facts about: Switzerland Region*

Name of Regional Delegate.....	David
Have you attended a WSC before? How many	no
Name of Alternate Delegate.....	Hans
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	2
How many groups are in the region?	52
How many meetings take place each week in the region?	57
How many H&I panels take place each week in the region?	1

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	CHF
What percentage of your RSC’s annual budget comes from group and area contributions?	90%
What percentage comes from conventions and events?	10%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	50%
• H&I?	0%
• Holding workshops and service meetings?	0%
• Traveling delegates or other trusted servants to service meetings and workshops?	10%
• Holding events?	20%
• Expenses to hold and manage the RSC?	20%
• Specify any other expenses?.....	
Total money contributed by the region to your zonal forum during your last fiscal year?	2000

Your Regional Service Structure

How often does your RSC meet?.....	2
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; Phonline; PR/PI; Project Based Workgroups; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
We're working on it. We basically use the the CBDM Guidelines from the EDM. We try to widen them to the election process as well. Our goal is to be able to decide everything by CBDM, also elections and bids.	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

CBDM, around 8 attendants Strong Homegroups, 4 attendants SSP more?

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

monthly skype meetings of the steering committee --> gives us mor continuity and makes the Region more stable. VoIP for Helpline

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Professional Informations (Panels), posters, website, stands / people present national and regional congresses and conferences, ongoing contacts to professionals and institutions

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonline or a helpline? **yes**

free phonline as helpline (0800121212) served with VoIP, 4 servants have an application on the smartphone and can take the phone if they want.

Do you have a regional website? **yes www.narcotics-anonymous.ch**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **no**

How does your region reach a conscience about WSC matters? **Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC?

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

we have difficulties of communication because of two spoken languages in the two different areas, we come over it by using English as common language. Problem is we exclude people who don't speak English.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

new and more (coordinated) PR-efforts, new service system (SSP), new translation of BT

Please describe the most significant challenge your region has faced since WSC 2014

SSP, getting stronger structure at regional level

Please describe some highlights or successes your region has experienced since WSC 2014

PR-committee growing, new poster campaign

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I loved to be in contact with other delegates / other regions. I felt connected to the worldwide fellowship by going to the EDM. Because we're not seted at the WSC it was sometimes a challenge for me to feel equal to other regions, being up to date with CAR topics etc.

Facts about: Tejas Bluebonnet Region

Name of Regional Delegate.....	Heidi M
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Gary M
Have you attended a WSC before? How many	yes - 1
How long is the RD term in your region?	2
How many areas are in the region?	10
How many groups are in the region?	220
How many meetings take place each week in the region?	582
How many H&I panels take place each week in the region?	40

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	94%
What percentage comes from conventions and events?	6%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	7%
• H&I?	25%
• Holding workshops and service meetings?	2%
• Traveling delegates or other trusted servants to service meetings and workshops?	54%
• Holding events?	
• Expenses to hold and manage the RSC?	12%
• Specify any other expenses?.....	NAWS donation \$16,703 and donation to zone \$400
Total money contributed by the region to your zonal forum during your last fiscal year?	400

Your Regional Service Structure

How often does your RSC meet?.....	4
Does your RSC meet in the same place each time?.....	no
Rotation to hosting areas	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Literature Review; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
Have had difficulty but found some solutions by holding a CBDM workshop.	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We held workshops throughout our region on the following topics: CBDM, Building Better Homegroups (twice), Welcoming All Members, Role of Zones, How to Chair a Meeting, DRTs, Technology in Service, Disruptive and Violent Behavior, and traditions workshops. Attendance ranged from 10 to 35, with an average of about 15.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Former trusted servants often stick around and share their experience with newer trusted servants in the same positions. Most positions have assistant or alternate positions for training purposes. Plus there are all of the workshops previously mentioned.

Describe what kind of planning your region and/or its areas utilize.

The only planning that I know of is some basic budgeting, with the exception of the region's Convention Advisory Committee, which does an excellent job of planning conventions several years in advance.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Aside from the regional website, all PR efforts are primarily handled at the area level. Several areas have active PR subcommittees that have booths at various conferences, make presentations, hold poster days, update meeting schedules and area websites.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.tbrna.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

There have been at least 4 so far, and there are at least a few more scheduled, including the workshop at our Regional Assembly. Attendance generally ranges from 6 or 7 to 25 or 30.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Building Better Homegroups and CBDM

Please describe the most significant challenge your region has faced since WSC 2014

Apathy.

Please describe some highlights or successes your region has experienced since WSC 2014

Very successful area and regional conventions. We have also made good use of the IDT presentation material for workshops that many participants have found helpful.

What additional information would you like to share with other conference participants?

The Tejas Bluebonnet Region is intrigued by the initiative taken by the Minnesota Region to take steps toward reducing the size of the WSC by sharing RDs with other regions. We have decided to talk with other regions closer to ours to see if there is a similar interest and explore how this might work.

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The IDT materials on na.org have been wonderful. I've received lots of positive feedback on all of my workshops using these. My biggest challenges have been more on a personal level...balancing service with family, work, and competitive sports, and not taking certain people's comments or actions personally when they were upset about something that our regional service body did or didn't do and took it out on me.

Facts about: Tri State Region

Name of Regional Delegate..... **Jim B**
 Have you attended a WSC before? How many **yes - 4**
 Name of Alternate Delegate..... **Adam S**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region?**2yrs with the option for another term**
 How many areas are in the region? **21**
 How many groups are in the region? **539**
 How many meetings take place each week in the region? **599**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **\$30,000**
 What percentage of your RSC’s annual budget comes from group and area contributions? **75%**
 What percentage comes from conventions and events? **25%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **30%**
 • H&I? **10%**
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops? **30%**
 • Holding events? **10%**
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **100**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Website; Sponsorship Behind The Walls
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
CAR Workshops - ave 25-30; Regional Inventory 25

Does your region provide any other type of fellowship development or outreach efforts?**yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

Very little

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?**yes**

The Tri Area is a shared services between 3 Areas. This year they will be putting on their 1st convention. They also share services such as H&I.

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Working with outreach to get to some of the more remote areas of our region.

Successes with utilizing technology in new ways within your region and/or areas:

We are just now starting to move forward with utilizing technology!

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a booth that travels throughout the region to different events.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

24hr Helpline-Direct Communication

Do you have a regional website? **yes** <http://tsrscna.org/>

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

We have scheduled 4 and have done 2 to date. We usually average 25-30 participants.

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?**yes**

How does your region delegate authority to you to make decisions at the WSC? **My discretion**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The main challenge that has occurred this cycle is getting people excited about this years CAR/Cat. It seems that without the controversy of the SSP, it seems hard to generate as much interest as in the past couple cycles.

Facts about: UK Region

Name of Regional Delegate..... **Richard M**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **Terry L**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Years**
 How many areas are in the region? **27**
 How many groups are in the region? **1030**
 How many meetings take place each week in the region? **1030**
 How many H&I panels take place each week in the region? **200**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Pounds Sterling**
 What percentage of your RSC’s annual budget comes from group and area contributions? **84%**
 What percentage comes from conventions and events? **16%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **12%**
 • H&I? **18%**
 • Holding workshops and service meetings? **3%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **8%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **6%**
 • Specify any other expenses? **Helpline 15%, Website 5%, Archive 3%, UKCNA seed fund 8%, Steering committee 9%, Donation to world 5%, Donation to EDM 5%, Miscellaneous request 3%.**
 Total money contributed by the region to your zonal forum during your last fiscal year? **2867**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
Our Areas bid to hold the UKRSC in there locality. Every 2 months we travel to the different Areas that have won the bid. prior to starting this we were only having around 10 areas on average attend. Our average attendance is now at about 21
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; FD/Outreach; H&I; Phoneline; PR/PI; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Our FD committee is our newest and is still in its infancy. It has delivered workshops on building stronger home groups by request of areas. Some of its members were part of the European Leaning Day delivering workshops and it has recently developed distant

sponsorship. Its current tasks including formulating a pool of trusted servants UK wide to be more effective and prudent with our funds

Is there a corporation or an entity with legal status that is a part of your RSC? **yes**

Does your region use CBDM to reach decisions? **yes**

Do any of your areas use CBDM to reach decisions? **yes**

We believe that it works very well in our community. It took a bit of time for people to get used to it but it has now proved successful for approximately 5 years. We initially used the CBDM Basics draft and have now incorporated the whole CBDM process

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Zonal representation(RSC); CAR (RSC, ASC); Flow of funds power point created by RSC and delivered to (RSC, ACS); H & I learning day's (RSC/UKH&I UK wide); Building stronger home groups (UKFD); The CHIT system (court cards)(UKFD); PR presentations and workshops including round table workshops with professionals at ECCNA31 UK; RD/AltRD presentations and workshops on Unity and the wider fellowship

Does your region provide any other type of fellowship development or outreach efforts? **yes**

Yes, as above we have a ever developing FD committee that are tasked by ASC's.

What kind of training and mentoring efforts take place in your region and/or its areas?

At RSC, vices are trained and mentored by the steering committee. Helpline at RSC and ASC have and follow the training packages in the PR handbook wherever possible (servant dependent)

Describe what kind of planning your region and/or its areas utilize.

Our planning is done my CBDM at RSC and CBDM or Roberts at different ASC's. These may be seen more as discussions. Our current planning is in the discussion and debate stage but we are working towards reevaluating all our current Regional guidelines and our Welcome to Region pack.

Does your region or its areas have any shared services with other service bodies? **yes**

RSC has very recently amalgamated UK Website and UK Helpline. UK Prison Sponsorship now falls under UKH&I as apposed to the stand alone committee that it once was. Many ASC's have shared service within their service structure

Has your region had discussion about where NA does not exist in your region? **no**

Successes with communication strategies in your region and/or its areas:

UK PI/PR use a system we call Basecamp. This is a communication hub that all Area PI reps can connect. This seems to produce continuity and a useful information resource. More UKNA Sub Committees are holding their meetings via Skype and Mega meeting. This appears to be making service more financially viable and more inclusive.

Successes with utilizing technology in new ways within your region and/or areas:

Please see above. However We have tried Skype and Mega meeting at our RSC and as yet they had very limited success, if any

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI events such as Drug and Alcohol conferences where we have an NA stall and speaker slot; meetings with professionals of all kinds; meetings with Members of Parliament. Last year we held several training events a year in different parts of the country. We are currently looking for an NA member willing to take on the training officer commitment.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phonenumber or a helpline? **yes**

National helpline/phoneline. These also manage the 12 step List. They are now amalgamated with UK website

Do you have a regional website? **yes www.ukna.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

Our CAR workshops are delivered to the RCM's at Region and we attempt to train them on how to deliver these to their ASC's. Average attendance 45-50

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow?**yes**

H&I are always finding it difficult to get our members cleared for our prisons

Are there special language, translation issues that restrict NA to function or grow?**yes**

More and more non English speaking members. However we also have more and more non English speaking meetings.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

UKSO; Legal Entity; Accountability

Please describe the most significant challenge your region has faced since WSC 2014

UKSO; Legal Entity; Accountability

Please describe some highlights or successes your region has experienced since WSC 2014

Our biggest success is the amount of Area's that now send RCM's to the RSC. This has at least doubled in the last cycle as a result of outreach efforts. Fellowship Development; ECCNA31; PI/PR service committee rotated out to encourage new members to come forward in the spirit of rotation. As a result we have a new uplifted committee with new ideas as well as working with what we know. Participation at the European Service Learning day

What additional information would you like to share with other conference participants?

