NA World Services

Conference Report

33rd World Service Conference 2016

The weeks leading up to the World Service Conference are increasingly busy for most of us. Many delegates and alternates are scheduled all day, every weekend, holding *Conference Agenda Report* workshops and regional assemblies, attending their RSCs, zonal forums, and area service meetings, and "doing homework"—reading reports, familiarizing themselves with *A Guide to World Services in NA,* rereading the draft record from the last Conference, and talking to each other to get questions answered and try to come to the World Service Conference as prepared as possible.

Here at World Services, we are equally busy—framing Conference sessions, preparing presentations, formatting data, answering questions, attending zonal forums and *CAR* workshops, and writing reports like this one. We spend time trying to explain things more clearly, illustrate ideas with pictures and graphs, frame questions that will lead to good, substantive conversations, and most crucially, we continue to listen. As we do for each World Service Conference, we are making a number of changes, many of which are in direct response to suggestions or input from delegates. We draft the *Conference Report* to give you the best sense we can at this point of what the WSC week will hold for us all, but also to try to answer the questions we've already heard about topics we are scheduled to discuss.

And so, although this is the first page in yet another long document for you to read, we hope you will find it helpful as you prepare for the Conference.

Contents

Following is a day-by-day schedule of the Conference with a description of each session and background information you will need to know.

Table of Contents

Regional & Zonal Reports are posted online separately

Regional ideas

We also have a section of ideas that have been submitted by regions or regional delegates. The opportunity to submit ideas for the *Conference Report* has always been available to regions, but as we try to move toward a discussion-based conference, some sort of forum for sharing ideas, not just motions, seems more and more important. We reminded delegates frequently this cycle that they could submit ideas for publication in the *Conference Report*; as a result, we have more regional ideas in this *Conference Report* than we have had in decades. What the Conference chooses to do with these ideas is up to the participants.—whether a participant wishes to submit some version in new business as a proposal or not, whether some of the ideas are discussed in the breakout sessions—we offer them here as they were submitted to us with no editing.

Additional seating information

After this section of ideas provided by regions is a section of additional seating information provided by some regions. The policy in A Guide to World Services in NA gives each region that has applied for seating the ability to submit "additional information it believes is relevant for the conference to consider." Several regions submitted such information, and it is included in this section.

Other addenda

Along with these elements we have added an addendum that lists some of NA's history with the issue of Conference seating, including links to source documents for those who want to find more information. We are also mailing the summary of World Services travel for this cycle with this *Conference Report*. The Fellowship Development and Public Relations sessions at the Conference reference our participation at many of these events.

We also always include a summary of the regional reports submitted for the WSC, a list of the project ideas that have been submitted to the World Board this cycle, and a list of literature and products that are new this cycle.

Room Set-up

One of the countless program clichés is "the only constant is change," and seasoned participants will feel the truth of that saying the moment they walk into the Conference room this year. For the past 14 years (since our first Conference in a two-year Conference cycle), we have had a two-sided room with "risers" on one side where we had presentations and business sessions, and "rounds" on the other side, where we had small group discussion sessions. You will notice that the main Conference room no longer has "rounds." We will still have smaller breakout rooms that contain rounds, but most of the sessions that involve all of us together in one room will be presentations with Q&A or business.

As we have grown larger, it has become more and more difficult to have small group discussions with all of us in one room. At our current size—116 seated regions and up to 18 Board members possible—there could be up to 250 participants in the room plus translators (there were 215 present at WSC 2014). When we try to have a discussion with all of us in one room it's not even possible to hear from each table, and it's certainly not possible to synthesize the results of our discussions and develop ideas or start to build consensus.

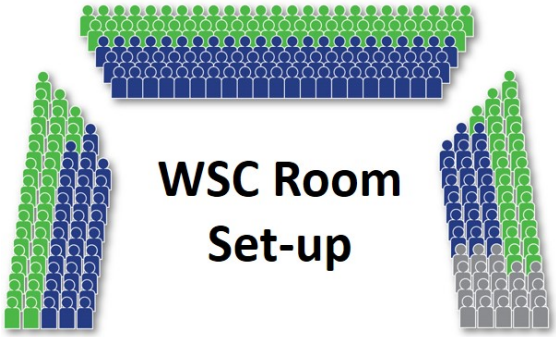
At the last WSC, we tried something new. We had a series of discussions about the Future of the WSC by dividing the Conference population into five groups—one for Spanish-speaking participants, two for other RDs, and two for other ADs. We started out altogether to make sure we were beginning with the same knowledge and understanding, and then we had small group discussions in five breakout rooms. Because each of those rooms had a smaller number of participants (20 to 60 members), they were able to hear from each small group and begin drawing some conclusions or finding points of agreement in the discussions. Between sessions, we compared and combined the results from each of the five breakout groups and found them to be remarkably similar. Again, to ensure that everyone was starting with the same understanding, the combined results of each discussion were then distributed before the next breakout session.

Using breakout rooms to talk about issues and develop our ideas as a Conference seems to be the only way to have a meaningful discussion session at this point, given our size. We will be using breakouts again this Conference to further the discussion on the Future of the WSC as well as to talk about the *Conference Agenda Report* survey results and the broader issue of collaboration and planning.

We don't believe this is an ideal set-up. We certainly miss something by not being able to gather all together in discussion, but this seems like the most prudent approach for a Conference with so many participants. We still believe that to be most effective, we need to trim our size, but in the meantime, we are doing what we can to mitigate the challenges—sort of like buying new pants when you really need to go on a diet.

No Assigned Seats

One thing that has not changed from the last Conference is that participants are not to save seats in the risers. We used to begin the Conference with assigned seating in the rounds side of the room and now we will begin with open seating in the risers. We try to accommodate those with translation needs and physical limitations first. The risers will be open for the speaker meeting Saturday night before the Conference begins, but we ask that you not save seats for Sunday morning or at any point during the week. Thank you!



We encourage you to mix it up during the week. Try to sit near different people at times. The Conference is a great time to see folks we don't get to see very often and get caught up, but it's also a unique opportunity to develop new relationships with trusted servants from all over the world.

Using Our Time Wisely

Our collective challenge is going to be preserving the time scheduled for the breakout discussion sessions. At the past two Conferences, old business ran past Monday and well into Tuesday, forcing us, as a Conference, to juggle the rest of the week's schedule and lose several sessions. We truly can't afford to take that approach this time or we won't be able to have the discussions we very much need to have about the future of Conference seating and our priorities for the next two years. After we schedule the business and reporting sessions, our time for discussion is very limited.

We are trying some new approaches to business, which we explain in the pages that follow. We hope these changes will help us stay

within our time budget, but it's going to take more than new technology and processes to finish old business Monday and new business Friday. It's going to take our collective commitment to treat our time together as the precious resource it is and spend it wisely.

To be clear, we are not trying to shortchange the amount of time, we *need* to spend in business sessions. In fact, in response to delegate requests, we have increased the amount of time scheduled for new business. We are beginning new business discussion first thing Friday morning, rather than after lunch. But again, we really need to complete the work scheduled for Friday so that we have time Saturday for the Moving Forward session where we can make necessary decisions and gain clarifications before closing the Conference.

Ch-ch-ch-changes

Along with room layout, decision-making processes, and business starting time, we are making a host of other changes this Conference. We are trying electronic polling and voting for the first time (more detail is in the pages that follow), changing our mid-week break from a bus trip to a nearby ranch to a stroll across the street to a park. We opened up the CAT material for regions to include ideas for discussion for the first time this year. And we are trying to shape the focus of project plans together as a Conference for the first time. Almost all of these changes came from delegate input in some form or another.

Come Prepared

The Conference may be in sunny Southern California, but the WSC itself takes place inside a hotel that can be quite chilly at times. Bring layers. Participants who get cold easily will want to pack a sweater.

Another thing to note is that there is no free internet access at the Conference. If you're working electronically, be sure to download the documents you will need in advance.

A Work in Progress

Every *Conference Report* contains a disclaimer that the week's agenda is a work in progress. We are still framing the week and developing sessions as we are writing this report, and things will undoubtedly change. This report represents our best thinking at the time.

Anonymity and Social Media

A final word of warning before we begin our walk through of the week: please be mindful of others' anonymity at the Conference. For many of us, posting pictures and videos and sharing experiences through social media has become a natural part of celebrating our time together recovering and serving, but that's not true for all of us. In this age of immediately-broadcast experiences and images, it's important to remember to respect one another's anonymity. Please ask others for permission before taking or posting photos and do not tag others or use their names unless you have their permission to do so. Even if you are posting to a "private" group, please remember another person's anonymity is not yours to break.

Our Theme

We've just filled several pages of details about room set-up and processes and cautionary notes about the things we will need to consider this WSC, but let's not lose sight of the most important thing we each must do, and that's stay grounded in our principles.

Our Conference theme, ***Honesty, Trust, and Goodwill***, comes from the last paragraph of A Vision for NA Service:

Honesty, trust, and goodwill
are the foundation of our
service efforts,
all of which rely upon
the guidance
of a loving Higher Power.

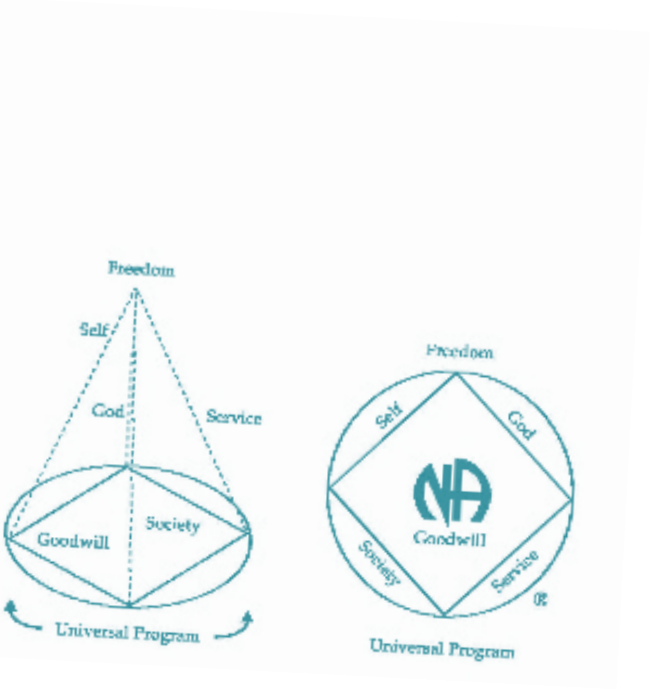
It's not always easy to approach the work in front of us with an open mind and an open heart, to speak honestly and stand up for what we each believe, and then have enough faith to trust the outcome of our discussions and decisions. The good news is that we all want the same things—we all want NA to grow so that we can carry the message to more suffering addicts in more places, from Montana to Mozambique. At times we may disagree on the route to take, but we share a vision of the destination.

Our disagreements can be scary, and it can be hard to maintain trust and goodwill when we are scared. But we agree on far more than we disagree on, and we are collectively guided by a loving Higher Power. Truly we have nothing to fear.

Our Basic Text tells us that "Good will is best exemplified in service; proper service is 'Doing the right thing for the right reason.' When Good will supports and motivates both the individual and the Fellowship we are fully whole and wholly free." (*Narcotics Anonymous*, "Our Symbol")

We are all privileged to serve NA. Let's all go build something on our foundation of honesty, trust, and goodwill. May this be the best WSC yet!

honesty GOOD TRUST WILL



Our Symbol

Simplicity is the key to our symbol; it imitates the simplicity of our Fellowship. All sorts of occult and esoteric connotations can be found in its simple outlines, but foremost in the minds of the Fellowship are easily understood meanings and relationships.

The outer circle denotes a universal and total program that has room within it for all manifestations of the recovering person.

The square, whose lines are defined, is easily seen and understood, but there are other unseen parts of the symbol. The square base denotes Good will, the ground of both the Fellowship and the members of our society. Good will is best exemplified in service; proper service is "Doing the right thing for the right reason." When Good will supports and motivates both the individual and the Fellowship, we are fully whole and wholly free. Probably the last to be lost to freedom will be the stigma of being an addict.

It is the four pyramid sides that rise from the base in a three-dimensional figure that represent Self, Society, Service, and God. All rise to the point of Freedom. All parts are closely related to the needs and aims of the addict who is seeking recovery, and to the purpose of the Fellowship which is to make recovery available to all. The greater the base, (as we grow in unity in numbers and in fellowship) the broader the sides of the pyramid, and the higher the point of freedom.

Friday – 22 April 2016

WSC Registration 2:00–8:00 pm

Though the Conference does not officially begin until Sunday, there is a full day of pre-Conference activity planned for Saturday, and participants can check in at the registration desk as early as Friday. The registration desk will be located near the entrance to the main Conference room (Salons A through G), and participants should plan to stop by there to register before the opening of the WSC on Sunday.

International, NAWS-funded travelers can pick up expense money beginning Friday. Ask NAWS staff at the onsite office in the Malibu room and they will let you know where and when to do so.

Friday is also a good day to pick up snacks or supplies you may have forgotten to pack, visit a local meeting, or grab a bite to eat with fellow participants. Local members will be available all week beginning Friday afternoon to help participants navigate nearby restaurants, shops, and meetings. There are a number of food choices within an easy walk of the hotel, and the new nearby shopping center, The Village at Topanga, runs a shuttle to and from the Marriott.

If you prefer to stay close to what will become your "home away from home," we have rooms available daily for anyone who wants to organize a recovery meeting at the hotel.

Saturday – 23 April 2016

You can start your Saturday (and every day of the Conference) with a poolside recovery meeting at 7:00 am. And then get ready for busy day.

Registration Desk and WSC Office	9:00–noon; 3:00–9:00 pm
World Board Open Forum	10:00 am–noon
WSO Tour and Lunch	12:30–2:30 pm
Deadline to Sign up to Sell Merchandise at the World Market	4:00 pm
Unity Day Workshops	3:00–6:00 pm
Recovery Speaker Meeting	7:30 pm
World Market	10:00–11:30 pm
Dance	10:00 pm–1:00 am

The Conference doesn't officially begin until tomorrow, but today is filled with a pre-Conference World Board Forum, tours and tortillas, workshops, and lots of fellowship and recovery.

Registration

You can register beginning at 9:00 am, and the onsite office will also be open in the Malibu Room. At the onsite office, international travelers funded by NAWS can pick up expense money from 10:00 am until noon, and between 3:00 and 6:00 pm. If you want to sell items at the World Market and did not sign up in advance, you can submit your sign-up form at the onsite office by 4:00 pm. We also hope to have limited literature and merchandise sales available in the onsite office today.

World Board Open Forum

The World Board provides a pre-Conference open forum Saturday morning at 10:00. All interested members can attend, not just Conference participants, so this is an opportunity for everyone to ask questions. There will be other sessions during the week that also provide time for Q&A (like the NAWS Report sessions), but this is the best time and place to pose questions to the Board as a whole. World Board members are also available throughout the week.

NA World Services Open House

We're continuing the tradition of welcoming all Conference participants and other interested NA members to the World Service Office the Saturday before the WSC begins. Buses from the Marriott to and from the WSO will begin running at noon and we will have directions for those who choose to drive their own vehicles.

Once there, enjoy NA historical displays and artwork from around the world on a guided tour hosted by NAWS staff and World Board members. We update displays regularly, so even if you've previously visited the WSO, you'll appreciate the latest additions. Some of you will marvel at the bins of keytags, rows of medallions, and warehouse shelves filled with literature. Others will especially appreciate the impressive print shop where our reports and many literature items are produced. And we hope all of you will sense the spirit of service that fills each office, hallway, and work area in our efforts to help carry the NA message around the world.

After your tour, enjoy some SoCal sun and Mexican food in our temporary parking lot taqueria. World Board members will serve up your lunch, and you'll have a chance to get to know each other in a relaxed social setting before hopping on the bus back to the Marriott. It can be quite sunny in April in the San Fernando Valley. We have been asked if we can provide more shade, so we are looking into some possibilities, but to be on the safe side, you'll want to bring sunscreen.

Unity Day Workshops

You'll be back at the hotel just in time for two engaging workshops. This is a time for Conference participants and local and visiting members to share experiences with one another. The afternoon begins with a workshop called Honesty + Trust + Goodwill = Unity, which will run concurrently in two rooms. It was organized by the Delegates Sharing Workgroup as a result of WSC 2014 Proposal BL. This proposal called for creating a session for delegates to meet and talk one-on-one, to learn from one another, and to foster unity. In addition to a session during the Conference week, the workgroup has organized this workshop where any interested member can participate.

In the past, we have run several different workshops on Saturday afternoon, including separate sessions for Spanish-speaking members, but people found it difficult to choose, so we're offering the same session to everyone and at the same time and planning to translate into Spanish during the workshop.

Following The Spirit of Service workshop, NA members Boyd P and Chris B will share one of their unique NA history workshops, "The Early Story." This should be a real treat for us. According to Boyd and Chris, "The Early Story of Narcotics Anonymous presents the context for the rise of addiction in America and traces the adaptation of the Alcoholics Anonymous program to addicts. Included in this presentation is the founding of Narcotics Anonymous in Southern California, its near death experience, and the growth and dispersion of NA around the world."

Speaker Meeting

After your workshops and a dinner break, we'll gather in the main Conference room for a one-of-a-kind recovery meeting. A panel of Conference participants from around the world will share their experience, strength, and hope. Spanish translations will be provided. This event usually packs the room, so be sure to arrive in plenty of time to get a seat.

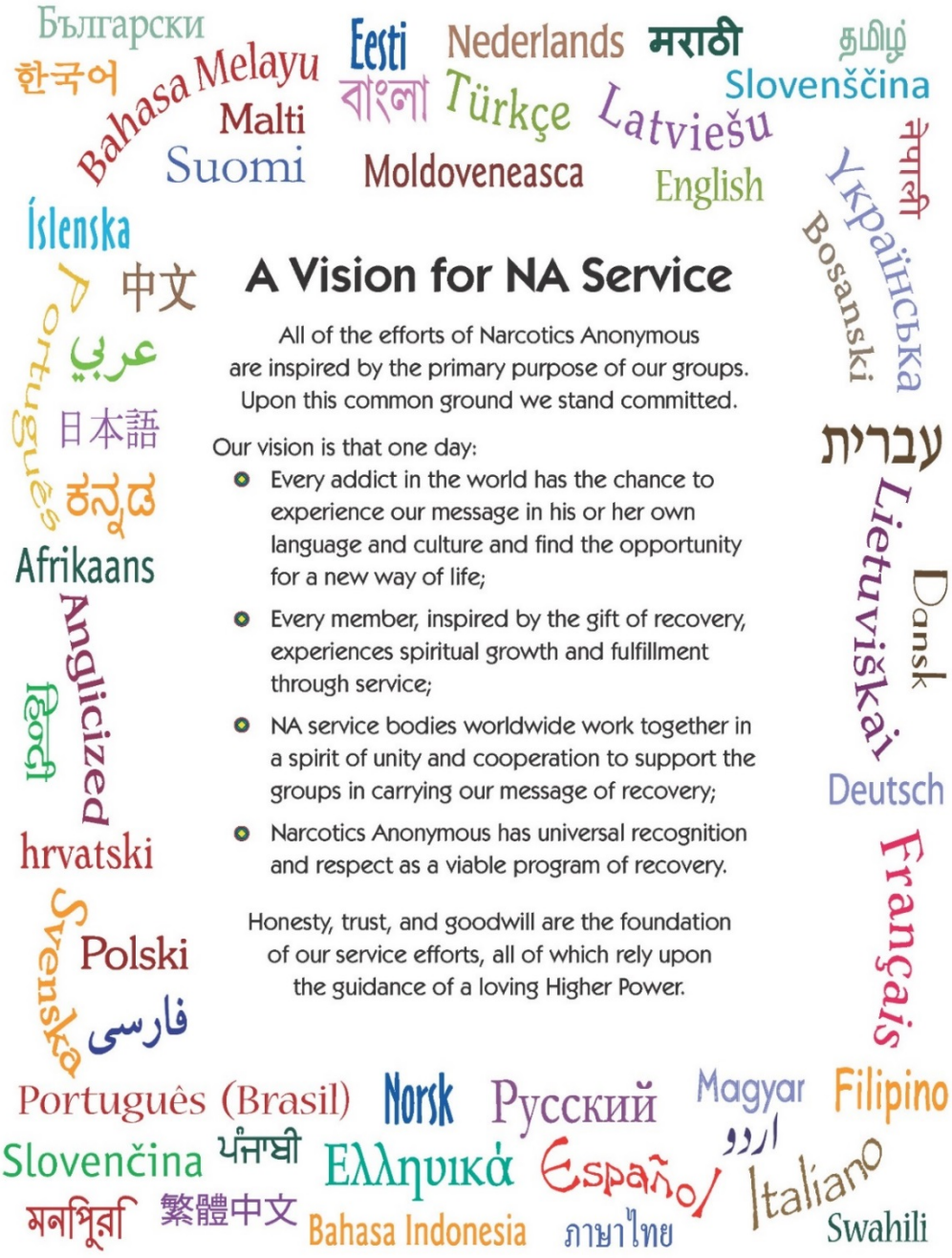
World Market and Dance

The evening continues with the World Market where regions, areas, conventions, and zones can sell their merchandise. It's a perfect place to find gifts to take home to sponsees, spouses, and other loved ones who will wonder why you're too busy to take their calls this week! The World

Market is set up in the poolside area, so space is limited. It's a popular event, and the line to enter can be long, so we ask for your patience.

If you want to sell merchandise at the World Market, you'll need to complete and submit a sign-up form. Forms and rules are posted online at www.na.org/conference or are available through Elaine Wickham (elaine@na.org). Sign-up forms can be submitted to Elaine in advance of the Conference or onsite up until 4:00 pm today in the onsite office in the Malibu Room

A dance hosted by the local West End Area Service Committee and the Southern California Youth Committee will also kick off at 10:00 pm. Here's your chance to get your groove on and let loose before the Conference officially begins tomorrow morning.



Sunday – 24 April 2016

Starting Off on the Right Foot: Every morning at 7:00 am, and every evening at the close of Conference activity, you will find an NA meeting at the "Urban Oasis" by the pool. We also have meeting space available all week if participants want to organize a meeting during meal breaks.

Registration Desk	Open at 8:00 am
First Things First: The 33rd World Service Conference	9:00–10:30 am
Navigating the WSC: Orientation	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
The Needs of a Global Fellowship	2:00–3:30 pm
Process for Business Sessions at WSC 2016	4:00–5:30 pm
Dinner	5:30–7:30 pm
Deadline for Old Business, Nominations, and Resumes	6:00 pm
Delegates Sharing with Delegates	7:30–9:00 pm

First Things First: Opening the 33rd World Service Conference

We open the Conference with a welcoming session touching on our theme, *Honesty, Trust, and Goodwill*, to ground us all in our best hopes for the week.

The World Board, Human Resource Panel members, and WSC Cofacilitators will all be introduced. Newly seated participants get a chance to introduce themselves as well. The only new seated participant for this Conference is the Dominican Republic.

We do a "Conference countdown" in this session, so that we can all see who is new to the WSC and who has attended many Conferences. This is the beginning of a long, sometimes overwhelming week. We can help each other through by noting who may need help and mentoring, and who has the most experience and may have answers. If you're new to the Conference, don't be afraid to ask for help, and if you're a veteran, don't forget to reach out to the "newcomers."

Though this is a welcoming session, it's hard to get heartfelt in such a short period of time. In the past we've had two different types of opening sessions scheduled back-to-back, but this time, we're trying something new. As we mention in the introduction, we will not have the option to do this welcoming session in the "rounds" because of the new room set up. Instead, Conference participants will have an opportunity to talk and get to know one another in the afternoon during our first breakout session.

We will close this session in what has become a Conference tradition—by saying the Serenity Prayer in all the different languages of the Conference participants.

Navigating the WSC: Orientation

In this session we will try to give you a roadmap for the week ahead. Some of you may remember that at past Conferences this session has sometimes degenerated into a boring reading of the schedule, and we are

trying not to do that again. You've let us know it's not helpful, so we're trying to focus only on the highlights in this session. Daily agendas, will be distributed throughout the week describing the sessions for the day with an evaluation form on the back. Your evaluations help us shape the next Conference.

We'll review Conference deadlines, the first of which are this evening: The deadlines for old business proposals (which will just be proposals to change old business motions) as well as nominations and resumes are tonight at 6:00 pm.

We'll go over your expense reporting. Funded participants receive an allowance of $55/day for food and travel-related expenses. We deduct $25 for the closing lunch from the advance provided to funded participants and give alternates the opportunity to purchase tickets for this lunch. You don't need to turn in receipts unless you exceed that allowance and are asking to be reimbursed. You are also entitled to reimbursement for additional expenses to get to and from your home to the WSC, providing you have receipts. All funded participants do need to fill out an itemized expense sheet and return any portion of the allowance you did not spend. See staff in the Malibu room if you need assistance.

Electronic Polling and Voting

The session will also introduce you to your "remotes," the electronic polling and voting technology we will be using throughout the week. We have a full session dedicated to business orientation this afternoon, but we'll start to dip our toe in the water here.

This will be the first time we've used electronic polling at the WSC, so there may be a few bumps as we get used to the technology.

The tool is designed to help us do what we already do more effectively and efficiently, not to do something new. We will be able to straw poll more frequently and get results with exact numbers. Voice votes don't give the same kind of precision, and standing counts take quite a bit of time. Electronic polling should be both less time consuming and more accurate.

What that means for the Conference is that participants will be able to see exactly where the body stands on a particular motion or proposal and whether discussion is moving the body at all. Frequent accurate straw polling should give us all a clearer sense of when an item needs more discussion and when the WSC is ready to make a decision.

How it Works

Each participant will have a remote with your Conference participant number on the back (one for each RD and Board member).

When we are taking a straw poll or voting on an item, participants will all poll or vote at once. You will:

Push **1/A** for Yes, **2/B** for No, **3/C** for Abstain, and **4/D** for Present, Not Voting.

Each remote has a small LCD screen that shows your choice as you push a button. If you change your mind, you can push a different button as long as polling/voting is still open. If you are not sure whether you participated in the poll or vote, you can push the button again. The system will only register one response per remote. The remotes do not provide real-time results, so we will not watch the count as it compiles.

Once polling or voting is closed, the Cofacilitators will announce results, and results will also be displayed on the overhead screen.

It's really that simple. We will use the remotes for attendance as well so we won't need to take roll call (sorry Region 51), and we will probably use them at other times during the week—not just business sessions—when we are straw polling, voting, or prioritizing items. For instance, we may use them when discussing the *Conference Agenda Report* survey results or when prioritizing project plans.

In keeping with the practice of the last several WSCs to not have any roll-call votes, we are not planning to keep data from the electronic polling system about how any individual votes. This is consistent with the policies and practices of the Conference to this point.

Participants still have the ability to call for a roll-vote for a measure. If someone asks for a roll-call vote and the body agrees, that would happen as it always has, but we don't recommend releasing a record of how each participant responded to each poll or voted on each measure. It doesn't seem that knowing who voted which way moves us toward building consensus on individual measures or, in a general sense, toward a consensus-based process in the WSC as a whole.

In Sum

We hope you'll leave this session knowing some of the basics and knowing who to ask if you have a question.

The Needs of a Global Fellowship

As we mention in the introduction to this *Conference Report*, at the last WSC we tried breakout sessions for the first time and they seemed to be an effective way for us to have discussions where each participant can share his or her views on a topic and together we can begin to synthesize our ideas.

This time we are starting breakouts earlier. This is how we will do all of the small group sessions, partly because it is what the room setup allows, and partly because the WSC has become too large to effectively process information from what is now 22 small-group discussion tables at once. A typical 90-minute session does not allow enough time to hear back from all tables when we are together in one room, let alone to be responsive to the discussions as they occur.

Breakout room assignments will remain the same all week—two RD rooms, two AD rooms, one Spanish-speaking room—but table choices are up to you. Feel free to mix it up and meet new people. Please note, because of the new room set-up, there will be no breakout session in the same room as the "gallery" where non-participants observe the Conference. We're sorry for the inconvenience to observers.

Breakout sessions seem to be the only viable way to have a productive discussion among all Conference participants that can actually develop ideas and make progress on issues. However, the breakout sessions at WSC 2014 were not an unqualified success. While we did not try to make any decisions through these sessions, there seemed to be some confusion or disagreement after the Conference about what conclusions were actually reached or how ideas were developed. With more than 200 participants, what any of us felt we did or did not hear may not be the combined results of the WSC discussions. We'll have to see what we can do differently this time to be sure we concur with what we agree on before leaving the Conference.

As we did at the last Conference, we will synthesize the results of discussions in the five breakout rooms, and we will distribute that synthesis to all participants. We will also continue to post discussion results for these sessions in the hallway so that you can see the ideas from each table for yourself.

This is a collapsed version of the mind map created at WSC 2014.
An expanded version is posted at www.na.org/future

This first breakout session of the week is focused on the needs of NA. At the last Conference, we asked participants to identify what they believe are the needs of NA now and for the next five years. We were surprised that the results from the five breakout rooms were so similar, and we combined them into one unified "mind map" that is posted along with other WSC 2014 material at www.na.org/future.

We think it's a great summary of what we need as a Fellowship and we want to continue to build on it. During this first breakout session participants will have a chance to talk together about the mind map and make suggestions for changes or additions. Part of what will make this job easier is we will be asking you to refer to the regional report summaries, which are a fantastic digest of what is happening now in NA regions around the world. We are not planning to print out the regional reports for mailing with this *Conference Report*, just as we did not for the 2014 *Conference Report*, mainly to save paper and shipping costs. Many of you read most documents electronically, and we will post all of the regional reports and we encourage you to download a copy.

The regional reports are a good resource to find regions that have had success in service areas your region struggles with, and the Conference is a great opportunity to talk with the delegates from those regions. We do our best to capture the highlights of the reports and crunch the numbers in a data summary. We can't think of any other way to find out so much about NA in so many places at one time. We use the information from your reports to plan the sessions at the Conference and to get a vision of NA that helps us plan and carry out our work. An unprecedented number of regions submitted reports this time, and we thank you for that. Almost every seated region sent in a report. Go team!

Process for Business Sessions at WSC 2016

One of the challenges with a population as diverse as ours is that we don't all share a common understanding of decision-making processes or even how to handle discussion of an item. We come from such different types of regional service bodies that our practices vary widely, as reflected in your regional reports. Add

to that the fact that discussion and decision-making processes are always evolving at the WSC and it makes for a potentially confusing Conference. Business sessions can run long, and at times they can be frustrating or overwhelming. We will do our best during this orientation to prepare participants for the business sessions at the Conference. We will review the basics of the processes used in these sessions as well as the proposed "rules and tools" included in the Conference Approval Track material. This session will also give us a chance to practice using our new electronic voting system that we introduced during the Navigating the WSC session.

