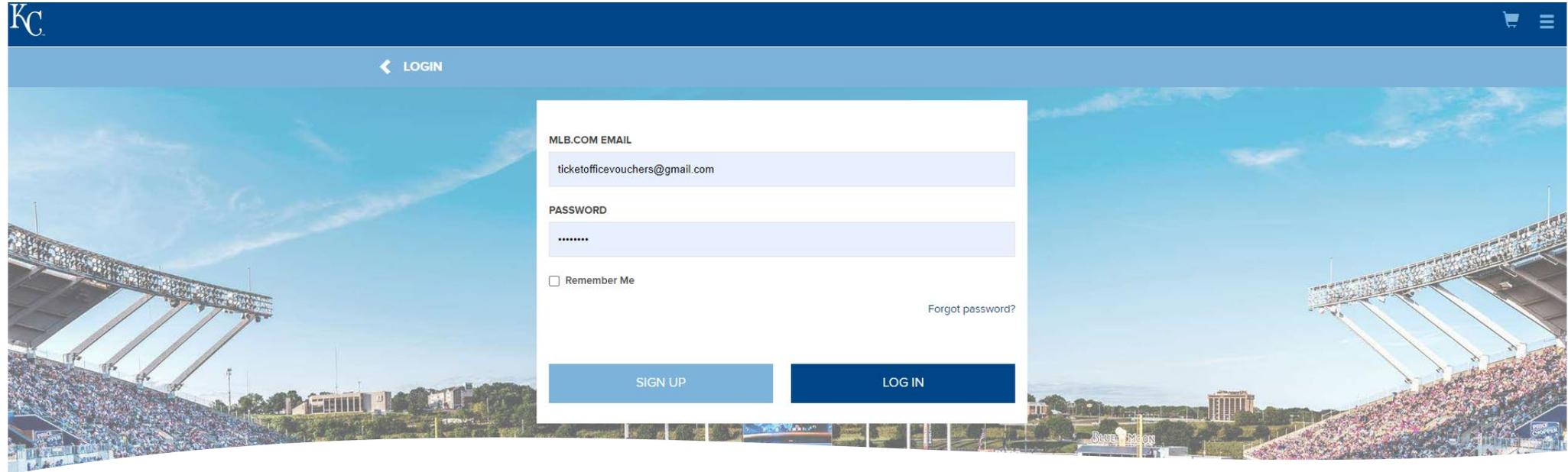




Royals Vouchers 2024 Season

Instructions for Redeeming your Royals Ticket Vouchers for the 2024 season

Accessing Vouchers



- To access your vouchers, you can go to www.royals.com/vouchers and click the “Access Vouchers” button or [click here](#).
- Log into your My Royals tickets account with your MLB.com login. This should be the same login you used to purchase your Voucher Plan.