We consider ourselves to be a developed NA community. However we also know when we need to reach out for support and guidance. Over the last 18 months we have had to do this often with NAWS, WSO and WB. As delegates we would like to thank you for your on going support.

Is there anything in particular you want to discuss at the conference?

Zonal representation. Policy that stop Zonal Forums being able to vote at WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The power point given to delegates by NAWS for assistance in delivering the CAR workshops. The Webinars Good communication and collaboration with RDalt (teamwork). The biggest challenge has been the community dialogue regarding UKSO, Legal entity and Special worker. The other main challenge is time balance between NA service, family, work and play.

Facts about: Upper Midwest Region

Name of Regional Delegate.....**Jeremy T**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate.....**Thomas W**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region?**2 year**
 How many areas are in the region? **2**
 How many groups are in the region? **72**
 How many meetings take place each week in the region? **76**
 How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **10%**
 What percentage comes from conventions and events? **90%**
 What percentage comes from literature sales?
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?
 • H&I?
 • Holding workshops and service meetings?
 • Traveling delegates or other trusted servants to service meetings and workshops?
 • Holding events?
 • Expenses to hold and manage the RSC?
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **20**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**

Rotation Between Areas

Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?

Convention/Events; FD/Outreach; H&I; PR/PI

Are any of these workgroups/committees new since the last WSC? **no**

If you have an FD workgroup/committee, what are their responsibilities/tasks?

fdc is tasked currently to aid in the growth in new NA meetings and participates in public events

Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions?

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

10 workshops - 20-50 attendace; tools of recovery; sponsorship; youth in recovery; mentoring; service work; h&i panels; car/cat; traditions; steps; boundaries

Does your region provide any other type of fellowship development or outreach efforts?**yes see above**

What kind of training and mentoring efforts take place in your region and/or its areas?

hands on, active training, mentoring

Describe what kind of planning your region and/or its areas utilize.

just completed a Regional inventory, Areas will be discussing this topic

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

attendance at the RSC by RCMS, RCMA has a vote at RSC on a years trial basis

Successes with utilizing technology in new ways within your region and/or areas:

updating our web site to be more active and current

Please describe the different types of public relations efforts (PR/PI) carried out in your region

FDC committee presented to a group the largest residential treatment facility in ND

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.umn.org**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops **yes**

presented to both areas before after wsc, average attendance 25

How does your region reach a conscience about WSC matters?**Group tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

discussions about tradition 9 and how it relates between the groups and world services

Please describe the most significant challenge your region has faced since WSC 2014

potential of have part of an area leaving for another region

Please describe some highlights or successes your region has experienced since WSC 2014

Completion of regional inventory, successful activities, updated web page (more user friendly)

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Frustration that the true voice of the groups is depleting as the power of NAWS grows, being dictacted rather than lead

Facts about: Upper Rocky Mountain Region

Name of Regional Delegate..... **DeLynda H**
 Have you attended a WSC before? How many **yes - 3**
 Name of Alternate Delegate..... **Carla W**
 Have you attended a WSC before? How many **yes - 1**
 How long is the RD term in your region? **4 years/2 cycles**
 How many areas are in the region? **5**
 How many groups are in the region? **34**
 How many meetings take place each week in the region? **119**
 How many H&I panels take place each week in the region? **8**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **50%**
 What percentage comes from conventions and events? **50%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **0%**
 • H&I? **0%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **75%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **25%**
 • Specify any other expenses?..... **PO Box 48.00 annually**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **3**
 Does your RSC meet in the same place each time?..... **no**
Our RSC rotates throughout our areas, however, our Regional Assembly is held in the same location that is central to the state.
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
Convention/Events; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks? **N/A**
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
One of the 5 areas use CBDM. Quote from RCM of that Area: So as a former Regional Delegate I have experienced Consensus at the WSC and during Zonal Forums and have been a big proponent of that style of Service and wanted our Area to experience it. It was during this

time that I first brought the idea to the Wyo-Braska Area. I asked another Delegate from a neighboring Region to bring a CBDM Workshop to our Area participants in, I believe, 2011. For me it starts with the trusted servant that is tasked with the "facilitation" (or being the Chairperson) of the service meeting. This servant needs to possess the ability to allow discussion to take place and reach a point where all, or a solid majority of the body, feels similar about an idea. Allow members to "propose" ideas, allow discussion to take place, have a "feel" for the room, etc. Not allow discussion to go on for "too long", nor allowing it to be "cut short" too soon. Having the idea of "three pros and three cons" only limits discussion and stymies thought and "pits" one side against the other, which is the type of facilitation called for by Robert's Rules of Order. So when your Facilitator or Chairperson "feels" the room is at a certain place of "all parties being heard" or "all ideas being expressed", it is then when the Facilitator asks, not for "a vote", but if everyone is in agreement or "if there are no objections we are in consensus", or "the proposal is accepted". So the idea of Consensus or CBDM, I believe, lies firmly at the feet of the Facilitator who needs to possess an understanding of the process. Thank you. TommyO RCM - Wyo-Braska Area

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
As noted above one area held a workshop on CBDM, and the same area did workshops regarding review and input for the Traditions book project. Our region holds a workshop for about 1 1/2 hours prior to all RSC meetings (3 per year), as well as the annual Regional Assembly. Average attendance to the workshops is typically 8-10 addicts, and 25-30 for the Regional Assembly. Topics range from Strong Home Groups, service efforts, IDT's. The hosting Area can request a workshop on whatever they need help with at the time.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?
Sponsorship is very important to all the areas/members in our region. Our region as well as the areas do have alternate positions for training and mentoring. The Regional Delegate, as well as the Alternate Delegate remain available and willing to travel to Areas in need of our services, experience, strength, and hope. A couple of our Areas are utilizing GSF's as well.

Describe what kind of planning your region and/or its areas utilize.
I would like to say that our Region and areas are project driven, but this is not always the case. No formal planning is outlined for the Region, although we do make a plan and try to reach goals. One of the areas is moving toward project-driven planning.

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:
Our Region holds a workshop before each RSC, and this has been a great tool for information sharing. The consistency of the workshop becoming routine for the morning of the RSC meetings has led to its success and effectiveness.

Successes with utilizing technology in new ways within your region and/or areas:
We are attempting to experiment with some online meetings, or connecting members not at the meeting through the internet. Some of this has been successful, while at times it has not.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Our Region maintains a website urmrna.org Our webservant keeps the regional meeting list updated, and it available in a PDF printable version on the website.

- Statewide/national conferences per year the our PI/PR committee participate in/exhibit 0
- Does the region have any type of NA phonenumber or a helpline? **no**
- Do you have a regional website? **yes www.urmrna.org**
- Do you keep your meeting information updated on the website?**yes**
- Has your region hosted CAR workshops**yes**
- Our Delegate team holds the CAR workshop prior to the RSC meeting in February. Average attendance for this past year was about 25 addicts. The Delegate team also is available for any area/group requesting a CAR workshop.**
- How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**
- Does your region engage in gathering a conscience for CAT material?.....**yes**
- How does your region delegate authority to you to make decisions at the WSC? **Mandate**
- Number of members since WSC 2014? **staying the same**
- Are there government or other legal impediments that restrict NA to function or grow? **no**
- Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

- What subject generated the most interest and discussion in your region over the past conference cycle?
It seems in our Region, and others as well, that the Regional body is very strong, but the Areas are struggling. We had alot of workshops regarding strong homegroups, in an attempt to help the Areas become stronger. We did alot of service workshops, what it means to be a GSR, RCM, what is a Zone? Good, good stuff though!
- Please describe the most significant challenge your region has faced since WSC 2014
Lack of funds, our Region had to cut a meeting and we starting meeting 3 times per year rather than 4 times per year. The distance between our Area's is vast, we are very rural in Wyoming. Travel is expensive. Due to this change, we had to re-write our guidelines to make it work. If you have sat in an ad-hoc, re-written guidelines, and then moved forward with the approval process of the RSC, you can understand the challenge.
- Please describe some highlights or successes your region has experienced since WSC 2014
Several! We have a new area developing, growth in the Region as a whole, more area PR and H&I efforts, new groups forming, new meetings, new members. Our Area's are maturing, and therefore so is our Region.
- What additional information would you like to share with other conference participants?
What a gift this thing is!! If we could back and do it all again, would we really change a thing?
- Is there anything in particular you want to discuss at the conference?
7th tradition, getting something for nothing, giving back in service.

Delegate Experience

- What has worked well and what challenges have you experienced in your role as regional delegate?
What has worked well is that my Region rocks. It is the strongest service body that I am part of, and it's ok for me to not have all the answers. Challenges center around these discussions on WSC and Zones. The newer members/bodies have no idea how all of this works together, so when a workshop on WSC/Zone is scheduled it seems the time is spent on explaining what it is and how it all works together and then there is no time to problem solve. The discussions are coming so fast it seems. Call out to experienced members: Stay and make changes rather than run and form new service bodies.

Facts about: Uruguay Region

Name of Regional Delegate.....	Antonio P
Have you attended a WSC before? How many	yes - 1
Name of Alternate Delegate.....	Bettina M
Have you attended a WSC before? How many	no
How long is the RD term in your region?	2 years
How many areas are in the region?	4
How many groups are in the region?	60
How many meetings take place each week in the region?	150
How many H&I panels take place each week in the region?	4

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:	
What percentage of your RSC’s annual budget comes from group and area contributions?	50%
What percentage comes from conventions and events?	21%
What percentage comes from literature sales?	29%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	21%
• H&I?	7%
• Holding workshops and service meetings?	7%
• Traveling delegates or other trusted servants to service meetings and workshops?	3%
• Holding events?	0%
• Expenses to hold and manage the RSC?	17%
• Specify any other expenses?.....	45% purchase of literature
Total money contributed by the region to your zonal forum during your last fiscal year?	0

Your Regional Service Structure

How often does your RSC meet?.....	12
Does your RSC meet in the same place each time?.....	yes
Does your region have a regional office?	yes
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
support new groups or those who are experiencing difficulties	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	no
they are still having difficulties	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**
we have inter area workshops where we explain the functions of each committee and the Rds try to facilitate workshops, some groups also have workshops about the IDTs

What kind of training and mentoring efforts take place in your region and/or its areas?

Inter area workshops

Describe what kind of planning your region and/or its areas utilize.

Once a quarter the RSC meets with the participation of all the committee chairs and areas and we have a GSR conference once a year.

Does your region or its areas have any shared services with other service bodies?**yes**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

PR efforts with the government and the anti drug program

Successes with utilizing technology in new ways within your region and/or areas:

utilizing whatsapp groups for the RSC and some groups

Please describe the different types of public relations efforts (PR/PI) carried out in your region

government, psychiatric institutions both public and private, radio, tv, newspapers, etc

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **7**

Does the region have any type of NA phonenumber or a helpline? **yes**

24 hr helpline volunteer member answer a cellphone for a week and then rotate to another volunteer, and it works 365 days a year

Do you have a regional website? **yes www.na.org.uy**

Do you keep your meeting information updated on the website?**yes**

Has your region hosted CAR workshops**yes**

one attended by 40 members

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material?.....**yes**

How does your region delegate authority to you to make decisions at the WSC?**My discretion**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow?**yes**

Are there special language, translation issues that restrict NA to function or grow?