One 90-minute session isn't going to be enough for everyone, quite honestly, so we are asking you to try to come as prepared as you can. Make sure you have read pages 8-11 of *A Guide to World Services in NA* about decision making at the WSC as well as the proposed rules and tools in the CAT material. Read them more than once! Reach out to experienced delegates if you have questions.

Both the WSC Cofacilitators and the Conference Parliamentarian will be present at this session to share their experience and answer any questions you may have.

CBDM

For many years now, the Conference has been taking baby steps toward something more like consensus-based decision making and less like formal business dominated by parliamentary procedure. We have been trying to use processes that help the WSC have discussions and make decisions more easily. Many participants are not familiar with formal rules of order, and formal rules of order often limit discussion to three pros and three cons. We have been trying to adapt to a less formal set of practices so that we can hear from more participants, and so that our policies and protocols don't limit who will or won't participate.

What that means, practically, is that at this point, most of the time in business is spent in the session that comes right before formal business—a session we have been calling "Business Discussion and Proposal Decisions." Almost all of the discussion about business items, including motions, as well as all of the decisions about proposals, take place in this session. There is still a formal business session that utilizes parliamentary procedure where decisions about motions are made, but it tends to take much less time because of the discussion that happens on each motion before the formal business session begins.

Motions Versus Proposals

What is the difference between a motion and a proposal? Both motions and proposals are items for decision. The main difference is the processes we use to discuss them and make decisions about them.

Motions are voted on during formal business utilizing parliamentary procedure. The only motions at WSC 2016 will be the items in the *Conference Agenda Report*, a motion to approve the minutes from WSC 2014, a motion to adopt the "rules and tools" for this Conference, and motions to approve the 2016–2018 project plans and budget.

Proposals are voted on in the session that comes right before formal business, "Business Discussion and Proposal Decisions." All new business, with the exception of the budget and project plans, will be in the form of proposals. Ideas to change motions—what we used to call "amendments"— are now a type of proposal.

Straw Polls Versus Votes

What is the difference between a straw poll and a vote?

Straw Polls are used to get a sense of where the body stands on an issue. It is a "pulse" not a decision. The only possible exception is the second straw poll during the 80/20 rule explained below.

Votes are decisions.

Voting and Polling Options

Participants have four options when voting or answering a straw poll: yes, no, abstain, or present not voting.

Votes and straw poll results are displayed with four numbers in this order:

yes-no-abstain-present not voting

Proposals and motions get passed based on the number of participants present and voting in support of the proposal or motion. An abstention is part of the vote count. Present not voting is not part of the vote count.

So, for instance, if a proposal requires 2/3 to pass, and there are 100 participants on the floor of the Conference:

67-33-0-0 would pass the proposal

66-33-1-0 would fail the proposal

66-33-0-1 would pass the proposal

The results provided above reflect that with 100 voting participants, it requires 67 to reach 2/3rds. In the second example, there are still 100 participants voting, but only 66 are in favor of the proposal. In the final example only 99 are voting so it only requires 66 to adopt.

Measures of Support

In addition to the numbers after each straw poll and vote, the Cofacilitators will announce an outcome. For straw polls, those of you who have been to the Conference before may recall that we have used a scale (listed on page 10 of *A Guide to World Services in NA)* that ranges from Unanimous Support to Unanimous Opposition. We will be suggesting a slight change for this Conference to use the term "lack of support" rather than "opposition."

The proposed straw poll language would be as follows:

Unanimous support = 100 percent of those present and responding to the poll push "yes"

Strong support = at least 2/3 of those present and responding to the poll push "yes"

Support = at least 50% + 1 of those present and responding to the poll push "yes"

Lack of support = 49% or fewer of those present and responding to the poll push "yes"

Strong lack of support = fewer than 1/3 of those present and responding to the poll push "yes"

No support = no one present and responding to the poll pushes "yes"

This language better reflects our voting practices and the potential impact of abstentions. Whether an item passes depends upon the number of voting participants who support the item.

Business Discussion Process

These are the usual steps that happen for each item of business in the Old and New Business Discussion and Proposal Decisions sessions:

1. The Cofacilitator reads the motion or proposal.
2. The maker speaks to the motion or proposal.
3. The World Board offers a recommendation.
4. An initial straw poll is taken. [Note: if the proposed rules and tools are adopted, the steps that follow #4 and #5 will be affected when the initial straw poll shows consensus support or consensus not in support. See the "Proposed Rules and Tools" section below for more information.]
5. If an idea for changing the motion or proposal has been submitted by the deadline, it will be introduced using the same steps (1–3) above and a straw poll will be taken to gauge initial support of the idea for change.
6. The idea for changing the motion/proposal will be discussed. If there are a number of ideas for changing the motion/proposal, the Conference may decide to discuss them together rather than one by one.

7. The idea for changing the motion or proposal may be straw polled a number of times throughout the discussion process.
8. At the end of discussion, the idea for changing the motion or proposal will be voted on. If a majority of those voting support the idea for change, the motion or proposal will now be considered revised. If the idea for change is not supported, the original motion or proposal will remain unchanged.
9. The main motion or proposal (as changed or not) will now be discussed.
10. The main motion may be straw polled a number of times throughout the discussion process.
11. After discussion, proposals will be voted on and a decision will be made. Proposals require the same voting threshold as motions (e.g., a proposal to change policy would require a 2/3 majority to be approved). If the item of business is a motion, not a proposal, a final straw poll will be taken and the motion can be introduced in formal business for a decision.

Unfortunately, with so many items of business and so many participants, our Business Discussion and Proposal Decisions sessions don't tend to bear much resemblance to what people think of when they think of a consensus-based process. We get a bit closer each Conference—or we try to—but our change tends to be incremental.

One of our challenges in transitioning toward consensus-based decision making is that we have lacked a set of guidelines or protocols for how to have discussions and make decisions when not using parliamentary procedure. Each Conference we evolve a bit more and add a few more tools to the WSC processes toolbox.

For the last two WSCs, we have asked the Conference to adopt new processes on a trial basis, and the Conference has decided to adopt some of those processes as ongoing policy. This approach seems to have worked well—trying some new things to see if they work, and after trying them, making a policy decision about them (or some part of them) in new business. So, we are planning to continue that approach at this WSC. The first item discussed in the Old Business Discussion and Proposal Decisions session will be a motion to adopt the "Proposed Rules and Tools" that are included in the Conference Approval Track material.

As a Conference, we must strive for balance between efficient use of our time and the need to hear all views. It's a tough balance, and we believe the proposed ideas will allow us to focus more on what we really want to discuss as a body.

80/20 Rule

One of the most significant changes in the proposed rules and tools is the suggestion to limit discussion of motions and proposals that have "consensus support" or "consensus not in support" in an initial straw poll. The definition of consensus we are using is 80 percent. So "consensus support" means 80 percent or more of participants who participate in an initial straw poll of an item answer "yes." "Consensus not in support" means 20 percent or less of participants who participate in an initial straw poll answer "yes."

If the initial straw poll of an item shows the Conference has consensus support or consensus not in support, the Cofacilitators will ask two participants who are part of the minority (not part of the consensus) to speak and then the measure will be straw polled again.

If the Conference is still in consensus support or consensus not in support, discussion of the item will be over. If the item is a proposal, the second straw poll will actually be a vote. It will be a decision. If the item is a motion, it will need to be introduced during the formal business session for a decision to be made.

The idea behind this 80/20 rule is that the Conference sometimes spends a lot of time discussing items that it really has already made up its collective mind about. If the body is in consensus and hearing from the minority does not sway that consensus, we believe our time can be better spent discussing other items.

How Discussion Will Work

In addition to a remote, each Conference participant will have a laminated card with his or her number on it. When discussion on a motion or proposal is open, participants who wish to speak raise their cards.

In previous Conferences, everyone who raised their card would be added to a sometimes long queue in the order their card was spotted. The disadvantage to this approach meant that those who raised their cards most quickly were generally recognized first. Our more reserved participants sometimes didn't get to speak on an item if discussion was closed before the queue was exhausted. The Conference heard from some of its participants repeatedly and others not at all.

At the last WSC, with the consent of the body, the Cofacilitators began to reorder the queue to ensure the body heard from the minority voice and a diverse range of participants. We would like to build on that approach this WSC; we are planning to try this process:

- Participants will raise their cards to be added to the "discussion pool," an unordered grid of numbers that will be displayed on the overhead.
- Cofacilitators will determine speaking order and form a portion of the queue at a time to display on the overhead.
- Participants who have not yet spoken in a session will be recognized first. ("Old Business Discussion and Proposal Decisions" is considered one session)

This process allows the Cofacilitators to actually facilitate the discussion and help us, as a Conference, hear from our broad range of participants. *A Guide to World Services in NA* reminds us that "In order for the conference to make decisions that serve a worldwide fellowship, it is critical that all points of view are heard." Being more strategic about the order of discussion should help us better realize that principle.

"Throughout the week, each participant is challenged to really listen to what is being said, to consider with an open mind what will best serve the Fellowship worldwide, and often to surrender to what seems to serve the greater good. With over a hundred participants, respect, patience, and trust are required. But we think the effort is worth the investment, and our experience from over twenty five conferences has taught us a lot about what works and what does not. The commitment to consensus-based decision making is a part of the means by which we invite a loving God to influence our decisions."

A Guide to World Services in NA, pg. 11

As we mention above, frequent straw polling should give us a better sense of how discussion is or isn't affecting the body.

If discussion has been extensive or the sense is that it not moving the body, the Cofacilitators can close the discussion pool or close the

queue. Often they will ask the body if there is objection to doing so. They can also decide to do so without asking participants and simply inform the body. A participant always has the right to challenge the Cofacilitators' decision. If the proposed rules and tools are adopted for this Conference, at least 80 percent must be in favor of the Cofacs' decision for it to stand.

Formal Business Process

After the Old Business Discussion and Proposal Decisions session, motions will be introduced into business to formalize the decisions made in the Business Discussion session. If a proposal to change a motion was supported during the Business Discussion session, the motion will be introduced into formal business as changed.

Only motions are discussed and decided on in formal business. Proposals have already been decided in the Old Business Discussion and Proposal Decisions session.

Because formal business utilizes the WSC Rules of Order, there are a number of procedural motions that participants can make. The most commonly made motions are listed on pages 63–66 of *A Guide to World Services in NA*. Five of these motions are listed and defined on the yellow side of participants' laminated cards (and in *GWSNA*) because these five motions may be considered when someone else has the floor. These are the motions you would make if you have a question you need answered in order to know how to vote on an item, if you disagree with a ruling of the Cofacilitator, or if you can't hear the speaker, to name just a few examples.

Old Business Deadline

Participants are able to submit proposals to change old business motions (what we used to call "amendments") by 6:00 pm Sunday night.

If you are already planning to make a procedural motion (such as divide the question or commit) about an old business item, we ask that you submit that on a proposal form as well. We are hoping to make these decisions during Business Discussion and Proposal Decisions as we did at the last Conference.

There are proposal forms available at the staff table. If you are uncertain of the wording of your proposal or how to express your idea, we encourage you to ask for help. The Cofacilitators are available to assist with wording, and more experienced Conference participants may be able to help as well.

Deadlines

The old business deadline is Sunday at 6:00 pm. This is also the deadline for nominations and resumes.

Zonal forums that wish to meet should sign up at the WSO onsite office by the end of the day on Sunday for meeting space on Wednesday night.

DECISION-MAKING SESSIONS

OLD BUSINESS DISCUSSION & PROPOSAL DECISIONS	
CAR motions, proposals to change *CAR* motions & other *CAR* related material	discussed
proposals to change *CAR* motions	decided on through Informal voting*
FORMAL OLD BUSINESS	
CAR motions as originally printed or as revised, if a change was decided on in the previous session	decided on through parliamentary procedure
ELECTIONS	
trusted servant elections	ballot
NEW BUSINESS DISCUSSION & PROPOSAL DECISIONS	
budget and project plan motions as well as new business proposals	discussed
new business proposals	decided on through Informal voting*
FORMAL NEW BUSINESS	
budget and project plan motions	decided on through parliamentary procedure
MOVING FORWARD	
clarity on week's decisions and discussions	discussed
decisions culminating from the conference discussions	decided on through informal voting*

* Note: "Informal" is meant to indicate that parliamentary procedure is not being used. Decisions made through informal voting are binding decisions.

Future of the Process

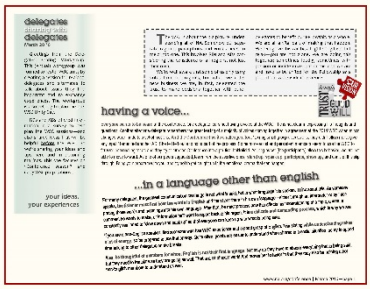
Each Conference we take another set of steps toward a consensus- and discussion-based body. It means that each WSC we all have to adjust to new ways of doing things, but so far it seems to have been worth it.

We can already think of some things we'd like to work on for the next WSC such as further tuning of our terminology and processes. For instance, can we develop a term for a proposal that seeks to amend a motion or proposal? Given that there is no use of the yellow card in Business Discussion and Proposal Decisions, is there a way to make sure those with real questions can get them answered?

We also hope to work on developing a process for forwarding and discussing ideas at the Conference. We began to walk down that road, this cycle, but this is just a beginning. We tried some new things like opening the Conference Approval Track for regional ideas and encouraging regions and RDs to use the *Conference Report* to forward ideas, but we still lack a process to help participants shape those ideas for discussion. We help motions become "*CAR*-ready," but there's no equivalent to help best shape an idea for discussion. Also, there is no mechanism to actually discuss an idea that the WSC may be interested in discussing unless it is introduced as a proposal for the New Business Discussion and Proposal Decisions session. We know we need to do more work to develop a real discussion track for the Conference in the future.

The Future of the WSC project plan calls out processes as part of that project's proposed work, and we expect we will continue to refine the ways we discuss and decide on business.

Delegate Sharing with Delegates



The Delegates Sharing session was created as a result of Proposal BL, approved at WSC 2014, which requested that time be provided "for a sharing session at the WSC 2016 for RDs to talk to each other in order to foster unity."

To plan this session, a virtual workgroup was created with delegates from all over the world (including a delegate as the workgroup point person), two World Board members, and a NAWS staff member. The World Board also asked the workgroup to help plan a pre-WSC Unity Day workshop, which offered an opportunity to create two complementary sessions. Both sessions will be for delegates, by delegates, and developed entirely based on input from those of you who participated in a survey conducted by the workgroup. The survey also provided ideas that would be helpful to delegates before the WSC, so the workgroup compiled this input and distributed it with the *CAR*, CAT, and *Conference Report* mailings.

The Delegates Sharing session focuses on serving with honesty, trust, goodwill, and unity; and asks participants to think and share about how to personally apply these principles during the WSC. Along with this spiritual focus, the session will cover a variety of topics of interest to delegates, including:

- Effectively organizing and reporting information
- Balancing service demands with other aspects of our lives
- Approaching service with an open mind, humility, and tolerance
- Being prepared and reliable, and asking for help and delegating
- Inspiring others to serve and maintaining an atmosphere of recovery in service
- Sharing new challenges and successes

The Delegates Sharing Workgroup is grateful for the opportunity to work together with you to plan and present this session. We hope to get to know and understand each other better. And we hope this time together will help all of us move through the Conference week with a better appreciation of our fellow delegates and a commitment to approaching our business as a unified body.

Monday – 25 April 2016

Taking Care of Business: Going to a meeting is one item of business we can come to an easy consensus about. Meetings are held daily at the Urban Oasis by the pool at 7:00am and at the close of the Conference, each night.

Old Business Discussion and Proposal Decisions	9:00–10:30 am
Old Business Discussion and Proposal Decisions	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
Old Business Discussion and Proposal Decisions	2:00–5:30 pm
Dinner	5:30–7:30 pm
Formal Old Business	7:30–9:00 pm

Old Business Discussion and Proposal Decisions

Our Cofacilitators, Dickie D. and Laura B, will lead us through our sessions today. The orientation session on Sunday will introduce (or remind) participants about the processes we use to discuss and decide on business items. We will begin the day today with a brief refresher, but we do not plan to spend a long time talking about processes since we devoted an entire session to it yesterday.

The times listed on the schedule above are just estimates. We expect to spend all day in old business, (Though we are very open to being surprised by an early close to old business.) Old business has gotten longer and longer at the last two WSCs. We hope that the proposed rules and tools together with electronic voting will stop this trend.

If we are not finished with old business by Monday night, we simply won't be able to do much of what we need to do at this WSC. Moving ideas forward about seating and the future of the WSC requires Conference time to devote to that discussion. Similarly, being able to process the *CAR* survey results and focus the project plans will take time. We know participants want to take an active role in the seating and *CAR* survey discussions, but that means we need to work together to make sure we don't eat away at that time having lengthy discussions about items that we are already, in many cases, decided on.

What does old business consist of?

Motions (decided on in Formal Old Business):

- Motions that were in the *CAR*
- Motion to approve the 2014 WSC Minutes
- Motion to suspend the rules to try the proposed rules and tools that were in the CAT material.

Proposals (decided on in Old Business Discussion & Proposal Decisions):

- Only proposals to change old business motions.

Most of our time today will be in Old Business Discussion and Proposal Decisions. The name says it all in this session: This is where we will have almost all of the discussion about old business items, and where we will make

decisions about old business proposals. Formal Business will follow Business Discussion and Proposal Decisions.

Formal Old Business

We have already shared our thoughts about the old business motions in the *Conference Agenda Report*, but since then, a couple of questions have come up about the Board motions in the *CAR*.

Motions 15 & 16

The first motion will be the motion to adopt the proposed rules and tools for use at this Conference only. Once again, we are proposing trying this for just this Conference and then after we see how it goes, we will ask the Conference if they want to adopt any of the ideas as policy changes for use at future WSCs

The next motions will be to adopt the minutes from WSC 2014. Then the body will decide on the *CAR* motions.

Motion 1

Following the release of the approval draft of "Guiding Principles: The Spirit of Our Traditions," we were contacted by the Greater New York Region about concerns related to a sentence in the introduction chapter. Some members were concerned that the line: "Earlier programs for addicts, including some bearing the same name, did not practice Traditions and did not survive," makes inaccurate representations about the history of NA in New York. The sentence was condensed from a longer paragraph in the review and input drafts that included a bit more description of our history. The passage in question was not meant to be focused on NA history, per se, but rather to focus on the fact that adopting the Traditions for use in NA was a necessary part of our ability to thrive and flourish, even though they were fairly new even for AA. Based on a number of suggestions in the Fellowship input to decrease the amount of historical information in the introduction, the passage was shortened. As a result, some helpful context may have been lost, which left open the possibility of seeing an implication in that line that was never intended by the workgroup or the Board. We certainly did not intend for the wording to imply anything that might be offensive or disagreeable to anyone, and we are open to the idea of changing it to remove any doubt.

After discussing this matter at our March Board meeting, we contacted the Greater New York Region to acknowledge the concern and let the region know we are flexible about the language in that passage. As a general rule, it is best to avoid trying to edit literature on the floor of the WSC. However, if the Conference agrees to take action on this matter, we would be open to fixing the line by removing the words "including some bearing the same name" and/or replacing the word "practice" with "have." Such changes, in our view, should help to alleviate the concerns that were expressed about that sentence. The World Board appreciates all input and considers every region's conscience carefully when matters are brought to our attention.

Motion 2

This motion asks for three changes to be made to the Board's external guidelines.

We have heard from a number of regions that they would like to "divide the question" and address each of the three issues separately as distinct motions. We will ask the WSC what they want to do and we will support whatever they decide.

We thought including a single motion in the *CAR* would make gathering a regional conscience and making a decision at the WSC easier. We understand now that the opposite has been true for some regions, and we apologize for any confusion.

Tuesday – 26 April 2016

Recovery is then Possible: Up late last night? A meeting this morning may be the perfect wake-up. There are meetings daily at the poolside at 7am and after the end of the Conference day.

Future of the WSC	9:00–10:30 am
Public Relations	11:00 am–12:30 pm
Lunch/Women's Lunch	12:30–2:30 pm
HRP Report	2:30–4:00 pm
NAWS Report Part One	4:30–6:00 pm
Deadline for Challenges to Nominations	6:00 pm
Dinner	6:00–8:00 pm
NAWS Report Part Two	8:00–9:30 pm

Future of the WSC

This is the first of three sessions devoted to the topic "The Future of the WSC." The good news is this conversation is happening because we are realizing NA's vision in many ways. We are a success story. NA is growing, but as we grow, the Conference grows, and with no strategic approach to managing the size of the Conference, we face challenges in terms of our effectiveness (our ability to have discussions and move ideas forward) and our sustainability (the prudent use of our resources).

At the last Conference, we had five session devoted to "Planning Our Future." We began by considering NA's needs and then discussed how a worldwide body might best meet those needs. What might a future WSC look like and how can we get there? We don't have the ability to devote five sessions to the subject this time, but we do have three, and we're hopeful we can make good progress together. As was the case in 2014, these sessions are not intended to be decision-making sessions, but at some point soon, the Conference will need to make decisions about its future, and these sessions are intended to help pave the way for those decisions. We want to talk together about the questions: What do we want the future of the WSC to look like, and how do we imagine we will get there?

Our hope is to leave this Conference with a shared idea about what we need to discuss, both together and with our home communities, as well as plans for forwarding ideas before the next World Service Conference.

Background

It would be impossible to do justice to the background of this issue—the debates over Conference seating—in the space we have here. We are including a document that briefly summarizes the last 20 years of discussions on the topic and provides links to source documents. You can find it on page 79 of this *Conference Report*.

We have been saying for so long that we need to move forward, but after the last WSC we have more cautious optimism that change may actually happen at some point. At the end of WSC 2014's five sessions on Planning our Future, we seemed, as a Conference, to be moving toward some consensus—or if not consensus, we seemed to have some points of

broad agreement. One of those points seemed to be some vision or version of zonal seating.

In preparation for this WSC, we released a packet of material related to the role of zones and the future of the WSC. Part of that packet was a video/PowerPoint that we hoped would help delegates discuss these issues locally. That video/PowerPoint ended by asking three questions:

- Do you agree with the WSC discussion results that seemed to favor some form of zonal seating?
- Would another form of seating be better—state/nation/province? Continental? Something else?
- What can we do to ensure an effective and sustainable WSC in the future?

The Focus of this Session

This first session will be a full group session to get a sense of where the body stands on these issues now, and to frame the discussions that will happen in the following two breakout sessions.

After our discussion on Sunday in our first breakout session on the Needs of NA, we should have a revised mind map to distribute during this session to help ground us and remind us of why we are having this discussion—to best meet the needs of NA now and in the future.

This session will pick up where the Future of the WSC video/PowerPoint left off by straw polling participants to get a sense of what they see as the best option for the future of the Conference and seating:

1. No change
2. No change in representation, but other changes such as delegates-only at WSC
3. Zonal seating (whether current zones or something else)
4. Some other basis for change in representation such as state/ nation/province, continental, etc.

It may be that we need additional or different questions to get a real sense of where participants are at present. This is just an idea of the sort of straw poll we are considering. The purpose of the straw poll is to establish a foundation for the discussions that will happen in the breakout sessions.

We'll form tables in the breakout sessions for the options that receive more than 20% support in the straw poll. Participants can choose which option to discuss in the breakout rooms, but polling in this first foundational session will establish what ideas are on the table, so to speak.

The Process

As we mentioned earlier in this report, it is challenging to try to distill all of the discussions from the five breakout sessions into one coherent set of ideas. We will post all of the results from each table's discussion in the hallway as we did at WSC 2014 so that everyone can see them. We'll capture and summarize the main ideas from the breakouts and distribute them to participants. The results from the second breakout will help form the foundation for the discussions in the third breakout and the results of the third breakout will form the basis of whatever debrief and agreement about the cycle ahead we have time for before the end of the WSC (probably in the Saturday Moving Forward session).

We will have time for some questions and answers during this session as well. We want to be sure everyone is clear about the purpose and process of these sessions. If you don't get a chance to ask your question during the session, please ask one of the Board members during a break or at the close of the day.

Public Relations

In this session we will have a PowerPoint presentation featuring several aspects of our public relations efforts. We will illustrate local NA community PR efforts from video PSAs to training trusted servants for PR service. We will highlight collaborative PR undertakings and governmental relationships. We are publishing the NAWS *Annual Report* at approximately the same time as this *Conference Report* and encourage you to check out the information in that report as well. You can also access the *Annual Report* online at http://www.na.org/?ID=ar-2015

Members have become increasingly energetic in their efforts to make the public— potential members, professionals, and others who may guide addicts to NA—aware that our program offer addicts an opportunity to experience freedom from active addiction. Member efforts are helping NA thrive in communities around the world.

WCNA 36—Rio de Janeiro, Brazil

Prior to the World Convention we worked for five months via web meetings with the Brazilian Zonal Forum PR chair and Rio PR members in creating a PR strategy for the zone. One of the objectives within their resulting strategic plan was related to the World Convention. Prior to WCNA, they had no relationships with the government and medical professionals.

Media provided some press coverage before the Convention which seemed to help with public perceptions of the credibility of Narcotics Anonymous. Onsite members of the media interviewed NA members (while remaining respectful of their anonymity) to get a clearer picture of the program for both television and print media. The Convention included a professional panel with criminal justice (prosecutor) and medical professionals, (one who was a past president of ABEAD which is analogous to ASAM, the American Society of Addiction Medicine). This panel focused on cooperation and collaboration and attracted 500 Convention attendees.

Following the Convention, the number of calls into the helpline dramatically increased; the zonal PR chair was invited to attend the drug policy committee for the country, which in turn, helped to initiate access to prisons within Brazil and prospects of a toll-free helpline number for the country.

NAWS Professional Events

Professional events are perhaps one of the most efficient means of reaching professionals who come in contact with addicts. During this Conference cycle we were able to attend a dozen events, and based on the interactions that we had with attendees we find that NA, while known to some, still remains widely unknown to many professionals. Other twelve-step fellowships and a host of other recovery-related organizations, as well as pharmaceutical companies all regularly attend many professional events. Our participation at these conferences is essential to making our Fellowship known as a viable means of recovery. Without it we miss the opportunity to interact with professionals and to inform them that NA is an abstinence-based, free community resource for addicts. In our experience, many of the professionals we meet at these events are open-minded and genuinely interested in helping addicts find our meetings and helping them maintain their recovery. During the PR session at the World Service Conference we will report on our attendance at many of these events, including the American Society of Addiction Medicine

(ASAM), National Association of Drug Court Professionals (NADAP), the International Society of Addiction Medicine (ISAM), and the International Federation of Non-Governmental Organizations.

For a complete list of professional events we attended, please see the travel summary on page 92

2015 Membership Survey

We will also be highlighting the 2015 Membership Survey in the WSC PR session. We received a total of 22,803 responses, which is 6,053 more responses than the 2013 survey, and the most responses that we have ever received for our Membership Survey. We received 1,653 responses from surveys distributed at WCNA 36, and 21,150 responses via online form, email, post, and fax. Comparatively, in 2013 we received 7,082 responses at WCNA 35 and 9,663 via online form, email, post, and fax. We thank members who took the time to complete the survey and ask everyone to encourage NA friends, partners, and sponsees to participate in the 2018 survey.

We noticed that, although in NA we believe we can only keep what we have by giving it away, 85% of respondents have a sponsor while only 58% said they sponsor others. Forty-six percent cited treatment/counseling agency as the greatest influence to attend their first NA meeting. This reinforces the importance of PR committees' work informing agencies and professionals who can refer addicts to NA. Opiates continue to be the "main drug used" and illustrated a 3% increase from 2013, which seems to mirror the trend of increasing opiate use in the US. For some, a disturbing trend may be a decrease in the percentage of women members, at least those who participated in the survey. The 2015 survey indicated 41% were female while 59% were male, which represents a 6% decrease from 2011, when 47% of respondents were women. This is just a snapshot of the Membership Survey; the entire survey data will be shown at the WSC.

PR Roundtables

In the 2014-2016 Strategic Plan, we indicated that we aimed to conduct PR roundtables, in a sense to build upon the 2013 PR Roundtables. However, time and resources didn't permit us to implement roundtables this past cycle. We carried that item over for the 2016-2018 cycle; we remain optimistic that we will be able to follow through with this roundtable this cycle.

PR Pamphlet: "Narcotics Anonymous and Medically Assisted Treatment"

This pamphlet, whose audience is physicians who prescribe medication to treat addiction, was created to assist those physicians to understand the NA program of recovery and to help their patients gain more information

Women's Lunch

It has become a custom to have a longer lunch break at some point during the week so that we can have an organized women's lunch. We will break for two hours today for the women's lunch. To attend you must purchase a ticket at the onsite office.

Women still make a relatively small percentage of conference participants. At WSC 2014, women were 25.5% and at WSC 2012 they were 27%. This year we are expecting women will be 30% of participants attending WSC.

about NA. This was a second priority item under the Public Relations objective in the 2014-2016 Strategic Plan. As a result of WSC 2014 action, this pamphlet is being reviewed by delegates for ninety days. The deadline for input is shortly before the WSC. So far, input remains favorable toward the pamphlet. We did get feedback to change the phrase "'intolerant members" and we will make that change for the final draft.

HRP Report

Greetings from the Human Resource Panel. We hope this report finds everyone well. Like you, we are busy preparing for the upcoming WSC. We are looking forward to seeing everyone there. As a reminder, open positions for consideration at the upcoming WSC include ten World Board positions, two Human Resource Panel positions, and one Cofacilitator position. In our nominations process we consider the wide range of skills, abilities, and experience that our collective experience has shown is needed to successfully fulfill each position.

Our work this cycle included exhaustive discussions about *CAR* Motion 2, and how the outcome of that decision might affect elections at WSC 2016. As you know, Motion 2 suggests reducing the number of World Board seats from 18 to 15. After considering many of the related issues and possible outcomes, we finally agreed on the fact that Motion 2 does not affect our charge. We are asked to put forward a list of qualified nominees for your consideration, based on the ten available World Board seats. Our guidelines state that we can nominate a maximum of two people for each seat, and there is no minimum requirement. Below is our list of nominees for your consideration.