Adding Vouchers to Your Account

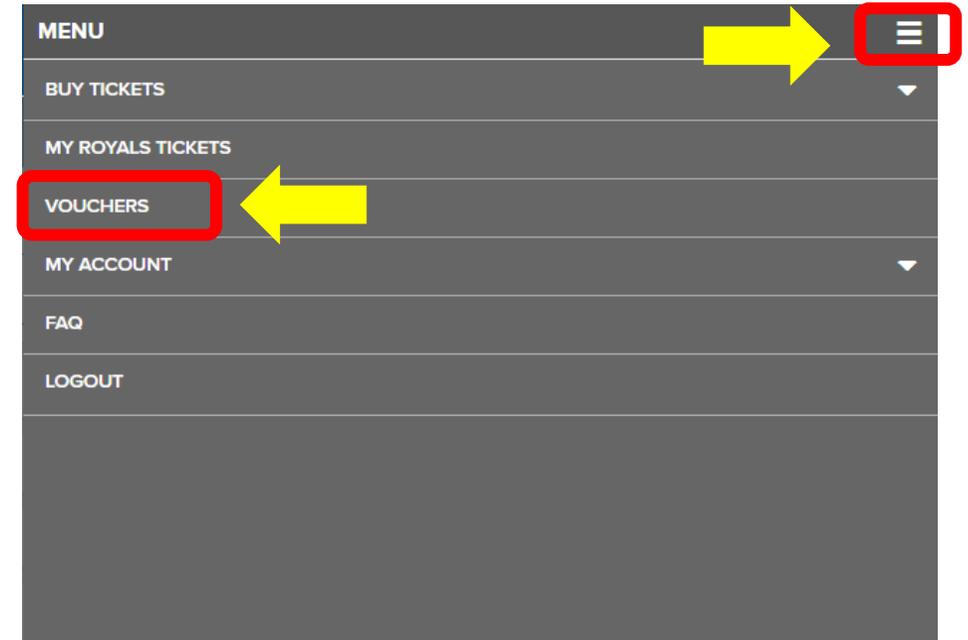
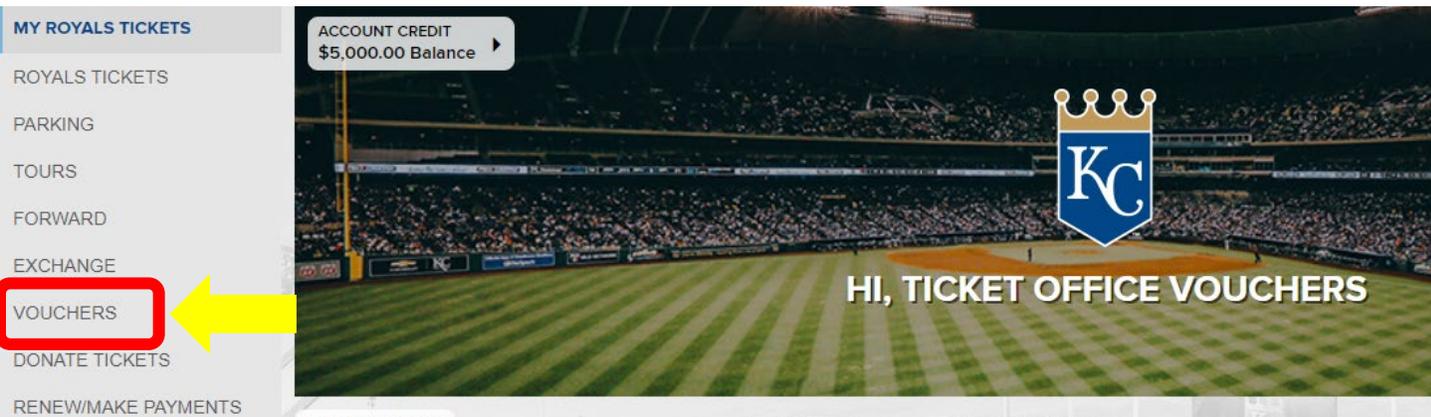
← VOUCHER PROGRAMS

Vouchers associated with your account are listed below. Select a voucher to see available actions.

2024 HOLIDAY PACK 

- When you log in from Royals.com/vouchers, you will be taken to the Voucher Programs page. Any voucher package you purchase will be shown here. In this example we see a Holiday Pack.
- For hard-copy vouchers distributed individually you can enter your voucher's barcode into the box at the top of the page and click "Add." The barcode is located at the bottom of your voucher.

Accessing Vouchers



- If you are not taken to your vouchers page. Click “Vouchers” on your account home page.

- You can also access this page by clicking the sandwich menu button in the top right-hand corner and then click “Vouchers.”



Redeeming Vouchers

< VOUCHER DETAILS

2024 HOLIDAY PACK Show Active Only

Choose your Voucher Action below, then select the vouchers you want to Redeem or Forward.

2024 HOLIDAY PACK VOUCHERS ▲

| |
|---------------------------|
| PCKG-HOLIDAY PACK VOUCHER |

VOUCHER ACTIONS ▲

- After selecting your Voucher Plan, your vouchers are listed on the next page. Click the voucher actions button at the bottom of the page, then select “Redeem”.

< SELECT VOUCHERS TO REDEEM

2024 HOLIDAY PACK

Choose vouchers to redeem and then select "Continue."

2024 HOLIDAY PACK VOUCHERS ▲

| |
|--|
| <input type="checkbox"/> PCKG-HOLIDAY PACK VOUCHER |

CONTINUE

- After clicking “Redeem,” each voucher will have a clickable button next to it. Select the number of vouchers you would like to redeem.

Game and Seat Selection

VOUCHER ELIGIBLE EVENTS

37 RESULTS

- MAR 30** TWINS AT ROYALS
 SATURDAY | 3:10PM CDT
 KAUFFMAN STADIUM, KANSAS CITY, MO
- MAR 31** TWINS AT ROYALS
 SUNDAY | 1:10PM CDT
 KAUFFMAN STADIUM, KANSAS CITY, MO
- APR 04** WHITE SOX AT ROYALS - BRING OUT THE BLUE SHIRT GIVEAWAY
 THURSDAY | 6:40PM CDT
 KAUFFMAN STADIUM, KANSAS CITY, MO

★ EXCLUSIVE OFFERS FOR THIS EVENT

We're pleased to present you with the following offer(s). Select one to proceed.

