



## iPod touch Important Product Information Guide

This *Important Product Information Guide* contains safety, handling, regulatory, and software license information, as well as the warranty information for iPod touch.

Look for recycling, disposal, and other environmental information in the *iPod touch User Guide* at: [support.apple.com/manuals/ipodtouch](http://support.apple.com/manuals/ipodtouch)



To avoid injury, read all operating instructions and the following safety information before using iPod touch. For detailed operating instructions, read the *iPod touch User Guide* on your iPod touch by visiting [help.apple.com/ipodtouch](http://help.apple.com/ipodtouch) or using the iPod touch User Guide bookmark in Safari. For downloadable versions of the *iPod touch User Guide* and the latest version of this *Important Product Information Guide*, visit [support.apple.com/manuals/ipodtouch](http://support.apple.com/manuals/ipodtouch).

### Software License Agreement

Use of iPod touch constitutes acceptance of the Apple and third-party terms found at: [www.apple.com/legal/sla](http://www.apple.com/legal/sla)

### Important Safety and Handling Information

**WARNING:** Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPod touch or other property.

**Carrying and Handling iPod touch** iPod touch contains sensitive components. Do not drop, disassemble, microwave, burn, paint, or insert foreign objects into iPod touch. Do not use iPod touch if it has been damaged—for example, if iPod touch is cracked, punctured, or damaged by water.

The front cover of iPod touch is made of glass. This glass could break if iPod touch is dropped on a hard surface or is subjected to a substantial impact or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPod touch until the glass is replaced by Apple or an Apple Authorized Service

Provider. Glass cracked due to misuse or abuse is not covered under the warranty. If you are concerned about scratching or abrasion, use a case, sold separately.

**Keeping the Outside of iPod touch Clean** Clean iPod touch immediately if it comes into contact with any contaminants that may cause stains, for example, ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPod touch, unplug all cables and turn off iPod touch (press and hold the On/Off button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPod touch. The glass has an oleophobic coating. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

**Avoiding Water and Wet Locations** Do not expose iPod touch to water or rain, or handle iPod touch near wet locations—for example, near washbasins or toilets. Take care not to spill any food or liquid on iPod touch. In case iPod touch gets wet, unplug all cables, turn off iPod touch before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPod touch with an external heat source, such as a microwave oven or hair dryer. Damage to iPod touch caused by contact with liquid is not covered under the warranty.

**Repairing or Modifying iPod touch** Never attempt to repair or modify iPod touch by yourself. iPod touch does not contain any user-serviceable parts. Disassembling iPod touch may cause damage that is not covered under the warranty. If iPod touch has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. Service should only be provided by Apple or an Apple Authorized Service Provider. For service information, go to: [www.apple.com/support/ipodtouch](http://www.apple.com/support/ipodtouch)

**Replacing the Battery** Do not attempt to replace the rechargeable battery in iPod touch yourself. The rechargeable battery should be replaced only by Apple or an Apple Authorized Service Provider. For more information about battery replacement services, go to: [www.apple.com/batteries/replacements.html](http://www.apple.com/batteries/replacements.html)

**Charging iPod touch** To charge iPod touch, use only the included Apple Dock Connector to USB Cable with an Apple USB Power Adapter, or a high-power USB port on another device that is compliant with the USB 2.0 standard; another Apple-branded product or accessory designed to work with iPod touch; or a third-party accessory certified to use Apple's "Made for iPod" logo.

Read all safety instructions for any products and accessories before using with iPod touch. Apple is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPod touch, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

**Avoiding Hearing Damage** Permanent hearing loss may occur if the internal speaker, earbuds, earpiece, or headphones are used at high volume. Use only compatible earbuds, earpieces, speakerphones, or headphones with iPod touch. Turn on the audio and check the volume before inserting anything in your ear. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the internal speaker, earbuds, earpieces, speakerphones, or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPod touch, see the *iPod touch User Guide*.

**Driving and Riding Safely** Use of iPod touch while driving a vehicle or riding a bicycle may be distracting. If you find using iPod touch disruptive or distracting while driving or riding, pull off the road and park before using iPod touch. Use of iPod touch alone or with headphones (even if used only in one ear) while driving or riding is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPod touch in areas where you drive or ride.

**Navigating Safely** Do not rely on iPod touch applications that provide maps, orientation information, traffic information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, traffic conditions, or direction. These applications should only be used for basic navigation assistance.