World Board		
Name	Region	Source(s): RBZ(s) or World Pool
Jose Luis A	Region Del Coqui	World Board
Helena C	Uruguay Region	World Pool
Khalilah D	Northern New Jersey Region	World Board
Etta F	Central Atlantic Region	Central Atlantic Region
Jack H	Washington Northern Idaho Region	World Board, Washington Northern Idaho Region
Sian J	UK Region	World Pool
Khalil J	Georgia Region	World Board
Tali M	Hawaii Region	World Board
Dawn P	Montana Region	Montana Region
MaryEllen P	Central California Region	World Board
Matt S	Southern California Region	World Pool
Tim S	Australian Region	World Board
Gregory W	Arizona Region	Arizona Region

Human Resource Panel		
Name	Region	Source(s): RBZ(s) or World Pool
Veronica B	Sweden Region	Sweden Region
Jim B	Chicagoland Region	World Pool
Surojit C	Indian Region - SIRSCONA	World Pool
Deb N	British Columbia Region	British Columbia Region, Canadian Assembly

Cofacilitators		
Name	Region	Source(s): RBZ(s) or World Pool
Mark B	Florida Region	Florida Region
Stuart S	Region 51	Region 51

CPR packets

Again this cycle, we are sending Conference participants the Candidate Profile Reports (CPRs) for the 2016 HRP nominees. We cannot overstate these next points. You are being trusted with confidential information. The CPRs include personal and professional information, along with opinions and thoughts from the nominees that are intended for use only by Conference participants to evaluate the nominees' ability to serve. This is not information that is intended for distribution beyond Conference participants. Since some of the information is sensitive, any such distribution, especially over the internet, could create long-term problems for the nominees. Each nominee has placed in your hands the trust that you will maintain their privacy and anonymity. Please honor that trust.

Do not distribute, digitize, or otherwise duplicate any of the materials included in the packet. Return the CPR packet in its entirety to the HRP at the WSC upon the close of the election session on Thursday, 28 April 2016. If you receive a CPR packet and are unable to attend the WSC for any reason, please contact Roberta at roberta@na.org or (818) 773-9999 x 121 for instructions on returning the packet of CPRs to us.

The HRP Nominating Process

We understand that there is always interest in the details of our process, and as in the past, we will conduct a presentation at WSC 2016. We will provide all participants with a complete picture of nominations, including questions, scoring, and the evaluation process. In this way, we hope that participants will have the highest level of confidence when selecting nominees forwarded by the HRP.

It is important to remember that we will not make details of any individual's scores available. As we have said in the past, we believe there is no reasonable way to do that and still maintain the confidentiality required for a successful nominations process. We hope all interested Conference participants will attend the HRP session.

The World Pool

There are currently 577 members in the World Pool, down from 859 at the 2014 WSC. This cycle (2014-2016) marks the fifteenth year and tenth Conference cycle that the World Pool has been in existence. We believe it may be time to look back at the experience collected over those years to determine if the Pool is accomplishing the intended goal, and if there are ways to improve our leadership identification efforts. We hope that the 2016-2018 HRP will be able to focus some of their time on this important discussion.

Nominations from Conference Participants

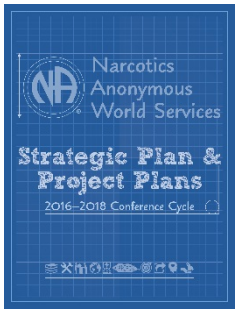
Independent of the HRP's process, and in accordance with procedures contained in *A Guide to World Services*, Conference participants can make nominations at the World Service Conference. Anyone making a nomination must submit a completed Nominations from Conference Participants Form, signed by the nominee. Nominees also have the ability to provide information which will be included in their Candidate Profile Report, distributed to Conference participants at the WSC. These forms are available by contacting the HRP at hrp@na.org or onsite at WSC 2016. Please note that all completed forms must be submitted to the HRP by 6:00 pm (PDT), Sunday 24 April 2016.

In closing

We are committed to an HRP nomination process that maintains integrity and ensures the highest level of confidence of the WSC. We welcome any thoughts you have and encourage you to forward them to the HRP at hrp@na.org or by mail c/o NAWS. We look forward to seeing everyone at the World Service Conference. Thank you for allowing us to be of service.

NAWS Report Part One

At the last several Conferences, we have divided the NAWS Report into two or three sessions due to the fact that we never get through all of the information we need to share and address all the questions you need to ask in a single Conference session. We are continuing in that process for this Conference, and the material for the NAWS Report sessions are roughly divided into corporate, financial, and legal issues for the first session; Board- and Conference-related material for the second session; and *FIPT*, copyright, and group registration issues the following morning. Of course, the focus of many of our other sessions throughout the week overlap with these topics. Financial questions will also be addressed during the Budget session on Thursday and we have at least one session devoted to the strategic plan this week, possibly two. The Fellowship Development and PR presentations this week also cover a lot of the activity of World Services these past two years. We do still suspect that we'll be pushed to get through all of the information even in that amount of time. Much of the information we will cover is also reported on in *NAWS News* and the *Annual Report*, which was mailed with this *Conference Report*, and we encourage you to look to those resources to fill in any gaps. You may also wish to make notes of any questions that arise for you, and if you do not have an opportunity to ask during the session, feel free to approach the WB and NAWS staff during the Conference week.



Strategic Plan

As you have already seen in the Conference Approval Track material, we have taken on a pretty radical change in the presentation of the strategic plan this cycle. We've already received a lot of positive feedback about the new approach. We think it's simpler and easier to understand and, in

fact, more realistic. Our previous strategic plans were always filled with far more ideas for work than we could possibly take on in a single Conference cycle. We've taken a pared down approach in drafting the 2016–2018 Strategic Plan, on the other hand. Depending on what the Conference prioritizes and how far we can stretch our budget, we may be able to make progress on most of the objectives and goals in the next two years.

In its new form, the NAWS Strategic Plan may also function better as a model for NA communities that are already using a planning process or thinking about adopting one. As we've reported in the Conference Approval Track material and elsewhere in this *Conference Report*, we anticipate that we will be focused on continuing to improve our planning process in the 2016-2018 cycle. We hope to continue strengthening the partnership between NAWS and the regions and zones around the world through a more collaborative approach to shaping the NAWS Strategic Plan. As you'll probably recognize, this goal is, in fact, spelled out as part of the focus of one of our proposed project plans. At this Conference, we hope to explore ideas about how we can coordinate planning, and we want to continue that conversation at zonal forums after the WSC.

Fellowship Intellectual Property Trust

Issues

For the last couple of Conferences we have discussed "*FIPT* issues" during the NAWS report. This is a big enough topic right now that we are devoting a full session to *FIPT* issues on Wednesday (seeon page 36).

RSOs

Our primary goal in our support for local service offices around the world is to ensure that addicts have a chance to get their hands on NA literature. As we discussed in the 2014 *Conference Report*, making sure the flow of NA literature is not interrupted has actually had an adverse effect in some cases, when we allowed some offices to incur large debts that weren't being paid in a timely manner. We learned from that experience, and while we continue to provide as much latitude as we can to help service offices be successful, we do also make an effort to include the service committees these offices are responsible to in our communications when the need presents itself.

One situation that recently became a concern was that of a literature distribution center in Russia. We had provided some assistance to the local NA community in getting the operation started, and we recently learned of problems taking place there. We have made efforts to step in and help address these challenges and to help repair and/or reestablish some of the issues with the supply chain there. In our March Conference participant webinar, we failed to adequately clarify that this is *not* a service office that we at NAWS are primarily responsible for; we are simply attempting to assist the local service body in rectifying the situation.

We have also noticed that there are other issues related to accountability concerns with service offices that incorporate. Our service bodies, including those that are incorporated, are spiritually connected to the NA Fellowship even if there is a legally required separation or distinction. Our service offices must always remain accountable to the NA Fellowship. The first responsibility of all of our service offices is to fulfill the spiritual aims of our Fellowship, not the business needs of the corporation. Tradition Nine holds our service bodies accountable, even when we must attain legal recognition in order to adhere to the laws of the land.

Budget and Finances

The perennial story of our NAWS budget and finances is one of striving to balance our need for sustainability with our drive to attain the NA Vision. This requires negotiating the tension between growing demand and slower growing resources. Our approaches must take Fellowship needs, political impediments, and international economic issues into account.

For example, look at the differences in the US dollar from the last Conference to this one (1 March 2014 and 2016) in just some of the currencies we regularly deal with:

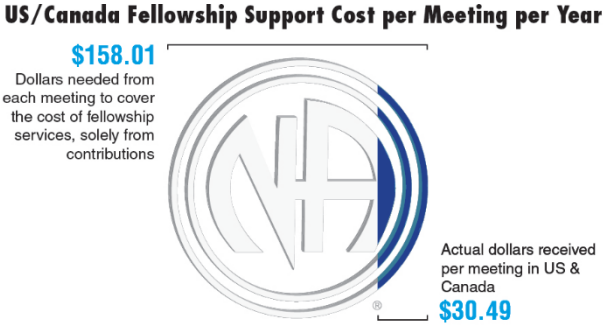
	2014	2016
Indian Rupees	61.78	67.67
Euro	0.72	0.92
Iranian Reals	24,898	30,207
Brazilian Reals	2.34	3.95
Russian Rubles	36.05	73.41

Fluctuations in exchange rates can have significant effects for us. Given the wide range of economic realities faced in growing parts of our Fellowship, the responsibility still belongs to our well-established NA communities to help make recovery possible in places where resources are scarcer.

We are happy to report that during this Conference cycle, for the first time, annual contributions to World Services surpassed one million dollars, but Fellowship contributions still represent a small portion of our overall budget.

Our revenue projection for the coming cycle includes a conservative estimate of what we might expect if the Traditions book is approved. Our overall literature sales trends have been on the decrease in recent fiscal years, both at NAWS and among many local service offices. The decline for NA has not been as bad as for some small- to medium-sized businesses, but this is still a trend we need to monitor.

Just for today, we are not in crisis. This is due, in no small part, to effective partnership with regions and zones, as well as local service bodies everywhere. As always, we encourage our members to look to the *Annual Report* for our fiscal year financial reports. The *Annual Report* also includes a breakdown of what it would take to fund our Fellowship support expenses solely through contributions.



Legal

We are fortunate to have two attorneys that are both long-term NAWS resources. Our corporate attorney was hired to process the consolidation of NA World Services in 1998 and has served us well since then. Our trademark and copyright attorney has represented us for over thirty years. Both attended the March World Board meeting to directly answer questions about current concerns.

Obviously, part of that conversation was about illicit literature, which we will discussing in the *FIPT* session. Concern had been raised by a delegate about our response to Motion 9 in the 2016 *CAR* referencing posting PDFs of NA literature. We made a statement about the posting of PDFs endangering our copyrights. Our attorney's comments were that she would have revised the phrasing of that statement slightly to say that the posting of PDFs endangered our ability "to maintain *practical control over* our copyright." The phrasing she suggested is, she explained, in essence the same point we made in the *CAR*; however, her language is more legally precise.

We had also received a challenge from a delegate that our bylaws were in conflict with recent changes to the California laws governing nonprofit organizations. Although we normally conduct a legal review at the beginning of each cycle, we accelerated our process and had this review conducted before the March meeting. We are pleased to report that we are in compliance and there are no conflicts with our current practices. We take this seriously as stewards for the Fellowship's business and we go to great lengths to ensure that we follow all laws and conduct NA's business in a manner that avoids NA's name ever being brought into public controversy.

WCNA

Brazil taught us some lessons about our logistical planning, and we will be adjusting our implementation accordingly as we move forward with other World Conventions outside of North America. We are taking these experiences into consideration in particular as we look ahead to 2021. We want WCNA 38 to be more accessible to the large portion of our population that is located in Iran, but given the uncertainty in planning an international event years in advance, we expect to need a back-up plan in place to avoid some of the unpleasant surprises we experienced in Brazil.

	Combined Fiscal Years	Budget	Variance
WCNA 36 Income			
Registration	$303,731	$350,000	($46,269)
Newcomer Donations	2,456	28,000	(25,544)
Merchandise	130,783	440,000	(309,217)
Other Sales	1,250	0	1,250
Rebates	0	21,052	(21,052)
Total WCNA 36 Income	***$438,220***	***$839,052***	***($400,832)***
WCNA 36 Expense			
Registration	$ 53,425	$ 96,000	($42,575)
Program	157,225	183,219	(25,994)
Merchandise	104,465	178,000	(73,535)
Facilities	349,394	188,000	161,394
Support Committee	50,168	44,000	6,168
Administration	108,253	149,421	(41,168)
Total WCNA 36 Expense	***$822,930***	***$838,640***	***($15,710)***
Total Net	***($384,710)***	***$412***	***($385,122)***

Above is a financial breakdown for WCNA for the last two fiscal years. Some members have asked for more detail in our financial reporting, but we are not sure what type of detail they are interested in. The above chart illustrates what we currently report.

Translations

Our efforts to make translated NA literature available in more and more languages around the world represent one of the areas of our work where our needs very consistently outstrip our resources. This is not just true of the financial needs, though we do often see increases in the rates we must pay professional translators for copyediting and proofreading.

The other area where we must continually balance finite resources with seemingly infinite need is that of local trusted servants to actively participate in literature translation. Our staff support and contract labor help to ensure the quality of the work, but one of the most important elements of literature translations is the participation of members who speak the language natively and who live and work the NA program.

Nonetheless, there is so much good news this cycle. To name just a few of the accomplishments this cycle: We are finalizing drafts of IP#1 in Zulu and the Basic Text in Swahili. We very recently published the Basic Text in Thai. There has been a heroic multinational effort to translate all of the IPs needed for the Intro Guide into Chinese for use in PR in China.

We have begun using web meetings to facilitate support of those involved in translations and so far that is working well. We've had two web meetings so far, mostly centered on European language groups, with some members from the Middle East also attending. Participants much appreciated the connection with the broader world of NA and the access to mutual support and shared experience on translation work with neighboring communities. We have other web meetings planned for Asian communities and the Brazil Zone.

As we've mentioned throughout this *Conference Report*, we are releasing the *NAWS Annual Report* at the same time as this *Conference Report*. For more details about translations efforts this cycle, please see the *Annual Report*: http://www.na.org/?ID=ar-2015

Publications

Our NAWS publications continue to be a valuable resource for our members in terms of both recovery and service content. Our periodicals such as *NAWS News* and the *NA Way Magazine* offer unique opportunities for us to communicate with our members all around the globe. As such, we continue to see the value in devoting resources to these publications. At the same time, we also strive to rein in the financial costs wherever possible. In particular, we make efforts to keep the

costs related to printing and mailing the *NA Way* in check by routinely refreshing our subscription database. Shortly after the Conference, we will make an effort to update our list and encourage paper subscribers to switch to electronic copies if they are able to do so. We believe that some members who switched to an electronic subscription accidentally neglected to discontinue their paper subscriptions, and you'll see more communication from us on this subject after the WSC. Our goal is to always make the most efficient use of our paper copies as possible.

IT

There are a number of complicated IT demands associated with supporting both the needs of the Board and Conference and the needs of NA World Services as a publishing company. We are in the process of implementing new software to aid in our accounting and inventory management, and this change will also lead to a long-overdue update to our online shopping cart experience. We know that many of our members and trusted servants around the world will be quite pleased to hear this news. The implementation challenges that are involved behind the scenes are formidable, and we are dedicated to taking each step carefully to ensure that we remain able to process and ship literature orders in a timely manner. We appreciate your patience as we move forward.

Webinars, Web Meetings, and Virtual Workgroups

The use of webinars and web meeting technology has become much more routine for us over the past Conference cycle. We know we will continue making more use of these resources as we move forward into the coming cycle, particularly as we look ahead to a variety of goals coming out of the Strategic Plan with a limited project budget. This Conference cycle has illustrated that there are benefits and drawbacks to these uses of technology.

We had three workgroups this cycle that never met face-to-face—Delegates Sharing, Planning our Future, and WSC Seating—and one workgroup that was originally planned as a virtual workgroup that met face-to-face twice—the WSC Decision Making Workgroup. Our experience with meeting virtually is mixed. We have been able to do quite a lot through web technology, but online meetings are not a panacea. Our in-person workgroup meetings run for three or four long days, and are punctuated by informal time together over meals or on our way to and from meetings. It may not be realistic to expect to accomplish as much or the same kind of work in a group that only meets online for 90 minutes to two hours at a time, across a variety of time zones, with the distractions that may be in the background for the various participants.

At the same time, the Traditions Workgroup met both face-to-face and virtually. They cut back on meetings to save funds, and the cost still came in at over $200,000, a considerable sum, if within our budget for the project. We have to find a balance and a way to accomplish our work within limited means. As we continue doing more with less, this means it is essential that we keep track of what aspects of these platforms are effective for us, as well as what uses have not been particularly effective. In the coming cycle, we will continue to rely on these technologies to aid us in carrying out the priorities established by the Conference.

In addition to project- and Conference-related use of webinar and web meeting technology, we continue to provide a regular schedule of web meetings for PR, H&I, sponsorship behind the walls, and local service offices, to name a few. We are also starting to hold web meetings related to the service system ideas and translation efforts. As resources permit, we will continue to look for ways to improve and expand our ability to benefit local service efforts through strategic uses of these technologies.

NAWS Staff

We typically reserve a bit of time during the NAWS report to give Conference participants a chance to see some of the names and faces of the staff who help carry out the work of NA World Services on a day-to-day basis. You will also have opportunities to meet many of our staff at the NAWS open house on Saturday and during our off-site recreation time on Wednesday afternoon.

Deadlines

The deadline to challenge a nomination is 6:00 pm on Tuesday.

NAWS Report Part Two

As we mention above, we are planning to focus on Board- and Conference-related issues in the second part of the NAWS report and we will have time for questions and answers.

Service System Update

Our efforts related to the Service System over the course of this cycle have been focused largely on providing support to and collecting experiences and information from communities that are adopting some or all of the ideas that came out of the Service System Project. We have held a series of web meetings over the course of the cycle in support of those efforts.

It has been interesting to hear the ways in which communities are putting into practice some of the key ideas that came out of the Service System Project—better support for our groups, conscious planning of services, more collaboration and coordination among service bodies. As we expected, the actual implementation of these ideas looks different in many ways from what was described in the Service System Proposals.

As we mention in the Service Tools Project Plan that is part of the Conference Approval Track material, we see this sort of web meeting and other focused efforts to collect service delivery experience as instrumental in the development of service tools in the upcoming cycle. Conference Participants will determine the focus of the tools—what is a priority to work on first—based on the results of the Conference Agenda Report survey. And then, as the strategy in the project plan explains, we will continue to "Collect best practices from those having success with service delivery on a local level including implementing parts of the service system model, and Incorporate into tool development."

Traditions Workgroup

The workgroup that met the most often this cycle was the Traditions Workgroup. Our experience with this group was that it was very helpful to meet in person to frame the material and discuss initial drafts. However, meeting online worked fine for reviewing revisions as well as discussing Fellowship input on the drafts. We also used online focus groups quite a lot to gather material and review ideas. We reached out to a wide variety and targeted groups of members that were not involved in review and input groups, which worked very well and enriched the text. We know that the Fellowship has been asking for a workbook for the Traditions for years, and the approval draft in the *Conference Agenda Report* is a testimony to the impressive Fellowship input and work of this group. Our heartfelt thanks to the members of this workgroup and the staff whose commitment made this work possible.

WSC Decision Making

One of our workgroups that met both virtually and face-to-face this cycle was the WSC Decision Making Workgroup. The combination of online and in-person meetings seemed to work well for them and that's a model we will no doubt take forward in the cycle ahead as we negotiate a big workload and a limited resource base.

The results of this workgroup are included in the Conference Approval Track Material, and we do not have much to add here. By the time the NAWS Report takes place during the Conference week, we will have had a chance to test the ideas they developed that the Board has forwarded to the WSC in the CAT.

WSC Seating

The WSC seating Workgroup met entirely online and forwarded recommendations to the Board that are also included in the Conference Approval Track material. As we reported in the past, we were initially not planning to form a seating workgroup because we hadn't used one in so long and we weren't sure of the efficacy of having one. However, some Conference participants let us know that as long as a seating workgroup is called for in the policies within A Guide to World Service in NA, they believed one should be formed. So we did use a seating workgroup this cycle, and we're

grateful we did. We believe their work was very helpful, and we plan to form one again next cycle.

World Board Internal Workgroups

We also had several internal workgroups to help our processes within the Board. We always form a WCNA Program Workgroup when it is a Convention year. We also had a World Board Values group and an internal workgroup on seating; both of those workgroups were tasked with helping to frame our discussions at our Board meetings.

RBZ Candidates from the Board

Another issue related to the functioning of the Board that we spent a lot of time on this cycle is the selection of names to forward to the Human Resource Panel as potential nominees for the World Board—what are known as "RBZ candidates." This discussion is one we take seriously each cycle and it requires time at several of our meetings. We look for diverse candidates and people with skills and abilities that fill the current and future needs we see on the Board—things like multilingual skills, business acumen, geographic diversity, and so on. There is a misconception that being chosen by the Board for a workgroup or an RBZ recommendation is a sort of popularity contest, but the reality is far from that. We look beyond our friends and those we know personally. We always have our eyes and ears open when we travel and interact with members wherever we are.

We know there are many qualified people, and we are not claiming the names we forward into the process are the only qualified folks, nor are we trying to make any kind of statement about any of the other nominees in explaining our process for forwarding RBZ candidates. But we are in a unique position of knowing what qualities and skills the Board has and what will be lost when current members roll off the Board. We spend much time and effort on this process and we do want to be sure this process is something the Conference values.

Conference Participant Discussion Board

The Conference participant discussion board has been a challenge for the past few cycles. There have been concerns and discussions, and in this CAR a motion, about whether the bulletin board should be viewable by members who are not Conference participants. We have experienced challenges with members re-posting discussion board posts on social media. Only a small segment of Conference participants appears to be using the board, and a large number of posts tend to come from a rather small number of participants. There have been instances of participants failing to adhere to the posting etiquette. While the CAR motion related to the discussion board is likely to lead us to talk about some aspects of the board, it may also be time for a more general discussion about the viability of continuing to maintain this resource in coming cycles. It seems that many Conference participants who are active online are also active in other forums, so perhaps this tool has outlived its usefulness? We do not know the answer to that question just yet, but we hope to get some sense of how you feel at this WSC. This is a topic we will probably include in the votes at the close of the Conference in the Moving Forward session.

Earlier this year, we removed two posts because they were perceived as being negatively directed at individuals rather than a discussion of a topic. The member whose posts we removed sent an objection to the World Board. While we still have concerns about how we treat each other on this board, removing the posts did not seem to be an effective solution. We hope each of the participants on the board will say something if they believe a member is being personally slandered and attacked, but we do not desire to be censors. In the future we will not remove any posts without World Board concurrence.

Travel Summary

We are including the travel summary for this Conference cycle with this report. (See page 92.) Those who are familiar with the travel summary we typically provide at the WSC might notice that we have done some reformatting this time. We have organized the report by location and purpose, breaking out PR, WCNA, and WB travel. In our FD and PR sessions during the Conference, we review the travel for the cycle.

Wednesday – 27 April 2016

Keep Coming Back: Every morning at 7:00 am, and every evening at the close of the Conference activity, you will find an NA meeting at the "Urban Oasis" by the pool. We also have meeting space available all week if participants want to organize a meeting during the lunch break.

FIPT and Literature Discussion	9:00–10:30 am
Survey and Strategic Plan	11:00 am–1:00 pm
Picnic in the Park	1:30–6:00 pm
New Business Deadline	6:00 pm
Zonal Meeting Space Available	6:00 pm on

FIPT and Literature Discussion

The 2014 *Conference Report* included a discussion about issues cropping up related to our literature and trademarks, and since that time, the challenges members are experiencing in their communities seem to be on the rise. Some of the specific types of problems being faced are listed below.

For more information on the *Fellowship Intellectual Property Trust,* including an online copy of the legal document itself, go to www.na.org/fipt.

Gray Book Groups and Group Registration Concerns

We are currently holding four registrations for meetings that have made it clear they plan to use what is called the "gray form" in their format.

The gray form was the review and input draft that compiled all of the input received from members at a middle phase of the development of the Basic Text. The input received after the draft was released resulted in substantial changes to the text. Review and input drafts are not intended for use in meetings and are not Fellowship-approved.

The *Group Booklet*, a Fellowship-approved booklet, identifies that NA groups use only NA-approved literature in NA meetings. To use the gray form in an NA meeting is in conflict with this Fellowship conscience. We believe that groups that openly disregard the Fellowship's expectations of what an NA group is, as expressed in *The Group Booklet*, require our attention. We aren't sure how to proceed, so we are holding these groups' registrations until we can talk together, as a Fellowship, at the WSC about the issue.

There are already a few registered groups that use the gray form, but this was inadvertent on our part. At the time those groups registered, it was not an issue that had been brought to our attention yet. It was called to our attention primarily because posters were printed referencing "registered with NAWS" and bringing with it local controversy. It seems to us that the desire to be registered is motivated by more than simply helping an addict find their meeting. Group registration makes it possible for a group's meetings to be listed in our meeting locator.

The *FIPT* does not require a group to register in order to be able to use the name and trademarks and reprint literature for use in their meetings. The *FIPT* does not distinguish between registered and unregistered groups.

However, this concern does raise the question that the Conference—and perhaps the Fellowship—must address: What are our minimum expectations of what constitutes an NA group? The six points listed in *The Group Booklet* are a start, but they are not as comprehensive as the text in the booklet as a whole. What do we, as a Fellowship, consider to be the bare minimum for a group to adhere to in order to be considered NA? *A Guide to Local Services in NA* points out that local service bodies have a responsibility to make decisions regarding which meetings appear on their schedules or directories—and at the local level it is much simpler to perform direct outreach to help groups understand our guiding principles. When groups register directly with NAWS, the matter isn't always as simple.

What we can say for certain is that the gray form was never approved by the NA Fellowship. It was a draft piece of literature that underwent many changes due to Fellowship input. *The Group Booklet*, which is NA Fellowship-approved, explains that only NA approved literature is appropriate for reading in our meetings. Does our Fellowship still believe that to be true today?

Illicit Texts

We continue to see challenges with the production of illicit Basic Texts, typically a version composed of the Third Edition, Revised, with the addition of language from the Second Edition that wrongly places the NA service structure outside of NA. This edited version of the Basic Text was never approved by the NA Fellowship and, in fact, the erroneous language from the Second Edition was removed by a Fellowship-wide group conscience process, a decision that has been supported by decisions on all subsequent versions of the Basic Text. The production and/or use of these illicit texts in or out of NA meetings is in conflict with the Fellowship's conscience and a violation of the Fellowship's copyright.

Some NA members have been distributing illicit texts in jails and prisons, either as a part of their H&I efforts or independently. This activity can have a variety of consequences and can draw NA into controversy, with the possibility of damaging our relationships with facilities.

Another way we see the production of illicit literature taking place is in the reprinting and/or repackaging of NA literature and the sale of those materials as "historical documents." All NA literature is copyright protected and not available for reprinting or repackaging, including old service manuals, earlier versions of IPs, booklets and books, and review and input drafts. NA groups are the only entity outside of NA World Services that are permitted by the *FIPT* to reprint literature, and they are only able to reprint current versions of literature for use within the group when there is a clear need to do so. Any other duplication of NA recovery literature is not in harmony with the *FIPT* or with the group conscience of NA.

We have already published bulletins that clearly state our position on this issue (see www.na.org/fipt), and we are asking for help from the Fellowship to put an end to this behavior. There are individuals who seem determined to stop nothing short of legal action, but given the outcome of the last lawsuit, we believe our most reasonable approach is to simply exercise due diligence. An external remedy will not solve this problem. We, as a Fellowship, must continue to embody our shared values, as expressed in our NA Fellowship-approved literature and the decisions we have made together on this issue in the past. Our Fellowship's conscience on the matter has been expressed time and again. Unless the Fellowship makes a decision to change its position on this matter, those who defy the guidance of the *FIPT* are not just acting

in conflict with the law, they are acting in direct conflict with the will of the NA Fellowship.

ASCs/RSCs posting recovery literature

Some area and regional service committees post NA recovery literature locally, on their websites. Posting NA literature is a form of duplication, and the *FIPT* does not permit service committees to duplicate NA recovery literature. When local websites' postings like this are brought to our attention, we ask the responsible service committees to remove any recovery literature from their website and servers, and most do. We have a variety of literature freely available on the na.org website, and anyone is free to link to that material. Posting our recovery literature on local sites—particularly our book-length pieces—can become very problematic.

As one example, a treatment center found a PDF version of *The NA Step Working Guides* online and began to print individual chapters for their residents. Organizations outside of NA do not have the ability to reprint NA literature. The company found the PDF on an NA area website and assumed it was acceptable to reprint for commercial use. Once we discussed the matter with them, they agreed to purchase guides for their clients.

Some NA service bodies have refused to remove the book-length pieces. We have not taken legal action to pursue removal of the texts. If we did so we could probably eliminate about 70% of the instances overnight, but doing so would harm our relations with well-meaning NA service committees (and would also disable their websites), and those who wish to harm NAWS can easily find alternative methods to post copyrighted materials online.

Unfortunately, some who have been able to post literature online without interference have boasted about it and invited others to follow suit.

In Conclusion

All of these practices are increasing, and we need to bring the issues to the attention of our Fellowship. Gathering a clearer sense at the Conference of what our members currently do believe will help World Services gain guidance on how to move forward. In the spirit of the First and Fourth Traditions, the majority of NA members and service bodies want to comply with the Fellowship's wishes—it's just a matter of reaffirming those wishes together. We need the Conference to help clarify the will of the Fellowship and how they see our role in relation to that conscience.

In our experience, it is not possible to have a truly deep and definitive conversation at the WSC without a series of breakout sessions. We are limited by the size of the WSC and the time on our agenda, but we do want to try to get a general sense of how the membership feels about some of these issues. Does the Fellowship still affirm the rules we have agreed on in the *FIPT*? If so, then it is up to all of us to stand up for the decisions we have made. We believe the discussions in this session may need to carry over to the Thursday afternoon session currently marked TBD (to be determined).

Group Conscience & NA Literature

World Board — April 2015

In 1991 the World Service Conference passed two motions—one to reaffirm that the WSO holds ownership of NA's intellectual property in trust for the Fellowship of NA, and another to reaffirm that the WSO is exclusive publisher and distributor of all NA literature.

At the time, WSO's intellectual property attorney explained to the Conference:

"This needs to be done for the benefit of those people who do not have the time, energy, or the interest to look back at what really happened and would rather argue that the past consists of what they believe should have happened."

And here we are again—increasing numbers of our members are illegally copying and distributing NA literature around the world, sowing seeds of confusion and disunity, including places where NA is in early stages. In particular, people are publishing a booklet that contains the Third Edition Revised Basic Text with the Second Edition versions of the Fourth and Ninth Traditions, a booklet that was compiled by a few individuals and has **never been Fellowship-approved**. It is sad enough that we have had this ongoing struggle within NA; now it has become a public problem because these texts are being distributed in institutions.

The roots of this conflict go back more than 30 years. The history of the Basic Text is a story that gets told many ways, with different heroes and villains depending on who is doing the telling.

There are some things, however, that are not open to interpretation:

1. **It goes against group conscience.** The fellowship has decided on these issues repeatedly,
   - beginning in 1984 when the fellowship voted to return to the First Edition language for the Fourth and Ninth Traditions,
   - and again in 1988 when the conference rejected the idea of extensive changes to the text beyond fixing the errors in the Fourth Editions,
   - and again in 1991 when the conference voted against reconsidering which edition of the book should be published,
   - and again in 1993 when the fellowship approved the *Fellowship Intellectual Property Trust*,
   - and again as recently as 2004 when a GAR motion was passed authorizing revisions to the Basic Text but specifying no changes be made to chapters one through ten of the text. That 2004 motion resulted in the Sixth Edition Basic Text, which was approved **unanimously** in 2008.
2. **It's illegal.** The unauthorized reproduction of NA literature is a violation of copyright law. NA groups can copy and distribute NA literature for use within their groups, but that right does not extend outside the group or to individuals and service bodies.