SINGLE GAME DISCOUNT

SELECT

No thanks, just take me to the regular sales options.

- After selecting the number of vouchers you would like to redeem, you will select your game to attend. Vouchers can only be redeemed one game at a time.

- After selecting the game you are taken to the seat map. If your account is eligible for “Exclusive Offers”, a popup will appear. In the bottom right corner click “No thanks, just take me to the regular sales options” to continue voucher redemption.



Game and Seat Selection – Best Available

TWINS AT ROYALS
SAT. MAR 30, 2024 3:10 PM | KAUFFMAN STADIUM

GROUPS OF 15 OR MORE TICKETS RECEIVE A DISCOUNTED RATE.

Sorry, you currently have no exclusive offers for this event.

Set Your Search Options

How many tickets?

What's your price range per ticket?
\$13.00 \$90.00

2 Voucher(s) have been validated
 Show only voucher eligible seats
 Accessible Seats

How would you like to find your tickets?
SECTION SEAT MAP

30 RESULTS FOUND [HIDE ADDITIONAL OPTIONS](#)

| | | |
|-----|----------------------------|---------|
| 245 | Outfield Plaza | \$23.00 |
| 0 | SINGLE - REGULAR PRICE | \$23.00 |
| 0 | SINGLE - \$10 LOADED VALUE | \$33.00 |
| 2 | PCKG-HOLIDAY PACK VOUCHER | PREPAID |

This ticket type is available for voucher redemption

ADD TO CART

- You are now taken to the seat selection map.
- To the right you will see eligible sections for voucher redemption.
- Your vouchers will cover the tickets labeled “PREPAID”.
- To buy additional tickets not covered by your vouchers, select the number of tickets you want in the regular price or loaded value sub-menu.
- Select your seats and add to cart.

Game and Seat Selection – Seat Map

TWINS AT ROYALS

SAT, MAR 30, 2024 3:10 PM | KAUFFMAN STADIUM

FOR MORE INFORMATION, CALL 1-800-6ROYALS OR E-MAIL GROUPSALES@ROYALS.COM.

SEE SEARCH OPTIONS

2 Seats Selected

REDEEMING 2 OF 2 VOUCHERS

PCKG-HOLIDAY PACK VOUCHER PREPAID

210 | Row AA Seat 1

More seat details

PCKG-HOLIDAY PACK VOUCHER PREPAID

210 | Row AA Seat 2

CLEAR 2 SEATS

CONTINUE

Outfield Plaza 210

- Click into an eligible section and select an available seat.
- Available seats are blue. Unavailable are grey.
- Seats near the top of the page are closer to the field. Seats closer to the bottom of the page are further away from the field.
- If your voucher has eligible upgrades, those areas will be highlighted as well. If you are upgrading your seats, it will no longer say “prepaid, instead you will see a discounted price. Click “Continue” to proceed with your order.

Adding Parking

ADD PARKING - TWINS AT ROYALS

Parking - Twins at Royals
Prices starting at \$20.00

1  X GENERAL PARKING  = \$20.00

ADD TO CART

- Parking must be purchased online before arriving at Kauffman Stadium.
- To purchase parking while redeeming vouchers, click into the drop down menu and select between general and reserved parking then click 'Add to Cart'.



Redeeming Vouchers

| | |
|--------------------|---------|
| TOTAL AMOUNT DUE | |
| Subtotal: | \$20.00 |
| 2024 Service Fees: | \$1.00 |
| <hr/> | |
| Total Amount Due: | \$21.00 |

I agree to the below terms and conditions and have clicked on the links for additional information:

By clicking [Place Order], you accept these Terms and Conditions, as well as policies applicable to use.

All sales are final. There are no refunds or exchanges.

All sales are final. There are no refunds or exchanges. In connection with your purchase, you will receive ticket-related commercial emails from royals.com. You may unsubscribe at any time. If you purchase tickets, you may receive customer service messages via e-mail from the Kansas City Royals, including optional surveys regarding your Kauffman Stadium experience.

