



# The Wall ProCare Protection.

With industry-leading picture quality, every second is spectacular. Keep The Wall delivering exceptional definition round the clock. When downtime is critical, Samsung ProCare protection with Same Day and Next Day on-site service solutions will have you back in business quickly

## Service solutions for these vertical markets:

Retail | Hospitality | Education | Healthcare | Government | Financial

### Samsung ProCare Technology Protection



#### White Glove Same Day On-Site






Personalized service. Includes Same Day<sup>1</sup> exchange, removal and installation. Parts and labor also included.<sup>2</sup>



#### White Glove Next Day On-Site

Personalized service. Includes Next Day<sup>3</sup> exchange, removal and installation. Parts and labor also included.<sup>2</sup>

## White Glove

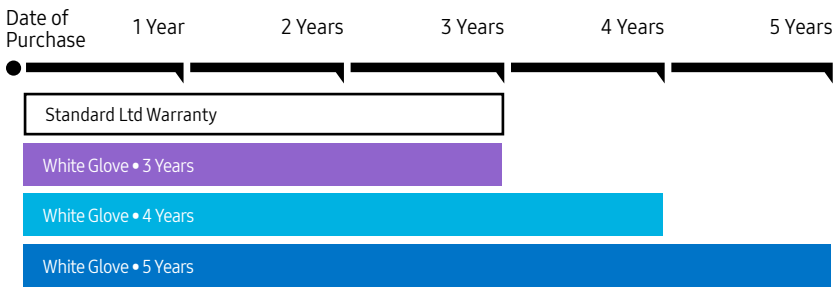
-  Same Day On-Site Service exchange of the module seven days a week. Dedicated hotline: 1-833-472-6533. Calls must be received by noon local time
-  Next Day On-Site Service exchange of the module seven days a week. Contact 1-833-4SAMED. Calls must be placed by 3PM local time
-  Includes tech-assisted exchange of module and component (if required): technician removes original module, installs replacement, and ships nonworking module to Samsung. Installation details such as display location and specification are required before exchange.
-  Coverage for electrical breakdown
-  3- to 5-year terms available

### Same Day On-Site Service<sup>1,2</sup>

Term	Part Number
3 Years	P-LE-NPHX07S
4 Years	P-LE-APHX07S
5 Years	P-LE-BPHX07S

### Next Day On-Site Service<sup>2,3</sup>

Term	Part Number
3 Years	P-LE-NPWX07S
4 Years	P-LE-APWX07S
5 Years	P-LE-BPWX07S





## S-Box and M-Box Extended Coverage<sup>4</sup>

### S-Box (applies to Pro Model)

Term	Part Number
4 Years	P-LM-1NXXSBB
5 Years	P-LM-2NXXSBB

### M-Box (applies to Lux Model)

Term	Part Number
4 Years	P-LM-1NXXCLD
5 Years	P-LM-2NXXCLD

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