



## iPod touch Important Product Information Guide

This *Important Product Information Guide* contains safety, handling, regulatory, and software license information, as well as the warranty information for iPod touch.

Look for recycling, disposal, and other environmental information in the *iPod touch User Guide* at: [support.apple.com/manuals/ipodtouch](http://support.apple.com/manuals/ipodtouch)



To avoid injury, read all operating instructions and the following safety information before using iPod touch. For detailed operating instructions read the *iPod touch User Guide* on your iPod touch by visiting [help.apple.com/ipodtouch](http://help.apple.com/ipodtouch) or using the iPod touch User Guide bookmark in Safari. For downloadable versions of the *iPod touch User Guide* and the latest version of this *Important Product Information Guide*, visit [support.apple.com/manuals/ipodtouch](http://support.apple.com/manuals/ipodtouch).

## Software License Agreement

Use of iPod touch constitutes acceptance of the Apple and third-party terms found at: [www.apple.com/legal/sla](http://www.apple.com/legal/sla)

## Important Safety and Handling Information

**WARNING:** Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPod touch or other property.

**Carrying and Handling iPod touch** iPod touch contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPod touch. Do not use iPod touch if it has been damaged—for example, if iPod touch is cracked, punctured, or damaged by water.

The front cover of iPod touch is made of glass. This glass could break if iPod touch is dropped on a hard surface or receives a substantial impact or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken

glass. Stop using iPod touch until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, you can use one of the many cases sold separately.

**Avoiding Water and Wet Locations** Do not use iPod touch in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPod touch. In case iPod touch gets wet, unplug all cables, turn off iPod touch (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPod touch with an external heat source, such as a microwave oven or hair dryer. Damage to iPod touch caused by contact with liquid is not covered under the warranty.

**Replacing the Battery and Repairing or Modifying iPod touch** Never attempt to repair or modify iPod touch by yourself. iPod touch does not contain any user-serviceable parts. If iPod touch has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. For service information, go to [www.apple.com/support/ipodtouch](http://www.apple.com/support/ipodtouch). The rechargeable battery in iPod touch should be replaced only by an Apple Authorized Service Provider. For more information about batteries, go to: [www.apple.com/batteries](http://www.apple.com/batteries)

**Charging iPod touch** To charge iPod touch, only use the included Apple Dock Connector to USB Cable with an Apple USB Power Adapter, or a high-power USB port on another device that is compliant with the USB 2.0 standard; another Apple-branded product or accessory designed to work with iPod touch; or a third-party accessory certified to use Apple's "Made for iPod" logo.

Read all safety instructions for any products and accessories before using with iPod touch. Apple is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPod touch, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

**Avoiding Hearing Damage** Permanent hearing loss may occur if the internal speaker, earbuds, or headphones are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the internal speaker, earbuds, or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPod touch, see the *iPod touch User Guide*.

**Driving and Riding Safely** Use of iPod touch alone or with headphones (even if used only in one ear) while operating a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPod touch in areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. Stop using iPod touch if you find it disruptive or distracting while operating any type of vehicle, or performing any activity that requires your full attention.

**Navigating Safely** Do not rely on iPod touch applications that provide maps, orientation information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, or direction. These applications should only be used for basic navigation assistance.

Maps, directions and location-based applications depend on data services. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions or location-based information that may be unavailable, inaccurate, or incomplete.

Do not use location-based applications while performing activities that require your full attention. For important information about driving safety, see the "Driving and Riding Safely" section. Always comply with posted signs and the laws and regulations in the areas where you are using iPod touch.

**Seizures, Blackouts, and Eyestrain** A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPod touch. Discontinue use and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPod touch some distance from your eyes, use iPod touch in a well-lit room and take frequent breaks.

**Repetitive Motion** When you perform repetitive activities such as typing or playing games on iPod touch, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

**For Vehicles Equipped with an Air Bag** An air bag inflates with great force. Do not store iPod touch or any of its accessories in the area over the air bag or in the air bag deployment area.

**Using Connectors and Ports** Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

**Accessories and Wireless Performance** Under some conditions, certain accessories may affect iPod touch wireless performance. Reorienting or relocating iPod touch and the connected accessory may improve wireless performance.