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

none in particular

Please describe the most significant challenge your region has faced since WSC 2014

lack of trusted servants WSC 2014

Please describe some highlights or successes your region has experienced since WSC 2014

starting a new area, another will open soon, and 5 new groups

What additional information would you like to share with other conference participants?

we were not able to put into place any of the components of the new service system

Is there anything in particular you want to discuss at the conference?

that English is not the only the language for the WB and that the conference becomes more manageable with fewer participants but that all regions are able to participate

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
excellent communication with the LAZF and World Services, difficulties doing workshops about the cycle's IDTs

Facts about: Utah Region

Name of Regional Delegate..... **Russell G**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate..... **None**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **6**
 How many groups are in the region? **84**
 How many meetings take place each week in the region? **93**
 How many H&I panels take place each week in the region? **27**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **dollar**
 What percentage of your RSC’s annual budget comes from group and area contributions? **100%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **10%**
 • H&I? **20%**
 • Holding workshops and service meetings? **0%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **30%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **40%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **no**

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
The region and area conventions have given the delegate team a workshop slot the last two years to present at, the Northern Utah Area Convention that will be April 1, 2 & 3, 2016 has given

the delegate a Saturday slot to present the Future of the WSC/Role of Zones discussion workshop. The Region formed standing subcommittees this last cycle (H&I, PI & Outreach) and held a regional learning day, which is scheduled as a n annual event. One of the areas reported that they held a professional learning day focused to the justice system last year and are looking at this year focusing on civic group and/or the medical field. Some of the more dedicated RCM's have tried to do GSR training in there respective areas. At the area level 5 reported, all have working H&I committees, 4 have working PI/PR committees,2 have Outreach committees,

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

With the creation of the regional standing subcommittees, they are all looking at how to best help each other using monthly conference calls. The hope is to engage the members in working together to share there best practices and experiance with each other! More will be revealed.

Describe what kind of planning your region and/or its areas utilize.

The Lakeside Unity Area uses a workgroup process for it's professional day planning and execution of the event, where the education subcommittee of PR has it's chair and coordinators as the single point of accountability, the workgroup is leaned on volunteering membership. The hope is to get members engaged without a heavy commitment/term of service, hence learning how the act of being of service enhances their on personal recovery, then leading some into formal service!

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Two of the areas asked a ad-hoc workgroup to create a recommended shared services proposal that had members spanning a distance of 90 miles from each other work through teleconference, they created the full report without ever meeting face to face. Unfortunately some members who thought there personal opinion without accurate information killed the idea.

Successes with utilizing technology in new ways within your region and/or areas:

The region subcommittees are using teleconference calls for there meetings, so that travel is not an obstacle to involvement. Various areas have using teleconference as part of there meeting cycles.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

The prior mention shared services was a four county proposal(the northern third of Utah) that was going to focus on annual professional learning days that would have moved from county to county, with the goal of reach more professionals and community groups with what NA is and isn't. I will have finished my two terms as RD after this conference and plan on putting my full service energies into this project idea! More will be revealed.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.nautah.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

As a region we hold two CAT workshops and accept ballots to create a regional conscience. The CAR is presented in each area as the RCM's coordinate, where the average attendance has been 7 as of 2/28, however the two largest areas are having workshops March 5th and 12th.

I am guessing that those two workshops will have approximately 15 to 20 members.

How does your region reach a conscience about WSC matters? **Area tally**

Does your region engage in gathering a conscience for CAT material?.....**yes**
 How does your region delegate authority to you to make decisions at the WSC? **Mandate**
 Number of members since WSC 2014? **growing**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The reformation of standing committees at the regional level and "what" are they going to do/be.

Please describe the most significant challenge your region has faced since WSC 2014

I would say it has been that personalities have gotten to much in the way of find a conscience in different discussion as they have arisen. We to often forget that if we don't listen to the those we may not agree with, we have lost the spiritual principle of open-mind-ness! NA doesn't need any of us, we need NA!

Please describe some highlights or successes your region has experienced since WSC 2014

The rebirth of a regional learning day (regional assembly is similar) and the fact the regional body is working to find a way to assist the areas in being of service to groups and members! My hopes are that as region redefines it purpose we as the Utah fellowship can become more united in being a resource as addict continues to grow in the general population.

What additional information would you like to share with other conference participants?

I have been an active Outreach and H&I panel member the whole time I have served in the delegate positions. It has keep me grounded to remember that the most important service I can do is to carry the message of recovery directly/face-to-face to a still suffering addict! The service we do as delegates and/or world level service is important, however the groups/meetings and the workhorses (areas) are Narcotics Anonymous. Without the groups/meetings there is no NA, we must never forget that, when we serve at this level! That we all need to remember that the quiet voices (delegate's) need to encouraged to be heard.

Is there anything in particular you want to discuss at the conference?

I would like to talk about why we don't have any good resources about the aspect of personal recovery in of being service and why we need to be. We are self-centered people and being of service break down that character defect, it is the responsibility as a member to be of.....service! However we in general are fearful of talking about that, the responsibility of being a member! Not to be confused with the requirement to be a member. The NA symbol and all our medallions show that the program or recovery is 25% or 1/4 service. If we don't start standing for what we "ARE" we will not stand for anything. We do need to reach out softly and lovingly in the beginning, however nothing soft and easy is worth much. Where is the balance. I appreciated that when I walked into the rooms in 1991 the members pushed me into service and told me if I wanted something different in my life I needed to do something different or I would just get the same results if not.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I always grab onto the members that ask for input or explanations to questions that they have. I don't know who is the next person that will carry the water for my home group, area, region, or here. I may have a lot of information in my head, however it means nothing if I don't give it to others, no matter how simple the questions may be. The biggest challenge I have faced is not trying to influence members views. If at a CAR workshop the group leans the way I may believe, I present thoughts to the opposite view.

Facts about: Venezuela Region

Name of Regional Delegate..... **Juan Carlos S**
 Have you attended a WSC before? How many **no**
 Name of Alternate Delegate.....**vacant**
 Have you attended a WSC before? How many
 How long is the RD term in your region? **2 years**
 How many areas are in the region? **0**
 How many groups are in the region? **45**
 How many meetings take place each week in the region? **172**
 How many H&I panels take place each week in the region? **8**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....
 What percentage of your RSC’s annual budget comes from group and area contributions? **30%**
 What percentage comes from conventions and events? **50%**
 What percentage comes from literature sales? **20%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **20%**
 • H&I? **20%**
 • Holding workshops and service meetings? **20%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **10%**
 • Holding events? **20%**
 • Expenses to hold and manage the RSC? **10%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **no**
we don't have an RSO at this time so we met in group facilities
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Project Based Workgroups
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Our RSC discusses ideas and topics and amongst ourselves we create proposal for them and we decide using CBDM. If not consensus is reach then we used simple majority voting and we do what body votes for and we execute it

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Does your region provide any other type of fellowship development or outreach efforts?**yes**

We create an RSC workgroup for this purpose when necessary and when we have specific projects for FD and outreach

What kind of training and mentoring efforts take place in your region and/or its areas?

meetings, workshops, communications via Internet or printed communications or in person

Describe what kind of planning your region and/or its areas utilize.

meetings, workshops, communications via Internet or printed communications or in person

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Use of the internet by google groups and whatsapp, organization and updating operational documents and service files

Successes with utilizing technology in new ways within your region and/or areas:

Use of the internet by google groups and whatsapp, laptop iuse, proyector, mics and speakers

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We average one effort per day, we distribute flyers, and group directories and we distribute posters, decals, banners around the areas where our groups meet , we also attend presentations, meetings, interviews for IP purposes in radio and tv stations, newspapers, schools and universities

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phonenumber or a helpline? **yes**

We receive 2 to 3 daily calls

Do you have a regional website? **yes <http://www.navenezuela.org/>**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

10 to 15 members is the average attendance

How does your region reach a conscience about WSC matters?**Vote by GSRs at regional workshop/assembly**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **staying the same**

Are there government or other legal impediments that restrict NA to function or grow? **yes**

we have done many things but have not been able to resolve it. we created a workgroup to help resolve the matter of acquiring dollars to pay the literature we buy from the wso

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Welcoming all members

Please describe the most significant challenge your region has faced since WSC 2014

Promoting unity in NA Venezuela amongst all trusted servants and all existing services

Please describe some highlights or successes your region has experienced since WSC 2014

In spite of the difficulties that we have with unity and communication we continue functioning as NA Venezuela carrying the message of NA to the addict who still suffers, we have 45 groups and the ARSC is functioning as well as possible

What additional information would you like to share with other conference participants?
Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have prepared myself in the best possible way to be of service in an efficient manner and I have always received the help and the support of the RSC, I have participated in a responsible way, I am committed, persevering, in regards to all service matters of NA Venezuela and in general Some of the challenges are to keep the regional conscience informed about the importance of NA world wide topics and to involve it in CBDM of these topics, and creating interest in regards to projects and activities of NA as a whole. Establishing ongoing contact between the RSC and the LAZF and NAWS and vice versa and to work in unity to gain unity to carry our primary purpose, to carry the message to the addict who still suffers have been my service priorities in NA

Facts about: Volunteer Region

Name of Regional Delegate.....**Ricardo J**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Tim C**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 Yrs**
 How many areas are in the region? **8**
 How many groups are in the region? **120**
 How many meetings take place each week in the region? **360**
 How many H&I panels take place each week in the region? **50**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **57%**
 What percentage comes from conventions and events? **43%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts?**8%**
 • H&I?**2%**
 • Holding workshops and service meetings?**10%**
 • Traveling delegates or other trusted servants to service meetings and workshops?**18%**
 • Holding events?**0%**
 • Expenses to hold and manage the RSC?**30%**
 • Specify any other expenses?..... **Donation to WSO 30**
 Total money contributed by the region to your zonal forum during your last fiscal year? **200**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?.....**yes**
 Does your region have a regional office? **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **no**
 What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Project Based Workgroups
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **no**
 Do any of your areas use CBDM to reach decisions? **yes**
Decisions are made on a one homegroup one vote system.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
The RD team has done workshops on all the IDT's and the SSP.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

Areas help each other when asked and it's the same with the region.

Describe what kind of planning your region and/or its areas utilize.

Other than what is in our guidelines there is no planning

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

No

Successes with utilizing technology in new ways within your region and/or areas:

We have open up a dialogue for the region to use technology

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Billboards, PR signs on busses

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes natennessee.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

We have done two with two more to go.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **shrinking**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The SSP

Please describe the most significant challenge your region has faced since WSC 2014

resistance to change

Please describe some highlights or successes your region has experienced since WSC 2014

Having open up a dialogue for the region to use technology and to use some from of Fellowship Development in our PR/ H&I and Outreach efforts.

What additional information would you like to share with other conference participants?

That we/I, am open to any help we can get to help our area to grow and thrive

Is there anything in particular you want to discuss at the conference?

How are you dealing with apathy and resistance to change.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Working with other RD's and RDA's at the SZF and talking with other conference participants and reading everything I can

Facts about: Washington Northern Idaho Region

Name of Regional Delegate..... **Bonner S**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate..... **George B**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years AD 2 years RD**
 How many areas are in the region? **20**
 How many groups are in the region? **523**
 How many meetings take place each week in the region? **887**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **US Dollars**
 What percentage of your RSC’s annual budget comes from group and area contributions? **88%**
 What percentage comes from conventions and events? **6%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **3%**
 • H&I? **3%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **3%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **12%**
 • Specify any other expenses? **NAWS Donation 51481.67 76% Taxes 780 1% Interpretive services 600 1% WSLD 967.48 1%**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **4**
 Does your RSC meet in the same place each time?..... **yes**
 Does your region have a regional office?..... **no**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **increasing**
 Did your regional convention make a profit this year? **yes**

What committees or workgroups do you have at your RSC?
Convention/Events; H&I; Literature Review; Phoneline; PR/PI; Website; Working Steps Behind the Walls

Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
Mostly, this works very well for RSC and areas that use it well. There is confusion, however, in the proper use of CBDM at the area level.

