

BigID Transforms SecOps With Torq Hyperautomation

Torq unlocks dramatic productivity for BigID by emancipating its SecOps team from repetitive threat identification and mitigation tasks

About BigID

BigID is a leader in data security, privacy, compliance, and governance that enables organizations to proactively discover, manage, protect, and get more value from their data in a single platform for data visibility and control. Customers use BigID to reduce data risk, automate security and privacy controls, achieve compliance, and understand their data across their entire data landscape: including multi-cloud, hybrid cloud, IaaS, PaaS, SaaS, and on-prem data sources.

BigID is recognized by CNBC as one of the top-25 startups for enterprises. It was named to the Inc 5000 and Deloitte 500 two years in a row, and is revered as a leading modern data security vendor.

A Proactive Approach

In order to prevent burnout from manually processing alerts all day, BigID implemented Torq to remove the repetitive tasks that typically lead to alert fatigue and inefficiencies. Their optimal state was to focus on building and solving critical problems, and focusing on higher-value activities.

“Security teams want to build. They want to solve critical problems. And they don’t want to be looking at alerts all day or wasting time on repetitive tasks that can be automated. That’s why we invested in Torq.”

Tyler Young, CISO at BigID

The Solution

BigID's automation strategy is entirely built around Torq, which significantly streamlines its SecOps processes. It relies on the Torq Hyperautomation Platform for phishing use cases and both Tier 1- and Tier 2-analyst responsibilities.

Torq Hyperautomation's intuitive click-and-drag functionality, and seamless integration with platforms such as SentinelOne and CrowdStrike eliminate the need for manual API connections and connector development, setting it apart from Legacy SOAR solutions. Simplifying tasks with a click-and-drag interface drastically reduces the team's workload, enabling them to achieve what would normally require ten security engineers with just one or two.

“What would normally require 10 security engineers just needs one or two with Torq.”

Tyler Young, CISO at BigID

The most significant benefit BigID experiences with Torq is freeing up its security engineers from mundane tasks through hyperautomation. BigID's entire security stack is integrated with Torq, including solutions such as SentinelOne, Okta, Kandji, Azure, and Singularity. The Torq Hyperautomation Platform sends notification alerts to BigID employees via Slack when action is required. This freedom enables the team to concentrate on more substantial security initiatives. By leveraging Torq Hyperautomation, BigID optimizes its resources and focuses on building solutions rather than constantly dealing with alert fatigue and false positives.

About Torq

Torq is transforming cybersecurity with its pioneering enterprise-grade, AI-driven hyperautomation platform. By connecting the entire security infrastructure stack, Torq makes autonomous security operations a reality. It empowers organizations to instantly and precisely remediate security events, and orchestrate complex security processes at scale. Fortune 500 enterprises, including the world's biggest financial, technology, consumer packaged goods, fashion, hospitality, and sports apparel companies are experiencing extraordinary outcomes with Torq.

[Get a Demo](#)