

Country	Line Type	Country access code* (Step 1)	Hotline number (Step 2)	Language 1	Language 2	Language 3	Language 4
Afghanistan	Collect		(980) 500-7544	English			
Albania	WWC	00-800-0010	(833) 935-2536	Albanian	English		
Algeria	Collect		(980) 500-7545	Arabic	French (European)	English	
Andorra	Collect		(980) 500-7572	Catalan	French (European)	English	
Angola	Web only						
Antigua (Barbuda)	Collect		(980) 500-7544	English			
Argentina	OneConnect		0800-345-8185	Spanish (Latin American)	English		
Armenia	Collect		(980) 500-7573	Armenian	English		
Australia	OneConnect		1800 313 039	English			
Austria	OneConnect		0800 232965	German	English		
Azerbaijan	Web only						
Bahamas	OneConnect		(800) 389-0913	English			
Bahrain	OneConnect		8000 6881	Arabic	English		
Bangladesh	OneConnect		09610-991071	Bengali	English		
Barbados	Collect		(980) 500-7544	English			
Belarus	OneConnect		8 820 0491 0105	Russian	Belarusian	English	
Belgium	OneConnect		0800 78 912	Dutch	French (European)	German	English
Belize	OneConnect		18000130042	Spanish (Latin American)	English		
Benin	WWC	102	(833) 935-2536	French (European)	English		
Bhutan	Collect		(980) 500-7544	English			
Bolivia	WWC	800-101-110 800-101-111	(833) 935-2536	Spanish (Latin American)	English		
Bosnia-Herzegovina	OneConnect		080 083 042	Bosnian	Serbian	Croatian	English
Botswana	OneConnect		00269-800-7861-015	English			
Brazil	OneConnect		0800 887 0920	Portuguese (Brazilian)	English		
Brunei	OneConnect		801 4634	Malay	English		
Bulgaria	OneConnect		80046255	Bulgarian	English		

Burkina Faso	Collect		(980) 500-7574	French (European)	English		
Burundi	Collect		(980) 500-7574	French (European)	English		
Cambodia	OneConnect		1800 201 596	Khmer	French (European)	English	
Cameroon	Collect		(980) 500-7575	English	French (European)		
Canada	US Dialing Plan		(833) 935-2536	English	French (Canadian)		
Cape Verde	Collect		(980) 500-7577	Portuguese (European)	English		
Central African Republic	Collect		(980) 500-7574	French (European)	English		
Chad	Collect		(980) 500-7545	Arabic	French (European)	English	
Chile	OneConnect		800 914 093	Spanish (Latin American)	English		
China	OneConnect		400 120 0284	Mandarin	Cantonese	English	
Colombia	OneConnect		18005190488	Spanish (Latin American)	English		
Comoros	Collect		(980) 500-7545	Arabic	French (European)	English	
Congo (Republic of Congo)	Collect		(980) 500-7574	French (European)	English		
Cooks Islands	Collect		(980) 500-7544	English			
Costa Rica	OneConnect		800-032-0065	Spanish (Latin American)	English		
Cote D'ivoire, Republic of (Ivory Coast)	WWC		(833) 935-2536	French (European)	English		
Croatia	OneConnect		0800 806 519	Croatian	Serbian	English	
Cuba - Guantanamo Bay	WWC	U.S. Military Base: 2935	(833) 935-2536	Spanish (Latin American)	English		
Cyprus	OneConnect		80 077178	Greek	Turkish	English	

Czech Republic	OneConnect		800 144 522	Czech	English		
Democratic Republic of the Congo	Web only						
Denmark	OneConnect		80 83 01 82	Danish	English		
Djibouti	Collect		(980) 500-7545	Arabic	French (European)	English	
Dominica	Collect		(980) 500-7544	English			
Dominican Republic	OneConnect		(800) 751-9717	Spanish (Latin American)	English		
Ecuador	WWC	1-800-225-528 1-999-119	(833) 935-2536	Spanish (Latin American)	English		
Egypt	OneConnect		0800 000 9916	Arabic	French (European)	English	
El Salvador	WWC	800-1785	(833) 935-2536	Spanish (Latin American)	English		
Equatorial Guinea	Collect		(980) 500-7580	Spanish (Castilian)	French (European)	English	
Eritrea	Collect		(980) 500-7581	Arabic	English		
Estonia	OneConnect		8000 100 527	Estonian	Russian	English	
Eswatini	Web only						
Ethiopia	Web only						
Fiji	Web only						
Finland	OneConnect		0800 415794	Finnish	Swedish	English	
France	OneConnect		0 800 99 08 56	French (European)	English		
Gabon	Collect		(980) 500-7574	French (European)	English		
Gambia	Collect		(980) 500-7544	English			
Georgia	OneConnect		0800 10 02 97	Georgian	English		
Germany	OneConnect		0800 1820661	German	English		
Ghana	WWC	0-2424-26-004	(833) 935-2536	English			
Greece	OneConnect		800 848 1065	Greek	English		