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

Learning Days H&I, PI, PR, Phone line, Website, Concepts; average attendance is ~150

Does your region provide any other type of fellowship development or outreach efforts?**yes**

Every year we have a Mobile Convention in conjunction with our Regional Birthday. We use this to help up and coming areas in our region.

What kind of training and mentoring efforts take place in your region and/or its areas?

We use Learning Days for training, also we have a mentoring built in to our service structure in the form of "trainee" positions

Describe what kind of planning your region and/or its areas utilize.

We use planning basics and the inventory process for our Regional Inventory and we encourage Areas to follow the same.

Does your region or its areas have any shared services with other service bodies?**yes**

North Puget Sound Area and the Northwest Washington Area approved a motion to formally combine as the Northwest Washington Service Committee (NWSC). This decision was the result of more than 18-months of studying the options and opportunities offered by the NAWS Service System Proposal, followed by a 14-month experiment of meeting together. The committee consists of four Washington State’s 21 counties: Island, San Juan, Skagit and Whatcom. This new body is not an Area. It is similar to an Local Service Conference or LSC in the Service System proposals, as each County has autonomy for decisions that only affect their NA community, however it is definitely a “service committee directly responsible to those they serve.”

Has your region had discussion about where NA does not exist in your region?**yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Currently our biggest success is a coordinated web platform that many of our 21 areas are using to host their website. This gives a uniform look to many of the areas in WNIR. This makes it easy to find meetings and to navigate with in the sites.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonenumber or a helpline? **no**

Do you have a regional website? **yes www.wnirna.org**

Do you keep your meeting information updated on the website? **no**

Has your region hosted CAR workshops **yes**

We have 4 quadrant workshops (NW, NE, SW, and SE) then one at RSC in January and one at Clean and Free in March before the conference

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

RSC has provided ASL interpreters for one area that has a school for the Deaf.

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Washington Northern Idaho Region

Some questions truncated to save space

The Baby Blue, aspects of the SSP

Please describe the most significant challenge your region has faced since WSC 2014

WNIR is very fortunate not to have face significant challenges in the past two years.

Please describe some highlights or successes your region has experienced since WSC 2014

WNIR has successfully implemented a Sponsorship Behind the Walls program. We have instituted a system of free Area web-page templates utilized by 13 of our 20 areas. We had two areas combine their services into one effectively establishing an LSC.

What additional information would you like to share with other conference participants?

That recovery through service in NA rocks!

Is there anything in particular you want to discuss at the conference?

I submitted two ideas to be included in the Conference Report, as of yet have not heard back from NAWS/WB regarding them: 1) I plan to make a NB motion/proposal to start the process to create/include to the LC:TJC, a subject/spiritual principle index. 2) Have yet to discuss this w/ my Region yet want discussion to ensue @ WSC on creating the process for the creation/addition to the BT two new chapters: one on Sponsorship, the other on NA Service.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Apathy amongst our ranks. Our RD team traditionally does under-attended IDT & other World Service workshops @ our 3major conventions. Last conference cycle we had only 10 outta 20 ASC's respond w/ votes for the CAR. Have since learned that that is better than average per most regions, yet I think that WNIR could/should do better! Our website had an RD blog that was open only during WSC for daily bloggings of it. I asked our web-servant to open it up for whenever the RD team wants to post something. It includes a feature to post it to its Home page, too. I've utilized this to post flyers/updates to our 4-quadrant CAR workshops as well as upcoming workshops to be held @ our kick-arse convention, Clean & Free 2016, Mar10-13. FYI: My AD & myself are creating a Jeoparady game based upon the CAR/WSC for the third of three workshops @ C&F2016. WNIR's RD teams works beautifully together, too, I might add... <3

Facts about: Western New York Region

Name of Regional Delegate.....	James L
Have you attended a WSC before? How many	yes - 4
Name of Alternate Delegate.....	Stephen D
Have you attended a WSC before? How many	yes - 2
How long is the RD term in your region?	4 years
How many areas are in the region?	6
How many groups are in the region?	212
How many meetings take place each week in the region?	218
How many H&I panels take place each week in the region?	15

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:.....	US dollars
What percentage of your RSC’s annual budget comes from group and area contributions?	25%
What percentage comes from conventions and events?	75%
What percentage comes from literature sales?	0%
Please describe, in percentages, your RSC’s annual expenses:	
• PR efforts?	0%
• H&I?	5%
• Holding workshops and service meetings?	5%
• Traveling delegates or other trusted servants to service meetings and workshops?	35%
• Holding events?	30%
• Expenses to hold and manage the RSC?	5%
• Specify any other expenses?.....	20% donation to WSO
Total money contributed by the region to your zonal forum during your last fiscal year?	

Your Regional Service Structure

How often does your RSC meet?.....	6
Does your RSC meet in the same place each time?.....	no
Regional meetings rotate throughout the areas.	
Does your region have a regional office?	no
Does your region have a regional convention?	yes
If yes, is attendance:	staying the same
Did your regional convention make a profit this year?	yes
What committees or workgroups do you have at your RSC?	
Convention/Events; H&I; Literature Review; PR/PI; Website	
Are any of these workgroups/committees new since the last WSC?	no
If you have an FD workgroup/committee, what are their responsibilities/tasks?	
Is there a corporation or an entity with legal status that is a part of your RSC?	yes
Does your region use CBDM to reach decisions?	yes
Do any of your areas use CBDM to reach decisions?	yes
It continues to receive positive comments from the participants at the area and regional levels. Some home groups have taken to using CBDM during home group business meetings and have reported its use has been effective in addressing both group concerns and business items.	

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

2 GSR Trainings at the area level. Traditions Workshop throughout the areas on a weekly basis. PR Workshop (FD - workshop was for organizations and professionals of local community).

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR Workshops at the area level. Service is done together with alternates. Mini presentations at the regional meetings usually following zonal meetings and the WSC.

Describe what kind of planning your region and/or its areas utilize.

Planning Basics; H&I; PR

Does your region or its areas have any shared services with other service bodies? **no**

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We are now part of New York State's BMLT.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Again - a workshop has been presented to community professionals and organizations introducing NA as a viable vehicle for recovery at which contact information was made available to those in attendance.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phonenumber or a helpline? **yes**

So not to duplicate the efforts all phonenumber/helpline #s are provided on our regional meeting list and website.

Do you have a regional website? **yes nawnny.org**

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

At this particular point our Region has scheduled 4 CAR Workshops for the month of February and March.

How does your region reach a conscience about WSC matters? **Group tally**

Does your region engage in gathering a conscience for CAT material? **yes**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System - inclusion of zones as another layer of service, Living Clean the Journey Continues, the Traditions Book, and IDT.

Please describe the most significant challenge your region has faced since WSC 2014

Filling service position.

Please describe some highlights or successes your region has experienced since WSC 2014

Use of CBDM and return of missing areas to regional meetings.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

Zones becoming another layer of service and the significance of a region's voice as it relates to seating regions at the WSC.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Use of literature related to service, for example, use of Planning Basics and CBDM. Most significant challenge has been attraction of willing participants to fill service positions.

Facts about: Western Russia Region

Name of Regional Delegate..... **Evgeniy K**
 Have you attended a WSC before? How many **yes - 1**
 Name of Alternate Delegate.....**Maria K**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **Ou, 2 years**
 How many areas are in the region? **26**
 How many groups are in the region? **270**
 How many meetings take place each week in the region? **845**
 How many H&I panels take place each week in the region?

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section: **rub**
 What percentage of your RSC’s annual budget comes from group and area contributions? **67%**
 What percentage comes from conventions and events? **0%**
 What percentage comes from literature sales? **33%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **15%**
 • H&I? **15%**
 • Holding workshops and service meetings? **1%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **29%**
 • Holding events? **4%**
 • Expenses to hold and manage the RSC? **19%**
 • Specify any other expenses?.....
 Total money contributed by the region to your zonal forum during your last fiscal year? **20**

Your Regional Service Structure

How often does your RSC meet?..... **2**
 Does your RSC meet in the same place each time?..... **no**
We use the princilpe of rotation choosing a place for each RSC meeting because we believe that the hosting area fellowship gets an oppportunity for growth and development
 Does your region have a regional office? **no**
 Does your region have a regional convention? **no**
 If yes, is attendance:
 Did your regional convention make a profit this year?
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Website
 Are any of these workgroups/committees new since the last WSC? **no**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
To develop and support already existing areas and to form new areas in the region
 Is there a corporation or an entity with legal status that is a part of your RSC? **no**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
We ry to take into consideration and respect all opinions on the issues that are being discussed before an actual voting takes place

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)

We have a "Skilled Servant" project which we think runs successful. It consists of a group of trusted servans from all over the region. They hold diffent trainings, workshops, and webinars. The topics covered are "12 Traditions of NA", "12 Concepts of Service in NA", "Effective GSR", "Being of service in NA", "Facilitation basics". We also conduct workshops according to the IDTs which were brought by an RD from WSC. This circle they were "Role of Zones", "Group Support", "Welcoming Everybody" and "Planning". And we also have workshops on the topic of literature (history and development), . Average attendance about 50 people per event. Estimated number of all workshops for the last year is about 55.

Does your region provide any other type of fellowship development or outreach efforts? **no**

What kind of training and mentoring efforts take place in your region and/or its areas?

"Skilled Servant" Project, zoom webinars, GSR Assembly, RCM Assembly.

Describe what kind of planning your region and/or its areas utilize.

We plan a budget for every project or event that is to take place during the next half a year; traveling and lodging expences for servants

Does your region or its areas have any shared services with other service bodies? **yes**

RD and AD take active participation in our Russian Speaking Zonal Forum and in our LTC (issues dealing with translations of a sevrice literature)

Has your region had discussion about where NA does not exist in your region? **yes**

Successes with communication strategies in your region and/or its areas:

Zoom webinars, WhatsApp service groups, Google service groups

Successes with utilizing technology in new ways within your region and/or areas:

WCNA 36 streaming (broadcasting); using Zoom video and web conferencing service for regular service meetings and service webinars

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Most are them for officials and specialists wo directly deal with addicts

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phonline or a helpline? **no**

Do you have a regional website? **yes** <http://www.rko-na.ru/>

Do you keep your meeting information updated on the website? **yes**

Has your region hosted CAR workshops **yes**

Last time we created CAR webinar that was broadcasted by all RCMs to their areas. This year such CAR workshop is to take place during our regular Regional Meeting in March, 2016

How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? **no**

How does your region delegate authority to you to make decisions at the WSC? **Mandate**

Number of members since WSC 2014? **growing**

Are there government or other legal impediments that restrict NA to function or grow? **no**

Are there special language, translation issues that restrict NA to function or grow? **yes**

As delegates we are trying to negotiate with our LTC on the issue of ranslations of service literature (viz GWSNA)

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The role of Zones in our World Service Structure; matters of WSO financing; special workers wages

Please describe the most significant challenge your region has faced since WSC 2014

Machination with literature

Please describe some highlights or successes your region has experienced since WSC 2014

WCNA 36 streaming (broadcasting); we generated 4 out of 14 motions for this coming WSC 2016

What additional information would you like to share with other conference participants?

