FROM HOMELESSNESS TO HOUSING

Alameda County Coordinated Entry Workflow

Engage with us

- Contact a Housing Resource Center
- Dial 2-1-1
- If you are already connected to a coordinated entry service provider, work with them

Referrals

- For those not currently homeless, referrals can be made to homeless prevention programs when available
- For those with more urgent needs, referrals can be made to domestic violence or emergency resources

Housing Problem Solving

- Work on identifying and securing permanent or temporary housing
- Explore options and all available resources
- Create a housing plan

Services may include:

- Support with applications for mainstream resources, private market housing, and affordable housing, as available
- Referrals
- Safety planning
- One-time financial assistance

SCREENING FOR ASSESSMENTS

Assessment for Interim Housing

If eligible, added to **Interim Housing** Queue

— AND / OR —

Assessment for Permanent Housing

If eligible, added to **Permanent Housing** Queue

Gather documents needed for housing and referrals to housing navigation as available

Not Eligible for Assessment or Referral

Referred to Interim Housing

- Shelter
- Transitional Housing
- Navigation Center
- Safe Parking

Permanent Housing

Referred to Permanent Housing:

- Permanent Supportive Housing
- Rapid Rehousing
- Dedicated Affordable Housing

Get Other Permanent Housing:

- Private Market Rental
- Affordable Housing Not Matched Through Coordinated Entry
- Living with Family or Friends

Continue Housing Problem Solving

- Continue working together on your housing plan.
- Develop or adjust the plan as needed.

Homelessness Solutions in Alameda County

Learn more at homelessness.acgov.org
If you are looking for housing or services, please call 2-1-1

© 2024 Alameda County. All rights reserved. (01-24)