



**WEConnect International Registration &
Certification of Women-Owned Businesses
Standards, Governance, and Processes**

Updated: April 1, 2024

Table of Contents

1.0	Purpose	2
2.0	Registration Standard	2
3.0	Certification Standard	2
4.0	Certification Overview	2
5.0	Certification Governance	3
6.0	Certification Eligibility & Documentation	3
7.0	Certification Process	8
8.0	Certification Renewal Process	11
9.0	Certification Application Policies	11

1.0 Purpose

This document provides an overview of the standards, governance, and processes of WEConnect International regarding the registration and certification of women-owned businesses.

More information about WEConnect International, including its mission, members and the benefits of certification, can be found at <https://www.weconnectinternational.org/en/womens-business-enterprises/certification#Countries>.

2.0 Registration Standard

The free Registration offered by WEConnect International allows women owned businesses (WOB) to become part of the WEConnect International network without the certification process. To become a registered WOB, the following requirements must be met:

- complete the WEConnect Business Registration questionnaire;
- own 51% of the business;
- have the power to direct matters of management, policy and operations without restriction;
- must have primary power to direct the day-to day management of the business;
- make financial and legal decisions independently without substantial reliance on male owned or controlled resources.

To ensure the accuracy of registrations, WEConnect International reserves the right to request and review supporting documents.

3.0 Certification Standard

Businesses certified by WEConnect International must meet the standard that a woman, or a group of women, owns, manages, and independently controls 51% or more of the business (“Certification Standard”).

4.0 Certification Overview

WEConnect International certifies women-owned businesses in select countries and women-owned businesses in the USA that are owned by non-U.S. citizens. An updated list of countries can be found at www.weconnectinternational.org.

An application for certification is comprised of the following:

- completed questionnaire;
- supporting documentation;
- confirmation of payment of certification fee; and
- additional information and documentation, as requested.

Upon submission of the foregoing, a qualified assessor (“Assessor”) reviews the completed questionnaire and documentation. The Assessor then engages with the woman business owner(s) to review the information provided in the completed questionnaire and documents provided. Finally, the Assessor asks questions to assess whether the standards of certification are fully met and may request additional information and/or documentation to complete a review of the prospective business.

The Assessor summarizes his or her findings and makes a recommendation regarding the certification eligibility of the business to the WEConnect Certification Manager who, in turn, makes a final determination respecting the certification, or seeks additional input from the WEConnect International Certification Committee (“Certification Committee”) before making a final determination.

5.0 Certification Governance

WEConnect International is a non-profit member organization comprised of organizations seeking to buy more from women-owned businesses globally. The activities of the organization are overseen by the WEConnect International Board of Directors (“Board of Directors”) comprised of WEConnect International members meeting the criteria for Board of Directors membership. Please see more information at www.weconnectinternational.org. The Certification Committee is a committee that reports to the Board of Directors.

The Certification Committee’s mission is to ensure the certification process meets WEConnect International member expectations, is effective in ensuring compliance with the established Certification Standard and is efficient for the woman-owned businesses seeking certification. The Certification Committee meets as needed, but typically monthly.

Key responsibilities of the Certification Committee include:

- periodically reviewing certification processes and procedures to identify opportunities for improvement in terms of robustness and efficiency;
- considering proposed material updates to certification standards and processes based on member needs;
- supporting the Director of Certification in consideration of complex certification cases, including certification disputes, as needed;
- providing updates to the Board of Directors on issues pertaining to certification; and
- making recommendations to the Board of Directors on any certification matters requiring the approval of the Board of Directors.

6.0 Certification Eligibility & Documentation

The criteria and processes documented herein are used to determine whether an applicant business (“Applicant”) meets the Certification Standard.

WEConnect International will consider all information and documentation provided by the Applicant in considering whether the business meets the Certification Standard.

6.1 Basic Eligibility

Businesses will be considered eligible for potential certification if they are formed/have their principal place of business in a country for which WEConnect International provides certification as well as for businesses that are based in the USA and are owned by a non-U.S. citizen (refer to 6.3.1).