Service Network Project Idea

Is there anything in particular you want to discuss at the conference?

Theft of NA funds

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

All hardships and challenges are pretty much described above. But as long as we follow this NA way - there is nothing to fear:))

Facts about: Wisconsin Region

Name of Regional Delegate.....**Harold L**
 Have you attended a WSC before? How many **yes - 2**
 Name of Alternate Delegate.....**Marla K**
 Have you attended a WSC before? How many **no**
 How long is the RD term in your region? **2 years with possible re-election for 2 years (4 years total)**
 How many areas are in the region? **17**
 How many groups are in the region? **260**
 How many meetings take place each week in the region? **430**
 How many H&I panels take place each week in the region? **80**

Budget (Please specify currency if not giving amounts in US dollars)

Currency used for this section:..... **U.S.**
 What percentage of your RSC’s annual budget comes from group and area contributions? **95%**
 What percentage comes from conventions and events? **5%**
 What percentage comes from literature sales? **0%**
 Please describe, in percentages, your RSC’s annual expenses:
 • PR efforts? **30%**
 • H&I? **40%**
 • Holding workshops and service meetings? **10%**
 • Traveling delegates or other trusted servants to service meetings and workshops? **0%**
 • Holding events? **0%**
 • Expenses to hold and manage the RSC? **15%**
 • Specify any other expenses?..... **none**
 Total money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **6**
 Does your RSC meet in the same place each time?..... **no**
Area rotation by Quadrants
 Does your region have a regional office? **yes**
 Does your region have a regional convention? **yes**
 If yes, is attendance: **staying the same**
 Did your regional convention make a profit this year? **yes**
 What committees or workgroups do you have at your RSC?
FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Website
 Are any of these workgroups/committees new since the last WSC? **yes**
 If you have an FD workgroup/committee, what are their responsibilities/tasks?
Regional Inventory Ad-hoc MZSS Ad-hoc
 Is there a corporation or an entity with legal status that is a part of your RSC? **yes**
 Does your region use CBDM to reach decisions? **yes**
 Do any of your areas use CBDM to reach decisions? **yes**
If followed, CBDM works well

Service Delivery & Best Practices

Service workshops held this cycle (topics covered, number of workshops, average attendance, etc.)
 Does your region provide any other type of fellowship development or outreach efforts?
 What kind of training and mentoring efforts take place in your region and/or its areas? **Little to none**
 Describe what kind of planning your region and/or its areas utilize. **Little to none**
 Does your region or its areas have any shared services with other service bodies?**yes**
H&I, PR/PI, Regional Website
 Has your region had discussion about where NA does not exist in your region? **no**
 Successes with communication strategies in your region and/or its areas:
Regional Website, Professionals can register and receive Information Packets
 Successes with utilizing technology in new ways within your region and/or areas:
Regional Website
 Please describe the different types of public relations efforts (PR/PI) carried out in your region
Regional Phone line, Regional Meeting List
 Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**
 Does the region have any type of NA phonenumber or a helpline? **yes**
 Do you have a regional website? **yes www.wisconsinna.org**
 Do you keep your meeting information updated on the website?**yes**
 Has your region hosted CAR workshops**yes**
Regional Assembly. Approximately 50 attendees
 How does your region reach a conscience about WSC matters? **Vote by RCMs at RSC meeting**
 Does your region engage in gathering a conscience for CAT material? **no**
 How does your region delegate authority to you to make decisions at the WSC? **Mandate**
 Number of members since WSC 2014? **staying the same**
 Are there government or other legal impediments that restrict NA to function or grow? **no**
 Are there special language, translation issues that restrict NA to function or grow? **no**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Supporting the Midwest Zonal Forum & the United States Service Conference
 Please describe the most significant challenge your region has faced since WSC 2014
Lack of Lack of subcommittee membership
 Please describe some highlights or successes your region has experienced since WSC 2014
For the Professional registration page on the regional website
 What additional information would you like to share with other conference participants?
None
 Is there anything in particular you want to discuss at the conference?
Eliminating the term "Zonal Representation" from the WSC vocabulary as it causes confusion and unnecessary verbal conflict.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
The ability to communicate effectively with the WRSC; lessening the "political" aspect of being a WRSC trusted servant.

Afri-Can Zonal Forum Report to WSC 2016

Jambo to the participants of the 2016 World Service Conference! We are happy for the opportunity to share with you all that is going on in the Afri-Can Zonal Forum.

It's an exciting time for NA in Africa! Since our last report to WSC 2014 we have seen growth and strength in our Regions. At present the Regions represented at the AZF include Ethiopia, Ghana, Kenya, Lesotho, Liberia, Namibia, Nigeria, Rwanda, South Africa, Tanzania, Uganda, Zanzibar, and Zimbabwe.

In November 2014 we met in Cape Town, South Africa for our 2nd zonal forum meeting. A most notable difference at our second meeting was a deepened sense of purpose and focus. Over the course of that meeting we wrote and adopted the AZF Vision, Mission, and Purpose;

❖ Our **vision** is that *all addicts in Africa have the opportunity to experience the NA message of recovery in their own language and culture.*

❖ Our **mission** is that *the Afri-Can Zonal Forum is a service body created by the NA regions in Africa to provide a forum for African regions to communicate and cooperate with one another through:*

- ★ *sharing experiences and resources,*
- ★ *enhancing and encouraging unity and mutual support so that the regions can nurture and sustain the growth of NA in Africa, and*
- ★ *collaborating with other NA service bodies.*

❖ Our **purpose** is to *support fellowship development projects in the African regions, to encourage and maintain effective communication among member regions, and to enhance connectivity and promote the shared sense of responsibility to those that we serve.*

In September 2015 we met in Mombasa, Kenya for our 3rd zonal forum meeting. This was the first time that at least delegates from each region were able to attend. It was wonderful to finally meet some of the members with whom we have been emailing and Skyping over the years. Thank you to NAWS and WSO for bringing us together.

The fruits of this most recent meeting include the drafting our zonal forum guidelines, and the election of a secretary and vice-secretary.

Learning Days

The Kenyan fellowship has become known for their Learning Days. These are events that are held quarterly over 1 or 2 days and are mostly focused around service and IDT workshops. They have been very successful in Kenya in terms of informing members, as well as bringing together members from different cities and towns. Following our meeting in Mombasa, delegates attended the 10th Learning Day to get a first-hand experience.

South Africa and Tanzania has learnt how to conduct Learning days and we are so pleased to report that following this exposure, Uganda and Liberia held their first Learning Days this year. We are so humbled to see the AZF in action and to see our fellowship growing stronger.

Some Regions are gradually developing their service structure. Tanzania has formed a Regional Services Committee and they held their first Regional Assembly last year. Their second Regional Assembly will be held in May 2016.

Translations

Literature translations are advancing in different African languages and Regions;

- East Africa - Swahili
- Ethiopia - Amharic
- South Africa - isiZulu and Afrikaans

The Swahili Basic Text is in the final phase. The isiZulu LTC has completed the glossary and IP1 translations and are currently working on the other recommended IPs.

IP1 has been translated into Amharic and they are working on IP7 and IP11.

Meetings

We have monthly skype meetings and an annual face-to-face meeting. We are grateful to be able to meet annually and our meetings are scheduled to coincide with a local/regional NA event so that we can continue learning from each other. The monthly meetings are valuable and help us remain connected.

How To Reach Us

The AZF can be reached by email on africa@na.org.za. Our co-chairs are Leanne (South Africa) and Josphat (Kenya). Our vice-chair is Keshan (South Africa). Our secretary is Gus (Zimbabwe) and our vice-secretary is Daniel (Ghana).

Funding

We continue to be fully funded by NAWS. We cannot express how deep our gratitude is for every member who contributes to our 7th tradition, and purchases literature, making it possible for us to meet and grow in Africa.

In closing, we once again thank NAWS, WSO, the World Board, and other zonal forums for sharing their experience with us. We are so excited to see how NA has grown in Africa since the formation of our zonal forum, and we look forward to our continued growth and the strengthening of our communities.

In service

Leanne and Josphat

Autonomy Zonal Forum
WSC 2016 Report

www.autonomyzonalforum.org

We are comprised of six Regions, located in the Eastern portion of the United States. The Regions in the Autonomy Zone are Chesapeake and Potomac (Maryland, Northern Virginia, and Washington DC), Eastern Pennsylvania (Pennsylvania and a portion of New Jersey), Free State (Maryland, Delaware), Greater Philadelphia (Pennsylvania), Mountaineer (West Virginia, Ohio, Kentucky, and Maryland), and Central Atlantic Region (Virginia, West Virginia, Maryland, Pennsylvania, and North Carolina). We meet twice a year on a rotating basis. During the past couple of years the Autonomy Zone decided to have some points of accountability pertaining to the archiving of our minutes. The AZF continues to have the delegates from the hosting region facilitate the meeting, thus eliminating the need for officers. We hold a minimum of one conference call in between our face to face meetings, to continue or advance discussions which were begun at the regular AZF meeting.

Currently, the Autonomy Zone is pretty much an information gathering session amongst the participating regions and there are no trusted service positions. The autonomy zone does wish to see how it can be more helpful to our regions. We have held an inventory, and prioritized what our regions felt needed our attention. We are making efforts to follow up with the findings from that inventory and put them into action. One of our priorities was better communication. One way we started doing that was through conference calls in between our scheduled meetings. We are planning to hold a PR event in July 2016 which will be hosted by the Autonomy Zonal Forum in the GPRNA. We are extending our zonal forum to begin on Friday July 29 and inviting professionals in the area and nearby neighborhoods. GPRNA is hosting the regular zonal forum and are also hosting a speaker jam, to start on Saturday July 30, 2016. The six regions are sharing this expense for the 2-day event.



CANA/ACNA Vision Statement

Inspired by the primary purpose of the groups we serve, our Vision provides direction for all the efforts and actions of the Canadian Assembly of Narcotics Anonymous.

In our vision is a time:

- ***When addicts throughout the geographic expanse we serve need no longer suffer and die without having had the opportunity to discover and experience the miracle of recovery offered by Narcotics Anonymous.***
- ***When the NA message of recovery is freely carried in every language and across all boundaries of culture, ethnicity and geography from coast to coast to coast.***
- ***When the Canadian Assembly is universally recognized as a dynamic and reliable resource for NA services and information.***

This vision direct all our service efforts. With the guidance of a loving Higher Power we strive towards these ideals.

Greetings from the Canadian Assembly/Assemblée Canadienne! (CANA/ACNA)

Facts about CANA/ACNA:

Our assembly contains all of the regions contained within Canada: the British Columbia region, AL-SASK region, Ontario region, Quebec region, and Canada Atlantic regions. As of WSC 2014 our Assembly contained 6 regions, but as of 2015, we now contain only 5 regions. There used to be the le Nordet region, which was situated in northern Quebec, but the majority of their areas have decided to join the Quebec region.

We meet physically once a year in the fall for 4-1/2 days, and our meeting is followed by our national convention, the Canadian Convention of NA (CCNA). We also meet 2-3 times virtually throughout the year. Our face to face meeting follows a rotation of east, central and west, trying to not go to the same location twice in a row.

Our annual budget changes from year to year, dependent on the projects we have prioritized. Our meeting conducts business using consensus based decision making, and our primary focus is our strategic plan. All of our funding comes from our member regions and from any profit that comes out of our national convention.