CAR Survey and Strategic Plan

There are two main focuses in this session, and if we do not need the session for *FIPT* issues, this may flow over into our Thursday afternoon "TBD" session. We will not know for certain until we see the regional survey results.

Ideally, in this session we would like to

1. Review the *CAR* survey results and decide on priorities for IP/booklet recovery lit and service material project plans.
2. Get input on the strategic planning process in general—how to better involve regions and zones in NAWS' process, including the environmental scan.

Survey Results

We are trying something new this cycle. As we explained in the Conference Approval Track material, we are going to determine the focus for some of the 2016–2018 proposed project plans together at the Conference itself. We will be distributing the results of the *Conference Agenda Report* Survey to delegates—both the survey of individual members and the regional results. We will decide, collectively as a Conference, what those survey results mean in terms of our priorities for the next two years and, perhaps in the case of book-length pieces, the years that follow.

We don't have the survey results from regions yet, so it's hard for us to estimate how long it might take participants to "process" the results and determine priorities. We will be interested to see if the individual and regional results correspond or if they diverge.

If there are a number of items with close results in the survey, it may take longer to set priorities. Because we are not recommending work on a book-length piece this cycle, we believe we can have the discussion about book-length literature priorities together with that about Issue Discussion Topics later in the week, possibly on Saturday. For this session, we will focus on IPs/booklets and service material only because those two categories will affect the focus of the project plans the Conference will vote on Friday.

Setting priorities based on the survey results will involve polling the full group. If it looks like the process of determining priorities is going to take a fair amount of discussion and time, we will likely push part of this to tomorrow so that we have time for small group discussion about the planning process itself.

Strategic Plan

In addition to deciding on priorities for IP/book and service material, we want to continue the discussion about how to improve the World Services strategic planning process. Working together to establish the focus of project plan is a step toward more collaboration. Rather than voting yes or no on pre-established ideas and priorities, the approach this cycle allows the Conference more input on the focus of the work ahead.

> It is our sometimes hard-won experience that quality service, just like quality recovery, can only be accomplished in an atmosphere of mutual respect, mutual support, and mutual trust. Together, we recover, and together, we serve—this is the spiritual core of our program, the foundation of our fellowship. A structure based on that foundation could only be one of service, never of government.
>
> *Concept Twelve*

The current project plan process was adopted in 1998 as a theory. What has worked best about it is the Conference approving the ideas and scope of what will be worked on during the upcoming cycle. The Board then began developing a Strategic Plan for NA World Services in 2001 for the years 2002–2004 after we had moved to a two-year Conference cycle.

There is certainly a bit of irony in the fact that our strategic planning process was not adopted in an overarching strategic way; it was grafted onto our existing system. Still, our Strategic Plan and our use of project plans are both processes that have served us well; they have evolved together. This cycle, we are trying to further that evolution through conscious connections between our strategic planning process and our other existing systems—the WSC, the *CAR*, etc.—in order to deepen the impact on our strategic plan.

We will spend most of our time in this session discussing how to improve our planning process in small groups. How do we move to more coordinated planning?

How did using a survey and establishing focus of project plans at the WSC seem to work and how can we improve this approach? What more can we do to increase collaboration in planning? We would like to increase the role regions and zones have in the development of the NAWS strategic plan. This is part of the focus of one of our proposed project plans, and input from these small group discussions will feed into the work of that project.

Picnic in the Park

By Wednesday afternoon we all need a break. In years past, we've bussed over to a nearby ranch for the afternoon. Some of you asked if we could explore less expensive options, so this Conference we're staying closer to "home" and gathering in the park next to the Marriott.

Because we won't be taking busses, participants can walk over when they want. There are no limitations on attendees, no need to buy tickets or take money from expenses, no wristbands.

We will have about five "gourmet" food trucks with a variety of options including vegetarian and gluten-free choices. We will still have space for sports and for a recovery meeting.

Deadlines

The deadline to submit a proposal for new business is 6:00 pm Wednesday.

Zonal Meeting Space

We have rooms for zones to meet in the evening if they wish. You have to let us know you wish to meet by signing up for space in the Malibu room, and we will let you know what time the rooms will be available.

Thursday – 28 April 2016

The Lie is Dead: We do recover. In fact, we have a recovery meeting each morning at 7:00 am by the pool and every evening when we are finished with the last Conference session.

Fellowship Development	9:00–10:30 am
Future of the WSC Session 2: Putting Meat on the Bones	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
Elections and Budget	2:00–3:30 pm
TBD	4:00–5:30 pm
Dinner	5:30–7:30 pm
Future of the WSC Session 3: How Do We Get There from Here?	7:30–9:00 pm

Fellowship Development

The Fellowship Development presentation is one of the most popular Conference sessions. This is where we report on some of the activity called "fellowship support" in the budget, highlighting some of the travel and events from the past two years. This session gives participants a chance to travel to NA around the world without ever leaving their seats in Woodland Hills. The travel summary included with this report on page 92 gives a complete list of where we have been since the last Conference.

Future of the WSC Session 2—Putting Meat on the Bones

This session will start where Tuesday's session ended. We will begin the session in our breakout rooms where tables will be labeled according to the results of Tuesday's straw poll about our vision for the future of the WSC. You will be assigned a breakout room, but not a table. We assume you'll want to sit at a table that corresponds to your vision of the future, but that's up to you.

At their tables, participants will be working together in small groups to flesh out the general idea. So, for instance, if your table is labeled "zonal seating," you might talk together about what that could look like—what is a workable model or models for zonal seating. If your table is labelled "no change," you could talk about other ideas for improving the Conference. And so on.

We're still thinking through these sessions, but we believe this one will be focused on collecting as much input as possible related to the option you favor. What ideas do you want the Board and/or a workgroup to consider related to the issue—anything from the details of a specific model, to cautionary notes, to the order in which change would have to happen. . . .

In the end, the purpose of the breakouts is to frame viable options with questions to take back to the Fellowship. The results of those Fellowship discussions will be reported back to the Board and the ideas refined, so that something new can be presented to WSC 2018. This will require an unprecedented level of collaboration following WSC 2016. These sessions are not intended to be decision-making sessions, but rather sessions to establish direction. Together we are working to create the future.

Elections and Budget

This session has a dual focus—the election of trusted servants and a discussion of the budget and project plans. The session will begin with a roll call when ballots for World Board members, Human Resource Panel members, and WSC Cofacilitator will be passed out. Participants can turn in their ballots to the HRP when they are done filling them out. There will be a five-minute warning before ballots are due. If participants complete their ballots early, they can take a break until we reconvene.

$38,000 carry-over for PR roundtables. We have fewer funds available for all projects than we have for one large workgroup so we are asking for flexibility as we try to do more with less.

As we say above, we may try to establish the focus for service material and recovery literature in the survey session on Wednesday, or we may need to have more of a discussion in this session.

Following are a few notes about project plans. There will be more information during the session and time to ask questions.

> Integrity is the consistent application of spiritual principles, no matter what the circumstances. Leaders who demonstrate this quality inspire our trust. We serve best when we display an honest respect for the trust placed in us by others. Fidelity and devotion to that trust reflect the personal integrity of our servants. When we choose members to serve us, we often look for integrity as a sign that they are trustworthy.
>
> *It Works: How and Why*, Tradition Two

There will be a brief break after elections and there will be a presentation on the budget and project plans followed by time for questions and answers. Some years, we vote on those items here. This year, we believe we will vote on them in new business on Friday.

Early Distribution of CPRs

For the third time, we have distributed the Candidate Profile Reports early. This gives participants more time to think through the information. But we always need to remind everyone that the information is highly confidential. The HRP will collect CPRs by the close of the election session, so please remember to bring them with you if and please do not copy them.

Project Plans

We are offering just six projects this year. There is only a $200,000 budget for all six, plus

Recovery Literature: We are not recommending a book-length recovery literature piece this cycle. We do not feel we can afford the drain on resources right now.

Service Tools: Regardless of focus, we anticipate spending much time collecting best practices through web meetings and other focused efforts.

Collaboration in Service: We are beginning to try to collaborate more in the NAWS strategic planning process. We would like your thoughts on how we can better involve regions and zones in the process.

FD and PR: It's not possible to grow NA without work to let people know who we are. In this respect, there can't be effective fellowship development without work on our public relations. This project plan focuses on helping

service bodies develop a strategy to improve both FD and PR and the relationship between the two.

Social Media as a PR Tool: This project plan specifies the audience in the title itself, but there seems to be some confusion. This is a project focused on researching how NA might use social media to reach the public, including potential members. Social media is increasingly where people get information. In order to responsibly carry the message in today's world, we need to at least examine the prospect of using social media.

Future of the WSC: This is another project plan that will depend in part on the results of this Conference. We will know more after the three sessions devoted to this topic.

TBD

We are asking for a rather unprecedented level of framing direction from the Conference and believe we will definitely need this session to continue one or more of the discussions we have started during the week. We may need this time to talk about group registration and *FIPT* issues, Future of the WSC, or the Strategic Plan and survey results.

Future of the WSC Session 3: How Do We Get there from Here?

After dinner we will return for the last of the three Future of the WSC sessions. In between this morning's session and this afternoon's session, we will consolidate the input from the five breakout rooms and summarize the points of agreement. This summary will be distributed to participants to form a foundation for the discussion in this session.

We will also, as we mentioned earlier in this *Conference Report*, hang the post-it notes from the small group discussions in the morning's session in the hallway so that participants can all see the results, and if there is something that seems like it is missing or misrepresented they can raise that issue in this session.

The purpose of the breakout sessions is to frame viable options with questions to take back to the Fellowship. As we did after the first breakout session, after this second breakout we will consolidate the results from each of the breakout rooms, and we hope to have some framed options and questions to discuss or poll at the closing Moving Forward session.

Again, the aim here is not to vote on decisions, but to create a frame to have this discussion within the Fellowship. This way regions can report back results to the World Board early in the Conference cycle, and the Board can use those ideas to present something new to WSC 2018.

As we've reported leading up to the Conference, "as a Board, we are committed to supporting whatever solutions the Fellowship can ultimately agree to." We are hopeful that these three Future of the WSC sessions will allow us together—delegates and Board—to collaborate and move forward toward some viable options.

Friday – 29 April 2016

TGIF: There will be a 7:00 am poolside meeting this morning at the Urban Oasis, as there is every morning, and another in the evening when we finish new business.

New Business Discussion and Proposal Decisions	9:00–10:30 am
New Business Discussion and Proposal Decisions	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
Deadline to Sign up to Sell Merchandise at the World Market	4:00 pm
New Business Discussion and Proposal Decisions	2:00-5:30 pm
Dinner	5:30-7:30 pm
Formal New Business	7:30-9:00 pm

New Business

For the last couple of Conferences we scheduled new business beginning later on Friday, but after WSC 2014, a number of participants asked for more time on the agenda, so we are starting new business first thing on Friday.

New business is structured very similarly to old business. Most of the day will be spent in a session where we will discuss and decide on proposals. We will also have a formal business session that utilizes parliamentary procedure where will decide on motions. The only new business motions are the motions to approve the project plans and budget for 2016-2018.

Dickie D and Laura B will facilitate these sessions, just as they did the old business sessions. The procedures we will use will be the same as in old business.This session will run as late as it needs to.

Deadlines

The deadline to register to sell merchandise
at the closing World Market is Friday at 4:00 pm

Saturday – 30 April 2016

The Beginning of the End: This is the last day of the Conference. Begin it in the best way possible by attending the 7:00 am meeting at the Urban Oasis poolside.

Moving Forward with a Common Vision	10:00 am–Noon
Certificates and Goodbyes	Noon–1:00 pm
Lunch	1:30–3:00 pm
Turn in Expenses	3:00 pm
Recovery Speaker Meeting	7:30–9:00 pm
World Market	10:00–11:00 pm

Moving Forward

In the Moving Forward session we review some of the decisions made during the week and make sure we all have the same understanding of the work in front of us. There are a number of decisions that are made during this session related to that work. It's hard to know exactly what to expect in this session until we see how the week leaves us by Saturday. However, some of the things that we expect we may cover in this session include agreement on Issue Discussion Topics and the survey results about the book-length recovery literature piece, prioritization of the project plans (high, medium, low), outcomes from the future of the WSC discussions, and possibly the Conference participant Discussion board. Again, some of these topics may be covered during the week, but we know we can reach a final agreement about them during this session if we need to.

Certificates and Goodbyes

We will be distributing certificates and saying goodbye in the Conference room before lunch at this Conference, as opposed to doing so outside during lunch. Again, this change is in response to input we have received from participants who asked that this part of closing the Conference be shorter. We will also collect remotes from participants during this session.

After lunch, participants can return to the Conference room to take care of returning their expenses and turning in their forms.

Recovery Speaker Meeting and World Market

After a long week of service, it's time to celebrate the accomplishments of the week and our recovery. A full night of fellowshipping awaits you with another unique panel of speakers and the closing World Market.

WSC 2016
Honesty, Trust, and Goodwill

Time Deadlines		Sunday 6pm Old Business Nom & Resumes	Monday	Tuesday 6pm-Challenge to Nomination	Wednesday 6 pm – New Bus	Thursday	Friday	Saturday
	Recovery meeting poolside each day in the Urban Oasis							
9-10:30am		First Things First-The 33rd WSC	Old Business Discussion	Future of the WSC	FIPT and Literature Discussion	FD	New Business	Moving Forward with a Common Vision 10am-Noon
11-12:30	WB Open Forum 10am-Noon	Navigating the WSC: Orientation	Old Business Discussion	PR	Survey and Strategic Plan	Future of the WSC	New Business	Certificates and goodbyes 12-1
12:30-2pm	WSO Tour and Food	Lunch	Lunch	Lunch Women's lunch 12:30-2:30	Park	Lunch	Lunch	Lunch outside
2-3:30pm	Workshops 3-6 at the hotel	The Needs of a global fellowship	Old Business	HRP Report 2:30-4		Elections and Budget	New Business	Expenses in room after lunch
4-5:30pm		Process for Business Sessions at WSC 2016 with focus on electronic polling	**Old Business**	NAWS Report 4:30-6				
5:30-7:30 Dinner								
7:30-9pm	Recovery Meeting (7:30) & Store & Dance	Delegates Sharing	Old Business	Dinner Break 6-8? NAWS Report 8-9:30	Zonal Meeting Space Available	Future of the WSC	New Business	Recovery Meeting (7:30) & Store (10:00)
		WB Meeting if needed		WB Gathering if needed		WB Meeting		
	Risers		Break Out Session					

Regional Reports
Data Overview and Summary

Regional Reports Data Overview

The information in this summary was taken directly from the regional reports submitted. Some of the numbers are delegates' estimations, and some of the dollar amounts may not be completely accurate because they have been converted from other currencies. Because of these estimations and because data were not submitted by every region (although we did get reports from 127 regions, up from 121 at the last Conference), this summary is simply meant to provide a sketch of what's occurring in many regions throughout the Fellowship. Each entry should be considered with the qualification that it is a result of the data provided by the participating regions. We hope you find this information helpful and of interest.

Summary of Regional Figures

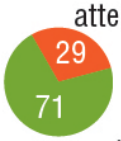
127
number of regions submitting reports

114
number of seated regions submitting reports

regional delegates attended before

never attended

alternate delegates attended before



never attended

length of regional delegate term
Of the 126 seated regions that answered this question there are:

113 two-year terms *(many with the option to serve 2 terms)*
1 three-year term
12 four-year terms

30,081
number of groups according to reports

25,501
number of groups (not including Iran)

28,647*
number of groups from the reporting regions (not including Iran) according to NAWS database

1193
number of areas according to reports

1
region has five GSFs and no areas

348
average number of meetings per region (not including Iran); slight increase from 2014

5,987
Number of H & I panels per week

64,949
meetings per week according to reports

44,351
meetings per week (not including Iran)

45,785*
meetings per week from the reporting regions (not including Iran) according to NAWS database

** The difference between the reported figures and the NAWS database figures from the same regions appears to indicate that our database contains groups and meetings that are no longer active or are duplicates. The discrepancy in group figures is also due to a number of regions not providing the number of groups in their regional reports.*

Contributions and Expenses

We asked where the RSC received its annual budget from between three income sources; group and area contributions, conventions and events, and literature sales. The responses demonstrate that there is a wide range of funding practices throughout NA regions. Some interesting figures are:

- 24% of the 116 regions that supplied figures receive 90-100% of their funds from group and area contributions. This figure increases to 33% for regions within the US.
- 52.5% rely on conventions to generate 25% or more of their income. This figure increases within the US to 57.5% and decreases to 46% outside the US.
- 39% rely on literature sales to generate funds, but only 24.5% of them receive 25% or more of their funds this way. For US regions only, these figures drop to 9% and 4.5%. The figures increase to 77% and 50% when we look at the figures for regions outside the US that receive 25% or more of their funds through the sale of literature.

These numbers suggest that US regions are more likely to receive the majority of their funding by group and area contributions than regions outside the US, while funding services through the sale of literature is quite uncommon within the US and very common outside of it.

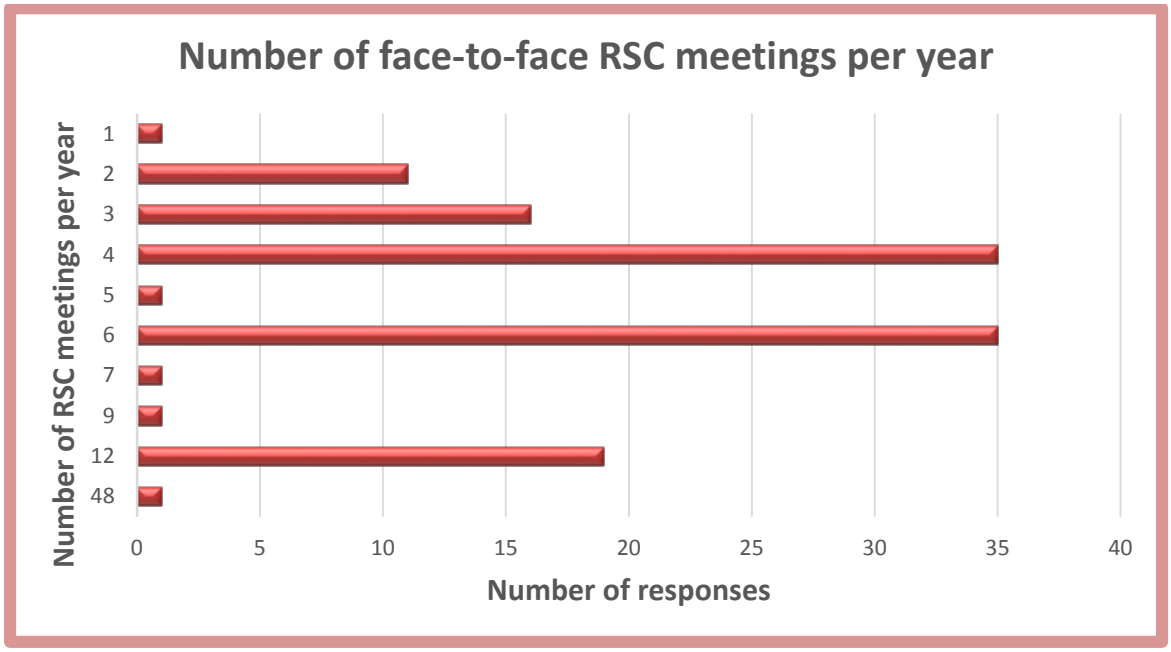
We also asked how each region's annual expenses were broken down across a range of categories and once again received a wide range of responses reflecting our diverse practices.

Most regions do not have one predominant expense category, but RD travel, RSC costs, and (in some cases) holding events seem to account for the largest expenditure in many of the regions. When we asked about other expenses we mostly heard about regional phonelines, service offices, insurance policies, website and IT expenses, contributions to NAWS, and legal or accounting fees.

Annual contributions from reporting regions to zonal forums in 2015 were $90,448, which is an average of $712 per region. This is a small increase from the average of $698 reported for 2013.

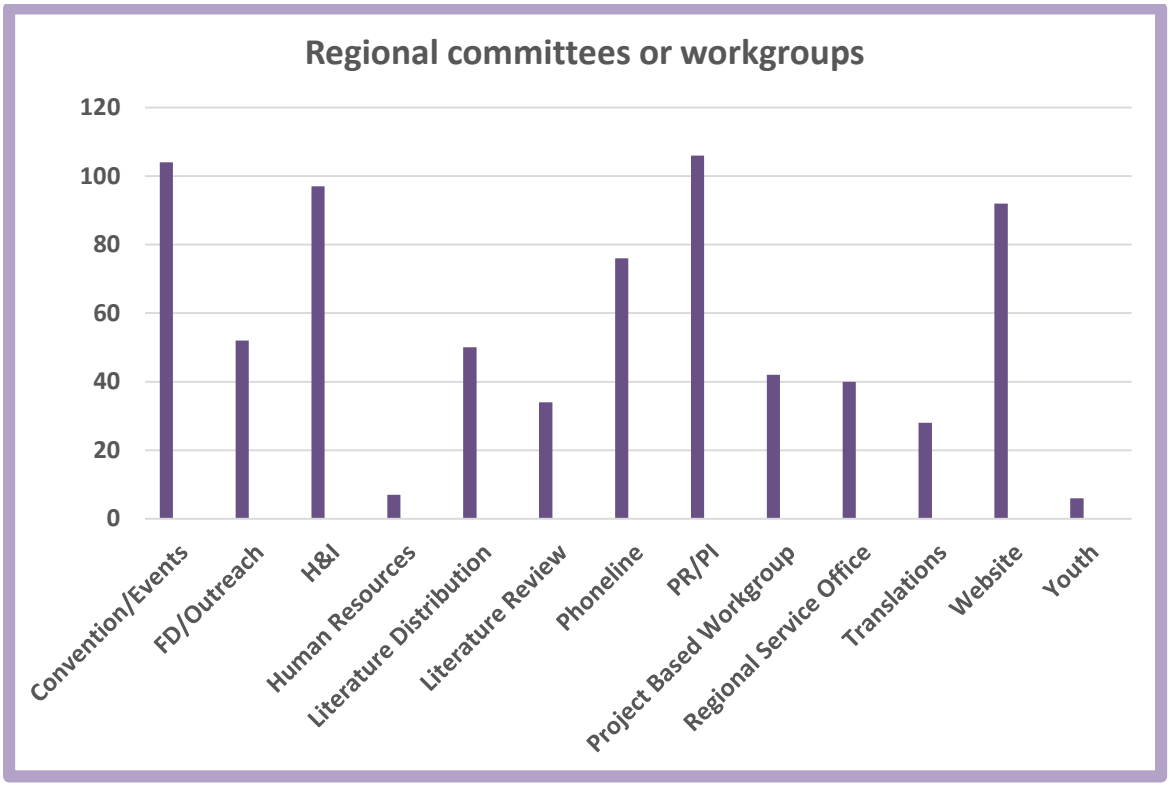
Regional Services, Activities, and Growth

We asked a number of questions about regional meetings and services, and received the following responses.



The majority of the 121 regions that replied to this question meet either four or six times per year, and 56% rotate their locations with varying degrees of frequency, which is almost the same as was reported in 2014. For the purposes of this summary we only counted face-to-face RSC meetings, although it should be noted that five regions mentioned holding virtual RSC meetings.

We asked what committees or workgroups regions have, and received responses from 126 regions. Conventions, H&I, PR/PI, and website committees proved the most common, with phoneline committees close behind. When we asked what other committees or workgroups regions had, we received a variety of responses, with sponsorship behind the walls being the most common response. Forty-three regions reported establishing new committees or workgroups in the last Conference cycle.



70 regions stated there are some shared service efforts in their communities. PR was the most frequently mentioned, followed by phonelines, H&I, websites, meeting lists, and conventions.

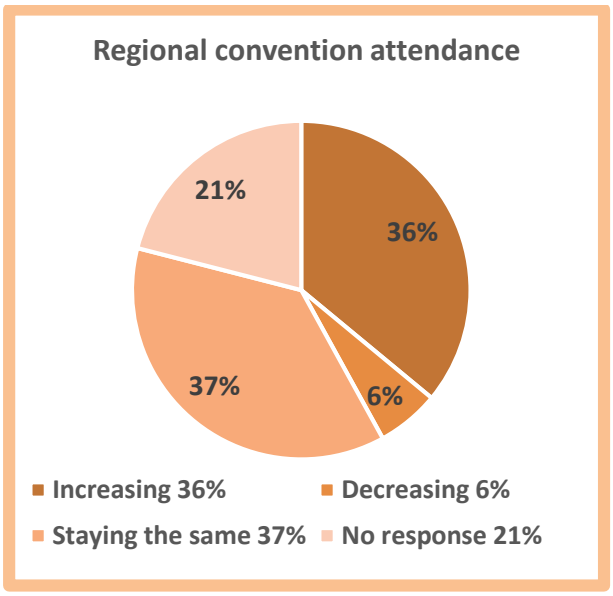
85 out of 124 responding regions have some form of corporation or entity with legal status as part of their structure, which represents a figure of 68.5% and is a slight increase from 2014.

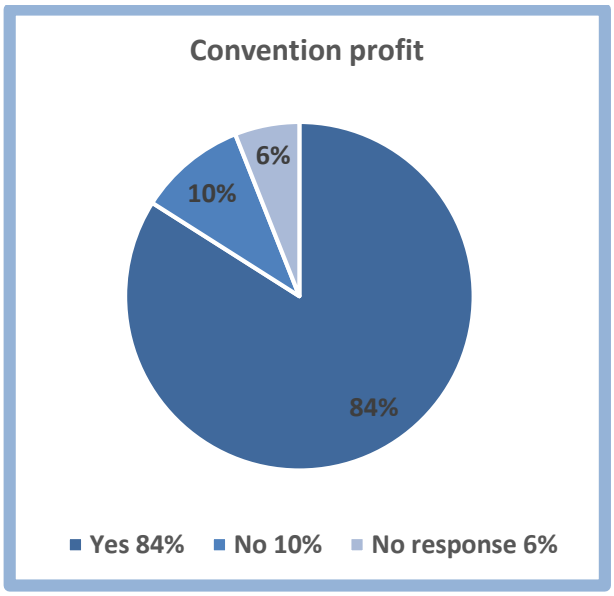
120 regions maintain a regional website or collaborate on a zonal website that serves their region. This figure has stayed the same at 95% of reporting regions since the 2010 Conference. 110 of these regions reported keep their meeting information updated on their websites.

93 of the 127 reporting regions said they have regional helplines, but a review of the comments reduced the number of region-wide numbers that are currently functioning to 83. 16 regions specified that they have toll-free numbers, and 12 that they offer 24/7 coverage.

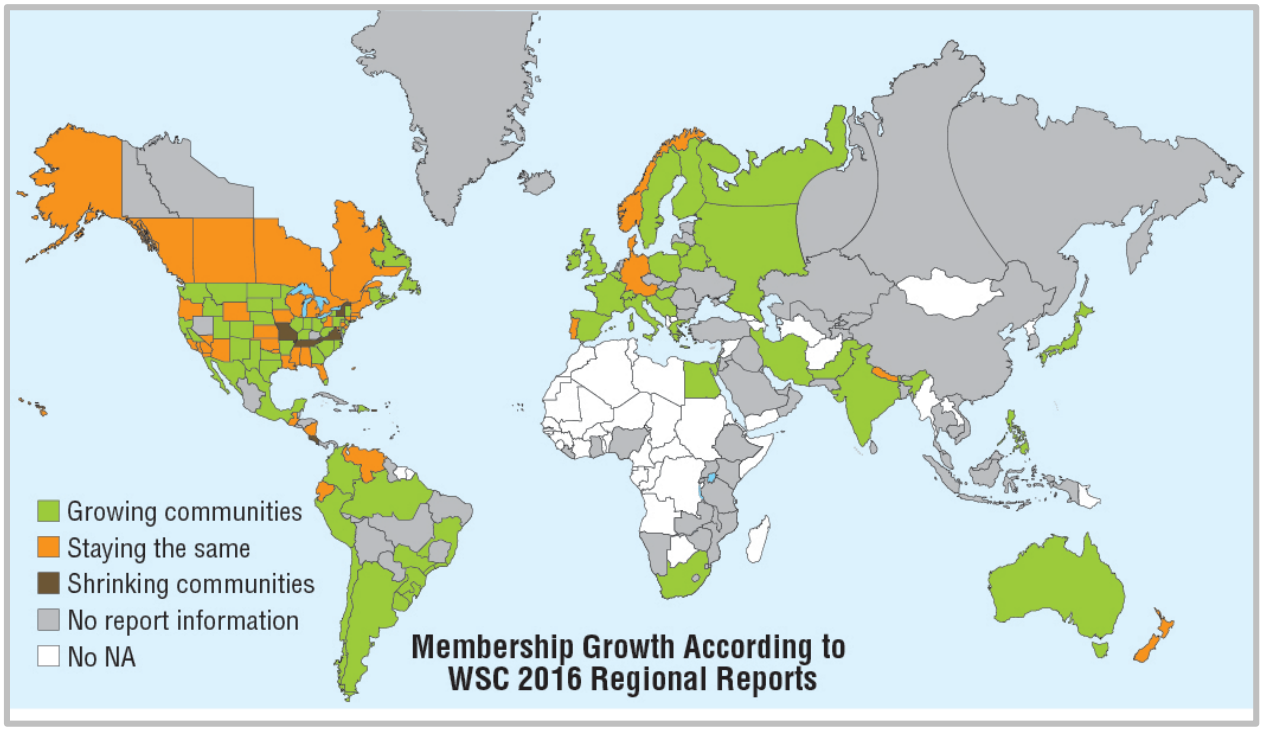
Of the 125 regions who responded to the question, 47 have regional offices, compared to the 116 regions and 46 RSOs from the 2014 reports.

All 127 regions responded to the question asking if they have regional conventions: 108 hold them and 19 do not. Attendance and profitability at these conventions are shown in the following charts.





We asked whether the number of members in regions seemed to be growing, shrinking, or staying the same: 59% report that they are growing, 36% report they are staying the same, and 5% report that they're shrinking. These figures suggest a continued decrease in growth based on the figures from 2014: 30 of the 44 regions that reported static growth are within the US, which represents 45% of the US regions, and is the same as 2014. In addition, only one of the five Canadian regions reported that their membership was growing. The map below shows membership growth as reported by each of the 123 regions that provided a response to this question.