While other business types may be considered in consultation with the Certification Committee, the following business types will be considered eligible for potential certification:

- sole proprietorships;

- corporations;
- partnerships (general and limited); and
- limited liability companies.

6.2 Key Certification Standard Criteria

The following section provides the standard criteria conditions:

6.2.1 Ownership

The Applicant must demonstrate that a woman/women own, 51% of the business. “Ownership” is determined based on title to, and beneficial ownership of, stock, membership interests, or other equity in a business. More specifically:

- the ownership of the business by the woman owner(s) must be real, substantial and beyond pro-forma ownership as reflected in its ownership documents;
- the woman owner(s) must share in all risk and profits commensurate with her(their) ownership interest;
- the woman owner(s) must not be minors and the securities/funds that constitute the majority ownership shall not be held in trust that she/they do not control; and
- the woman owner(s) must demonstrate they have contributed capital and/or expertise.

Ownership by a woman or women is considered as follows based on the business type.

Business Type	Ownership
Sole Proprietor	The woman owns 100% of the company assets.
Corporation	The woman owner(s) must own at least 51% of each class of voting stock and 51% of the aggregate of all outstanding stock.
Partnership (General)	The woman owner(s) must own at least 51% of the partnership interests.
Partnership (Limited)	The woman owner(s) own at least 51% of the general partnership interest and at least 51% control among the general partners. The woman owner(s) must receive at least 51% of the profits and benefits generated by the business.
Limited Liability Companies	The woman owner(s) must own at least 51% of membership interests and at least 51% of the management and control among the members. The woman owner(s) must also participate in all risks and profits of the business at a rate commensurate with their membership interests.

Ownership in other business types will be considered, on a case by case basis, in consultation with the Certification Committee.

6.2.2 Management

The Applicant must show evidence that the woman owner(s) manage the business. “Management” is defined as having the ability to control basic business functions and day to day management. This includes, but is not limited to, the ability to sign payroll checks and letters of credit, signature responsibility of insurance and/or bonds, authority to negotiate contracts and financial services.

The organization and governing documents (or other documents assessed as having equivalency) of the Applicant must support the case that the woman owner(s) manage the business. Special attention will be given to:

- the woman owner(s) having the power to direct or cause the direction of the management and policies of the business and to make the day-to-day, as well as major, decisions on matters related to policy and operations;
- the woman owner(s) having the ability to hire and fire managers who are charged with running the business;
- the woman owner(s) holding the highest defined officer position in the company; and
- the woman owner(s) having operational authority and managerial control and oversight. Operational authority means the ability to operate the day-to-day activities of the business and can be evidenced by the woman owner(s) having:
 - experience in the activities of the business;
 - responsibility for decision making;
 - technical competence in the activities of the business;
 - sufficient knowledge of the business to manage and evaluate the work of subordinates; and
 - managerial control whereby the woman owner(s) make independent and unilateral business decisions necessary to guide the business.

6.2.3 Control

The Applicant must also show evidence that the woman owner(s) have control of the business. "Control" is defined by having the power:

- to direct the management of the business as evidenced through the governance documents and actual day-to-day operation; and
- to direct or cause the direction of management or policies and the ability to make decisions on strategy and the direction of the business. There must not be any provisions which restrict the ability of the woman owner(s) from exercising this control.

6.2.3.1 Governance

The organizational and governing documents (or other documents assessed as having equivalency) of the Applicant must be void of any provision that restricts the ability of the woman owner(s) from exercising managerial control and operational authority of the business. Special attention shall be given to:

- the composition and functioning of the governing body of the business;
- the content of internal governing documents respecting the woman owner(s) ability to direct the management and policies of the business; and
- the woman owner(s) holding the highest defined officer position in the company.

6.2.4 Independence

“Independence” is defined as the ability to perform in the business’ area of specialty/expertise without substantial reliance upon finances and resources (e.g., equipment, automobiles, facilities) of males or non-woman business enterprises.

The following factors will be examined to determine independence:

- the woman owner(s) expertise and skills must be indispensable to the running of the business;
- the woman owner(s) must be able to operate the business without substantial reliance on outside resources; and
- the woman owner(s) must control or cause to be controlled all major business decisions affecting the business.