Three items that our body takes care of are our National convention, our National Toll-Free phone number, and our National website.

Strategic Plan:

During the first year of this WSC cycle (2014-2015) we accomplished the following:

- Attendance at 6 National Professional events
- Updated the convention process including rewriting the entire guidelines for our National convention: we have overhauled the processes for our convention, in order to make it more consistent in format. No matter where in the country the convention is held, the format will be similar, but will also include a local flavor. Every aspect of the convention now has templates; there is oversight from a few members of the CANA/ACNA body, and there is a local planning group to take care of the “boots on the ground” aspects.
- IP#1 in Inuktitut: we have mailed copies of this literature to a number of professionals in the north, to introduce them to the program of Narcotics Anonymous

This past face to face meeting, we updated our goals to be more pertinent to our needs today.

Our strategic plan has 4 main goals:

1. Improving External Recognition (professionals, government agencies)
2. Identify, Coordinate, Assess Resources (Human, Financial)
3. Improve Internal Recognition and Foster Unity
4. Build, Develop and Support NA in Remote Communities

We have a busy year ahead of us, because we have a number of projects planned to answer to these goals. Many of the approaches (projects) speak to more than one goal.

These are the projects we are working on this year:

- PSA Project: we will have our PSAs air on one of our major networks: there will be over 250 spots aired between June and August this year at zero cost to the regions (50 spots per region); if any of the regions wish to double the amount of spots aired in their region, they can do so for the same cost as what CANA/ACNA is paying.
- Mail Out Campaign: we will be targeting addiction centers, local clinics, hospitals, RCMP, community Elders etc in communities where there currently is no NA
- Plan to Plan: we will be working to improve our planning process, by creating a membership survey specific to CANA/ACNA (i.e. group issues) and incorporating the scanning data into our strategic planning session for next year
- Educate/Inspire/Train: CANA/ACNA will have a presence at the national convention for anyone interested in learning more; we will facilitate workshops at CCNA in collaboration with NAWS; we will deliver a workshop during the week of our meeting to the local fellowship with a topic of the local fellowships choosing.
- Attend Local Events: we will request invitations from local fellowships to either facilitate workshops or staff a booth
- Translations: IK (Inuktitut): we will be getting IP#1 reverse translated back into English to check for conceptual fidelity in order for “draft” to be removed from this translated IP
- Translations: Cree: we will be getting IP#1 translated into Cree then reverse translated back into English to check for conceptual fidelity

We have recently recreated our website. It has a new updated look and is easier to both update and navigate. One of our local members created a new logo for us, which we are using on all of our internal and external documents.

Lastly, we have positions for a fellowship development team of three members: one in the west, one central, and one east. Unfortunately we only have one position currently filled, but we are still planning to facilitate attendance at 6 National Professional events across the country, with the assistance of regional PR subcommittee members.

We would like to thank NA World Services and the World Board for the support we receive from them by attendance at our annual meetings. The assistance they provide is unmeasurable.

If you would like more information on the Canadian Assembly of Narcotics Anonymous, please check out our website at www.canaacna.org.

Yours in service,
CANNA/ACNA

**European Delegates Meeting (EDM)
Report To The World Service Conference
April 2016**

EDM MISSION STATEMENT

"The EDM is a European based forum of multi-lingual and multi-cultural NA communities inside and outside Europe, whose mission is to further their common welfare and unity, support their growth and help them fulfil their primary purpose of carrying the NA message to the still suffering addict"

Greetings to the World Service Conference participants from the European Delegates Meeting. We hope that you are having a constructive meeting during this week.

The EDM meets twice yearly, for four days - once during the summer at the European Conference and Convention (ECCNA) and once during the winter, usually hosted by a developing NA Community. Since WSC 2014 we have held EDM meetings in Greece, Warsaw, UK and Iceland.

The communities that have been in attendance at our meetings since 2014 are: Belgium, Bulgaria, Czech-Slovak, Denmark, Egypt, Finland, France, Swiss Region, German Speaking Region, Greece, Hungary, Iceland, Ireland, Israel, Italy, Lithuania, Malta, Adriatic Region, Netherlands, Norway, Poland, Portugal, Slovenia, Spain, Sweden, Turkey and the UK.

We have an annual operating budget of approximately €30,000 (US\$33,000 at present) This is funded by contributions from member and other NA Communities and funds generated by the ECCNA. As from 2012 we have increased the portion of ECCNA surpluses (from 10% to 20%) which are passed on to NAWS. This is over and above other contributions which we make periodically.

Fellowship Development

There continues to be a large need for help and support from developing communities throughout Europe. To help meet this need we continue to fund attendance to the EDM meetings for some developing communities, and we also fund representatives from the EDM to travel to meet with local members of the fellowship to facilitate service workshops and share experience. As from 2011 we have given a structure to these FD visits and started calling them Task Teams (TTs). Each Task Team has an appointed Point Person who's role is to coordinate with the other members of the TT. Logistics, communications, budgeting and reporting are done within the TT with periodical communication with the FDC. Since 2014 the EDM body has, sometimes in co-operation with NAWS, carried out 11 FD Tasks, which are the following:-

Poland,	May 2014
Lithuania,	June 2014
Spain,	August 2014
Moldova,	August 2014
Malta,	January 2015
Adriatic region,	May 2015
Estonia,	September 2015
Turkey,	October 2015
Czech-Slovak,	November 2015
Bulgaria	2015
Iceland	2015-2016

European Service Learning Day (ESL)

The first European Service Learning Days were organised by EDM in April 2015 in Berlin, Germany. They were a big success, with 162 registered participants from 30 countries and 27 regions/communities. This will become a regular EDM's activity and the next one is planned for April 2017 in Wroclaw, Poland.

Legal Association

The legal association has been working well, and we are very grateful for the large amount of practical support given to the association by staff at the WSO - Europe. The four members of the EDM Standing Committees serve as directors of the Legal Association, which is called EDMNA and has been incorporated in Belgium since 2005.

Website

In the spring of 2014, a new EDM webpage was launched, which is more user friendly, more attractive and runs on mobile devices. The webpage contains information about what the EDM is, what we do and how we came about. On the new EDM webpage you can now find information about EDM member regions, a page for professionals, articles on ECCNA, fellowship development and other relevant topics. We also have a download centre with useful resources for service.

The EDM website is at www.edmna.org and we encourage other NA communities to link to it.

European Convention and Conference (ECCNA)

Since WSC 2011 we have held the ECCNA in Moscow, Russia, Marbella in Spain, Athens in Greece and Birmingham in the UK. All ECCNAs were very successful with the one in Moscow registering a record of 2,700 registration and a very substantial surplus of funds.

We would like to extend a warm invitation to the next European Convention and Conference, which will be held in Paris, France in July 2016.

For more information on this event please go to www.edmna.org and follow the links.

NAWS

We would like to thank World Services & the World Board for the ongoing support we have received over the last two years and the attendance of several WB members and NAWS staff at our meetings. We would also like to extend our deep gratitude to the WSO staff members for the dedicated work they do in dealing with our requests and needs throughout the European zone.

Zonal Forums

We have been in communication with other Zonal Forums over the past two years. At the EDM, we've discussed our role within the service structure several times and continue to do so. We welcome contact with all other Zonal Forums, and invite you to link to our website at www.edmna.org

If you would like any more information about the EDM, please go to www.edmna.org. If you would like to get in touch, please send a mail to contact@edm.org

**In Service & Fellowship
European Delegates Meeting**



AHHSCNA / EEUU - ARGENTINA - BAJA SON / MÉXICO - BOLIVIA -
 BRASIL CENTRAL / BRASIL - CHILE - COLOMBIA - COSTA RICA - CUBA -
 DEL COQUI / PUERTO RICO - ECUADOR - EL SALVADOR - GRANDE SAO
 PAULO / BRASIL - GUATEMALA - HONDURAS - HOW / BRASIL - MEXICO -
 NICARAGUA - OCCIDENTE DE MEXICO / MEXICO - PANAMA - PARAGUAY
 - PERU - QUISQUEYANA / REPUBLICA DOMINICANA - RIO GRANDE DO
 SUL / BRASIL - URUGUAY - VENEZUELA

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LAZF World Service Conference 2016 Report

Delegates of the world, fellowship greetings on this WSC2016: *Our Vision; Honesty, Trust and Good Will*. The Latin American Zonal Forum (LAZF) would like to share the growth of this service group, thanks to a loving Higher Power and the effort of the NA Latin American servants.

The LAZF has started a new cycle 2015 - 2017, with the enthusiasm of innovating and renewing the web page image with a new logo: www.forozonalatino.org The next phase on the web page is to incorporate a contribution portal to motivate the 7th Tradition. One of the most important task on this cycle is to improve the communications with Regional Delegates and Alternates Delegates (RD/AD), and plans to have virtual meetings to review the *Delegates Guide*, among other topics. As a forum, it would be providing service support through requests, evaluations and brochures with the finality of maintaining constant contact with all the forum's participants. One of the priority is to modify the *Procedures Guide* and unify all the service materials. The goal is to evolve to better the services and to motivate the members to continue and carry the message to addicts that still suffers.

As a new modality, to perform virtual meetings and service workshops, GoToWebinar has been integrated. This new virtual communications tool has given very good results. Finally, it is expected to integrate the RD/AD, Workgroups and Executive Committee (EC) as one team.

LAZF review: The LAZF is presently conformed by 26 regions/communities which are located in 22 countries in Latin America, the Caribbean and one area of the Southern California Region, USA: 1)AHHSCNA (Hispanic Speaking Area of NA in Southern California)/USA, 2)Argentina, 3)Baja Son/México, 4)Bolivia, 5) Central Brazil/Brazil, 6)Chile, 7)Colombia, 8)Costa Rica, 9)Cuba, 10)Del Coqui/Puerto Rico, 11)Ecuador, 12)El Salvador, 13)Grande Sao Paulo/Brazil, 14)Guatemala, 15)Honduras, 16)HOW/Brazil, 17)México, 18)Nicaragua, 19)Occidente/México, 20)Panamá, 21)Paraguay, 22)Peru, 23)Quisqueyana/Dominican Republic, 24)Grande do Sul/Brazil 25)Uruguay, and 26)Venezuela.

To review the history, the LAZF would like to share that this service support group was created in 1993 and since then, it has had 12 LAZF business meetings, which are held every two years in the Narcotics Anonymous Latin American Convention (NALAC). CLANA is the Spanish abbreviation for NALAC. At one time, these business meetings were held simultaneously, with CLANA, but since the XII CLANA in Mexico, two separate events are being held (this new policy was decided in the XI CLANA business meetings). First, the RD/AD meet to have their business meetings (usually, three days, Tuesday - Thursday) and then CLANA takes effect for the following three days (Friday - Sunday) in other words, it was decided to separate the events to allow the participation of RD/AD in CLANA, as well. LAZF has had 8 meetings during the World Service Conferences (WSC) and is looking forward to have the 9th meeting this coming WSC2016. This means that LAZF has been meetings person to person every year, which has helped to generate a strong feeling of unity. This has allowed some regions to travel, as a team, and integrate members from regions that are very far away, with the objective to carry a better message to the addict who still suffers. It is important to mention that all of the EC and Workgroup business meetings are held through the year using Skype, as well as GotoWebinars, which are great tools that allows the LAZF to stay in contact. Before, when just Skype was used many technical difficulties were encountered, because many times they were more than 20 RD/AD attending. Now, with this new tool, GoToWebinars, it allows to have better communications with less technical disconnections. It has been used as a strong alternative. Also, during the last meeting in Tijuana, Rosarito, México in November 2015, the Region of Central Brazil joined the LAZF and this is the fifth region from Brazil to join.