Regional Reports Summary—WSC 2016

As in previous years, we have attempted to provide a brief overview of the wealth of material contained in the 127 regional reports submitted to WSC 2016. The bullet points below have been extracted directly from the reports and have been edited in places for clarity.

Fellowship Development

We asked a number of questions related to fellowship development: 52 communities reported that they have a regional FD or outreach committee as part of their regional body and 63 regions described some type of FD or outreach efforts. In addition, 80 regions said they had discussed where NA does not exist in their communities. The services provided included efforts such as visiting outlying groups and areas and organizing workshops.

- We did a survey to know what the fellowship needs in terms of workshop and based on the answers we planned our annual activities. Workshops to meet the Group's requests monthly. We are trying to hold these workshops all over Egypt and not be stuck only in Cairo to reach more recovering addicts.
- Our FD committee is our newest and is still in its infancy. It has delivered workshops on building stronger home groups by request of areas. Some of its members were part of the European Leaning Day delivering workshops and it has recently developed distant sponsorship.
- Outreach to, and communication with, peripheral groups/communities, workshop planning and facilitation, general service training in developing communities, help in area inventories.
- We are carrying the message to South Korea.
- Spanish groups work with Latin America Zonal Forum on Outreach efforts in Haiti and region worked with LAZF on Outreach in Cuba.
- Today we are directing our efforts on the "Structured Design", which is a detailed plan of the fellowship long-term growth in our region in an orderly and efficient manner. The project covers both the structure of the existing groups if they are geographically or socially isolated, and also searching for servers, and awareness of their needs, as well as opening groups in isolated areas.

Training, mentoring, and planning are also integral to fellowship development efforts: 113 regions described some type of training and mentoring efforts, and 104 described some kind of planning within their areas or regions.

- The newly formed Mentorship work group recently held a Service Marathon with speaker topics on personal motives and benefits of service in our fellowship.
- We have a new workshop, Cultivating Trusted Servants, which encourages an atmosphere of recovery and increased service. We have a policy that for each position the previous person stays for two months to train. We have a HRP of mentors to train new RCMs on presentation basics and cultivating them to become presenters.
- We have a clear service cycle. We have our yearly assembly in March. We invite all groups and we dedicate one day for all subcommittees to have workshops and the groups brainstorm and come up with what they want to have done the next year. In August we have one meeting where we go through and prioritize what the groups wanted done in march. This meeting is also without motions and full of learning workshops from the subcommittees. In November we set

the budget and work plans for the following year by using what came out of the other two meetings.

- We use project based planning with an annual goal setting process prior to the creation of the new Fellowship Services Team. Our RCM admin is the FST which creates goals based on an annual assembly and carries out those goals via work groups, any additional requests come through as project proposals.

Workshops

This section summarizes the questions asked about service and *CAR* workshops. Reports from 101 regions told us about hundreds of service workshops with many different topics. The most frequently mentioned were Welcoming All Members, Building Strong Home Groups, and participation in the Traditions Book Project. Other topics ranged from current and previous IDTs, Traditions and Concepts related topics, our service structure/system, CBDM, H&I, Planning Our Future and the Role of Zones, FD/outreach, PR/PI, GSR and RCM training, chairing meetings, phonelines, creating and navigating websites, translations, social media, and sponsorship. Reported attendance varied from 2 to 100 members.

- There's been a real shift in the past couple of years, a big change: members are really into workshops. About 5 years ago there used to be people that walked out if they realized they were in a workshop - no more! Local events committees and areas are asking for workshops to be held, and might ask for a new workshop on a specific topic. Sometimes members may ask: do you know what new workshops will be available? This is really great to hear.
- Our region has service workshops in all of its 16 areas, according to their local realities. Totalizing approximately 40 workshops providing several training sessions throughout the region. The average attendance is 15 fellow members per meeting.
- We have a "Skilled Servant" project which we think runs successful. It consists of a group of trusted servants from all over the region. They hold different trainings, workshops, and webinars. The topics covered are "12 Traditions of NA", "12 Concepts of Service in NA", "Effective GSR", "Being of service in NA", "Facilitation basics". We also conduct workshops according to the IDTs which were brought by an RD from the WSC. And we also have workshops on the topic of literature (history and development).

We also heard about over 400 *CAR* workshops in 99 regions, with 18 seated regions saying they didn't hold them. Reported attendance varied from 4 to 130 members. We heard about area workshops, multi-area workshops, regional assemblies, *CAR* webinars, and other online tools.

- We organized to visit the 4 Areas so have conducted 3 out of the 4 so far. Also due to hold our Regional Assembly this coming week and have another CAR Workshop. Not hugely attended but good discussion and good feedback.
- We started hosting CAR workshops in January 2016 and have hosted one or more every week since our return from MARCLNA and will continue to host one every weekend till April. In addition, our RD and RDA have gone to several home groups to review the material when the home group asked and have several lined up to get to in the coming weeks.
- 3 CAR Webinars, with a total of 24 participants. 5 Face-to-face CAR Workshops scheduled to be held in February & March, 2016. Typically have 10-20 attending.

- It is my understanding that there have been CAR workshops historically and now after many years of conversation there will be two CAR workshops pre WSC in 2016. This is a great outcome. The gathering (assembly) is a vehicle of delivering the CAR to GSRs in attendance and collecting the vote.

PR/PI

Reports from 107 regions provided details of PR efforts. The overall total for the number of statewide/national conferences attended per year by the 70 regions that responded was 278.

The PR services described include posters and signs on transit systems and other public places, PSAs, NA literature in libraries and institutions, attendance at numerous conferences and community events, distributing meeting lists, presentations in schools and other educational institutions, NA information in a variety of medical facilities, and initiatives with drug courts. Here are a few highlights:

- We participated in recordings for radio programs where we talked about NA, and in the TV program "12 Steps" on TV Republic.
  We still cooperate with the National Office for Combating Narcotics. They gave us the possibility to put information about NA on the NOCN website and publish this information in the booklet: "Where to get help", published periodically. They invited our Committee to take part and cooperate in all events, conferences and publications created by the Office. Director of NOCN appointed one person for permanent cooperation with our Committee.
- We organize PI events where we invite 100–200 professionals through personal and general invites. About 10 events so far in bigger cities.
- Building relationships with state level contacts in Substance Abuse Departments, Drug/Treatment Courts, State Police and Corrections. We participated in two State level Conferences (MI Association of Treatment Professionals Annual Conference and Substance Abuse/Mental Health Annual Conference) and various Regional Conferences.
- Holding 90 PR/PI sessions for officials. Publishing of fellowship materials in 15 different media. Forwarding 300 New Year cards to officials. Receiving certification for NA fellowship.
- One of our area PI committees focused on carrying the message to the Chaldean community in their area, efforts resulted in a few members so far. Our RSC has just recently (Sept. 2015) switched to a PR umbrella structure (H&I, PI, Website, Phoneline and NABTW have become work groups of that committee.)
- Standardized clearances through the State DOC turned into a premium PR effort as it carried our message to facilities in the Prison System that had either not heard of us or hadn't utilized Narcotics Anonymous previously.
- We disclose the numbers for NA in public utilities bills (water, electricity, telephone, toll ...)
- Our RSC meetings last for 3 days and we keep one full day for FD and outreach. As part of this process SOSONA has conducted over 30 press meetings. We have received extensive coverage in newspapers across India.
- Today we maintain contacts with most of the state's football clubs, which allowed us the banner exhibition and electronic panels in various stages of soccer and our state, where the phone number of our helplines are seen by tens of thousands of people.

Communication

Successful communication strategies include websites, different types of technology to enable remote attendance at service meetings, and the use of social media tools to meet and share information between service meetings. We also heard about:

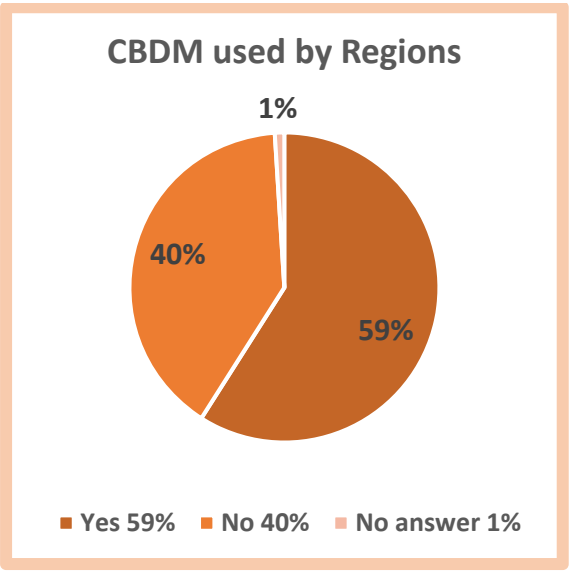
- Great success reaching Indigenous Communities - with the recent formation of an Indigenous Sub Committee + growth in communications between NA PR and the Indigenous Communities we are now holding fortnightly H&I Skype meetings in an isolated Indigenous Rehab in the Northern Territory.
- Each of our positions has a specific service email account, where all service related communication flows through. The email address stays with the position, not the individual. We continue to use the "RD Summary Report" which we borrowed from another region, and our RCMS love this report. It is a one pager with info about both the Canadian Assembly and NAWS that they can easily share with their GSRs.

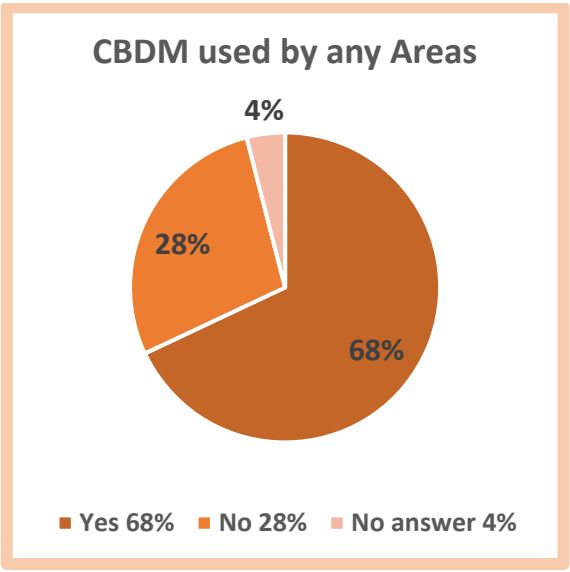
Other successful ways of utilizing technology include the use of the Basic Meeting List Toolbox (BMLT) technology, online surveys and polls to gather Fellowship input, and online recovery meetings.

- Recently when we had over 30 inches of snow and meetings were shut down because of the facilities being unable to get parking cleaned up, several home groups held meetings online or by phone. They were announced by areas on their social media pages so that people knew they could be in touch with someone else in recovery.
- Developing Webinars to present the CAR, was a new strategy. We also provide an online voting tally.
- We have had success in using the BMLT, our regional schedule and group info with NAWS is more up to date than ever before.

Decision Making

This section summarizes the responses to the questions about the use of consensus-based decision making (CBDM) and how regions reach a conscience on WSC matters. We asked whether CBDM is used by the regions or any of the areas. The results are shown in the charts below.

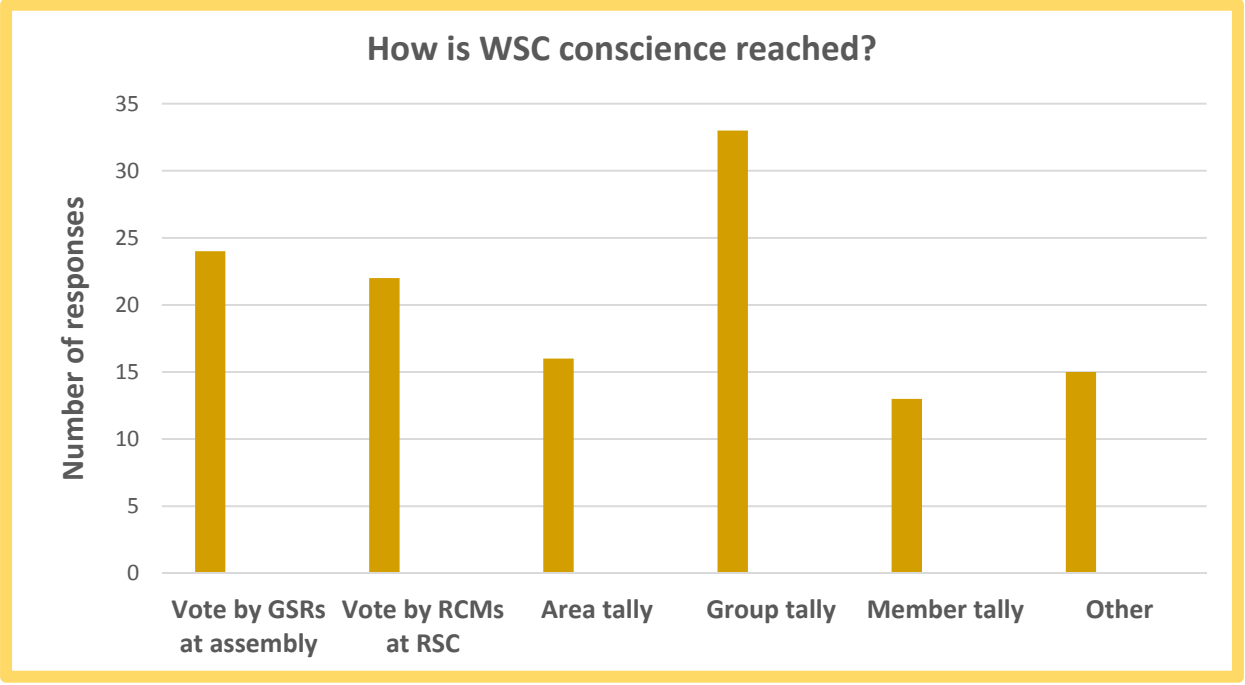




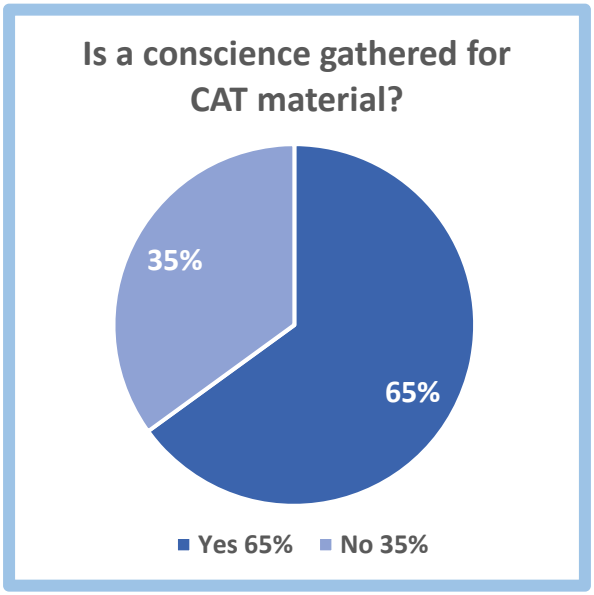
Most of the comments about how CBDM is working were positive, with only a few that described challenges. Several also described using CBDM for some decisions and Robert's Rules of Order for others.

- One thing that has been working well is that we are much more discussion based at the RSC; we have not written an actual proposal in a very long time. When an item that needs a decision is brought up, we will discuss it as a body and change the idea as needed. When a decision has been made, we make note of it in the minutes, and move on.
- Best thing that has happened to our fellowship on all levels of service.
- We discuss the issues until we come to a compromise or a resolve. If we don't come to a solution we table it and assign a member or members to work on a solution and present it at the next meeting.
- The region is attempting to learn how to use it, but falls back on the old fashioned motions. One, possibly 2 of the areas partially use CBDM, but again, it is difficult for them to break away from old ways.
- Our RSC discusses ideas and topics and amongst ourselves we create proposals for them and we decide using CBDM. If consensus is not reached then we use simple majority voting and we do what the body votes for and we execute it.
- Sometimes consensus is used if its housekeeping or issues that would not affect the groups but all policy, elections or any issue that would affect the groups is conducted by vote from the areas.

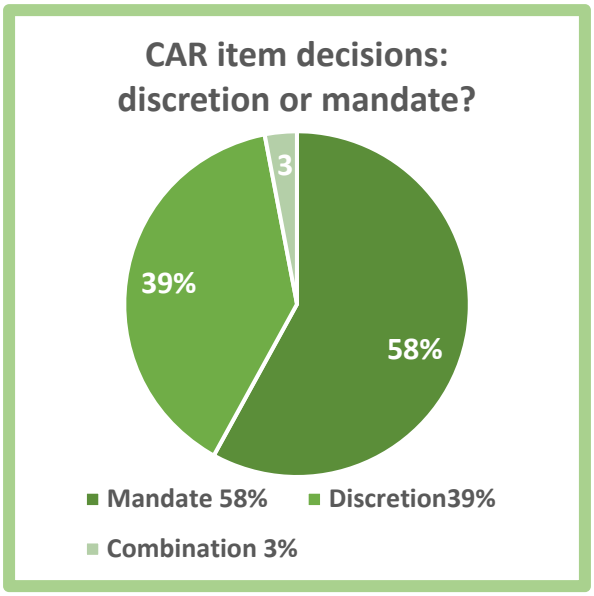
We also asked how regions reach a conscience about WSC matters and received the following responses from 123 regions. Group tallies remain the most common method. Under the "other" category we heard about building consensus and gathering a collective conscience, as well as delegating decisions to the delegate.



We also asked whether regions engaged in gathering a conscience for the CAT material and received these responses from 120 regions:



When we asked whether regional delegates make decisions on *CAR* items at their discretion or by mandate, 112 regions provided these responses:



Innovations and Challenges

We asked a number of questions about challenges that regions have experienced since WSC 2014.

Ten regions told us about government or legal impediments that affect the ability of NA to function or grow in their communities. These included:

- New banking laws that make it difficult for groups to open bank accounts
- Challenges with clearance processes for H&I panels
- The requirement to be legally registered
- Treatment centers that don't allow clients to attend NA meetings
- Acquiring US currency to buy literature from NAWS

Solutions being explored include increased PR with institutions and government, seeking experience from other regions about legal registration, and incorporation or charitable status to address banking issues.

Twenty-four regions said there were language-related issues in their communities. Solutions to these included:

- Continued translation efforts in both the main language of the region, and into indigenous languages within the region, often with the assistance of NAWS
- Non-English speaking meetings being opened by members (in English-speaking regions)
- Actively recruiting Spanish-speaking members for local PR work

- ❖ Bi-lingual RD reports
- ❖ Sending an interpreter to the WSC as part of the delegate team
- ❖ Reaching out to NAWS and the zone for financial assistance with translations
- ❖ The creation of a language-based area
- ❖ Using English as a common language in a multilingual community
- ❖ ASL interpreters provided by the RSC to meet a specific local need

When we asked what the most significant challenge regions faced since WSC 2014 we received a wide range of responses. Filling trusted servant positions remains our main challenge, followed by fund flow issues.

- Filling empty positions. Lack of means to carry message to outlying areas.
- Not to fulfill our PR and PI efforts in our region. Right now we don't have a coordinator for such committee.
- Attendance at our RSC, Area donations, and willingness to serve on our Regional Service Committee are all down since WSC 2014.

The question about highlights and successes produced even more diverse responses. Financially successful and well-attended conventions was the most commonly shared success, although there were many others. Here are a few of those highlights:

- The PR subcommittee has grown and has become more visible in getting the NA message out into the community. The Region has become sustainable through group donations.
- Consistent work towards being more and more self-sufficient financially and donating more to get the funds to flow, continues to bear fruit.
- We have some new members getting involved in Regional service and bringing in new ideas and enthusiasm which gives hope to the older service members as well as newer members.
- The Downtown Area hosted one the first regional panel discussion picnics. All of the food and refreshments were donated. Nothing was sold and there was no fee to enter the picnic grounds. The fellowship was encouraged to ask regional subcommittee chairs and Admin members any questions. It was a great success and has led to other panel discussion events.
- Two years ago, we had 6 Outreach subcommittees in the areas; today we have 16 and a few more emerging.
- The first meeting was held in Lesotho region on Friday the 11 December 2015. Attendance was 7 newcomers and 2 NA members.
- Restructuring the regional workgroups under FD and PR has yielded better efficiency, less discussion, more work and better outcomes.

Discussions

We asked what subject generated the most discussion in regions over the past Conference cycle. The Traditions Book Project, the Service System Project, and the Role of Zones/Planning Our Future were the most common responses. We also heard about discussions related to fund flow and financial accountability, translations, and the shortage of trusted servants.

- We also discussed the value of our zone and pro's and con's of changing to zonal representation.
- Finding extraordinary resources for translations of Living Clean

- Resources: How can we gather more financial and human resources; how can we better administer the resources we have.

When we asked if there was anything in particular delegates wanted to discuss at the Conference, we mostly heard about ideas related to Planning Our Future and seating/representation at the WSC. The only other topics that were mentioned more than once or twice were the distribution of illicit literature and NAWS funding.

- We would like to discuss in particular sustainability as it relates to how we "NA" at the WSC can physically accommodate the number of current and new regions seated at the WSC, as well as the ability to have effective discussions about this topic.
- The role of zones and if that is the way the service structure is going and how I can help my region understand.

Delegate Experience

The final question on the regional report form asked delegates what has worked well and what challenges have been experienced in their service position. Communication seems to be the major theme in the responses, with delegates sharing about the challenges of absorbing and sharing so much information and the importance of good communication techniques and collaborating with each other to deepen their understanding of the material. It also remains a challenge to engage and involve the Fellowship while also maintaining a balance with our personal lives.

- Always very good communication works, for it must have the highest number of information available possible so I can keep the community informed and prepared, a major challenge is to keep the community interested in the affairs of NA as a whole.
- It has been advantageous to attend forums with other delegates and members to get a broader understanding of the written material from NAWS as well as the different perspectives regarding NA topics.
- The greatest challenge has probably been having sufficient time to review so much material, getting additional material so close to the start of the WSC.
- To have a balance between work, service and family takes a lot of organizing and focus.
- One of the biggest challenges but biggest growth for me as a delegate has been to not get emotionally attached to a specific problem or solution and remain a servant to EVERY member of the region.

Regional Ideas

Regional Ideas for WSC 2016

ABCD Region RD

TO: WSC 2016

FROM: RD – ABCD Region (This is an idea forwarded for discussion as a possible adjustment to the conference by the RD. It is not a motion made by the group's of ABCD.)

I have an idea I would like the conference to consider. I believe this idea will help with many of the problems we have at WSC. The gist of the idea is to change the function of the WSC, not, necessarily, the size.

Though many will disagree, I saw the following issues as problems with WSC in 2014:

1) The hijacking of old business by WB. In 2014 all regional motions/proposals were removed from the CAR and all motions in the CAR came from WB. In 2016 regions, again, were allowed to place motions in the CAR and WB had a negative response to them all. It is impossible to be completely objective when you have total control over the drafting of the document.

2) The hijacking of WSC by RD's in the new business session. The new business session, for me, is the most ill-run, ill-conceived and ill-advised portion of WSC. RD's just put ideas on a piece of paper, 200 people try to talk about them all together and nothing gets done. The session goes on into the night for no useful purpose. Good ideas cannot be conferenced and developed in that setting and bad ideas just annoy the conference participants.

3) The hijacking of the CAR by regional proposals or motions in both 2014 and 2016 that will only serve that region, are not well developed, violate Traditions or that really have not been conferenced or thought out very much.

4) The misuse and misunderstanding of CDBM.

5) The attempted use of CDBM in too large of a group without proper planning.

6) The inability of many RD's to change their votes regardless of the attempts to reach consensus due to directives from their regions.

7) Break-out workshops that did not result in any real outcomes and whose ultimate purpose was unknown but absorbed a good portion of the week. The results of these workshops in 2014 only led to more confusion.

8) Resentments about the reluctance to add more regions to WSC regardless of the qualifications and perspective of the applying region.

9) The inability to hear from all voices at WSC.

10) Attitudes that participants were being 'led' or controlled by WB and then being told that it was the conference participants themselves that voted for the issues or changes.

11) Not enough time to conference the material with the local fellowship particularly for non-English speaking RD's who were handed translated CARs at WSC so could not conference locally at all.

12) With such a short time or no time to conference, an unengaged or uniformed fellowship at home.

In order to improve, I believe, all of these issues I think the function of WSC must change. In keeping with our new vision for better planning, WSC should, essentially, be a planning assembly. The function of WSC should be for RD's, WB members and NAWS staff to, together, draft the CAR for the next WSC.

My vision would be for the entire week to be used to draft the CAR for the upcoming cycle. Starting in small groups with facilitators at each small table (no more than 10 at a table) that will insure that each member at the table puts an idea for a motion forward or has some input so we hear from shyer or quieter members we will begin to draft the motions for the next CAR. Each table conferences their proposed motions. Ideas from members, groups, areas or regions can be presented to the small group in addition to ideas from RD's, WB members or NAWS special workers. WB members and NAWS staff are members of tables just like RD's. After about 30 minutes the room facilitator has each table present their best idea or ideas to the group. Sheets are hung and the members in the room vote. Every member has been heard. The motions in their entirety with rationale, intent and consequences are developed in that room. The best are finalized and readied for presentation.

On the second day, the ideas with the most support are passed to the next room for further conferencing. This process can go on in some form or another for about 2 days of the conference. Ideas (motions, rationales, intents and consequences) are honed and narrowed, passing from group to group for additions, amendments and tweaking using CDBM. Then for about a full day or day and a half the entire WSC meets and the ideas are presented. Again, they are conferenced in the large group with all delegates, NAWS staff and WB members participating using CDBM. NAWS staff are essential to the planning process as we will need reality checks on resources and funds for some of our bright ideas.

We could limit the number of motions to say 12 (nice even number). So no more than 12 motions go out from the conference-ideas from the whole conference, not just a few members or one single region or RD. The ideas the most participants like, go forward. I, personally, think WB members and NAWS workers should be able to vote on which ideas will make it into the CAR. The intents and rationales have been developed over the week as the motion has been passed around the groups and tables so once it's accepted by the WSC, it's ready to be placed in the CAR.

This is the CAR for the next cycle: these 12 motions that came out of the conference. It should be published within a few weeks after WSC and distributed. Now, there are almost 2 years to

conference it with the fellowship-get a meaningful, informed conscience. Plus, as we had translators at WSC, if the non-English speakers took good notes, the motions have, essentially, already been translated. For those who will need translation, we now have 2 years to get it done so the local fellowships can truly be informed in their own languages well before WSC. Come back in 2 years. Vote on Monday-yes or no. That satisfies the voters. If there are further amendments or tweaks that goes to the rest of the week for the next CAR. This way, we are not trying to hash out amendments on the floor, we are not trying to sway each other in old business and not arguing about the motions. We did that during the planning conference. The vote should take 30 minutes: yes or no. I would predict if motions were developed this way, they would probably all pass.

There is no 'new business' session as we have it now. We may need a brief new business session the day we get the NAWS reports to deal with issues that materialized between cycles, if any.

Also, this allows the conference to grow, if that's what we choose to do, as we are not all together on the floor very often and there is limited discussion in the large group yet we hear from every member. It also, potentially, could allow the conference to shrink. If all participants at WSC, whomever they were, took an active role in developing the CAR bringing their best conscience, we would surely end up with a better document that what we have now.

I would envision that the project plans in the CAT could probably be handled at WSC in the same way. We should have a ballpark of what we will have for projects in 2 years so the entire conference can help do the planning for how NA funds should be spent. As it is now, WB sets all the project plans and it is very hard for the fellowship, the RD's, the NAWS workers, the groups, areas or regions to be heard regarding their spending priorities even though the money belongs to all the members.

In many ways, this is like an SSP model. WSC is the LSB or planning board. We bring in every one in the community and plan the activities and projects for the LSC. The LSC is, essentially, NAWS, its board and special workers who will carry out the directives of the planning board.

I think this could start in 2018 completely. However, if a transitional time was required, we could see if 4-6 motions could be created this way-honestly trying to reach the group conscience of the entire WSC in going forward for NA as a whole. We could see if better, more inclusive or thoughtful motions were developed if we honesty tried to write a few together.

I submit this idea in the spirit of service to my beloved Narcotics Anonymous.

Mountaineer Region

The Mountaineer Region would like to submit the following for the Conference Report:

Concerns about Zonal Seating:

-Current struggle with communication. Communication between the WB, the WSC, and the rest of the fellowship has long been a challenging and difficult problem which we still struggle with today. Many home groups, areas, and even some regions are disconnected from what happens at the world level. The only way most regions are connected to world service is by a trusted servant that connects them. As a result, there is confusion and this is apparent in the resistance to the Service System Project.

-If we add zones as representative bodies at the WSC, we are creating another layer of service that our communication needs to get through. It is difficult to believe that adding a layer of service improves our ability to keep home groups, areas, and regions connected. It's simply not practical to expect information to flow more freely throughout the fellowship by adding another service body to the process. Improving our communication is one of our most pressing issues at this time. Poor communication is a major factor in the "us and them" thinking that continues in our fellowship today.

-The actual mechanics of putting such a structure in place is another concern. In order for such a thing to happen, regions, through their RD's, would need to vote on a motion(s) that would make zones representative bodies. In other words they would have to vote to give away their vote. It is doubtful that will happen any time soon, if ever. It is very hard to get people to vote to disenfranchise themselves and understandably so. Because of these reasons, Zonal representation seems impractical at this time.

Solutions:

-The objections to the current size and future growth of the conference center around the growing expense and holding a discussion based meeting. Addressing the expenses: Perhaps we could consider moving to a three year cycle which would cut expenses by 50%. This move would put the WSC on the same type of schedule as the World Convention and would spread expense. (This does not mean they would occur in the same year).

-We need to focus on developing new criteria for seating regions (for example: regions to be seated in the future follow geographical boundaries as proposed previously). The conference seems to want to welcome new members and doesn't want to kick anybody out that's already seated.

-Furthermore we need someone from every region in the world to communicate with the folks back home, and we need to supply them with all the tools they need to do that job. The unity and future of our fellowship depend on improving that communication, and it is worth investing in. In fact it may be one of the most important things on which we spend money.

-As to the discussion aspect of the conference, we have already found the solution: utilizing small groups. We have been using that model at the WSC for some time now, and it seems to have worked well. We break into small groups to discuss issues and then come back together. If the WB finds it difficult to hold certain discussions with more than fifteen members, I doubt we truly want to shrink the conference down to the size that allows for substantive discussion without breaking into smaller groups (this does not mean we don't need to continue to develop CBDM at the conference.) There are organizations with much larger bodies than ours that meet for the same reasons we do.

*we hope that the WB or WSC will consider these ideas so that we do not spend time and money developing a model to seat zones that either the conference will reject or will be divisive and cause further disunity.

Thanks!
The Mountaineer Region
Kristina C. & Brandon C.
Mountaineer Region (RD/AD)

OK Region

After discussing the CAR topic “The Future of the WSC and the Role of Zones”, the Regions of the Plains State Zonal Forum would like to submit the following idea to be discussed at the 2016 WSC.