**Keeping iPod touch Within Acceptable Temperatures** iPod touch is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPod touch to temporarily stop working properly. Leaving iPod touch in a parked vehicle or in direct sunlight can cause iPod touch to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPod touch as condensation may form on or within iPod touch.

When you're using iPod touch or charging the battery, it is normal for iPod touch to get warm. The exterior of iPod touch functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

**Exposure to Radio Frequency Energy** iPod touch contains radio transmitters and receivers. When on, iPod touch receives and sends out radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antenna is located near the front upper left corner of iPod touch as you hold the end containing the dock connector facing down. iPod touch is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States, Industry Canada (IC) of Canada, and regulating entities of Japan, the European Union, and other countries. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR.

iPod touch has been tested as a body-worn device, and meets the SAR exposure requirements for Wi-Fi and Bluetooth operation.

If you are still concerned about exposure to RF energy, you can limit your exposure by limiting the amount of time using iPod touch in wireless mode, since time is a factor in how much exposure a person receives, and by placing more distance between your body and iPod touch, since exposure level drops off dramatically with distance.

**Additional Information** For more information from the US FCC about exposure to RF energy, see: [www.fcc.gov/oet/rfsafety](http://www.fcc.gov/oet/rfsafety)

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: [www.who.int/peh-emf/research/database](http://www.who.int/peh-emf/research/database)

**Radio Frequency Interference** Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment causing them to malfunction. Although iPod touch is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, Canada, Japan, the European Union, and other countries, the wireless transmitters and electrical circuits in iPod touch may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft** Use of iPod touch may be prohibited while traveling in aircraft. For information about how to turn off the iPod touch wireless transmitters, see the *iPod touch User Guide*.

**Vehicles** Radio frequency emissions from iPod touch may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers** To avoid potential interference with pacemakers, persons with pacemakers:

- Should *always* keep iPod touch more than 15 cm (6 inches) from their pacemaker when the device is turned on
- Should not carry iPod touch in a breast pocket

If you have any reason to suspect that interference is taking place, turn iPod touch *off* immediately. (Press and hold the Sleep/Wake button until the red slider appears, then drag the slider.)

**Medical Devices** If you use any personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPod touch.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPod touch off when staff or posted signs instruct you to do so.

**Posted Facilities** Turn off iPod touch in any facility where posted notices so require.

**Keeping the Outside of iPod touch Clean** To clean iPod touch, unplug all cables and turn off iPod touch (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPod touch.

## Certification and Compliance

The iPod touch has some certification and compliance marks viewable from the screen in the device. To view, choose Settings > General > About > Regulatory.

### FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Important:** Changes or modifications to this product not authorized by Apple could void the EMC compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Canadian Compliance Statement

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

# European Community Compliance Statement

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300GHz). This equipment meets the following conformance standards: EN 300 328, EN 301 489, EN 301 489-17, EN 50385

## Europe—EU Declaration of Conformity

**Български** Apple Inc. декларира, че този клетъчен, Wi-Fi, Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

**Česky** Apple Inc. tímto prohlašuje, že tento Wi-Fi & Bluetooth g je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

**Dansk** Undertegnede Apple Inc. erklærer herved, at følgende udstyr Wi-Fi & Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

**Deutsch** Hiermit erklärt Apple Inc., dass sich das Gerät Wi-Fi & Bluetooth in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.

**Eesti** Käesolevaga kinnitab Apple Inc. seadme Wi-Fi & Bluetooth vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

**English** Hereby, Apple Inc., declares that this Wi-Fi & Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

**Español** Por medio de la presente Apple Inc. declara que el Wi-Fi & Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

**Ελληνική** ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Apple Inc. ΔΗΛΩΝΕΙ ΟΤΙ Wi-Fi & Bluetooth ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/EK.

**Français** Par la présente Apple Inc. déclare que l'appareil Wi-Fi & Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

**Íslenska** Hér með lýsir Apple Inc. yfir því að Wi-Fi & Bluetooth er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC.