In regards to the LAZF's Executive Committee (EC) - The communications are permanently done through email, which allows to follow up with the RD/AD, workgroups, projects and each of the tasks concerning the LAZF. Besides, periodically meetings are held through Skype, Whatsapp (mobile chat groups) and GoToWebinar.

The LAZF's Executive Committee (EC) consists of 4 trusted servants whom were elected by the RD's and/or AD's, for a period of 4 years. The EC of this cycle is compose of the following:

Chair:	Luchy G. (Colombia)	coordinador@forozonalatino.org
Vice-Chair:	Julio F. (Uruguay)	vicecoordinador@forozonalatino.org
Treasurer:	Carlos O. (México)	tesoreria@forozonalatino.org
Secretary:	Olga R. (New York)	secretaria@forozonalatino.org

LAZF communications (How can you contact us?) - The effort has been to meet and to communicate in a consistent basis, which are supported by the Internet tools. These tools have been of great help and very useful for the LAZF. The web page site contains a great deal of information about NA, and about each one of the regions/communities, of the LAZF. It contains everything concerning the workgroups, specific projects and LAZF's development projects; it contains information of most of the Regional Conventions and important events that takes place in the LAZF regions, amongst other topics of interest. The LAZF email list has 289 members through forozonalatino@gmail.com; it works as a mean of communication between the Executive Committee, RD/AD, and Workgroups Chairs, to exchange support service material, as well as to share experience, strength and hope. This resource is used all the time. On the other hand, it provides support to the regions/communities, and to their members, groups, areas, and observers. If any region is not part of the LAZF and wish to remain informed about the activities, can send an email to the secretary secretaria@forozonalatino.org to request to be added to the list and become an observer.

Participation and contact with members, groups, areas and regions - Latin American communities in the USA and in other zones of the world: The LAZF, is willing to support any Spanish speaking community in the USA or in another country. During this time, the LAZF has worked to stay in touch and promote experience exchange. The LAZF is eager to maintain communications with other forums, and service structures in order to share and exchange experiences. Recently, the LAZF is committed to give support to one of the Eastern New York Region areas; "Metro Area de Habla Hispana de NA" (MAHHNA) in NY by offering a Spanish workshop to discuss the CAR topics, which be held in March 12, 2016. The LAZF is not part of the Eastern New York nor the MAHHNA, but since there is a need to reach the Spanish communities, support is provided. If your region is not part of the LAZF or belongs to another forum and wish to share their experience, strength and hope, email the chair of LAZF at coordinador@forozonalatino.org

During this cycle and between conferences we have participated in many of the Latin American regions events, for example; we were able to give person to person support in Paraguay's 1st Convention. In two different occasions, Cuba was supported, once with the collaboration of Jose Luis (sent by WSO), and in another occasion through the Growth and Development Workgroup. Other regions that has been supported are Nicaragua, El Salvador, and Peru. In mid February, Panama's XII Convention was supported by offering a Service System Project workshop, they requested the experience of the LAZF with this specific topic. The LAZF plans to support Bolivia's 1st Convention, which will be held in Sta. Cruz de la Sierra in March 25 - 27, 2016.

Support to NA Latin American regions/communities:

- **Participation, contact and links with Latin American and Caribbean regions/communities, which are currently under a process of development and growth and that at this time are not part of the LAZF:** The LAZF tries to maintain contact and communication with NA regions/communities that are part of the forum and even with those that are not part. We have travelled to Cuba in several occasions and we are pending to travelled to Haiti on a joint effort with NAWS.
- **Help for Latin American and Caribbean regions/communities:** The LAZF always focuses on supporting regions/communities that request help and specially those regions and communities that need to grow and are under development.

To spread the information about the LAZF and to make this information more readily available for the members, areas and groups etc., with the idea of strengthening the ties that bind us together. Generally speaking there are approximately 1,600 NA groups and 26,000 members in the LAZF.

Operational documents of the LAZF:

The LAZF has developed the following tools which are based on the outlines proposed by the regions that are part of the forum, throughout the years:

- 1) Minutes of each EC, DR/AD, and Workgroups meetings
- 2) Bi-annual reports and frequent financial reports
- 3) LAZF's report for the WSC
- 4) Directories list of the EC, DR/AD and Workgroup chairs
- 5) Directories list of Public Relations (PR), Out Reach and H&I chairs.
- 6) LAZF's Internal Procedures Guides
- 7) Internal Procedures Guide for LAZF's HRP Work Group
- 8) LAZF's Model for Rules of Order

- 9) LAZF's RD/AD Manual
- 10) LAZF's Basic Guide for Translations Review Committee
- 11) LAZF's CLANA Basic Guide
- 12) User guide for our social media (Facebook)

LAZF Workgroups:

- 1) **Public Relations (PR):** This workgroup is in charge of supporting the PR efforts of communities that request help, even if they are not part of the LAZF. The main support is to generate tools that allows reaching institutions and professionals, etc., which are related to our primary purpose and that have global reach in Latin America. The purpose is to make the NA program known and in touch with our communities; presently, there is a Facebook profile used exclusively to communicate with institutions and professionals that are directly related to addicts. The LAZF is working in a project to create a video to be use as a resource for publicity spots and eventually, adapted by other regions for the same purpose. For additional information, please contact Jorge A., work group chair at rrpp@forozonealatin.org
- 2) **Growth and Development:** It's main function is to help and support the growth and development efforts of each of the regions/communities of the LAZF and also of those that are part of hte LAZF, that are located in Latin America and the Caribbean. These efforts mainly consist on focusing, collaborating and cooperating with regions/communities that are presently in the process of being formed or that for any reason are not fully connected to the LAZF. For additional information, please contact Silvia C., workgroup chair at: cyd@forozonealatin.org
- 3) **Info Latinas- News Bulletin:** This workgroup is in charge of publishing our Latin American recovery and service news bulleting called Info Latinas. It is published every six months, on July and January. It's publish electronically in the Internet and send through the LAZF mailing list to be distributed through email to be printed, as an option of hard copies. For additional information, please contact Federico R., workgroup chair at: infolatinas@forozonealatin.org
- 4) **Internet:** The LAZF website is www.forozonealatin.org. This workgroup is in charge of maintaining and updating the website. In this website you can find news, new information, materials and operational documents of the LAZF and of NA as a whole, which can be useful for each NA region/community. From this website the Just for Today Meditations can be view, and also, subscribe to receive them through email. For additional information, please contact Ramiro R., workgroup chair at: soloporhoy@forozonealatin.org
- 5) **Review and translations:** It reviews the materials of all the NA recovery literature, after it passes the approval process of the WSC and that are officially translated from English to Spanish by NAWS' Translations Team; it also translates our fellowship's service materials from English to Spanish. For additional information, please contact Gerardo E., workgroup chair at: crt@forozonealatin.org
- 6) **HRP:** This workgroup is responsible for managing the zonal pool. The LAZF has a data base of personal profiles information of several trusted servants and members of the different regions/communities of the LAZF and other Spanish speaking NA communities, which is a resource and a tool when the time comes to fulfill the process of electing our trusted servants. For additional information, please contact Mauro G., workgroup chair at: prh-fzla@forozonealatin.org

- 7) **CLANA (NA Latin American Convention):** This workgroup plans, organizes, coordinates and executes the NA Latin American Conventions that take place every two years. Currently, the EC has interviewed a couple of candidates to fill the vacancy of this service position. If further information is needed, please contact the EC chair until the new workgroup is chosen at: coordinador@forozonalatino.org
- 8) **Guidelines, Policies and Procedures of the LAZF:** This workgroup will be in charge of shaping the existent present procedures to clear guidelines in regards to the projects and actual work. This is a new workgroup and its exact functions and chair still have to be defined. A candidate will be interviewed for this service. For additional information please the Executive Committee at: ce-fzla@forozonalatino.org

Self Support:

The LAZF continues to study the mechanisms needed to self-support and to develop its projects. It is due to this that developing our website's contributions portal would facilitate contributions from regions or members to comply with all the projects and work.

Presently, the LAZF depends on 70% of the profits which comes from the of the NA Latin American Conventions (CLANA). It has always been a challenge to practice the process of self- support in the Latin American Zonal Forum, and because of this reason ideas that will help to achieve this purpose are being looked at. However, the LAZF is aware that the 7th Tradition is clear in regards to the way in which funds are raised. The LAZF has decided to encourage fellowship contributions and to limit the production of NA merchandise and materials, as a growing financing resource of the LAZF. It has become a challenge to finance our proposals through the financial budget on specific projects. Efforts are to maintain minimum means of resource through world conferences and conventions to generate funds and just send leftover merchandise.

All these efforts has helped to depend less each day on the generous support received form NAWS. Presently, LAZF can say that since the VII Forum in 2005, has been able to self-support the financial needs with its own resources.

Finally, the LAZF would like to thank the South Region of Florida for their monetary contributions on this cycle, a special thanks to the World Board of Narcotics Anonymous, the staff of the WSO and NAWS, and also the NA regions which has given the strength needed to continue moving forward!

¡United without borders!
Luchy G., Julio F., Carlos O. & Olga R.
EC - LAZF 2015 - 2017
ce-fzla@forozonalatino.org

Northeast Zonal Forum (NEZF) Report To The World Service Conference April 2016

NEZF Vision and Mission Statements

Our Vision

In the discussion of our Fifth Tradition in our Basic Text, on page 65 we read:

“The message is that an addict, any addict, can stop using drugs, lose the desire to use, and find a new way to live. Our message is hope and the promise of freedom... Our primary purpose can only be to carry the message to the addict who still suffers because that is all that we have to give.”

Our primary purpose serves as a catalyst to all our service endeavors in the NEZF through the application of spiritual principles. We work for the joy of selfless service and with the knowledge that our efforts make a difference to the addict who still suffers. We are connected through cooperation fostered by unity, honesty, trust and goodwill.

Our Mission

The mission of the NEZF is to provide a regularly scheduled time and place in which representatives of our member regions can come together to help further our primary purpose – “to carry the message of recovery to the still suffering addict.” As a unified body of NA service representatives, we have the potential to accomplish together much more than what we can accomplish individually.

It is our intention to help make recovery available to those in the regions we serve, to strengthen NA in our communities, and to reach out to other NA communities, bringing good will, recovery, conscience and our message of hope and the promise of freedom from active addiction.

The Regions that have been in attendance at our meetings are:

Member Regions

- ABCD
- Connecticut
- Eastern New York
- Greater New York
- Mid-Atlantic
- New England
- New Jersey
- Northern New England
- Northern New Jersey

- Northern New York
- Tri-State
- Western New York

NEZF Fellowship Development

The NEZF met twice in 2015, during the spring (April) in Connecticut and during the fall (October) in New York. These meetings were hosted by the Connecticut and Eastern New York regions respectively.

In conjunction with our NEZF meeting in Connecticut in April 2015 the hosting region conducted a symposium where current Issue Discussion Topics (IDT's) were presented, followed by a question and answer session.

During our NEZF meeting in New York the hosting region conducted a series of workshops including a presentation by a World Board member related to the "Future of the WSC" and a NAWS update.