"For the seated regions of the 2018 WSC to have the option to send, by proxy, their conscience and voting privileges through other selected regional delegates from within their current established zone.

This option would give seated regions the ability to experiment and test with zonal seating while still maintaining the ability for old business or other specified decisions to be carried forward regionally. This action could encourage some kind of movement towards change while also start immediately decreasing the size and cost of the WSC."

Cindi Benson
Delegate OK Region

South Idaho Region

PROPOSAL FORM

PROPOSED BY: Robert S.
POSITION: RD
REGION: Southern Idaho Region of Narcotics Anonymous (SIRNA)
PROPOSAL NUMBER (to be assigned):

THIS PROPOSAL: (A) is new

PROPOSAL:
We move that the existing audio versions of *Narcotics Anonymous*, our Basic Text, and *It Works: How and Why* be made available for purchase and download, in mp3 or other appropriate formats, through NA.org or other approved media services.

INTENT:
Both *Narcotics Anonymous* and *It Works: How and Why* currently exist in professionally recorded CD format for purchase on NA.org in English, French and Spanish. However, these are currently discontinued items. Though the available *Narcotics Anonymous* audio book is the Fifth Edition, it is only "Book One" or Chapters 1 – 10, which is identical to the Sixth Edition, so it can be considered current with conference-approved NA literature.

We believe that continuing to provide an audio version of our literature is beneficial to serve the needs of members with visual and/or learning disabilities. Furthermore, these audio versions provide an additional means for all members to learn from and enjoy our literature as well.

This motion is in accordance with Objective 1 (Develop new recovery literature and/or revise existing literature to meet fellowship's needs) of the Strategic Plan for 2016-2018, as included in the CAT. Because these audio books already exist, our fellowship would only incur minimal costs and minimal labor needs to convert them to mp3, or other appropriate formats, and to make them available for purchase and download. Currently some regional websites are streaming these audio books in an unauthorized manner, and perhaps NA.org can also consider providing this streaming service. However, doing so might cause additional website bandwidth issues and cost. By only offering streaming services, it restricts access to members with reliable Internet services, and does not offer a "pause," or an ability to listen easily in multiple sessions. Furthermore, it limits potential income from the sale of downloadable audio books.

Washington/North Idaho Region

Dear Conference Participants:

Bonner S, RD from Washington/North Idaho Region here w/ items for inclusion in the Conference Report.

Our RSC had discussions last summer about adding a subject/spiritual principle index into the Living Clean: The Journey Continues possibly to be included in the CAR. Jack H, a prior WSC Co-Fac, spoke to it saying that he didn't think that it needed to be considered by the worldwide Fellowship like other motions in the CAR. We concurred that this would better off being a proposal made by me @ WSC2016 in New Business.

That being said I want to include it into the Conference Report to further discussion of it prior to WSC.

I also feel strongly that our Basic Text could use some improvement by adding two new chapters: one on Sponsorship & the other on Service, thus making Our Program: Narcotics Anonymous more conducive to our 12 Step program by having 12 chapters in the first book. This would then free up future daily meeting readings to be lifted straight from our literature.

I have yet to be able to discuss the 2nd proposal w/ my region, & do not know how they would feel about it. I am e-blasting them prior to our April RSC to let them know what I'm up to, here. Yet my AD & RSC Chair support the idea. I want to include it into the Conference Report for further discussion towards a possible NB proposal if not by me then another RD. I understand that the 1st book of our BT has not been amended since the 5th Edition, I believe, and I understand the veritable s--- storm that could erupt over this, BUT could be avoided if after being approved/passed then reverting back to how the BT was originally written by addicts for addicts 30+years ago.

So to word these proposals would be:

#1: To develop a project plan for inclusion in the 2018 CAR to amend the Living Clean: The Journey Continues with a subject/spiritual principle index.

Intent: To make the LC: TJC more accessible for research & easier to find subjects & discussions on spiritual principles in it.

#2: To develop a project plan for inclusion in the 2018 CAR a plan to implement the start of amending our Basic Text with the addition of two additional chapters; one on sponsorship the other on service.

Intent: To bring NA as a whole farther along in the recovery process with the inclusion of sponsorship & service as chapters in our BT to help make them more viable & valid in our recovery.

I remain at your disposal to discuss these proposals/motions further.

Bonner S, RD
WNIR

Additional Seating Information

Additional Seating Information

Bluegrass Appalachian Region

2-6-2016

TO: World Board, WSC 2016

FROM: Bluegrass Appalachian Regional Committee

RE: Additional Information Regarding Seating Application

We are grateful to our fellowship for the time and consideration of our seating application. We wish to add the following additional information:

Pg. 44 CAT 2016 reads: *"Lexington is located centrally in Kentucky and could serve as more accessible location for at least some of the regional meetings."*

Additional Information from Region: This city does hold Bluegrass Appalachianal regional meetings on a rotational basis in Lexington, and has since 2002. Kentuckiana Region refused to rotate to Lexington, not us.

Pg. 44 CAT 2016 reads: "*We also believe that the region had not fulfilled the suggestions for having its voice heard at the WSC outlined in Point 5 of the seating criteria. Examples of this include forming a shared services committee or intermediate body while remaining part of Kentuckiana Region…"*

Additional Information from Region: Bluegrass Appalachian Region formed in 2002. It was denied seating by WSC2006. Bluegrass Appalachian Region travelled to and attended multiple regional service committee meetings of Kentuckiana Region beginning in 2010. Our RD travelled and communicated with the RD Team of Kentuckiana Region multiple times. Our region began a Unity Ad-Hoc Committee in 2010 to seek the possibility of shared projects and/or an intermediate state level body. We invited Kentuckiana Region to send members. Their RD participated ongoing. The Kentuckiana Region participated as an Ad-Hoc of their own in conjunction with the Unity Ad-Hoc but terminated their ad-hoc after six months. Our RD emailed often with our WB member assigned to our region giving updates and asking for input. Our RD communicated with Fellowship Services. Our efforts culminated in a Unity motion which was shared with both regions for consideration. The Bluegrass Appalachian Region approved the Unity Motion by consensus. The Kentuckiana Region considered and rejected the Unity motion. The Unity Motion was written as follows: "to create a state-level body on January 1, 2013, which would offer representation from Kentuckiana Region and Bluegrass Appalachian Region, and which would define and further explore improving our primary purpose in the state of Kentucky and any interested outlying borders. Creation of such a state-level body would not cancel nor void the existing regions, but would be a central service to coordinate services to both regions and promote unity across the state." It is our region's wish that our fellowship know that

Bluegrass Appalachian Region was active did offer and promote a state-level intermediate body. The fact that it did not occur lies with the decision of Kentuckiana Region. Bluegrass Appalachian Region also facilitated a PR event in Lexington, KY in 2014 that was originally to be hosted by Kentuckiana Region. Kentuckiana trusted servants notified us that their region would not be able to do the event. We were able to follow through and host the event.

Further information may be obtained by contacting our WB member of that time period, as he may have more information, our RD Teams previous and present of Kentuckiana Region and Bluegrass Appalachian Region, minutes of both regions, WSO Fellowship Development staff who offered support during our efforts, Southern Zonal Forum audiotapes during this time period, seated regional trusted servants during the time, members who were participants on the WSC participation board online during the time our RD was allowed in, as well as trusted servants who served on the Unity ad-hoc committee.

Pg. 44 CAT 2016 reads: *"…or participating in regional assemblies in conjunction with the groups in Kentuckiana…"*

Additional Information by Region: Bluegrass Appalachian did request and was invited to one regional assembly held by Kentuckiana at their regional convention in April 2012. We took our groups' conscience tally sheets and input, and we submitted them to the RD from Kentuckiana Region. It was a limited encounter, however. Our RD travelled multiple times to present and collaborate with CAR/CAT presentations within Kentuckiana Region during conference years. Our RD presented a tally sheet for Kentuckiana Region, which they used for CAR/CAT input. Our RD offered and worked with Kentuckiana Region's RD to present zonal forum presentations.

Bluegrass Appalachian was invited to sit with Kentuckiana RD at WSC2010 as their interim AD. Our region by consensus agreed. Our RD worked with the Kentuckiana RD throughout the conference. In WSC2012 and WSC2014, Kentuckiana had an AD, and there was no opportunity to repeat the experience. In WSC2016, Kentuckiana has both an RD and AD. Our region has been willing to serve and work with trusted servants of Kentuckiana Region when asked. We have participated in one regional assembly with Kentuckiana to date. We are discussing the possibility of a 2016 joint regional assembly. We continue to promote collaboration.

Pg. 44 CAT2016 reads: "*We were concerned over the regions reliance on funding from its regional convention—80% of the RSC's funds—rather than through Seventh Tradition contributions."*

Additional information from the region: We appreciate the concern. In the past, our areas used most of their 7th tradition contributions within their area. There has recently been a surplus of area funds being deposited into the regional account. Prior to receiving our CAR and CAT, our region in November 2015 agreed to follow the fund flow practices that most other regions use for world services. We made a $300.00 donation to NAWS and agreed by consensus to make a donation following every regional meeting. We meet again

in February, and funds are earmarked within our budget for NAWS donations from this time forward. The decision to reestablish the fund flow to NAWS was a consensus decision at region made with no opposition. We are also willing to consider funding our RD team to future WSCs should our region be approved for seating.

Pg. 44 of CAT2016 reads: "*There also appeared to be no new information offered since previous seating applications and we have faith in the decisions of previous Conferences to not seat this region."*

Additional information from the region: There has been only one decision of a previous conference to not seat Bluegrass Appalachian – WSC2006. Other discussions about seating were made during the moratorium on seating regions resulting from a split and were not voted on at conference. Regardless of our desires, it was the conscience of the WSCs to not allow our seating during that time.

Pg. 50 of CAT2016 reads: "*We are not allowed to participate in roundtable discussions with other seated regions, we are not allowed to participate in conference-approved discussion boards with other regions…"*

Additional information from the region: These statements were limited to our non-participation with WSCs. We want to add that our zonal forum has allowed full participation from our region. Southern Zonal Forum gives us much hope for the future. It is not, at present, a body which carries our conscience on the CAR and CAT.

Pg. 57 CAT2016 reads: "*We strive for unity, and we are so spiritual, so it's not a major issue."*

Additional information from the region: Typographical error– we are "so" spiritual, should read we are "also" spiritual. Perhaps it is fitting to end our correspondence with a smile.

We thank you sincerely for consideration of our additional information. Please feel free to contact us should there be anything further needed.

Bluegrass Appalachian Region of NA
P.O. Box 910512
Lexington, Kentucky USA 40591-0512

Scott K., RD **scottk8501@windstream.net** **(859) 326-0440**
Jackie G., former RD **crazycanoe1@gmail.com** **(270) 465-1753**

HOW Brasil Region

We would like to update some numbers of HOW Brasil Region, as after subminting the form we seated in the region a whole state with two more areas.

HOW Brasil Region
29 areas
345 groups
998 meeting every week

Rio Grande do Sul Region

Considerations on seating

On behalf of the service structure of the RIO GRANDE DO SUL REGIONAL SERVICE COMMITTEE, we would like to begin by thanking you for the notes made in the statement in the CAT, and from the moment of reading we have been put into the purpose of reviewing and amending whatever may be necessary.

When we sent in the request for seating, we were going through a transition period of our staff of trusted servants, and after a discussion with the community we have seen that some of the information that was sent is different from the real purpose of the groups of our structure; which is that we can count on and offer support, as well as our ideas and resources to the WSC, so that we can work together for the growth of service to the fellowship, not only in Brazil but also worldwide.

Our history of contributing to service to the fellowship has been a long journey. We started in 1994 with the creation of the Gaucho Area Service Committee, which was seated in the Brazil Region and contributed greatly with ideas and effective participation in what was then the only region existing in our country, the BRAZIL REGION. There were trips that sometimes amounted to more than 1,800 km, but at no time did that prevent our state from being present and contributing to the development of the fellowship within the reality of the time.

Following the cycle of services and the emergence of new areas within our state, we have always been guided by the purpose of multiplying the message, we participated in the study for the SOUTH BRAZIL nucleus, which then went on to become a region, and in this process the service structure of RIO GRANDE DO SUL has participated actively.

With the evolution of fellowship service around the world and following the suggestions of the Service System Project, the idea of leading the creation of a state-wide region was awakened. This is a Region which was started by and continues to be guided by these spiritual principles of multiplying the message.

We believe that the harmonic, spiritual process, which in the coming reality will add all service bodies in the state under the same regional flag, gets a lot from the support that we could receive from the WSC through seating. If we are seated, we would offer the 30% of groups in the state of Rio Grande do Sul that are still seated in the neighboring region what they lack today: The chance that their concerns be heard, that they receive support and that they can add to the growth of fellowship services throughout the world.

The reality of our services today

Our business meetings and plenary sessions take place every 90 days. We have organized a Working Group to reread our records, and our reality definitely does not match some understandings that left room for them to be believed to be that way when evaluating our request for seating.

We have been growing in service, as there are six areas that together add up to 77 groups out of the 108 that are operating in the state, a total of 70.1% of the groups of our geographical area that together hold 154 weekly meetings.

With the developing support of our groups, our region today has been in existence for 58 months, and the realization of our Public Relations efforts adds up to a total of 1,808 presentation; which are distributed in the following manner.

A- Hospitals and Institutions.

A total of 1,392 panels were carried out, serving 63 long-term therapeutic communities, 25 hospitals, 3 prisons and 6 psychiatric clinics in that period within our geographical boundaries, and following the guidance for our services. Thus we have been able to serve approximately 34,800 people.

B- Public Information

A total of 345 Public Information panels were held, along with the government and the private sector at all their levels. In these panels we have had the opportunity to meet more than 10,000 people.

Today on one of the state highways we have a billboard with the telephone numbers of all the help-lines in the state.

We are developing a project with the Gaucho Football Federation, which will enable us to enter before each game of the state championship with a banner that is 2 meters long and 1.20 meters high with the phone number of the helpline.

C- Outreach.

A total of over 68 Outreach panels were performed in the most diverse formats: Group booklet studies, training new trusted servants, training and updating services and handbooks. This accounts for the presence of about 2,450 members of the fellowship doing their part in the continuity of NA services.

We conducted 64 services forums in our areas and groups in the period of 58 months. Furthermore, in November 2015 in the city of Uruguaiana (along the Argentine border) we held the first borderless group forum, with the presence of Brazilian groups and Spanish-speaking groups in border cities. Our geographical reality today is that of definitive support for carrying the message. The exchange of experiences with neighboring communities was one of a great deal of growth. The language difference at no time led us to believe that the message is anything but unique, and that our focus and primary purpose are the same: carrying the message to the addict who still suffers.

Our areas are responsible today for the annual implementation of 4 events geared to recovery: *Encompassos* (Step-study Encounters) and a Sponsorship Forum. Five events are dedicated to service topics: Forums about the Traditions, and regional, area and group services. We have always done CAR workshops before the World Conferences.

These panels and forums are aimed at increasing awareness of the Concepts, Traditions and the importance of continuity of the fellowship service cycle.

The seated areas that are seated in the region have adhered to the Service System Project.

Group Support Forums and Group Support Units are a reality in our communities. Our Outreach efforts are such that no geographical distance will allow our communities to remain isolated. We have a project for developing the maturity of our members who are trusted servants in our newly formed communities.

D- The “NA and the Courts” project

We have an excellent relationship with the judiciary system, and we receive many addicts who have referrals to serve their sentences while attending our meetings.

The results of our panels

These panels have enabled approximately 47,500 people, among whom are potential addicts and multipliers of our message, to have the opportunity to learn about the recovery program of the NA fellowship.

Our groups and the reflections of these services

Today we have an average of 2.1 addicts joining each group per month, totaling approximately 1,900 new members each year.

In 58 months that our region has been inexistence, our groups have offered open doors and thus they have given a chance to approximately 9,700 new members. Through analysis of information, we can verify that members who join and keep coming back stay clean. Today we have members in our community who are trusted servants and who have come to our service structure from the "NA and the Courts" project. This is a factor that corroborates with the spiritual atmosphere and recovery in our groups.

What will seating bring us?

We visualize our growing reality through the data that are shown above.

At this moment a question comes to mind: "What if we were offered an opportunity to exchange experience with the WSC, how much more could we grow?

This data is quite unpredictable, because by adding our loving human material to the vast knowledge exchanged in experiences with other regions and realities, we may achieve all the aspirations of our community and contribute significantly to the growth of the fellowship as a whole. That is the only reason we have requested seating, due the belief that we can grow and help in the growth of the fellowship in our state community, in Brazil, and worldwide. Because we believe in this flow of information and closer service ties that seating can bring us, in the future it will be very important to our community, but also today among our members, we have ideas and the essential quality material to provide for the flow of the fellowship.

Due to our being believers in and defenders of the principle of unity, we support the Brazilian Zonal Forum and all other service bodies with the flow of resources that the fellowship requires: ideas, and human and financial resources.

Final considerations.

Gratitude is the name of feeling, in its broadest sense, that moves us right now. Gratitude for our personal recovery, for the opportunity of being tools for multiplying the message that saves lives; but above all, the feeling of gratitude for the fact that when our country was a small NA community terms, we were supported in the broadest manner by World Services (the WSC).

We hope that this seating serves as a way that we may have stronger ties, but above all to fulfill the desire that moves the community of the Rio Grande do Sul Region, which is gratefully returning that which we were offered for free.

In the loving spirit of selfless service,
Rio Grande do Sul Regional Service Committee.

Turkey Region

Dear World Board and Conference Participants,

We received a letter from WSO about our seating application and it has been asked to us to add any comments the following comments of Workgroup' recommendation. We would like you to spare 10 minutes and see our comments in red before you take the decision. We appreciate your time and service.

Turkey

The Board concurs with the workgroup's recommendation to not seat this region. Among the workgroup's considerations were:

- We feel that the services provided by the region are more like those provided by an ASC.
- The meeting numbers in Turkey are very low in comparison to the overall population.

Please see the last 3 paragraphs in response to these comments.

- We questioned whether it would be appropriate to seat a region that consists of a single area.

This is true, however, this regional structure was able to be one of the founding communities of EDM as well as NA Middle East Convention. It is important to acknowledge that the very first NA Middle East Convention was held in Istanbul at 2010. After that, Turkish region also hosted Winter EDM.

- Most of the groups in the region are centered in Istanbul.

This is because 25% of the whole population is residing at Istanbul. It would be good to have a call with the work group because it is not possible to get this information from a paper. But a delegate or anyone from Turkey, would say that Istanbul is the 25% of the whole country.

- The region did not supply copies of their regional minutes as requested.

We have been informed about receiving the regional minutes and financial reports but we were not informed about any deadline. Since, we needed to translate all the material, we could not send the information right away. However, we did send the whole information on Dec 17th. So we are attaching the regional minutes and financial report on this as well.

- The seating application was incomplete with many unanswered questions.

In the form, there are 57 questions and we answered 53 of them. We only missed one question that we could answer: Does the member of region increase since WSC 2014? We can answer it now: Yes, it is growing. The other 3 questions are related to WSC and since we are not seated, it was not possible for us to answer them. Please see below:

How does your region reach a conscience about WSC matters? Since we do not have a seating at WSC, we do not have a specific way of doing it.

Questions That are not Answered:

☐Vote by GSRs at regional workshop/assembly ☐Vote by RCMs at RSC meeting

OR by:

☐ Area tally ☐ Group tally ☐ Member tally

☐ Other -please specify _____

How does your region delegate authority to you as a delegate to make decisions at the WSC? For items in the *CAR*, is the decision left to your discretion or is it a mandate?

☐ My discretion ☐ Mandate

What subject generated the most interest and discussion in your region over the past conference cycle?

- The frequency of "No" answers demonstrated a low level of service provision. We feel that the region is not developed enough to be seated at this time, and accordingly does not have the level of experience referenced in Point 6 of the seating criteria.

Please see above all the questions that has been answered as 'No'. It is 7 answers out of 53. Also one question is related to CAR workshops since we are not attending the WSC, it is not possible to host CAR workshops. We do not have a regional office but we rent meeting places montly by contract and we use these places as 'de-facto' offices where we keep literature and hold our service meetings. Also, as mentioned in another answer, we are in the process of deciding about having a legal status. We did not have a FD committee however, we did reach out to remote cities and addicts.

Does your region have a regional office? No

Is there a corporation or an entity with legal status that is a part of your RSC? No

Does your region provide any other type of fellowship development or outreach efforts? No

If you have had any particular successes with utilizing technology in new ways within your region and/or areas please share them. No.

Has your region hosted CAR workshops? No.

Are there government or other legal impediments that restrict the ability of NA to function or grow in your community? No.

Are there special language, translation or related issues that restrict the ability of NA to function or grow in your community? No.

- We were also concerned over the regions reliance on funding from its regional convention—90% of the RSC's funds—rather than through Seventh Tradition contributions.

In Turkey, we do not rent places from religious organizations (be it churches or mosque) and we had difficult experiences with local authorities about their commitment to rent us a proper place regularly. So the groups decided to rent places with their actual prices. This means that it is not a symbolic donation or contribution but actul pricing. So, groups to preserve their 7th tradition, keeps on paying these amounts. In the meantime, they donate to the region as welll. In consideration of 7th tradition, as we mentioned at the 'innovations and challenges' part, we started to 100% pay for our literature in the last 2 years as well as fully funding our delegate to the Zonal meetings. We also filled up all the service positions in the region at the moment and we have enough financial resources to run services such as H&I, PR, FD, LTC and we hold a convention every year.

Even though, we provided answers to some questions, one by one, we would like to add some points as well. Turkish region, being small in the numbers, may not mean having less experience to contribute to the Conference because Turkey has been one of the key locations to welcome NA members who cannot meet anywhere in the world because political problems. On the other hand,

Turkey, with its own unique socio-cultural structure, has its own challenges to grow a fellowship like NA. NA, being one of the largest 12 step communities in the region, has approached to current president, key political actors and this region has been functioning since 22 years. Also it is the only service structure that is serving to Anatolia. Moreover, Turkish region had the opportunity to serve at international level and contributed to the fellowship at the world and zonal level.

Turkish servants serve as the vice chair of EDM, the former chair of NA Middle East Convention, task team leaders for fellowship development activities in Moldovia, Monte Negro, Poland, they took part in work groups that set up the Fellowship Development Committee Guidelines of EDM, social media guidelines, EDM Vision, served at the first ever European Service Learning Days, they even served in the workgroups of video representation of EDM at WSC 2014 and at WSC 2016 (yes, the one that you will watch at the conference). Turkish servants are active members of international service structure as well as the local service. We strongly believe that we have something contribute to WSC in all levels.

We would be happy to explain all these in person, because all this information is accesible but it was not possible to note all of this into the form, or into the translated regional minutes or the financial report. We have a suggestion for the workgroup and the Board. It would be better to inform the applying regions about that there will be a work group to evaluate the applications and clearly define the criteria for regional seating because in the literature of 'A Guide to World Services':
' Criteria for Recognition of New Conference Participants
When WSC 2008 approved a moratorium on this conference policy until after WSC 2012, the policy was removed from this Guide. The World Board will continue to make recommendations to the conference on all regions requesting seating who do not result from a split from an already-seated conference community. If you need more information, please contact the World Board.'

It would be the best for workgroup or the Board to contact with applying regions (it was only 6 -8 regions) to access this knowledge of current activities, socio-cultural structures. It would also give the regions to respond some questions of the work group properly (without a delay) so having a call or skype, would be a far better way to communicate and evaluate the application. We strongly believe that the evaluation of application would be way more accurate.

We, as the Turkish Fellowship, sending you the warmest hugs.

Thank you for your service,
NOTE: The Seating Request Form originally submitted by the Turkey Region inadvertently cut off the answer to the final question. Please see below for their response.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? Continuous attendance to EDM

WSC Seating History & Source Collection

A Collection of Sources Related to WSC Seating, 1996-present

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
1996 *CAR* 1996 Conference Report	To approve *in principle* a change in participation at a new WSC to achieve the following objectives: 1. to reduce the total number of representatives; 2. to provide for equal representation from all geographic entities; and, 3. to encourage a consensus-based decision-making process.	Presented for the WSC's consideration by the Resolution Group, which was formed as part of a WSC inventory process begun in 1993.	Adopted. Results of roll call vote: ❖ 66 in favor ❖ 17 opposed ❖ 0 abstained Seated: South Dakota Region
Transition Group Report about Resolution A 1997 *CAR*; Minutes for the 1997 WSC	We are proposing four models to serve as a basis for the discussions about Resolution A at this year's conference. Our hope is that by providing the framework and impacts of different representative models, we will be able to gain direction from this year's conference participants so that we can then develop one comprehensive proposal for consideration at this year's world services meeting, and, after review by the fellowship, adoption at the 1998 World Service Conference. The Transition Group has held many difficult discussions this year about what exactly the conference intended by its adoption of Resolution A and what we believed were realistic ways to accomplish what this resolution states.	Four models put forward by the TG for WSC discussion: **Model One:** 1 delegate/non-US country; 70 delegates for US/Canada **Model Two:** 1 delegate per country; 6 delegates for Canada; 48 US delegates (1 for New England, 2 for California; 2 for NY; 2/each other state). **Model Three:** District Delegates: 3 each for Europe, Asia-Pacific, Latin America; and Canada. 12 (2/district) for US. **Model Four:** A system of conferences defined by geo-political boundaries and supported by participating regions; a world-level conference every 3-5 years.	Straw polls: ❖ Vast majority believed change was necessary ❖ 30% wanted no change at this time ❖ 11% favored Model One ❖ 16% Model Two ❖ 24% Model Three ❖ 7% Model Four Seated: Costa Rica and Norway
1997 WSC Summary of Decisions & WSC 1997 Minutes	**Motion #87:** That the WSC approves in principle, subject to group conscience and approval within the respective participating regions, seating two (2) voting representatives from the Midwest Forum, in lieu of regional delegates, by WSC 2000.		Motion committed to Transition Group by majority voice vote.

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
Transition Group Report to WSC 1998	Reducing overall expenses and activities until the implementation of Resolution A. Conference participants at the 1997 WSC indicated during the small group meetings that they wished to see an eventual change in representation at the conference resulting in a downsized, more efficient WSC. However, they also indicated that such a transition should be gradual. Moving to a two-year conference cycle could allow world services to reduce its overall expenses and activities pending such changes in the conference. In essence, the two-year conference cycle could be seen as the first stage of the conference's transition process.		"We received a lot of input at the conference, and, in our June 1997 meeting, began to incorporate that input into our work."
1998 Conference Record	Conference participants shared about the following subjects: ● providing information from workshops and forums to members; ● making Resolution A a priority; ● reducing the total number of representatives from the US; ● the cost of sending representatives to the conference; ● equality of representation; ● contradiction between saying we need to reduce the number of participants and continuing to seat more regions; ● concern about proliferation of US zones; ● a suggestion to make Resolution A the first project of the World Board; ● a request for a model in between 3 and 4; ● examining the possibility of different forms of representation for different parts of the world; ● a perception of being collectively "stuck" on this resolution; ● looking to non-US fellowships for ideas; ● a voice for zonal forums; ● a possible decrease in the number of non-US participants as a result of zonal representation; ● working out details of new world service structure before downsizing;		

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	• perceived contradictions in the TG report; • holder of copyrights; • the difficulty of communicating the "bigger picture" to our groups; • a belief that Resolution A should have been implemented first; • the necessity for 100% participation in a cost equalization plan; • the difficult Fellowship Intellectual Property Trust issues in Model 4; • the financial challenge of regional participation in world services; • remembering to focus on getting addicts into meetings; • remembering the functional goals of any proposed model for a downsized conference; • the need to go slow and avoid reactionary decisions; • recognizing the legitimacy of zonal forums; • different stages of growth in different parts of the fellowship; • the need to work together; • delaying any cost equalization plans until the new world board is functional; • illustrations of the need for a new system of representation; • less representatives but more equality; • past attempts to secure funding for all members of conference committees and work groups.		Seated: Eastern New York Region, Uruguay Region
WSC 1999 Straw poll on Res A	Do WSC participants agree that the World Board should continue to gather information from the fellowship regarding Resolution A for the purpose of making further recommendations in the future?		Straw Poll: Broad consensus agreement. Seated: ABCD Region, Finland Region, and NERF Region
2000 Summary of [WSC] Decision 2000 *CAR*	**Motion 9:** To approve the following section, "Criteria for Recognition of New Conference Participants," as conference policy for inclusion in TWGWSS. [Unchanged since 2000. See GWSNA for full text of criteria.] **Motion #10:** "To approve the following as conference policy: 'The World Service Conference funds the attendance of a delegate from each seated region to the	Motions 9-11 offered criteria for recognizing new CPs; funding for seated delegates' attendance; and limited WSC participation to one RD & one RDA "One of the realities for all of the various bodies that have tried to develop criteria for conference	WSC adopted criteria for recognizing new CPs; decided to fund seated delegates' attendance; and limited WSC participation to one RD & one RDA.