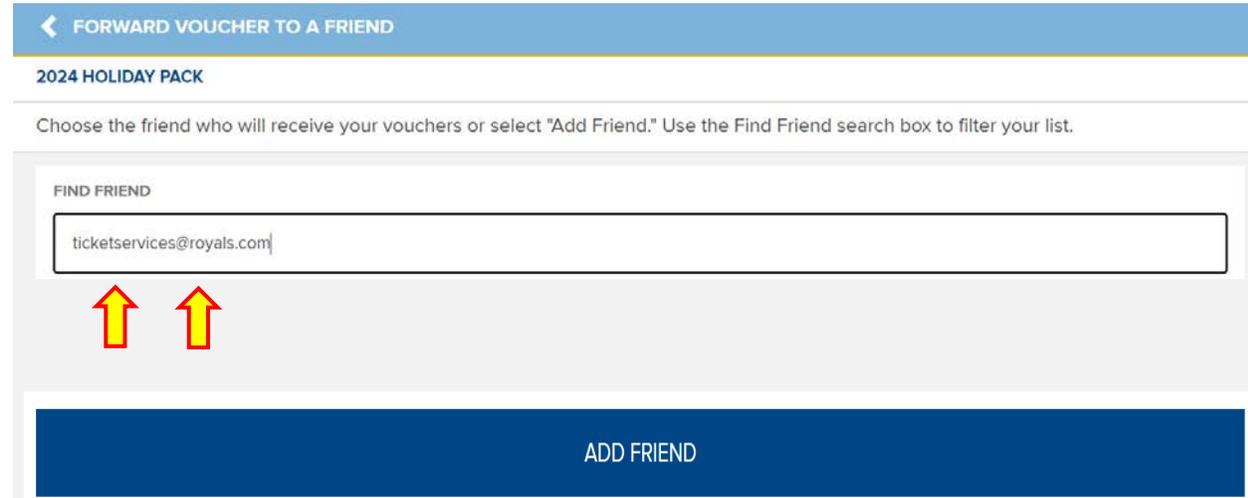
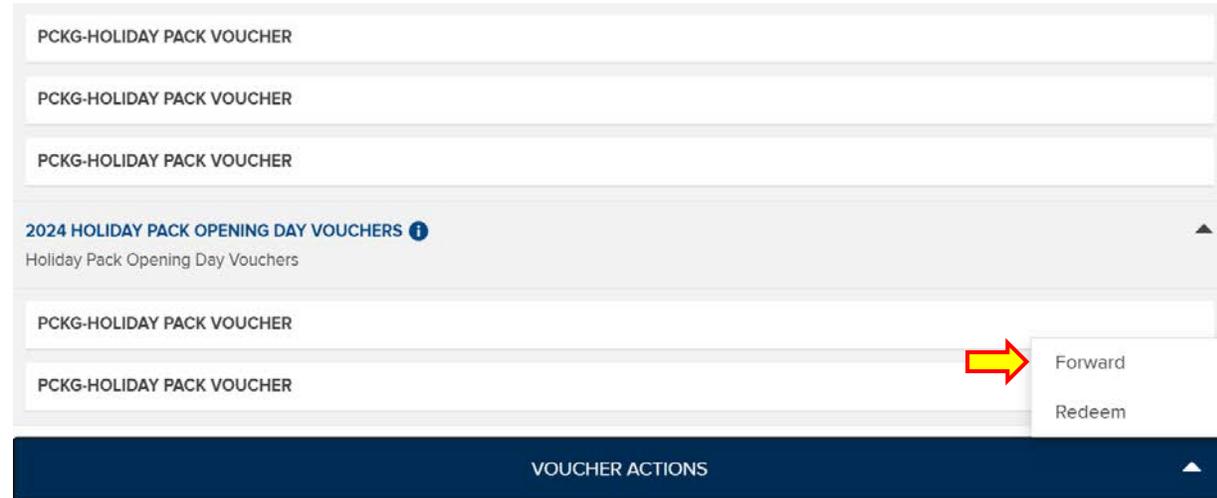
Any tickets purchased by an unauthorized ticket broker or reseller (or anyone who represents an unauthorized ticket broker or reseller) are subject to cancellation by the Royals at any time, even after resale.

CONTINUE SHOPPING

PLACE ORDER

- If you are adding parking, you will need to enter your payment information. If you are only redeeming vouchers no payment is necessary.
- Next verify your tickets, agree to the Terms and conditions, click “Place Order.”
- **Please note that ticket barcodes and ticket forwarding will be available at a later date . You will receive an email when your redeemed vouchers can be accessed in the MLB Ballpark app.**
- For any questions, contact us at ticketservices@royals.com.

Forwarding Vouchers



- Some vouchers are eligible to be shared with other fans.
- To send a voucher to someone click the voucher actions button and select forward.

- Now enter their email address and click add friend.
- You will then enter their name and confirm their email address.
- On the next page click “forward vouchers”.