6.3 Questionnaire and Documentation

To assess whether the business meets the Certification Standard, information via the completed questionnaire and supporting documentation must be provided.

The questionnaire includes basic and more detailed questions such as those relating to shareholders, voting, positions, and financial information.

To verify ownership, documentation is required, and the required documentation varies for each business type. While not an exhaustive list and understanding that terminology may be different in each country, the following is a guide:

Business Type	Documentation Supporting Ownership
Sole Proprietor	<ul style="list-style-type: none"> • Passport, birth certificate or government issued identification for all women on application • Most recent tax returns • Current profit and loss statement, or other applicable financial documents
Corporation	<ul style="list-style-type: none"> • Passport, birth certificate or government issued identification for all women on application • Ownership structure • Resume/biography of owner(s) and senior management • Certificate of incorporation • Articles of association or equivalent document e.g. partnership deed or governance documents • Most recent tax returns • Current profit and loss statement and other financials • Bank account authorization
Partnership (General)	<ul style="list-style-type: none"> • Passport, birth certificate or government issued identification for all women on application • Ownership structure • Resume/biography of owner(s) and senior management • Articles of association or equivalent document e.g. partnership deed or governance documents
Partnership (Limited)	

	<ul style="list-style-type: none"> • Most recent tax returns • Current profit and loss statement and other financials • Bank account authorization
Limited Liability Company	<ul style="list-style-type: none"> • Passport, birth certificate or government issued identification for all women on application • Ownership structure • Resume/biography of owner(s) and senior management • Articles of Organization • Most recent tax returns • Current profit and loss statement and other financials • Bank account authorization

On occasion, given relative complexity of the business or typical documentation available in the country, additional documentation may be requested. Some examples include:

- organization chart for holding companies;
- loan documentation if shareholders have liens;
- lease agreements if the business shares space with another company; or
- lease agreements if the business leases equipment or other assets that constitutes more than 51% of the value of the business.
- Under specific circumstances, a medical letter might be necessary to offer proof for women-owned businesses requiring assistance due to special needs.
- The latest government-issued identification takes precedence over any other documents for identity confirmation.

6.3.1 USA Foreign Owned

U.S. – based businesses owned by NON-US RESIDENTS can apply for WEConnect International certification if they are eligible and abide by our standard criteria as well as the following:

- The business must meet all standard WEConnect International eligibility criteria.
- The business must be legally registered in the United States or its territories.
- At least one owner must be legally authorized to work in the U.S. with a valid visa or an Employment Authorization Document (EAD).

In addition to our standard request of documents according to the business type, we will also need applicants to upload their Visa or Employment Authorization Document as proof of eligibility. The process will then follow the same standard certification process as detailed in section 7.0.

The following Employment Authorization Document (“EAD”) categories:

- Refugee (a)(3)
- Paroled as a Refugee (a)(4)
- Asylee (a)(5)
- Granted Withholding (a)(10)

- Pending Asylum/Withholding (c)(8)
- TPS (a)(12); (c)(19)
- J-2 (c)(5)
- H-4 (c)(26)
- Compelling Circumstances (c)(35)
- AOS Applicant (c)(9)
- DACA (c)(33)
- VAWA (c)(31)

The following non-immigrant statuses:

- E-1/E-2
 - E-2S
- E-3S
- L-1A
 - L-2S
- O-1

6.3.2 WBENC Certified

WBENC-certified businesses with growth goals to expand outside of the U.S. can join WEConnect International’s network. The process begins with completing the WEConnect business registration questionnaire, uploading an active WBENC certificate as proof of eligibility and paying an annual fee. WEConnect International will review the request and e-mail your confirmation. The WBE’s WEConnect International profile expiration date will align with the WBE’s WBENC certificate expiration date. Access to the WECommunity database will become inactive upon expiration of your WBENC certificate.