Grenada	Collect		(980) 500-7575	English	French (European)		
Guatemala	WWC	999-9190	(833) 935-2536	Spanish (Latin American)	English		
Guinea	Collect		(980) 500-7574	French (European)	English		
Guinea Bissau	Collect		(980) 500-7577	Portuguese (European)	English		
Guyana	WWC	159	(833) 935-2536	English			
Haiti	Collect		(980) 500-7574	French (European)	English		
Honduras	WWC	800-0123	(833) 935-2536	Spanish (Latin American)	English		
Hungary	OneConnect		(80) 088 462	Hungarian	English		
Iceland	OneConnect		8004162	German	English	Icelandic	
India	OneConnect		000 800 919 1326	Hindi	English		
Indonesia	OneConnect		0800 1503241	Indonesian	English		
Iran	Web only						
Iraq	Web only						
Ireland	OneConnect		1-800-851-699	English			
Israel	OneConnect		1-809-457-281	Hebrew	Arabic	English	
Italy (includes San Marino, Vatican City)	OneConnect		800 721 452	Italian	English		
Jamaica	OneConnect		(844) 946-7229	English			
Japan	OneConnect		0800-170-0770	Japanese	English		
Jordan	WWC	1-880-0000	(833) 935-2536	Arabic	English		
Kazakhstan	OneConnect		8 (800) 080-82-01	Kazakh	Russian	English	
Kenya	OneConnect		0800 211 253	Swahili	English		
Kiribati	Web only						
Korea, Republic of South	OneConnect		00798 14 203 0185	Korean	English		
Kuwait	Web only						
Kyrgyzstan	Collect		(980) 500-7582	Russian	English		

Lao People's Democratic Republic	Collect		(980) 500-7583	Lao	French (European)	English	
Latvia	OneConnect		80 205 324	Latvian	English		
Lebanon	WWC	01-426-801	(833) 935-2536	Arabic	French (European)	English	
Lesotho	Web only						
Liberia	Web only						
Libya	Web only						
Lithuania	OneConnect		8 800 60 607	Lithuanian	English		
Luxembourg	OneConnect		800 27 368	French (European)	German	English	
Macedonia	OneConnect		0800 8 05 18	Macedonian	English		
Madagascar	Collect		(980) 500-7574	French (European)	English		
Malawi	Collect		(980) 500-7544	English			
Malaysia	OneConnect		1 800 81 2908	Malay	English		
Maldives	Collect		(980) 500-7544	English			
Mali	Collect		(980) 500-7585	French (European)	Bambara	English	
Malta	OneConnect		8006 2904	English			
Marshall Islands	Collect		(980) 500-7544	English			
Mauritania	Web only						
Mauritius	OneConnect		802 049 0048	English			
Mexico	OneConnect		800 681 8142	Spanish (Latin American)	English		
Micronesia	WWC	288	(833) 935-2536	English			
Monaco	OneConnect		80 09 43 11	French (European)	English		
Mongolia	Collect		(980) 500-7544	English			
Montenegro	Collect		(980) 500-7586	Serbian	English		
Morocco	Web only						
Mozambique	Collect		(980) 500-7577	Portuguese (European)	English		