Maps, directions and location-based applications depend on data services. These data services are subject to change and may not be available in all areas, resulting in maps, digital compass headings, directions or location-based information that may be unavailable, inaccurate, or incomplete.

Do not use location-based applications while performing activities that require your full attention. Always comply with posted signs and the laws and regulations in the areas where you are using iPod touch.

**Seizures, Blackouts, and Eyestrain** A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPod touch. Discontinue use and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPod touch farther away from your eyes, use iPod touch in a well-lit room, and take frequent breaks.

**Repetitive Motion** When you perform repetitive activities such as typing or playing games on iPod touch, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

**For Vehicles Equipped with an Air Bag** An air bag inflates with great force. Do not store iPod touch or any of its accessories in the area over the air bag or in the air bag deployment area.

**Potentially Explosive Atmospheres** Turn off iPod touch when in any area with a potentially explosive atmosphere. Do not charge iPod touch, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

**Using Connectors, Ports, and Buttons** Never force a connector into a port or apply excessive pressure to a button because this may cause damage that is not covered under warranty. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Check for obstructions and make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

**Accessories and Wireless Performance** Not all iPhone accessories are fully compatible with iPod touch. Turning on Airplane Mode on iPod touch may eliminate audio interference between iPod touch and an accessory. When Airplane Mode is on, you cannot use features that require wireless communication. Under some conditions, certain accessories may affect iPod touch wireless performance. Reorienting or relocating iPod touch and the connected accessory may improve wireless performance.

**Keeping iPod touch Within Acceptable Temperatures** iPod touch is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPod touch to temporarily stop working properly. Leaving iPod touch in a parked vehicle or in direct sunlight can cause iPod touch to exceed

these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPod touch as condensation may form on or within iPod touch.

When you're using iPod touch or charging the battery, it is normal for iPod touch to get warm. The exterior of iPod touch functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

**Exposure to Radio Frequency Energy** iPod touch transmits and receives radio frequency (RF) energy through its antenna. The iPod touch's Wi-Fi and Bluetooth® antenna is located near the front upper left corner of iPod touch. iPod touch is designed, tested, and manufactured to comply with the limits for exposure to RF energy set by international regulatory agencies, including the FCC of the United States, IC of Canada, MIC of Japan, and the Counsel of the European Union, among others. "Specific Absorption Rate," or SAR, refers to the rate at which the body absorbs RF energy. The SAR limits for Wi-Fi and Bluetooth are 1.6 watts per kilogram (W/kg) for the FCC and IC, and 2.0 W/kg for the Council of the European Union. iPod touch has been tested, and meets the FCC, IC, and European Union RF exposure guidelines for cellular, Wi-Fi, and Bluetooth operation. During SAR testing, iPod touch is held in standard operating positions (i.e., on the body) and its radios are set to transmit at the highest power level. The SAR levels experienced during normal use may be lower than the maximum SAR levels. In normal use, iPod touch automatically adjusts radio transmission power to the lowest level necessary to communicate with the wireless network. When carrying iPod touch, keep it 1.5 cm (5/8 in.) or more away from your body to ensure exposure levels remain at or below the maximum levels. Avoid cases with metal parts. The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003, and Canada RSS 102, Issue 4, March 2010. iPod touch adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC]. Exposure to RF energy is related to time and distance. If you are concerned about RF exposure, increase your distance to iPod touch, and decrease the amount of time you use iPod touch, when its radios are communicating with wireless networks.

**Additional Information** For more information about RF energy exposure, see the FCC's Radio Frequency Safety page at: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

For information about the scientific research related to RF energy exposure, see the World Health Organization's EMF Research Database at: [www.who.int/peh-emf/research/database](http://www.who.int/peh-emf/research/database)

**Radio Frequency Interference** Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment causing them to malfunction. Although iPod touch is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, Japan, the European Union, the wireless transmitters and electrical circuits in iPod touch may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft** Use of iPod touch may be prohibited while traveling in aircraft. For information about how to turn off the iPod touch wireless transmitters, see the *iPod touch User Guide*.

**Vehicles** Radio frequency emissions from iPod touch may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers** To avoid potential interference with pacemakers, persons with pacemakers:

- Should *always* keep iPod touch more than 15 cm (6 inches) from their pacemaker when the device is turned on
- Should not carry iPod touch in a breast pocket

If you have any reason to suspect that interference is taking place, turn iPod touch *off* immediately.