7.0 Certification Process

The certification process is an in-depth review of the business seeking to be certified as women-owned, therefore, the WEConnect International certification process may take up to 90-days to complete. The time starts upon submission of completed application including all supporting documents and proof of payment. It is the WOB’s responsibility to make sure all documents are correct and uploaded, incorrect or incomplete documents will delay the process. Following are the key steps in the certification process (which may be modified, although not materially, from time to time, to deal with practicalities):

7.1 Certification Process

1. Applicant completes questionnaire and provides required documents.
2. Applicant pays the certification fee. The fee is determined by the country of the Applicant’s business and their most recent year’s revenue.
3. Upon receipt of the application, documents, and payment, the Certification Manager, or designate assign an Assessor based on regional location.
4. Assessor confirms questionnaire is complete and required documentation is provided and seeks from Applicant additional information or documentation if any are missing.
5. Applicants must reply within (30) days of requests for information or documents from assessor or WEConnect International. If applicants are unresponsive to the request(s), the application will be closed, and the

application fee will be forfeited.

6. Assessor completes review of application, guided by standardized assessment protocols and requests additional information and/or documentation as needed. Some examples include:

- a. Quorum of Shareholders Meetings
- b. Breakdown of Shareholding
- c. Titles of Executives
- d. Bank Account Signatories

Assessor will schedule and conduct an interview with the Applicant woman owner(s). Interview will be conducted virtually or in-person.

The interview is thorough and covers the following, as applicable:

- verification of information provided in the application;
- history about the start-up of the business or purchase of the business;
- day-to-day responsibilities of the woman owner(s);
- decision-making; and
- review of documentation.

7. Assessor will complete the standardized Assessment Form inclusive of their recommendation and submit it to the Director of Certification or designate.
8. Certification Manager, or designate will review the Assessment Form and, as needed, review the application, make a final determination, or seek additional information from the Assessor which may result in additional information or documentation from the Applicant.
9. Certification Manager, at his or her discretion, may seek the guidance of the Certification Committee.
10. Upon completion of review of application, Certification Manager, or designate, will advise Applicant of the outcome decision. If certified, certification will be provided. If certified denied, notice of decision, reasons for decision and instructions for appeal will be provided.

7.2 Applicant Appeal Process

Within thirty (30) days of receipt of denial, Applicant may appeal decision by sending a written appeal to appeals@weconnectinternational.org. If Applicant does not appeal decision within thirty (30) days, applicant may reapply, but only after six (6) months after initial application date. No refund of fees will be provided.

1. Applicant submits appeal to the Director of Certification providing reason for appeal. No additional documentation may be submitted.
2. All documentations and assessment materials will be provided to the Certification Committee to make the final determination.
3. Final decision will be conveyed to the Director of Certification who will advise Applicant. No further appeal may be made.

7.3 Disputed Certification Process

A third party may challenge the certification of a business.

1. Challenge must be made in writing and addressed to the Certification Team via WEcertification@weconnectinternational.org. Communication must detail the reasons for the challenge and provide evidence respecting the ineligibility of the certification.
2. The Certification Committee Chair shall assess the challenge to determine its credibility and within thirty (30) business days, will advise challenger of receipt of challenge, whether or not the challenge is deemed credible, and either advise the file is closed, or investigation will take place.
3. If challenge is credible, the certified business will be notified in writing that a challenge has been issued, protecting the identity of the individual disputing the certification. The correspondence will summarize the grounds and evidence presented for the challenge.
4. The certified business will be given the opportunity to refute the challenge in writing with evidence/proof of eligibility for certification.
5. The Certification Committee Chair, or designate, will review the information and documentation, and may seek the guidance of the Certification Committee and/or allow for a hearing to respond to the challenge.
6. Within thirty (30) business days of receipt of the response from the certified business or upon completion of the hearing, whichever is later, the Certification Committee Chair will make a final decision and inform both parties of the decision in writing.
7. If the decision is to revoke the certification, the decision may be appealed to the Certification Committee. During the appeal process, the certification will remain active.