NEZF members attended the WSLD, where we had some discussion regarding the sharing of "best practices" via inter-zonal collaboration.

Website/Virtual Meetings

In an effort to stay connected/informed, NEZF member regions have participated in four virtual/teleconference meetings since the last conference cycle.

The NEZF continues to brainstorm on ways to enhance the website content i.e., a review of NEZF guidelines is currently in progress.

Defining our role as a zone

We, the NA Regions of the Northeastern states, have joined together to discuss issues of mutual concern; address common needs, exchange ideas, and share experiences, in order to further our primary purpose. As a clearinghouse for the discussion of common problems and their solutions, we complement the existing service structure of NA by addressing our own specific needs through unity, cooperation, and communication.

Plains States Zonal Forum

Report to WSC 2016

Greetings WSC,

About the Plains States Zonal Forum:

We currently have 6 Regions in our Zone: Best Little Region in Texas, Iowa, Mid-America, Nebraska, OK, and South Dakota

We coordinate some services between our member regions.

We provide an opportunity for discussion and exchange of information on problems and issues confronting NA

We facilitate communication, cooperation, and growth among regions in the Great Plains of the United States and NA World Services.

We help Regional Delegates prepare for the biannual World Service Conference and learn from each other, former Delegates, and other experience trusted servants.

We assist local NA members or communities who have questions about NA service or how to handle challenging situations.

We conduct workshops and learning days on various topics in NA service.

We sponsor multi-regional events with participation from NA World Services.

Since WSC 2014, we have met 5 times. Our general format for the zonal weekend is to have workshops on Saturday that are of relevance to the local fellowship as well as to help RDs and RDAs learn about topics to bring back to their Regions. This also helps in the training of our RDs and RDAs in presenting workshops. We make a conscious effort to spread these workshops amongst different trusted servants at each event. The zone itself is not regularly funded by our regions and we try to provide as much training and information as possible to each member who attends. We then have our business meeting on Sunday. The topics we choose for workshops at our zonal forums are usually a couple of the IDT's as well as any other workshops that have been specifically requested by the local area or region. Some of the workshops held this cycle were Group Conscience and the CAR, Financial Flow and the 7th Tradition, Supporting Our Vision, Whose chair is it anyway?, The Role of Zones, Group Support, Welcoming All Members and Planning.

We have continued to encourage and offer any collaboration needed for regions to conduct local Public Relations presentations. At our last two gatherings, the local area/region has held a PR presentation for professionals on the Friday of the zonal forum. This has provided an opportunity for the zonal forum to assist the local community if needed and also help train any zonal forum members with PR experience. These events have been very successful. Our last forum in Kansas was also our event when we have our CAR report which is presented by the WB.

We continue to host and fund a booth in June each year at the Midwest Conference on Problem Gambling and Substance Abuse in Kansas City, MO, which is a multi-state event.

Professionals from at least 4 of our 6 regions are usually in attendance. We also continue to host a website: <http://www.pszfna.org>

Plains States Zonal Forum continues to collaborate with Midwest and Southern Zonal Forums on the Multi-Zonal Service Symposium. It was decided to continue the MZSS as a bi-annual event. This year it will be Milwaukee, Wisconsin. You can find more information on the MZSS website: <http://www.mzssna.org/>.

PSZF continues to grow and evolve. We are currently looking to implement a Sponsorship Behind the Walls project that will implement this service in all of our member regions. This is still in its initial phases of planning and approval, but we have very high hopes for this project. We have also engaged in some conversations about what the future of the conference holds and how our Zonal Forum will and can be involved. More will be revealed.

In Loving Service,
Daniel C.
PSZF Facilitator



SOUTH EAST ZONAL FORUM

Greetings to y'all from the Southeastern United States. The SE Zone is made up of six Regions including South Florida, Florida, Alabama/Northwest Florida, Georgia, Carolina and North Carolina. Included in our zone are The Bahamas, Bermuda and Trinidad & Tobago. Collectively there are 4500+ meetings weekly in the SE Zone. For individual Regional statistics please see the Regional reports.

We have come a long way since the beginning of 2014. At that time the Zone had little direction and even less function. It seemed to have lost its way. Once a vibrant, active zone we had become in many member's view a listless, leaderless and lethargic body that was drifting aimlessly without function and in danger of losing its members one by one. From this fractured collection of individual regions in February of 2014 we have new life, new hope and new vision to become a service body that can "come together to further our primary purpose, "to carry the message of recovery to the still suffering addict", through service oriented discussions, workshops, events and task forces. The Southeast Zonal Forum's primary function is to facilitate joint, multi-regional efforts that serve our member regions" (from SEZF Mission Statement).

Since our "first" Zonal meeting at the WSC 2014 as a re-committed body of Delegates we have gathered in person four times and met once as a body via Adobe Connect. Since that time two Co-Facilitators were elected and have acted as the funnel for Zonal communications as well as facilitators at our meetings allowing the delegates to remain focused on their Region's essentials at our meetings. A work group was formed to revisit and edit our Zonal Guidelines and numerous communications via telephone and email have taken place. We seem to be off to a good start rebuilding the fractured foundation of the South East Zone.

Our Guidelines Work Group labored diligently to edit our guidelines in hopes of revitalizing our zone, give it new direction and purpose, establish a budget, leadership and provide a mechanism for the Zone to carry on its function as a mentoring and training ground as well as provide workshops, shared services and further the development of our fellowship through technology as well as multi-regional events.

We have begun discussions and planning for additional shared services such as a professionals database and Federal DOC information that could provide Southeast wide information that is consistent and far reaching. Expansion of the cooperation between South Florida, Florida and NW Florida/Alabama Regions(Statewide Helpline and integrated BMLT) may prove to be helpful in carrying our message to addicts as well as the professional community on a larger geographic scale and make Narcotics Anonymous easier to find and easier to reach in the Southeastern United States.

In the technological world we are also making progress in the use of technology to help us communicate better with one another as well as make as much world-wide information available to as many of our members as possible. Our website has a Zonal-wide event calendar and links to NAWS, NAWS News, NA Way Magazine, and 2014-2016 WSC projects.

We have a subscription link for members to receive Zonal notifications of Workshops, events and the like if they desire that information. In progress via our “web master” and his helpers is a responsive web layout for mobile devices and discussions of having some kind of Facebook page for information sharing within and between zones. More will be revealed on that front.

With the advent of a jointly purchased (six regions) Adobe Connect license we have opened the door to virtual technology to all of the members of the Zone who wish to take advantage of this unique opportunity. All of the Regions have the opportunity to utilize this technology for workshops, web meetings and the like as they need it. The RD/ADs of the Zone have put this technology to good use with dozens of CAR/CAT webinars, zonal work group meetings and one Zonal RD/AD meeting. Our last CAT workshop was presented by AD's only as a training tool for their future in the technology and also to hone their presentation skills. This technology has opened new doors for our Zone and more will be revealed.

And finally from our technological front we have expanded on-line voting on the CAR/CAT/Literature Survey to several of our Regions now and hope that in our next cycle we can make that ubiquitous.

Moving Forward – The Florida Service Symposium is scheduled for March 2017 in the same location (Tampa FL) as 2015 and while remaining a Florida Regional Event at this time the RD/AD teams of the zone will be able to play a more participatory role in its presentation. Discussion of a Zonal Event is possible for the future. We are looking forward to the “March to the Conference”, the discussions on the Role of Zones at the WSC 2016 and what comes next for the SE Zone in the upcoming cycle.

Our biggest challenge continues to be the cost of physically bringing members of the zone together, general apathy in service by the membership, communication of information Zonal wide, consistency of information to professionals zonal wide and what function the Zone can play in the future development of the fellowship that is unique compared to what the Regions have become able to provide for themselves. As our Zone operates by Consensus Based Decision Making and there is currently only six Regions, 80% is sometimes a lofty goal but one that when reached makes each decision stronger and all of the Regions committed to moving forward.

We look forward to our future as we are a Fellowship of change and hope to continue to contribute positively to lives of our current members and those who have yet to find us in the Southeast and The Caribbean and further the Vision of NA Service. While geographically similar, our zone remains a diverse place of culture, methods and ideas and because we are well established, open-mindedness and compromise remain our goal. We want to thank every other zone that has vision and has continued to provide their members with a message of recovery as it has revitalized and driven the Southeast Zone to once again lead our members into the future and further develop our fellowship where required. We hope that we can continue in this endeavor.

With much Gratitude, all of the members of the
Southeastern Zone

Southern Zonal Forum

Report WSC 2016

About the Southern Zonal Forum:

We currently have 10 regions in our forum: Kentuck-iana, Tejas Bluebonnet, Show Me, Louisiana, Volunteer, Arkansas, Lone Star, Mississippi, Blue Grass Appalachia, and Red River.

We are located in the southern-central part of the United States. The geographical area of the Southern Zonal Forum extends from Richland, Virginia west over 1446 miles (2327 Kilometers) to Del Rio, Texas and from Brownville, Texas to the northern border of Missouri, which is 1300 miles (2090 Kilometers). This covers over 900,000 square miles (1,500,000 square Kilometers).

We meet three times per year in one of our member regions to discuss topics that affect Narcotics Anonymous as a whole. We believe that by sharing our experience, strength and hope in the service area, we can better fulfill our primary purpose. We are not a decision making body, we are a solution based discussion forum dealing with topics from groups, areas and regions.

Decision Making and Participation

The process that the Southern Zonal Forum (SZF) uses to invite a loving Higher Power into our decision making process is consensus based rather than voting. This allows for consideration of all viewpoints.

Ideals may be presented for consideration. Clarity on issues for which we would like to collect a group conscience allows for discussion. Discussion will then be heard and the facilitator may ask if we have reached an agreement. The minority opinion should always be heard and considered by all participants. Where we are not in agreement, further discussion may then be necessary.

The Southern Zonal Forum welcomes all addicts and is primarily comprised of RD's (Regional Delegates) and their alternates, regional trusted servants, and other interested members (such as home group members, GSR's and ASC members) from each participating Region within the Southern Zone. The viewpoints of these members should always be sought and carefully considered due to the fact that they represent the Fellowship in general within the SZF. Also, any NA member attending a SZF has equal participation privileges and should be encouraged to be a part of our conscience-based decisions.

Communicating our efforts

After presenting a topic at the forum, the supporting materials, and points of significant interest are uploaded to our website www.szfna.org as a resource.

Topics covered since the last WSC include:

- Review of WSC 2014
- Building Strong Home Groups
- Roll of the Zone
- Tradition One (The importance of unity)
- How to chair a meeting-Creating an Atmosphere of Recovery (how to deal with old-timers that have a sense of entitlement)
- Welcoming all members
- Technology (Video conferencing)
- Disruptive and Violent Behavior
- Traditions 7-12
- Member service development
- CAR / CAT 2016 (World Board participation)

Virtual Meetings

Since the last WSC a lot of discussion took place concerning virtual meeting. There were several video conferencing services sought out and tested before the forum decided on gotomeetings as a source. This tool will be used between forums to communicate. It will also be made available to any of the member Regions.

SZF video conference policy and guidelines were created for its use.

I consider it a tremendous honor to have an opportunity to learn, serve, and grow with each of you. It is my sincere privilege to serve our fellowship as facilitator for our Sothern Zone. Thank you all for your time and willingness to hear our efforts to move our fellowship closer to its vision.

Thanks for the opportunity to stay clean another day.

Gratefully,

Henry Clayton

Southern Zonal Forum Facilitator