**Medical Devices** If you use any personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPod touch.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPod touch off when staff or posted signs instruct you to do so.

**Blasting Areas and Posted Facilities** To avoid interfering with blasting operations, turn off iPod touch when in a "blasting area" or in areas posted "turn off two-way radio." Obey all signs and instructions.

**Keeping the Outside of iPod touch Clean** To clean iPod touch, unplug all cables and turn off iPod touch (press and hold the On/Off button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPod touch.

## Certification and Compliance

See iPod touch for the certification and compliance marks specific to the device. To view, choose Settings > General > About > Regulatory.

Japan



D 11-0005 202  
003WWA100722  
003WWA100723



South  
Africa



TA-2010/1401  
Approved

Russia



ME67

E.U.



United  
Arab  
Emirates

TRA ID: 0016472/08  
TA: ER0047295/10

Singapore

Complies with  
IDA Standards  
DB00063

**Important:** Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

## FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Canadian Compliance Statement

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

## European Community Compliance Statement

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300GHz).

This wireless device complies with the R&TTE Directive.

## Europe—EU Declaration of Conformity

**Български** Apple Inc. декларира, че този клетъчен, Wi-Fi, Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

**Česky** Apple Inc. tímto prohlašuje, že tento Wi-Fi & Bluetooth g je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

**Dansk** Undertegnede Apple Inc. erklærer herved, at følgende udstyr Wi-Fi & Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

**Deutsch** Hiermit erklärt Apple Inc., dass sich das Gerät Wi-Fi & Bluetooth in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.

**Eesti** Käesolevaga kinnitab Apple Inc. seadme Wi-Fi & Bluetooth vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

**English** Hereby, Apple Inc. declares that this Wi-Fi & Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

**Español** Por medio de la presente Apple Inc. declara que este dispositivo Wi-Fi & Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

**Ελληνική** Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή κινητού, Wi-Fi και Bluetooth συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/EK.

**Français** Par la présente Apple Inc. déclare que l'appareil Wi-Fi & Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

**Íslenska** Hér með lýsir Apple Inc. yfir því að Wi-Fi & Bluetooth er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC.

**Italiano** Con la presente Apple Inc. dichiara che questo dispositivo Wi-Fi & Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

**Latviski** Ar šo Apple Inc. deklarē, ka Wi-Fi & Bluetooth ierice atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

**Lietuvių** Šiuo Apple Inc deklaruoja, kad šis Wi-Fi & Bluetooth atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

**Magyar** Alulírott, Apple Inc. nyilatkozom, hogy a Wi-Fi & Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

**Malti** Hawnehkk, Apple Inc., jiddikjara li dan l-apparat Wi-Fi & Bluetooth jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.

**Nederlands** Hierbij verklaart Apple Inc. dat het toestel Wi-Fi & Bluetooth in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

**Norsk** Apple Inc. erklærer herved at denne Wi-Fi- og Bluetooth-apparatet er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

**Polski** Niniejszym Apple Inc. oświadczam, że Wi-Fi & Bluetooth jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.



**Português** Apple Inc. declara que este Wi-Fi & Bluetooth está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

**Română** Prin prezenta Apple Inc. declară că acest aparat Wi-Fi & Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

**Slovensko** Apple Inc. izjavlja, da je ta Wi-Fi & Bluetooth v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

**Slovensky** Apple Inc. týmto vyhlasuje, že Wi-Fi & Bluetooth spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

**Suomi** Apple Inc. vakuuttaa täten että Wi-Fi & Bluetooth tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

**Svenska** Härmed intygar Apple Inc. att denna Wi-Fi & Bluetooth-enhet står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at:  
[www.apple.com/euro/compliance](http://www.apple.com/euro/compliance)

iPod touch can be used in the following European Community and EFTA Countries:

AT	BG	BE	CY	CZ	DK	EE	FI	FR	DE	GR	HU	IE	IT	LV	LT
LU	MT	NL	PL	PT	RO	SK	SL	ES	SE	GB	IS	LI	NO	CH	

## European Community Restrictions

**Français** Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. [www.arcep.fr](http://www.arcep.fr)

## Taiwan Wireless Statements

### 無線設備的警告聲明

鍍型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## Japan Compliance Statement – VCCI Class B Statement

### 情報処理装置等電波障害自主規制について

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラス B 情報技術装置です。この装置は家庭環境で使用されることを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取扱をしてください。