**Italiano** Con la presente Apple Inc. dichiara che questo Wi-Fi & Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

**Latviski** Ar šo Apple Inc. deklarē, ka Wi-Fi & Bluetooth atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

**Lietuvių** Šiuo Apple Inc deklaruoja, kad šis Wi-Fi & Bluetooth atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

**Magyar** Alulírott, Apple Inc. nyilatkozom, hogy a Wi-Fi & Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

**Malti** Hawnhekk, Apple Inc., jiddikjara li dan Wi-Fi & Bluetooth jikkonforma mal-htigijiet essenzjali u ma provvedimenti oħrajn rilevanti li hemm fid-Dirrettiva 1999/5/EC.

**Nederlands** Hierbij verklaart Apple Inc. dat het toestel Wi-Fi & Bluetooth in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

**Norsk** Apple Inc. erklærer herved at denne Wi-Fi- og Bluetooth er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

**Polski** Niniejszym Apple Inc. oświadcza, że Wi-Fi & Bluetooth jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/CE.

**Português** Apple Inc. declara que este Wi-Fi & Bluetooth está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

**Româna** Prin prezenta Apple Inc. declară că acest aparat Wi-Fi & Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

**Slovensko** Apple Inc. izjavlja, da je ta Wi-Fi & Bluetooth v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

**Slovensky** Apple Inc. týmto vyhlasuje, že Wi-Fi & Bluetooth spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

**Suomi** Apple Inc. vakuuttaa täten että Wi-Fi & Bluetooth tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

**Svenska** Härmed intygar Apple Inc. att denna Wi-Fi & Bluetooth står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at:  
[www.apple.com/euro/compliance](http://www.apple.com/euro/compliance)



iPod touch can be used in the following European Community and EFTA Countries:

AT	BG	BE	CY	CZ	DK	EE	FI	FR	DE	GR	HU	IE	IT	LV	LT
LU	MT	NL	PL	PT	RO	SK	SL	ES	SE	GB	IS	LI	NO	CH	



## European Community Restrictions

**Français** Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. [www.arcep.fr](http://www.arcep.fr)

**Italiano** Approvato esclusivamente per l'uso in locali chiusi. L'utilizzo all'esterno dei propri locali è subordinato al rilascio di un'autorizzazione generale.

**Ελλάδα** Για χρήση σε εσωτερικούς χώρους μόνο

## Singapore Wireless Certification

Complies with  
IDA Standards  
DB00063

## Korea Statements

"당해 무선설비는 운용 중 전파혼신 가능성이 있음"

"이 기기는 민명안전과 관련된 서비스에 사용할 수 없습니다"

### B급 기기(가정용 방송통신기기)

이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

## Taiwan Wireless Statements

### 無線設備的警告聲明

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## Japan Compliance Statement – VCCI Class B Statement

### 情報処理装置等電波障害自主規制について

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は家庭環境で使用されることを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取扱をしてください。

# Apple One Year Limited Warranty

**CONSUMER RIGHTS AND RESTRICTIONS.** FOR CONSUMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. HOWEVER, AS DESCRIBED BELOW, APPLE DISCLAIMS STATUTORY AND IMPLIED WARRANTIES TO THE EXTENT PERMITTED BY LAW, AND IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, ALL SUCH WARRANTIES SHALL TO THE EXTENT PERMITTED BY LAW BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY DESCRIBED BELOW AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY APPLE IN ITS SOLE DISCRETION. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS DESCRIBED ABOVE MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE. APPLE, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS IDENTIFIED AT THE END OF THIS DOCUMENT ACCORDING TO THE COUNTRY OR REGION IN WHICH THE PRODUCT PURCHASE TOOK PLACE.

WARRANTY. Apple's warranty obligations for this hardware product are limited to the terms set forth herein: Apple, as defined in the table below, warrants this hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received by Apple within the Warranty Period, at its option and to the extent permitted by law, Apple will either (1) repair the product at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Apple may request that you replace defective parts with user-installable new or refurbished parts that Apple provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Apple's property. Parts provided by Apple in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Apple and becomes Apple's property.

**EXCLUSIONS AND LIMITATIONS.** TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, APPLE SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF APPLE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY APPLE IN ITS SOLE DISCRETION. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS DESCRIBED ABOVE MAY NOT APPLY TO YOU. No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the "Apple" trademark, trade name, or logo annexed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as permitted by law, provides their products "as is." Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product's use.

**This warranty does not apply:** (a) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials and workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; or (h) if any Apple serial number has been removed or defaced.

