

*Management Information System Task Force Note*

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To: The Members  
Author: A. Berglund  
Subject: **Online Questionnaire for use of Central Computers**

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**INTRODUCTION**

As part of the current audit of the use of computer systems for "administrative" purposes (e.g. electronic mail, text processing, data base management) we would like to obtain information on such applications carried out on central systems. We would be grateful if you would participate in this information gathering process by answering the questions presented by .....

**GENERAL INFORMATION**

1. system used:
  - Wylbur
  - VM/CMS
  - VMS
  - UNIX
2. terminal used:
  - in own office
  - in terminal cluster
  - waiting for terminal to be installed in own office
3. \_\_\_\_% of my use of the central computers is for "administrative" applications
4. \_\_\_\_% of my use of the central computers is for "scientific" applications

**ELECTRONIC MAIL**

- communication with users of the same system: \_\_\_\_%
- with users inside CERN: \_\_\_\_%
- with users outside CERN: \_\_\_\_%
- deficiencies and desired improvements of the current system:

## TEXT PROCESSING

- system used (e.g. SCRIPT):
- macro package used (e.g. CERNPAPER):
- output device normally used:
- size of documents produced:
- life-time of documents produced:
- documents produced have requirement for
  - National use characters (e.g. accents for French): yes/no
  - Special symbols for  $\gamma\rho\epsilon\epsilon\kappa$  and mathematics: yes/no
  - Complex mathematical formulae: yes/no
  - "typewriter" or "typographic" quality text: typewriter/typographic
  - (automatically generated) table of contents: yes/no
  - index: yes/no
  - footnotes: yes/no
  - graphics merged with the text: yes/no
- why do you use the central facilities?
  - no secretary
  - find typing myself easier
  - am secretary and group uses the central text processing system
  - other reason:
- deficiencies and desired improvements of the current system:

## DATA BASES

- which data base software do you use?
- which data?
- deficiencies and desired improvements of the current system:

## MISCELLANEOUS PACKAGES

- Pert charts: yes/no
- SAS: yes/no
- Other packages:
- Which packages in this area would you like to have installed?