## Taiwan Battery Statement

### 警告

本電池如果更換不正確會有爆炸的危險  
請依製造商說明書處理用過之電池  
請勿戳刺或焚燒。此電池不含汞。

## Chinese Battery Statement

警告：不要刺破或焚燒。該電池不含水銀。

## Apple One Year Limited Warranty

### HOW CONSUMER LAW RELATES TO THIS WARRANTY

For Australian consumers: The rights described in this warranty are in addition to the statutory rights to which you may be entitled under the Competition and Consumer Act 2010 and other applicable Australian consumer protection laws and regulations. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Repair of the goods may result in loss of data. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, APPLE DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

### WARRANTY LIMITATIONS THAT MAY AFFECT CONSUMER LAW

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. APPLE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, APPLE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT APPLE'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

## Korea Warning Statements

### 대한민국 규정 및 준수

방통위고시에 따른 고지사항  
해당 무선설비는 문음 중 전파혼신 가능성이,  
있으므로 인명안전과 관련된 서비스는 할 수 없음.

B급 기기(가정용 방송통신기자재)

이 기기는 가정용(B급) 전자파적합기로서 주로  
가정에서 사용하는 것을 목적으로 하며, 모든 지  
역에서 사용할 수 있습니다.

## WHAT IS COVERED BY THIS WARRANTY?

Apple warrants the Apple-branded hardware product and accessories contained in the original packaging ("Apple Product") against defects in materials and workmanship when used normally in accordance with Apple's published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser ("Warranty Period"). Apple's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications.

## WHAT IS NOT COVERED BY THIS WARRANTY?

This warranty does not apply to any non-Apple branded hardware products or any software, even if packaged or sold with Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to you but Apple, in so far as permitted by law, provides their products "AS IS". Software distributed by Apple with or without the Apple brand (including, but not limited to system software) is not covered by this warranty. Please refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the Apple Product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the Apple Product's use.

**This warranty does not apply:** (a) to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Apple Product outside Apple's published guidelines; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to an Apple Product that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Apple Product, or (i) if any serial number has been removed or defaced from the Apple Product.

## YOUR RESPONSIBILITIES

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE APPLE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES.

Before receiving warranty service, Apple or its agents may require that you furnish proof of purchase details, respond to questions designed to assist with diagnosing potential issues and follow Apple's procedures for obtaining warranty service. Before submitting your Apple Product for warranty service you should maintain a separate backup copy of the contents of its storage media, remove all personal information that you want to protect and disable all security passwords.

DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE APPLE PRODUCT SERVICED.

Following warranty service your Apple Product or a replacement product will be returned to you as your Apple Product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the Apple Product from reverting to an earlier version of the system software. Third party applications installed on the Apple Product may not be compatible or work with the Apple Product as a result of the system software update. You will be responsible for reinstalling all other software programs, data and information. Recovery and reinstallation of other software programs, data and information are not covered under this warranty.

**Important: Do not open the Apple Product. Opening the Apple Product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this Apple Product.**

#### **WHAT WILL APPLE DO IN THE EVENT THE WARRANTY IS BREACHED?**

If during the Warranty Period you submit a valid claim to Apple or an AASP, Apple will, at its option, (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Apple Product with a product that is at least functionally equivalent to the Apple Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Apple Product for a refund of your purchase price.

Apple may request that you replace certain user-installable parts or products. A replacement part or product, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple's property.

#### **HOW TO OBTAIN WARRANTY SERVICE?**

Please access and review the online help resources described below before seeking warranty service. If the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store ("Apple Retail") or AASP, using the information provided below. An Apple representative or AASP will help determine whether your Apple Product requires service and, if it does, will inform you how Apple will provide it. When contacting Apple via telephone, other charges may apply depending on your location.

Online information with details on obtaining warranty service is provided below.

## **WARRANTY SERVICE OPTIONS**

Apple will provide warranty service through one or more of the following options:

(i) Carry-in service. You may return your Apple Product to an Apple Retail or AASP location offering carry-in service. Service will be performed at the location, or Apple Retail or an AASP may send your Apple Product to an Apple Repair Service ("ARS") location to be serviced. Once you are notified that service is complete, you will promptly retrieve the Apple Product from the Apple Retail or AASP location, or the Apple Product will be sent directly to your location from the ARS location.