Myanmar	Web only						
Namibia	Collect		(980) 500-7544	English			
Nauru	Collect		(980) 500-7544	English			
Nepal	OneConnect		18000010147	Nepali	English		
Netherlands	OneConnect		0800 0234171	Dutch	English		
New Zealand	OneConnect		0800 748 317	English			
Nicaragua	WWC	1-800-0164	(833) 935-2536	Spanish (Latin American)	English		
Niger	Collect		(980) 500-7574	French (European)	English		
Nigeria	WWC	0-708-060-1816	(833) 935-2536	English			
Niue	Web only						
Norway	OneConnect		800 62 502	Norwegian	English		
Oman	OneConnect		800 74157	Arabic	English		
Pakistan	WWC	00-800-01-001	(833) 935-2536	Punjabi	Urdu	English	
Palau	Collect		(980) 500-7544	English			
Panama	DA	800-0109 800-2288	(833) 935-2536	Spanish (Latin American)	English		
Papua New Guinea	OneConnect		861304	English			
Paraguay	WWC	(Asuncion City only) 008-11-800	(833) 935-2536	Spanish (Latin American)	English		
Peru	OneConnect		(0800) 78541	Spanish (Latin American)	English		
Philippines	OneConnect		1800 1 322 0379	Tagalog	English		
Poland	OneConnect		800 005 111	Polish	English		
Portugal	OneConnect		800 181 417	Portuguese (European)	English		
Puerto Rico	US Dialing Plan		(833) 935-2536	Spanish (Latin American)	English		
Qatar	Web only						
Republic of Moldova	Web only						
Romania	OneConnect		0800 890 387	Romanian	English		
Russia	OneConnect		8 (800) 301-85-17	Russian	English		

Rwanda	Web only						
Samoa	Web only						
San Marino	WWC	800-172-444	(833) 935-2536	Italian	English		
San Tome and Principe	Collect		(980) 500-7577	Portuguese (European)	English		
Saudi Arabia	OneConnect		800 850 0790	Arabic	English		
Senegal	Web only						
Serbia	OneConnect		0800 301199	Serbian	English		
Seychelles	Web only						
Sierra Leone	Web only						
Singapore	OneConnect		800 492 2508	Mandarin	English	Malay	
Slovak Republic	OneConnect		0800 002 618	Slovak	English		
Slovenia	OneConnect		080 688909	Slovenian	English		
Solomon Islands	Collect		(980) 500-7544	English			
Somalia	Web only						
South Africa	OneConnect		080 098 3860	Afrikaans	English		
South Sudan	Web only				0	0	0
Spain	OneConnect		900 876 843	Spanish (Castilian)	English		
Sri Lanka	WWC	112-430-430 2-430-430	(833) 935-2536	Sinhalese	English		
St. Kitts & Nevis	OneConnect		1 844-602-0544	English			
St. Lucia	Collect		(980) 500-7544	English			
St. Vincent's & the Grenadines	OneConnect		(855) 837-1912	English			
Sudan	Web only						
Suriname, Republic of	WWC	156 (public phone)	(833) 935-2536	Dutch	English		

Sweden	OneConnect		020-088 02 33	Swedish	English		
Switzerland	OneConnect		0800 000 647	German	French (European)	Italian	English
Syrian Arab Republic	Web only						
Tajikistan	Web only						
Thailand	OneConnect		1 800 012 646	Thai	English		
Timor-Leste	Collect		(980) 500-7587	Portuguese (European)	Indonesian	English	
Togo	Web only						
Tonga Island	Collect		(980) 500-7544	English			
Trinidad & Tobago	WWC	1-800-872-2881	(833) 935-2536	English			
Tunisia	Collect		(980) 500-7581	Arabic	English		
Turkey	OneConnect		8006212344	Turkish	English		
Turkmenistan	Collect		(980) 500-7544	English			
Tuvalu	Web only						
Uganda	OneConnect		0800 113382	English			
Ukraine	OneConnect		0800 801 218	Ukrainian	English		
United Arab Emirates	OneConnect		800 035702717	Arabic	English		
United Kingdom & Northern Ireland	OneConnect		0800 077 3021	English			
United Republic of Tanzania	Web only						
United States	US Dialing Plan		(833) 935-2536	English	Spanish (Latin American)		
Uruguay	OneConnect		000-413-598-5683	Spanish (Latin American)	English		
Uzbekistan	OneConnect		00-800-120-1196	Uzbek	Russian	English	
Vanuatu	Web only						
Venezuela	WWC	0-800-225-5288 0-800-552-6288	(833) 935-2536	Spanish (Latin American)	English		

Vietnam	OneConnect		1203 2103	Vietnamese	English		
Yemen	Collect		(980) 500-7581	Arabic	English		
Zambia	Web only						
Zimbabwe	Collect		(980) 500-7544	English			

*** Where there is a two steps dialing process, please dial the country access number + the hotline number:**

e.g. 00-800-0010 + 833-935-2536

**** Where there is a collect call/reverse charge call, please follow the instructions:**

- 1. From an outside line contact your local operator**
- 2. Request a reverse charge or collect call to be placed to the United States, to the number below**
- 3. All reverse charge or collect calls will be accepted by the Contact Center using an automated English message.**

Date : 14 September 2023