**Important:** Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this hardware product.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT, AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA. **SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

## OBTAINING WARRANTY SERVICE

Please access and review the online help resources described below before seeking warranty service. If the product is still not functioning properly after making use of these resources, access Apple's online support website, [www.apple.com/support/country/](http://www.apple.com/support/country/), for instructions on how to obtain warranty service. You must follow Apple's warranty processes. Apple may provide warranty service either (i) at an Apple owned retail store ("Apple Retail") or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple repair service location for service, or (ii) by sending you prepaid way bills (and if you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple's repair service location for service, or (iii) by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product ("DIY Service"). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original product or part to Apple in a timely manner. When providing DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, Apple will charge the credit card for the authorized amount. Service options, parts availability and response times may vary according to the country in

which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Online information with more details on obtaining warranty service is provided below.

**PRIVACY.** Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at [www.apple.com/legal/warranty/privacy](http://www.apple.com/legal/warranty/privacy).

**DATA BACKUP.** If your product is capable of storing software programs, data and other information, you should make periodic backup copies of the information contained on the product's hard drive or other storage media to protect the contents and as a precaution against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords. IT IS POSSIBLE THAT THE CONTENTS OF YOUR STORAGE MEDIA WILL BE LOST OR REFORMATTED IN THE COURSE OF WARRANTY SERVICE, AND APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY DAMAGE TO OR LOSS OF PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE MEDIA OR ANY PART OF THE PRODUCT SERVICED. Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. If applicable to your model, Apple may install system software updates as part of warranty service that will prevent the product from reverting to an earlier version of the system software, and as a result third party applications previously installed may not be compatible or work with the product. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

ONLINE INFORMATION. More information about the following is available online:

**Support and Service Information**

[www.apple.com/support/country](http://www.apple.com/support/country)

**Apple Authorized Service Providers**

[support.apple.com/kb/HT1434](http://support.apple.com/kb/HT1434)

**Apple Retail Store**

[www.apple.com/retail/storelist/](http://www.apple.com/retail/storelist/)

**Apple Technical Support Numbers**

[www.apple.com/support/contact/phone\\_contacts.html](http://www.apple.com/support/contact/phone_contacts.html)

**Apple Complimentary Support**

[www.apple.com/support/country/index.html?dest=complimentary](http://www.apple.com/support/country/index.html?dest=complimentary)

Region/Country of Purchase	Apple	Address
<b>Americas</b>		
Brazil	Apple Computer Brasil Ltda	Av. Cidade Jardim 400, 2 Andar, São Paulo, SP Brasil 01454-901
Canada	Apple Canada Inc.	7495 Birchmount Rd. Markham, Ontario, Canada L3R 5G2 Canada
Mexico	Apple Operations Mexico, S.A. de C.V.	Av. Paseo de la Reforma 505, Piso 33, Colonia Cuauhtemoc, Mexico DF 06500
United States and Other Americas Countries	Apple Inc.	1 Infinite Loop Cupertino, CA 95014, USA
<b>Europe, Middle East and Africa</b>		
All Countries	Apple Sales International	Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland
<b>Asia Pacific</b>		
Australia, New Zealand, Fiji, Papua New Guinea, Vanuatu	Apple Pty. Ltd.	PO Box A2629, South Sydney, NSW 1235, Australia
Hong Kong	Apple Asia Limited	2401 Tower One, Times Square, Causeway Bay; Hong Kong
India	Apple India Private Ltd..	19th Floor, Concorde Tower C, UB City No 24, Vittal Mallya Road, Bangalore 560-001, India
Japan	Apple Japan Inc.	3-20-2 Nishishinjuku, Shinjuku-ku, Tokyo, Japan
Korea	Apple Korea Ltd.	3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea
Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Thailand, Vietnam	Apple South Asia Pte. Ltd.	7 Ang Mo Kio Street 64, Singapore 569086

Region/Country of Purchase	Apple	Address
People's Republic of China	Apple Computer Trading (Shanghai) Co. Ltd.	Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China
Taiwan	Apple Asia LLC	16A, No. 333 Tun Hwa S. Road, Sec. 2, Taipei, Taiwan 106
Other Asian Pacific Countries	Apple Inc.	1 Infinite Loop Cupertino, CA 95014, USA

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