(ii) Mail-in service. If Apple determines that your Apple Product is eligible for mail-in service, Apple will send you prepaid waybills and if applicable, packaging material, so that you may ship your Apple Product to an ARS or AASP location in accordance with Apple's instructions. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all instructions are followed.

(iii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Apple Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Apple requires return of the replaced product or part. Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Apple will offer alternative arrangements for service. Apple will ship a replacement product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product or part as instructed or return a replaced product or part that is ineligible for service, Apple will charge your credit card for the authorized amount.

(b) Service where Apple does not require return of the replaced product or part. Apple will ship you free of charge a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

(c) Apple is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Apple at the telephone number listed below.

Apple reserves the right to change the method by which Apple may provide warranty service to you, and your Apple Product's eligibility to receive a particular method of service. Service will be limited to the options available in the country where service is requested. Service options, parts availability and response times may vary according to country. You may be responsible for shipping and handling charges if the Apple Product cannot be serviced in the country it is in. If you seek service in a country that is not the country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, Apple may repair or replace products and parts with comparable products and parts that comply with local standards.

## **LIMITATION OF LIABILITY**

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED ON THE APPLE PRODUCT.

THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY APPLE PRODUCT UNDER THIS WARRANTY OR REPLACE THE APPLE PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE APPLE PRODUCT.

SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

## **PRIVACY**

Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at [www.apple.com/legal/warranty/privacy](http://www.apple.com/legal/warranty/privacy).

## **GENERAL**

No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. This warranty is governed by and construed under the laws of the country in which the Apple Product purchase took place. Apple is identified at the end of this document according to the country or region in which the Apple Product purchase took place. Apple or its successor in title is the warrantor under this warranty.

## **ONLINE INFORMATION**

More information about the following is available online:

### **International Support Information**

[www.apple.com/support/country](http://www.apple.com/support/country)

### **Apple Authorized Service Providers**

[support.apple.com/kb/HT1434](http://support.apple.com/kb/HT1434)

### **Apple Retail Store**

[www.apple.com/retail/storelist](http://www.apple.com/retail/storelist)

Apple Support and Service  
<http://support.apple.com/kb/HE57>

Apple Complimentary Support  
[www.apple.com/support/country/index.html?dest=complimentary](http://www.apple.com/support/country/index.html?dest=complimentary)

Region/Country of Purchase	Apple	Address
<b>Americas</b>		
Brazil	Apple Computer Brasil Ltda	Av. Cidade Jardim 400, 2 Andar, São Paulo, SP Brasil 01454-901
Canada	Apple Canada Inc.	7495 Birchmount Rd. Markham, Ontario, Canada L3R 5G2 Canada
Mexico	Apple Operations Mexico, S.A. de C.V.	Prolongación Paseo de la Reforma #600, Suite 132, Colonia Peña Blanca, Santa Fé, Delegación Álvaro Obregón, México D. F., CP 01210, Mexico
United States and Other Americas Countries	Apple Inc.	1 Infinite Loop Cupertino, CA 95014, USA
<b>Europe, Middle East and Africa</b>		
All Countries	Apple Sales International	Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland
<b>Asia Pacific</b>		
Australia, New Zealand, Fiji, Papua New Guinea, Vanuatu	Apple Pty. Ltd.	PO Box A2629, South Sydney, NSW 1235, Australia
Hong Kong	Apple Asia Limited	2401 Tower One, Times Square, Causeway Bay; Hong Kong
India	Apple India Private Ltd.	19th Floor, Concorde Tower C, UB City No 24, Vittal Mallya Road, Bangalore 560-001, India
Japan	Apple Japan Inc.	3-20-2 Nishishinjuku, Shinjuku-ku, Tokyo, Japan
Korea	Apple Korea Ltd.	3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea

Region/Country of Purchase	Apple	Address
Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Vietnam	Apple South Asia Pte. Ltd.	7 Ang Mo Kio Street 64, Singapore 569086
People's Republic of China	Apple Computer Trading (Shanghai) Co. Ltd.	Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China
Thailand	Apple South Asia (Thailand) Limited	25th Floor, Suite B2, Siam Tower, 989 Rama 1 Road, Pataumwan, Bangkok, 10330
Taiwan	Apple Asia LLC	16A, No. 333 Tun Hwa S. Road, Sec. 2, Taipei, Taiwan 106
Other Asian Pacific Countries	Apple Inc.	1 Infinite Loop Cupertino, CA 95014, USA

iPod v2

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