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	meeting of the WSC held every two years. This funding includes travel, lodging, and meal expenses only. This policy would cover all previously seated regions that have attended one of the past three conferences.'" **Motion #11:** "To limit seating on the conference floor to one delegate and one alternate per region."	recognition is that the criteria end up being aimed at controlling the proliferation of United States regions. This may not be a popular issue to raise, but it is one that we feel must be discussed. With all of the currently seated US regions, is it really possible that the sense and voice of our US members are not already represented at the conference? If a local community chooses to split from an already seated region because of local service needs, is there any reason why they could not continue to attend existing assemblies or participate in existing processes of the seated region for the purpose of voting on the CAR? We do not think so" (2000 *CAR*, page 23).	Seated: Guatemala Region and Baja-son Region
WSC 2002 Conference Record 2002 *CAR*	**Motion 7:** To have a six-year moratorium of seating new United States regions.		Motion 7 failed by voice vote. Seated: Greece
2004 CAR	**Motion #17:** .To reduce the total number of representatives and to provide for equal geographic representation at WSC 2008, the current regional delegate representation will be replaced by fellowship representatives. The World Service Conference shall be comprised of a maximum of 72 fellowship representatives: • Up to 18 from North America	Motion #17 would have reduced the total number of representatives by allocating an equal number of representatives (18) to the specific geographic regions defined by this motion.	Roll call vote: 13/81/0

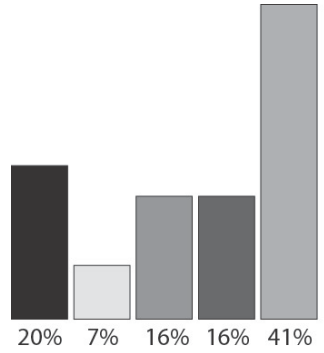
Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	• Up to 18 from Europe • Up to 18 from Asia/Pacific Rim • Up to 18 from South/Central America		Seated: Venezuela and Chile
2004 *CAR*	**Motion #18:** To create geographic districts and define the selection of fellowship representatives. The following geographic districts shall be created: • Asia and Pacific Rim District • European District • North American District • South and Central American District Fellowship representatives at the WSC shall be selected by the entities currently known as zonal forums. Each zonal forum shall select these fellowship representatives by a method of their own choosing and forward the names and contact information of their selected fellowship representatives to NA World Services. These fellowship representatives shall be recognized at the World Service Conference beginning at WSC 2008. The Zonal Forums shall each choose the following number of fellowship representatives: • Asia/Pacific Forum: up to 18 • European Delegates Meeting: up to 18 • Latin America Zonal Forum: up to 18 • North America: up to 18 selected as follows o Autonomy Zonal Forum: up to 2 o Canadian Assembly: up to 2 o Midwest Zonal Forum: up to 2 o Mountain States Zonal Forum: up to 2 o Northeast Zonal Forum: up to 2	Motion #18 would have created districts to work in conjunction with existing zonal forums. It also specified that ZFs would elect representatives and allocates 2 delegates to each ZF in the US + 2 for the Canadian Assembly.	Withdrawn after Motion #17 failed

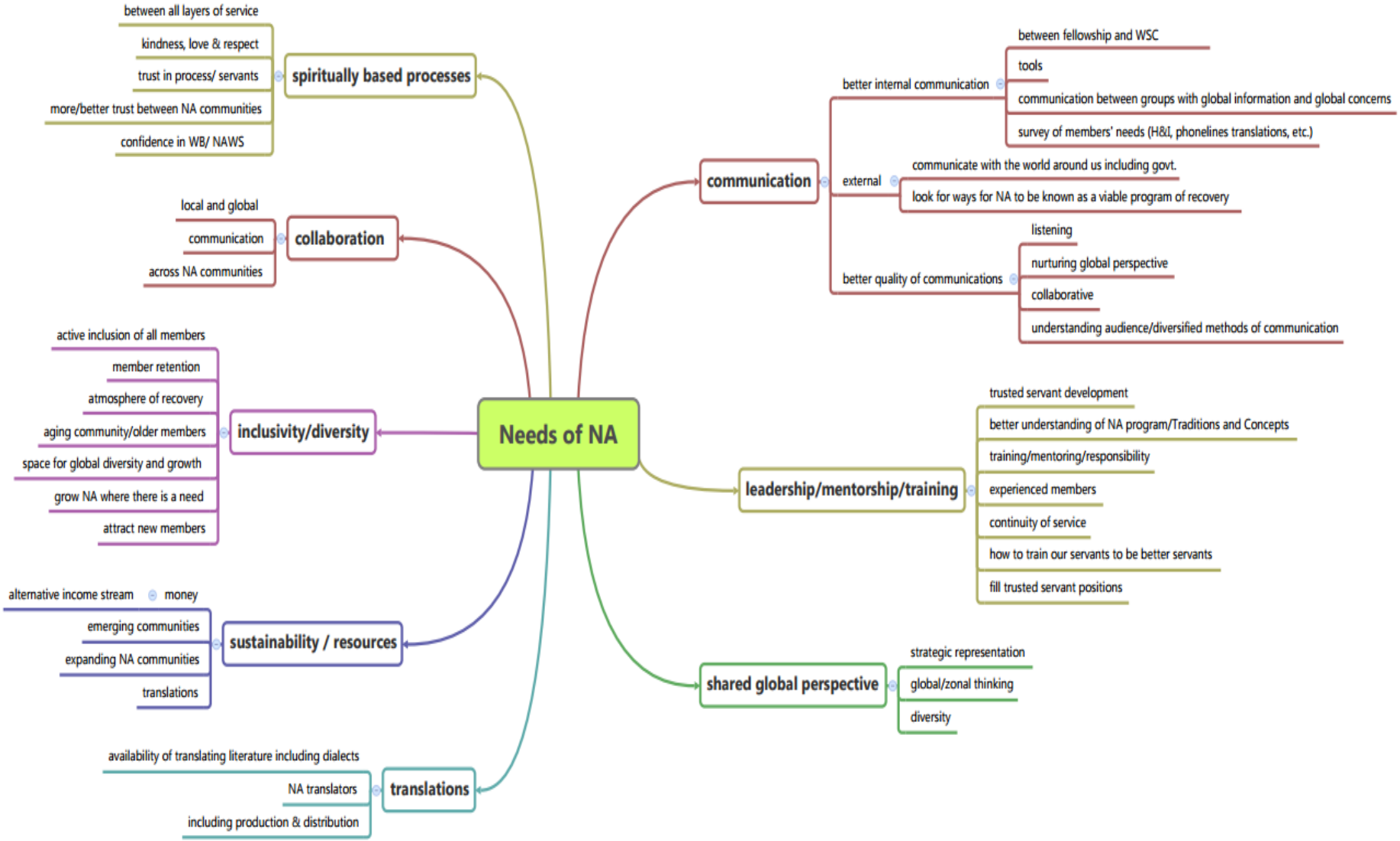
Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	o Plain States Zonal Forum: up to 2 o Southeast Zonal Forum: up to 2 o Southern Zonal Forum: up to 2 o Western States Zonal Forum: up to 2		
2004 *CAR*	**Motion #19:** To direct the World Board to develop a project plan, timeline, and budget, for WSC 2006 for the implementation of the following sections from Resolution A: • To reduce the total number of representatives • To provide for equal representation from all geographic entities; and, • To encourage a consensus-based decision-making process.	Motion #19 would have directed the WB to develop a project plan for implementing Resolution A.	Straw poll: very weak support
2004 *CAR*	After several years discussing Resolution A as a body and coming to no clear consensus, we decided to give this matter back to the fellowship. There seemed to be no benefit to continuing a discussion of the issues when the conference lacked a common goal.		
2004 Conference Record	**Motion #32:** That the World Service Conference agrees that the principle of Resolution A is being met by our current world service structure.	Deliberated in the new business discussion session and subsequently withdrawn.	Withdrawn
2006 Conference Report	The issue of the proliferation of USA regions via the subdivision of existing regions is more difficult to address. Our current service structure does not seem to help local NA communities address their local service needs in ways that do not lead to regional subdivision. We understand the desire for several areas who share similar		Seated: Iran, Western Russia, and South Africa

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	circumstances and challenges to come together—but does this always require a regional split? When regional assemblies were first developed, it was our hope that they would bring disparate NA communities—rural, metro, developed, and newer, etc.—together for discussion. Our challenge in the future will be to talk about some of these issues. Until we do, however, is there really any lack of USA representation at the conference? These new, small regions have populations whose voice is already heard at the conference. As we move toward a more discussion-based conference, it seems easy for these regions to come together to participate in the discussions. We are sure this will be an interesting conversation.		
2008 CAT - not currently online. WSC 2008 Summary of Decisions WSC 2008 Complete Summary Record	**Motion #20:** It was M/C World Board To place a moratorium on the current Criteria for Recognition of New Conference Participants from A Guide to World Services in NA until WSC 2012. The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community. **Intent:** To allow two conference cycles for discussion and creation of a new seating policy for the World Service Conference.	The WSC adopted a moratorium on considering seating regions that resulted from a split. From 2008 CAT: "We all agree that the growth of NA is a positive thing, but we haven't yet come to an agreement about how to reconcile our growth as a fellowship with the need to conduct business effectively at the conference."	Motion carried by voice vote. Seated: Egypt, El Salvador, Nepal, Nicaragua, Poland, North Carolina, and Southern Brazil
2010 *CAR*	Any effective seating model has to satisfy both the needs of the fellowship in ensuring clear communication and participation, and the needs of the conference in terms of size, diversity, and financial viability. At times we have	This excerpt is from a *CAR* essay titled "WSC Seating—An Uncomfortable Perch"	Seated: Denmark and Lithuania

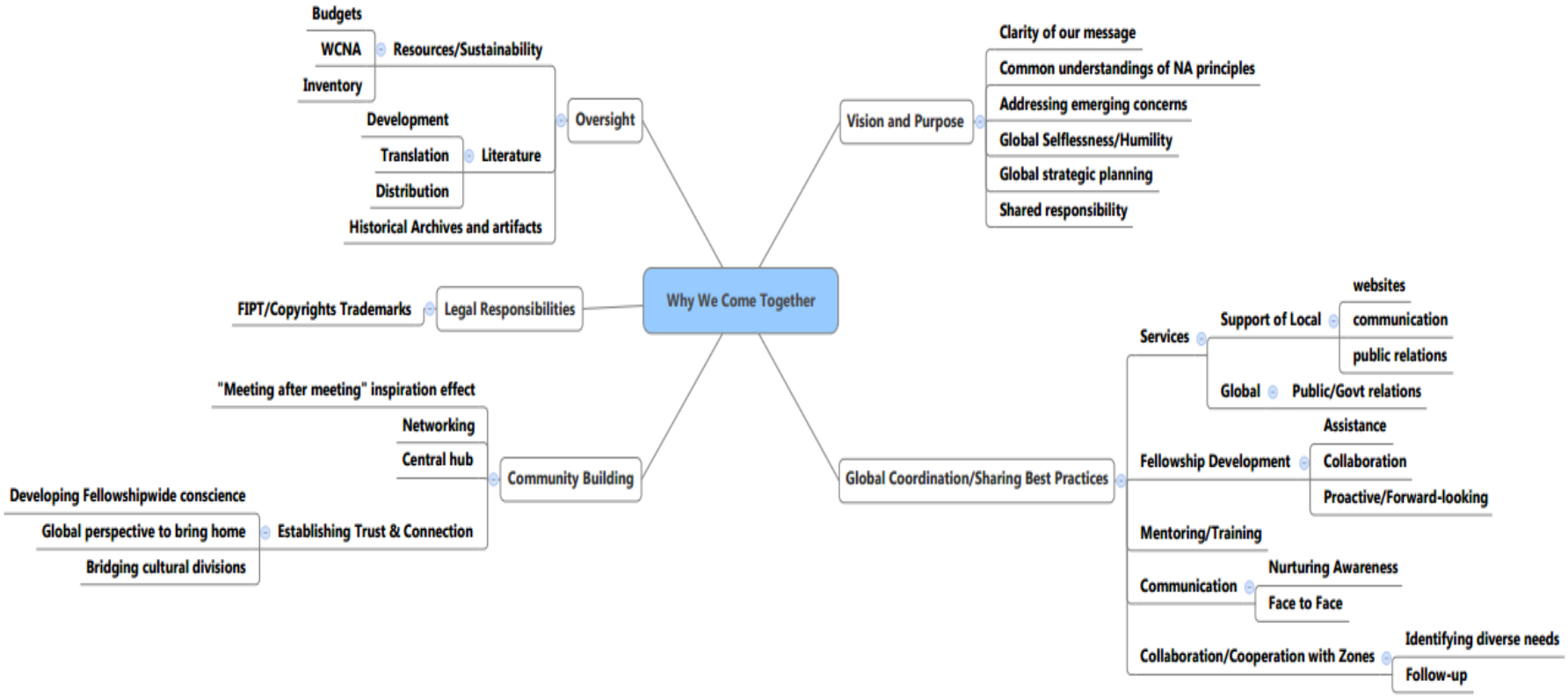
Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	found ourselves stuck between deciding which comes first, local service delivery or WSC seating. We spent a great deal of time talking about the basic principles underpinning the seating issue, much as we did with the service system. We asked ourselves, "What is the conference for?" Decision making, training, sharing experience, receiving direction from the fellowship, and the "magic" of coming together as a global fellowship were all key points brought up in our discussion and reflected in GWSNA. From here it isn't hard to agree in principle on what we want to see at an ideal WSC. We want the diversity of our fellowship to be represented, but we want to not be so large that we are prohibitively expensive or unwieldy in our discussions and decision making. We want our newer communities to participate, but we want to retain the experience of our older communities as well. We want the "magic" of worldwide NA to be felt broadly throughout our fellowship, but we are not certain whether that must occur through WSC representation or through other means.		
2012 Conference Record 2012 *CAR* - SSP Essay 2012 WSC Summary of Decisions	**Resolution 8** It was M/C World Board To Approve in Principle: State/national/province boundaries are the primary criterion for seating consideration at the World Service Conference.	"We also had initially offered two different seating models: seating by zones or seating based on state/national/ province service bodies. The more we discussed it, the more we realized that changing to zonal seating needs to be further thought through. State/nation/ province seating seems more realistic and it's the model we are recommending at this time, as reflected in the resolutions."	Resolution required simple majority. Carried by standing vote: 60-46-1-3 (yes-no-abstain-present not voting)

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
2012 WSC Summary of Decisions	WSC 2012 considered the following questions about seating for this conference: ● *Do you support the WB recommendation to not consider any region for seating at WSC 2014?* ● Continue the spirit of the existing moratorium for one cycle. (Do not consider regions resulting from a split.)	Straw polls such as these, conducted in the closing session of the conference, are meant to wrap up and summarize previous discussions and to provide direction for next steps.	Straw Poll Results: 41 in favor — 55 opposed Straw Poll Results: 73 in favor – 20 opposed
2014 WSC Summary of Decisions	Motion #2: To adopt the following as WSC policy: "Seating at the biennial meeting of the WSC is limited to one delegate per region."	This motion would have reduced the number of Conference participants by up to 115.	Motion failed through voice vote
WSC 2014 Draft Summary Record	Proposal BF: To change WSC voting procedure to allow "by proxy" voting for any RD that either chooses or cannot attend WSC to a trusted voting CP of the RD's choice.	Offered in New Business	A straw poll reflected strong opposition. In accordance with CDBM procedures, this proposal was then taken off the table.
2014 Conference Record	Proposal C1: All currently seated regions maintain their seats at the World Service Conference (WSC) in the future regardless of how they were formed, whether the SSP goes forward or not.		Straw Poll: Strong opposition Seated: Dominican Republic
WSC 2014 Summary of Decisions	Breakout Room One: "Zonal representation…came up a lot. There was one caveat: how that is defined may not be the same as what we have today." In attendance at the WSC "would be the members from the zones, as well as a board composed of members from each zone." Breakout Room Two: "Virtually all of the groups came up with zonal representation, with just one that involved regional representation for a transition period. Some included the idea of pre-determined zones, as arrived at by an ad-hoc of some type."		In the fourth of five breakout sessions on "Planning Our Future" at the 2014 WSC, table groups considered the Reasons Why We Gather mind map. One to the questions they brainstormed on—"Who

Source & year	Excerpt (Click on link in column 1 for full text & more.)	Summary/Context/Commentary	Outcome/Direction/Decision
	Breakout Room Three: "Like the other groups, we also discussed zonal forums that somehow keep the regions involved…For the World Board, we discussed representatives from the various zones." Breakout Room Four: "[W]e did come up with an idea for something related to geographical districts…trying to avoid the word 'zone.'…Not zonal representation, but zonal service delivery areas…There could be a global body that…focuses on oversight and management. …The conscience of the fellowship may be gathered through some type of zonal assembly." Breakout Room Five: "The two main options that came up were zonal and some discussion of country-based representation. The idea of zonal representation seemed to be in the majority. …As for the representation, we discussed the idea of having representation from each of the member zones on the board—the zones selecting their own board member who go on the serve on the board. The Conference would be no more than 60-90 people."		needs to be present?"—relates directly to seating. Groups brainstormed viable options and identified their top recommendations about seating for a sustainable Conference. These were shared with entire WSC in Session 5. Recommendations on seating have been excerpted here.
Role of Zones worksheets (Conf. Cycle 2014-2016)	**Delegation Stream**: Currently representation and participation at the World Service Conference comes from regions. Discussion at WSC 2014 suggested representation from zones may be the most logical future for representation at the WSC to serve the needs of NA worldwide. Rate how important you believe each role listed (or added) may be for your zone in the future. Use a scale of 1 (low) to 5 (high)	The Planning Our Future workgroup was formed following the discussions at the 2014 WSC. It developed Role of Zones workshop materials to collect Fellowship input. Participants in multiple workshops evaluated the importance of various roles that zones might play. This data reflects compiled input on incorporating zones in the delegation stream, the issue most directly related to WSC seating.	 1=20%, 2=7%, 3=16%, 4=16%, 5=41%


Needs of NA
spiritually based processes
between all layers of service
kindness, love & respect
trust in process/ servants
more/better trust between NA communities
confidence in WB/ NAWS
collaboration
local and global
communication
across NA communities
inclusivity/diversity
active inclusion of all members
member retention
atmosphere of recovery
aging community/older members
space for global diversity and growth
grow NA where there is a need
attract new members
sustainability / resources
alternative income stream
money
emerging communities
expanding NA communities
translations
translations
availability of translating literature including dialects
NA translators
including production & distribution
communication
better internal communication
between fellowship and WSC
tools
communication between groups with global information and global concerns
survey of members' needs (H&I, phonelines translations, etc.)
external
communicate with the world around us including govt.
look for ways for NA to be known as a viable program of recovery
better quality of communications
listening
nurturing global perspective
collaborative
understanding audience/diversified methods of communication
leadership/mentorship/training
trusted servant development
better understanding of NA program/Traditions and Concepts
training/mentoring/responsibility
experienced members
continuity of service
how to train our servants to be better servants
fill trusted servant positions
shared global perspective
strategic representation
global/zonal thinking
diversity

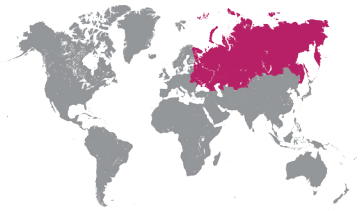
Why We Come Together



2014–2016 Travel Summary

Report of Travel for NA World Services
1 July 2014 – 30 June 2016

Fellowship Support



Russian Zonal Forum Annual Service Assembly **10–13 July 2014**

Purpose: To interact with this zonal forum and to deliver a NAWS Report, a discussion about literature distribution in the zone, workshops on working Steps using NA literature, NA & AA – how to avoid any kind of affiliation, Traditions and sponsorship.

Additionally, Andrey and a member of the zone were sent to Kazakhstan to cover a variety of service topics for a newly developing NA community.

Andrey was also sent to Saratov to visit key tag and literature production sites.

Travelers: Tana A – *WB Member*; Andrey G – *NAWS Staff*

Location: Tomsk, Russia, Saratov, Russia, and Kazakhstan

Ukraine Regional Convention ***2–3 August 2014***

Event was cancelled

Purpose: To respond to a request for World Service participation at this event. They are asking for workshops on literature production, difference between AA and NA recovery philosophy, 7th tradition, 8 hours of workshops.

Location: Kiev

Ukraine/Russia **25 October–20 November 2014**

Purpose: To hold a variety of workshops for this developing NA community who has had many challenges.

To also visit the new medallion production site in Russia.

Travelers: Andrey G – *NAWS Staff*

Location: Poltava, Ukraine and Moscow, Russia

Russia Trip **6 February–5 March 2015**

Purpose: Literature distribution and production

Travelers: Andrey G – *NAWS Staff*

Location: Moscow, Russia

Russian Zonal Forum **14–17 July 2015**

Purpose: To attend the Russian Zonal Forum meeting and finalize plans for literature pricing and distribution. To also follow up on the previous trip to Kazakhstan with sessions about PR, H&I, and FD the first weekend in August. To attend the regional meeting in Moldova to talk about reaching out to newcomers and how to do a regional inventory.

Travelers: Andrey G – *NAWS Staff*

Location: Saint Petersburg, Russia, Kazakhstan, and Moldova

Russia Trip **16 February–3 March 2016**
Purpose: To set up Western Russia warehouse (provide 3 months' supply, inventory check, logistics organization)
Travelers: Andrey G – *NAWS Staff*
Location: Moscow, Russia

First Ukraine Convention **7–9 May 2016**
Purpose: An invitation to participate in their first regional convention following the challenges over the past few years.
Travelers: Shane C – *NAWS Staff*
Location: Kiev, Ukraine

30th Anniversary & 1st Mini-Convention for Trinidad and Tobago **23 August 2014**
Purpose: To hold workshops on public relations, building strong home groups, and sponsorship
Travelers: Bob G – *WB Member*
Location: Trinidad & Tobago

Paraguay Regional Convention **29–31 August 2014**
Purpose: To attend an event in a community that we have not visited in many years. To hold workshops on NA history, working the Steps, reservations, unity, our primary purpose, anonymity, and gratitude.
Travelers: Iñigo C U – *WB Member*; Johnny L – *NAWS Staff*
Location: Paraguay

Group Workshop in Cuba **25–28 September 2014**
Purpose: To provide funding and support for members of the zone to hold workshops in this community.
Travelers: Jose Luis A – Puerto Rico; Luchy G – Colombia
Location: Havana, Cuba

Baja Costa Convention of NA ***31 October–2 November 2014***
Purpose: To respond to a request for World Service participation at this event. They are asking for two workshops on appropriate use of NA Funds & Literature prices.
Location: Tijuana, Mexico

4th Antioquia Convention ***1–3 November 2014***
Purpose: To respond to a request to for participation at this event. They are asking for workshops on NA world history, service system, and 7th Tradition.
Location: Antioquia, Colombia

Legend: Approved *Declined*

HOW Brazil Regional Meeting **28 November 2015**
Purpose: To hold a variety of workshops at this event
Travelers: Junior B – *WB Member*
Location: Rio Claro, Brazil

Peru Regional Convention XXI ***21–24 May 2015***
Purpose: To respond to a request for World Service participation at this event. They are asking for workshops on leadership, unity, and service responsibility.
Location: Lima City, Peru
***Johnny has contacted them and asked them if they wanted members of LAZF to attend and they would prefer waiting until next year so that NAWS can attend.*

Latin American Convention & Zonal Forum Meeting **6–8 November 2015**
Purpose: To interact with this zonal forum and hold workshops on welcoming all members, planning and group support, and role of zones.
Travelers: Iñigo C U – *WB Member*; Johnny L, Sylvia C, Nick E – *NAWS Staff*
Location: Rosarito, BC, Mexico

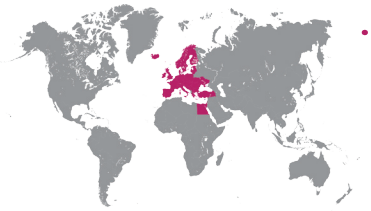
Bolivia Regional Convention **25–27 March 2016**
Purpose: To respond to a request for World Service participation at this event. They are asking for Mission and Vision of NA Service, leadership, service system, 1, 2, and 3 Concepts.
Travelers: Luchy G – *Colombia*; Julio F – *Uruguay*
Location: Santa Cruz de la Sierra, Bolivia

ASC Pantanal NA Event **2–3 April 2016**
Purpose: To respond to a request for World Service participation at this event. Event will pay the cost of travel for Junior and NAWS will pay per diem for him.
Travelers: Junior Braz – *WB Member*
Location: Campo Grande, Brazil

Second Convention of Bahia **13–15 May 2016**
Purpose: To respond to a request for World Service participation at this event. They are asking for two sessions (three hours total) and they are asking for Junior to attend.
Travelers: Junior B – World Board
Location: Porto Seguro, Bahia, Brazil

Peru Regional Convention **20–22 May 2016**
Purpose: To respond to a request for World Service participation at this event. They are asking for sessions on how to create mystique in service, PR process with government entities and, in general, NA history.
Travelers: Iñigo C U – *WB Member*; Johnny L – *NAWS Staff*
Location: Pisaq, Peru

Latin Convention of the Spanish Speaking Area **10–12 June 2016**
Purpose: To respond to a request for World Service participation at this event. They are asking for sessions on Area Planning Tool, Public Relations.
Travelers: Johnny L – *NAWS Staff*
Location: Deerfield Beach, FL



European Delegates Meeting & ECCNA **3–7 September 2014**

Purpose: To interact with this zonal forum. To also hold workshops on planning, translations, and the Traditions book. To meet with the WSO Iran manager in a politically viable location.
Travelers: Tonia N – *WB Member*; Anthony E, Becky M, Siamak K – *NAWS Staff*
Location: Athens, Greece

Israeli Annual Regional Convention **11–13 September 2014**

Purpose: To hold sessions on anonymity and collaboration immediately following attendance at the European Convention in Greece.
Travelers: MaryEllen P – *WB Member*; Becky M – *NAWS Staff*
Location: The Dead Sea, Israel

European Delegates Winter Meeting **26 February–1 March 2015**

Purpose: To interact with this zonal forum and conduct roles of zones and Traditions workshops and provide PR presentation overview with materials to the RDs for their PR/PI committees, and provide a NAWS update.
Travelers: Iñigo C U – *WB Member*; Jane N – *NAWS Staff*
Location: Warsaw, Poland

1st European Service Learning Days **3–5 April 2015**

Purpose: To support and participate in this first learning day event for Europe focused on a variety of service topics and specifically not focused on delegates. Topics ranged from translations, group support, the Traditions book, and building strong homegroups.
Travelers: Irene C, Junior B – *WB Members*; Becky M – *NAWS Staff*
Location: Berlin, Germany

European Delegates Meeting and ECCNA **12–16 August 2015**

Purpose: To interact with this zonal forum, provide a NAWS update, and participate in workshops. Also participate in the PR roundtables, the Traditions book workshop, and a Farsi workshop held at the convention.
Travelers: Irene C – *WB Member*; Becky M, Paul D – *NAWS Staff*
Location: Birmingham, England

Italian Regional Conference **22–24 October 2015**

Purpose: To hold four workshops at this regional conference. Sessions which included: Service system implementation and explanation of service system and how it was envisioned to work, fellowship development using materials from Chapter 12, PRHB, NAWS update and atmosphere of recovery.
Travelers: Iñigo C U – *WB Member*; Jane N – *NAWS Staff*
Location: Cattolica, Italy

European Delegates Meeting (EDM) **4–7 February 2016**

Purpose: To interact with this zonal forum and hold a PR workshop with locals and delegates.
Travelers: Mukam H – *WB Member*; Becky M – *NAWS Staff*
Location: Iceland

Workshops in Afghanistan **November 2014**

Purpose: To provide funding and support for members from Iran to continue FD efforts and support in Afghanistan.
Travelers: Mahmoud – *Iran*; Member from Mashad
Location: Several locations in Afghanistan

Middle East Convention III and ALTC **14–16 November 2014**

Purpose: To hold workshops at this event that was created from the NAWS ME workshops that include many NA communities. This included H&I, welcoming all members, Traditions, NAWS update, and group support. To also fund and coordinate a meeting of the Arabic Local Translations Committee which includes members from Bahrain, Kuwait, Saudi Arabia, and Egypt.
Travelers: Paul F – *WB Member*; Uschi M, Becky M – *NAWS Staff*; ALTC members
Location: Sharm el Sheikh, Egypt

NAWS-India Site Visit **13–27 January 2015**

Purpose: Vendor meeting regarding key tag and other local production options in New Delhi. NAWS India site visit and possible scouting/moving to new location in Bangalore.
Travelers: Shane C – *NAWS Staff*
Location: New Delhi and Bangalore

Asia Pacific Forum **24–27 March 2015**

Purpose: To interact with this zonal forum and conduct a variety of workshops including role of zones, welcoming new members; to support zonal strategic planning process as resource; to attend the Philippines Fellowship Day and hold a workshop on building strong homegroups and fellowship development for the local fellowship
Travelers: Mukam H – *WB Member*; Uschi Mueller – *NAWS Staff*
Location: Manila, Philippines

Vendor Meeting in New Delhi **19 January 2016**
NAWS Workshop in Dhaka, Bangladesh **21–23 January 2016**
NAWS-India Site Visit in Bangalore **27–31 January 2016**
SIRSCONA CAR Workshop in Puri, Orissa **2–7 February 2016**
IRCNA Convention **5–7 February 2016**

Purpose: They are asking for a *CAR* Workshop during SIRSCONA plus three sessions during convention that include being an effective GSR & RCM, atmosphere of recovery, and translations.
Travelers: Paul F – *WB Member*; Shane C – *NAWS Staff*
Location: New Delhi, India, Dhaka, Bangladesh, Bangalore, India, and Puri, India

Asia Pacific Forum (APF) **16–20 February 2016**
Nepal Regional Convention of NA **2–4 March 2016**

Purpose: To interact with this zonal forum and hold a number of workshops for delegates, incl. Translations and communication, and open forum session. Support Unity Day with

presentation of Thai Basic Text to local Thai members and review of the Thai Basic Text history with sharing by key members.

Tali and MaryEllen will travel onto Nepal to respond to their request: "Nepal has undergone through various problems. It has faced a huge earthquake and severe political turmoil. These crises have affected the Nepal fellowship tremendously. The number of meetings has declined all over the region. Some of the ASCs are not being able to function well. Kathmandu Area Convention-7 (KACNA-VII) has been canceled by the effect of the crises. It is time when we need some sort of guidance to rebuild our confidence and face these challenges as fellowship. So, the NAWS workshop (fellowship development) can be a very strong means to help us to recover as a fellowship from the effect of these crises."

Travelers: Tali M, MaryEllen P – *WB Members*; Uschi M – *NAWS Staff*
Location: Bangkok, Thailand and Bhedetar, Dharan, Nepal

Afri-Can Zonal Meeting and **18–20 November 2014**
South African convention **21–23 November 2014**

Purpose: To fund and coordinate the second meeting of this new zonal forum which included 21 members from 11 African NA communities. Workshops were held on a variety of topics in the three days including welcoming all members and building strong homegroups.

Following the zonal forum meeting, the majority of members also attended the South African Convention for exposure to NA beyond their community. A zonal forum panel was also part of the convention agenda.

Travelers: Ron M – *WB Member*; Travis K, Becky M – *NAWS Staff*; 21 members of the zone
Location: Capetown, South Africa

3rd East Africa NA Convention ***21–23 May 2015***
Purpose: To respond to a request for World Service participation at this event.
Location: Zanzibar

Tanzania Workshop **12–13 September 2015**
AZF 3 **16–18 September 2015**
Kenya workshop **19–20 September 2015**

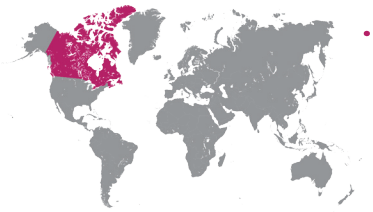
Purpose: To attend the first face to face regional meeting in Tanzania, and conduct a number of workshops over two days. To coordinate and fund the 3rd AZF for 25 members from 14 NA communities throughout Africa. To hold a two day learning day in Mombasa for members from Kenya as well as the AZF members.

Travelers: Ron M, Paul F – *WB Members*; Becky M, Travis K – *NAWS Staff*
Location: Dar es Salaam, Tanzania and Mombasa, Kenya

East African Convention **21–23 May 2016**

Purpose: To continue to support the development and translation efforts in this developing community. To respond to a request for assistance to help them deal with the disunity of Swahili versions of the NA Basic Text that were not translated by Africans and were sent to them by Americans.