7.4 60-Day Notice Policy

WEConnect International's 60-Day Notice policy provides a "grace period" for certified WBEs to come into compliance with WEConnect International WBE Eligibility Standards. This policy is not applicable for new applicants. A 60-Day Notice may be used in the following circumstances:

1. If there has been a change to the WEConnect International Certification Standards and Procedures that affects the eligibility of currently certified WBEs, those certified WBEs will be eligible for a 60-Day Notice.
 - a. WEConnect International will work to explain the change in the Standards and disclose which WBEs are eligible for a 60-Day Notice.
2. If a certified WBE implements a change within her business which effects the company's certification eligibility, the WBE will be eligible for a 60-Day Notice.
3. If upon recertification review, with no changes to the WBE's original application documentation, WEConnect International discovers that the WBE is not eligible for certification, that WBE will be granted a 60-Day Notice.
 - a. Applicants seeking initial certification may not be issued a 60-Day Notice. Any applicant that does not meet WEConnect International Certification Standards should be denied.

7.5 Decertification Process

A certified business may be decertified and suspended from eligibility of any certification benefits for any of the following reasons:

- the ownership of the business has changed and does not meet the eligibility criteria;
- the business is found to be engaging in business practices that circumvent the intent of certification; and/or

- WEConnect International discovers irregularities relative to the status of the business as per the result of a challenge.

Within ten (10) business days of the decision to decertify a business, WEConnect International will notify the business of the decision and summarize the reasons for the decision. Any business that believes it has been wrongly decertified may appeal the decision pursuant to the Appeal Process.

8.0 Certification Renewal Process

Certification is valid for three years from date of issuance.

If there are no substantive changes to the business' structure or ownership, acknowledgement is required on the renewal form.

Renewal process

1. Certified business submits a renewal form verifying there are no changes to the business structure nor ownership.
2. If there has been any change in ownership and/or control, documentation of the same will be required for renewal of certification. The WBE is responsible for notifying the WEConnect International of such changes and submitting all applicable documentation.
3. Certified business answers basic size and demographic questions used to track business growth.
4. Certified business provides proof of renewal fee payment.
5. Director of Certification, or designate, reviews the renewal application, makes a determination about the renewal and advises the certified business of the decision. Possible decisions could be:
 - a. approved
 - b. request to provide additional information or clarification
 - c. denied and not eligible for certification
 - d. denied, but eligible for certification in which case the business must complete the full Certification process.
6. Appeals of renewal decision can be made pursuant the Appeal Process.
7. The renewal approval process can take up to 60 days including release of the new certificate.

9.0 Certification Application Policies

The certification application is valid for a period of three (3) years. Prior to the initial certification expiration date, WBEs are required to complete a Re-certification process every (3) years.

1. Applicants are responsible for following-up with their certification application or renewal of certification.
2. Annually, all certified WBE's will be required to log in before the anniversary month stated on certificate to update information, failure to update information annually will invalidate certification status.
3. WEConnect International will transmit WBE recertification notifications to the WBE approximately 120 days prior to the certification expiration date. However, it is the WBE's responsibility to maintain current certification. The completed Re-certification Applications will be reviewed in order of receipt.
4. An assessment will be required every three (3) years. WBEs must complete a renewal application and submit appropriate documents and payment per section 8.0 above. Payment is determined on a sliding scale based on revenue.

5. A WBE that fails to submit all appropriate information/documentation for renewal within 30 days of their expiration date will have their status adjusted from “Certified/Qualified” to “Expired” and its name will be removed from the WEConnect International Certified Supplier List. The WBE will be notified in writing (via email) of its expired status. If a WBE cannot meet the deadline due to special circumstances, an extension of time may be granted at the WEConnect International discretion.
6. If by reason of a change to WEConnect International Standards and Procedures a currently certified company is no longer certifiable, a WEConnect International representative may grant the company a sixty (60) day grace period from the date of the WEConnect International’s review to come into compliance with the changed standard and procedure.
7. Applicants are required to notify WEConnect International within thirty (30) days of any substantive change in ownership or control of their business under the penalties provided by applicable law.
8. Upon written request, an applicant may withdraw their application and supporting documentation without cause or prejudice prior to the WEConnect International review.
9. Applicants are required to follow-up on requests to withdraw their applications with WEConnect International at WEcertification@weconnectinternational.org, if applicants have not heard from WEConnect International within (30) days, the applicant is required to follow-up on their application. If the applicant fails to follow-up within the time period, the application will be closed and purged and certification fees will be forfeited.
10. No refunds will be processed for certification application.