



# Commercial Indoor Smart LED Signage protection.

Make sure your message is delivered with the same incredible impact as the day you first install your Samsung Commercial Indoor Smart LED Signage. Samsung ProCare protection offers service options to suit any enterprise or budget, as well as technical support from Samsung-authorized experts. When downtime is critical, Same Day and Next Business Day on-site service solutions will have you back in business quickly. **Just call 1-866-SAM4BIZ.**

## Service solutions for these vertical markets:

Retail | Hospitality | Education | Healthcare | Government | Transportation | Public Safety | Legal | Financial

### Samsung ProCare Technology Protection



#### White Glove Same Day On-Site

Personalized service. Includes Same Day<sup>1</sup> exchange, removal and installation. Parts and labor also included.<sup>2</sup>



#### White Glove Next Business Day On-Site


Personalized service. Includes Next Business Day<sup>3</sup> exchange, removal and installation.<sup>2</sup> Parts and labor also included.<sup>2</sup>




#### Extended Warranty

An extension of the manufacturer's warranty. Parts only are covered.

## White Glove Same Day On-Site Service

 Same Day exchange of the module, seven days a week (excluding holidays).  
Dedicated hotline: 1-888-389-1488, calls must be received by noon local time

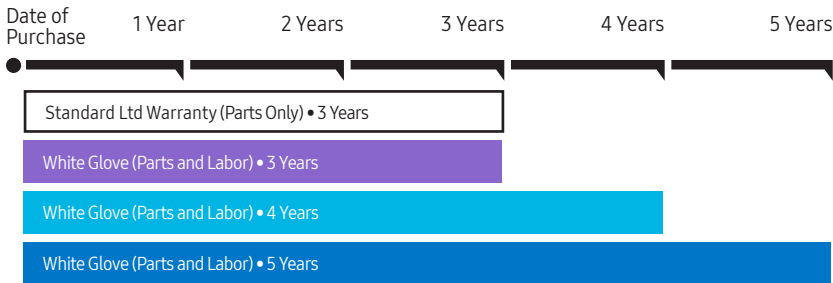
 Includes tech-assisted exchange of module and component, if required: technician removes original module, installs replacement, and ships non-working module to Samsung. Installation details, such as display location and specification are required before exchange.

 Coverage for electrical breakdown


 S-Box extended coverage available<sup>4</sup>


 3-5 year terms available

Service	Term	Part Number
Same Day On-Site <sup>1,2</sup>	3 Years	P-LE-NPHX20S
	4 Years	P-LE-APHX20S
	5 Years	P-LE-BPHX20S




## White Glove Next Business Day On-Site Service

 Next Business Day exchange of the module, Monday – Friday (excluding holidays). Contact 1-866-SAM4BIZ. Calls must be received by 3 p.m. ET

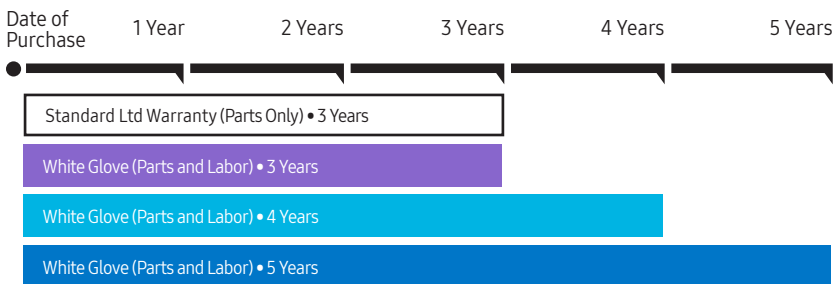
 Includes tech-assisted exchange of module and component, if required: technician removes original module, installs replacement, and ships non-working module to Samsung. Installation details, such as display location and specification are required before exchange.

 Coverage for electrical breakdown

 S-Box extended coverage available<sup>4</sup>

 3-5 year terms available

Service	Term	Part Number
Next Business Day On-Site <sup>2,3</sup>	3 Years	P-LE-NP1X20S
	4 Years	P-LE-AP1X20S
	5 Years	P-LE-BP1X20S



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**Product Support** 1-866-SAM4BIZ

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**SAMSUNG** | **ProCare**

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<sup>1</sup>For Same Day On-Site service, calls must be received by noon local time, excluding holidays. <sup>2</sup>Engineer will repair inoperable LED array using extra cabinets that customer is required to have on-site. <sup>3</sup>For Next Business Day On-Site service, calls must be received Monday through Friday by 3 p.m. ET, excluding holidays. <sup>4</sup>Coverage provided by Samsung directly.

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, the cost of repair exceeds the original purchase price, or parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.