Travelers:
Location: Zanzibar, Tanzania



Canadian Assembly and Canadian Convention (CANA & CCNA) **23–28 September 2014**

Purpose: As a zonal body, CANA/ACNA have been evolving their strategic plan, and one of our roles is to assist in their efforts to utilize the strategic planning process. CANA oversees CCNA, and they are scheduled together. NAWS travelers partner with RDs to facilitate workshops at CCNA. It is a great opportunity to collaborate with RDs and engage NA members from across Canada. As a part of this trip we facilitated CANA's strategic planning session and provided the zonal forum a NAWS update; at CCNA we partnered with RDs to deliver workshops on group conscience and welcoming all members.

Travelers: Franney J, Paul F – *WB Members*; Steve R – *NAWS Staff*

Location: Nanimo, British Columbia, Canada

Canadian Assembly and Canadian Convention (CANA & CCNA) **3–8 November 2015**

Purpose: To continue to provide support for CANA's strategic planning process and to partner with RDs to facilitate workshops at CCNA. As a part of this trip we facilitated CANA's strategic planning process and partnered with RDs to deliver workshops at CCNA on group support and welcoming all members.

Travelers: Tali M – *WB Member*; Steve R – *NAWS Staff*

Location: Halifax NS, Canada

Rocky Mountain Zonal Forum (RMZF) **25–26 July 2014**

Purpose: To interact with this zonal forum. The workshop topics will depend on outcome of conference

Travelers: Jim B – *WB Member*

Location: Missoula, Montana

Multi-Zonal Service Symposium (MZSS) **26–28 September 2014**

Purpose: To attend and participate in a multi zonal service symposium hosted by the Plains States, Mid-West, and Southern Zonal Forums. Participating and/or facilitating in a NAWS update, professional PR panels, and workshops in the FIPT, welcoming all members, and effective facilitation and team building.

Travelers: Arne H-G – *WB Member*; Travis K – *NAWS Staff*

Location: St Louis, MO

East End Area Learnapalooza 2 **25 October 2014**

Purpose: To provide a general overview of NAWS, the WB, and their activities.

On the Call: Franney J – WB; Travis K – *NAWS Staff*

Location: Skype call with the Tri State Region

Western Service Learning Day (WSLD) **24–26 October 2014**

Purpose: To hold workshops on H&I, the Traditions book, and fellowship development at this zonal service symposium.
Travelers: Jane N, Colin C, and Doug J – *NAWS Staff*
Location: Sacramento, CA

Western States Zonal Forum **23–25 January 2015**

Purpose: To interact with this zonal forum. We were able to facilitate and get feedback on the newly developed role of zones workshop with this group of RDs. Using the results of that session, WSZF then launched into a strategic planning exercise that yielded a few project plans to be completed before their next meeting.
Travelers: MaryEllen P – *WB Member*; Steve R – *NAWS Staff*
Location: Ventura, CA

MARLCNA **6–8 February 2015**

Purpose: To facilitate multiple sessions at the Mid-Atlantic Regional Learning Conference with attendance by members from many locations. Sessions include a NAWS update, planning our future, group support, welcoming all members, fellowship literature and copyright, and the Traditions book.
Travelers: Tana A, Mark H – *WB Members*; De J, Nick E – *NAWS Staff*
Location: Lancaster, PA

SCRAW **21 February 2015**

Purpose: To facilitate sessions at the Southern California Regional Awareness Workshop including a NAWS update, planning, and welcoming all members.
Travelers: Nick E, Doug J – *NAWS Staff*
Location: Covina, CA

Florida Service Symposium **12–15 March 2015**

Purpose: To participate in and facilitate a variety of sessions including a technology track, professional PR panels, planning our future, Traditions, CBDM and Roberts Rules, social media, building strong homegroups, and facilitation training.
Travelers: Tali M – *WB Members*; Stephan L, Becky M, Travis K – *NAWS Staff*
Location: Tampa, FL

Rocky Mountain Zonal Forum (RMZF) **25 July 2015**

Purpose: To interact with this zonal forum and conduct sessions on roles of zones and planning our future, voting method changes for WSC 2016, upcoming issues in 2016 *CAR* and CAT, current NAWS activities, and social media.
Travelers: Mark H – *WB Member*
Location: Meridian, ID

Midwest Zonal Forum (MZF) **28–30 August 2015**

Purpose: To interact with this zonal forum and conduct workshops on welcoming all members and role of zones
Travelers: Mary B – *WB Member*
Location: Wisconsin Rapids, WI

X CAHHSNA (Spanish Convention) **25–27 September 2015**

Purpose: To hold workshops at this Spanish-speaking event
Travelers: Johnny L, Shane C – *NAWS Staff*
Location: Van Nuys, CA

Western Service Learning Days (WSLD) **2–4 October 2015**
Purpose: To hold workshops at this event including a NAWS update, role of zones, building strong homegroups, NA groups and medicalization, PR, the FIPT, and to attend the professional PR panels.
Travelers: Franney J – *WB Member*; Travis K, Andrey G, Doug J – *NAWS Staff*
Location: Las Vegas, NV

National Service Subcommittee Info Panel & Dinner ***22 October 2015***
Purpose: To respond to a request for World Service participation at this event. They are asking for one hour workshop on how groups and national service bodies can work to forward NA's spiritual aim and message of recovery in the US and worldwide.
Location: Brooklyn, NY

Northeast Zonal Forum **23–25 October 2015**
Purpose: To interact with this zonal forum and hold a workshop on planning our future.
Travelers: Tana A – *WB Member*
Location: Queens, NY

Central Washington Area Unity Day **24 October 2015**
Purpose: To hold workshops at this event for a suffering after an area split. Workshops include building strong homegroups, consensus-based decision making, social media, and planning basics
Travelers: Franney J – *WB Member*; Nick E – *NAWS Staff*
Location: Yakima, WA

East Pittsburgh Area Learning Day **14 November 2015**
Purpose: Typically we are not able to participate at smaller, local area level events, but we were able to schedule this stop as a part of our CANA trip. We presented information about NA World Services, WSC projects, and FD and PR efforts across the globe.
Travelers: Steve R – *NAWS Staff*
Location: Pittsburgh, PA

Southeast Zonal forum (SEZF) ***5 December 2015***
They canceled request for participation at this event and requested participation at February forum.
Purpose: To respond to a request for World Service participation at this event. They are asking for a CAR *workshop. Roles of zones and fellowship development as it relates to our efforts to recreate and revitalize our zone, e.g. how is a zone beneficial in fellowship development? WSC processes?*
Location: Charlotte, NC

Multi Regional Learning Event XIV (MRLE) **4-6 December 2015**
Purpose: To hold a *CAR* workshop at this event in lieu of a separate event for the NE Zonal Forum.
Travelers: Junior B, Mukam H – *WB Members*
Location: Alfred, ME

Rocky Mountain Zonal Forum (RMZF) **4–6 December 2015**
Purpose: To hold a *CAR* Workshop for this zonal forum.
Travelers: Tali M – *WB Member*
Location: Farmington, UT

Bergen Area Convention – Regional Assembly **30 December 2015–2 January 2016**
Purpose: To conduct a *CAR* and Planning Our Future workshop at this event.
Travelers: Irene C, Mukam H – *WB Members*
Location: Whippany, NJ

Legend: Approved *Declined*

Western States Zonal Forum (WSZF) **28–31 January 2016**
Purpose: To hold numerous workshops at this zonal forum including effective facilitation *CAR* & CAT workshops.
Travelers: Mark H – *WB Member*; Travis K – *NAWS Staff*
Location: So. San Francisco, CA

Southern Zonal Forum (SZF) **29–31 January 2016**
Purpose: To conduct a *CAR* workshop for this zonal forum.
Travelers: Tana A – *WB Member*
Location: Mesquite, TX

Plains States Zonal Forum **29–31 January 2016**
Purpose: To conduct a *CAR* workshop for this zonal forum.
Travelers: Franney J – *WB Member*
Location: Lawrence, KS

Autonomy Zonal Forum (AZF) **30 January 2016**
Purpose: To conduct a *CAR*/CAT workshop for this zonal forum, as well as the role of zones.
Travelers: MaryEllen P, Ron M – *WB Members*
Location: Baltimore, MD

Mid-West Zonal Forum (MZF) **30–31 January 2016**
Purpose: To conduct a *CAR* workshop for this zonal forum.
Travelers: Tali M – *WB Member*; Chris C – *NAWS Staff*
Location: Detroit, MI

Mid-Atlantic Learning Convenfrence 32 (MARLCNA) **5–7 February 2016**
Purpose: To interact with members, focusing on providing a NAWS update, a future of the WSC workshop, and an open forum on *CAR* and CAT material.
Travelers: Franney J, Arne H-G – *WB Members*; Steve R, Stacy M, Pam T – *NAWS Staff*
Location: Lancaster, PA

Southeast Zonal Forum (SEZF) **6 February 2016**
Purpose: To hold a *CAR*/CAT workshop at this zonal forum.
Travelers: Mary B, Mark H – *WB Members*
Location: Atlanta, GA

Southern California Regional Assembly (SCRAW) **13 February 2016**
Purpose: To respond to a request for World Service participation at this event. They are asking for a *CAR* workshop. This is typically done, like Central Cal, as an informal local request.
Travelers: MaryEllen P – *WB Member*; Nick E – *NAWS Staff*
Location: Covina, CA

Public Relations/Cooperation

NADC (National Conference on Addiction Disorders) **22–24 August 2014**
Purpose: Provide information about NA to attendees and to reach a broader audience such as clinical directors and CEOs of nonprofit treatment centers.
Travelers: Jane N, Colin C – *NAWS Staff*
Location: St Louis, MO

CA Sheriff Department **28 August 2014**

Purpose: To present NA to every assistant sheriff in the state of California, who actually run the jails, the program of NA, and how it may benefit those who are jailed.
Travelers: Jane N, Colin C – *NAWS Staff*
Location: San Diego, CA

ISAM (International Society of Addiction Medicine) **3–7 October 2014**

Purpose: To offer attendees an NA meeting (fishbowl format) with local fellowship support which will be identified in program; to offer a workshop to attendees about NA; and to continue to maintain a presence to offer information about the NA program of recovery.
Travelers: Jane N – *NAWS Staff*
Location: Yokohama, Japan

WFTC (World Federation of Therapeutic Communities Conference) **2-6 November 2014**

Purpose: To provide attendees with information about NA, meet with the incoming President of ISAM, and try to identify professionals from Brazil and South America for PR efforts at WCNA 36.
Travelers: Jane N – *NAWS Staff*
Location: Cancun, Mexico

ONDCP & United Nations Building **20–23 January 2015**

Purpose: Attend first ever invitation-only meeting at ONDCP (Office of National Drug Control and Policy) event focused on treatment, recovery, and ACA (Affordable Care Act) at the White House.

Travel to New York on the same trip to renew credentials at the United Nations, which is required annually.

Travelers: Anthony E – *NAWS Staff*
Location: Washington, DC and New York, NY

European Federation Therapeutic Communities (EFTC) **12–15 March 2015**

Purpose: To present information about NA to professionals from 23 European countries and Israel. It is anticipated that NA will conduct a workshop and demonstration meeting for these professionals. Conference language is English and Spanish.
Travelers: Iñigo C U – *WB Member*; Michael C – *Former WB*, although no travel or hotel was needed
Location: Malaga, Spain

Innovations in Recovery **29 March–3 April 2015**

Purpose: Introduce NA to treatment professionals who attend this yearly conference and begin to form relationships with these professionals.
Travelers: Doug J, Jane N – *NAWS Staff*
Location: San Diego, CA

Pitchess Detention Center **16 April 2015**

Purpose: To provide information to the sheriffs about NA and its credibility with inmates; to provide information about transitioning from jail to living in the community from a recovery person.
Travelers: Johnny C – *NAWS Staff*; Lance – *Northern California Regional H&I Chairperson*
Location: Castaic, CA

American Society of Addiction Medicine **23–26 April 2015**

Purpose: Continue to build upon addiction physician relationships and to introduce new addiction physicians to NA as a community resource.
Travelers: Jane N, Doug J – *NAWS Staff*
Location: Austin, TX

United Nations **11–13 May 2015**
Purpose: Renew UN credentials which is required on an annual basis to retain our status.
Travelers: Jane N – *NAWS Staff*
Location: New York, NY

Alcoholics Anonymous World Convention **1–5 July 2015**
Purpose: To participate on a panel focused on cooperation by invitation of AA. We accepted the invitation in the spirit of cooperation but declined funding.
Travelers: Jane N – *NAWS Staff*
Location: Atlanta, GA

National Association of Drug Court Professionals **27–30 July 2015**
Purpose: To continue to provide a presence and information to judges and drug court coordinators in the ever-expanding drug court system.
Travelers: Jane N, Kelley T – *NAWS Staff*
Location: Washington, DC

International Society of Addiction Medicine (ISAM) **4–8 October 2015**
Purpose: To continue to build relationships with international doctors and to support plenary that supports NA's credibility and offers a demonstration meeting to the physicians
Travelers: Jane N – *NAWS Staff*
Location: Dundee, Scotland

International Federation of Non-Governmental Organizations **15–18 November 2015**
Purpose: To continue to network with NGOs in SE Asia who are trying to improve their communities and one avenue is offering a path to recovery.
Travelers: Jane N – *NAWS Staff*
Location: Kuala Lumpur, Malaysia

Vietnamese Government Interface **20 November 2015**
Purpose: To meet with government officials from Hanoi and SAMSHA to introduce NA to these physicians and government; visit their recovery pilot program which may include NA as an aftercare component in a community with no indigenous NA members.
Travelers: Anthony E, Jane N – *NAWS Staff*
Location: Hanoi, Vietnam

American Corrections Association (ACA) **22–27 January 2016**
Purpose: NA World Services last attended this conference in 2007. Our aim is to re-introduce NA to conference attendees. Since 2007, many institutions have changed and offer in-custody treatment to inmates, particularly aimed toward inmates within their last 24 months of incarceration.
Travelers: Jane N, Kelley T – *NAWS Staff*
Location: New Orleans, LA

American Society of Addiction Medicine (ASAM) **14–17 April 2016**
Purpose: Continue to build upon addiction physician relationships and remain as a resource for new addiction physicians. Support ASAM's emerging holistic approach including offering 12 Step workshops for attendees. In the changing addiction treatment field, NA offers attendees a community option for their patients to help them build a peer support network.
Travelers: Jane N, Doug J – *NAWS Staff*
Location: Baltimore, MD

AA Pre-Conference Dinner & United Nations to Renew Credentials **17–18 April 2016**
Purpose: To interact with AA delegates, trustees, and staff along with annual UN credentials renewal.
Travelers: Anthony E, Becky M – *NAWS Staff*
Location: New York, NY

National Association of Drug Court Professionals (NADCP) **1–4 June 2016**
Purpose: To continue to provide a presence and information to judges who are beginning their drug court assignment and drug court coordinators in the ever-expanding drug court system.
Travelers: Doug J, Kelley T – *NAWS Staff*
Location: Anaheim, CA

Haiti **17–19 June 2016**
Purpose: To present NA to treatment professionals and students at an addiction and trauma conference. Also to introduce local community workers to NA.
Travelers: Ron M – *WB Member*; Jose Luis A – Puerto Rico
Location: Port-au-Prince, Haiti

WCNA

WCNA 36 Site Visit **29 July–5 August 2014**
Travelers: Junior B – *WB Member*; Anthony E, Becky M – *NAWS Staff*
Location: Rio de Janeiro, Brazil

WCNA 36 Workgroup Meeting **2 December–8 December 2014**
Purpose: To bring together the 12 members of the WCNA 36 workgroup, as well as the additional local members acting on our behalf for planning this event.
Travelers: WCNA workgroup; Anthony E, Johnny L – *NAWS Staff*
Location: Rio de Janeiro, Brazil

WCNA 36 Program Group Meeting **28–30 January 2015**
Purpose: To prepare the program for WCNA 36 since a WB meeting was cancelled.
Travelers: Paul C, Tali M – *WB Members*
Location: Chatsworth, CA

WCNA 36 Workgroup Meeting **25–28 March 2015**
Purpose: To hold a meeting with the workgroup and to meet with various PR members regarding the event.
Travelers: WCNA workgroup; Anthony E, Becky M, Johnny L – *NAWS Staff*
Location: Rio de Janeiro, Brazil

WCNA 36 **10–14 June 2015**
Travelers: 16 World Board Members, WCNA Workgroup, 4 local consultants, 10 NAWS Staff, Main Speakers
Location: Rio de Janeiro, Brazil

WCNA 37 Site Visit **2–7 December 2015**
Purpose: To hold a follow-up required for this WCNA 37 site before mid-2016. Conducting this trip now allowed attendance at the memorial of Bob Gray.
Travelers: Anthony E, Becky M – *NAWS Staff*
Location: Orlando, FL

WCNA Site Investigation **20–29 February 2016**
Purpose: Initial investigation of possible site for WCNA in 2021.
Travelers: Anthony E – *NAWS Staff*
Location: Melbourne and Sydney, Australia

World Service Conference

WSC Co-Facilitators **9–12 March 2016**
Purpose: To bring all world level trusted servants together before the WSC for an exchange of information and for planning.
Travelers: Laura B, Dickie D – *WSC Co-Facilitators*
Location: Chatsworth, CA

World Service Conference **23–30 April 2016**
Travelers: 112 Delegates, 4 HRP, 2 Co-facilitators, 17 WB Members, and Staff
Location: California

World Board

World Board Meeting **23–26 July 2014**
World Board Executive Committee **22 July 2014**
Purpose: 1st World Board meeting of this conference cycle 2014–2016.
Travelers: Jim B, Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

World Board Meeting **8–11 October 2014**
World Board Executive Committee **7 October 2014**
Purpose: 2nd World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

World Board Meeting – Meeting cancelled ***21 January–24 January 2015***
World Board Executive Committee ***20 January 2015***
Purpose: World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – WB Members
Location: Chatsworth, CA

World Board Meeting **4–7 March 2015**
World Board Executive Committee **2 (1/2 day)–3 March 2015**
Purpose: 3rd World Board meeting of this conference cycle 2014–2016. This one meeting was scheduled to replace the January and April meetings originally scheduled.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

World Board Meeting – Meeting cancelled ***29 April–2 May 2015***
World Board Executive Committee ***28 April 2015***
Purpose: *World Board meeting of this conference cycle 2014–2016.*
Travelers: *Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C* – WB Members
Location: *Chatsworth, CA*

World Board Meeting **5–8 August 2015**
World Board Executive Committee **4 August 2015**
Purpose: 4th World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

World Board Meeting **14–17 October 2015**
World Board Executive Committee **13 October 2015**
Purpose: 5th World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Bob G, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

Memorial for Bob Gray **4–7 December 2015**
Travelers: Franney J – *WB Member*
Location: Fort Lauderdale, FL

World Board Meeting **6–9 January 2016**
World Board Executive Committee **5 January 2016**
Purpose: 6th World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

World Board Meeting **9–12 March 2016**
World Board Executive Committee **8 March 2016**
Purpose: 7th World Board meeting of this conference cycle 2014–2016.
Travelers: Ron M, Ron B, Mary B, Mukam H, Tonia N, Mark H, Paul C, Franney J, Arne H-G, Junior B, Iñigo C U, Tali M, Paul F, Tana A, MaryEllen P, Irene C – *WB Members*
Location: Chatsworth, CA

Workgroups (face to face and non-WCNA only)

Traditions Book Workgroup **10–13 September 2014**
Purpose: 2nd meeting of this workgroup
Travelers: Bob G, Mary B – *WB Members*; Christiano D, Elwood K, Etta F, Helge B, Khalil J, Pamela T, Sian J, Arash G A – *Workgroup Members*; Staff
Location: Chatsworth, CA

Traditions Book Workgroup **10–13 December 2014**
Purpose: 3rd meeting of this workgroup
Travelers: Bob G, Mary B – *WB Members*; Christiano D, Elwood K, Etta F, Helge B, Khalil J, Pamela T, Sian J, Arash G A – *Workgroup Members*; Staff
Location: Chatsworth, CA

Traditions Book Workgroup **11–14 February 2015**
Purpose: 4th meeting of this workgroup
Travelers: Bob G, Mary B – *WB Members*; Christiano D, Elwood K, Etta F, Helge B, Khalil J, Pamela T, Sian J, Arash G A – *Workgroup Members*; Staff
Location: Chatsworth, CA

Traditions Book Workgroup **13–16 May 2015**
Purpose: 5th meeting of this workgroup
Travelers: Bob G, Mary B – *WB Members*; Christiano D, Elwood K, Etta F, Helge B, Khalil J, Pamela T, Sian J, Arash G A – *Workgroup Members*; Staff
Location: Chatsworth, CA

Traditions Book Workgroup **16–19 September 2015**
Purpose: 6th meeting of this workgroup
Travelers: Bob G, Mary B – *WB Members*; Christiano D, Elwood K, Etta F, Helge B, Khalil J, Pamela T, Sian J, Arash G A – *Workgroup Members*; Staff
Location: Chatsworth, CA

WSC Processes Workgroup **26–28 February 2015**
Purpose: 1st face to face meeting of this workgroup which had previously been meeting virtually
Travelers: Mark H, MaryEllen P – *WB Members*; Laura B, Dickie D, Dawn P, Chuck C, Marc G, Clif G, Michael M, Mitchell S, Conor H, Mark B – *Workgroup Members*
Location: Chatsworth, CA

WSC Processes Workgroup **16–18 August 2015**
Purpose: 2nd face to face meeting of this workgroup
Travelers: Mark H, MaryEllen P – *WB Members*; Laura B, Dickie D, Dawn P, Chuck C, Marc G, Clif G, Michael M, Mitchell S, Conor H, Mark B – *Workgroup Members*
Location: Chatsworth, CA

HRP

Human Resource Panel (HRP) **19–20 July 2014**
Purpose: 1st HRP meeting of this conference cycle 2014–2016
Travelers: David J, Lib E, Sherry V, Michael B – *HRP Members*
Location: Chatsworth, CA

Human Resource Panel (HRP) **5–7 February 2015**
Purpose: 2nd HRP meeting of this conference cycle 2014–2016
Travelers: David J, Lib E, Sherry V, Michael B – *HRP Members*
Location: Chatsworth, CA

Human Resource Panel (HRP) **30 July–1 August 2015**
Purpose: 3rd HRP meeting of this conference cycle 2014–2016
Travelers: David J, Lib E, Sherry V, Michael B – *HRP Members*
Location: Chatsworth, CA

Human Resource Panel (HRP) **9–12 March 2016**
Purpose: 4th HRP meeting of this conference cycle 2014–2016
Travelers: David J, Lib E, Sherry V, Michael B – *HRP Members*
Location: Chatsworth, CA

Staff and Office

Professional Conventions and Meetings Association **6–8 September 2014**
Purpose: Professional development; conclave with other certified meeting planners; discuss evolving trends in the convention and event industry.
Travelers: Steve R – *NAWS Staff*
Location: New Orleans, LA

NAUG **6 October 2014**
Purpose: NAUG board planning meeting focused on our database software
Travelers: Lori D – *NAWS Staff*
Location: Chicago, IL

International Meetings and Exhibitions (IMEX) **12–16 October 2014**
Purpose: To meet and interact with hotel chains involved in NA events
Travelers: Anthony E – *NAWS Staff*
Location: Las Vegas, NV

Canada Office **12–16 November 2014**
Purpose: Visit WSO Canada for routine management oversight
Travelers: Anthony E – *NAWS Staff*
Location: Mississauga, Canada

American Society for Training and Development Conference **13–16 January 2015**
Purpose: To explore electronic voting technologies for use at the WSC
Travelers: Steve R – *NAWS Staff*
Location: Las Vegas, NV

Nexus Entry Program **5 February 2015**
Travelers: Anthony E – *NAWS Staff*
Location: Blaine, WA

SHRM Conference **27–30 June 2015**
Purpose: Society of Human Resource Management Conference
Travelers: Roberta T – *NAWS Staff*
Location: Las Vegas, NV

Status of Project Ideas

Status of Project Ideas Submitted

Name/ Location	Position	Idea	Response
Service Material –All ideas and material submitted for service and recovery material are kept on file. They are used both for ideas and as a resource if and when the topic is prioritized.			
Kathleen T/ New York	NY ASC H&I Comm	H&I Guidebook update/revision	We included this idea in the 2016 Car survey.
Michelle S/ N Cal Region	RD	Service IDT	We included this idea in the 2016 Car survey.
Brian S/ Ontario Canada	Individual	H&I Handbook update	We included this idea in the 2016 Car survey.
Evginy K/ Western Russia Region	RD	Online Service Network for each part of our service system to share experience and contact other members.	We believe this is far too detailed for us to do successfully but we see the value in the idea carried out on a more local level. States, countries, regions, languages – any of these subsets could explore this idea. The value has been demonstrated by some of the current closed service FB pages.
Recovery Literature Material –All ideas of recovery literature are kept for future consideration.			
Andres J/ Washington	Tri Cities Area Literature Comm	Living Clean Audio	We are looking into audio versions of our book length texts.
Mauro Giani H/ Venezuela	NA Venezuela RSC	Common needs piece for women	We included this idea in the 2016 Car survey.
Ben H/ Manchester UK	Individual	Objections to NA literature piece	We included this idea in the 2016 Car survey.
Production Items			
Jane S/ London UK	Individual	JFT tear off calendar	We produced this for 2016 with the same amount of text we had used before.
Irvin P/ Michigan	Individual	5 year key tag	The last time we asked, specialty year keytags was not prioritized by the WSC.

Product Update

NAWS Product Update

Amharic

- IP No. 1, *Who, What, How, & Why*

Arabic

- IP No. 29,
  An Introduction to NA *Meetings*

Chinese

- IP No. 6, *Recovery & Relapse*
- IP No. 8, *Just for Today*
- IP No. 11, *Sponsorship*
- IP No. 14, *One Addict's Experience…*
- IP No. 19, *Self-Acceptance*
- IP No. 23,
  Staying Clean on the Outside
- Group Reading Cards

Chinese (Traditional)

- IP No. 5, *Another Look*
- IP No. 6, *Recovery & Relapse*
- IP No. 8, *Just for Today*
- IP No. 11, *Sponsorship*
- IP No. 14, *One Addict's Experience…*
- IP No. 16, *For the Newcomer*
- IP No. 19, *Self-Acceptance*
- IP No. 22, *Welcome to* NA
- IP No. 23,
  Staying Clean on the Outside
- *Information about* NA
- Group Reading Cards

Croatian

- Basic Text (5th Edition)

English

- *The* NA *Step Working Guides*
  Regular eVersion & an interactive version
- *Just for Today*
  New pocket-sized softcover
- IP No. 29,
  An Introduction to NA *Meetings*
- 2015 & 2016 JFT Calendars
- JFT Journal
- Laser-Etched Medallions
  1 – 50 years, 18 months, & eternity
- Laser-Etched Medallion Holder
- Bronze Medallions, 56 – 60 years
- 7th Tradition Box

Farsi

- *Living Clean: The Journey Continues*
- IP No. 29,
  An Introduction to NA *Meetings*

Filipino

- Twelve Steps & Twelve Traditions
  Color Posters

Finnish

- IP No. 2, *The Group*
- IP No. 21, *The Loner*
- *Group Trusted Servants* (SP)

French

- *Social Media* (SP)
- Bronze Medallions
  31 – 40 years & eternity

Greek

- *Information about* NA

Hungarian

- *Twelve Concepts for* NA *Service*
- *An Introductory Guide to* NA
- *The Group Booklet*
- IP No. 12, *The Tringle of Self-Obsession*
- IP No. 13, *By Young Addicts, For Young Addicts*
- IP No. 15, PI & *the* NA *Member*
- IP No. 24, *Money Matters: Self-Support in* NA
- *Membership Survey*
- NA *Groups & Medication* (SP)

Icelandic

- Basic Text (5th Edition)

Italian

- Sixth Edition Basic Text
- *In Times of Illness*
- IP No. 29, *An Introduction to* NA *Meetings*

Japanese

- *Behind the Walls*

Kannada

- IP No. 1, *Who, What, How, & Why*
- IP No. 7, *Am I an Addict?*

Korean

- NA White Booklet
- IP No. 2, *The Group*
- IP No. 6, *Recovery & Relapse*
- IP No. 13, *By Young Addicts…*
- IP No. 16, *For the Newcomer*
- IP No. 22, *Welcome to* NA
- Group Reading Cards

Latvian

- IP No. 23, *Staying Clean on the Outside*

Lithuanian

- *Just for Today*

Nepali

- IP No. 9, *Living the Program*
- IP No. 15, PI & *the* NA *Member*
- IP No. 28, *Funding* NA *Services*

Norwegian

- *Living Clean: The Journey Continues*
- IP No. 29, *Introduction to* NA *Meetings*

Polish

- IP No. 8, *Just for Today*
- IP No. 10, *Working Step Four in* NA

Portuguese

- IP No. 24, *Money Matters: Self-Support in* NA
- IP No. 28, *Funding* NA *Services*
- *Group Business Meeting*
- *Group Trusted Servants*
- Bronze Medallions
  31 – 40 years & eternity

Portuguese (Brazil)

- Sixth Edition Basic Text
- Commemorative Basic Text Edition
- *Twelve Concepts for* NA *Service*
- IP No. 17, *For Those in Treatment*
- IP No. 26, *Accessibility for Those with Additional Needs*
- *Information about* NA
- Bronze Medallions
  31 – 40 years & eternity

Russian

- *Sponsorship*
- IP No. 15, PI & *the* NA *Member*
- IP No. 20, H&I *Service & the* NA *Member*
- IP No. 24, *Money Matters: Self-Support in* NA
- IP No. 28, *Funding* NA *Services*
- IP No. 29, *Introduction to* NA *Meetings*

Spanish

- IP No. 29, *Introduction to* NA *Meetings*
- Bronze Medallions
  31 – 40 years & eternity

Slovenian

- Keytags: Welcome – Multi-Year

Swahili

- IP No. 19, *Self-Acceptance*
- Group Reading Cards

Thai

- Basic Text (5th Edition)
- IP No. 5, *Another Look*
- IP No. 8, *Just for Today*
- IP No. 12, *The Triangle of Self-Obsession*
- IP No. 13, *By Young Addicts…*
- IP No. 14, *One Addict's Experience…*
- IP No. 15, PI & *the* NA *Member*
- IP No. 16, *For the Newcomer*
- IP No. 23, *Staying Clean on the Outside*
- Keytags: Welcome – Multi-Year

Turkish

- IP No. 13, *By Young Addicts…*
- IP No. 27, *For the Parents …*
- IP No. 28, *Funding* NA *Services*
- IP No. 29, *Introduction to* NA *Meetings*

Ukrainian

- IP No. 1, *Who, What, How, & Why*
- IP No. 2, *The Group*
- IP No. 7, *Am I an Addict?*
- IP No. 11, *Sponsorship*
- IP No. 16, *For the Newcomer*
- IP No. 22, *Welcome to* NA

Urdu

- IP No. 7, *Am I an Addict?*