



DATASHEET

Zoom and Zoom for Government

What's The Difference?

Entities around the globe are using collaboration solutions to help evolve the way they do business. From schools to financial institutions to government agencies, many organizations rely on solutions like the Zoom platform for collaboration and communication.

In the United States, Zoom offers a separate platform called Zoom for Government, authorized at the FedRAMP Moderate Level. Although it is designed for federal agencies, Zoom for Government is also available to U.S. state and local government customers as well as other approved businesses and organizations that support their mission. The Zoom for Government platform is U.S.-based and managed by U.S. persons only.

What are the actual differences and similarities between Zoom and Zoom for Government? We break it down below:

	Zoom	Zoom for Government
What is it hosted on?	<ul style="list-style-type: none"> Secure co-located data centers around the world 	<ul style="list-style-type: none"> AWS GovCloud and U.S.-based co-located data centers
What security features are available?	<ul style="list-style-type: none"> 256-bit AES-GCM encryption Optional end-to-end encryption for Zoom Meetings and Zoom Phone Advanced Team Chat encryption Security features across solutions 	<ul style="list-style-type: none"> FIPS 140-2 Validated 256-bit AES-GCM encryption Optional end-to-end encryption for Zoom Meetings and Zoom Phone Advanced Team Chat encryption Security features across solutions
Regulatory and compliance, commitments, and authorizations	<p>Zoom has been independently assessed to comply with the following:</p> <ul style="list-style-type: none"> ISO 27001 / 17 /18 SOC 2 Type 2 SOC 2 + HITRUST CSA STAR Level 2 UK Cyber Essentials Plus BSI C5 ISMAP iRAP 	<p>Zoom for Government's platform has been authorized for the following:</p> <ul style="list-style-type: none"> DoD IL4 CJIS FedRAMP JAB Moderate StateRAMP Moderate TX-RAMP Level 2
Who can use it?	<ul style="list-style-type: none"> Individuals, businesses, developers, and more 	<ul style="list-style-type: none"> Designed for the U.S. Federal Government, but state and local governments that adhere to federal requirements may also use this version of the platform. The Zoom for Government platform is also available for approved government contractors, healthcare institutions, integrators, or educational institutions that support a government agency.

Want To Learn More? Contact your Zoom representative at fedramp@zoom.us to learn more.

What solutions does it include?

		Zoom for Government**
Meetings	✓	✓
Team Chat	✓	✓
Phone	✓	✓
Whiteboard	✓	✓
Notes	✓	✓
Rooms	✓	✓
Events	✓	✓
Sessions	✓	✓
Webinars	✓	✓
Workspace Reservation	✓	✓
Contact Center	✓	✓
Mesh	✓	✓
Revenue Accelerator	✓	
AI Companion	✓	
Clips	✓	
Mail and Calendar	✓	
Scheduler	✓	
Virtual Agent	✓	
Workforce Engagement	✓	
Node	✓	
Workvivo	✓	

While designed to comply with the stringent requirements of the U.S. Federal Government, Zoom for Government aims to deliver an intuitive and secure experience similar to what commercial Zoom users experience. Both versions of the platform are scalable and flexible, giving today's governmental organizations access to the right tools to achieve their goals while still helping to protect important information shared across the platform.

*Access to available solutions and features may vary based on plan and other factors.

**Product offerings and features may be limited and are subject to change.

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