



RETURNS

RETURN ADDRESS:

SLAM CITY SKATES
 3B DIDCOT PARK
 CHURCHWARD
 DIDCOT
 OX11 7HB

shop@slamcity.com

tel:020 7377 5262

HOW TO RETURN ITEMS

Thank you for your online order from slamcity.com
 If you are not 100% happy with your purchase you can return your order for an exchange or refund.
 You can also return your order to any of our shops.

Please check the following guidelines are met before returning your order

- ✓ items must arrive back to us within 60 days of original purchase
- ✓ All items must be unused
- ✓ Clothing must be clean and unwashed with all tags attached
- ✓ Shoes must not be worn outside, once shoes have been worn they cannot be returned or exchanged
- ✓ All shoes must be returned with all original packaging
- ✓ All decks must be un-skated and in as new condition, pre gripped decks can not be returned
- ✓ Once a deck has been assembled, neither the deck nor it's parts can be returned or exchanged
- ✓ All deck returns are dealt with by the manufacturer and are subject to the manufacturers discretion
- ✓ All DVDs must be unopened
- ✓ Customers are responsible for return shipping charges and service
- ✓ **For your protection, we suggest you return your goods via recorded or registered post**
- ✓ All item/s must be sufficiently packaged to avoid damaged of goods in transit

PRODUCTS RETURNED

BRAND	DESCRIPTION	SIZE	REASON FOR RETURN	EXCHANGE	REFUND

EXCHANGE FOR

BRAND	DESCRIPTION	SIZE

EXCHANGE INFORMATION

We will process and ship your exchange within 1 - 3 working days. UK order exchanges will be dispatched free of charge. Orders from outside the UK can not be exchanged and will be refunded. If there is any problem fulfilling your replacement we will contact you asap via phone or email.

Refunds will be made via original payment method and can take 3 - 5 working days to show in your account. If there is any problem with your refund we will contact you via telephone or email asap.